

Corrigendum - 3
for Request for Proposal
To
Build, Operate and Maintain Railway Display Network



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1 Corrigendum-3 for Request for Proposal To Build, Operate and Maintain Railway Display Network

In reference to the Request for Proposal To Build, Operate and Maintain Railway Display Network reference no. RailTel/Tender/OT/CO/NTP/2019-20/RDN/518 dated: 24th Mar 2020, all are advised to note following changes in the RFP document:

S. No.	RFP Reference	Original Version	Modified Version
1	Entire Tender Document	Online tendering website	The website of RailTel Online Tendering Portal is: https://railtel.enivida.com
2	Entire Tender Document	Mode of Payment of Tender Fees	Tender Participation fees must accompany all tender offers as specified in this tender document and to be paid online at RailTel E-nivida website. Additionally, the option of DD/direct NEFT/RTGS payment to RailTel Account is also provided, in all these case, the payment NEFT/RTGS transfer to be received before the due date and time of submission of RFP offer OR DD must accompany the offline documents submission before the due date and time of submission of offers. However, direct payment at RailTel E-nivida website is the preferred mode of submission Tender Participation fee. In all cases, Bid received without Tender Participation fees as specified in this RFP will summarily be rejected.

S. No.	RFP Reference	Original Version	Modified Version
3	Chapter- 4- 4.1.1.1-10-	Functional and technical specifications of the envisaged RDN solution are as follows (all are mandatory to be complied):	Functional and technical specifications of the envisaged RDN solution are as follows (all clauses related to display of Railway information and security of platform & data are mandatory to be complied while others are indicative only. However, it is responsibility of bidder to make CDP platform secure and adaptable to Railways requirement):
4	Chapter-4- Functional and technical specifications of the envisaged RDN solution	1.9 Solution should be able to provide real time voice over facility for Train announcements	Clause deleted
5	Chapter-4- Functional and technical specifications of the envisaged RDN solution	3.9 Solution should have capability to insert video ads based on Cue tones/SCTE-35 markers/GPIO triggers provided by TV broadcasters	3.9 Solution should have capability to insert video ads based on Cue tones/SCTE-35 markers/GPIO triggers provided by TV broadcasters OR any through other latest standards/technology available
6	Chapter 4- Functional Scope-Build (4.1.1)	1. Supply and installation of content platform at the RailTel's DC/DR.	1. Supply and installation of content platform at the RailTel's DC/DR. The bidder may use cloud enabled services for E-Marketplace subject to compliance to the Data and Platform Security as per RFP clauses.
7	Chapter 4- Functional Scope-Build (4.1.1.1)-8	9.1- All the software envisaged can be licensed to successful bidder. The licensing fee will be paid by the successful bidder. However, same has to be	9.1- All the software envisaged can be licensed to successful bidder. The licensing fee will be paid by the successful bidder during validity of the contract including transition period.

S. No.	RFP Reference	Original Version				Modified Version			
		transferred in the name of RailTel at the time of contract closure without any cost to RailTel.							
8	Chapter-3- RDN Ecosystem- Segregation of duties table	S. No.	Activity	Successful Bidder	RailTel and/or Indian Railways	S. No.	Activity	Successful Bidder	RailTel and/or Indian Railways
		Build Phase				Build Phase			
		2	Supply, Installation and Maintenance of all Hardware, Softwares and other associated equipments required for RDN system at station and RDN NOC/SOC i.e. switches, UPS (capable to bear 10 mins load of RDN system), racks, cabling, wiring etc.	Yes	-	2	Supply, Installation and Maintenance of all Hardware, Softwares and other associated equipments required for RDN system at station and RDN NOC/SOC i.e. switches, Power Backup for RDN operations at stations, racks, cabling, wiring etc.	Yes	-
9	Chapter 4: Scope of Work- 4.1.1.2 Supply and Installation of Display Units	New Clause				Supply, Installation and Maintenance of Power Backup for RDN operations at stations to maintain the Service Level Agreement- Chapter 5 of RFP.			

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10	Chapter-4- 4.3- Extension of Contract and Exit Management	10. All the data generated during the contract period (including user data) shall be handed over to RailTel and RDN Business Associate shall not keep copy of this data. He is also barred to use such data after contract period.	<p>10-The RDN services will be provided by the successful bidder/s including IPR's for the transition period of min 6 months to max 24 months till development of similar Digital platform by the new RDN Service Provider/ RailTel or its constituents (whichever is earlier). However, all aspects of user data from RDN services will be jointly owned by RailTel and the successful bidder for the contract period. After the end of contract, all aspects of user data is owned by RailTel only and has to be transferred to RailTel by the successful bidder at the end of the contract.</p> <p>11. In the event of non-cooperation of transition of RDN services by the successful bidder during transition period, RailTel may forfeit part/complete PBG.</p>
11	Chapter-14- 14.28- Rolling Performance Bank Guarantee	e. The PBG shall remain valid 60 (sixty) days after completion/ termination of contract period. In case of any problem faced in migration of Digital platform due to lack of support from Business Associate/s, necessary recovery shall be deducted from PBG.	e. The PBG shall remain valid 60 (sixty) days after completion/ termination/ completion of transition phase of contract period. In case of any problem faced in migration of Digital platform due to lack of support from Business Associate/s, necessary recovery shall be deducted from PBG.

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12	Chapter 4- Functional Scope- Build (4.1.1.1)-9	<p>9-6.1-Rest API based approach would enable quick and seamless inclusion and exclusion of solution components (servers, digital screens etc.) thus aiding an efficient expansion of RDN across the in-scope stations and also across stations that might be added to the RDN in future. Following is an indicative list of benefits of having an API based solution:</p> <ul style="list-style-type: none"> • Seamless integration with third party applications • Easy management, migration of data between servers (web, app and DB) 	<p>9-6.1 API based approach would enable quick and seamless inclusion and exclusion of solution components (servers, digital screens etc.) thus aiding an efficient expansion of RDN across the in-scope stations and also across stations that might be added to the RDN in future. Following is an indicative list of benefits of having an API based solution:</p> <ul style="list-style-type: none"> • Seamless integration with third party applications • Easy management, migration of data between servers (web, app and DB)
13	4.1.2.1- Business Operations	<p>4. Railway information shall be given priority over other content and advertisement during critical events such as arrival of train, departure of train, change in train schedule, emergency messages, change in platform etc. For example successful bidder is expected to display relevant railway information like platform no., coach detail etc. at least 5-10 minutes prior to train arrival.</p>	<p>4. Railway information along with emergency messages shall be given priority over other content and advertisement during critical events such as arrival of train, departure of train, change in train schedule, emergency messages, change in platform etc. For example successful bidder is expected to display relevant railway information like platform no., coach detail etc. at least 5-10 minutes prior to train arrival.</p>

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14	Chapter-4- Functional and technical specifications of the envisaged RDN solution	4.5- Solution should have capability to provide kiosk at Railway station for interactive train enquiry and passenger information.	Clause Deleted
15	Chapter-9- Scope of Work-9.2-RailTel	New Clause	<p>1.1 Annexure-1- Charges</p> <p><u>Charges for RailTel Services: Refer to 1.1 Annexure-1- Charges of this Corrigendum-3</u></p>
16	Chapter-14- Force Majeure 14.19	<p>9. In the event of a Force Majeure, the affected party will be excused from the performance during the existence of the force majeure. When a Force Majeure occurs, the affected party after notifying the other party will attempt to mitigate the effect of the Force Majeure as much as possible. If such delaying cause shall continue for more than sixty (60) days from the date of the notice stated above, the party injured by the inability of the other party to perform shall have the right, upon written notice of thirty (30) days to other party, to terminate the services. Neither party shall be liable for any breach, claims and damages against the other, in respect of non-performance as a result of Force Majeure leading to such termination.</p>	<p>9. In the event of a Force Majeure, the affected party will be excused from the performance during the existence of the force majeure. When a Force Majeure occurs, the affected party after notifying the other party will attempt to mitigate the effect of the Force Majeure as much as possible. If such delaying cause shall continue for more than one hundred and eighty (180) days from the date of the notice stated above, the party injured by the inability of the other party to perform shall have the right, upon written notice of sixty (60) days to other party, to terminate the services. Neither party shall be liable for any breach, claims and damages against the other, in respect of non-performance as a result of Force Majeure leading to such termination.</p> <p>10. An event of Force Majeure shall to the extent possible be remedied with all reasonable dispatch and performance of affected duties and obligations shall be resumed as early as</p>

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			possible. The duties and obligations which cannot be performed or carried out because of force majeure event shall be suspended across the force majeure period. Provided however that no obligation which requires payment of moneys shall be suspended because of the force majeure event.
17	Chapter-14.31- Integrity Pact Program	Name of IEMs and contact details:	<p>1. Smt. Vijaya Kanth, IRAS (Retd)</p> <p>Add: Sterling Manor, Flat F, No. 5/6, Flat F, Sterling Manor, 3rd Cross Street, Sterling Road, Nungambakkam, Chennai-600034</p> <p>E-Mail: vkanthmrl2003@yahoo.com</p> <p>M.No. +91-9445868314</p> <p>2. Shri. Vinayaka Rao Turaga, IOFS (Retd)</p> <p>Add: TURAGA House, Anne Baburao Colony, Penamaluru Vijaywada, Andhra Pradesh-521139</p> <p>E-Mail: tvrao56@gmail.com</p> <p>M.No. +91-9007723424</p>
18	Chapter-12.2- Bid Data Sheet- 3- 2 nd Pre Bid Meeting	2 nd Pre Bid Meeting date and time- After 1 week from issue of 1 st Pre Bid responses	2nd Pre Bid Meeting date and time- 23.06.2020 at 11:30 AM through VC

S. No.	RFP Reference	Original Version	Modified Version
			Details of Videoconference at - 1.2- Annexure-2- RDN 2nd Pre- Bid Meeting- Details of Videoconference of this Corrigendum-3
19	Entire Tender Document/ RFP Chapter- 12.2/Corrigendum-2	For both Regions: Bid Submission last date and time- 16.06.2020 by 1500 hrs Technical Bid Opening date and time - 16.06.2020 at 1530 hrs	For both Regions: Bid Submission last date and time- 15.07.2020 by 1500 hrs Technical Bid Opening date and time - 15.07.2020 at 1530 hrs

1.1 Annexure-1- Charges

Charges for RailTel Services:

1. Space for NOC/SOC/Command Centre/Helpdesk at RailTel Gurgaon.

500 sq ft space will be provided per RDN Region.

1. Rental area on the fourth floor along with the use of pantry will be charged at lumpsum amount of Rs 40000/- per month along with maintenance charges of common service areas@ Rs 9000/- per month.
2. Extra charges @Rs 500 per hour for premises used on Saturday, Sunday, Holidays and after 18:30 hours on working days.
3. In addition, Board Room facilities already existing on the 3rd Floor of the RailTel Building may also be used subject to availability. The charges for Board Room/Conference room is Rs 15000/- for full day and Rs 10000/- per half day or less, subject to revision from time to time.
4. Parking (with permission) for maximum four vehicles at the rate of Rs 2500/- per month per four-wheeler vehicle.
5. Broadband and Telephone services shall be provided by RailTel as a service, as per the rate card of RailTel.
6. Electricity and Air-conditioning charges will be charged on actual load usage basis. Load assessment will be done by RailTel.

7. Beyond 2 years, there will be 15% increase every year in the lease/rent amount and maintenance charge for common service area.
8. Three months deposit of lease/rent as advance security which will be forfeited if the contract is terminated or the Service Provider exit the project before expiry of 2 years.
9. Any alteration to the space, if any, to be done by the service provider should be with prior approval of RailTel.
10. All requirements of access i.e. MEITY approved Data Centre will have to be complied with by the Service provider.
11. No other Service Provider will be allowed to offer IT Services in the Building except RailTel.

2. Data Centre Collocation:

Data Centre Location- Gurgaon/Secunderbad

Full Rack- Rs 650000/- per year (taxes extra as applicable)

One time Caging charges would be extra, based on requirements.

Rack of 42U rack with dual power supply will be provided with rated power of 3KVA (single phase).

3. MPLS VPN services charges:

Port Capacity	Annual Port charges (Rs)*
2 Mbps	42993
10 Mbps	150476
45 Mbps	541712
155 Mbps	1579993
300 Mbps	2522892
512 Mbps	3822563

700 Mbps	4638043
1024 Mbps	5427836

**excluding applicable taxes*

4. Internet BW charges:

Capacity	Annual charges (Rs)*
DS3- 45 Mbps	160217

**excluding applicable taxes*

1.2 Annexure-2- RDN 2nd Pre- Bid Meeting- Details of Videoconference

RDN 2nd Pre Bid Meeting

Tuesday, Jun 23, 2020 11:30 am | 2 hours | (UTC+05:30) Chennai, Kolkata, Mumbai, New Delhi

Meeting number: 166 919 1146

Password: MvqsbtnJ525

Join by Weblink

<https://railtelindia.webex.com/railtelindia/j.php?MTID=m33a8258c0161e73de9182b17e8385920>

Join by video system or application

Dial 1669191146@railtelindia.webex.com

You can also dial 210.4.202.4 and enter your meeting number.

Join by phone

+91-11-6480-0114 India Toll (Delhi)

+91-40-6480-0114 India Toll (Hyderabad)

Access code: 166 919 1146

Join using Microsoft Lync or Microsoft Skype for Business

Dial 1669191146.railtelindia@lync.webex.com

Need help? Go to <http://help.webex.com>