



RAILTEL/TENDER/OT/CO/DNM/2017-18/Wi-Fi Gateways /391

Dated- 15.09.2017

**RailTel Corporation of India Ltd
(A Government of India Enterprise)**

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Corrigendum -III

Sub: Request for proposals for “Supply and Supervision of Installation, Testing & Commissioning of Wi-Fi Gateways”.

Ref: i) This office Limited Tender No. RAILTEL/TENDER/OT/CO/DNM/2017-18/Wi-Fi Gateways /391 Dated: 01.09.2017

In reference to the above referred Limited Tender, the following amendments are issued in the Tender document. The bids may be submitted in consideration of these amendments.

- 1. The Clause 11.2.5, under Chapter 6 & Clause 11.2.5 (i), under Chapter 7 may be read as:**
The tenderer should present at least one (1) project worth at least INR 1.25 Crores showcasing supply, design, installation, testing, commissioning, implementation of Security/ WI-FI Gateway/ BNG/ BRAS/ CGNAT in Government/PSUs/Telecom Service Providers/Public Listed Companies in India or outside India in the last 3 years. Documentary evidence should clearly indicate the nature of systems implemented for each project.
- 2. The Clause 11.1.2, under Chapter 6 & Bid Data Sheet, Chapter 7 may be read as:**
The Tenderer/bidder should have supplied and provision of similar offered security/WI-FI Gateway/ BNG/BRAS/CGNAT solution with satisfactory working as to Government/PSUs/Telecom Service Providers/Public Listed Company in India or outside India during the last three years from the date of opening of tender.
- 3. The Clause 3.2.6 (iv), under Chapter 3 may be added & read as:**
Location of the installation will be Tier 1 cities.
- 4. The Clause 3.1, 3.2, 3.3, under Clause 3, Chapter 6 may be read as:**

3.1 Tenderer (OEM) shall provide maintenance support after successful completion of the warranty obligations for a minimum period of 2 years which can be extended for further 3 years. The long term

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maintenance support shall be comprehensive and include all hardware and software of equipment supplied against this contract. RailTel should be extended the benefits of periodical software patches/updates made by OEM on the system from time to time for equipment security/performance without any additional cost to RailTel.

3.2 Tenderer/OEM(through its Indian subsidiary), shall be paid @ 3.5% of supply cost per annum towards Long Term Maintenance Support after completion of warranty period, to undertake repairs/replacements of all type of module/ card/assembly/ subassembly and update/upgrade of software released during this period and /or which may fail in the network after the warranty. Only incremental cost in % over and above this, if perceived by the OEM and Tenderer, may be indicated in Schedule of Requirement and shall be added to the equipment cost towards evaluation of tender. If however the tenderer feels that his AMC Cost is less than 3.5% per annum, he should give suitable discount in equipment pricing. For AMC he will be paid @ 3.5% per annum only. If the Tenderer quotes a higher base rate for AMC, he will be paid at his quoted rate per annum and two years differential cost shall be added to offered cost for evaluation. AMC would have to be valid for minimum period of 2 years after the warranty.

In case tenderer quotes AMC rates lower than 3.5%, no advantage will be given to him for evaluation purposes. In case the tenderer wins the contract his cost will be reduced by differential (w.r.t. 3.5%) AMC rates & he will be paid accordingly. AMC charges to him, however be paid only @ 3.5% per annum.

3.3 Separate agreement for AMC (Long term Maintenance Support) before expiry of warranty period shall be entered with OEM/the authorized partner of OEM by RailTel. A fresh Bank Guarantee valid for two years for 10% of the Long Term Maintenance Support cost of two years quoted by the tenderer, shall be required to be submitted by bidder for due fulfillment of long term maintenance support obligation.

***The Bidder has to quote for 2 years long term maintenance support (AMC).**

5. The Clause 2.5.5 (Note b), under Clause 2.5, Chapter 6 may be read as:

OEM should provide facility to RailTel for fault case opening on TAC Support in case of emergency.

6. The Clause 23(l) in Technical Requirements under Chapter 3 may be read as:

Support for DNS, FTP, ICMP, PPTP, RPC, RTSP, SIP, SQLNET, TFTP, RSH, Remote Shell Service, TELNET.

7. The Clause b(xv) in Wifi Access Gateway Specification under Chapter 3, may be read as:

The Wifi GATEWAY shall support DHCP server functionality, it shall support DHCPv6 server/relay as well.



(A.K. Sablania)

Group General Manager/DNM