

RC IL-COOSS(PROC)/4/2020-O/o GM/OSS-BSS/CO/RCIL

Dated: 05.01.2022

CORRIGENDUM-II

Sub: "Supply and Supervision of Testing & commissioning of Tier – I Router of Juniper make along with SFP and Patch Cords at Various locations of RailTel".

Re f: GEM/2021/B/1704507 dated: 25.11.2021.

Clause no.	Existing clause as per Corrigendum-1 dtd. 28.12.2021	Revised clause
17 of RailTel's bid specific additional terms & conditions	<p>Long Term Maintenance Support:</p> <p>Tenderer (OEM) shall provide maintenance support after successful completion of the warranty obligations for a minimum period of 5 years. The long term maintenance support shall be comprehensive and include all hardware and software of equipment supplied against this contract. RailTel should be extended the benefits of periodical software patches/updates made by OEM on the system from time to time for equipment security/performance without any additional cost to RailTel.</p> <p>Buyer reserves the right to enter into Long Term Maintenance @ 3.5% of ordered value of equipment after expiry of warranty period. Bidder/OEM, shall be paid @ 3.5% of supply cost per annum towards Long Term Maintenance Support after completion of warranty period, to undertake repairs/replacements of all type of module/ card/assembly/ subassembly and update/upgrade of software released during this period and /or which may fail in the network after the warranty. Only incremental cost in % over and above this, if perceived by the OEM and Tenderer, may be indicated in Schedule of Requirement. AMC cost for 5 years shall be added towards evaluation of tender. If however the tenderer feels that his AMC Cost is less than 3.5% per annum, he should give suitable discount</p>	<p>Long Term Maintenance Support:</p> <p>Tenderer (OEM) shall provide maintenance support after successful completion of the warranty obligations for a minimum period of 5 years . The long term maintenance support shall be comprehensive and include all hardware and software of equipment supplied against this contract. RailTel should be extended the benefits of periodical software patches/updates made by OEM on the system from time to time for equipment security/performance without any additional cost to RailTel.</p> <p>Buyer reserves the right to enter into Long Term Maintenance @ 3.5% of ordered value of equipment after expiry of warranty period. Bidder/OEM, shall be paid @ 3.5% of supply cost per annum towards Long Term Maintenance Support after completion of warranty period, to undertake repairs/replacements of all type of module/ card/assembly/ subassembly and update/upgrade of software released during this period and /or which may fail in the network after the warranty. Total cost of AMC including taxes & duties shall be indicated by bidder in BOQ. AMC cost for 5 years shall be added towards evaluation of tender. If however the tenderer feels that his AMC Cost is less than 3.5% per annum, he should give suitable discount in equipment pricing and for AMC he will be paid @ 3.5% per annum. If the Tenderer</p>

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	<p>in equipment pricing and for AMC he will be paid @ 3.5% per annum. If the Tenderer quotes a higher base rate for AMC, he will be paid at his quoted rate per annum. AMC would have to be valid for minimum period of 5 years after the warranty.</p> <p>Separate agreement for AMC after warranty period shall be entered with OEM or Bidder specifically authorized by OEM by RailTel. A fresh Bank Guarantee for a value of 10% of the value of the AMC contract's 5 years value valid for a period of 64 months (4 months beyond the AMC period of 5 years) from the date of issue of LOA shall be required to be submitted by Bidder/OEM for due fulfillment of long term maintenance support obligation. This PBG of AMC shall be submitted by the bidder within 30 days from the date of issue of LOA for the AMC. In case bidder does not submit the PBG in the stipulated time period, RailTel may encash the PBG given with the original LOA.</p> <p>Quarterly payment for AMC Charges as per the Service Level Agreement (SLA) at the end of every quarter would be made by RailTel after successful completion of AMC Services of that quarter and on the certificate furnished by concerned RailTel representative.</p> <p>Note: The acceptance of the above clause is mandatory and specific acceptance from OEM is required to be enclosed as per Annexure-II. In case OEM does not undertake to provide support obligation at the quoted price by the bidder as per Annexure-II, successful bidder shall submit required Performance Bank Guarantee (presently 3%) for the period of 8 years/keep PBG live up to 8 years to cover 3 years of warranty & 5 years of AMC period in addition to the Performance Bank Guarantee of AMC as per above.</p>	<p>quotes a higher base rate for AMC, he will be paid at his quoted rate per annum. AMC would have to be valid for minimum period of 5 years after the warranty.</p> <p>Separate agreement for AMC after warranty period shall be entered with OEM or Bidder specifically authorized by OEM by RailTel. A fresh Bank Guarantee for a value of 10% of the value of the AMC contract's 5 years value valid for a period of 64 months (4 months beyond the AMC period of 5 years) from the date of issue of LOA shall be required to be submitted by Bidder/OEM for due fulfilment of long term maintenance support obligation. This PBG of AMC shall be submitted by the bidder within 30 days from the date of issue of LOA for the AMC. In case bidder does not submit the PBG in the stipulated time period, RailTel may encash the PBG given with the original LOA.</p> <p>Quarterly payment for AMC Charges as per the Service Level Agreement (SLA) at the end of every quarter would be made by RailTel after successful completion of AMC Services of that quarter and on the certificate furnished by concerned RailTel representative.</p> <p>Note: The acceptance of the above clause is mandatory and specific acceptance from OEM is required to be enclosed as per Annexure-II. In case OEM does not undertake to provide support obligation at the quoted price by the bidder as per Annexure-II, successful bidder shall submit required Performance Bank Guarantee (presently 3%) for the period of 8 years/keep PBG live up to 8 years to cover 3 years of warranty & 5 years of AMC period in addition to the Performance Bank Guarantee of AMC as per above.</p>
Item no. 4 of BOQ	Incremental Annual Maintenance Charges (after warranty period) over and	Total Annual Maintenance Charges after warranty period incl. taxes & duties of

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	above 3.5% of overall cost (incl. taxes and duties) of Item No. 1, 2 & 3 mentioned above	item no. 1,2 & 3 above as per clause 17 (not below 3.5% of total supply cost) of RailTel's bid specific additional terms & conditions
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Extension of Bid End Date/Time as mentioned below:

Bid End Date/Time	19.01.2022 15:00:00
Bid Opening Date/time	19.01.2022 15:30:00

All other terms and conditions will remain unchanged.

Suresh Kumar
5/1/2022

(Suresh Kumar)

ED/POM

(For and behalf of RailTel Corporation of India Ltd.)

Ravi Vishwakarma
DSM Proj