

## 1.1 Payment Schedule

### 1.1.1 SOR-A

Milestones	One Time set up cost (including license cost for 4,000 users with one year warranty for Unified Communication based mail messaging solution)
<b>Supply of software &amp; licenses and installation after due inspection and satisfactory acceptance by GGM/ DNM*</b>	75%
<b>Provisional Acceptance Certificate (PAC) post completion of stabilization phase</b>	20%
<b>Final Acceptance Certificate (FAC) of mail messaging solution – 1 year post go-live</b>	5%

*\* Payments shall be made on production of license document which should contain details such as license number, date etc.*

Payments for operations and maintenance (i.e. line 3 in table 1 of Annexure 6A: Commercial Bill of Material), user support cost (i.e. line 2a, 2b and 2c) in table 1 of Annexure 6A: Commercial Bill of Material) shall be paid quarterly on arrear basis on receipt of invoice.

Cost for all optional items (i.e. line 4a, 4b, 4c, 4d, 5a, 5b, 5c, 5d, 6a, 6b, 6c, 6d, 6, 7, 8, 9, 10, 11, 12, 13 and 14 in table 1 of Annexure 6A: Commercial Bill of Material) shall be paid on actuals quarterly on arrear basis on receipt of invoice.

*Note: The user slab for pay-out (as indicated in the table 1 of Annexure 6A: Commercial Bill of Material) shall be selected basis the number of cumulative users (for each type of mailbox i.e. “basic” and “basic + advanced” and “basic + advanced + UC”) in the respective payout period.*

### 1.1.2 SOR-B

Milestones	One Time set up (including license cost for 1,000 users with one year warranty for Basic mail messaging solution)
<b>Supply of software &amp; licenses and installation of environmental software* with the satisfactory acceptance by GGM/ DNM*</b>	
<b>Installation and UAT of mail messaging solution</b>	30%
<b>Go-live of mail messaging solution</b>	30%
<b>Provisional Acceptance Certificate (PAC) post completion of stabilization phase</b>	25%
<b>Final Acceptance Certificate (FAC) of mail messaging solution – 1 year post go-live</b>	5%
<b>Two years post Go-Live</b>	10%

*\* Payments shall be made on production of license document (equivalent document in case of open source solution) which should contain details such as license number, date etc.*

Payments for operations and maintenance (i.e. line 3 in table 1 of Annexure 6A: Commercial Bill of Material), user support cost (i.e. line 2a and 2b) in table 1 of Annexure 6A: Commercial Bill of Material) shall be paid quarterly on arrear basis on receipt of invoice.

Cost for all optional items (i.e. line 4a, 4b, 4c, 4d, 5a, 5b, 5c, 5d, 6, 7, 8, 9, 10, 11, 12 and 13 in table 1 of Annexure 6A: Commercial Bill of Material) shall be paid on actuals quarterly on arrear basis on receipt of invoice.

*Note: The user slab for pay-out (as indicated in the table 1 of Annexure 6B: Commercial Bill of Material) shall be selected basis the number of cumulative users (for each type of mailbox i.e. “basic” and “basic + additional”) in the respective payout period.*