

Sub: Information to Bidder for the "Procurement of IT Hardware (Tablet and Printer) through GeM for KIOSK under RailWire Saathi Project"**Ref: GeM bid No. GEM/2019/B/223626 dated 30.04.2019.**

With reference to above, followings are to be read as:

(a) Annexure-I, Technical Specification of Corrigendum-III, SOR-1 of Page no. 6:

SOR-1: Tablet having 9.6" display	
Technical Specification	
1	Should have Android version 7.0 or better.
2	Should have min. 1.3 GHz Quad Core Processor
3	Should have Min. 2GB RAM
4	Should have Min. 9.6 Inch LCD/LED Touch Screen Display
5	Should have min. 16GB of inbuilt storage that can be expanded upto min. 128GB via external card.
6	Should have Min. 5MP Rear Camera
7	Should have Min. 2MP Front Camera
8	Should support 3G/4G and Wi-Fi
9	Should support Bluetooth
10	Deleted
11	Should have min. 6000 mAH Battery

(b) Annexure-I, Technical Specification of Corrigendum-III, SOR-2 of Page no. 6:

SOR-2: Multi-Function, All in one Wireless Colour printer (Print, Copy and Scan)	
Technical Specification	
1	Wireless Printer
2	Multifunctional Type : Print, Copy and Scan
3	Should have Min. 128MB Internal Memory(RAM)



4	Duty Cycle-Min. 1000 print monthly (A4)
5	Should support Print Speed Color –Min. 10 ppm
6	Should support Print Speed Mono –Min. 20 ppm
7	Min. Print Resolution(Color)-800x1200 dpi
8	Min. Print Resolution(Mono)-1200x1200 dpi
9	Printing Method-Inkjet
10	Deleted

(c) Para-15 of Page no. 4: Long Term Maintenance Support:

Tenderer (OEM) shall provide maintenance support after successful completion of the warranty obligations for a minimum period of **2 years**. The long term maintenance support shall be comprehensive and include all hardware and software of equipment supplied against this contract. RailTel should be extended the benefits of periodical software patches/updates made by OEM on the system from time to time for equipment security/performance without any additional cost to RailTel.

Buyer reserves the right to enter into AMC @ 3.5% of ordered value of equipment before 30 days of expiry of warranty period. In case bidder refuses to enter into AMC, PBG will be forfeited.

Separate agreement for AMC (Long term Maintenance Support) before expiry of warranty period shall be entered into with OEM/the authorized partner of OEM by RailTel. A fresh Bank Guarantee valid for **2 years** and four months for 10% of the Long Term Maintenance Support cost of five years, shall be required to be submitted by bidder for due fulfillment of long term maintenance support obligation.

Quarterly payment for AMC Charges would be made by RailTel after successful completion of AMC Services of that quarter and on the certificate furnished by concerned RailTel representative.

Note: The acceptance of the above clause is mandatory and specific acceptance from OEM is required to be enclosed as per Annexure-II. Any deviation / non acceptance will lead to rejection of the bid.


(Jagdeep Singh)

Executive Director/Operations
For & on behalf of RailTel Corporation of India Ltd.