

Information to Bidder for the “Supply of RedHat Enterprise Linux Enterprise Server Software, premium (1-2 sockets, unlimited guests) with 3 year support.”

Ref: GeM Bid No. GEM/2019/B/440506 Dtd 27.11.19

1. The item/items in this bid should be quoted as per the technical specifications. *The details of the specifications along with consignee/site details are also available on website www.railtelindia.com*
2. In the specification wherever support for a feature has been asked for, it will mean that the feature should be available without RailTel requiring any other hardware/software/licenses. Thus, all hardware/software/licenses required for enabling the support/feature shall be included in the offer.
3. OEM or Authorized distributor/Partner of OEM should have a registered office in India to provide sales and 24x7 support in India. The certificate to this effect should be submitted. The bidder should be either OEM or his authorized dealer/distributor.
In case of the authorized distributor/partner certificate from the OEM to this effect should be submitted. If OEM is quoting then OEM should submit the certificate.
4. Equipment offered shall have complete data sheets and detailed description on OEM web sites.
5. **Bidder shall submit the detailed BOM of the equipment offered duly verified and certified by the respective OEM.**
6. GSTIN ID of vendor should be provided from where goods will be supplied.
7. Delivery period: **30 days** from the date of PO.
8. **Tender Cost & Earnest Money Deposit (EMD)/ Bid Security:**
 - 8.1 **Tender Cost:** Estimated cost of the Tender is **Rs 69,21,900/-**
 - 8.2 **Earnest Money Deposit (EMD)/ Bid Security: Rs 138438/-** in the form of Pay Order/Demand Draft/BG drawn in favor of RailTel Corporation of India Ltd. payable at New Delhi. The Bid received without EMD will be summarily rejected.
9. This bid complies with “Public Procurement (preference to make in India) Policy Order, 2017 issued by DIPP and Public Procurement Policy for Micro and Small Enterprises (MSEs) order, 2012” issued by MoSME.”
The bidders claiming the preference have to submit relevant documents prescribed under relevant order.

10. Security Deposit/Performance Bank Guarantee:

The successful tenderer shall submit security deposit in the form of DD/FDR or irrevocable Bank Guarantee from any scheduled bank for due fulfillment of contract as per the details given below:

- i. Security Deposit/Performance Bank Guarantee @ 10% of total value of Purchase Order is required to be submitted within 30 days of issue of Purchase Order with validity of 3 months beyond warranty period, failing which a penal interest of 15% per annum shall be charged for the delay period i.e. beyond 30 (thirty) days from the date of issue of LOA/PO.
- ii. The security deposit/PBG shall be submitted to **RailTel Corporate Office, Kidwai Nagar , New Delhi.**
- iii. A separate advice of the BG will invariably be sent by the BG issuing bank to the RailTel's Bank through SFMS and only after this the BG will become acceptable to RailTel. It is therefore in own interest of bidder to obtain RailTel's bank IFSC code, its branch and address and advise these particulars to the BG issuing bank and request them to send advice of BG through SFMS to the RailTel's Bank.

The security deposit/Performance Bank Guarantee shall be released after successful completion of Contract obligations under the contract, duly adjusting any dues recoverable from the successful tenderer. Payment of Security Deposit in the form of Pay Order/Demand Draft should be made in favor of "RailTel Corporation of India Ltd" payable at New Delhi.

11. Eligibility Criteria for OEM:

- a. The Equipment offered by the OEM or equipment of the same series/family from the same OEM should have been satisfactorily working in Government/PSUs/Telecom Service Providers network for at least 12 months as on opening of bid, in India or Abroad. The certificates from the actual users will have to be submitted offline.
- b. The OEM should have supplied at least 35% of the tendered quantity of the equipment offered or equipment of the same series/family during last preceding 3 financial years (i.e. current year and three previous financial years) as on opening of bid to Government/PSUs/Telecom Service Providers. OEM should submit self-certificate with proper contact detail of clients along with quantities supplied (Firm Name, Contact person, Designation, Telephone Number, Fax, Official mail id etc.). The same should be issued by authorized signatory.
- c. The OEM should have proven facilities for Engineering, manufacture, assembly, integration and testing of **RedHat Enterprise Linux server Software** and basic facilities with respect to space, Engineering, Personnel, Test equipment, Manufacture, Training, Repair, Service Center Supports for at least past three years in the country from where the proposed equipment are planned to be supplied. In case OEM is

located outside India, it should have training repair and service center facilities in India also. The certificates/Undertaking for the same will have to be submitted offline.

(The bidder will have to submit the proof of establishment for the facility)

12. Eligibility Criteria for Bidder:

- a. The tenderer should have executed order of supply/ provision of **RedHat Enterprise Linux server Software** during last preceding 3 financial years (i.e. current year and three previous financial years) as on opening of bid, as per following:

(A) Single order of atleast 35% of tendered value.

OR

(B) Two orders of atleast 20% each of tendered value.

OR

(C) Three orders of atleast 15% each of tendered value.

Satisfactory Performance certificate issued by customer/s for the Purchase Orders/ Work Orders should be enclosed.

- b. Bidder should have authorization specific to this tender from respective OEM as per Annex-III.

13. SPLITTING OF QUANTITY-

13.1 Deleted

- 13.2** In case bidder claims PMA, Government of India Guideline/Instruction regarding splitting of order to Local supplier shall be applicable. Govt. Guidelines in regard to MSME shall be followed.

14. WARRANTY/VALIDITY OF LICENSE:

- 14.1** The materials are to be warranted for **3 years** from date of delivery to the consignee. The tenderer shall warrant that stores to be supplied shall be new and free from all defects and faults in material, workmanship and manufacturing and shall be of the highest grade and consistent with the established and generally accepted standards of materials of the type ordered and shall perform in full conformity with the specifications and drawings.

The supplier shall be responsible for any defects that may develop under the conditions provided by the contract and under proper use, arising from faulty materials, design or workmanship such as corrosion, inadequate quantity of material to meet equipment requirements, inadequate contact protection, deficiencies in design and/ or otherwise and

shall remedy such defects at his own cost when called upon to do so by the Purchaser who shall state in writing in what respect the stores are faulty.

14.2 SLA:

After having been notified of the defects / service requirement during warrantee period, Seller has to complete the required Service / Rectification within time limit of max. 7 days. If the Seller fails to complete service / rectification within defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller & upto max. of 100% of Unit Price of the product.

Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG) or from the running bills.

15. Long Term Maintenance Support:

Deleted

16. Payment Conditions :-

- i. 100% payment against full Supply, Installation & Commissioning.
- ii. 80% payment against part Supply , Installation & Commissioning of the completed part.
In case bidder completes the Supply , Installation & Commissioning, for one Region , he can claim part payment of 80% against each Region's completed Supply , Installation & Commissioning of the said Region. Balance payment shall be made after full supply or full installation & commissioning. The following documents are to be submitted for payment:
 - a. Original Invoice
 - b. Delivery Challan
 - c. Original Consignee receipt with GRN No.
 - d. Original Inspection Certificate
 - e. Warranty Certificate of OEM/Validity of License.
 - f. Copy of BG
 - g. Certificate of receipt of Supply , installed & commissioned thereof from RailTel.

17. Offline Submissions:

The bidder is required to submit the following documents offline to RailTel Corporation of India Ltd, 6th floor, Tower II, NBCC Complex, East Kidwai Nagar, Kidwai Nagar, New Delhi, Delhi 110023 before **13:00 Hrs of 12.12.2019** in a Sealed Envelope. The envelope shall bear 'DO NOT OPEN BEFORE' (due date & time). The offline documents shall be opened at **13:30 Hrs of 12.12.2019**.

- i. EMD
- ii. MAF/ OEM Authorization Letter (as per Annexure-III)
- iii. BOQ of offered equipment.
- iv. Data Sheet of offered equipment.
- v. Financial (Certified copies of audited balance sheets/annual reports of last three preceding financial years) and Technical Eligibility Criteria documents.
- vi. Technical Compliance of Specification as per Annex-I.
- vii. Certificate from the End user against the Eligibility criteria for OEM para 11.
- viii. Acceptance from OEM as per Annexure-II against long term maintenance support para 15.

Note: 1) The bidder is required to give acceptance of all the clauses mentioned in the **“Information to the Bidders”** document is mandatory. Any deviation / non-acceptance may lead to rejection of the bid.

2) Information to Bidder viz. corrigendum /addendum/ amendments etc. for this bid shall be posted on www.railtelindia.com only.

3) This bid is governed by the Specific Additional Terms & Conditions and General Terms & Conditions laid down by the GeM against **GeM Bid No GEM/2019/B/440506 Dtd 27.11.19**

In case, If any contradiction between GeM Additional Terms & Conditions and General Terms & Conditions, RailTel Terms & Conditions will prevail.

Technical Specifications

The details of the specifications are available on website www.railtelindia.com

SOR

SOR for "Supply of RedHat Enterprise Linux Enterprise server software, premium (1-2 sockets, unlimited guests) with 3 year support."						
SN	Description	Unit	Qty	Unit Price	Unit Price incl. of all (tax)	Total Cost(inclusive all)
1	RedHat Enterprise Linux Server, Premium, 1-2 Socket, Unlimited guests with 3 year support as per Annexure A	No.	15			
	Total:					

Specification

1.RedHat Enterprise Linux Server Software, Premium, 1-2 Socket, Unlimited guests with 3 year support,
RedHat Linux with for Virtual Datacentres , Premium 3 year support.

PROFORMA FOR THE LONG-TERM MAINTENANCE SUPPORT

Deleted

Annexure-III

**Executive Director,
RailTel Corporation of India Ltd.**

Dated:

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**Subject: Manufacturer Authorisation form (MAF) to M/s for
.....**

Ref: GeM Bid No.....dated.....

Dear Sir,

We, M/s....., are established and reputed manufacturer and service provider of
.....(Product details), having our registered office at
.....

We hereby authorise M/s (bidder name), Office
..... to participate in bid and subsequently upon
award of the bid to execute the supply and Installation & Commissioning of our range of
products against your above said bid.

We further extend our warranty for years for our range of products offered by M/s
..... against the above-said bid.

Thanking you,
Best regards,

Authorised Signatory

**(Jagdeep Singh)
Executive Director/Project
For & on behalf of RailTel Corporation of India Ltd.**