

Corrigendum-I**Information to Bidder for the procurement of Hardware Security Module (HSM)**

Ref: GeM Bid No. GEM/2018/B/50373 dt. 05.03.2018.

**1. Clause 15.2 may be read as:**

If it becomes necessary for the contractor to replace or renew any defective portion/portions of the supplies under this clause, the provisions of the clause shall apply to the portion/portions of the equipment so replaced or renewed or until the end of the above mentioned period of **36 months**, whichever may be later, If any defect is not remedied within a reasonable time, the Purchaser may proceed to do the work at the contractor's risk and expenses, but without prejudice to any other rights which the Purchaser may have against the contractor in respect of such defects

**2. Clause 15.3 may be read as:**

Replacement under warranty clause shall be made by the contractor free of all charges at site including freight, insurance and other incidental charges.

During the warranty period, the contractor shall remain responsible to arrange replacement in **Next Business Day (NBD)** and for setting right at his own cost any equipment installed by him which is of defective manufacture or design or becomes unworkable due to any cause whatsoever. The decision of the RailTel's representative in this regard to direct the contractor to attend to any damage or defect in work shall be final and binding on the Contractor.

**3. Clause 17 para-4 may be read as:**

Separate agreement for AMC (Long term Maintenance Support) before expiry of warranty period shall be entered with OEM/the authorized partner of OEM by RailTel. A fresh Bank Guarantee valid for **Five years and four months** of 10% of the Long-Term Maintenance Support cost of **five years** quoted by the tenderer, shall be required to be submitted by bidder for due fulfillment of long term maintenance support obligation.

**4. Additional Clause:**

**Note:** The acceptance of the all the clause mentioned in the information to the bidders document is mandatory. Any deviation / non-acceptance will lead to rejection of the bid summarily.

**5. Performa for long term support at Annexure II**

  
(Jagdeep Singh)  
GGM/Operations

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Annexure II

PROFORMA FOR THE LONG-TERM MAINTENANCE SUPPORT

(To be signed by the O.E.M.)

To

The Director,

RailTel Corporation of India Limited

I / We ..... hereby confirm and accept that against RailTel Tender No. ...., there is a requirement of Long Term Maintenance Support as per Clause 17. We confirm that Long Term Maintenance Support shall be met by us directly or through Authorized partner, as the case may be based on contracts. I / We have gone through the requirement mentioned in the Tender document and shall provide services for the offered supply items.

(Signature of Firm's Authorized Officer)

Seal

Signature of witness:

1. ....

2. ....

RP  
08.03.18  
SM/OP