



**RailTel Corporation of India Ltd., Eastern Region,**  
3<sup>rd</sup> & 16<sup>th</sup> Floor, Chatterjee International Centre,  
33 A Jawaharlal Nehru Road,  
Kolkata – 700 071.  
**Telephone: 033-44009999 FAX: 033-44009923**

रेलटेल कॉर्पोरेशन ऑफ इंडिया लिमिटेड

(भारत सरकार का उपक्रम) आमंत्रण

**RAILTEL CORPORATION OF INDIA LIMITED**  
(A Govt. of India Undertaking) Invites

Website: IREPS Portal

RailTel Portal : [www.railtelindia.com](http://www.railtelindia.com)

## **ELECTRONIC TENDER DOCUMENT**

### **FOR**

**Supply of Router for RailTel Corporation of India Ltd., Eastern Region, Kolkata.**

खुली-E-निविदासंख्या: RCIL\_ER\_2019-20\_1123 Dt. 07.11.2019

Open e Tender No.: RCIL\_ER\_2019-20\_1123 Dt. 07.11.2019

खुलनेकी तिथि:

**Date of opening: 06.12.2019**



# RailTel Corporation of India Limited

Eastern Region, 3<sup>rd</sup> & 16<sup>th</sup> Floor, Chatterjee International Centre,  
33A Jawaharlal Nehru Road, Kolkata – 700 071.

Telephone: 033-44009999 FAX: 033-44009923

Website: [www.railtelindia.com](http://www.railtelindia.com)

**TENDER No.: RCIL\_ER\_2019-20\_1123 Dt.07.11.2019**

RailTel Corporation of India Ltd., Eastern Region, 3<sup>rd</sup> & 16<sup>th</sup> Floor, Chatterjee International Centre, 33A Jawaharlal Nehru Road, Kolkata - 700071 invites Open E-Tender from established and reliable manufacturers/Suppliers for “Supply of Router for RailTel Corporation of India Ltd., Eastern Region, Kolkata”

1	Open Tender No.	RCIL_ER_2019-20_1123 Dt. 07.11.2019
2	Last date & time for submission of tender	06.12.2019 up to 14:00 hrs.
3	Opening date & time of tender documents	06.12.2019 14:30 hrs.
4	Validity of offer	30 days from date of opening of tender
5	Delivery Period	45 days from the date of issue of Letter of Acceptance
6	Approximate value of supplies	Rs. 15,27,374.00 (Incl. GST)
7	Earnest Money Deposit	Rs. 30,600/- (Incl. GST)
8	Web address for availability of tender document and submission of tender	<a href="http://www.ireps.gov.in">www.ireps.gov.in</a>
9	Cost of Tender document	Rs.2,360/- (Incl. GST)
Earnest Money Deposit & Cost of Tender document shall be submitted through IREPS Portal		

i) Small scale units registered with NSIC under single point registration scheme or registered as Micro, Small and Medium Enterprises under MSMED Act 2006 with District Industries Centers or Khadi & Village Industries Commission or Khadi & Village Industries Board or Coir Board or Directorate of Handicrafts & Handloom or any other body specified by Ministry of Micro, Small & Medium Enterprise and participating in this tender, the following exemption shall be available (a) They shall be exempted from cost of tender document. (b) They shall also be exempted from depositing Earnest money. In case firm is registered with NSIC or under MSME copy of valid registration certificate with same scope of work as per NIT for exemption of EMD, is to be submitted. These exemptions shall be applicable provided units are registered with NSIC or under MSMED for tendered item and registration is current and valid. Firm claiming these exemptions are required to submit copy of valid registration certificate with same scope of work as per NIT, along with their offer otherwise their offer would not be considered.

ii) The rates should be inclusive of taxes, however, breakup of all the taxes charged by the bidder shall be shown separately. The tenderer has to submit the breakup of all taxes at the time of submission of their “Tax invoices” also. The tenderer has also to submit their GSTIN No. at the time of submissions of their “Tax invoices”. In addition to it, the contractor should submit copy of GSTIN registration certificate for the states wherever

applicable. PF Account & ESI registration no. should also be available with the contractor. All the statutory provisions have to be made by the contractor. Vendor should file GST return and transfer credit of GST in RailTel account as per GST procedure.

- iii) All future information viz. corrigendum/addendum/amendments etc. for this tender shall be posted on e-tender portal only.
- iv) The offers shall be opened on above said date, in the presence of those bidders, who choose to be present. If the above said date happens to be a holiday, the same shall be opened on the next working day.
- v) Incomplete tenders and tenders with insufficient EMD and tender document fee will be summarily rejected.
- vi) Tender can be viewed and submitted through website [www.ireps.gov.in](http://www.ireps.gov.in) only. Printed copy of tender document will not be sold from RailTel Office. Tender document can be seen on RailTel's website [www.railtelindia.com](http://www.railtelindia.com)
- vii) Payment of Earnest Money Deposit (EMD) and Tender Document Cost (TDC), in respect of e-tendering, will be accepted through net banking or payment gate way only. Fixed Deposit Receipt (FDR) will not be accepted as EMD for tender invited on IREPS (e-tender portal).
- viii) The tenderer shall submit documents in support of his/their claim as mentioned in the tender document. Each page of copy of documents / certificates in support of credentials, submitted by tenderer, shall be self-attested / digitally signed by the tenderer or authorized representative of the tendering firm.
- ix) The tenderers shall submit a notarized affidavit on a non-judicial stamp paper stating that they are not liable to disqualified and all their statements/documents submitted along with bid are true and factual. Standard format of the affidavit to be submitted by the bidder is given in tender document (Annexure-A). Non submission of an affidavit by the bidder shall result in summary rejection of his/their bid and it shall be mandatorily incumbent upon the tenderer to identify, state and submit the supporting documents duly self-attested by which they/he is qualifying the Qualifying Criteria mentioned in the Tender Document. It will not be obligatory on the part of Tender Committee to scrutinize beyond the submitted document of the tenderer as far as his qualification for the tender is concerned.

The bidder shall bear all costs associated with the preparation, submission/participation in the bid. Purchaser in no way will be responsible or liable for these costs regardless of the conduct or outcome of the bidding process.

RailTel's Bank account details for Tender Document Cost & Earnest money Deposit are as below:

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Name of the Branch & Address	State Bank of India
Name of Account Holder	RailTel Corporation of India Limited
Account No.	38541405681
IFSC Code	SBIN0001054
Branch Code	1054 (Chowrighee Branch)

Asstt. General Manager/Contracts  
for RailTel Corporation of India Ltd./Eastern Region

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**(Total nos. of pages in this tender document is 67)**

**SECTION – I****Chapter-I****Schedule of Requirements& Rates (SOR)**

<b>SOR</b>	<b>Item Description</b>	<b>Qty.</b>	<b>Unit.</b>	<b>Estimated Unit rate (Including GST) (Rs.)</b>	<b>Rate quoted Including Packing, forwarding, GST, Freight,&amp; Insurance charges(CIP Destination) (Rs.)</b>
1	Supply of Router (2 Optical port & 4 RJ-45 port minimum) as per technical specification given in chapter-4.Rate quoted shall include warranty for three years.	47	Nos.	32,497.32	Shall be filled online in IREPS portal online

**Price break up for indigenous Equipment (Including 3 years warranty)**

SN	SOR	Item Description	HSN Code	Unit	Qty.	Unit Basic Price	Packing & Forwarding Charges	CGST @ --%	SGST @ --%	IGST @ --%	Freight & Insurance charges	Unit Cost C.I.P. destination (13=7+8+9+10+11+12)	Total cost C.I.P. Destination (15 = 13 x 6)	
						(a)	(b)	(c)	(d)	(e)		In fig.	In fig.	In words
1	2	3	4	5	6	7	8	9	10	11	12	13	15	16

### Price Schedule for Imported Equipment

SN	Description	Total Qty	HSN Code	Ex-Factory Price (Basic Unit Price exclusive of all levies and charges)	Unit Price per Unit CIF	Custom Duty		GST/CGST/IGST		Pkg & Inland Freight		Inland Insurance		Other Charges and Levies	Price Per Unit (all inclusive) for delivery at destination (4B+6+8+10+12+14+15)
						%	Amt	%	Amt	%	Amt	%	Amt		
1	2	3	4A		4B	5	6	9	10	11	12	13	14	15	16

**Note:**

- 1.1 Unit Rate quoted against SOR above should be CIP destination inclusive of all duties, taxes, insurance and freight etc.
- 1.2 Cost breakup to be submitted by the bidder:
  - a) Basic Rate    b) CGST, SGST, IGST, UTGST etc.    c) import duty    d) Custom duty
  - e) Transportation charges) Anti-dumping Duty
  - g) Insurance Charges
- 1.3 The bidder shall submit user manual, instruction manual, operating manual etc. wherever required.
- 1.4 Equipment offered shall have complete data sheets and detailed description on OEM web sites.
- 1.5 Octroi/entry tax will be paid extra on production of documentary proof for the same. Prior approval of consignee shall be taken before paying the duties

**CHAPTER- 2****BID DATA SHEET**

<b>Reference</b>	<b>Description</b>
Schedule of Requirement Chapter – 1	<b>Name of work</b> Supply of Router for RailTel Corporation of India Ltd., Eastern Region, Kolkata.
Tender notice	<b>Last date of submission</b> Date: 06.12.2019 Time:14:00hrs.  <b>Date of opening of tender (online)</b> Date: 06.12.2019Time:14:30hrs.
Special Tender Condition Clause – 3.3 Chapter-3	<b>Eligibility Criteria</b> As per Chapter-3, Clause 3.3
Instructions to Tenderers Clause – 6.4 Chapter- 6	<b>Earnest money:</b> Rs. 30,600/- (Rupees Thirty Thousand Six Hundred only)
General Conditions of offer Clause 1.2 Chapter-7	Validity of offer 30 days (Thirty days) from the date of opening of tender.
e- Tendering Instructions Chapter-2A	Digitally signed Tender Document shall be uploaded in the IREPS portal. The following documents shall be submitted in a sealed envelope to the tendering authority before the due date and time of submission of the Tender: a. Power of attorney in original in favour of the signatory duly authorizing the signatory shall be submitted b. Notarized Affidavit in original to be submitted as per Chapter-3, Clause 3.3 Note (c) Special Tender Conditions
Special Tender Condition Clause – 3.2, Chapter-3	<b>Delivery Period</b> Material is required to be delivered by the supplier to the consignee within 45 days of placement of supply order.



General Tender Condition Clause –6.5.1, Chapter- 6	<b>Performance Bank Guarantee</b> Performance Bank Guarantee of 10 % of PO value of the stores is required to be submitted with validity 3 months beyond warranty period of supply.
Special Tender Condition Clause – 2.1, Chapter 7	<b>Warranty:</b> The equipment, cable adaptor & accessories shall be warranted for a period of 36 months after the delivery.
Clarification request	<b>Before 14.11. 2019</b>
Special Tender Condition Clause – 3.5 Chapter-3	<b>Bill passing Authority: Executive Director/ Eastern Region</b> <b>Bill paying Authority: Jt.GM/Finance</b>

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## Chapter-2A

### e-Tendering Instructions

1. **This tender is processed as e-Tender**

2. **Submission of Bids only through online process is mandatory for this Tender**

e-Tendering is a new methodology for conducting Public Procurement in a transparent and secured manner. Now, the Government of India has made e-tendering mandatory. Suppliers/ Vendors will be the biggest beneficiaries of this new system of procurement. For conducting electronic tendering, RailTel has decided to use the portal <https://www.ireps.gov.in>, Indian Railways E-procurement system (IREPS).

Benefits to Suppliers are outlined on the Home-page of the portal. Bidders are advised to visit the IREPS Portal for details related to E-Tender i.e. Registration, FAQ, Helpdesk, Learning Center etc.

3. **Tender Bidding Methodology:**

Sealed Bid System - 'Single Stage - Single Packet': In this, bidder has to submit the Technical as well as financial bid / Price Bid in single envelope **"ONLINE"**.

**IREPS Helpdesk**

Please visit Helpdesk section on IREPS Portal.

**RailTel's Contact Person & Designation**

1. Shri Jogesh Prasad,  
Sr. Manager/HQ/Tender  
Mobile: 9007044149 E-Mail Id: [jogesh@railtelindia.com](mailto:jogesh@railtelindia.com)
2. Shri P D James  
Asstt.GM/Contracts,  
Mobile No. 9007044114 E-Mail id: [pdjames@railtelindia.com](mailto:pdjames@railtelindia.com)

**The entire bid-submission would be online on IREPS Portal.**

4. **Broad outline of submissions are as follows:**

- I. Submission of Bid Security/ Earnest Money Deposit (EMD)
- II. Submission of digitally signed copy of Tender Documents/Addenda
- III. Tenderer has to submit both Technical and Financial bid as Single Packet
- IV. Online response to Terms & Conditions of Tender.

**NOTE: Bidder must ensure that the bid must be successfully submitted online as per instructions of IREPS Portal.**

5. **Offline Submission:**

The bidder is required to submit the following documents offline to RailTel Corporation of India Ltd, Executive Director, RailTel Corporation of India Limited, Eastern Region, 3<sup>rd</sup> Floor, Chatterjee International Centre, 33A Jawaharlal Nehru Road, Kolkata – 700 071 before due date & time of submission of bids specified in this tender document, in a Sealed Envelope. The envelope shall bear (the tender name), the tender number and the words 'DO NOT OPEN BEFORE' (due date & time):

- c. **Power of attorney** in original in favour of the signatory duly authorizing the signatory shall be submitted
- d. Notarized Affidavit in original to be submitted as per Chapter-3, Clause 3.3 Note (c) Special Tender Conditions

The above documents shall be submitted in an envelope to the tendering authority before the due date and time of submission of the Tender.

NOTE: The Bidder has to upload the Scanned copy of all above original documents as Bid- Annexures during Online Bid-Submission.

**EMD-Bid Security and cost of tender document shall be submitted through payment gateway of IREPS Portal.**

- e. Only those documents which are declared explicitly by the tenderer as “documents supporting the claim of qualifying the laid down eligibility criteria”, will be considered for evaluating his/their tender.
  - f. Supporting documents towards eligibility criteria i.e. technical and financial & others as per cl.no.6 below
6. Submission of Eligibility Criteria related documents  
Eligibility criteria related documents viz. Technical & Financial Credential certificates and other documents as applicable shall also be scanned and submitted ONLINE.

NOTE: In case of internet related problem at a bidder's end, especially during 'critical events' such as - a short period before bid-submission deadline, during online public tender opening event, it is the bidder's responsibility to have backup internet connections. In case there is a problem at the e-procurement/ e-auction service provider's end (in the server, leased line, etc.) due to which all the bidders face a problem during critical events, and this is brought to the notice of RailTel by the bidders in time, then RailTel will promptly re-schedule the affected event(s).

In case there is a problem at the e-procurement/ e-auction service provider's end (in the server, leased line, etc.) due to which all the bidders face a problem during critical events, and this is brought to the notice of RailTel by the bidders in time, then RailTel will promptly re-schedule the affected event(s).

7. Instructions for Tender Document TO THE BIDDERS  
The RailTel Tenders are published on [www.railtelindia.com](http://www.railtelindia.com) and on IREPS Portal <https://www.ireps.gov.in>.  
NOTE: For online bid submission the bidder will have to necessarily download an official online copy of the tender documents from IREPS portal, and this should be done well before the deadline for bid-submission.
8. Submission of Offers and Filling of Tender:  
This e-tender should be duly submitted online using the e-Procurement Portal <https://www.ireps.gov.in>. For detailed instructions please refer to IREPS Portal.
9. Fax Quotations & Late Tenders: Fax Tender documents and Late/Delayed tenders would not be considered.
10. Attendance of Representatives for Tender Opening: Representatives of bidders desirous to attend the tender opening can do so, on production of a proper letter of authority from the respective firm, failing which they may not be allowed to attend the tender opening. Authorized representatives of those firms who have submitted the tender documents alone shall be allowed to attend the tender opening.
11. Addenda / Corrigenda: Addenda / Corrigenda to the tender documents may be issued by RailTel prior to the date of opening of the tenders, to clarify or reflect modifications in the contract terms and conditions or in the design. Such addendum/corrigendum shall be available on IREPS Portal only. Bidders who are unable or unwilling to bring their tenders to conform to the requirements of the RailTel are liable to be rejected.
12. Ambiguity/ Pre- Bid Clarification Requests:

If there is any ambiguity or doubt as to the meaning of any of the tender clauses/ conditions or if any additional information required, the matter should immediately be referred to the RailTel in writing through emails to RailTel Contacts defined above. All clarification shall be responded through email.

13. Bid submission and Opening date

13.1 The bid should be submitted online along with Credential/Techno commercial & Price bid document (all documents).

13.2 The bidder's bids will be opened at the time & date of opening of the tender given in the Bid Data Sheet (BDS) online simultaneous in presence of such Bidders/ Representatives who choose to be present online. The Tenders/Representatives can also choose to be physically present in the office of RailTel for the Online Public Tender Opening Event.

14. Other Instructions

For further instructions, the vendor should visit the home-page of the portal (<https://www.ireps.gov.in>) and go to the User-Guidance Center.

15. Additional Instructions: Please note

For e-Tendering bids /information by bidders is to be submitted "Online" on IREPS's e-Procurement Portal. Any document / information pertaining to this chapter will have to be submitted by the bidder online. The digital signature of the tenderer on the e-tender form will be considered as confirmation that the tenderer has read, understood and accepted all the documents. All columns should be filled and blank columns if any should be marked as NIL. Please read the Schedule of Requirements, Instructions to the tenderers, General and Special Conditions including Technical Specifications before filling up the Tender Form carefully.

16. Bids received after due date and time shall be summarily rejected and shall not be opened

### **Chapter - 3**

#### **SPECIAL TENDER CONDITIONS**

3.1. The Tenderer shall quote total all inclusive on C.I.P destination basis clearly indicating the breakup of rates, applicable duties and taxes, etc. as detailed in the offer form. Freight and Insurance charges have to be quoted.

**3.2 Delivery Period: -**

Material is required to be delivered by the supplier to the consignee within 45 days of placement of supply order.

**3.3 Eligibility Criteria:**

a. The tenderer should have executed order of supply/ Provision of Telecom Equipment (Server/Router/Switches/Wi-Fi System equipment) during last preceding 3 financial years (i.e. current year and three previous financial years) as on date of submission of bid, single order of at least 35% of tendered value.

Satisfactory Performance certificate issued by customer/s for the Purchase Orders/ Work orders should be enclosed.

b. The bidder should have minimum cumulative turnover of 150% of tendered value or above during the last 3 financial years (i.e. current year plus three previous financial years). The bidder should provide Audited Balance Sheets / annual reports as documentary evidence and for current year, the statutory Auditor's certificate for turnover of current year up to the date of bid submission for which Balance Sheet may not be available.

c. Bidder should have authorization specific to this tender from respective manufacturer as per Form No.4

Note:

a) The bidder is required to submit complete chain of credentials, e.g. purchase order, showing relevant value of the PO and satisfactory working certificate issued by the user/customer. Purchase orders without relevant organization's confirmation through a credential letter will not be considered as implementation certificate from the client.

b) RailTel reserves the right: -

i) To verify, if so desired, the correctness of documentary evidence furnished by the bidder.

ii) To verify the successful operation and performance of qualifying projects and bidder shall arrange permission for the same.

iii) To carry out capability assessment of the bidder(s) including referral to in-house information.

iv) RailTel shall not be responsible for any delay in the receipt of tenders and reserves the right to accept/reject any or all tenders without assigning any reason.

c) The tenderers shall submit a notarized affidavit on a non-judicial stamp paper stating that they are not liable to be disqualified and all their statement/documents submitted along with bid are true and factual. Standard format of the affidavit to be submitted by the bidder is enclosed as **Annexure-A** Non submission of an affidavit by the bidder shall result in summarily rejection of his/their bid and it shall be mandatorily incumbent upon the tenderer to identify, state and submit the supporting documents duly self-attested by which they/he is qualifying the Qualifying Criteria mentioned in the Tender Document. It will not be

obligatory on the part of Tender Committee to scrutinize beyond the submitted document of tenderer as far as his qualification for the tender is concerned.

The RailTel reserves the right to verify all statements, information and documents submitted by the bidder in his tender offer, and the bidder shall, when so required by the RailTel make available all such information, evidence and documents as may be necessary for such verification. Any such verification or lack of such verification by the RailTel shall not relieve the bidder of its obligations or liabilities hereunder nor will it affect any rights of the RailTel thereunder.

In case of any wrong information submitted by tenderer, the contract shall be terminated. Earnest Money Deposit (EMD), Performance Bank Guarantee (PBG) of contract forfeited and agency barred for doing business on RailTel for next 5 (five) years.

- d) For International project if the original client certificate and other documents are in language other than English than a translated copy duly confirmed by Indian embassy/ One of the board of directors of the lead bidder/ consortium member shall be submitted along with bid document.

Note: Relaxation for MSME as per Govt. of India Guidelines, issued from time to time is applicable.

**3.4 Issue of Advance Purchase Order and Supply Orders.**  
Not used

- 3.5 Bill passing:** Accounting unit/ bill passing unit of for supplies under SOR is Executive Director, RailTel Corporation of India Ltd., Eastern Region, 16<sup>th</sup> Floor, Chatterjee International Centre, 33 A Jawaharlal Nehru Road, Kolkata – 700 071.

**3.6 Evaluation Criteria:**

- i. The bidder shall quote the equipment/item prices as per the price format given in the SOR.
- ii. The offers for respective item will be determined on total unit rate on CIP destination basis which will include Basic Rate, GST cess, Freight, Insurance and any other charge or cost quoted by the tenderer. Octroi, Entry Tax would not be included.
- iii. The bidder must quote all items of SOR.
- iv. Offers from the tenderers not meeting the eligibility criteria will not be considered.
- v. Any optional item/modules, accessories etc., required for meeting the tender criteria may be quoted separately, if required. The tenderer should indicate brand name, type / model number of the material offered
- vi. For further evaluation criteria, Chapter 7 clause no. 22.7 may please refer to.

**3.7 Clarification Requests:**

It is solicited that the written queries/ clarifications may be sent to the RailTel's office latest by the date as indicated in the Bid Data sheet (BDS) through e-mail to jogesh@railtelindia.com with copy to pdjames@railtelindia.com (in word format) & hard copy by post.

**3.8 Tax variation:**

Any changes in the statutory taxes & duties during the contract period shall be on RailTel account with in the original DOC. Beyond DOC, changes in statutory taxes & duties shall be on RailTel's account only when the delay is an account of RailTel.

### 3.9 **Care in Submission of Tender:**

3.9.1 Tenderers will examine the various provisions of the Central Goods and Service Tax Act, 2017 (CGST)/ Integrated Goods and Service Tax Act, 2017(IGST)/ Union Territory Goods and Service Tax Act, 2017 (UTGST)/ respective state's State Goods and Service Tax Act (SGST) also, as notified by Central/State Govt.& as amended from time to time and applicable taxes before bidding. Tenderer will ensure that full benefit of Input Tax Credit (ITC) likely to be availed by them is duly considered while quoting rates.

3.9.2 The successful tenderer who is liable to be registered under CGST/IGST/UTGST/SGST Act shall submit GSTIN along with other details required under CGST/IGST/UTGST/SGST Act to RailTel immediately after the award of contract, without which no payment shall be released to the contractor. The contractor shall be responsible for deposition of applicable GST to the concerned authority.

3.9.3 In case the successful tenderer is not liable to be registered under CGST/IGST/UTGST/SGST Act, the RailTel shall deduct the applicable GST from his/ their bills under reverse charge mechanism (RCM) and deposit the same to the concerned authority as per existing rule if applicable.

### 3.10 **Limitation of Liability:**

Provided the following does not exclude or limit any liabilities of either party in ways not Permitted by applicable law:

- a) The Supplier shall not be liable to the Purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the Supplier to pay liquidated damages to the Purchaser; and
- b) The aggregate liability of the Supplier to the Purchaser, whether under the Contract, in tort or otherwise, shall not exceed the total Contract Price, provided that this limitation shall not apply to any obligation of the Supplier to indemnify the Purchaser with respect to intellectual property rights infringement.

### 3.16 **Replacement Contractor's Responsibility:**

The contractor will take-over the defective cards/Parts from RailTel Office and hand-over the Replacement at the same location. The following activities will be performed by the contractor:

- After receiving a defective part request from RailTel, the defective part will be taken over by the contractor from RailTel site. All the documentation will be provided by RailTel.
- Back to Back warranty with respective OEMs for both Hardware and Software. The certificates/Undertaking for the same will have to be submitted along with bid from respective OEM
- **Delivery Period:** The received defective part will be got Replacement by the contractor **within a week** and will be handed over to RailTel authorized representative. The contractor will also give probable reason for repeated failure cards/modules.

#### • **RailTel 's Responsibility:**

RailTel will hand over the defective card/Parts/etc. to the contractor's authorized representative along with the relevant information & documentation.

However, this excludes damaged, spoiled, rusted or misused parts. Any such parts will be non- Repair/Replacement able and no replacements shall be provided by contractor.

**If the contractors fail to replace within a week, the following penalties will be imposed.**

<b>Equipment</b>	<b>Duration of repair</b>	<b>Deduction/Penalties</b>
All Modules and accessories	More than one week and up to two weeks (from the date of receipt)	10% of the cost of affected part/module
All Modules and accessories	More than two weeks and up to three weeks (from the date of receipt)	25% of the cost of affected part/module
All Modules and accessories	More than three weeks and up to four weeks (from the date of receipt)	75% of the cost of affected part/module
All Modules and accessories	More than four weeks (from the date of receipt)	Full cost of affected part/module

### 3.17 **Training:**

- 3.17.1 During execution of the supplies covered in the SOR in the field, the tenderer shall undertake to train RailTel engineers nominated by the RailTel in different aspects of equipment designs, functioning, field installation, testing, commissioning, operation, maintenance and repair, covering both hardware and software. The training should be comprehensive for transfer of complete know-how so as to impart full knowledge and competence to independently and successfully execute the installation, operation, user related software changes, maintenance and repair of all equipment.

### 3.18 **Long Term Maintenance Support/AMC:** Not used

- 3.19 **Preference to Domestic Manufacturers for Telecom Equipment:**  
“Preference to domestically manufactured electronic goods in procurement due to security considerations” shall be applicable as per Government of India policy as on the date of opening of price bid. The manufacturer claiming to qualify under the scope of such rules for PMA (Preferential Market Access) must submit the declaration of VA (value Addition) as required under the issued notification for the specified period (2016-17 & 2017-18).

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**Chapter 4****Technical Specifications****Router Specification****Hardware Specifications:**

Total onboard ports	6x1GbE or more
Onboard RJ-45 ports	4x1GbE or more
Onboard small form-factor pluggable (SFP) transceiver ports	2x1GbE or more
Console (RJ-45 + miniUSB)	1
USB 3.0 ports (type A)	1

**Memory and Storage:**

System memory (RAM)	4 GB
Storage (flash)	8 GB
SSD slots	0

**Power & Cooling:**

Redundant PSU	No
Power supply	AC (external)
Airflow/cooling	Fanless/Back to side

**Software Specifications:**

Routing Protocols	<ul style="list-style-type: none"> <li>• IPv4, IPv6, ISO, Connectionless Network Service (CLNS) • Static routes • RIP v1/v2 • OSPF/OSPF v3 • BGP with Route Reflector • IS-IS • Multicast: Internet Group Management Protocol (IGMP) v1/v2, Protocol Independent Multicast (PIM) sparse mode (SM)/dense mode (DM)/source-specific multicast (SSM), Session Description Protocol (SDP), Distance Vector Multicast Routing Protocol (DVMRP), Multicast Source Discovery Protocol (MSDP), Reverse Path Forwarding (RPF) • Encapsulation: VLAN, Point-to-Point Protocol (PPP), Frame Relay, High-Level Data Link Control (HDLC), serial, Multilink Point-to-Point Protocol (MLPPP), Multilink Frame Relay (MLFR), and Point-to-Point Protocol over Ethernet (PPPoE) • Virtual routers • Policy-based routing, source-based routing • Equal-cost multipath (ECMP)</li> </ul>
Switching Features	<ul style="list-style-type: none"> <li>• ASIC-based Layer 2 Forwarding • MAC address learning • VLAN addressing and integrated routing and bridging (IRB) support • Link aggregation and LACP • LLDP and LLDP-MED • STP, RSTP, MSTP • MVRP • 802.1X authentication</li> </ul>
Network Address Translation (NAT)	<ul style="list-style-type: none"> <li>• Source NAT with Port Address Translation (PAT) • Bidirectional 1:1 static NAT • Destination NAT with PAT • Persistent NAT • IPv6 address translation</li> </ul>

QoS Features	<ul style="list-style-type: none"><li>• Support for 802.1p, DiffServ code point (DSCP), EXP</li><li>• Classification based on VLAN, data-link connection identifier (DLCI), interface, bundles, or multifield filters</li><li>• Marking, policing, and shaping</li><li>• Classification and scheduling</li><li>• Weighted random early detection (WRED)</li><li>• Guaranteed and maximum bandwidth</li><li>• Ingress traffic policing</li><li>• Virtual channels</li><li>• Hierarchical shaping and policing</li></ul>
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## SECTION – II

### Chapter-5

#### OFFER LETTER

RailTel Corporation of India Ltd., Eastern Region  
3<sup>rd</sup> & 16<sup>th</sup> Floor, Chatterjee International Centre,  
33 A Jawaharlal Nehru Road,  
Kolkata – 700 071.

I/We \_\_\_\_\_ have read the various conditions detailed in tender document attached here to and hereby agree to ABIDE BY THE SAID CONDITIONS. I/We also agree to keep this tender open for acceptance for a period of 30 days from the date fixed for opening the same and in default thereof, I/We will be liable for forfeiture of my/our Earnest Money. I/We offer to do the “Supply of Router for RailTel Corporation of India Ltd., Eastern Region, Kolkata” as per Schedule of Requirement for Tender No. RCIL\_ER\_2019-20\_1123 Dt. 07.11.2019 for RailTel Corporation of India Limited at the rates quoted in the attached schedules and hereby bind myself/ourselves to supply the Equipment within 45 days from the date of issue of Purchase Order. I/We also hereby agree to abide by the Various Conditions of PO and to carry out the supply according to the Specifications for materials laid down by the RailTel for the present order.

A sum of Rs. \_\_\_\_\_ (As per Bid data sheet of Chapter-2) is submitted through payment gateway of IREPS portal with transaction details \_\_\_\_\_ is herewith as “Earnest Money”. The full value of Earnest Money shall stand forfeited without prejudice to any other rights or remedies if, I/We withdraw or modify the offer within validity period or do not deposit the security deposit (Performance Bank Guarantee) within 15 days after issue of Purchase Order.

SIGNATURE OF CONTRACTOR (S)

Date

SIGNATURE OF WITNESS

CONTRACTOR (S) ADDRESS

- 1.
- 2.

## **Chapter 6**

### **INSTRUCTIONS TO THE TENDERERS**

The Tender document consists of the following: -

Notice Inviting Tender  
 Chapter 1 Schedule of Requirements (Price Schedule)  
 Chapter 2 Bid Data Sheet  
 Chapter 3 Special Tender Conditions  
 Chapter 4 Technical Specifications  
 Chapter 5 Offer Letter  
 Chapter 6 Instructions to the Tenderers  
 Chapter 7 Commercial Terms and Conditions  
 Chapter 8 Standard Conditions of Contract  
 Chapter 9 Performa for Performance Bank Guarantee form and other forms  
 Chapter 10 Check List

#### **6.1. Offer Letter**

6.1.1 The bidder shall complete the Offer Letter (Chapter-5) and the Price Schedule (Chapter-1) furnished in the bid document, indicating the goods to be supplied, description of the goods, associated technical literature, quantity and prices etc.

6.1.2 Bidders should enclose their credentials including supply of equipment/material to Reputed private companies and Government/PSUs.

#### **6.2 Instructions for Tender Document TO THE TENDERERS**

Tender Notice and Tender Document are available on RailTel's website and can be downloaded from [www.railtelindia.com](http://www.railtelindia.com) or from the e-Tendering portal <https://www.ireps.gov.in>. For online bid submission the bidder will have to necessarily download an official online copy of the tender documents from IREPS e-portal. All future Information viz. corrigendum /addendum/ amendments etc. for this Tender shall be posted on the e-Tendering Portal only. Printed copy of Tender document will not be sold from RailTel office.

**NOTE:** For online bid submission the tenderer will have to necessarily download an official online copy of the tender documents from IREPS's e-procurement portal, and this should be done well before the deadline for bid-submission.

#### **6.3 Submission of Offers and Filling of Tender:**

- a. This e-tender should be duly submitted online using the e-Tendering portal <https://www.ireps.gov.in>. Offer form, tender schedule and firm's letter head (if used) must be duly signed by the tenderer in each page. The unit of rates should be in metric system and as per tendered specification/schedule.
- b. Tenderers are requested to go through the Standard Conditions, Special Conditions, Instructions to Tenderers, commercial terms and conditions carefully and note that, by submitting the tender documents, duly signed, they have accepted these conditions and undertake to abide by these conditions (unless specifically disagreed to clause wise).

#### **6.4.0 Earnest Money Deposit (EMD):**

The tenderer shall deposit earnest money as per tender notice through IREPS portal online. Tenders without earnest money will be summarily rejected. No bank guarantee for EMD is accepted. Earnest Money of unsuccessful tenderers shall be returned after finalization of contract and that of successful tenderer after conclusion of Contract and securing Security Deposit.

#### **Forfeiture of EMD**

The EMD will be forfeited if tenderer withdraws its tender during the period of tender validity

specified in BID DATA Sheet of Tender Document.

#### 6.4.1 For NSIC registered/MSMED Firm

Small scale units registered with NSIC under single point registration scheme or registered as Micro, Small and Medium Enterprises under MSMED Act 2006 with District Industries Centers or Khadi & Village Industries Commission or Khadi & Village Industries Board or Coir Board or Directorate of Handicrafts & Handloom or any other body specified by Ministry of Micro, Small & Medium Enterprise and participating in this tender, the following exemption shall be available (a) They shall be exempted from cost of tender document. (b) They shall also be exempted from depositing Earnest money. In case firm is registered with NSIC or under MSME copy of valid registration certificate with same scope of work as per NIT for exemption of EMD, is to be submitted. These exemptions shall be applicable provided units are registered with NSIC or under MSMED for tendered item and registration is current and valid. Firm claiming these exemptions are required to submit copy of valid registration certificate with same scope of work as per NIT, along with their offer otherwise their offer would not be considered.

#### 6.5 Security Deposit:

The successful tenderer shall submit 10% of total value of the contract value detailed in the Acceptance Offer towards security deposit in the form of irrevocable Bank Guarantee from any scheduled bank for due fulfillment of contract. The instrument shall be valid for three months beyond the warranty period. The security deposit shall be released after successful completion of Contract including warranty period, duly adjusting any dues recoverable from the successful tenderer. Payment of Security Deposit and Earnest Money in the form of Pay Order/Demand Draft should be made in favor of "RailTel Corporation of India Ltd" payable at Kolkata only.

#### 6.5.1 Performance Bank Guarantee:

In case, successful tenderer wishes to furnish security deposit in the form of Performance Bank guarantee, the same should be submitted within 30 days (with the approval of competent Authority) of issue of acceptance/ purchase order as per under mentioned item (i) & (ii), failing which a penal interest of 15% per annum shall be charged for the delay period i.e. beyond 30 (thirty) days from the date of issue of LOA/PO. This PBG should be from a Scheduled Bank and should cover warranty period plus three months for lodging the claim. The performance security Bond will be discharged by the Purchaser after completion of the supplier's performance obligations including any warranty obligations under the contract.

- i) Performance Bank Guarantee of 10% of total value of the contract is required to be submitted and should be valid for warranty period + 3 months from the date of issue of PO to cover Validity delivery period and Warranty period.

Note: A separate advice of the BG will invariably be sent by the BG issuing bank to the RailTel's Bank through SFMS and only after this the BG will become acceptable to RailTel. It is therefore in own interest of bidder to obtain RailTel's bank IFSC code, its branch and address and advise these particulars to the BG issuing bank and request them to send advice of BG through SFMS to the RailTel's Bank.

The security deposit/Performance Bank Guarantee shall be released after successful completion of Contract including warranty period obligations under the contract, duly adjusting any dues recoverable from the successful tenderer. Payment of Security Deposit in the form of Pay Order/Demand Draft should be made in favor of "RailTel Corporation of India Ltd" payable at Kolkata only.

#### 6.6 No Interest on Earnest Money and Performance Security:

No interest shall be paid on the amount of earnest money and Performance Security held by the RailTel, at any stage.

#### 6.7 Fax Quotations & Late Tenders:

Fax Tender documents and Late/Delayed tenders would not be considered.

- 6.8 Drawings and Specifications:**  
If any tenderer happens to quote with their own Drawing No / Part No / Specification, then they shall have to, necessarily, submit all the requisite documents and information, in support of their offer being in conformity with the tender Drawing / Specification. Furthermore, duly authenticated copies of such drawings/ specifications / catalogue are also to be enclosed, failing which the offer will be liable to be rejected.
- 6.9 Attendance of Representatives for Tender Opening:**  
Representatives of tenderers desirous to attend the tender opening can do so on production of a proper letter of authority from the respective firm, failing which they may not be allowed to attend the tender opening. Authorized representatives of those firms who have submitted the tender documents alone shall be allowed to attend the tender opening.
- 6.10 Other Particulars to be enclosed along with tender:**
- i) They may be deprived of any order against this tender if the information furnished is found to be incorrect later on. Correct status/supply position of pending orders, if any, should be invariably indicated. Supporting documents are to be enclosed.
  - ii) Details of equipments, quality management/ control systems
  - iii) Tenderers should submit documentary evidence in respect of their approval indicating current validity and approval of their equipment offered wherever necessary.
  - iv) Complete Tender documents duly signed & stamped on each page in token of acceptance.
  - v) The make and model No. of the equipment offered against each schedule of requirement should be clearly mentioned in the offer along with the technical specifications of the concerned model. Enclose the complete Technical literature.
- 6.11** The tenderers are to indicate the Income-Tax PAN details, GSTIN details and enclose a Photocopy of the same as governed by extant rules of the Government of India.
- 6.12 Validity:** Tenderers are to keep validity of their offer open for a minimum period of 30 (thirty) days as per bid data sheet. Offers with validity period of shorter duration would be taken as non-responsive and rejected.
- 6.13 Evaluation Criteria:**  
Rates quoted by the Tenderers with discounts, if any, linked to quantity will not be considered for determining inter-se position of the offers. Discounts with conditions attached to early payment, early Receipt/ Accountal etc., will also not be considered for determining inter-se position of the offers. However, RailTel may avail the discounts linked to quantity, early payment, early receipt/ Accountal etc. if otherwise, firm's offer is found to be acceptable. Inter-se position of the offers will be determined on Total Unit Rate on **CIP destination basis** which will include basic rate, freight, insurance, GST and any other charge or cost quoted by the tenderer.
- 6.14 The Special Tender Conditions, wherever, they differ from General and Standard Conditions will override the latter.**
- 6.15 Compliance & Deviation statements:**  
Compliance statement for acceptance of the Technical Specifications (Chapter4) and Instructions & Conditions (Chapter3, Chapter 6 and Chapter 7) shall be enclosed by the tenderer with the offer along with the technical literature of the material and other documents in support of relevant clauses.
- 6.16 Tenderer's Comments:**  
Any comments which the tenderer desires to make shall take the form of a separate

statement in English and giving reference to page, clause or item numbers and shall be submitted along with the tender.

**6.17 Tax deducted at Source:**

Statutory deduction of taxes of all kind would be made as per the prevalent rules. The GSTIN, PAN number may be furnished invariably.

**6.18 Addenda / Corrigenda:**

Addenda / Corrigenda to the tender documents may be issued by RailTel prior to the date of opening of the tenders, to clarify or reflect modifications in the contract terms and conditions or in the design. Such addendum/corrigendum will be sent the bidders by e-mail & speed post. Tenderers who are unable or unwilling to bring their tenders to conform to the requirements of the RailTel are liable to be rejected.

**6.19 Ambiguity:**

If there is any ambiguity or doubt as to the meaning of any of the tender clauses/ conditions or if any additional information required, the matter should immediately be referred to the RailTel in writing

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**CHAPTER-7****General Tender Conditions****1. OFFER LETTER AND VALIDITY OF OFFER**

- 1.1 The bidder shall complete the offer letter (Chapter 5) and the price schedule (SOR) furnished in the bid documents, indicating the goods to be supplied, description of the goods, associated technical literature, quantity and prices etc.
- 1.2 The offer should remain valid for a period of 30 days from the date of opening.
- 1.3 **Acceptance of the Offers:** - The RailTel is not bound to accept the lowest or any offer and reserve to itself the right to accept any offer in respect of the whole or any portion of the item specified in the tender and contractor shall be required to supply at the rate quoted.

**1.4 Quantity to be ordered:**

The purchaser shall be at liberty to enhance or reduce the quantity by +/- 25% mentioned in the PO as indicated in SOR Chapter 1 without assigning any reasons based on requirement. The bidder shall comply with such modifications unconditionally provided these are made before completion of the deliveries under the PO. Any such change in quantity shall have no impact on the rates mentioned in the PO for any such item.

**1.4.1 Marking of Material Supplied:**

The tenderer should agree to indicate the Manufacturer's Name, Month and Year of manufacturing by casting/stamping/etching/embossing, at an appropriate place of each piece supplied, without affecting the functional utility and structural stability of the components/material.

**1.4.2 Procurement from Manufacturers Authorized agents / Distributors:**

Only Manufacturers or their authorized Agents/ distributors need to quote with tender specific authorization from the manufacturers failing which offers are liable to be ignored.

Where a manufacturer appoints an agent or a distributor on the basis of a written agreement with him for a specific territory or specific set of items, he shall give an undertaking to the following effect:

- a) Direct dispatch from the premises of the manufacturer to the consignee.
- b) Submission of manufacturer's Test and Guarantee Certificate (MTGC) with each lot of supplies.

**1.4.3 Quotations for Imported items: -**

Imported Stores offered by Indian Agents in Indian Currency:

Any authorized dealer / agent / recognized industrial distributor quoting on behalf of their Foreign principal in Indian Rupees shall have to comply with the following: -

- a) To quote with tender specific authorization from the foreign manufacturer.
- b) (i) While quoting on behalf of foreign principals' tenderers are required to furnish the principal's invoice / Performa invoice along with their quotation.



- (ii) Performa invoices however, may be accepted in exceptional cases where, it is not possible to obtain the invoices before the contract is placed.

c) The tenderer shall have to undertake in the tender to comply with the following:

- i) Consent to furnish copy of customs out passed bill of entry for the goods, relevant to each consignment, Manufacturer's Test and Guarantee certificate issued by the manufacturer, Copy of Bill of Lading/AWB relevant to the consignment; Copy of commercial invoice of the foreign manufacturer/principals relevant to each consignment.
- ii) Current and valid authorization/dealership certificate of foreign manufacturer/ principal.
- iii) Compliance of sea/air worthy packing condition in manufacturer's original packing with manufacturer's tamper proof seal and compliance of the Packing condition as laid down in Standard Conditions of Contract Para- 8.16.0

Failure to comply with any of the aforesaid conditions as referred above will make the offer liable to be rejected.

- 1.4.3 Tenderer has to indicate the following while submitting the offer:  
The precise relationship between the foreign manufacturer/principal and their agents/ associates.

The mutual interest which the manufacturer/principal and the Indian agent / associates have in business of each other is to be indicated Indian Agent's Permanent Account Number is to be indicated.

## 2. **Warranty:**

- 2.1 The Router in SOR are to be warranted by the OEM for 36 months from date of delivery to the consignee. The tenderer shall warrant that stores to be supplied shall be new and free from all defects and faults in material, workmanship and manufacture and shall be of the highest grade and consistent with the established and generally accepted standards of materials of the type ordered and shall perform in full conformity with the specifications and drawings. The supplier shall be responsible for any defects that may develop under the conditions provided by the contract and under proper use, arising from faulty materials, design or workmanship such as corrosion inadequate quantity of material to meet equipment requirements, inadequate contact protection, deficiencies in design and/ or otherwise and shall remedy such defects at his own cost when called upon to do so by the Purchaser who shall state in writing in what respect the stores are faulty. The contractor shall share the OEM warranty agreement with RailTel for the period of on-site replacement warranty within 60 days of release of PO, before delivery of the units to RailTel
- 2.2 If it becomes necessary for the contractor to replace or renew any defective portion/portions of the supplies under this clause, the provisions of the clause (clause 3.16, chapter-3) shall apply to the portion/portions of the equipment so replaced or renewed or until the end of the above mentioned period of twelve months, whichever may be later, If any defect is not remedied within a reasonable time, the Purchaser may proceed to do the work at the contractor's risk and expenses, but without prejudice to any other rights which the Purchaser may have against the contractor in respect of such defects.
- 2.3 Replacement under warranty clause shall be made by the contractor free of all charges at site including freight, insurance and other incidental charges. RailTel should be extended the benefits of software up-upgrades made by OEM on the system from time to time to improve performance.

During the warranty period, the contractor shall remain responsible to arrange replacement within 30 days and for setting right at his own cost any equipment provided by him, which is of defective manufacture or design or becomes unworkable due to any cause whatsoever. The

decision of the RailTel's representative in this regard to direct the contractor to attend to any damage or defect in work shall be final and binding on the Contractor.

### 3.0 DELIVERY PERIOD

- 3.1 The supplier will have to supply the material within 45 days of issue of confirmed supply order/purchase order against this Contract. The exact locations where material is to be delivered will be advised in the confirmed Purchase Order.

### 4.0 Payment Terms

- 4.1 90 % of the value of the supply of the equipment/material on receipt, acceptance by the consignee at site duly inspected and accompanied with the following documents and any other document mentioned in the contract:

- (i) Invoice
- (ii) Delivery Challan.
- (iii) Packing List
- (iv) Purchasers Inspection certificate
- (v) Warranty certificate of OEM/Supplier for camera, codec and mic
- (vi) Consignee Receipt
- (vii) Certificate for Fall Back clause
- (viii) Transit Insurance Certificate
- (ix) certificate duly signed by the firm certifying that equipment/material being supplied are new and confirm to technical specifications
- (x) e-Way Bill

Balance 10% value of supply on complete receipt and acceptance of material at Kolkata store by consignee on submission of performance Bank Guarantee valid for 3 months beyond warranty period as per PO.

- 4.2 The breakup of taxes has to be furnished and same should be reflected in the bills so that any input credit can be availed by RailTel.

### 5.0 Security Deposit/Performance Bank Guarantee (PBG)

- 5.1 The tenderer is required to submit a Security Deposit/PBG of worth 10% of value of items under warranty within 30 days of the issue of LOA with validity up to 3 months beyond contract period for the satisfactory performance of contract. The pro forma for PBG is given in Chapter 9, Form No. 1. If the delivery period gets extended, the PBG should also be extended appropriately.
- 5.2 The security deposit shall be submitted to RailTel Eastern Regional office & will bear no interest.
- 5.3 Extension of time for submission of PBG beyond 30 (thirty) days and up to 60 days from the date of issue of LOA may be given with the approval of contract signing authority. However, a penal interest of 15% per annum shall be charged for the delay beyond 30 (thirty) days, i.e. 31st day after the date of issue of PO. In case the contractor fails to submit the requisite PBG even after 60 days from the date of issue of PO, the contract shall be terminated duly forfeiting EMD and other dues, if any payable against that contract. The failed contractor shall be debarred from participating in re-tender of the work.
- 5.4 The PBG would be released after satisfactory completion of contract including warranty period.
- 5.5 Security deposit/PBG is liable to be encashed if warranty clause is not met by the supplier.

## 6.0 Taxes & Duties

- 6.1 The price quoted in the offer should be firm, fixed indicating the break up and inclusive of all taxes and duties like import, custom, anti-dumping, CGST, IGST,SGST,UTGST etc. The offer should be inclusive of packing, forwarding, freight up to destination, insurance charges.
- 6.2 Bidder shall issue valid tax invoice to RailTel for availing proper credit of CGST/SGST/IGST/UTGST in case of award of contract. GST will not be reimbursed in the absence of valid tax invoice.
- 6.3 For all the taxable supplies made by the vendor, the vendor shall furnish all the details of such taxable supplies in the relevant returns to be filled under GST act.
- 6.4 If the vendor fails to comply with any of the above, the vendor shall pay to purchaser any expense, interest, penalty as applicable under the GST act.
- 6.5 In case of incorrect reporting of the supply made by the vendor in the relevant return, leading to disallowance of input credit to purchaser, the vendor shall be liable to pay applicable interest under the GST act to the credit of purchaser. The same provisions shall be applicable in case of debit/credit notes.
- 6.6 Tenderer shall quote all inclusive rates but there shall be break up of basic price and all type of applicable taxes such as SGST/CGST/IGST/UTGST along with respective HSN/SAC code under GST law (Including tax under reverse charges payable by the recipient).
- 6.7 Wherever the law makes it statutory for the purchaser do deduct any amount towards GST at sources, the same will be deducted and remitted to the concerned authority.
- 6.8 The imposition of any new tax and/or increase/ in the aforesaid taxes, duties, levies, after the last stipulated date for the receipt of tender including extensions if any and the bidder there upon necessarily and properly pays such taxes/levies/cess, the bidder shall be reimbursed the amount so paid, provided such payments, if any, is not, in the opinion of RailTel attributable to delay in execution of work within the control of bidder. The bidder shall within a period of 30 days of the imposition of any such tax or levy or cess, give a written notice thereof to RailTel that the same is given pursuant to this condition, together with all necessary information including details of input credit relating thereto. In the event of no payment/default payment of any of the above taxes, RailTel reserves the right to withhold the dues/payments of bidder and make payment to states/central government authorities as may be applicable. However, if the rates are reduced after the last stipulated date for receipt of tender, bidder has to pass on the benefits to RailTel
- 6.9 In case of imported equipment:  
Anti-Dumping duty if applicable on the equipment proposed to be supplied by OEM/Tenderer as per extant instructions of Ministry of Commerce/Finance Government of India, has to be borne by the tenderer and shall be deducted from the amount payable to the bidder at the time of making payment to the firm, if this duty amount is paid to custom Authority by RailTel.
- 6.10 Inter se position of the offers will be determined on total unit rate on CIP destination basis which will include basic rate, custom duty, CGST, SGST, IGST, freight, Insurance and any other charges or cost quoted by the tenderer, including GST payable. On reverse charge by RailTel, whenever applicable.

## 7.0 Liquidated Damages

The timely delivery is the essence of this contract. Liquidated damages will be applicable at the rate of half percent per week or part thereof for undelivered portion subject to a maximum

of 10% of the cost of unsupplied quantities/material. RailTel will have the right to cancel the order, place order on alternative source at risk & cost of the supplier besides levying the L.D.

#### 8.0 **Transportation**

The rates quoted should be F.O.R. destination. The destination shall be RailTel Regional office at Kolkata as indicated in PO.

##### **Terms of Delivery:**

- a) Mode of dispatch should be by road / reputed courier / in person through the authorized representative of the Tenderer.
- b) Tenderer shall submit the offer clearly on CIP destination basis.
- c) Transit Insurance for risk in transit should be arranged by the supplier, since risk in transport in all such cases rests with the supplier.

#### 9. **Consignee details:**

Shri Amit Kumar Kosta/Sr. Manager(Tech.)/ Store, RailTel Corporation of India Ltd., Eastern Region, New Koilaghat Building, 14 Stand Road, Kolkata 700001.

#### 10. **Statutory Deduction**

These will be made at source at the time of making payment as per the prevalent rules.

#### 11. **Purchaser's Right to Accept or Reject Bid**

The purchaser reserves the right to accept or reject bid, and to annul the bidding process, at any time prior to award of contract without assigning any reason whatsoever and without thereby incurring any liability to the affected bidder on the grounds for the Purchaser's action.

#### 12. **Issue of Letter of Acceptance (LOA)**

The bidder shall within 7 days of issue of the LOA, give his acceptance and submit performance bank guarantee within 30 days as per clause 5.

#### 13. **BID PRICES**

- 13.1 The bidder shall give the total composite price inclusive of all levies and taxes, duties, packing, forwarding, freight and insurance, etc. The basic unit price and all other components of price need to be individually indicated against the goods it proposes to supply under the contract as per schedule of requirement given in Chapter 1. The price shall be firm in Indian Rupees and FOR Destination. No Foreign exchange will be made available by the purchaser.
- 13.1 The breakup of price of each item of SOR in terms of basic Unit price, other taxes and any other Levies/charges/duties already paid or payable by the supplier shall also be indicated separately.
- 14.0 **FALL CLAUSE:** The firm shall undertake that in case the firm offers same material at a lower price to any other purchaser including Central/State/Government Organization or Public Sector Undertaking, the equal benefit of lower prices will be passed on to RailTel.
- 14.1 Except in conditions of clause above, the price quoted by the bidder shall remain fixed during the entire period of contract and shall not be subject to variation on any account.

**15. Clause wise Compliance**

Clause wise compliance statement of the Terms & Conditions shall be enclosed with the offer along with the technical literature of the material and other documents in support of relevant clauses.

**16 Inspection**

16.1 Pre-shipment/pre-dispatch inspection shall be carried out at manufacturer's / supplier's works by RailTel's authorized representative. The material/equipment should be offered for inspection within 3 weeks of issue of confirmed purchase order/sub purchase order. Traveling, lodging & boarding expenses of RailTel's representative and charges for 3rd party inspection, if any, shall be borne by RailTel but necessary facilities to carry out tests / witness inspection shall be provided by the manufacturer, free of cost.

16.2 In case material/equipment fails during inspection, the fresh lot of material/equipment/ shall be offered by the manufacturer/supplier without any extra cost. In such a case, total cost of re-inspection including travel, lodging & boarding of the inspecting officials shall be to manufacturer's/supplier's account.

**17. FORCE MAJEURE**

Force majeure shall mean-

- War, hostilities (whether was be declared or not), invasion, act of foreign enemies.
- Rebellion, revolution, insurrection, or military or usurped power, or civil war.
- Ionizing radiation, or combination by radio activity from any nuclear fuel, or from any nuclear waste from the combustion of nuclear fuel, radioactive toxic explosive or other hazardous properties of any explosive nuclear assembly or nuclear component thereof.
- Presume waves caused by aircraft or other aerial devices travelling at sonic or supersonic speeds.
- Riot, commotion or disorder, unless solely restricted to employees of the Contractor or of his subcontractors and arising from the conduct of the works.
- Loss or damage due to the use or occupation by the Employer of any section or part of the Permanent Works, except as may be provided for in the Contract.
- Loss or damage due to the extent that it is due to the design of the Works, other than any part of the design provided by the Contractor or for which the Contractor is responsible, and
- Any operation of the forces of nature against which an experienced contractor could not reasonably have been expected to take precautions.

**18. SETTLEMENT OF DISPUTES**

In case of any dispute concerning this order both the supplier and RailTel shall try to settle the same amicably through mutual discussion/negotiations. Any unsettled dispute shall be settled in terms of Indian Act of Arbitration and conciliation 1996 or any amendment thereof. Place of arbitration shall be New Delhi. Arbitrator shall be appointed by Managing Director, RailTel Corporation of India Limited.

**19. GOVERNING LAWS**

This contract shall be interpreted in accordance with the laws of India. The courts at New Delhi shall have exclusive jurisdiction to entertain and try all matters arising out of this contract.

## 20. **TERMINATION FOR DEFAULT**

- 20.1 The purchaser may, without prejudice to any other remedy for breach of contract, by written notice of default, sent to the Supplier, terminate this contract in whole or in part
- (a) If the supplier fails to deliver any or all of the goods within the time period(s) specified in the contract.
  - (b) If the supplier fails to perform any other obligation(s) under the contract; and
  - (c) If the supplier, in either of the above circumstance(s) does not remedy his failure within a period of 30 days (or such longer period as the Purchaser may authorize in writing) after receipt of the default notice from the Purchaser.
- 20.2 In the event the Purchaser terminates the contract in whole or in part, pursuant to para 19.1 the Purchaser may proceed, upon such terms and in such manner as it deems appropriate, goods similar to those undelivered and the supplier shall be liable to the Purchaser for any excess cost for such similar goods. However, the supplier shall continue performance of the contract to the extent not terminated.

## 21. **TERMINATION FOR INSOLVENCY**

The purchaser may at any time terminate the contract by giving written notice to the supplier, without compensation to the supplier, if the supplier becomes bankrupt or otherwise insolvent as declared by the competent court provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the Purchaser.

## 22. **Bid Submission and Opening Date**

- 22.1 Each and every page of bid should be signed by authorized representative of the firm. Power of attorney in favour of the signatory duly authorizing the signatory shall be enclosed in the bid.
- 22.2 The bid should be submitted in two copies-one original – Not used
- 22.3 **ATTESTATION OF ALTERATION:** No scribbling is permissible in the tender documents. Bidder containing erasures and alterations in the tender documents are liable to be rejected. Any correction made by the Bidder(s) in his/their entries must be signed (not initiated) by him/them.
- 22.4 The offer shall be submitted in single envelope and shall consist of the following: -
- a. Offer Letter complete.
  - b. Schedule of Requirements with quantities and detailed Bill of Material
  - c. Earnest Money in prescribed form.
  - d. Constitution of Firm and Power of Attorney.
  - e. Clause wise compliance to tender conditions.
  - f. Copies of purchase orders and other documents in support of meeting qualifying criteria
  - g. Complete technical data and particulars of the material, as specified in the Tender papers together with descriptive literature, leaflets, Drawings, if any, complete with list etc.
  - h. Documentary proof of offered model of equipment is proven and working for at least six months in India or abroad
  - i. Technical proposal of bidder in conformity with system requirement of the bidder, if any.
  - j. System Performance Guarantee as per Chapter 7 & Form no. 2
  - k. Un-priced list of all possible interfaces/ modules/ cards/ etc. which the offered equipment can support / required for optimization of the network including synchronization needs, if any, but not ordered by RailTel or not included in the above SOR.
  - l. Power of Attorney.
  - m. Any Other information desired to be submitted by the bidder.

- n. the price bid for "Schedule of requirements" as per part I of Chapter 2 along with "Bill of Material" for each item
- o. In case, the bidder has submitted bids for more than one bid and price bids for any two or more packages are found in one price bid, the bid shall be summarily rejected.

The envelope containing offline document shall be addressed to the Purchaser at the following address

RailTel Corporation of India Ltd., Eastern Region  
3<sup>rd</sup> Floor, Chatterjee International Centre,  
33 A Jawaharlal Nehru Road,  
Kolkata – 700 071.

- 22.5 The envelope shall bear name of work, the tender no, and the words "DO NOT OPEN BEFORE" (due date).
- 22.6 Documents to be submitted should be delivered to the above address so as to reach up to 14:00 hours of due date. The bids shall be opened at 14:30hrs. on the same day in the above office in the presence of representative of the bidder.
- 22.7 **RailTel may conduct technical evaluation to verify technical compliance. Bidder shall be required to provide the equipment for testing at RailTel's Kolkata office within 7 days of request being made so by RailTel. Expenses towards providing testing units shall be borne by bidder.**

## 23. Opening of Tender

Bid will be opened on specified date & time as mentioned in BDS Chapter 2 of the tender in presence of such bidders/ Representatives who choose to be present.

## 24. Non-Transferability & Non-Re-fundability

The tender documents are not transferable. The cost of tender paper is not refundable.

## 25. Errors, Omissions & Discrepancies

The Contractor(s) shall not take any advantage of any mis-interpretation of the conditions due to typing or any other error and if in doubt, shall bring it to the notice of the purchaser without delay. In case of any contradiction only the printed rules, and books should be followed and no claim for the mis-interpretation shall be entertained

## 26. System Performance Guarantee

The bidder shall give unqualified and unconditional guarantee that when the equipment / material supplied by him is installed and commissioned at site, it shall achieve the desired objective and that in the event of performance of the system when installed not complying with the end objective or with the specifications, he shall provide further inputs to enable the RailTel to realize the end objectives with full compliance of the specifications contained in these documents. No additional payment will be made to the contractor for supply of any additional goods and service required in this regard.

## 27. Security Considerations & Security Agreement

The directives issued from time to time by the Department of Telecommunications (DoT), Ministry of Communications and IT or any other Ministry of Govt. of India on security considerations shall be applicable to the present tender. Accordingly, as per the extent amendment of the National Long Distance (NLD) Service License Agreement for Security related concerns for expansion of Telecom Services in various zones of the country issued vide Department of Telecommunication, Ministry of

Communication and IT, Govt. of India's letter no. 10-54/2010-CS-III (NLD) dated: 31.05.2011, you shall comply with the provisions stated in the above mentioned directive of DoT and shall have to enter into an agreement with RailTel as per the mutual agreement between Telecom Service Provider and the vendor of equipment, product and services (based on template, available on DoT website) covering all relevant clauses. You must submit a declaration along with their bid in this regard.

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## Chapter 8

### STANDARD CONDITIONS OF CONTRACT

#### 8.0 Definitions and Interpretation.

8.0.1 In the Contract, unless the context otherwise requires;

8.0.2 "Acceptance of Tender" means the letter of memorandum communicating to the Contractor the acceptance of his tender and includes an advance acceptance of his tender;

8.0.3 "Consignee" means where the stores are required by the acceptance of tender to be dispatched by rail, road, air or steamer, the person specified in the Acceptance of Tender to whom they are to be delivered at the destination; Where the Stores are required by the acceptance of tender to be delivered to a person as an interim consignee for the purpose of dispatch to another person, such other persons; and in any other case the person to whom the stores are required by the acceptance of tender to be delivered in the manner therein specified.

8.0.4. "Contract" means and includes the invitation to tender, instructions to tenderers, acceptance of tender, Standard Conditions of Contract, Special Conditions of Contract, particulars and the other conditions specified in the acceptance of tender and includes a repeat order which has been accepted or acted upon by the contractor and a formal agreement if executed;

8.0.5. The "Contractor" means the person, firm or company with whom the order for the supply is placed and shall be deemed to include the contractor's successors (approved by the Purchaser), representatives, heirs, executors and administrators as the case may be, unless excluded by the terms of the contract

8.0.6. "The Sub-contractor" means the person, firm or company from whom the Contractor may obtain any material or fittings to be used in the supply or manufacture of the stores;

8.0.7. "Drawing" means the drawing or drawings specified in or annexed to the Schedule or Specifications

8.0.8. "Government" means the Central Government or a State Government, as the case may be;

8.0.9. "The Inspecting Officer" means the person specified in the contract for the purpose of Inspection of stores or work under the contract and includes his authorized representative;

8.0.10. "Material" means anything used in the manufacture or fabrication of the stores

#### 8.0.11. **"Particulars" include-**

(a) "Specifications" shall mean all directions, various technical specifications, provisions and requirements attached to the contract, as originally agreed and as modified from time to time by RailTel subject to price adjustments mutatis mutandis which pertain to the method and manner of performing the work or works to the quantities and qualities of the work or works and the materials to be furnished under the contract for the work or works as may be amplified or modified by RailTel-incharge during the performance of the contract in order to provide for unforeseen conditions or in the best interest of the work or works. It shall also include the latest edition including all addenda / corrigenda of relevant Bureau of Indian standard specifications and other relevant codes governing a particular activity or facility. The term shall include the specifications specified in the contract in respect of each type of material/goods to be used in the execution of contract.

**(b) Drawings**

- (a) Pattern bearing the seal and signature of the Inspecting Officer (hereinafter called the sealed pattern) which shall include also a certified copy thereof sealed by the Purchaser for the guidance of the Inspecting Officer;
- (b) Sample sealed by the Purchaser for guidance of the Inspecting Officer (hereinafter called the certified sample) which shall include a certified copy thereof sealed by the Purchaser for the guidance of the Inspecting Officer;
- (c) Trade pattern, that is to say, a pattern, stores conforming to which are obtainable in the open market and which denotes a standard of the Indian Standard Institute or other standardizing authority or a general standard of the industry;
- (d) "Proprietary mark "or "brand" means the mark or brand of a product which is owned by an industrial firm;
- (e) Any other details governing the construction, manufacture or supply of stores as may be prescribed by the contract;

8.0.12. "Purchase Officer" means the officer signing the acceptance of tender and includes any officer who has authority to execute the relevant contract on behalf of the Purchaser.

8.0.13. "The Purchaser "means RailTel Corporation of India Limited with its Eastern Regional office 3<sup>rd</sup>&16<sup>th</sup> Floor, Chatterjee International Centre, 33 A Jawaharlal Nehru Road, Kolkata – 700071 acting through Executive Director or his authorized officer.

8.0.14. "Signed" includes stamped, except in the case of an acceptance of tender or any amendment thereof

8.0.15. "Site" means the place specified in the contract at which any work is required to be executed by the contractor under the contract or any other place approved by the Purchaser for the purpose;

8.0.16. "Stores" means the goods specified in the contract which the contractor has agreed to supply under the contract;

8.0.17. "Supply Order" means an order for supply of stores and includes an order for performance of service;

8.0.18. "Test" means such test as is prescribed by the particulars or considered necessary by the Inspecting Officer whether performed or made by the Inspecting Officer or any agency acting under the direction of the Inspecting officer;

8.0.19. "Unit" and "Quantity" means the unit and quantity specified in the contract;

8.0.20. "Engineer / Engineer-in-Charge" Shall mean an executive of RailTel in charge of works and shall include the superior executives of RailTel. He is responsible for ensuring that all fieldworks covered by the contract are carried out in accordance with approved designs, drawings & specifications and conditions of contract as agreed to. "Engineer's Representative" Shall mean the supervisor of RailTel in direct charge of the works.

8.0.21. The delivery of the stores shall be deemed to take place on delivery of the stores in accordance with the terms of the contract, after approval by the Inspecting Officer if so provided in the contract to

- (a) The consignee at his premises; or

- (b) Where so provided the interim consignee at his premises, or
- (c) A carrier or other person named in the contract for the purpose of transmission to the consignee, or
- (d) The consignee at the destination station in case of contract stipulating for delivery of stores at destination station.

8.0.22. "RailTel" Means M/s. RailTel Corporation of India Limited, which includes all the subordinate offices in Regions and territories.

8.0.23. Deleted

8.0.24. "Tenderer" or "Bidder" Means and includes any firm of engineers or Contractors or any company or body, corporate or otherwise, who submit the Tender which has been invited.

8.0.25. "Work or Works" Means all or any of the items of the work for which the Tenderer/ Contractor has Tendered/contracted according to the specifications, drawings annexed or to be implied there from, or incidental thereto or to be hereafter specified or required in such explanatory instructions and drawings, being in conformity with the original specifications, drawings, Annexure and schedules and also such instructions and drawings additional to the aforementioned as may from time to time be issued by the Purchaser's Engineer during the progress of the contracted work.

8.0.26. "Bid" or "Tender" shall mean the proposal/document that the BIDDER submits as his offer with price and conditions in the requested and specified format as detailed in 'Specifications' / 'Tender documents

8.0.27. "Purchaser's Engineer" Means the Chairman & Managing Director of RailTel or successor who will decide all matters relating to design, manufacture, installation and commissioning of the plant and equipment at site.

8.0.28. "CIP (Carriage & Insurance Paid) Destination" means the date of delivery would be the date on which the delivery is affected at the consignee's end.

8.0.29. Words in the singular include the plural and vice versa

8.0.30. Words importing the masculine gender shall be taken to include the feminine gender and words importing persons shall include any company or association or body of individuals, whether incorporated or not;

8.0.31. The heading of these conditions shall not affect the interpretation or construction thereof;

8.0.32. Terms and expression not herein defined shall have the meanings assigned to them in the Indian Sale of Goods Act, 1930 (as amended), or the Indian Contract Act, 1872 (as amended) or the General Clauses Act, 1897 (as amended), as the case may be.

8.1.0 **Parties**-The parties to the contract are the Contractor and the Purchaser, as defined in Clauses 8.0.5 and 8.0.13.

8.1.1. Authority of person signing the Contract on behalf of the Contractor-A person signing the tender or any other document in respect of the Contract on behalf of the Contractor without disclosing his authority to do so shall be deemed to warrant that he has authority to bind the Contractor. If it is discovered at any time that the person so signing has no authority to do so, the Purchaser may, without prejudice to any other right or remedy of the Purchaser, cancel the contract and make or authorize the making of a purchase of the stores at the risk and cost of such person and hold such person liable to the Purchaser for all costs and damages arising from the cancellation of the contract including any loss which the Purchaser may sustain on account of such purchase. The provisions of Clause 8.6.0 and 8.6.2 shall apply to every such purchase as far as applicable.

8.1.2. Address of the Contractor and notices and communications on behalf of the Purchaser: -

- (a) For all purposes of the contract, including arbitration there under, the address of the Contractor mentioned in the tender shall be the address to which all communications addressed to the Contractor shall be sent, unless the Contractor has notified change by a separate letter containing no other communication and sent by registered post acknowledgement due to the Purchaser. The Contractor shall be solely responsible for the consequence of an omission to notify a change of address in the manner aforesaid.
- (b) Any communication or notice on behalf of the Purchaser in relation to the contract may be issued to the Contractor by the Purchase Officer and all such communications and notices may be served on the Contractor either by registered posts or under certificate of posting or by ordinary post or by hand delivery at the option of such officer.

8.2.0. **Quotations of rates by Contractors**

- (a) The price quoted by the Contractor shall not be higher than the controlled price fixed by law for the stores or where there is no controlled price, it shall not exceed the prices or contravenes the norms for fixation of prices laid down by Government or where no such prices or norms have been fixed by the Government, it shall not exceed the price appearing in any agreement relating to price regulation by any industry in consultation with the Government.

In any case, save for special reasons stated in the tender, the price quoted shall not be higher than the lowest price charged by the Contractor for stores of the same nature, class or description to a private purchaser, domestic or foreign as well as Purchaser Governments.

- (b) If the price quoted is higher than the controlled price or where there is no controlled price, the price usually charged by the Contractor from a private Purchaser, domestic or foreign, as well as Purchaser Government for the stores of the same nature, class or description the Contractor will specifically mention this fact in his tender giving reasons for quoting higher price(s). If he fails to do so or makes any mis-statement, it shall be lawful for the Purchaser,
  - (i) to revise the price at any stage so as to bring it in conformity with the Sub-clause (a) above or
  - (ii) to terminate the contract and forfeit the Security Deposit.

8.3.0. **Contract.**

- 8.3.1. This contract is for the supply of the stores of the description, specifications and drawings, and in the quantities set forth in the contract on the date or dates specified therein. Unless otherwise specified, the stores shall be entirely brand new and of the best quality and workmanship to the satisfaction of the Inspecting Officer. The stores shall further be in all respects acceptable to the Inspecting Officer.

- 8.3.2 Any variation or amendment of the contract shall not be binding on the Purchaser unless and until the same is duly endorsed on the contract or incorporated in a formal instrument or in exchange of letters and signed by the parties.

8.4.0. **Security Deposit.**

- 8.4.1. Unless otherwise agreed between the Purchaser and the Contractor, the Contractor shall, within 15 days after written notices of acceptance of the tender has been posted to the Contractor, deposit with the RailTel concerned (in cash or the equivalent in Government Securities or approved Banker's Guarantee Bond) a sum equal to 10 per cent of the total value of the stores detailed in the contract for which the tender has been accepted, as a security for the due fulfilment of the contract.

- 8.4.2. If the Contractor, having been called upon by the Purchaser to furnish security, fails to make

and to maintain a security deposit within the specified period, it shall be lawful for the Purchaser –

- (a) To recover from the Contractor, the amount of such security deposit by deducting the amount from the pending bills of the Contractor under the contract or any other contract with the Purchaser or any person contracting through the Purchaser or otherwise howsoever, or
- (b) To cancel the contract or any part thereof and to purchase or authorise the purchase of the stores at the risk and cost of the Contractor and in that event the provisions of Clause 8.6.2 shall apply as far as applicable.

8.4.3. No claim shall lie against the Purchaser in respect of interest on cash deposits or securities etc.

8.4.4. The Purchaser shall be entitled and it shall be lawful on his part to forfeit the said security deposit in whole or in part in the event of any default, failure or neglect on the part of the Contractor in the fulfilment or performance in all respect of the contract under reference or any other contract with the Purchaser or any part thereof to the satisfaction of the Purchaser and the Purchaser shall also be entitled to deduct from the said deposits any loss or damage which the Purchaser may suffer or be put by reason of or due to any act or other default, recoverable by the Purchaser from the Contractor in respect of the contract under reference or any other contract and in either of the events aforesaid to call upon the Contractor to maintain the said security deposit at its original limit by making further deposits, provided further that the Purchaser shall be entitled to recover any such claim from any sum then due or which at any time thereafter may become due to the Contractor under this or any other contracts with the Purchaser.

#### 8.5.0. **Delivery.**

8.5.1. The Contractor shall as may be required by the Purchaser either deliver free or CIP (Carriage & Insurance Paid) or CIF (Cost, Insurance & Freight) at the place/places detailed in the contract, the quantities of the stores detailed therein and the stores shall be delivered not later than the date specified in the contract. The delivery will not be deemed to be complete until and unless the stores are inspected and accepted by the Inspecting Officer as provided in the contract.

8.5.2. The Purchaser shall not be liable to render assistance to the Contractor in securing or to arrange for or provide transport to the Contractor unless it is so specifically stated in the contract.

8.5.3. Notwithstanding any inspection and approval by the Inspecting Officer on the Contractor's premises, property in the stores shall not pass on to the Purchaser until the stores have been received, inspected and accepted by the consignee.

8.5.4. No stores shall be deliverable to the consignee on Sundays and public holidays without the written permission of the consignee.

#### 8.6.0. **Time for and Date of Delivery; the Essence of the Contract-**

The time for and the date specified in the contract or as extended for the delivery of the stores shall be deemed to be of the essence of the contract and delivery must be completed not later than the date(s) so specified or extended.

8.6.1. **Progressing of Deliveries-** The Contractor shall allow reasonable facilities and free access to his works and records to the Inspecting Officer, Progress Officer or such other Officer as may be nominated by the Purchaser for the purpose of ascertaining the progress of the deliveries under the contract.

8.6.2. **Failure and Termination:** - If the Contractor fails to deliver the stores or any installment thereof

within the period fixed for such delivery in the contract or as extended or at any time repudiates the contract before the expiry of such period the Purchaser may without prejudice to his other rights: -

- (a) recover from the Contractor as agreed liquidated damages and not by way of penalty a sum equivalent to Half per cent of the price of any stores (including elements of taxes, duties, freight, etc.) which the Contractor has failed to deliver within the period fixed for delivery in the contract or as extended for each week or part of a week during which the delivery of such stores may be in arrears where delivery thereof is accepted after expiry of the aforesaid period The upper limit for recovery of liquidated damages will be 10% (Ten Percent) of Total contract value provided in the contract or
- (b) Cancel the contract or a portion thereof and forfeit the security deposit or encash performance bank guarantee.
- (c) Cancel the contract or a portion thereof and if so desired purchase or authorize the purchase of the stores not so delivered or others of a similar description (where stores exactly complying with particulars are not, in the opinion of the Purchaser, which shall be final, readily procurable) at the risk and cost of the contractor. It shall, however, be in the discretion of the Purchaser to collect or not the security deposit from the firm/firms on whom the contract is placed at the risk and expense of the defaulted firm.

Where action is taken under sub-clause (b) above, the contractor shall be liable for any loss which the purchaser may sustain on the account provided the purchase, or if there is an agreement to purchase, such agreement is made, in case of failure to deliver the stores within the period fixed for such delivery in the contract or extended within Nine months from the date of such failure and in case of repudiation of the contract before the expiry of the aforesaid period of delivery, within Nine months from the date of cancellation of the contract. The contractor shall not be entitled to any gain on such purchase and the manner and method of such purchase shall be in the entire discretion of the purchaser. It shall not be necessary for the purchaser to serve a notice of such purchase to the contractor.

#### 8.6.2.1 **Termination for Default –**

The purchaser may, without prejudice to any other remedy for breach of contract, by written notice of default, sent to the Tenderer, terminate this contract in whole or in part.

- a) If the tenderer fails to deliver any or all of the goods within the time period(s) specified in the contract.
- b) If the tenderer fails to perform any other obligation(s) under the contract; and
- c) If the tenderer, in either of the above circumstance(s) does not remedy his failure within a period of 30 days (or such longer period as the Purchaser may authorize in writing) after receipt of the default notice from the Purchaser.
- d) In case of any of the above circumstances the RailTel shall pay the supplier for all products and services delivered till point of termination as per terms and conditions of the contract. However any recovery and losses occurred to RailTel will be recovered from Contractor up to the value of contract.

#### 8.6.3 **Consequence of Rejection-** If on the stores being rejected by the Consignee at the destination, the Contractor fails to make satisfactory supplies within the stipulated period of delivery, the Purchaser shall be at liberty to: -

- (i) require the Contractor to replace the rejected stores forthwith but in any event not later than a period of 21 days from the date of rejection and the Contractor shall bear all cost of such replacement including freight, if any, on such replacing and replaced stores but without being entitled to any extra payment on that or any other account, or
- (ii) Cancel the contract and forfeit security deposit/encash Performance Bank Guarantee.

- (iii) the purchaser authorize the purchase of quantity of the stores rejected or others of a similar description (when stores exactly complying with particulars are not in the opinion of the purchaser which shall be final, readily available) without notice to the contractor at his risk and cost and without affecting the contractor's liability as regards the supply of any further installment due under the contract, or

**8.7.0. Extension of Time for Delivery-**

If such failure as aforesaid shall have arisen from any cause which the Purchaser may admit as reasonable ground for extension of time, the Purchaser shall allow such additional time as he considers to be justified by the circumstance of the case, and shall forgo the whole or such part, as he may consider reasonable, of his claim for such loss or damage as aforesaid.

**8.8.0. Examination of Drawing, Specifications and Patterns-**

When tenders are called for in accordance with a drawing, specification or sealed pattern the Contractor's tenders to supply in accordance with such drawing, specifications or sealed pattern shall, be deemed to be an admission on his part that he has fully acquainted himself with the details thereof and, in no circumstances, will any claim on his part which may arise on account of his insufficient examination of the said drawing, specification or scaled pattern, be considered.

**8.9.0. Mistakes in Drawing.**

The Contractor shall be responsible for and shall pay for any alterations for the works due to any discrepancies, errors or omissions in the drawings or other particulars supplied by him whether such drawings or particulars have been approved by the Purchaser or not provided that such discrepancies, errors or omissions be not due to inaccurate information or particulars furnished to the Contractor on behalf of the Purchaser. If any dimension figure upon a drawing or plan differ from those obtained by scaling the drawing or plan, the dimensions as figured upon the drawing or plan shall be taken as correct.

**8.10.0. Samples.**

- 8.10.1 Advance Sample- Where an advance sample is required to be approved under the terms of the contract, the Contractor shall submit the sample free of cost to the Inspecting Officer within the time specified in the acceptance of tender. If the Contractor is unable to do so, he must apply immediately to the Office issuing the acceptance of tender for extension of time stating the reasons for the delay. If the Purchaser is satisfied that a reasonable ground for an extension of time exists, he may allow such additional time as he considers to be justified (and his decision shall be final) with or without alteration in the delivery period stipulated in the acceptance of tender and on such conditions as he deems fit. In the event of the failure of the Contractor to deliver the advance sample by the date specified in the acceptance of tender or any other date to which the time may be extended as aforesaid by the Purchaser or of the rejection of the sample, the Purchaser shall be entitled to cancel the contract and, if so desired, purchase or authorize the purchase of the stores, in which case the provisions of Clause 8.6.0 shall apply as far as applicable.
- 8.10.2. Unless otherwise provided in the contract, all samples required for test shall be supplied by the Contractor free of cost. Where sample, which is supplied free, is rejected after examination and test, the same or whatever remains of the sample, after examination and test will be returned to the Contractor at his request and cost within three months of the date of such rejection at public tariff rate at Owner's risk.
- 8.10.3. Marking- Samples submitted shall be clearly labeled with the Contractor's name and address and the acceptance of tender number.
- 8.10.4. If the Contractor submits a sample whether with, before or after the tender, the same shall not govern the standard of supply except when it has been specifically stated so in the acceptance of tender.

- 8.10.5. Where under the contract, the Contractor is required to submit an advance sample, any expenses incurred by the Contractor on or in connection with the production of stores in bulk, before the sample has been approved unconditionally, shall be borne by the Contractor and he shall not claim any compensation in the event of such sample being found unacceptable by the Inspecting Officer.
- 8.10.6. The rejection of the sample by the Inspecting Authority or Inspecting Officer shall be final and binding on the Contractor.
- 8.10.7. Where the contract does not require any advance sample to be approved, the Contractor may before proceeding with bulk manufacture or delivery of the stores, if he so desires, submit to the Inspecting Officer for inspection a sample of the stores in which case a quantity not less than one per cent of the total quantity to be supplied unless otherwise authorized by the Inspecting Officer shall be submitted. The Contractor shall not, however, be entitled to be shown any consideration or give any extension of time or claim to be exonerated from completing the delivery within the stipulated period only on the ground of delay in the approval of any such sample.
- 8.11.0. **Risk of Loss or Damage to Purchaser's Property.**
- 8.11.1. All the property of the Purchaser loaned whether with or without deposit on terms and conditions to be separately agreed upon in respect of each particular contract to the Contractor in connection with the contract shall remain the property of the Purchaser, as the case may be. The Contractor shall use such property for the purpose of the execution of the contract and for no other purpose whatsoever.
- 8.11.2. All such property shall be deemed to be in good condition when received by the Contractor unless he shall have within twenty-four hours of the receipt thereof notified the Purchase Officer to the contract. If the Contractor fails to notify any defect in the condition or quality of such property he shall be deemed to have lost the right to do so at any subsequent stage.
- 8.11.3. The Contractor shall return all such property and shall be responsible for the full value thereof to be assessed by the Purchaser whose decision shall be final and binding on the Contractor. The Contractor shall be liable for loss or damage to such property from whatever cause happening while such property is in the possession of or under the control of the Contractor, his servants, workmen, or agents.
- 8.11.4. Where such property is insured by the Contractor against loss or fire at the request of the Purchaser such insurance shall be deemed to be effective by way of additional Precaution and shall not prejudice the liability of the Contractor as aforesaid.
- 8.12.0. **Facilities for test and Examination-**  
The Contractor shall, at his own expense afford to the Inspecting Officer all reasonable facilities as may be necessary for satisfying himself, that the stores are being and/or have been manufactured in accordance with the particulars. The Inspecting Officer shall have full and free access at any time during the execution of the contract to the Contractor's work for the purpose aforesaid, and he may require the Contractor to make arrangements for inspection of the stores or any part thereof or any material at his premises or at any other place specified by the Inspecting Officer and if the Contractor has been permitted to employ the services of a Sub-Contractor, he shall in his contract with the Sub-Contractor, reserve to the Inspecting Officer a similar right.
- 8.12.1. **Cost of Test-** The Contractor shall provide, without any extra charge, all materials, tools, labour and assistance of every kind which the Inspecting Officer may demand of him for any test and examination, other than special or independent test, which he shall require to make on the Contractor's or Consignee's Premises and the Contractor shall bear and pay all costs attendant thereon. If the Contractor fails to comply with the conditions aforesaid, the Inspecting Officer shall, in his sole judgment, be entitled to remove for test and examination all or any of the stores manufactured by the Contractor to any premises other than his



(Contractor's) and in all such cases the Contractor shall bear the cost of transport and/or carrying out such tests elsewhere. A certificate in writing of the Inspecting Officer that the Contractor has failed to provide the facilities and the means, for test examination shall be final.

- 8.12.2. **Delivery of Stores for Test-** The Contractor shall also provide and deliver for test, free of charge, at such place other than his premises as the Inspecting Officer may specify, such material or stores as he may require.
- 8.12.3. **Liability for Costs of Special or Independent Test-** In the events of rejection of stores or any part thereof by the Inspecting Officer in the consequence of the sample which is removed to the laboratory or other places of test, being found on test not in conformity with the Contract and in the event of the failure of the Contractor for any reason to deliver the stores passed on test within the stipulated period, the Contractor shall, on demand pay to the Purchaser all costs incurred in the inspection and/or test. Cost of test shall be assessed at the rate charged by the laboratory to private persons for similar work.
- 8.12.4. **Method of Testing-** The Inspecting Officer shall have the right to put all the stores or materials forming part of the same or any part thereof to such tests as he may think fit and proper. The Contractor shall not be entitled to object on any ground whatsoever to the method of testing adopted by the Inspecting Officer.
- 8.12.5. **Stores Expended in Test-** Unless otherwise provided for in the contract if the test proves satisfactory and the stores or any installment thereof is accepted, the quantity of the stores or materials expended in the test will be deemed to have been taken delivery of by the Purchaser and be paid for as such.
- 8.12.6. **Powers of Inspecting Officer-** The Inspecting Officer shall have the power: -
- (i) Before any stores or part thereof are submitted for inspection to certify that they cannot be in accordance with the contract owing to the adoption of any unsatisfactory method of manufacture.
  - (ii) To reject any stores submitted as not being in accordance with the particulars.
  - (iii) To reject the whole of the installment tendered for inspection, if after inspection of such portion thereof as "he may in his discretion think fit", he is satisfied that the same is unsatisfactory.
  - (iv) The Inspecting Officer's decision as regards the rejection shall be final and binding on the Contractor.
- 8.13.0. **Charges for Work Necessary for Completion of the Contract-**  
The Contractor shall pay all charges for handling, stamping, painting, marking, protecting or preserving patent rights, drawings, templates, models and gauges and for all such measures as the Purchaser or the Inspecting Officer may deem necessary for the proper completion of the contract, though special provision therefore may not be made in the specification of drawings.
- 8.14.0. **Responsibility of the Contractor for Executing the Contract.**
- 8.14.1. **Risk in the Stores-** The Contractor shall perform the contract in all respects in accordance with the terms and conditions thereof. The stores and every constituent part thereof, whether in the possession or control of the Contractor, his agents or servants or a carrier, or in the joint possession of the Contractor, his agents or servants and the Purchaser, his agents or servants, shall remain in every respect at the risk of the Contractor, until their actual delivery to the consignee at the stipulated place or destination or, where so provided in the acceptance of tender, until their delivery to a person specified in the contract as interim consignee for the purpose of dispatch to the consignee. The Contractor shall be responsible for all loss, destruction, damage or deterioration of or to the stores from any cause whatsoever while the stores after approval by the Inspecting Officer are awaiting dispatch or

delivery or are in the course of transit from the Contractor to the consignee or, as the case may be, interim consignee. The Contractor shall alone be entitled and responsible to make claims against a RailTel Administration or other carrier in respect of non-delivery, short delivery, mis-delivery, loss, destruction, damage or deterioration of the goods entrusted to such carrier by the Contractor for transmission to the consignee or the interim consignee as the case may be.

- 8.14.2. **Consignee's Right of Rejection** – Notwithstanding any approval which the Inspecting Officer may have given in respect of the stores or any materials or other particulars or the work or workmanship involved in the performance of the contract (whether with or without any test carried out by the Contractor or the Inspecting Officer or under the direction of the Inspecting Officer) and notwithstanding delivery of the stores where so provided to the interim consignee, it shall be lawful for the consignee, on behalf of the Purchaser, to reject the stores or any part, portion or consignment thereof within a reasonable time after actual delivery thereof to him at the place or destination specified in the contract if such stores or part, portion or consignment thereof is not in all respects in conformity with the terms and conditions of the contract whether on account of any loss, deterioration or damage before dispatch or delivery or during transit or otherwise howsoever.

**Note-** In respect of materials pre-inspected at the firm's premises the consignee will issue rejection advice within 90 days from the date of receipt.

- 8.14.3 .Provided that where, under the terms of the contract the stores are required to be delivered to an interim consignee for the purpose of dispatch to the consignee, the stores shall be at the Purchaser's risk after their delivery to the interim consignee, but nevertheless it shall be lawful for the consignee on behalf of the Purchaser to reject the stores or any part, portion or consignment thereof upon their actual delivery to him at the destination if they are not in all respects in conformity with the terms and conditions of contract except where they have been damaged or have deteriorated in the course of transit or otherwise after their delivery to the interim consignee.

- 8.14.4. The provisions contained in Clause 8.19.0 relating to the removal of stores rejected by the Inspecting Officer shall mutatis mutandis apply to stores rejected by the consignee as herein provided.

**Note-** In respect of stores inspected during manufacture or before delivery or dispatch at contractor's premises the consignee will issue communication of rejection within 90 days from the date of actual delivery thereof.

- 8.14.5. **Subletting and Assignment-** The Contractor shall not, save with the previous consent in writing of the Purchaser, sublet, transfer or assign the contract or any part thereof or interest therein or benefit or advantage thereof any manner whatsoever.  
In the event of the Contractor's subletting or assigning this contract or any part thereof without such permission, the Purchaser shall be entitled to cancel the contract and to purchase the stores elsewhere on the Contractor's account and risk and the Contractor shall be liable for any loss or damage which the Purchaser may sustain in consequence or arising out of such purpose.

- 8.14.6. **Changes in a Firm: -**

- a) Where the Contractor is a partnership firm, a new partner shall not be introduced in the firm except with the previous consent in writing of the Purchaser, which may be granted only upon execution of a written undertaking by the new partner to perform the contract and accept all liabilities incurred by the firm under the contract prior to the date of such undertaking.
- b) On the death or retirement of any partner of the Contractor firm before complete performance of the contract, the Purchaser may, at his option, cancel the contract and in such case the Contractor shall have no claim whatsoever to compensation against the Purchaser.

- c) If the contract is not determined as provided in Sub-clause (b) above notwithstanding the retirement of a partner from the firm he shall continue to be liable under the contract for acts of the firm until a copy of the public notice given by him under Section 32 of the Partnership Act, has been sent by him to the Purchaser by registered post acknowledgement due.
- d) **Consequence of breach** - Should a partner in the Contractor firm commit a breach of Sub-clause 8.14.5 above or the Contractor should commit a breach of the conditions 8.14.6(a) of this Sub-clause, it shall be lawful for the Purchaser to cancel the contract and purchase or authorize the purchase of the stores at the risk and cost of the Contractor and in that event the provisions of Clauses 8.5.0 and 8.6.0 as far as applicable shall apply.
- e) The decision of the Purchaser as to any matter or thing concerning or arising out of this sub-clause or on any question whether the Contractor or any partner of the Contractor firm has committed a breach of any of the conditions in this sub-clause contained shall be final and binding on the Contractor.

#### 8.15.0. **Indemnity.**

- 8.15.1. The Contractor shall at all times indemnify the Purchaser against all claims which may be made in respect of the stores for infringement of any right protected by patent, registration of designs or trade mark. Provided always that in the event of any claim in respect of alleged breach of letters patent, registered designs or trade mark being made against the Purchaser, the Purchaser shall notify the Contractor of the same and the Contractor shall, at his own expense, either settle any such dispute or conduct any litigation that may arise there from.
- 8.15.2. The Contractor shall not be liable for payment of any royalty, license fee or other expenses in respect of or for making use of patents or designs with respect to which he is according to the terms of the contract, to be treated as an agent of the Government for the purpose of making use of patent or trade mark for fulfilment of the contract.

#### 8.16.0. **Packing.**

- 8.16.1. The Contractor shall pack at his own cost the stores sufficiently and properly for transit by rail/road, air and/or sea as provided in the contract so as to ensure their being free from loss or damage on arrival at their destination.
- 8.16.2. Unless otherwise, provided in the contract all containers (including packing cases, boxes, tins, drums and wrappings) in which the stores are supplied by the contractor, shall be considered as non-returnable and their cost as having been included in the contract price.
- 8.16.3. If the contract provides that the containers shall be returnable, they must be marked "Returnable" and they will be returned to the Contractor as per terms of the contract.
- 8.16.4. If the contract provides that returnable containers shall be separately charged, they shall be invoiced by the Contractor at the price specified in acceptance of tender. In such cases, the Contractor shall give full credit for the invoiced amount if the containers are returned to the Contractor. Return of containers shall be made within a reasonable time and in the event of any dispute or difference arising as to whether the containers were so returned, the decision of the Purchaser thereon shall be final and binding and the Purchaser may, in his discretion award, such compensations as may in his opinion be proper for any undue delay in returning the containers.
- 8.16.5. Each bale or package delivered under the contract shall be marked by the Contractor or at his own expense. Such marking shall be distinct (all previous irrelevant marking being carefully obliterated) and shall clearly indicate the description and quantity of the stores, the name and address of the Consignee, the gross weight of the package and the name of the Contractor with a distinctive number or mark sufficient for the purpose of identification. All markings shall be carried out with such material as may be found satisfactory by the Inspecting Officer as regards quickness of drying, fastness and indelibility.

- 8.16.6. The Inspecting Officer may reject the stores if the stores are not packed/or marked as aforesaid and in case where the packing materials are separately prescribed, if such materials are not in accordance with the terms of the contract. Such rejection of the stores by the Inspecting Officer shall be final and binding on the Contractor.
- 8.16.7. Each bale or package shall contain a packing note specifying the name and address of the Contractor, the number and date of the acceptance of tender or supply order and the designation of the Purchase Officer issuing the supply order, the description of the stores and the quantity contained in such bale or package.
- 8.17.0 **Notification of Delivery.**  
Notification of delivery or dispatch in regard to each and every installment shall be made to the consignee and to the indent or immediately on dispatch or delivery. The Contractor shall further supply to the consignee, or the interim consignee, as the case may be, a packing account Quoting number of the acceptance of tender and/or supply or repeat and date of dispatch of the stores. All packages, containers, bundles and loose materials part of each and every installment shall be fully described in the packing account and full details of the contents of the packages and quantity of materials shall be given to enable the consignee to check the stores on arrival at destination. The Railway Receipt/Consignment Note or Bill of Lading, if any, shall be forwarded to the consignee by registered post immediately on the dispatch of stores. The Contractor shall bear and reimburse to the Purchaser demurrage charges, if any, paid by reason of delay on the part of the Contractor in forwarding the Railway Receipt, Consignment Note or Bill of Lading.
- 8.18.0. **Progress Reports.**
- 8.18.1. The Contractor shall from time-to-time, render such reports concerning the progress of the contract and/or supply of the stores in such form as may be required by the Purchaser.
- 8.18.2. The submission, receipt and acceptance of such reports shall not prejudice the rights of the Purchaser under the contract, nor shall operate as an estoppels against Purchaser merely by reason of the fact that he has not taken notice of/or subjected to test any information contained in such report.
- 8.19.0. **Removal of Rejected Stores.**
- 8.19.1. On rejection of all stores submitted for inspection at a place other than the premises of the Contractor, such stores shall be removed by the Contractor at his own cost subject as hereinafter stipulated, within 21 days of the date of intimation of such rejection. If the concerned communication is addressed and posted to the Contractor at the address mentioned in the contract, it will be deemed to have been served on him at the time when such communication would be in the course of ordinary post reach the Contractor. Provided that the Inspecting Officer may call upon the Contractor to remove dangerous, infected or perishable stores within 48 hours of the receipt of such communication and the decision of the Inspecting Officer in this behalf shall be final in all respects.

Provided further that where the price or part thereof has been paid, the consignee is entitled without prejudice to his other rights to retain the rejected stores till the price paid for such stores is refunded by the Contractor save that such retention shall not in any circumstances be deemed to be acceptance of the stores or waiver of rejection thereon.

- 8.19.2. All rejected stores shall in any event and circumstances remain and always be at the risk of the Contractor immediately on such rejection. If such stores are not removed by the Contractor within the periods aforementioned, the Inspection Officer may remove the rejected stores and either return the same to the contractor at his risk and cost by such mode of transport as the Purchaser or Inspecting Officer may decide, or dispose of such stores at the Contractor's risk and on his account and retain such portion of the proceeds, if any from such disposal as may necessary to recover any expense incurred in connection with such disposals (or any price refundable as a consequence of such rejection). The Purchaser shall, in addition, be entitled to recover from the Contractor ground rent/demurrage charges on the

rejected stores after the expiry of the time limit mentioned above.

- 8.19.3. The stores that have been dispatched by road or courier and rejected after arrival at destination may be taken back by the Contractor either at the station where they were rejected or at the station from which they were sent, after refunding the price paid for such stores and other charges refundable as a consequence of such rejection. If the contract placed for delivery FOR station of dispatch, the Contractor shall pay the carriage charges on the rejected consignment at public tariff rates from the station of dispatch to the station where they are rejected. If the Contractor elects to take back the goods at the station from which they were dispatched, the goods shall in addition, be booked back to him freight to pay at public tariff rates and at owner's risk. The Contractor shall be liable to reimburse packing and incidental costs and charges incurred in such return or rejected stores in addition to other charges refundable as a consequence of rejection. The goods shall remain the property of the Contractor unless and until accepted by the Purchaser, after inspection.

8.20.0. **System of Payment.**

- 8.20.1. Unless otherwise agreed upon between the parties, payment for delivery of the stores will be made on submission of bills in the prescribed form which may be obtained from the Purchase Officer in accordance with the instructions given in the acceptance of Tender, by RTGS/NEFT as may be decided by the Purchaser.

- 8.20.2. Payment for the stores or for each consignment thereof will be made to the Contractor on submission of bills accompanied by required document in accordance with the mutually agreed terms & conditions, procedure has been agreed to by the Purchaser.

- 8.20.3. In all other contracts or in contracts where the Inspecting Officer also acts as the interim consignee or where inspection is carried on by the Consignee himself at destination and in all cases of local delivery full payment shall be made on submission of " Final 100 percent bill " supported by the Inspection Certificates and consignee's receipt as aforesaid to the Accounts Officer concerned.

8.21.0. **Withholding and lien in respect of sums claimed.**

- 8.21.1. Whenever any claim or claims for payment of a sum of money arises out of or under the contract against the Contractor, the Purchaser shall be entitled to withhold and also have a lien to retain such sum or sums in whole or in part from the security, if any, deposited by the Contractor and for the purpose aforesaid, the Purchaser shall be entitled to withhold the said cash security deposit or the security, if any, furnished as the case may be and also have a lien over the same pending finalization or adjudication of any such claim. In the event of the security being insufficient to cover the claimed amount or amounts or if no security has been taken from the Contractor, the Purchaser shall be entitled to withhold and have lien to retain to the extent of the such claimed amount or amounts referred to supra, from any sum or sums found payable or which at any time-thereafter may become payable to the Contractor under the same contract or any other contract with the Purchaser pending finalization or adjudication of any such claim.

It is an agreed term of the contract that the sum of money or moneys so withheld or retained under the lien referred to above, by the Purchaser will be kept withheld or retained as such by the Purchaser till the claim arising out of or under the contract is determined by the Arbitrator (if the contract is governed by the arbitration clause) or by the competent court as prescribed under clause 8.24.3 hereinafter provided, as the case may be, and that the Contractor will have no claim for interest or damages whatsoever on any account in respect of such withholding or retention under the lien referred to supra and duly notified as' such to the Contractor.

- 8.21.2. For the purpose of Clause 8.21.1, where the Contract or is a partnership firm or a limited company, the Purchaser shall be entitled to withhold and also have a lien to retain towards such claimed amount or amounts in whole or in part from any sum found payable to any partner/limited company, as the case may be, whether in his individual capacity or otherwise.

**8.21.3. Lien in respect of Claims in other Contracts**

- (a) Any sum of money due and payable to the Contractor (including the security deposit returnable to him) under the contract may withhold or retain by way of lien by the Purchaser or RailTel against any claim of the Purchaser or RailTel in respect of payment of a sum of money arising out of or under any other contract made by the Contractor with the Purchaser or RailTel.
- (b) It is an agreed term of the contract that the sum of money so withheld or retained under this clause by the Purchaser or RailTel will be kept withheld or retained as such by the Purchaser or RailTel till his claim arising out of the same contract or any other contract is either mutually settled or determined by the arbitrator, if the contract is governed by the arbitration clause or by the competent court under Clause 8.24.3 hereinafter provided, as the case maybe, and that the Contractor shall have no claim for interest or damages whatsoever on this account or on any other ground in respect of any sum of money withheld or retained under this clause and duly notified as such to the Contractor.

**8.22.0. Corrupt Practices**

8.22.1. The contractor shall not offer or give or agree to give to any person in the employment of the purchaser or working under the orders of the Purchaser any gift or consideration of any kind as an inducement or reward for doing on for bearing to do or for having done or forbore to do any act in relation to the obtaining execution of the contract or any other contract with the Purchaser or for showing any favour or for bearing to show disfavor to any person in relation to the contract or any other contract with the Purchaser. Any breach of the aforesaid condition by the contractor or any one employed by him or acting on his behalf (whether with or without the Knowledge of the contractor) or the commission of any offence by the contractor or by any one employed by him or acting on his behalf under Chapter IX of the Indian Penal Code, 1860 or the Prevention of Corruption Act, 1947 or any other Act enacted for the prevention of corruption by public servants shall entitle the Purchaser to cancel the contract and all or any other contracts with the contractor and to recover from the contractor the amount of any loss arising from such cancellation in accordance with the provisions of Clauses 8.5.0 and 8.6.0.

8.22.2 Any dispute or difference in respect of either the interpretation effect or application of the above condition or of the amount recoverable there under by the Purchaser from the contractor, shall be decided by the Purchaser, whose decision thereon shall be final and binding on the contractor.

**8.23.0. Insolvency and Breach of Contract.**

8.23.1. The Purchaser may at any time, by notice in writing summarily determine the contract without compensation to the Contractor in any of the following events, that is to say:

- (a) If the Contractor being an individual or if a firm, any partner thereof, shall at any time, be adjudged insolvent or shall have a receiving order or order for administration of his estate made against him or shall take any proceeding for composition under any Insolvency Act for the time being in force or make any conveyance or assignment of his effects or enter into any assignment or composition with his creditors or suspend payment or if the firm be dissolved under the Partnership Act, or
- (b) If the Contractor being a company is wound up voluntarily or by the order of a Court or a Receiver, Liquidator or Manager on behalf of the Debenture-holders is appointed or circumstances shall have arisen which entitle the Court or Debenture holders to appoint a Receiver, Liquidator or Manager, or
- (c) If the Contractor commits any breach of the contract not herein specifically provided for. Provided always that such determination shall not prejudice any right of action or remedy which shall have accrued or shall accrue thereafter to the Purchaser and provided also the Contractor shall be liable to pay to the Purchaser for any extra expenditure he is

thereby put to and Contractor shall, under no circumstances, be entitled to any given on re-purchase.

**8.24.0. Laws governing the Contract.**

8.24.1. This contract shall be governed by the Laws of India for the time being in force.

8.24.2. Irrespective of the place of delivery, the place of performance or place of payment under the contract, the contract shall be deemed to have been made at the place from which the acceptance of tender has been issued.

8.24.3. **Jurisdiction of courts-** This Courts of the place from where the acceptance of tender has been issued shall alone have jurisdiction to decide any dispute arising out of or in respect of the contract.

8.24.4. **Marking of stores-** The marking of the stores must comply with the requirements of the laws relating to merchandise marks for the time being in force in India.

**8.24.5. Compliance with provisions of Contract Labour (Regulation and Abolition) Act, 1970:**

- 1) The Contractor shall comply with the provisions of the Contract Labour (Regulation and Abolition) Act, 1970 and the Contractor Labour (Regulation and Abolition) Central Rules, 1971, as modified from time-to-time, wherever applicable and shall also indemnify the Purchaser from and against any claims under the aforesaid Act and the Rules.
- 2) The Contractor shall obtain a valid license under the aforesaid Act as modified from time-to-time before the commencement of the contract and continue to have a valid license until the completion of the contract. Any failure to fulfil this requirement shall attract the penal provisions of the contract arising out of the resultant non-execution of the contract.
- 3) The Contractor shall pay to labour employed by him directly or through Sub-Contractors the wages as per provisions of the aforesaid Act and the Rules wherever applicable. The Contractor shall, notwithstanding the provisions of the contract to the contrary, cause to be paid the wages to labour indirectly engaged on the contract including any engaged by his Sub-Contractors in connection with the said contract, as if the labour had been immediately employed by him.
- 4) In respect of all labour directly or indirectly employed in the contract for performance of the Contractor's part of the contract, the Contractor shall comply with or cause to be complied with the provisions of the aforesaid Act and the Rules wherever applicable.
- 5) In every case in which, by virtue of the provisions of the aforesaid Act or the Rules, the Purchaser is obliged to pay any amount of wages to a workman employed by the Contractor or his Sub-Contractor in execution of the contract or to incur any expenditure in providing welfare and health amenities required to be provided under the aforesaid Act and the Rules or to incur any expenditure on account of the contingent liability of the Purchaser due to the Contractor's failure to fulfil his statutory obligations under the aforesaid Act or the Rules the Purchaser will recover from the Contractor, the amount of wages so paid or the amount of expenditure so incurred, and without prejudice to the rights of the Purchaser under Section 20, Sub-section (2) and Section 21, Sub-section (4) of the aforesaid Act, the Purchaser shall be at liberty to recover such amount or part thereof by deducting it from the security deposit and/or from any sum due by the Purchaser to the Contractor whether under the contract or otherwise. The Purchaser shall not be bound to contest any claim made against it under Sub-section (i) of Section 20 and Sub-section (4) of Section 21 of the aforesaid Act except on the written request of the Contractor and upon his giving to the Purchaser full security for all costs for which the Purchaser might become liable in contesting such claim. The decision of the Purchaser regarding the amount actually recoverable from the

Contractor as stated above, shall be final and binding on the Contractor.

**8.25.0. Headings.**

The headings of conditions hereto shall not affect the construction thereof.

**8.26.0 Settlement of Disputes/ Arbitration**

- 1) Any dispute or difference whatsoever arising between the parties out of or relating to the construction, meaning, scope, operation or effect of this contract or the validity or the breach thereof shall be settled by arbitration in accordance with the Arbitration and Conciliation Act, 1996 as amended and the award made in pursuance thereof shall be binding on the parties. The venue of such arbitration or proceedings thereof shall be at New-Delhi.
- 2) All arbitration proceedings shall be conducted in English. Recourse against any arbitral award so rendered maybe entered into court having jurisdiction or application may be made to such court for the order of enforcement as the case may be.
- 3) The Arbitral Tribunal shall consist of the Sole Arbitrator appointed by CMD/RailTel Corporation of India Limited, if the value of claim is up to Rs. 10 lakh. If the value of the claim or amount under dispute is more than Rs. 10 Lakhs, the matter shall be referred to the adjudication of arbitral council. Chairman Managing Director (CMD) of RailTel Corporation shall furnish a panel of three names to the contractor, out of which, contractor will recommend one name to be his nominee and then CMD/RailTel shall appoint one name as RailTel's nominee and these two arbitrators with mutual consent shall appoint a third arbitrator who shall act as the deciding arbitrator in terms of Arbitration and Conciliation Act. The award of the sole arbitrator or the Arbitral council, as the case may be, shall be final and binding on both the parties. Each of the parties agree that notwithstanding that the matter may be referred to Arbitrator as provided herein, the parties shall nevertheless pending the resolution of the Controversy or disagreement, continue to fulfil their obligation under this Agreement so far as they are reasonably able to do so.

**8.27.0. Inspection & Rejection: -**

Where under a contract the price payable is fixed on FOR station of dispatch basis, the Contractor shall, if the consignee rejects the stores at destination be liable in addition to his other liabilities, to reimburse to the Purchaser the freight paid by the Purchaser.

**8.27.1 Notification of Result of inspection. -** Unless otherwise provided in the specification of schedule, the examination of the stores will be made as soon as practicable after the same have been submitted for inspection and the result of the examination will be notified to the Contractor.

**8.27.2 Inspection Notes. --**On the stores being found acceptable by the inspecting Officer he shall furnish the Contractor with necessary copies of Inspection Notes duly completed, for being attached to the Contractor's bill in support thereof.

**8.28.0 Warranty/Guarantee**

**8.28.1** The supplier shall warrant that material to be supplied shall be new and free from all defects and faults in material, workmanship, manufacture and shall be of the highest grade consistent with the established and generally accepted standards of materials for the type ordered and shall perform in full conformity with the specifications and drawings. The supplier shall be responsible for any defects (with respect to the specification of the material) that may develop subsequently under the conditions provided in the contract under proper use, arising out of faulty materials, design or workmanship such as corrosion, inadequate quantity of material to meet equipment requirements, deficiencies in design and/ or otherwise and shall remedy such defects at his own



cost when called upon to do so by the Purchaser who shall state in writing in what respect the stores are faulty.

- 8.28.2 If it becomes necessary for the contractor to replace or renew any defective hardware of the supplies under this clause, the provisions of the clause shall apply to the portion/portions of the equipment/ material so replaced or renewed or until the end of the above mentioned period, whichever may be later. If any defect is not remedied within a 48 Hrs, the Purchaser may proceed to do the work at the contractor's risk and expenses, but without prejudice to any other rights which the Purchaser may have against the contractor in respect of such defects.
- 8.28.3 Replacement under warranty clause shall be made by the contractor free of all charges at site including freight, insurance and other incidental charges.
- 8.28.4 The Contractor/Seller hereby covenants that it is a condition of the contract that all goods/stores/articles furnished to the Purchaser under this contract shall be of the highest grade free of all defects and faults and of the best materials, quality, manufacture and workmanship throughout and consistent with the established and generally accepted standards for materials of the type ordered and in full conformity with the contract specification, drawing or sample, if any and shall, if operable, operate properly.
- 8.28.5 The Contractor also guarantees that the said goods/stores/articles would continue to conform to the description and quality as aforesaid, for a period as mentioned in BID data sheet after their delivery or after a period as mentioned in BID data sheet from the date of placement in service whichever shall be sooner, and this warranty shall survive notwithstanding the fact that the goods/stores/articles may have been inspected, accepted and payment thereof made by the Purchaser.
- 8.28.6 If during the aforesaid period, the said goods/stores/articles be discovered not to conform to the description and quality aforesaid or have deteriorated, otherwise that by fair wear and tear the decision of the Purchaser in that behalf being final and conclusive that the Purchaser will be entitled to reject the said goods/stores/articles or such portions thereof as may be discovered not to conform to the said description and quality. On such rejection, the goods/stores/articles will be at the Seller's risk. If the Contractor/Seller so desires, the rejected goods may be taken over by him or his agents for disposal such manner as he may deem fit within a period of 3 months from the date of such rejection. At the expiry of the period, no claim whatsoever shall lie against the Purchaser in respect of the said goods/stores/articles, which may be disposed of by the Purchaser in such manner as he thinks fit. Without prejudice to the generality of the foregoing, all the provisions in the Standard Conditions of Contract relating to the 'rejection of stores' and 'failure' and 'termination' and Clause 8.27.0- 2 above shall apply.
- 8.28.7 The Contractor/Seller shall, if required, replace the goods or such portion thereof as have been rejected by the Purchaser, free of cost, at the ultimate destination, or at the option of the Purchaser, the Contractor/Seller shall pay to the Purchaser, the value thereof at the contract price and such other expenditure and damage as may arise by reason of the breach of the conditions hereinbefore specified. Nothing herein contained shall prejudice any other right of the Purchaser in that behalf under this contract or otherwise.
- 8.29.0. **Inspection at the Fag end of the Delivery Period-**  
In cases where only a portion of the stores ordered is tendered for inspection at the Fag end of the delivery period and also in cases where inspection is not completed in respect of the portion of the stores tendered for inspection during the delivery period, the Purchaser reserves the right to cancel the balance quantity not tendered for inspection within the delivery period fixed in the contractor the risk and expense of the Contractor without any further reference to him. If the stores tendered for inspection during or at the fag end of the delivery period are not found acceptable after carrying out the inspection, the purchaser is entitled to cancel the contract in respect of the same at the risk and expense of the contractor. If, however, the stores tendered for inspection are found acceptable, the Purchaser may grant an extension of the delivery period subject to the following conditions: -

- (a) The Purchaser has the right to recover from the contractor under the provision of clause 8.6.2 (a) of Standard Conditions of Contract liquidated damages on the stores which the Contractor has failed to deliver within the period fixed for delivery.
- (b) That no increase in price on account of any statutory increase in or fresh imposition of Customs Duty, GST on account of Foreign Exchange variation or on account of any other tax or duty leviable in respect of stores specified in the contract which takes place after the date of delivery period stipulated in the contract shall be admissible on such of the said stores as are delivered after the date of the delivery stipulated in the contract.
- (c) That notwithstanding any stipulation in the contract for increase in price on any other ground no such increase which takes place after the date of the delivery stipulated in the contract shall be admissible on such of the said stores as are delivered after the expiry of the delivery period stipulated in the contract.
- (d) But nevertheless, the Purchaser shall be entitled to the benefit fit of any decrease in price on account of reduction in or remission of Custom Duty, GST or on account of Foreign Exchange variation or on account of any other Tax or Duty or on other ground as stipulated in the price variation, clause which takes place after the expiry of the date of delivery period stipulated in the contract. 8.29.1. The Contractor shall not dispatch the Stores till such time as an extension in terms of para 8.29.0 (a) to (d) above is granted by the Purchaser and accepted by the Contractor. If the stores are dispatched by the Contractor before an extension letter as aforesaid is issued by the Purchaser and the same are accepted by the Consignee, the acceptance of the stores shall be deemed to be subject to the conditions (a) to (d) mentioned in the paragraph 8.29.0 above.

8.29.2. In case where the some or the entire quantity has not been tendered for inspection with in the delivery period stipulated in the contract and the Purchaser chooses to grant an extension of the delivery period the same would be subject to conditions (a) to (d) mentioned in the paragraph 8.29.0above.

8.30.0. **Additional Conditions:**  
Not used.

\*\*\*\*\*

**CHAPTER-9****Annexure-A****FORMAT FOR AFFIDAVIT TO BE SUBMITTED BY TENDERER ALONGWITH THE TENDER DOCUMENTS**

(To be executed in presence of Public notary on non-judicial stamp paper of the value of Rs.100/-. The paper has to be in the name of tenderer)\*\*

I.....(Name and designation)\*\* appointed as the attorney/authorized signatory of the tenderer (including its constituents).

M/s \_\_\_\_\_ (hereinafter called the tenderer) for the purpose of the Tender documents for the work of \_\_\_\_\_ as per the tender No. \_\_\_\_\_ of RailTel Corporation of India Ltd., Eastern Region do hereby solemnly affirm and state on the behalf of the tenderer including its constituents as under:

1. I/we the tenderer (s), am/are signing this document after carefully reading the contents.
2. I/we the tenderer (s) also accept all the conditions of the tender and have signed all the pages in confirmation thereof.
3. I/we hereby declare that I/we have downloaded the tender documents from Indian Railway website [www.irpes.gov.in](http://www.irpes.gov.in) I/we have verified the content of the document from the website and there is no addition, no deletion or no alteration to be content of the tender document. In case of any discrepancy noticed at any stage i.e. evaluation of tenders, execution of work or final payment of the contract, the master copy available with the RailTel Administration shall be final and binding upon me/us.
4. I/we declare and certify that I/we have not made any misleading or false representation in the forms, statements and attachments in proof of the qualification requirements.
5. I/we also understand that my/our offer will be evaluated based on the documents/credentials submitted along with the offer and same shall be binding upon me/us.
6. I/we declare that the information and documents submitted along with the tender by me/us are correct and I/we are fully responsible for the correctness of the information and documents, submitted by us.
7. I/we undersigned that if the certificates regarding eligibility criteria submitted by us are found to be forged/false or incorrect at any time during process for evaluation of tenders, it shall lead to forfeiture of the tender EMD besides banning of business for five years on entire IR. Further, I/we (insert name of the tenderer)\*\* \_\_\_\_\_ and all my/our constituents understand that my/our constituents understand that my/our offer shall be summarily rejected.
8. I/we also understand that if the certificates submitted by us are found to be false/forged or incorrect at any time after the award of the contract, it will lead to termination of the contract, along with forfeiture of EMD/SD and Performance guarantee besides any other action provided in the contract including banning of business for five years on entire RailTel Corporation of India Ltd.

DEPONENT  
SEAL AND SIGNATURE  
OF THE TENDERER

VERIFICATION

I/we above named tender do hereby solemnly affirm and verify that the contents of my/our above affidavit are true and correct. Nothing has been concealed and no part of it is false.

DEPONENT  
SEAL AND SIGNATURE  
OF THE TENDERER

Place :  
Dated :

\* \* \* \* \*

**Form No. 1**

**PROFORMA FOR PERFORMANCE BANK GUARANTEE**  
**(On Stamp Paper of requisite value)**  
**(To be used by approved Scheduled Banks)**

1. In consideration of the RailTel Corporation of India Limited, registered office at 10th floor, Bank of Baroda Building, 16, Sansand Marg. New Delhi- 110001 and Eastern Regional Office at 3<sup>rd</sup> & 16<sup>th</sup> Floor, Chatterjee International Centre, 33A Jawaharlal Nehru Road, Kolkata – 700 071 (hereinafter called “the RailTel”) having agreed to exempt (M/s. Party Name and Address)..... (hereinafter called “the said Contractor(s)”) from the demand, under the terms and conditions of an Agreement No. ....(P.O No.) Dated.....made between ..... and..... for ..... (Name of Work) (hereinafter called “the said Agreement”) of Security Deposit for the due fulfillment by the said contractor(s) of the terms and conditions contained in the said Agreement, or production of a Bank Guarantee for Rs. .... (Rs. .... Only). We, .....(Bank Name and Address)) hereinafter referred to as “ the Bank”) at the request of. .... Contractor(s) do hereby undertake to pay the RailTel an amount not exceeding Rs. .... Against any loss or damage caused to or suffered or would be caused to or suffered by the RailTel by reason of any breach by the said Contractor(s) of any of the terms or conditions contained in the said PO/Agreement.
2. We, ..... Bank (Bank Name and Address) do hereby undertake to pay the amount due and payable under this Guarantee without any demur, merely on demand from the RailTel stating that the amount is claimed is due by way of loss or damage caused to or would be caused to or suffered by the RailTel by reason of breach by the said Contractor(s) of any of terms or conditions contained in the said Agreement or by reason of the Contractor(s) failure to perform the said PO/Agreement. Any such demand made on the Bank shall be conclusive as regards the amount due and payable by the Bank under this guarantee. However, our liability under this guarantee shall be restricted to an amount not exceeding Rs. ....
3. We, ..... Bank (Bank Name and Address) undertake to pay to the RailTel any money so demanded notwithstanding any dispute or disputes raised by the Contractor(s) / Supplier(s) in any suit or proceedings pending before any court or Tribunal relating thereto our liability under this present being, absolute and unequivocal. The Payment so made by us under this Bond shall be a valid discharge of our liability for payment thereunder and the Contractor(s) / Supplier(s) shall have no claim against us for making such payment.
4. We, ..... Bank (Bank Name and Address) further agree that the Guarantee herein contained shall remain in full force and effect during the period that would be taken for the performance of the said PO/Agreement and that it shall continue to be enforceable till all the dues of the RailTel under or by virtue of the said Agreement have been fully paid and its claims satisfied or discharged or till RailTel certifies that the terms and conditions of the said Agreement have been fully and properly carried out by the said Contractor(s) and accordingly discharges this Guarantee. Unless a demand or claim under the Guarantee is made on us in writing on or before the ..... We shall be discharged from all liability under this Guarantee thereafter.
5. We, ..... (Bank Name and Address) further agree with the RailTel that the RailTel shall have the fullest liberty without our consent and without affecting in any manner our obligations hereunder to vary any of the terms and conditions of the Agreement or to extend time of to postpone for any time or from time to time any of the powers exercisable by the RailTel against the said contractor(s) and to forbear or enforce any of the terms and conditions relating to the said Agreement and we shall not be relieved from our liability by reason of any such variation, or extension to the said Contractor(s) or for any forbearance, act or omission on the part of RailTel or any indulgence by the RailTel to the said Contractor(s) or by any such matter or thing whatsoever which under the law relating to sureties would, but for this provision, have affect of so relieving us.
6. This Guarantee will not be discharged due to the change in the Constitution of the Bank or the Contractor(s)/ Supplier(s).

7. We, ..... (Indicate the name of Bank) lastly undertake not to revoke this Guarantee during its currency except with the previous consent of the Rail Tel in writing.
8. Notwithstanding anything contained herein, Our liability under the Bank guarantee shall not exceed Rs. .... (In Rupees)  
This Bank Guarantee shall be valid upto ..... and we are liable to pay the guaranteed and or any part thereof under this Bank Guarantee only and only if you serve upon is a written claims or demand or before .....(date of expiry of guarantee)

Dated the ..... day of ..... 2019  
For .....  
(Indicate the name of the Bank)

**Witness:**

1. Signature:

Name:

2. Signature:

Name:

**Form No. 2**

**PROFORMA FOR THE SYSTEM PERFORMANCE GUARANTEE**

(On Stamp Paper of Rs. One Hundred)

The Executive Director,  
RailTel Corporation of India Limited,  
Eastern Region,  
Kolkata.

I / We ..... hereby guarantee that the design on the basis of which we have submitted our tender no. .... has been carefully made to conform to the end objectives in the tender documents and to technical specification therein. We further guarantee that in the event of the performance of the system, when installed, not complying with the end objectives or with the specifications contained in the tender documents, we shall provide further inputs to enable the RailTel to realize the end objectives contained in these documents without any additional payment for any additional equipment which may be required in this regard. We further guarantee that all the expenses for providing the additional inputs under the System Guarantee will be borne by us. We further guarantee that these additional inputs will be provided by us to make the system workable within 1 month from the date on which this guarantee is invoked by the Purchaser. The guarantee is valid for a period of one year from the date of commissioning of the system.

(Signature of Firm's Authorized Officer)

Seal

**Signature of witness:**

- 1. ....
- 2. ....

**Form -3****PROFORMA FOR NO MALICIOUS CODE UNDERTAKING LETTER BY OEM**

To,  
 Executive Director,  
 RailTel Corporation of India Ltd., Eastern Region,  
 3<sup>rd</sup> & 16<sup>th</sup> Floor, Chatterjee International Centre,  
 33A Jawaharlal Nehru Road,  
 Kolkata – 700 071.

Date dd-mm-yyyy

Dear Sir,

Sub: Undertaking for No Malicious Code for Tender No.: RCIL\_ER\_2019-20\_1123  
 Dt. 07.11.2019 for "Supply of Router for RailTel Corporation of India Ltd.,  
 Eastern Region, Kolkata"

Over and above all our earlier conformations and submissions as per your requirements of the Tender, we confirm that,

1. All proposed software/hardware in scope of supplies when shipped by \_\_\_\_\_, does not contain embedded malicious code that would activate procedures to: -
  - a. Inhibit the desired and designed function of the equipment.
  - b. Cause physical damage to the user or equipment during the exploitation.
  - c. Tap information resident or transient in the equipment/networks.
2. We, \_\_\_\_\_ will be considered to be in breach in case physical damage or malfunctioning is caused due to activation of any such malicious code in embedded software and thus be liable to repair, replace or refund the price of the infected software if reported (or, upon request, return) to the party supplying the software to Customer, if different than \_\_\_\_\_

Place:

Date:

Seal and signature of the bidder

(This letter should be on the letterhead of the bidder duly signed by an authorized signatory)



**Form No.4****PROFORMA FOR MANUFACTURER'S AUTHORIZATION**  
**FORM**

**Note:** This authorization letter should be printed on the letterhead of all the original equipment manufacturer (OEM) and should be signed by a competent person having the power of attorney to bind the manufacturer.

Tender No. RCIL\_ER\_2019-20\_1123 Dt. 07.11.2019

To,  
Executive Director,  
RailTel Corporation of India Ltd., Eastern Region,  
3<sup>rd</sup> & 16<sup>th</sup> Floor, Chatterjee International Centre,  
33A Jawaharlal Nehru Road,  
Kolkata – 700 071.

Dear Sir,

Sub: Manufacturer's Authorization Form for Tender no. RCIL\_ER\_2019-20\_1123 Dt. 07.11.2019 for "Supply of Router for RailTel Corporation of India Ltd., Eastern Region, Kolkata".

We who are established and reputable manufacturers/ producers of \_\_\_\_\_ having factories/ development facilities at \_\_\_\_\_ (address of factory/ facility) do hereby authorize M/s \_\_\_\_\_ (Name and address of the bidder) to submit a Bid, and sign the contract with you against the above Bid Invitation. We plan to manufacture the offered quantity for supply from our manufacturing facility(s) at .....(complete address).

We hereby extend our full guarantee and warranty for the Solution, Products and services offered by the above firm against this Bid Invitation.

We also undertake to provide any or all of the following materials, notifications, and information pertaining to the Products manufactured or distributed by the Bidder:

- 1 Such Products as RailTel may opt to purchase from the Bidder, provided, that this option shall not relieve the Bidder of any warranty obligations under the Contract; and
- 2 In the event of termination of production of such Products:
  - Advance notification to RailTel of the pending termination, in sufficient time to permit RailTel to procure needed requirements; and
  - Following such termination, furnishing at no cost to RailTel, the operations manuals, standards and specifications of the Products, if requested.
- 3 The OEM or authorized agency of the OEM has service and repair facility in India directly/ Software suppliers should have their Technical Assistance Centre (TAC) present in India.
- 4 Guarantee to provide long term technical, service and maintenance support to the bidder that may be required during installation and commissioning of the equipment up to the maintenance period.
- 5 Guarantee to supply spares for a minimum period of five years from the date of arrival to entire section / works / Guarantee to assure the continued support including all updates/bug-fixes/patches/upgrades on the supplied for a minimum period of five years from the date of delivery of equipment.

- 6 The OEM or authorized agency of the OEM should give Warranty as per contract period.
- 7 The OEM or authorized agency of the OEM shall certify the installation of the equipment has been done correctly and installation fit for commissioning.

We duly authorize the said firm to act on our behalf in fulfilling all installations, technical support and maintenance obligations required by the contract.

We further certify that, in case the authorized distributor/ system integrator/ bidder is not able to meet its obligations as per contract during contract period, we, as the OEM, shall perform the said obligations with regard to their items through alternate & acceptable service provider.

Place:

Date:

Seal and signature of the OEM

**Form No.5****PROFORMA FOR BID UNDERTAKING LETTER**

To  
Executive Director,  
RailTel Corporation of India Ltd., Eastern Region,  
3<sup>rd</sup> & 16<sup>th</sup> Floor, Chatterjee International Centre,  
33A, Jawaharlal Nehru Road.  
Kolkata – 700 071.

Date dd-mm-yyyy.

Dear Sir,

Sub: Tender no. RCIL\_ER\_2019-20\_1123 Dt. 07.11.2019 for “Supply of Router for RailTel Corporation of India Ltd., Eastern Region, Kolkata”.

Over and above all our earlier conformations and submissions as per your requirements of the Tender, we confirm that,

- 1 We have quoted for the Tender and stand committed to deliver to the highest standards and quality as required by RailTel Corporation of India Ltd. to meet the timelines of the project. Our bid submission is in line with the requirements of RailTel Corporation of India Ltd. as stated in the Tender.
- 2 We confirm that we have factored in all costs and expenses for meeting the complete scope and deliverables of the tender.
- 3 We are completely aware of the Service Level requirements and timelines specified by RailTel Corporation of India Ltd. and are committed to adhering to the same.
- 4 We confirm and understand that all arithmetical totaling errors will be corrected for the purpose of evaluation only and the consideration of that error for payment would be completely according to RailTel Corporation of India Ltd.'s discretion. We also confirm and understand that for all other errors which we have made in the bid, RailTel Corporation of India Ltd. for the purpose of evaluation will take the corrected amount based on the price quoted by us in the price sheets but the payment to RailTel of such amounts would be completely according to RailTel Corporation of India Ltd.'s discretion.
- 5 We confirm that all the proposed solution components are compatible and interoperable with each other and the solution will meet the functional and technical requirements of RailTel Corporation of India Ltd.
- 6 We confirm that the prices and values quoted by us encompass the complete scope of the project and we will ensure that the quality of deliverables for the project is not affected due to any pricing pressures.
- 7 We wish to confirm that we have back-to-back arrangements from all the OEMs for the prices and service level commitments. We would be responsible and committed to ensure service levels as required by RailTel Corporation of India Ltd. are met and adhered. In case the hardware is found to be inadequate and does not meet the SLA then the hardware upgrades, if any, will be provided without any further additional cost or burden to RailTel Corporation of India Ltd. than what has been

specified by us in our commercial bid documents.

8 We will be the single point of contact/reference to RailTel Corporation of India Ltd. RailTel Corporation of India Ltd. will enter into agreement with us only.

Place:

Date:

Seal and signature of the bidder

(This letter should be on the letterhead of the bidder duly signed by an authorized signatory)

**Form No.6****Proposed Agency Profile**

Sub: Proposed Agency Profile for tender no. RCIL\_ER\_2019-20\_1123 Dt. 07.11.2019 for “**Supply of Router for RailTel Corporation of India Ltd. Eastern Region, Kolkata**”.

<b>S. No.</b>	<b>Particulars</b>	<b>Details to be furnished by the bidders</b>
<b>1</b>	Names and designations of the persons authorized to make commitments to RailTel	
<b>2</b>	Previous organizations where the bidder was associated for similar type of services	
<b>3</b>	Duration of bidder association with that organization	
<b>4</b>	No. of years of experience	

We hereby acknowledge that the information provided by us is true and to the Best of our Knowledge

Place:

Date:

Seal and signature of the bidder

**Form No.7****Past Experience Form**

<b>S. N</b>	<b>Item</b>	<b>Details</b>
<b>A. General Information</b>		
<b>1</b>	Customer Name	
<b>2</b>	Details of Contact Person	
<b>3</b>	Name	
<b>4</b>	Designation	
<b>5</b>	Email	
<b>6</b>	Mailing Address	
<b>7</b>	Phone	
<b>8</b>	Fax	
<b>B. General Information</b>		
	Government/Private/PSU/Others please specify	
	Start Date and End Date	
	Current Status (Completed/Work in Progress)	
	Contract Tenure	
<b>C. Size of the Project</b>		
	Order Value	
	Details of equipment supplied	
	Please Provide customer certificate/Work order	

Certification: I, the undersigned, certify that these data correctly describe the Projects implemented by our Company.

(Signature)  
 (Name of Authorized Signatory)  
 (Designation)  
 (Date)  
 (Name and address of the bidder)  
 (Company Seal)

**Form No.8****Parent Company Guarantee**

This GUARANTEE ("Guarantee") is issued on the \_\_\_\_\_ day of \_\_\_\_\_, \_\_\_\_\_ by \_\_\_\_\_, a Company organized and existing under the laws of \_\_\_\_\_ having its Registered Office at \_\_\_\_\_ (hereinafter referred to as "Guarantor" and/or "\_\_\_\_\_"), at the request and/or behest of \_\_\_\_\_, a Company organized and existing under the laws of \_\_\_\_\_ having its Registered Office at \_\_\_\_\_ (hereinafter referred to as "Indian arm"), in favour of RailTel Corporation of India Ltd, Corporate Office, 3<sup>rd</sup>& 16<sup>th</sup> Floor, Chatterjee International Centre, 33A Jawaharlal Nehru Road, Kolkata - 700071 ( Hereinafter called " the RailTel" or "Beneficiary")

The Beneficiary floated a tender dated \_\_\_\_\_ inviting offers from Vendors for \_\_\_\_\_ (purpose). The Indian arm are submitting their response dated \_\_\_\_\_ and advised the Beneficiary that the Indian arm is the subsidiary/ authorized agent/ branch office/ affiliate\* of the Guarantor. The Guarantor wishes to inform the Beneficiary that its Indian arm \_\_\_\_\_, will quote and participate in the tender in their place and desire that the contract be placed by the Beneficiary on the Indian arm. For this reason, the Guarantor is ready and willing to give a Parent Company Guarantee (PCG) inter alia for the performance of their Indian arm to the terms and conditions of the tender and on failure to assume the said obligations.

IN WITNESS WHEREOF the Guarantor has duly executed this Guarantee as at the date first above written.

**For and on behalf of Guarantor,**

\_\_\_\_\_  
(Signature) Signature :

**Witness**

Name :

Designation :

Date :

\* Strike off that which is not applicable and retain the correct relationship between Guarantor and Indian arm

**Form - 9**

**Jt. General Manager (Finance)**  
**RailTel Corporation of India Ltd. (Eastern Regional Office)**  
**16<sup>th</sup> Floor, Chatterjee International Centre,**  
**33A Jawaharlal Nehru Road,**  
**Kolkata – 700 071**

**Sub. : Option for Payment through RTGS/NEFT**

Sir,

You are requested to remit the payment due to us through RTGS/NEFT into our Current Account. The detail required duly verified by our bank for Online payment is provided here under for needful please.

**DETAIL REQUIRED FOR PAYMENT THROUGH RTGS/NEFT**

1	Beneficiary Name	: M/s .....
2	Beneficiary Address :	:
3	PAN No.	:
4	GSTIN (list)	:
5	Bank A/c No.	:
6	Bank A/c No.	:
7	Bank Branch Address	:
8.	Branch Id Code :	:
9.	Current Account No.	:
10.	RTGS / IFSC Code	:
11.	NEFT/ IFSC Code	:
12.	MICR no.	:

I do hereby declare that the particulars given above are correct and complete. If the transaction is delayed or not effected at all for reasons of incomplete or incorrect information, RailTel will not be held responsible. Further, I undertake that till we request a change, paying authority may kindly continue to make the payments in our account as per above detail.

**For ..... Verified above Bank Particulars for Online payments**

**Authorized Signatory**

**Bank's Authorized Signatory**



**Form-10****NO NEAR- RELATIVE DECLARATION AND CERTIFICATES**

(To be submitted by either authorized signatory or proprietor, or each partner/ director in case of partnership Firms/Companies/ Agencies)

I \_\_\_\_\_ son/ daughter/ wife of  
Shri \_\_\_\_\_ Proprietor/ Partner/  
Director/ Authorized Signatory/ Representative of M/s. \_\_\_\_\_

(Name and address of the bidder) is competent to sign this declaration /certification and execute the tender document regarding "Supply of Router to RailTel Corporation of India Ltd., Eastern Region, Kolkata";

I \_\_\_\_\_ resident \_\_\_\_\_ hereby certify that none of relatives of mine/proprietor/ partners/ directors of the Firm/ Company/ Agency is / are employed in the units where he/ she is going to apply for the Tender.

I have carefully read and understood all the Terms & Conditions of the Tender Document and undertake to abide by the same;

I also certify that our Firm/Company/Agency will observe all legal formalities or/and obligations under the contract well within time. In case of failure to observe any of the legal formalities or/and obligations. I shall be personally liable under the appropriate law.

I also hereby certify that the Firm/Company/Agency namely M/s. \_\_\_\_\_ is currently not blacklisted or debarred by RailTel, or any other Government Department from taking part in Government tenders.

The Information/documents furnished here and along with the tender document are true and authentic to the best of my knowledge and belief. I am well aware of the fact that furnishing of any false information/fabricated documents would lead to rejection of my tender at any stage besides liabilities towards prosecution under appropriate law.

( Signature of Bidder/Proprietor/Partners/Director/Authorised Signatory)

Date:  
Place:

Full Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
Seal: \_\_\_\_\_

**Form - 11****Material Supply location**

Srl.No.	Territory	State	Station/Location with states	Materials Qty.	Consignee
1	Kolkata	West Bengal	RailTel Corporation of India Ltd. (Regional NOC) 2 <sup>nd</sup> Floor, New Koilaghat Building, 14 Strand Road, Kolkata – 700 001.	Full Quantity	Manager(Tech.)/ Store

## **Chapter 10**

### **Check List**

	<b>Have you submitted the following documents?</b>	<b>Submitted /complied or Not</b>	<b>Page No/ Ref No. of Offer</b>
1	Cost of tender document		
2	Power of Attorney		
3	Tender document signed.		
4	Earnest money as per bid data sheet- clause no. 6.4 Chapter 6.		
5	Compliance statement for acceptance of Technical specification (Chapter 4) & instructions and Tender Conditions (Chapter 3,6,7,8).		
6	Deviation Statement, if any, (Chapter wise and Clause wise) from Technical Specification & Tender conditions.		
7	Cost breakup of price indicating Basic rate, GST, Transportation, Insurance etc.		
8	Miscellaneous/ supporting documents asked for in the tender document wherever required to meet up respective criteria		

**Note: Non-submission/ non-compliance of above documents as deliberated in check List may make the offer liable to be summarily rejected.**

\*\*\*\*\*END OF THE DOCUMENT \*\*\*\*\*