

Dated: 27.12.2019

**RailTel Corporation of India Ltd**  
(A Government of India Enterprise)



**Plot No. 143, Sector 44, Institutional Area,  
Opposite Gold Souk Mall,  
Gurgaon, Haryana-122003**

Website: [www.railtelindia.com](http://www.railtelindia.com)

**Corrigendum -II**

**Sub:** Request for proposals for “Infra Services to RCIL Customer”.

**Ref:** This office Tender No.RCIL/EOI/CO/DNM/2019-20/IT SERVICES TO RCIL CUSTOMER/506 dated 23.12.2019

In reference to the above referred tender the following Queries and Response under the Corrigendum-II. The bids may be submitted in consideration of this amendment.


**1. Following are queries raised by Bidder Response from RailTel**

S. No.	Organization Name	Query Raised by Firms	Description	Response to Queries by RailTel
1	NEC	How Linux centralized authentication is planned. Whether we will use PIM for Linux /Windows for centralized authentication.	How Linux centralized authentication is planned. Whether we will use PIM for Linux /Windows for centralized authentication.	PIM will take care of that.
2	NEC	Is End Point Solutions is considered or not?	Is End Point Solutions is considered or not?	End point Protection will be at client side.
3	NEC	How SSL interception will be done to prevent application malicious attacks.	How SSL interception will be done to prevent application malicious attacks.	Bidder has to propose the solution considering all security aspects.
4	NEC	What is planning for DR and How many applications will consider for DR in near future.	What is planning for DR and How many applications will consider for DR in near future.	No plans for DR Site as of now.
5	NEC	Which Email Solutions currently running.	Which Email Solutions currently running.	Redhat and Zimbra
6	Exacto	What about Disaster Recovery	Number of DR Sites and what are plans for the same.	As of now, no plans for DR Site.
7	Exacto	Asset Management	Number of assets in Total as of now	Page No. 73, Inventory details shared, component level will be taken at later stage



8	Exacto	Which and how many applications will be installed in upcoming serves from HPE	a) Blade Server Chassis: Qty. 1 b) Blade Servers: Qty. 16 c) Rack-form Servers: Qty. 2	All business-related applications that are currently installed, irrelevant of numbers.
9	Exacto	Backup Size	What is total Backup Size	Keeps on updating on daily basis.
10	Network Bulls technologies Private Limited	Preventive Maintenance	In some points, it is written Preventive maintenance is required every 6 months, in some points it is mentioned, required once in 1 Year	It has to be done every 6 months
11	Network Bulls technologies Private Limited	How many applications	Migration of all business applications and database of RailTel Customer being managed by RailTel from ITC to IDC.	All business applications along with database that are currently running. Approx. 6-7.
12	Network Bulls technologies Private Limited	E-Mail Server	Which is E-Mail Application	Redhat and Zimbra
13	Network Bulls technologies Private Limited	Disaster Recovery	What about any DR Sites, do they exist or any plans for creation in future?	As of now, no plans about DR Site.

Other terms and conditions are remained same.

  
 27/12/19  
**(A.K Sablania)**  
**ED/DNM**