NOTICE INVITING EXPRESSION OF INTEREST (EOI)

EOI NO.: RCIL/NR_RO/EOI/MKTG/DMRC/FOTS/2022-23 **DATED 17th OCT 2022**

Expression of Interest (EOI) for "Design, Manufacture, Supply, Installation, Testing and Commissioning of Fibre **Optics Transmission System (FOTS) for 3 Priority** Corridors of Phase-IV of Delhi MRTS."



RailTel Corporation of India Ltd

(A Mini-Ratna PSU under Ministry of Railways) Northern Region, 6th Floor, 3rd Block, Delhi IT Park, Shastri Park, New Delhi-110053 Tel No.: +91-11-22185933/22185934

Website:- https://www.railtelindia.com

Disclaimer

RailTel Corporation of India Ltd. (herein after called the RailTel) has prepared this Expression of Interest (EOI) document solely to assist prospective bidders in making their decision of whether bid or not to bid.

While the RailTel has taken due care in the preparation of information contained hereinand believes it to be accurate, neither the RailTel or any of its Authorities or Agencies nor any of their respective officers, employees, agents or advisors give any warranty ormake any representations, express or implied as to the completeness or accuracy of theinformation contained in this document or any information which may be provided in association with it. This information is not intended to be exhaustive and interested parties are required to make their own inquiries and do site visits that it may require inorder to submit the EOI. The information is provided on the basis that it is non-bindingon RailTel, any of its authorities or agencies or any of their respective officers, employees, agents or advisors. The RailTel reserves the right not to proceed with the bidding/EOI process at any stage without assigning any reasons thereof, or to alter thetimetable reflected in this document or to change the process or procedure to be applied. It also reserves the right to decline to discuss the EOI further with any party submittingan EOI. No reimbursement of cost of any type will be paid to persons or entities submitting the EOI.

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EOI NOTICE

RailTel Corporation of India Limited, Northern Region, 6th Floor, 3rd Block,

Delhi IT Park, Shastri Park, New Delhi-110053

EOI Notice No: RCIL/NR RO/EOI/MKTG/DMRC/FOTS/2022-23 DATED 17 OCT 2022

RailTel Corporation of India Ltd., (here after referred to as "RailTel") invites EOIs from RailTel's Empanelled Partners for Selection of Implementation Partner from RailTel Empaneled Business Associate for exclusive PRE-BID TEAMING ARRANGEMENT for "Design, Manufacture, Supply, Installation, Testing and Commissioning of Fibre Optics Transmission System (FOTS) for 3 Priority Corridors of Phase-IV of Delhi MRTS.

The details are as under:

SCHEDULE OF EVENTS

1	Date of EOI Floating	17 October 2022 at 12:00 Hours
2	Last date for submission of Bids against EOI	21 October 2022 at 15:00 Hours
3	Opening of Bids received against EOI	21 October 2022 at 15:30 Hours
4	Number of copies to be submitted	Single Stage (Two Packet System)
5	EOI document cost inclusive tax (non-refundable)	Nil
6	EOI processing fee inclusive tax (non-refundable)	Rs. 8,500/-
7	Estimated amount of EOI	Rs. 32,00,00,000/- incl. GST
8	EMD for Pre-Bid Arrangement	Rs. 32,00,000/- Token EMD – Rs. 5,00,000/- (online transfer)
9	Bid Submission Mode	Online on https://railtel.enivida.com

Note: RailTel reserves the right to change the above dates at its discretion.

Total EMD value for participating in EOI is Rs. 32,00,000/-. Initially while participating in EoI the bidder needs to submit a TOKEN EMD amount of Rs. 5,00,000/- (Rs. Five Lakhs only) online along with the EOI response. Balance EMD amount of Rs. 27,00,000/- has to be submitted only by the successful L1 bidder before submission of bid by RailTel against tender floated by Customer of RailTel (CoR).

The EMD should be in the favor of RailTel Corporation of India Limited payable at Delhi through online bank transfer. Partner needs to share the online payment transfer details like UTR No. date and Bank along with the proposal.

RailTel Bank Details for Submission of EMD / PBG: Union Bank of India, Account no. 307801010917906, IFSC Code: UBIN0530786. Demand Draft should be submitted in favour of RailTel Corporation of India Limited payable at New Delhi.

Eligible Business Associates are required to direct all communications related to this Invitation for EoI document, through the following Nominated Point of Contact persons:

Contact Details for this EOI:

Level: 1 Contact: Sh. Abhishek Kumar, Sr. Manager/Marketing

Email: abhishek.kumar@railtelindia.com Contact: +91-9717644075

Level:2 Contact: Sh. Arya Vrat Sharma Position: DGM/Marketing Email: aryavrat@railtelindia.com Contact: +91-9717644155

Level: 3 Contact: Sh. Dipu Shyam Position: GM/Marketing

Email: d.shyam1998@railtelindia.com Contact: +91-7007831841

Note:

- 1. The EOI response is invited from eligible Empaneled Partners of RailTel only.
- 2. All the document must be submitted with proper indexing and page no.
- **3.** This is an exclusive pre-RFP partnership arrangement with empaneled business associate of RailTel for participating in the end customer RFP. Selected partner's authorised signatory has to give an undertaking they will not submit directly or indirectly their bids and technocommercial solution/association with any other Organization once selected in this EOI for prebid teaming arrangement (before and after submission of bid to prospective customer Organization by RailTel). **This undertaking has to be given with this EOI Response.**
- 4. <u>Transfer and Sub-letting</u>: The Business Associate has no right to give, bargain, sell, assign or sublet or otherwise dispose-off the Contract or any part thereof, as well as to give or to let a third party take benefit or advantage of the present Contract or any part thereof.

Bidder has to agree to comply with all OEM technical & Financial documentation including MAF, Technical certificates/others as per end-to-end requirement mentioned in the end customer's RFP as mentioned below:

Tender Ref. No.	DS-11R	
Tender ID	2022_DMRC_710030_1	
Date of floating	02-09-2022	
Floated on neutral	CPP Portal	
Floated on portal	(https://eprocure.gov.in/eprocure/app)	

- 5. Bidder also undertake to submit MAF of major items of the proposed solution and other documents required in the end Customer Organization's tender in favour of RailTel against the proposed products. The selected BA has to provide MAF from the OEM in the name of RailTel forbidding in the concerned tender of CoR, if their proposed solution is quoted to the customer.
- 6. The selected bidder will have to accept all Terms & Conditions of CoR RFP on back-to-back basis.
- 7. Any corrigendum(s) issued by CoR against pertinent tender/RFP shall be the part and scope of

RCIL/NR_RO/EOI/MKTG/DMRC/FOTS/2022-23 DATED 17 OCT 2022 this EOI document on back-to-back basis.

- 8. No exemption/relaxation is applicable to MSME/Startups.
- 9. Only, the eligibility clause/criteria and marks scoring criteria for SI/BA (Prospective BA/SI) as mentioned in CoR's RFP is not applicable on the bidder/BA applying against this EOI. Rest all Terms & Conditions of RFP floated for pertinent tender will be complied by SI/BA/bidders.
- 10. However, OEM considered by SI for this project have to mandatorily comply all the eligibility & technical criteria/compliance on back-to-back basis in line with COR RFP and corrigendum(s) issued thereof.
- 11. Please refer CoR RFP Payment terms as this will remain applicable on back-to-back basis on successful bidders. Payment shall be made after actual receipt of payment from CoR.
- 12. Bidder may check the price/commercial bid as per BOQ and match the same with FORMATS FOR SUBMISSION OF THE COMMERCIAL BID of CoR's RFP and if found any discrepancy, may be brought in the notice of RCIL immediately and may modify their financial bid format as per CoR RFP financial bid document.
- 13. As this is a customer centric bid on back-to-back basis. The benefits of MSME shall not be applicable on this EoI & Work Order issued basis this EoI.

1. About RailTel

RailTel Corporation of India Ltd (RailTel) is one of the largest neutral telecom infrastructure providers in the country owning a Pan-India optic fibre network on exclusive Right of Way (ROW) alongRailway track. The OFC network presently reaches to over 4500 towns & cities of the country includingseveral rural areas. With its Pan India high-capacity network, RailTel is working towards creating a knowledge society at various fronts. The portfolio of services provided by RailTel includes Data Centre & DR services, Tele-presence as a service, NLD services, IP-1 services, Internet and Broadband serviceson a pan-India basis.

Equipped with an ISO 9001, 20000-1:2011 & 27000 certification, RailTel offers a wide gamut of managed telecom services to Indian Telecom market including Managed lease lines, Tower colocation, MPLS based IP-VPN, Internet, Data Centre services, NGN based voice carriage services to Telecom Operators, Dark fibre leasing to MSOs/LCOs. The major customer segment for RailTel comprises of Enterprises, Banks, Government Institutions/Department, Educational Institutions/Universities, TelecomService Providers, Internet Service Providers, MSOs, etc. RailTel being a "Mini Ratna (Category-I)" PSUis steaming ahead in the enterprise segment with the launch of various services coupled with capacity augmentation in its Core network.

2. Background of EOI

RailTel Corporation of India Ltd (hereafter referred to as 'RailTel') an ICT arm of Indian Railwayshas been in the forefront of building innovative platforms and solutions and vision to build range of Information and Communication Technology (ICT) Services for its customers.

In this regard, RailTel intends to participate in the tender floated by BBNL (hereafterreferred to as 'CoR') and accordingly seeks to select a suitable partner for pre-bid arrangement.

RailTel intends to participate in RFP floated by DMRC (End Customer Organization) For Design, Manufacture, Supply, Installation, Testing and Commissioning of Fibre Optics Transmission System (FOTS) for 3 Priority Corridors of Phase-IV of Delhi MRTS.

RailTel invites EOIs from RailTel's Empaneled Partners for the selection of suitable partner for participating in above mentioned work for the agreed scope work. The empaneled partner is expected to have excellent execution capability and good understanding of customer local environment.

Bidder has to agree to comply with all OEM technical & Financial documentation including MAF, Technical certificates/others as per end-to-end requirement mentioned in the end customer'sRFP. Bidder also undertake to submit MAF of major items of the proposed solution and other documents required in the end Customer Organization tender in favour of RailTel against the proposed products. The selected BA has to provide MAF from the OEM in the name of RailTel for bidding in the concerned tender of CoR, if their proposed solution is quoted to the customer.

The details of pertinent tender are as below:

Tender Title: Design, Manufacture, Supply, Installation, Testing and Commissioning of Fibre Optics Transmission System (FOTS) for 3 Priority Corridors of Phase-IV of Delhi MRTS.

CoR RFP Ref. No.: DS-11R dated 02-09-2022; & floated on: CPP portal (https://eprocure.gov.in/eprocure/app)

RailTel invites EOIs from RailTel's Empanelled Partners for the selection of suitable partner/consortium member to participate in above mentioned work for the agreed scope work. The empanelled partner is expected to have excellent execution capability and good understanding of customer local environment.

All the routers, switches & NMS shall preferably be of the same make (OEM). System Integrator (SI) shall quote for only single OEM/ make and model for each item description. The make and model shall be clearly mentioned in the proposal. Series of makeand model will not be accepted, and bid shall be summarily rejected.

3. Scope of Work & Partner Selection

Scope of Work

The scope of work will be as mentioned in the pertinent end Customer organization RFP for "Design, Manufacture, Supply, Installation, Testing and Commissioning of Fibre Optics Transmission System (FOTS) for 3 Priority Corridors of Phase-IV of Delhi MRTS" Vide CoR RFP Ref. No.: DS-11R dated 02-09-2022; & floated on: CPP portal (https://eprocure.gov.in/eprocure/app).

The indicative scope of work is provided below for reference: -

Scope of works includes, but not limited to, design, design coordination with other Contractors, design submission, design approval, supply, manufacture, FAT inspection, packing, shipping, transportation, storage, delivery, handling, insurance, installation, interfacing, interfacing with

other project contractors and interface design submission, integration with other systems, testing at Site& commissioning, Integrated testing with Other Project Contractors, as built document, maintenance support, spares, special tools, test equipment, training, Maintenance supervision assistance, documentation and providing DLP (Defect Liability Period) warranty for the entire Telecom System supplied under this Contract.

The service life of the IP-MPLS system except for routers / switches / server(s)/workstation(s) shall not be less than 15 years. The service life of Routers / Switches / Server(s)/Work-Station(s) shall not be less than 10 years. The service life of all types of cables shall not be less than 25 years. The Service life shall be counted from the commencement date of Defects Liability Period.

Special Note: RailTel may retain some portion of the work mentioned in the end organizationRFP, where RailTel has competence so that overall proposal becomes most winnable proposal.

3.1 Purpose of EOI

The intent of this RFP is to invite proposals from the prospective bidders for "Design, Manufacture, Supply, Installation, Testing and Commissioning of Fibre Optics Transmission System (FOTS) for 3 Priority Corridors of Phase-IV of Delhi MRTS" Vide CoR RFP Ref. No.: DS-11R dated 02-09-2022; & floated on: CPP portal (https://eprocure.gov.in/eprocure/app). with latest amendment/ Corrigendum/ Clarifications, as per the scope of work of CoR RFP.

- 3.2 The present proposal seeks the turnkey solution for carrying out CoR needs. It is proposed to provide and maintain services and allied items with Completion period of the Work in Thirty-Six (36) months at locations as mentioned in RFP floated by CoR.
- 3.3 Defects Notification Period will be as follows:
 - 03 (Three) years for station(s) / Depot(s), and
 - 03 (Three) years for OCC equipment and software from the date of issue of Taking-Over Certificate for the Whole of the Works.
- 3.4 Solution provider need to offer solution with no single point of failure in hardware and without any downtime in operations of CoR. SLA shall be applied as per CoR's tender document and corrigendum released, if any on back-to-back basis.
- 3.5 Bidder may submit their response in form of duly signed and stamped and submit technocommercial bid at the E-nivida portal through Online mode, within the stipulated and time, as mentioned in this EOI document.

3.8. Interested partners may note that this is a Single stage Two Packet Bid.

3.9. Only those bids shall be opened, which have been submitted within the stipulated timeas mentioned in this EOI document.

3.10. Stage -I: Technical Bid contains following:

i. Eligibility Criteria

S.No.	Type	Description	Document Required
1	Existence/		
	Origin	The company must be registered in India.	Certificate of Incorporation
2	General	The company must have: I. valid PAN card. II. Been registered with GST. III. has paid ITR for last 3 financial year ending 31st March 2022.	Copy of PAN Card. Copy of GST registration certificate. Copy of ITR filed.
3	Turnover	The bidder must have cumulative turnover atleast 150% of estimated EOI value i.e., Rs. 48,00,00,000/- in the last three financial year ending 31st March 2022.	Balance Sheet & CA certificate
4	Net Worth	The bidder must have positive net worth in last 3 FY's ending 31st March 2022.	Balance Sheet & CA certificate
5	Experience	The bidder must have executed similar work in last 7 years ending last day of month previous to the one in which tender is invited, as 1. One similar work of 60% of estimated value of contract. OR 2. Two similar works each of 40% of estimated value of contract. OR 3. Three similar works each of 30% of estimated value of contract. Definition of similar work: Similar work means SITC of IP or IP-MPLS based Fibre Optics Transmission System (FOTS) network in Metro Railways / Railways / International Airport / Defence / Telecomm Service Provider(s) environment / Telecom Works (like Captive Radio, FOTS (SDH, IP/MPLS based) CCTV, Telephone, PA/PIDS/MCLK and AFC system) / IT & ITES Works. Substantially Completed work shall also be considered subjected to substantial completion of the work shall be based on completion of minimum 80% or more works under the contract (completed	Copy of Purchase/ Work Order & completion certificate issued by customer / PO issuing authority. For substantially completed work bidder needs to provide "Partial Completion Certificate" stating percentage and value of completed work from PO issuing authority against issued PO. The bidder must provide details of a personnel for verification purpose at PO/ certificate issuing organisation clearly mentioning name of client, designation, contact number and mail ID on bidder's letter head.

S.No.	Туре	Description	Document Required
		portion work value shall be considered for evaluation under point no. 1, 2 and 3 above)	
		For fully completed works only, value of work done shall be updated from actual date of completion of work as mentioned in client certificate to last day of the month before the month of bid submission, assuming 5% & 2% annual inflation compounded yearly for Indian Rupees and Foreign currency components respectively.	
6	Empanelment	Bidder must be empanelled with RailTel as business associate.	Copy of Empanelment letter and Empanelment PBG submitted, if any.

- ii. The Technical Compliance of the Scope of Work. However, format may be modified by bidder as per their choice, but item must be marked with OEM Name, MAF provided or not and Data Sheet attached.
- iii. The Technical Compliance sheet provided with Hard Copy of Technical Specs.
- iv. BOQ/BOM without Price quote in the attached format (Annexure 4).
- v. Compliance of OEM with their MAF's and all mandatory documents asked by CoR from OEM.
- vi. Unconditional Acceptance of the Tender document of CoR and any Other/General Document of CoR Tender RFP along with corrigendum and addendum.
- vii. This EOI acceptance.
- viii. Annexure Formats as mentioned in this EOI.
- ix. All documents mentioned in checklist and annexures of this EOI.
- x. The Seller agrees to undertake a Maintenance contract for a minimum period as mentioned in CoR's RFP. Undertaking in this regard is to be submitted along with the technical bid.
- xi. Delivery Period Undertaking As per pertinent tender floated by CoR.
- xii. The bid should be duly signed and submitted by Authorised Signatory. The bidder has to submit notarized of non-judicial stamp paper of appropriate value Power of Attorney having authorised signatory's nomination along with board resolution in favour of power of attorney.

- xiii. The bidder has to mandatorily submit notarized Annexure-09 on non-judicial stamp paper of Rs. 100, else bid shall be summarily rejected.
- xiv. The bidder has to mandatorily submit Integrity Pact as per Annexure -11.
- 3.11. Prospective bidder's bid evaluation will be done based on above mentioned documents. Bids of those Bidders will be summarily rejected who submit Technical Documents without OEM Name, Make and Model, technical Compliance, and unconditional acceptance of the CoR hard Copies and this EOI.
- 3.12. Based on evaluation of outcome against 3.10, Whoever may qualify as per 3.10.i and further complying technical requirement with supporting documents of OEM MAF, datasheets, BOQ/BOM may be treated as Technically qualified partner for Stage-1.
- 3.13. Bidders selected as per Para 3.13 above will be treated as eligible for financial bid opening.

3.14 Stage-II: Financial Bid:

- i. The Annexure 4 of EOI for financial quote
- 3.15 For the opened bid as per outcome of Clause 3.10 above, the bidder will be selected on the lowest quote (L-1) basis for complete 'Scope of Work' as mentioned in the EOI document and Physical documents of technical specifications of CoR, subject to the respective overall bid is in compliance to the requirements of this EOI. The so selected partner will be termed as 'Commercially Suitable Partner (hereafter referred to as 'CSP')'. It is re-mentioned, that the final selection of CSP will be on the L-1 basis only. Further, RailTel reserves the rightto have negotiation with the CSP.
- 3.16 As of now, EoI response from interested partners is invited considering that the selected partner will be responsible for delivering of complete 'Scope of Work' as mentioned in the CoR's tender document and subsequent corrigendum. However, RailTel at its discern, may take- up a certain portion / percentage of 'Scope of Work' by communicating to the CSP at any point of time during the engagement period. (The day at which 'CSP' is declared, will mark the start of engagement period. The period will be valid till final outcome of this tender is announced by CoR. In case, RailTel comes out to be winner of the CoR tender, then the engagement period will get auto-extended to the period RailTel serves CoR for the concerned tender, unless terminated earlier by RailTel as per terms and conditions mentioned in this EoI document). In this scenario, commercial engagement with the CSP will be for that portion / percentage only, which has not been taken by RailTel. Accordingly, resultant value of work will be derived on the basis of negotiated (in

case) commercial bid of the CSP.

3.17 RailTel on the basis of inputs / factors available to it from various resources, past experiences of its ICT projects and on the basis of negotiated (in case) commercial bid of theCSP, will endeavour to place best techno-commercial bid in response to the pertinent CoR's tender. Further relationship with CSP will be based on the outcome pertinent CoR's tender.

4. Compliance Requirements and Eligibility Criteria for Interested Bidders

- 4.1. The interested bidder should be an Empanelled Partner with RailTel on the last date of bid submission of EOI & has to provide relevant documents to qualify as per Clause 3.10.i of this EOI.
- 4.2. The interested bidder should submit Earnest Money Deposit (EMD) if applicable, in the format as mentioned in this EOI document along with the bid.
- 4.3. The interested bidder should be in compliance to insertion of Rule 144(xi) in the GFR, 2017 vide office OM no. 6/18/2019-PPD dated 23-July-2020 issued by Ministry ofFinance, Government of India, including revisions.
- 4.4. The interested bidder should submit an undertaking for maintaining of 'Local Content Compliance' and shall submit a certificate mentioning the 'Local Content Percentage' duly signed and stamped by statutory auditor or cost auditor or authorised signatory of the interested partner. This will not be a binding clause in cases where endcustomer has not asked Local Content Clause/Make in India Clause in their Current RFP.
- 4.5 The bidder has to mandatorily provide all Annexures of CoR's RFP and corrigendum(s) thereof, in the name of RailTel Corporation of India Limited addressing the tender issuing authority.
- 4.6. The interested bidder should not be backlisted by any State / Central Government Ministry / Department / Corporation / Autonomous Body on the last date of submission of EOI.
- 4.7. There should not be any ongoing or past, arbitration case(s) between 'RailTel or Organizations under Indian Railways' and 'Interested Bidder' on the last date of submission of EOI.
- 4.8. The interested bidder shall not have a conflict of interest with one or more biddingparties. Participation of interested bidder(s) with a conflict-of-interest situation will result in the disqualification of all bids in which it is involved. A bidder may be in a conflict of interest with one or more parties if including but not limited to:

- a. Have controlling shareholders as his/her family members viz. spouse, son, daughter, father, mother or brother etc. in common or;
- b. Have a relationship with each other directly or through common third parties that puts them in a position to have access to information about or influence on the bidof another interested partner.
- 4.9. The interested bidder should not be seeking / extending / exploring similar arrangements / engagements with any other organization except RailTel, for the CoR tender.
- 4.10. The interested partner should have a valid Goods and Service Tax Identification Number (GSTIN), as on the last date of submission of EOI.
- 4.11. In addition to above clauses, bid of interested bidder should be in compliance toterms and conditions and technical requirements of the pertinent CoR tender as referred above.

<u>Note</u>: The interested bidder should submit duly signed and stamped EOI cover letter as per the format mentioned at Annexure-01 of this EOI document, as unconditional submission of meeting the clauses mentioned above, from Clause **4.1. to Clause 4.11.**

5. Proposal Preparation and Submission Cost

5.1. The interested partner is responsible for all costs incurred in connection with participation in this EOI process, including, but not limited to, cost incurred in conduct of informative and other diligence activities, participation in meetings/discussions/presentations, preparation of proposal, in providing any additional information required by RailTel to facilitate the evaluation process or all such activities related to the bid process. RailTel will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the bidding process. This EOI document does not commit to award a contract or to engage in negotiations.

6. Amendment to EOI Document

6.1. At any time prior to the deadline for submission of bids, RailTel, may, for any reason can modify the EOI document by an amendment. All the amendments made in the document would be informed by displaying on RailTel's (www.railtelindia.com) website only. The interested bidders are advised to visit the RailTel website on regular basis for checking necessary updates. RailTel also reserves the rights to amend the dates mentioned in this EOI for bid process. RailTel may, at its discretion, extend the last date for receipt of EoI response.

7. Bid Validity Period

7.1. Bid of Interested partners shall remain valid for the period of 150 days from the last

date of submission of EOI, as mentioned in this EOI document.

7.2. RailTel may request for an extension of the period of validity. The validity of the 'EMD', should also be suitably extended if called upon to do so by RailTel. The request and the responses thereto shall be made in writing through e-mail communication only. Further, whenever the bid validity extension is submitted by the interested partner, it should be ensuredby interested partner that their PBG related to the empanelment should have minimum validity of 90 days from the last date of extended bid validity period.

8. Right to Terminate the Process

8.1. RailTel may terminate the EOI process at any time without assigning any reason. RailTel makes no commitments, express or implied, that this process will result in a business transaction with anyone. This EOI does not constitute an offer by RailTel. The interested bidder's participation in this process may result in RailTel selecting the CSP to engage in further discussions and negotiations toward execution of a contract. The commencement of such negotiations does not, however, signify a commitment by RailTel to execute a contract or to continue negotiations. RailTel may terminate negotiations at any time without assigning anyreason.

9. Language of Bid

9.1. The bid prepared by the interested partner and all correspondence and documents relating to the bids exchanged by the bidder and RailTel, shall be written in English Language, provided that any printed literature furnished by the Bidder in another language shall be accompanied by an English translation in which case, for purposes of interpretation of the bid, the English translation shall govern. If any supporting documents submitted are in any language other than English, translation of the same in English language is to be duly attested by the Authorised Signatory of the interested partner.

10. Submission of Bid

- 10.1. The interested bidder should take into account any Corrigendum to this EOI document that may have been published before submitting their EOI response. The bid is to be submitted in the mode as mentioned in this EOI document. EOI response submitted in anyother mode will not be entertained.
- 10.2. Interested bidders in their own interest are advised to submit the EOI response well in time before the last date and hence to avoid any inconvenience at the last moment.

10.3. An Organization / Interested Bidder can submit only 'One EOI Response'. Submission of multiple EOI Response by interested bidder(s) may lead to rejection of all of itsbid.

11. Rights to Accept / Reject any or all EOI Response

11.1. RailTel reserves the right to accept or reject any EOI Response, and to annul thebidding process and reject all Bids at any time prior to award of the Contract, without therebyincurring any liability to the affected interested bidder(s), or any obligation to inform the affected Bidders of the ground for RailTel's action.

12. Payment Terms

- 12.1. Payment will be on 'back-to-back' basis and as per the payment terms mentioned in the pertinent CoR's RFP.
- 12.2. Payment will be released after receiving the invoice for the work / services and after RailTel has received the payment from CoR for the same work / services. Any deduction /Penalties levied by CoR on invoices of RailTel will be carried **back-to-back** and will be deducted from CSP's invoices, subject to the cause to deduction / penalty is due to deviation terms and conditions of service standards by the CSP.
- 12.3 Documents list required at the time of payment/invoice submission by selected bidder shall be:
 - i PO copy issued to selected vendor.
 - ii Payment Proof that the end customer has paid to RailTel for the period claimed bySelected bidder/vendor against invoices raised by RailTel for such services.
 - iii Submission/Declaration of applicable BG amount against PO issued to selected bidder/vendor.
 - iv Original Invoice for the period claimed.
 - v TDS declaration.
 - vi Photocopy of all documents submitted by RailTel along with their invoice to customer.

13. Performance Bank Guarantee (PBG)

13.1. In case of successful participation by RailTel in the pertinent CoR's tender and subsequent engagements with CSP, The CSP shall at its own expense, deposit with department, within fifteen (15) days of the notification of award (done through issuance of the Purchase Order / Work Order etc.) and communicated through email, an unconditional and irrevocable Performance Bank Guarantee (PBG) from a Nationalized/ Commercial Scheduled Indian Bank as per the format enclosed in this EOI, payable on demand, for the due performance and fulfilment of the contract by

the CSP. This PBG will be for an amount of:

- i. The Performance Security will be in the form of a Bank guarantee in the amounts of ten (10) percent of the Accepted Contract Amount and in the same currency(ies) of the Accepted Contract Amount.
- ii. Additional Performance Security: 1% of the Accepted Contract Amount, if applicable, as per Additional Sub-Clause 1 of PC, Part-B of the CoR's RFP.

The quantum of this 'percentage (%)' will be equal to the PBG % as asked by CoR from RailTel. All charges whatsoever such as premium, commission, etc. with respect to the PBG shall be borne by the CSP. Besides, if the total BG amount comes upto ₹05 Lakhs, then same may be deposited through DD/RTGS/NEFT. Along with submission of PBG, CSP needs to submit PBG issuing bank's SFMS report. The SFMS report is also to be submitted in case of renewal / extension of PBG.

- 13.2. The PBG should have validity for a period of The Performance Security shall be valid up to (3+2) 5 months beyond the Defect Liability Period. The PBG may be discharged / returned by RailTel upon being satisfied that there has been due performance of the obligations of the CSP under the contract. However, no interest shall be payable on the PBG. In the event, CSP being unable to service the contract for whatsoever reason, RailTel would invoke the PBG at its discern. Notwithstanding and without prejudice to any rights whatsoever of RailTel under the contract in the matter, the proceeds of the PBG shall be payable to RailTel as compensation for any loss resulting from the CSP's failure to complete its obligations under the contract. RailTel shall notify the CSP in writing of the exercise of its right to receive such compensation within 14 days, indicating the contractual obligation(s) for which the CSP is in default.
 - 13.3. RailTel shall also be entitled to make recoveries from the CSP's bills, PBG or from any other amount due to him, the equivalent value of any payment made to him due to inadvertence, error, collusion, misconstruction or misstatement.
 - 13.4. If the service period gets extended by virtue of extension of same by CoR, PBG should also be extended accordingly.
 - 13.5. During the contract period, RailTel may issue Purchase Order(s) for the additional services ordered by CoR (in case) to RailTel. In such scenario(s) also, Clause No. 13.1. to Clause No. 13.4. are to be followed by the CSP.
 - 13.6 In case the CoR has sought PBG of the contract in the terms of Indemnity Bond from

RailTel, the selected bidder has to provide the equivalent value PBG from scheduled Bank to RailTel. No Indemnity Bond from Selected Bidder will be accepted in lieu of PBG from Scheduled Bank.

13.7. In case CoR has sought any other types of PBG in this contract at present or in future or else Integrity Pact PBG (presently or in future), same remain applicable on selected Bidder. The Said PBG will be issued by Selected Bidder from Scheduled Bank favoring RailTel Corporation of India Limited. No Indemnity Bond in lieu of such PBG will be accepted by RailTel.

13.8 If, CoR ask for submission for value more than 03%, same also needs to be submitted by the selected BA.

14. Details of Commercial Bid / Financial Bid

- 14.1. Interested partner should submit commercial bid strictly as per the format mentioned by CoR in the pertinent tender document or subsequent corrigendum (if any).
- 14.2. The commercial bid should clearly bring out the cost of the services with detailed breakup of taxes.
- 14.3. The rates mentioned in the commercial bid of the CSP will form basis of commercial transaction between RailTel and bidder.
- 14.4. The quantity of 'Line Items' may vary at the time of placing of Purchase Order orduring the Contract Period, as communicated by CoR (in case) to RailTel. In such scenarios, the 'Per Unit' cost will be considered to arrive on contractual amount between RailTel and CSP.
- 14.5. It is also possible that CoR may surrender / increase, some or all of the quantities of service items ordered to RailTel during the contract period and accordingly the contractual amount between RailTel and CSP shall be considered, at sole discern of RailTel.
- 14.6. It is also possible that during the contract period, CoR may raise Purchase Orderto RailTel for the line items (and respective quantities) which are not mentioned in the pertinent tender of CoR. In such scenario, RailTel at its sole discretion, may extend the scopeof the contract with CSP by placing order to CoR, **on back-to-back basis**.
- 14.7. In addition to the Payment Terms, all other Contractual Terms will also be on 'back-to-back' basis between RailTel and CSP, as mentioned in the pertinent CoR's tender. MAF (Manufacturer's Authorization Form) in the name of RailTel from the OEMs, whose product is mentioned in commercial bid format, should also be ensured by the partner. The MAF format and required content should be in-line with CoR's tender, if specifically asked by CoR in a particular format.

15. Duration of the Contract Period

15.1. The contract duration shall be same as of CoR's contract duration with RailTel until otherwise terminated earlier. Indicative contract duration is 3 Years, unless otherwise terminated earlier, as mentioned in this EOI document and subject to successful participation of RailTel in the pertinent CoR's tender. The contract duration can be renewed /extended by RailTel at its discern, in case CoR extends / renews services with RailTel by virtueof extending / renewing / new issuance of one or more Purchase Order(s) placed by CoR to RailTel.

16. Restrictions on 'Transfer of Agreement'

16.1. The CSP shall not assign or transfer its right in any manner whatsoever under the contract / agreement to a third party or enter into any agreement for sub-contracting and/or partnership relating to any subject matter of the contract / agreement to any third party eitherin whole or in any part i.e., no sub-contracting / partnership / third party interest shall be created.

17. Suspension, Revocation or Termination of Contract / Agreement

- 17.1. RailTel reserves the right to suspend the operation of the contract / agreement, at any time, due to change in its own license conditions or upon directions from the competentgovernment authorities, in such a situation, RailTel shall not be responsible for any damage or loss caused or arisen out of aforesaid action. Further, the suspension of the contract / agreement will not be a cause or ground for extension of the period of the contract / agreement and suspension period will be taken as period spent. During this period, no chargesfor the use of the facility of the CSP shall be payable by RailTel.
- 17.2. RailTel may, without prejudice to any other remedy available for the breach of any conditions of agreements, by a written notice of Three (03) month or as per CoR tender condition whichever is earlier issued to the CSP, terminate/or suspend the contract /agreement under any of the following circumstances:
 - a) The CSP failing to perform any obligation(s) under the contract / agreement.
 - b) The CSP failing to rectify, within the time prescribed, any defect as may be pointed out by RailTel.
 - c) Non adherence to Service Level Agreements (SLA) which RailTel has committed to CoR for the pertinent tender.
 - d) The CSP going into liquidation or ordered to be wound up by competent authority.
 - e) If the CSP is wound up or goes into liquidation, it shall immediately (and not more

- than a week) inform about occurrence of such event to RailTel in writing. In that case, the written notice can be modified by RailTel as deemed fit under the circumstances. RailTel may either decide to issue a termination notice or tocontinue the agreement by suitably modifying the conditions, as deemed fit under the circumstances.
- f) It shall be the responsibility of the CSP to maintain the agreed Quality of Service, even during the period when the notice for surrender/termination of contract / agreement is pending and if the Quality of Performance of Solution is not maintained, during the said notice period, it shall be treated as material breachliable for termination at risk and consequent of which CSP's PBG related to contract / agreement along with PBG related to the Empanelment Agreement with RailTel shall be forfeited, without any further notice.
- g) Breach of non-fulfillment of contract / agreement conditions may come to the notice of RailTel through complaints or as a result of the regular monitoring. Wherever considered appropriate RailTel may conduct an inquiry either Suo- moto or on complaint to determine whether there has been any breach in compliance of the terms and conditions of the agreement by the successful bidder or not. The CSP shall extend all reasonable facilities and shall endeavor to remove the hindrance of every type upon such inquiry. In case of default by the CSP in successful implementation and thereafter maintenance of services / works as per the conditions mentioned in this EOI document, the PBG(s) of CSPavailable with RailTel can be forfeited.

18. Dispute Settlement

- 18.1. In case of any dispute concerning the contract / agreement, both the CSP and RailTel shall try to settle the same amicably through mutual discussion / negotiations. Any unsettled dispute shall be settled in terms of Indian Act of Arbitration and Conciliation 1996 orany amendment thereof. Place of Arbitration shall be New Delhi.
- 18.2. The arbitral tribunal shall consist of the Sole Arbitrator. The arbitrator shall be appointed by the Chairman & Managing Director (CMD) of RailTel Corporation of India Ltd.
 - 18.3. All arbitration proceedings shall be conducted in English.

19. Governing Laws

19.1. The contract shall be interpreted in accordance with the laws of India. The courts at New Delhi shall have exclusive jurisdiction to entertain and try all matters arising out of this contract.

20. Statutory Compliance

- 20.1. During the tenure of this Contract nothing shall be done by CSP in contravention any law, act and/ or rules/regulations, there under or any amendment thereof and shall keep RailTel indemnified in this regard.
- 20.2. The Bidder shall comply and ensure strict compliance by his/her employees andagents of all applicable Central, State, Municipal and Local laws and Regulations and undertaketo indemnify RailTel, from and against all levies, damages, penalties and payments whatsoeveras may be imposed by reason of any breach or violation of any law, rule, including but not limited to the claims against RailTel or its Customer under Employees Compensation Act, 1923,The Employees Provident Fund and Miscellaneous Provisions Act, 1952, The Contract Labour (Abolition and Regulation) Act 1970, Factories Act, 1948, Minimum Wages Act and Regulations, Shop and Establishment Act and Labour Laws which would be amended/modifiedor any new act if it comes in force whatsoever, and all actions claim and demand arising therefrom and/or related thereto.

21. Intellectual Property Rights

- 21.1. Each party i.e., RailTel and CSP, acknowledges and agree that the other party retains exclusive ownership and rights in its trade secrets, inventions, copyrights, and other intellectual property and any hardware provided by such party in relation to this contract / agreement.
- 21.2. Neither party shall remove or misuse or modify any copyright, trade mark or anyother proprietary right of the other party which is known by virtue of this EoI and subsequentcontract in any circumstances.

22. Severability

22.1. In the event any provision of this EOI and subsequent contract with CSP is heldinvalid or not enforceable by a court of competent jurisdiction, such provision shall be considered separately and such determination shall not invalidate the other provisions of the contract and Annexure/s which will be in full force and effect.

23. Force Majeure

23.1. If during the contract period, the performance in whole or in part, by other party, of any obligation under this is prevented or delayed by reason beyond the control of the parties including war, hostility, acts of the public enemy, civic commotion, sabotage, Act of State or direction from Statutory Authority, explosion, epidemic, quarantine restriction, strikes and lockouts (as are not limited to the establishments and facilities of the parties), fire, floods, earthquakes, natural calamities or any act of GOD (hereinafter referred to as EVENT), provided notice of happenings of any such event is given by the affected

party to the other, within twenty one (21) days from the date of occurrence thereof, neither party shall have anysuch claims for damages against the other, in respect of such non-performance or delay in performance. Provided service under this contract shall be resumed as soon as practicable, after such EVENT comes to an end or ceases to exist.

23.2. In the event of a Force Majeure, the affected party will be excused from performance during the existence of the force Majeure. When a Force Majeure occurs, the affected party after notifying the other party will attempt to mitigate the effect of the Force Majeure as much as possible. If such delaying cause shall continue for more than sixty (60) days from the date of the notice stated above, the party injured by the inability of the other to perform shall have the right, upon written notice of thirty (30) days to the other party, to terminate this contract. Neither party shall be liable for any breach, claims, and damages against the other, in respect of non-performance or delay in performance as a result of ForceMajeure leading to such termination.

24. Indemnity

- 24.1. The CSP agrees to indemnify and hold harmless RailTel, its officers, employees and agents (each an "Indemnified Party") promptly upon demand at any time and from time to time, from and against any and all losses, claims, damages, liabilities, costs (including reasonable attorney's fees and disbursements) and expenses (collectively, "Losses") to whichthe Indemnified party may become subject, in so far as such losses directly arise out of, in any way relate to, or result from:
 - a) Any mis-statement or any breach of any representation or warranty made by CSP or
 - b) The failure by the CSP to fulfill any covenant or condition contained in this contract by any employee or agent of the Bidder. Against all losses or damagesarising from claims by third Parties that any Deliverables (or the access, use or other rights thereto), created by CSP pursuant to this contract, or any equipment, software, information, methods of operation or other intellectual property created by CSP pursuant to this contract, or the SLAs (i) infringes a copyright, trade mark, trade design enforceable in India, (ii) infringes a patent issues in India, or (iii) constitutes misappropriation or unlawful disclosure or used of another Party's trade secrets under the laws of India (collectively, "Infringement Claims"); or
 - c) Any compensation / claim or proceeding by any third party against RailTel arisingout of any act, deed or omission by the CSP or
 - d) Claim filed by a workman or employee engaged by the CSP for carrying out workrelated

to this agreement. For the avoidance of doubt, indemnification of Lossespursuant to this section shall be made in an amount or amounts sufficient to restore each of the Indemnified Party to the financial position it would have been in had the losses not occurred.

24.2. Any payment made under this contract to an indemnity or claim for breach of any provision of this contract shall include applicable taxes.

25. Limitation of Liability towards RailTel

- 25.1. The CSP liability under the contract shall be determined as per the Law in force for the time being. The CSP shall be liable to RailTel for loss or damage occurred or caused orlikely to occur on account of any act of omission on the part of the CSP and its employees (direct or indirect), including loss caused to RailTel on account of defect in goods or deficiencyin services on the part of CSP or his agents or any person / persons claiming through under said CSP, However, such liability of the CSP shall not exceed the total value of the contract.
- 25.2. This limit shall not apply to damages for bodily injury (including death) and damage to real estate property and tangible personal property for which the CSP is legally liable.

26. Confidentiality cum Non-disclosure

- 26.1. The Receiving Party agrees that it will not disclose to third party/parties any information belonging to the Disclosing Party which is provided to it by the Disclosing Party before, during and after the execution of this contract. All such information belonging to the Disclosing Party and provided to the Receiving Party shall be considered Confidential Information. Confidential Information includes prices, quotations, negotiated issues made before the execution of the contract, design and other related information. All information provided by Disclosing Party to the Receiving Party shall be considered confidential even if it is not conspicuously marked as confidential.
- 26.2. Notwithstanding the foregoing, neither Party shall have any obligations regarding non-use or non-disclosure of any confidential information which:
 - a) Is already known to the receiving Party at the time of disclosure:
 - b) Is or becomes part of the public domain without violation of the terms hereof;
 - c) Is shown by conclusive documentary evidence to have been developed independently

- by the Receiving Party without violation of the terms hereof:
- d) Is received from a third party without similar restrictions and without violation of this or a similar contract.
- 26.3. The terms and conditions of this contract, and all annexes, attachments and amendments hereto and thereto shall be considered Confidential Information. No news release, public announcement, advertisement or publicity concerning this contract and/or its contents herein shall be made by either Party without the prior written approval of the other Party unless such disclosure or public announcement is required by applicable law.
- 26.4. Notwithstanding the above, information may be transmitted to governmental, judicial, regulatory authorities, if so, required by law. In such an event, the Disclosing Party shall inform the other party about the same within 30 (thirty) Days of such disclosure.
- 26.5. This Confidentiality and Non- Disclosure clause shall survive even after the expiryor termination of this contract.

27. Assignment

27.1. Neither this contract nor any of the rights, interests or obligations under this contract shall be assigned, in whole or in part, by operation of law or otherwise by any of the Parties without the prior written consent of each of the other Parties. Any purported assignment without such consent shall be void. Subject to the preceding sentences, this contract will be binding upon, inure to the benefit of, and be enforceable by, the Parties and their respective successors and assigns.

28. Insurance

The CSP agrees to take insurances to cover all the elements of the project under this EOI including but not limited to Manpower, Hardware, Software etc. as per CoR tender specified terms.

29. Exit Management

29.1. Exit Management Purpose

- a) This clause sets out the provision, which will apply during Exit Management period.

 The parties shall ensure that their respective associated entities carry out their respective obligation set out in this Exit Management Clause.
- b) The exit management period starts, in case of expiry of contract, at least 03 months prior to the date when the contract comes to an end or in case of termination contract, on the date when the notice of termination is sent to the CSP. The exit management period ends on the date agreed upon by RailTel or Three (03) months after the

beginning of the exit management period, whichever is earlier.

- 29.2. Confidential Information, Security and Data: CSP will promptly, on the commencement of the exit management period, supply to RailTel or its nominated agencies the following (if asked by RailTel in writing):
 - a) Information relating to the current services rendered and performance data relating to the performance of the services; documentation relating to the project, project's customized source code (if any); any other data and confidential information created as part of or is related to this contract;
 - b) All other information (including but not limited to documents, records and agreements) relating to the services reasonably necessary to enable RailTel andits nominated agencies, or its replacing vendor to carry out due diligence in order to transition the provision of the services to RailTel or its nominated agencies, or its replacing vendor (as the case may be).
- 29.3. Employees: Promptly on reasonable request at any time during the exitmanagement period, the CSP shall, subject to applicable laws, restraints and regulations (including in particular those relating to privacy) provide RailTel a list of all employees (with job titles and communication address), dedicated to providing the services at the commencement of the exit management period; To the extent that any Transfer Regulation does not apply to any employee of the CSP, RailTel or the replacing vendor may make an offerof contract for services to such employees of the CSP and the CSP shall not enforce or impose any contractual provision that would prevent any such employee from being hired by RailTel or any replacing vendor.
- 29.4. Rights of Access to Information: Besides during the contract period, during the exit management period also, if asked by RailTel in writing, the CSP shall be obliged to provide an access of information to RailTel and / or any Replacing Vendor in order to make an inventoryof the Assets (including hardware / software / active / passive), documentations, manuals, catalogues, archive data, Live data, policy documents or any other related material.

Note: RailTel at its sole discern may not enforce any or all clauses / sub-clauses under the 'Exit Management' clause due to administrative convenience or any other reasons as deemedfit.

30. Waiver

30.1. Except as otherwise specifically provided in the contract, no failure to exercise ordelay

in exercising, any right, power or privilege set forth in the contract will operate as a waiver of any right, power or privilege.

31. Changes in Contract Agreement

31.1. No modification of the terms and conditions of the Contract Agreement shall be made except by written amendments signed by the both CSP and RailTel.

EOI COVER LETTER

(On Organization Letter Head)

EoI Ref No.: Date:

To, General Manager (Mktg), RailTel Corporation of India Limited, Northern Region, 6th Floor, 3rd Block, Delhi IT Park, Shastri Park, New Delhi-110053

CoR Tender Ref. No.: DS-11R dated 02-09-2022 on CPP portal

Dear Sir/Madam,

- 1. I, the undersigned, on behalf of M/s, having carefully examined the referred EOI offer to participate in the same, in full conformity with the said EOI and all the terms and conditionsthereof, including corrigendum issued till last date of submission of EOI. It is also undertaken and submitted that we are in abidance of Clause 4 (from Clause 4.1 to Clause 4.11) of EOI.
- 2. I agree to abide by this Proposal, consisting of this letter, our Pre-qualification, Technical and Commercial Proposals, for a period of 150 days from the date fixed for submission of Proposals as stipulated in the EOI and modifications resulting from contract negotiations, and it shall remain binding upon us and may be accepted by you at any time before the expiration of that period.
- 3. I acknowledge that the Authority will be relying on the information provided in the Proposal and the documents accompanying the Proposal for selection of the Commercially Suitable Partner (CSP) for the aforesaid Service, and we certify that all information provided therein is true and correct; nothing has been omitted which renders such information misleading; and all documents accompanying the Proposal are true copies of their respective originals.
- 4. I undertake, if our Bid is accepted, to commence our services as per scope of work as specified in the contract document.
- 5. Until a formal Purchase Order or Contract is prepared and executed, this Bid and supplement / additional documents submitted (if any), together with your written acceptance thereof in your notification of award shall constitute a binding contract between us.

- 6. I hereby undertake and give unconditional acceptance for compliance of all terms & conditions of CoR RFP issued vide ref no. DS-11R dated 02-09-2022 on CPP portal, against this EOI based customer's requirement.
- 7. I hereby undertake that there will be no deviation from the Terms and Conditions of EOI and CoR's RFP issued vide ref no.: DS-11R dated 02-09-2022 on CPP portal.

Signature of Authorised SignatoryName Designation

Local Content Compliance

(On Organization Letter Head)

EoI Ref No.:	Date:
То,	
General Manager (Mktg), RailTel Corporation of India Limited, Northern Reg 6th Floor, 3rd Block, Delhi IT Park, Shastri Park, N	
CoR Tender Ref. No.: DS-11R dated 02-09	9-2022 on CPP portal
Dear Sir/Ma'am,	
I, the undersigned, on behalf of M/s	, hereby submits that our technical solution
for the 'Scope of Work' mentioned under the EoI	document is in compliance of local content requirement
and makes us equivalent to 'Class-I local supplier' /	'Class-II local supplier' (mention whichever is applicable)
for the EoI under reference, as defined under the	e order No. P-45021/2/2017-PP(BE-II) dt. 04-June-2020
issued by Ministry of Commerce and Industry, Gov	rt. of India.
I hereby certify that M/s fulfills all require and for the submitted bid Local Content Percentag	ements in this regard and is eligible to be considered ge is % (write in figures as well as in words).
I hereby acknowledge that in the event of accept	cance of bid of M/s on above certificate and if
the certificate is found to be false at any stage,	, the false certificate would be a ground for immediate
termination of contract and further legal action in	accordance with the Law, including but not limited to the
encashment of Bank Guarantee related to Emp	anelment and Performance Bank Guarantee (PBG), as
available with RailTel, related to this EoI.	
Signature of Authorised Signatory	
Name Designation	

CHECKLIST OF DOCUMENTS FOR BID SUBMISSION

CoR Tender Ref. No.: DS-11R dated 02-09-2022 on CPP portal

S.	Document Document
No.	Document
1	EOI Cover Letter (Annexure-01)
2	Local Content Compliance & Percentage Amount (Annexure-02)
3	EMD as per EOI document
4	This EOI copy duly Signed and Stamped by the Authorised Signatory of Bidder
5	All Annexure/ Appendices/Formats/ Declarations as per CoR RFP : NHLML/OFC/Pkg-1/2022 Dated: 04-Feb-2022 addressing to RailTel.
6	Compliance of eligibility criteria related documents as per Clause 3
7	Any relevant document found suitable by bidder

Note:

- 1. The technical bid should have a 'Index' at the starting and all pages of bid should be serially numbered and should be traceable as per the 'Index'.
- 2. All the submitted documents should be duly stamped and signed by the Authorized Signatory at each page.
- 3. The above checklist is indicative only. RailTel may ask for additional documents from the bidders, as per the requirement.

Commercial Bid

(On Organization Letter Head)
TO BE UPLOADED AS BOQ SHEET

EoI Ref No.:	Date:
To,	
General Manager (Mktg), RailTel Corporation of India Limited, Northern Region,	

CoR Tender Ref. No DS-11R dated 02-09-2022 on CPP portal

6th Floor, 3rd Block, Delhi IT Park, Shastri Park, New Delhi-110053

EOI No.:

Work of Optics Transmission System (FOTS) for 3 priority Corridors of Phase-IV of Delhi MRTS. FORM PB-MANDAY RATES

(Ref.: clause 13.3 of Particular Conditions of CoR's RFP)

Item	Job Title	Rate proposed by the Bidder (Manday)		
No.		INR	USD	
1	Expatriate Staff – Rates for Works Carried Out Overseas			
1.1.	Project Manager			
1.2.	Engineer			
1.3.	Assistant Engineer			
2	Expatriate Staff – Rates for Works Carried Out in Delhi			
2.1.	Project Manager			
2.2.	Engineer			
2.3.	Assistant Engineer			
3	Indian/Local Staff – Rates for Works Carried Out in Delhi			
3.1.	Manager			
3.2.	Engineer			
3.3.	Assistant Engineer			

SUMMARY OF BILL OF QUANTITIES					
EOI No.:					
Work: Design, Manufacture, Supply, Installation, Testing & Commissioning of Fibre Optics Transmission System (FOTS) for 3 priority Corridors of Phase-IV of Delhi MRTS.					
Name of the Bidder/ Bidding Firm / Company:					
Schedule No.	Schedule Description	escription Total Cost Local Foreign Currency Currence INR USD			
1	2	3	4		
Schedule 1	Manufacture, Supply and Delivery				
Schedule 2	Installation & Commissioning, Customization and Configuration				
Schedule 3	Project Management, Application Engineering & Documentation, Training etc.				
Schedule 4	Testing & Commissioning and Integrated Testing & Commissioning				
Schedule 5	Schedule 5 Spares and Tools & Test Equipments				
Grand Total (Lumpsum cost) 0.00 0.00					

Work: Contract DS-11R: Design, Manufacture, Supply, Installation, Testing & Commissioning of Fibre Optics Transmission System (FOTS) for 3 priority Corridors of Phase-IV of Delhi MRTS. **Ouantity** Schedule 1 Schedule 2 Installation & Emp Bid Manufacture, Supply Commissioning, lover der and Delivery **Customization and** 's 's Configuration Asse Pro It **Total** ssme pos **Total Unit Price** e **Unit Price** Un **Price Price** nt al **Description** m it Loc For Loc For Loc For Loc For N eign eign eign eign al al al al 0. Tot Cur Cur Cur Cur Cur Cur Cur Cur Total al renc renc renc renc renc renc renc renc (Qty) (Qt y) US US US US **INR INR** INR INR D D D D 1 OCC & BCC Hardware (FOTS) Distribution Router (IP/MPLS) a) with all associated accessories at OCC as per PS and detailed below: Distribution Router (IP/MPLS) 4* (i) No 4 0.00 0.00 0.00 0.00 with all associated accessories at S. OCC as per PS (excluding Interface SFPs). Interface SFP – DWDM (OSFP-32* (ii No 32 0.00 0.00 0.00 0.00 DD/CFP2) / QSFP28 -100 Gbps s. (60 Km) Interface SFP – QSPF+ 40 Gbps 8* (ii No 8 0.00 0.00 0.00 0.00 (10 Km)i) s. Interface SFP – OSPF+ 40 Gbps $0.\overline{00}$ (i No 16* 16 0.00 0.00 0.00 (100 mtrs.) v) s. Interface SFP - SFP28/ QSPF+ No 16* 16 (v 25/40 Gbps (40 Km)) S. Access Layer-3 Gigabit b) 8* 0.00 0.00 No 8 0.00 0.00 Aggregation Switch at OCC with s. all associated accessories as per PS. 12* Access Layer-2 Industrial grade 0.00 0.00 c) No 12 0.00 0.00 24 Port PoE switch with all s. accessories as per PS. NMS for FOTS with workstation, d) No printer and all associated s. accessories as per PS and detailed below. (i) NMS for FOTS with workstation, No 2* 2 0.00 0.00 0.00 0.00 printer and all associated S.

accessories as per PS (excluding

software licenses)

<i>(</i> ::	Software Licenses for NMS to	T of	1#			0.00	0.00		0.00	0.00
(ii)	cater for all networking equipment	Lot	1#			0.00	0.00		0.00	0.00
'	at OCC, BCC, Stations, Depots	8								
	etc. (1000 units per Lot for both									
	OCC & BCC in DC-DR									
	configuration)									
	(Unit shall include Routers,									
	Layer-3 Switches, Layer-2									
	Switches etc. required to be									
	managed by NMS)									
2	Station Hardware									
a)	Core Router (IP/MPLS) with all									
α)	associated accessories as per PS									
	as detailed below:									
(i)	Core Router (IP/MPLS) with all	No	4*	4		0.00	0.00		0.00	0.00
(1)	associated accessories as per PS	s.	'			0.00	0.00		0.00	0.00
	(excluding Interface SFPs).	J.								
(ii	Interface SFP – DWDM-(QSFP-	No	32*	32		0.00	0.00		0.00	0.00
)	DD/CFP2) / QSFP28 100 Gbps	s.								
/	(60 Km)									
(ii	Interface SFP – SFP28 / QSFP+	No	16*	16		0.00	0.00		0.00	0.00
i)	25/ 40 Gbps (100 mtrs.)	s.								
(i	Interface SFP – SFP28 / QSFP+	No	16*	16		0.00	0.00		0.00	0.00
(1 V)	25/ 40 Gbps (10 Km)	S.	10	10		0.00	0.00		0.00	0.00
	• ,		20*	22		0.00	0.00		0.00	0.00
(v	Interface SFP – SFP28 / QSFP+	No	32*	32		0.00	0.00		0.00	0.00
)	25/ 40 Gbps (40 Km)	S.								
(v	Interface SFP – SFP+ 10 Gbps	No	16*	16		0.00	0.00		0.00	0.00
i)	(40 Km)	S.								
b)	Distribution Router (IP/MPLS)									
	with all associated accessories as									
	per PS as detailed below									
(i)	Distribution Router (IP/MPLS)	No	94*	94		0.00	0.00		0.00	0.00
	with all associated accessories as	s.								
	per PS (excluding									
	Interface SFPs).									
(ii	Interface SFP – QSPF+ 40 Gbps	No	188*	188		0.00	0.00		0.00	0.00
)	(100 mtrs.)	s.								
(ii	Interface SFP – SFP28 / QSFP+	No	94*	94		0.00	0.00		0.00	0.00
i)	25/ 40 Gbps (10 Km)	s.								
(i	Interface SFP – SFP28 / QSFP+	No	94*	94						
v)	25/ 40 Gbps (40 Km)	s.		7 1						
(v	Interface SFP – SPF+ 10 Gbps	No	376*	376		0.00	0.00		0.00	0.00
)	(10 Km)	s.								
c)	Layer-3 Gigabit Aggregation	No	104*	104		0.00	0.00		0.00	0.00
	switch (24 Port) with all	s.								
	associated accessories as per PS.									
d)	Access Layer-2 Industrial grade	No	304*	304		0.00	0.00		0.00	0.00
	24 Port PoE switch with all	s.								
	accessories as per PS.									
	*		•	ě.		•	•			•

e)	Access Layer-2 Industrial grade	No	90*	90		0.00	0.00		0.00	0.00
	24 Port switch (TER) with all	s.								
	associated accessories as per PS									
f)	04 Port PoE Industrial grade	No	112*	112		0.00	0.00		0.00	0.00
	Layer-2 Switch complete with all	s.								
	enclosures and accessories as per									
	PS.									
g)	42U Rack (19") with all	No	124*	124		0.00	0.00		0.00	0.00
	associated accessories as detailed	s.								
	in Appendix-Q of Chapter- 4									
	(Appendices) of PS.									
h)	9U wall mounted Rack (19") with	No	116*	116		0.00	0.00		0.00	0.00
	accessories for layer-2 switches as	s.								
	detailed in Appendix-Q of									
	Chapter-4 (Appendices) of PS.									
i)	6U wall mounted Rack (19") with	No	144*	144		0.00	0.00		0.00	0.00
	accessories for layer-2 switches as	s.								
	detailed in									
	Appendix-Q of Chapter-4									
	(Appendices) of PS.									
j)	Junction Box/3U rack for housing	No	112*	112		0.00	0.00		0.00	0.00
3/	Mini-ODF & 4 port PoE switch	s.								
	with all associated accessories as									
	detailed in Appendix-Q of									
	Chapter-4 (Appendices) of PS.									
3	Optical Fiber & Installation									
a)	144 Core Armoured Optical Fibre	K	281*	281		0.00	0.00		0.00	0.00
<i>u)</i>	Cable (FRLSZH) as per	m.	201	201		0.00	0.00		0.00	0.00
	Appendix-D of Chapter-4	1111.								
	(Appendices) of PS.									
b)	48 Core Armoured Optical fibre	K	8*	8		0.00	0.00		0.00	0.00
	Cable (FRLSZH) for outdoor	m.				0.00	0.00		0.00	0.00
	laying as per Appendix-D of									
	Chapter-4 (Appendices) of PS.									
c)	12 Core Armoured Optical Fibre	K	121*	121		0.00	0.00		0.00	0.00
	Cable (FRLSZH) as per	m.	121	121		0.00	0.00		0.00	0.00
	Appendix-D of Chapter-4	1111.								
	(Appendices) of PS.									
d)	40/33mm PLB HDPE Telecom	K	259*	259		0.00	0.00		0.00	0.00
u)	Duct as per Appendix-D of	m.	237	237		0.00	0.00		0.00	0.00
	Chapter-4 (Appendices) of PS.	1111.								
e)	144 Fibre Optical Distribution	No	182*	182		0.00	0.00		0.00	0.00
	Frame fullyloaded with Pigtail,	s.	102	102		0.00	0.00		0.00	0.00
	connectors and all associated	~•								
	accessories as per Appendix-Q of									
	Chapter-4 (Appendices) of PS.									
f)	96 Fibre Optical Distribution	No	106*	106		0.00	0.00		0.00	0.00
-/	Frame fully loaded with Pigtail,	s.		100		3.00				
	connectors, terminations and all	~.								
	associated accessories as per									
	Appendix-Q of Chapter-4									
	(Appendices) of PS.									
	(2-ppenarees) of to.	L	L	1					l	ı

(ي	48 Fibre Optical Distribution	No	18*	18			0.00	0.00			0.00	0.00
g)	Frame fully loaded with Pigtail,	S.	10	10			0.00	0.00			0.00	0.00
	connectors, terminations and all	5.										
	associated accessories as per											
	Appendix-Q of Chapter-4											
	(Appendices) of PS.											
h)	24 Fibre Optical Distribution	No	302*	302			0.00	0.00			0.00	0.00
11)	Frame fully loaded with Pigtail,	S.	302	302			0.00	0.00			0.00	0.00
	connectors, terminations and all	ь.										
	associated accessories as per											
	Appendix-Q of Chapter-4											
	(Appendices) of PS.											
i)	Mini-ODF 12 port as detailed in	No	112*	112			0.00	0.00			0.00	0.00
1)	Appendix-Q of Chapter-4	S.	112	112			0.00	0.00			0.00	0.00
	(Appendices) of PS.	υ.										
j)	Patch Panel, Loop Boxes for fibre,	LS	54*	54			0.00	0.00			0.00	0.00
3/	Power cable, Data cable, Earth	(pe										
	cable, Patch cords, connectors,	r										
	Power & Data Surge Protection	loc										
	Devices, terminations etc. for	ati										
	Phase-IV as per Chapter-4	on										
	(Appendices) of PS.)										
k)	Unarmoured 3 core Power cable	K	48#				0.00	0.00			0.00	0.00
	as per Appendix-D of Chapter-4	m.										
	(Appendices) of PS.											
1)	Armoured 3 core Power cable as	K	41#				0.00	0.00			0.00	0.00
	per Appendix-D of Chapter-4	m.										
	(Appendices) of PS.											
m	Earthing Cable - Single core 4	K	31#				0.00	0.00			0.00	0.00
)	sq.mm as per Appendix-D of	m.										
	Chapter-4 (Appendices) of PS.											
n)	Base Frame, False floor and under	No	10*	10			0.00	0.00			0.00	0.00
	false floor cable, cable trays as	S.										
	detailed in Appendix-J of											
	Chapter-4 (Appendices) of PS.											
4	Any Other Item necessary for	LS/										
	fully meeting this Contract	No										
	Requirements as per GS and PS as	S										
	detailed below: (Pl. see note 3	./K										
	below)	m					0.00	0.00			0.00	0.00
a)							0.00	0.00			0.00	0.00
b)							0.00	0.00			0.00	0.00
c)							0.00	0.00			0.00	0.00
d)							0.00	0.00			0.00	0.00
					Sched	lule 1	0.00	0.00	Scheo	lule 2	0.00	0.00
					(Total				(Tota	1		
					carrie	d			carrie	d		
					over t				over t			
		•	T	•	Sumn	nary)			Sumn	nary)		

N							
ot							
e:							
1)	Quantity for items marked * has						
	been fixed by the Employer and						
	bidder has to quote for the						
	quantities indicated therein.						
2)	Quantity for items marked # are						
	indicative / assessment by the						
	Employer. The following shall be						
	applicable for these items						
	a)The Bidder can quote for						
	quantities for these item as per						
	individual design/assessment.						
	b)Quantities for these items						
	(marked #) included/quoted in the						
	bid, have to be supplied as a						
	minimum. Any short supply for						
	these items, shall be treated as						
	negative variation to the						
	Lumpsum contract and shall be						
	treated accordingly.						
	c)If required, additional quantities						
	for these items (marked #) will						
	have to be supplied within the						
	fixed Lump Sum cost without any						
	additional financial implications(
	no additional cost) so as to ensure						
	compliance to all contract						
	conditions / satisfactory						
	completion of the contract.						
3)	If the bidder quotes for S. No. 4						
	(Any other item necessary for						
	meeting fully the contract						
	requirements), then the bidder						
	shall fill details and quantities of						
	items, in the field below item 4						
	i.e. 4(a), 4(b), 4(c), 4(d).						

Name of Work: Contract DS-11R: Design, Manufacture, Supply, Installation, Testing & Commissioning of Fibre Optics Transmission System

(FOTS) for 3 priority Corridors of Phase-IV of Delhi MRTS.

Schedule 3 - Project Management, Application Engineering & Documentation, Training etc.

				Total	Price
Item no.	Description	Qty	Unit	Local Currency	Foreign Currency
_		T.C	TC	INR	USD
5	Application Engineering and Documentation	LS	LS		
6	Interface Application Engineering and design with designated DDC, Construction Contractors of Station, Traction, etc	LS	LS		
7	Training for FOTS as per General Specification and Particular Specification (04 weeks)	LS	LS		
8	As built Drawings for FOTS System as per General Specification and Particular Specification	LS	LS		
9	Supervised Maintenance for FOTS (20 weeks)	LS	LS		
10	Defects Liability Period Support as per General Specification and Particular Specification	LS	LS		
11	Project Management	LS	LS		
	Scheo (Total carried over to Sum	dule 3 mary)		0.00	0.00

EOI No.:

Sched	ule 4 - Testing & Commissioning and Integrated Testing & Comm	mission	ing			
				Total	Price	
Item no.	Description	Qty	Unit	Local Currency	Foreign Currency	
				INR	USD	
12	Testing & Commissioning as detailed in PS.	LS	LS			
13	Integrated Testing & Commissioning with signalling & telecom contractors and including all other designated Contractors	LS	LS			
Sched (Total	ule 4 carried over to Summary)		0.00	0.00		

EOI No.:

Schedu	ıle 5 - Spares and Tools & Test Equipments	I	I			
				Total	Price	
Item no.	Description	Qty.	Unit	Local Currency	Foreign Currency	
				INR	USD	
14	Tools and Test Equipment as detailed in Annexure-2 of Chapter-2 (Technical Requirements) of PS.	LS	LS			
15	Contract Spares as detailed in Annexure-1 of Chapter-2 (Technical Requirements) of PS.	LS	LS			
Schedi (Total	ile 5 carried over to Summary)		0.00	0.00		

EOI No).:			
FORM	PB-DEV			
PROFO	ORMA FOR COST OF	EACH OF MINOR DEVIATION	S / NONMATERIAL NON	CONFORMITY
(Ref. : I	ITB 34)			
Name o	of Bidder:			
Details	of minor deviations /	non-material nonconformity fro	om the requirements of the	Bidding Documents
are as l	listed below:	·	•	G
Sr.	CI	D	Price adjustment f	or each deviation/s
No	Clause	Deviations	INR	USD

Note:

- 1.The Bidder shall indicate price adjustment against each minor deviation/ non-material nonconformity listed in Form TB-Dev, in Form PB-Dev of Price Bid. This price is the price which the bidder shall reduce from their Bid Price if deviation(s) is/are accepted by the Employer.
- 2. Where there is no deviation, please indicate 'No Deviations'. In case, Performa of deviations is left as blank, it will be construed that the bidder has not proposed any deviations from the Bidding Documents.
- 3.If the bidder proposes deviations in Bidding Documents, and/or any other terms and conditions of the Bid, other than in this Form, it will not be taken cognizance of.
- 4.All deviations listed in TB-Dev shall have been included and priced in the Price Bid in this Form PB-Dev. Deviations not priced will be treated as null and void and stand withdrawn.

					LETTER	OF PRICE BID
EOI No.:						
Name of						
Bidder:						
We, the undersig	ned, declare that:					
	ed and have no re				Addendum No.	Date
	da issued in accor					
CoR's RFP: [inse	ert the number and	issuing date of	each Addendur	nJ;		
					e following Works	
					nissioning of Fibre	Optics
Transmission Sy	stem (FOTS) for 3	3 priority Corrid	ors of Phase-IV	of Delhi MRTS	5";	
The total price of	f our Bid, is:					
Description	Quoted	Amount	Discount	Tender Total	Tender Total after	er Discount
_	Currency	Quoted (In	Offered	after	(In Words)	
		Figures)	(%)	Discount		
				(In Figures)		
Local currency	INR	-		-	INR (in words)	Only
Foreign	USD	-		-	USD Z (in words	s)Only
currency	1: 1	-f 120 dans for	41 1-4- C	1 f 4h - D: 1h		
					mission deadline i epted at any time b	
expiration of that			manig upon us	and may be deed	epica at any time t	erore the
		to obtain a Perfo	rmance Securit	ty in accordance	with the Bidding	Documents;
		•			ed in your Letter o	
snan constitute a	binding Contract	between us, unti	n a tormai Con	tract is prepared	and executed; and	1
We understand the	hat you are not bo	und to accept the	e lowest evalua	ted Bid or any o	ther Bid that you r	nay receive.
Name of the Bid	der*					
	son duly authorize	d to sign the				
Bid on behalf of						
_	on signing the Bid					
Date						

Notes:

- *: In the case of the Bid submitted by a Joint Venture specify the name of the Joint Venture as Bidder.
- **: Person signing the Bid shall have the power of attorney given by the Bidder to be attached with the Bid.

EOI No.:

FORM PB-SPA

Performa for List of Spares for 10 Years of system operation from the date of Taking over of whole works (with pricing / rates)

(Ref.: Additional clause-1 of Particular Conditions (PC) Part-B of CoR's RFP)

Nan	ne of Bidder:									
		Equipmen			Lead		Principa 1 Source	Secondar y Source	Unit	Cost
Sr	Descriptio	t	Part	Drawin	Time	Shel Supply Supply (Phone (Phone		of Summler	Local	Foreign
N	n	/Sub-	Numbe	g Numbe	(in			Suppry (Phone	Currenc v	Currenc v
0	of Items	system details	r	r	Weeks	Life	no. & E-	no. & E-		
					,		mail id's)	mail id's)	INR	USD
							iu s)	Iu s)		

Note:

- 1)The Bidder shall submit unpriced list of spares for maintenance of supplied system in the format as per 'Form SPA' in Bidding Forms of Technical Bid and Priced list for the same in the Price Bid.
- 2)However, if due to any reason(s), the Bidder is not able to submit unpriced list of spares for maintenance of supplied system in the format as per 'Form SPA' in Technical Bid, Bidder shall submit an undertaking in the format as per 'Form U-SPA' in Bidding Forms in the Technical Bid.
- 3)The Bidder shall ensure that the list includes all spares mentioned in the contract spares included in Chapter 4 of PS. Description of Spares should be same in 'Form SPA' Technical & Priced Bid both.
- 4)The rates of these spares ('Form SPA in Price Bid) shall not be considered for Bid evaluation while assessing the L1 bidder.
- 5)Please include methodlogy of Escalation / De-escalation doe Spares cost (To be provided in Technical Bid).

EOI No).:		
FORM	PB-MANDAY RATES		
(Ref.: c	lause 13.3 of Particular Conditions of C	oR's RFP)	
Item No.	Job Title		ed by the Bidder anday)
NO.		INR	USD
1	Expatriate Staff – Rates for Works Carried Out Overseas		
1.1.	Project Manager		
1.2.	Engineer		
1.3.	Assistant Engineer		
2	Expatriate Staff – Rates for Works Carried Out in Delhi		
2.1.	Project Manager		
2.2.	Engineer		
2.3.	Assistant Engineer		
3	Indian/Local Staff – Rates for Works Carried Out in Delhi		
3.1.	Manager		
3.2.	Engineer		
3.3.	Assistant Engineer		

Stamp & Signature of the Authorized Person of the Bidder

Annexure - 05

PROFORMA FOR PERFORMANCE BANK GUARANTEE

(On Stamp Paper of ₹ One Hundred)

To, General Manager (Mktg), RailTel Corporation of India Limited, Northern Region, 6th Floor, 3rd Block, Delhi IT Park, Shastri Park, New Delhi-110053

CoR Tender Ref. No.: DS-11R dated 02-09-2022 on CPP portal

1. In consideration of the RailTel Corporation of India Limited (CIN: L64202DL2000GOI107905), having
its registered office at Plate-A, 6^{th} Floor, Office Block Tower-2, East Kidwai Nagar, New Delhi – 110023
(herein after called "RailTel") having agreed to exempt(CIN
:) having its registered office at (hereinafter called "the said Contractor") from
the demand, under the terms and conditions of Purchase Order Nodated
made between RailTel and for (hereinafter called "the said Agreement") of security
deposit for the due fulfilment by the said Contractor of the terms and condition contained in the said
Agreement, or production of a Bank Guarantee for Rs (Rs.
Only). We (indicate the name and address and other particulars of
the Bank) (hereinafter referred to as 'the Bank') at the request ofcontractor do hereby
undertake to pay RailTel an amount not exceeding Rs (Rs Only) against any loss or
damage caused to or suffered or would be caused to or suffered by the RailTel by reasonof any breach
by the said Contractor of any of the terms or conditions contained in the said Agreement.

Guarantee without any demur, merely on demand from the RailTel stating that the amount is claimed
is due by way of loss or damage by the said Contractor of any of terms or conditions contained in the
said Agreement by reason of the Contractor's failure to perform thesaid Agreement. Any such demand
made on the Bank shall be conclusive as regards the amountdue and payable by the Bank under this
Guarantee. However, our liability under this guaranteeshall be restricted to an amount not exceeding
RsOnly).
3. We, the Bank undertake to pay the RailTel any money so demanded
notwithstanding any dispute or disputes raised by the Contractor in any suit or proceedings pending
before any court or Tribunal relating thereto our liability under this present being, absolute and
unequivocal. The payment so made by us under this Bond shall be a valid dischargeof our liability for
payment there under and the Contractor shall have no claim against us for making such payment.
4. We, the Bank further agree that the Guarantee herein contained shall remain in full
force and effect during the period that would be taken for the performance of the said Agreement
and that it shall continue to be enforceable till all the dues of the RailTel under or byvirtue of the said
Agreement have been fully paid an its claims satisfied or discharged or till RailTel certifies that the
terms and conditions of the said Agreement have been fully and properly carried out by the said
contractor and accordingly discharges this Guarantee. Unless a demandor claim under the Guarantee
is made on us in writing on or before We shall be discharged from all liability under this
Guarantee thereafter.
5. We, the Bank further agree with the RailTel that the RailTel shall have fullest liberty
without our consent and without affecting in any manner our obligations hereunder to vary any of the
terms and conditions of the Agreement or to extend time of to postpone for anytime or from time to
time any of the powers exercisable by the RailTel against the said Contractorand to forbear or enforce

any of the terms and conditions relating to the said Agreement and

2. We, the Bank do hereby undertake to pay the amounts due and payable under this

RCIL/NR_RO/EOI/MKTG/DMRC/FOTS/2022-23 DATED 17 OCT 2022

we shall not be relieved from our liability by reason of any such variation, or extension to the said

Contractor or for any forbearance, act or omission on the part of RailTel or any indulgenceby the

RailTel to the said Contractor or by any such matter or thing whatsoever which under thelaw relating

to sureties would, but for this provision, have affect of so relieving us.

This Guarantee will not be discharge due to the change in the constitution of the Bank or the

Contractor.

(.....indicate the name of Bank) lastly undertake not to revoke this Guarantee during its

currency except with the previous consent of RailTel in writing.

In the presence of Witnesses:

1. Signature With Date

2. Signature With DateName

Name

Encl: SFMS PBG Report

NON-DISCLOSURE AGREEMENT

This Non-Disclosure Agreement (this "Agreement") is made and entered into on this_	day of_,
2021 (the "Effective Date") at	
By and between	

RailTel Corporation of India Limited, (CIN: L64202DL2000GOI107905), a Public Sector Undertaking under Ministry of Railways, Govt. of India, having its registered and corporate officeat Plate-A, 6th Floor, Office Block, Tower -2, East Kidwai Nagar, New Delhi-110023 & NorthernRegion office at 6th Floor, 3rd Block, Delhi IT Park, Shastri Park, New Delhi - 110053, (hereinafter referred to as 'RailTel'), which expression shall unless repugnant to the context or meaning thereof, deem to mean and include its successors and its permitted assignees of the ONE PART,

					And					
) (CI	N:	_), a company	duly in	corporated u	ınder				
the	provisions	of	Companies	Act,	having	its	registered	office	at	
		, (t	nereinafter refe	erred to	as '	'),	which exp	ression	shall	unless
repug	nant to the	contex	t or meaning	thereof	, deem to r	mean a	nd include	its succe	essors a	and its
permi	tted assignee	es of O	THER PART							
RailTe	el and		_shall be indiv	idually r	eferred to as	s "Party	" and jointly	as "Parl	ties"	
WHER	REAS, RailTel	and	, eac	h posse	esses confid	ential a	and proprie	tary info	rmatior	า
relate	d to its bus	siness	activities, incl	uding, l	out not limi	ited to,	that infor	mation o	designat	ted as
confid	ential or pro	prietary	under Section	n 2 of th	nis Agreemer	nt, as w	ell as techn	ical and	non- te	chnica
inform	nation, pater	nts, co	pyrights, trac	le secre	ets, know-h	ow, fir	ancial data	, desigr	n detail	ls and
specif	ications, eng	ineerin	g, business an	d marke	eting strateg	ies and	plans, fore	casts or	plans,	pricing

strategies, formulas, procurement requirements, vendor and customer lists,

inventions, techniques, sketches, drawings, models, processes, apparatus, equipment, algorithms, software programs, software source documents, product designs and the like, and third party confidential information (collectively, the "Information");

WHEREAS, the Parties have initiated discussions regarding a possible business relationship for

WHEREAS, each Party accordingly desires to disclose certain Information (each Party, in such disclosing capacity, the "Disclosing Party") to the other Party (each Party, in such receiving capacity, the "Receiving Party") subject to the terms and conditions of this Agreement.

NOW THEREFORE, in consideration of the receipt of certain Information, and the mutual promises made in this Agreement, the Parties, intending to be legally bound, hereby agree as follows:

- 1. Permitted Use.
- (a) Receiving Party shall:
 - (i) hold all Information received from Disclosing Party in confidence;
 - (ii) use such Information for the purpose of evaluating the possibility of entering into a commercial arrangement between the Parties concerning such Information; and
 - (iii) restrict disclosure of such Information to those of Receiving Party's officers, directors, employees, affiliates, advisors, agents and consultants (collectively, the "Representatives") who the Receiving Party, in its reasonable discretion, deems need to know such Information, and are bound by the terms and conditions of (1) this Agreement, or (2) an agreement with terms and conditions substantially similar to those set forth in this Agreement.
- (b) The restrictions on Receiving Party's use and disclosure of Information as set forth above shall not apply to any Information that Receiving Party can demonstrate:

- (i) is wholly and independently developed by Receiving Party without the use of Information of Disclosing Party;
- (ii) at the time of disclosure to Receiving Party, was either (A) in the public domain, or (B) known to Receiving Party;
- (iii) is approved for release by written authorization of Disclosing Party; or
- (iv) is disclosed in response to a valid order of a court or other governmental bodyin the India or any political subdivision thereof, but only to the extent of, and for the purposes set forth in, such order; provided, however, that Receiving Party shall first and immediately notify Disclosing Party in writing of the order and permit Disclosing Party to seek an appropriate protective order.

(c) Both parties further agree to exercise the same degree of care that it exercises to protect its own Confidential Information of a like nature from unauthorised disclosure, but in no event shall a less than reasonable degree of care be exercised by either party.

2. Designation.

- (a) Information shall be deemed confidential and proprietary and subject to the restrictions of this Agreement if, when provided in:
 - (i) written or other tangible form, such Information is clearly marked as proprietary or confidential when disclosed to Receiving Party; or
 - (ii) oral or other intangible form, such Information is identified as confidential or proprietary at the time of disclosure.
- **3.** <u>Cooperation.</u> Receiving Party will immediately give notice to Disclosing Party of any unauthorized use or disclosure of the Information of Disclosing Party.
- **4.** <u>Ownership of Information</u>. All Information remains the property of Disclosing Partyand no license or other rights to such Information is granted or implied hereby.

Notwithstanding the foregoing, Disclosing Party understands that Receiving Party may currently or in the future be developing information internally, or receiving information from other parties that may be similar to Information of the Disclosing Party. Notwithstanding anything to the contrary, nothing in this Agreement will be construed as a representation or inference that Receiving Party will not develop products, or have products developed for it, that, without violation of this Agreement, compete with the products or systems contemplated by Disclosing Party's Information.

5. No Obligation. Neither this Agreement nor the disclosure or receipt of Information hereunder shall be construed as creating any obligation of a Party to furnish Information to the other Party or to enter into any agreement, venture or relationship with the other Party.

6. Return or Destruction of Information.

- (a) All Information shall remain the sole property of Disclosing Party and all materials containing any such Information (including all copies made by Receiving Party) and its Representatives shall be returned or destroyed by Receiving Party immediately upon the earlier of:
 - (i) termination of this Agreement;
 - (ii) expiration of this Agreement; or
 - (iii) Receiving Party's determination that it no longer has a need for such Information.
- (b) Upon request of Disclosing Party, Receiving Party shall certify in writing thatall Information received by Receiving Party (including all copies thereof) and all materials containing such Information (including all copies thereof) have been destroyed.
- **7.** <u>Injunctive Relief</u>: Without prejudice to any other rights or remedies that a party may have, each party acknowledges and agrees that damages alone may not be an adequateremedy for any breach of this Agreement, and that a party shall be entitled to seek the

remedies of injunction, specific performance and/or any other equitable relief for any threatened or actual breach of this Agreement

8. Notice.

Phone: Email

RailTel Corporation of India limited:

- (a) Any notice required or permitted by this Agreement shall be in writing and shall be delivered as follows, with notice deemed given as indicated:
 - (i) by personal delivery, when delivered personally;
 - (ii) by overnight courier, upon written verification of receipt; or
 - (iii) by certified or registered mail with return receipt requested, upon verification ofreceipt.
- (b) Notice shall be sent to the following addresses or such other address as either Party specifies in writing.

Attn:		
Address:		
Phone:Email.:		
Attn:		
Address:		

9. Term, Termination and Survivability.

- (a) Unless terminated earlier in accordance with the provisions of this agreement, this Agreement shall be in full force and effect for a period of years from the effective date hereof.
- (b) Each party reserves the right in its sole and absolute discretion to terminate this Agreement by giving the other party not less than 30 days' written notice of such termination.
- (c) Notwithstanding the foregoing clause 9(a) and 9 (b), Receiving Party agrees that its obligations, shall:
 - (i) In respect to Information provided to it during the Term of this agreement, shall survive and continue even after the expiry of the term or termination of this agreement; and
 - (ii) not apply to any materials or information disclosed to it thereafter.
- **10. Governing Law and Jurisdiction**. This Agreement shall be governed in all respects solely and exclusively by the laws of India without regard to its conflicts of law principles. The Parties hereto expressly consent and submit themselves to the jurisdiction of the courts of NewDelhi.
- **11. Counterparts.** This agreement is executed in duplicate, each of which shall be deemed to be the original and both when taken together shall be deemed to form a single agreement
- **12. No Definitive Transaction**. The Parties hereto understand and agree that no contractor agreement with respect to any aspect of a potential transaction between the Parties shall be deemed to exist unless and until a definitive written agreement providing for such aspect of the transaction has been executed by a duly authorized representative of each Party and duly delivered to the other Party (a "Final Agreement"), and the Parties hereby waive, in advance, any claims in connection with a possible transaction unless and until the Parties have entered into a Final Agreement.

13. Settlement of Disputes:

(a) The parties shall, at the first instance, attempt to resolve through good faith negotiation and consultation, any difference, conflict or question arising between the parties hereto relating to or concerning or arising out of or in connection with this agreement, and such negotiation or

- consultation shall begin promptly after a Party has delivered to another Party a written requestfor such consultation.
- (b) In the event of any dispute, difference, conflict or question arising between the parties hereto, relating to or concerning or arising out of or in connection with this agreement, is not settled through good faith negotiation or consultation, the same shall be referred to arbitration by a sole arbitrator.
- 14. The sole arbitrator shall be appointed by CMD/RailTel out of the panel of independent arbitrators maintained by RailTel, having expertise in their respective domains. The seat and the venue of arbitration shall be New Delhi. The arbitration proceedings shall be in accordance withthe provision of the Arbitration and Conciliation Act 1996 and any other statutory amendments or modifications thereof. The decision of arbitrator shall be final and binding on both parties. The arbitration proceedings shall be conducted in English Language. The fees and cost of arbitration shall be borne equally between the part

15. <u>CONFIDENTIALITY OF NEGOTIATIONS</u>

Without the Disclosing Party's prior written consent, the Receiving Party shall not disclose to any Person who is not a Representative of the Receiving Party the fact that Confidential Information has been made available to the Receiving Party or that it has inspected any portion of the Confidential Information or that discussions between the Parties may be taking place.

16. REPRESENTATION

The Receiving Party acknowledges that the Disclosing Party makes no representation or warranty as to the accuracy or completeness of any of the Confidential Information furnished by or on its behalf. Nothing in this clause operates to limit or exclude any liability for fraudulent misrepresentation.

17. **ASSIGNMENT**

Neither this Agreement nor any of the rights, interests or obligations under this Agreement shall be assigned, in whole or in part, by operation of law or otherwise by any of the Parties without the prior written consent of each of the other Parties. Any purported assignment without such consent shall be void. Subject to the preceding sentences, this Agreement will be binding upon, inure to the benefit of, and be enforceable by, the Parties and their respective successors and assigns.

18. <u>EMPLOYEES AND OTHERS</u>

Each Party shall advise its Representatives, contractors, subcontractors and licensees, and shall requireits Affiliates to advise their Representatives, contractors, subcontractors and licensees, of the obligations of confidentiality and non-use under this Agreement, and shall be responsible for ensuring compliance by its and its Affiliates' Representatives, contractors, subcontractors and licensees with such obligations. In addition, each Party shall require all persons and entities who are not employees of a Party and who are provided access to the Confidential Information, to execute confidentiality or non- disclosure agreements containing provisions no less stringent than those set forth in this Agreement. Each Party shall promptly notify the other Party in writing upon learning of any unauthorized disclosure or use of the Confidential Information by such persons or entities.

19. NO LICENSE

Nothing in this Agreement is intended to grant any rights to under any patent, copyright, or other intellectual property right of the Disclosing Party, nor will this Agreement grant

the Receiving Party any rights in or to the Confidential Information of the Disclosing Party, except as expressly set forth in this Agreement.

20. RELATIONSHIP BETWEEN PARTIES:

Nothing in this Agreement or in any matter or any arrangement contemplated by it is intended to constitute a partnership, association, joint venture, fiduciary relationship or other cooperative entity between the parties for any purpose whatsoever. Neither party has any power or authority to bind the other party or impose any obligations on it and neither party shall purport to do so or hold itself out as capable of doing so.

21. <u>UNPULISHED PRICE SENSITIVE INFORMATION (UPSI)</u>

agrees and acknowledges that	_, its Partners, employees, representatives etc.,by
virtue of being associated with RailTel and being	in frequent communication with RailTel and its
employees, shall be deemed to be "Connected Persons	s" within the meaning of SEBI (Prohibition of Insider
Trading) Regulations, 2015 and shall be bound by the	e said regulations while dealing with any
confidential and/ or price sensitive information of Ra	ilTel. shall always and at all times

RCIL/NR_RO/EOI/MKTG/DMRC/FOTS/2022-23 DATED 17 OCT 2022

comply with the obligations and restrictions contained in the said regulations. In terms of the said regulations, ______shall abide by the restriction on communication, providing or allowing accessto any Unpublished Price Sensitive Information (UPSI) relating to RailTel as well as restriction on tradingof its stock while holding such Unpublished Price Sensitive Information relating to RailTel

22. <u>MISCELLANEOUS</u>.

This Agreement constitutes the entire understanding among the Parties as to the Information and supersedes all prior discussions between them relating thereto. No amendment or modification of this Agreement shall be valid or binding on the Parties unless made in writing and signed on behalfof each Party by its authorized representative. The failure or delay of any Party to enforce at any time any provision of this Agreement shall not constitute a waiver of such Party's right thereafter to enforce each and every provision of this Agreement. In the event that any of the terms, conditionsor provisions of this Agreement are held to be illegal, unenforceable or invalid by any court of competent jurisdiction, the remaining terms, conditions or provisions hereof shall remain in full forceand effect. The rights, remedies and obligations set forth herein are in addition to, and not in substitution of, any rights, remedies or obligations which may be granted or imposed under law orin equity.

IN WITNESS WHEREOF, the Parties have executed this Agreement on the date set forth above.

:	RailTel Corporation of
	India Limited:
Ву	Ву
_ Name:	_ Name:
Title:	Title:

Witnesses:

Annexure 07

Technical Compliance

EoI Ref. No.: Date:

CoR Tender Ref. No.: DS-11R dated 02-09-2022 on CPP portal

Business Associates are requested to mention the details of compliance of technical solution proposed.

S . N o	Scope Item	Specification as pertechnical Document	Proposed OEM Name	MAF Provid ed (Yes/N o)	Compliance sheet
A	В	С	D	E	F
1	To be filled by Bidder	To be filled by Bidder	To be filledby Bidder	To be filled by Bidder	To be filled by Bidder
	As per Technical Document Copy of CoR	As per Technical Document Copy ofCoR			
2	To be filled byBidder	To be filled by Bidder	To be filledby Bidder	To be filled by Bidder	To be filled by Bidder

Annexure 08

Pre Bid Agreement

To be executed in presence of Public notary on non-judicial stamp paper of the value of Rs. 100/ Thestamp
paper has to be in the name of the BA)
This Pre-Bid Agreement (the " Agreement ") is made at New Delhi on this Day of
(month) 2022.
BETWEEN
M/s. RailTel Corporation Of India Limited, (CIN: L64202DL2000GOI107905) a company registered under the Companies Act 1956, having its registered and corporate officeat Plate-A, 6 th Floor, Office Block, Tower-2, East Kidwai Nagar, New Delhi India – 110 023 andNorthern Regional office at 6 th Floor, 3 rd Block, Delhi IT Park, Shastri Park, New Delhi - 110053(hereinafter referred to as 'RailTel" which expression shall, unless repugnant to the contextor meaning thereof, be deemed to include its successors and permitted assigns) of the FIRSTPART.
M/sXXXX_, (CIN:) a company registered under the CompaniesAct 1956, having its registered office at and its Corporate Office
ocated at
RailTel andshall be hereinafter individually referred to as " Party " and
collectively as " Parties ."
<u>WHEREAS</u> ,

A) RailTel is a "Mini Ratna (Category-I)" CPSU of Ministry of Railways, having exclusive right of way along Indian Railways and has created an OFC backbone and associated transport and network infrastructure to provide carrier class telecom services. RailTel has Unified License issued by DoT to provide a range of telecom services. RailTel also has two tier III certified datacentres at Secundrabad and Gurugram. RailTel has created a slew of digital services like cloud, hosting, hosted Video Conferencing service, Aadhar Services, Content delivery platform, WiFi as a service etc. RailTel has strong capabilities in managing telecom infrastructure, MPLS network infrastructure, data centre services like IaaS (Infrastructure as a Service) and PaaS (Platform as a Service).

G) The Parties are thus entering into this Agreement to record the terms and conditions oftheir understanding and the matters connected therewith.

RailTel has agreed to extend all the necessary and required support to "XXXX" during the entire

contract period.

NOW, THEREFORE, in consideration of the mutual covenants set forth herein it is hereby agreed by and between the Parties hereto as under:

1. SCOPE OF CO-OPERATION

- 1.1. Parties have agreed to form a "business association" to co-operate with each other on an exclusive basis with respect to execution of the said Project.
- 1.2. It has been further agreed between the Parties that Parties shall not bid individually for the said Project nor shall they enter into any arrangement with other parties for the purpose of bidding for the said Project during the validity of this Agreement.
- 1.3. The Parties also agree that the terms of the said EOI for limited and defined scope of work along with the Corrigendum's issued thereafter shall apply mutatis-mutandis to this Agreement.
- 1.4. The Parties further agree that they shall, enter into a 'Definitive Agreement' containing elaborate terms and conditions, role and responsibilities and respective scope of work of this Agreement after declaration of RailTel as the successful bidder of the said Project.
- 1.5. RailTel shall submit the PBG amounting Rs. XXXXX, earnest money deposit / EMD declaration (whichever is applicable) and performance bank guarantee to **End customer** and accordingly"XXXX" shall submit to RailTel, BG amounting to Rs. ______as the earnest moneydeposit. Further, XXXX shall also pay the performance bank guarantee in proportionate to theextent of its defined scope of work.
- where RailTel has competence so that overall proposal becomes most winnable proposal.

 XXXX agrees, undertakes and acknowledges that following shall be Scope of Work of XXXX outof the total project work.:

1.6. RailTel may further retain some portion of the work mentioned in the end organization's RFP,

2. Technical Terms – As per CoR document

3. TERM AND TERMINATION

3.1. This Agreement shall come into force as of the date of signing and shall continue to be in full force and effect till the complete discharge of all obligations, concerning the carrying out of the

- said Project, except terminated earlier by the Parties in terms of this Agreement or in terms of the said project, whichever is applicable.
- 3.2. This Agreement can be terminated by either Parties forthwith in the event of happening of the following events:
- (a) End customer announces or notifies the cancellation of the said Project and / or withdrawing the said RFP.
- (b) The receipt of an official communication that End customer chooses not to proceed withRailTel for the said Project or RailTel is not short listed by End customer.
- (c) Material breach of any of the terms and conditions of this Agreement by either of the Parties and the same is not rectified by the defaulting Party beyond 15 (fifteen) days (ora reasonable time period as mentioned under the notice issued by the other Party) from the date of receipt of notice from the other Party to cure the said breach.
- 3.3. Parties agree and understand that as of the execution of this Agreement they are contractually bound and obligated to perform the services, obligations and the scope of work entrusted, should RailTel be declared as the successful bidder of the said Project. Any Party shall not withdraw its participation subsequent to execution of this Agreement, at any point in time except in case of material breach of any of the terms of the Agreement.
- 3.4. In case "XXXX" breach the terms of Agreement i.e. defaulting party in such case the balance unsupplied quantity or service shall be completed by RailTel i.e. non-defaulting party and cost for completion of that balance unsupplied quantity or service of such defaulting party shall be executed by RailTel at the risk and cost of such defaulting party.

4. Liability:

It is understood that the parties are entering into this pre-bid teaming agreement for requirement of submission of bid against the RFP floated by end customer for Implementation of Network Security System and Integration for end Customer Organization. Parties acknowledge and agree that "XXXX" shall be completely liable for the successful execution of this project, in relation to its defined scope of work (as detailed in clause 1.7 above), fully complying the end customer requirements. Accordingly, it is agreed that notwithstanding anything contained in the RFP document, "XXXX" shall be liable to RailTel with regard to its obligations and liability to complete theagreed and defined scope of work as detailed in clause 1.7 above..

5. **EXCLUSIVITY**

Parties agree to co-operate with each other for the purpose of the said Project on an exclusive basis with respect to applying for, submitting and execution of the said Project including providing of technical demo, proof of concept for the agreed and defined scope of work.

6. PAYMENT TERMS

The payment terms between the parties shall be only on receipt of payment from end customer.

7. TAXES

Parties agrees that they will comply with the Indian Income Tax Act in force from time to time and pay Indian Income Tax, as may be imposed / levied on them by the Indian

Income Tax Authorities, for the payments received by them for the Project under this agreement and any other taxes, cess, surcharge, etc. for their respective scope of works;

8. INDEMNIFICATION

- 8.1 Parties agree to and undertake to indemnify and hold each other, its officers, directors, agents and employees harmless, from and against any and all claims, demands, causes of action, losses, damages, costs and expenses (including attorney's reasonable fees, costs of investigation and defence) arising out of or resulting from any claim, action or other proceeding (including any proceeding by any of the indemnifying party's employees, agents or contractors) based upon:
- i. any breach or contravention of any of the terms, conditions, covenants of this Agreementby the Party;
- ii. Unethical business practices;
- iii. any acts or omission of the Party and/ or any of its employees, agents or contractors, and the liability for damages to property arising from or out of party operations in connection with the performance of this agreement;
- iv. any claim for taxes that might arise or be imposed due to this performance of Services hereunder;
- v. any representation or warranty or information furnished by the Party being found to be false;
- vi. Parties failure to pay all applicable compensation to its respective personnel;
- vii. death or personal injury to any person;

- viii. destruction or damage to any property by acts or omissions of either Party, its representatives or personnel;
- ix. any violation/non-compliance by the Party with any applicable laws governmentalregulations or orders;
- x. any third party liability;
- xi improper handling or misuse of the Confidential Information of the Party(ies) by the Party
- 8.2 XXXX shall be liable to all risks and consequences (including the risk of payments) suffered the performance of services under the Project and undertakes to indemnify RailTel from and against any non payments (of RailTel's share payable to RailTel), recoveries and claim from End Customer or any other cost or losses incurred due to default/non performance on part of XXXX.

9. COMPLIANCES TO STATUTORY OBLIGATIONS

- 9.1. Parties shall also obtain and keep in place necessary insurance policies, mediclaim policies, group insurance schemes of adequate value to cover their workmen, supervisors, etc. with regard to any accidents, injury or the liability under the Employee Compensation Act.
- 9.2. Parties shall observe and be responsible for the compliance of all labour laws (including labour cess) as per government notifications and shall maintain necessary records for thesame and shall submit the same to RailTel when so required.
- 9.3. Parties shall duly maintain all records / registers required to be maintained by them undervarious labour laws mentioned above and shall produce the same before the concerned Statutory Authorities whenever required and called upon to do so.

10. **LEGAL STATUS**

This Agreement constitutes a contractual relationship and shall relate solely to the Projectand shall not extend to other activities or be construed to create a corporation, body corporate, partnership or any other form of legal entity.

11. REPRESENTATIONS AND COVENANTS

- 11.1. Each Party represents and warrants to the other Party as follows:
- 11.1.1. That it has full capacity, power and authority and has obtained all requisite consents and approvals to, enter into and to observe and perform this Agreement and to consummate the transactions contemplated hereunder. Each of the Persons / personnel executing this Agreement on behalf of the each of the Parties have full capacity and authority to sign and execute this Agreement on behalf of the respectiveParties;
- 11.1.2. The execution, delivery and consummation of, and the performance by it, of this Agreement shall not conflict with, violate, result in or constitute a breach of or a default

- under, (a) any contract by which it or any of its assets or properties, are bound or affected, and/or (b) its constitutional documents;
- 11.1.3. This Agreement constitutes its legal, valid and binding obligations, enforceable againstit, in accordance with their terms under Applicable Statutory Law(s);
- 11.1.4. It has the right, authority and title to execute this Agreement;

12. SUBCONTRACTING BETWEEN PARTIES

If a Party subcontracts certain supplies or services pertaining to its scope of work to the otherparty, then the resulting relationship between such parties shall be governed by a separate subcontract. This Agreement shall not in any way be affected thereby except as stated otherwise in this Agreement

13. GOVERNING LAW AND JURISDICTION

The construction, validity and performance of this Agreement shall be governed in all respectsby the Laws of India. The Parties hereby submit to the exclusive jurisdiction of the Indian courts at Delhi only.

14. GOOD FAITH NEGOTIATION AND DISPUTE RESOLUTION

The parties shall, at the first instance, attempt to resolve through good faith negotiation and consultation, any difference, conflict or question arising between the parties hereto relating toor concerning or arising out of or in connection with this agreement, and such negotiation or consultation shall begin promptly after a Party has delivered to another Party a written requestfor such consultation.

In the event of any dispute, difference, conflict or question arising between the parties hereto, relating to or concerning or arising out of or in connection with this agreement, is not settled through good faith negotiation or consultation, the same shall be referred to arbitration by a sole arbitrator.

The sole arbitrator shall be appointed by CMD/RailTel out of the panel of independent arbitrators maintained by RailTel, having expertise in their respective domains. The seat and the venue of arbitration shall be New Delhi. The arbitration proceedings shall be in accordancewith the provision of the Arbitration and Conciliation Act 1996 and any other statutory amendments or modifications thereof. The decision of arbitrator shall be final and binding on both parties. The arbitration proceedings shall be conducted in English Language. The fees and cost of arbitration shall be borne equally between the parties.

15. FORCE MAJEURE

"Force Majeure Event" shall mean any event beyond the reasonable control of the affected Party including acts of God, fires, earthquakes, strikes, pandemic, epidemics, lock down, and labor disputes, acts of war or terrorism, civil unrest, economic and financial sanctions, or actsor omissions of any Governmental Authority occurring on or after the Signature Date.

No Party shall be liable to the other if, and to the extent, that the performance or delay in performance of any of its obligations under this Agreement is prevented, restricted, delayed or interfered with, due to a Force Majeure Event.

The Party affected by Force Majeure Event shall promptly inform the other Party in writing and shall furnish within 30 (thirty) days thereafter, sufficient proof of the occurrence and expected duration of such Force Majeure Event. The Party affected by Force Majeure Event shall also use all reasonable endeavours to mitigate the negative effects of such Force Majeure Event on such Party's ability to perform its contractual obligations. In the event of a Force Majeure Event, the Parties shall immediately consult with each other in order to find an equitable solution and shall use all reasonable endeavours to minimise the consequences of such ForceMajeure Event.

The occurrence of a Force Majeure Event shall however, not relieve a Party of any obligation to pay any sum due under this Agreement prior to the occurrence of the Force Majeure Event.

If the Force Majeure lasts for more than 6 (six) months, the Parties may mutually decide in writing on the future course of action with respect to this Agreement.

16. INTELLECTUAL PROPERTY RIGHTS

- 16.1. Each Party shall remain the sole owner of all industrial or intellectual property rights, Technical Data, Know-How, designs, specifications and the like, generated or acquired beforethe signature, or beyond the scope of this agreement.
- 16.2. Each Party shall remain the sole owner of all industrial or intellectual property rights, technical data, know-how, design specifications and the like generated solely by that Party during the course of the performance of this agreement and shall not be free to used it by theother party and if the other party uses that intellectual property rights prior permission shall be taken with paying necessary fees for such rights.
- 16.3. In case of joint development, the work-share and associated ownership of intellectual property of each Party shall be mutually agreed upon and defined in advance in the definitive agreement for the specific program. However, should any invention be jointly made by the Parties in the performance of this agreement, without neither Party being in a position to reasonably claim the ownership of said intellectual property right, the said right shall be jointly owned by the Parties and the corresponding measures of protection for both Parties of the said right as may be practicable shall be mutually agreed by both Parties and cost for such registration of such right shall be borne by the parties proportionately as per theownership of the rights.
- 16.4 As on date, Parties confirms that there are no infringements of any Intellectual PropertyRights of the products contemplated under this agreement, in accordance with the laws prevailing in the country.
- 16.5. The Parties undertake and confirm that the Technology / Knowhow / Design owned by each of them and intended to be put into use for execution of various Projects pursuant to thisagreement has been originally developed by each of such Parties. The Parties are entitled to all the Intellectual Property Rights in Technology / Knowhow / Design intended to be put into

use for execution of various Projects and no third-party Intellectual Property Rights have beenput into use either in their original or modified form without proper authorisation of such thirdparty. The Parties further vouchsafes that the foregoing undertaking is actuated by truth and accuracy and no misrepresentation is being put into use for inducing each other to enter into this agreement.

17. **CONFIDENTIALITY**

- 17.1. During the term of this agreement, either party may receive or have access to technical information, as well as information about product plans and strategies, promotions, customers and related non-technical business in formation which the disclosing party considers to be confidential ("Confidential Information as per RFP tender document"). In the event Confidential Information is to be disclosed, the Confidential Information must be marked as confidential at the time of disclosure, or if disclosed orally but stated to be confidential, and bedesignated as confidential in writing by the disclosing party summarizing the Confidential Information disclosed and sent to the receiving party within thirty (30) days after such oral disclosure.
- 17.2. Confidential Information may be used by the receiving party only with respect to the performance of its obligations under this Agreement, and only by those employees of the receiving party and its subcontractors who have a need to know such information for purposes related to this Agreement, provided that such subcontractors have signed separate agreements containing substantially similar confidentiality provisions. The receiving party must protect the Confidential Information of the disclosing party by using the same degree of care to prevent the unauthorized use, dissemination or publication of such Confidential Information, as the receiving party uses to protect its own confidential information of like nature.
- 17.3. The obligations is not applicable to any information which is:
- 17.3.1. Already known by the receiving party prior to disclosure;
- 17.3.2. Publicly available through no fault of the receiving party;
- 17.3.3. Rightfully received from a third party without being responsible for its confidentiality;
- 17.3.4. Disclosed by the disclosing party to a third party without being responsible for its Confidentiality on such third party;
- 17.3.5. Independently developed by the receiving party prior to or independent of the disclosure;
- 17.3.6. Disclosed under operation of law;
- 17.3.7. Disclosed by the receiving party with the disclosing party's prior written approval.
- 17.4 XXXX agrees and acknowledges that XXXX, its Partners, employees, representatives etc., by virtue of being associated with RailTel and being in frequent communication with RailTel and its employees, shall be deemed to be "Connected Persons" within the meaning of SEBI (Prohibition of Insider Trading) Regulations, 2015 and shall be bound by the said regulations while dealing with any confidential and/ or price sensitive information of RailTel. XXXX shall always and at all times comply with the obligations and restrictions contained in the said regulations. In terms of the said regulations, XXXX shall abide by the restriction on

communication, providing or allowing access to any Unpublished Price Sensitive Information (UPSI) relating to RailTel as well as restriction on trading of its stock while holding such Unpublished Price Sensitive Information relating to RailTel

17.5 Notwithstanding anything contained in this agreement, XXXX undertakes, agrees and acknowledges that being RailTel's Business Associate, XXXX shall maintain utmost confidentiality in relation to said Project. XXXX further, undertakes that any information relating to said Project which is or will be disclosed/ divulged by RailTel on need to know basis, will be received and treated by XXXX as strictly confidential and XXXX shall not, without the prior written consent of the RailTel or as expressly permitted herein, disclose or make available to any other person such information.

18. NOTICES

Notices, writings and other communications under this Agreement may be delivered by hand, by registered mail, by courier services or facsimile to the addresses as set out below:

To RailTel Corporation Of India Limited To: RailTel Corporation of India Ltd Kind Attn: Executive Director / Northern Region Address: 6th Floor, 3rd Block, Delhi IT Park, New Delhi - 110053Tel No.: +91-11-22185933/22185934 ednr@railtelindia.com Email: To XXXX To: XXXX Kind Attn: Address: _____ Mob. No.: Email:

19. AMENDMENT

No amendment or modification or waiver of any provision of these presents, nor consent to any departure from the performance of any obligations contained herein, by any of the Partieshereto, shall in any event be valid and effective unless the same is in writing and signed by the Parties or their duly authorized representative especially empowered in this behalf and thesame shall be effective only in respect of the specific instance and for the specific purpose forwhich it is given.

20. PRIOR UNDERSTANDING

This Agreement contains the entire Agreement between the Parties to this Agreement with respect to the subject matter of the Agreement, is intended as a final expression of such Parties' agreement with respect to such terms as are included in this Agreement is intended as a complete and exclusive statement of the terms of such agreement, and supersedes all negotiations, stipulations, understanding, Agreements, representations and warranties if any, with respect to such subject matter, which precede or accompany the execution of this Agreement.

21. GENERAL

21.1. Binding Effect:

This Agreement shall be binding upon and inure to the benefit of the Parties here to and their respective legal successors.

21.2. Counterparts:

This Agreement may be executed simultaneously in 2 (two) counterparts, each of which shallbe deemed to be original and all of which together shall constitute the same Agreement.

21.3. Non-Partnership:

- 21.3.1. This Agreement shall be on a principal-to-principal basis and shall not create any principal-agent relationship between the Parties.
- 21.3.2. Nothing in this Agreement shall be deemed to constitute a partnership or joint venture between the Parties or otherwise entitle either Party to have an authority to bind theother Party for any purpose.

21.4. Severability:

In the event any provision of this agreement is held invalid or un-enforceable by a court of competent jurisdiction, such provision shall be considered separately and such determination shall not invalidate the other provisions of this agreement and annexure/s which will be in fullforce and effect.

21.5. Waiver:

A failure by any Party to exercise or enforce any rights conferred upon it by this Agreement shall not be deemed to be a waiver of any such rights or operate so as to bar the exercise or enforcement thereof at any subsequent time.

21.6. Time is of essence:

Time is the essence of this agreement and the Parties herein agree and acknowledge to abideby the same.

22. Miscellaneous

22.1. No Party to this agreement will have any rights or obligations arising from or in relation to this agreement in excess of those rights and obligations expressly declared herein.

For XXXX

- 22.2. No Party to this agreement is entitled to sell, assign or otherwise transfer any of its rights and/or obligations arising from or in relation to this agreement to any third party, without the prior written consent of the other Party of this agreement.
- 22.3. Each Party shall be solely responsible for its own actions or failures to act and for itsown commitments and undertakings. Neither Party shall present itself as the representative or agent of the other Party, nor shall it have the power or the authority to commit the other Party, unless it receives the other Party's prior written consent.
- 22.4. No release shall be made by any Party to the news media or the general public relating to this agreement and/or the subject matter thereof without prior written approval of the other Party..
- 22.5. During the term of this agreement, each party shall refrain from taking any action or attempt to take any action with the intent of impairing or causing prejudice to the business relationship, whether existing or prospective that subsists between the other party and its customers and business partners. Each party shall also desist from inducing or influencing or attempting to induce or influence any customer or business partner, whether existing or prospective of the other party, resulting into prejudice or detriment to business prospects of the other party.

Furthermore, Parties shall not compete with or cause detriment to the business prospects of each other by making use of confidential information, whether in its embodied or disembodiedform, shared pursuant to this agreement.

IN WITNESS WHEREOF, the Parties hereto have executed this Agreement as of the day and year first above written.

Authorised Signatory	Authorised Signatory
Name:	Name:
Designation:	Designation:
In Presence of witness:	
Signature:	Signature:
Name:	Name:
Address:	Address

For RailTel Corporation Of India Limited

Annexure 09 FORMAT FOR AFFIDAVIT TO BE UPLOADED BY BA ALONGWITH THE EOI DOCUMENTS

(To be executed in presence of Public notary on non-judicial stamp paper of the value of Rs. 100/-. The paper has to be in the name of the BA) **

I					(N	lame and design	gnation))** appointe	d as the a	ttorney/
authorized	l	signatory	of	the	BA	(including	its	s const	ituents),	M/s
				(herein	after cal	led the BA) for	the pur	pose of the I	EOI docum	nents for
the	work	of				as	per	the	EOI	No.
							(of (RailTel Co	orporation	of India
Limited), o	do her	eby solemnly	affirm	and state	on the b	ehalf of the BA	\ includi	na its consti	tuents as ı	under:

- 1. I/we the BA (s), am/are signing this document after carefully reading the contents.
- 2. I/we the BA(s) also accept all the conditions of the EOI and have signed all the pages in confirmation thereof.
- 3. I/we hereby declare that I/we have downloaded the EOI documents from RailTel website www.railtelindia.com. I/we have verified the content of the document from the website and there is no addition, no deletion or no alternation to be content of the EOI document. In case of any discrepancy noticed at any stage i.e., evaluation of EOI, execution of work or final payment of the contract, the master copy available with the RailTel Administration shall be final and binding upon me/us.
- 4. I/we declare and certify that I/we have not made any misleading or false representation in the forms, statements and attachments in proof of the qualification requirements.
- 5. I/we also understand that my/our offer will be evaluated based on the documents/credentials submitted along with the offer and same shall be binding upon me/us.
- 6. I/we declare that the information and documents submitted along with the EOI by me/us are correct and I/we are fully responsible for the correctness of the information and documents, submitted by us.
- 7. I/we undersigned that if the certificates regarding eligibility criteria submitted by us are found to be forged/false or incorrect at any time during process for evaluation of EOI, it shall lead to forfeiture of the EOI EMD besides banning of business for five years on entire RailTel. Further, I/we (insert name of the BA)** and all my/our constituents understand that my/our constituents understand that my/our offer shall be summarily rejected.
- 8. I/we also understand that if the certificates submitted by us are found to be false/forged or incorrect at any time after the award of the contract, it will lead to termination of the contract, along with forfeiture of EMD/SD and Performance guarantee besides any other action provided in the contract including banning of business for five years on entire RailTel.

DEPONENT SEAL AND SIGNATURE OF THE BA

VERIFICATION

I/We above named EOI do hereby solemnly affirm and verify that the contents of my/our above affidavit are true and correct. Nothing has been concealed and no part of it is false.

DEPONENT

RCIL/NR_RO/EOI/MKTG/DMRC/FOTS/2022-23 DATED 17 OCT 2022 SEAL AND SIGNAURE OF THE BA

Place:	
Dated	:

**The contents in Italics are only for guidance purpose. Details as appropriate, are to be filled in suitably by BA. Attestation before Magistrate/Notary Public.

Annexure 10

EMD BANK GUARANTEE FORMAT

EOI Ref No: Date:					
CoR Tender Ref	. No.: DS-11R dated 02-09-2022	on CPP portal			
WHEREAS,	name of Bidder]	(hereinafter called '	'the Bidder") has sub	mitted his	
Business Associate for ex Maintenance Contract (CN called "the Bid").	[date] Selection of sclusive PRE-BID TEAMING AMC) for O&M of Main & DR Da	ARRANGEMENT factor of BBNL	or the work of "Con" [name of Contract]	mprehensive (hereinafter	
KNOW ALL PEOPLE by	these presents that We		[name of ban	ık] of	
	these presents that We[name of country] havin	g our registered offi	ce at		
of India Limited., 6th Floo (hereinafter called "the En		lled "the Bank") are Park, Shastri Park, E xxx (Rupees <u>in wor</u>	bound unto RailTel Delhi-110053 [name o ds only) for which p	Corporation of Employer] ayment well	
SEALED with the Commo	on Seal of the said Bank this	day of	20	THE	
CONDITIONS of this obli		•			
	e Bidder withdraws his bid during	the period of Bid val	lidity specified inthe I	Form of Bid;	
	or				
(2) If the Bidder having be	en notified of the acceptance of his	s bid by the Employe	r during theperiod of	Bid validity:	
_	execute the Form of Agreemen			-	
,		or			
b) fails or refuses to f	urnish the Performance Security,		heInstruction to Bidd	ders;	
		or			
c) does not accept the	correction of the Bid Price;				
Employer having to substa	Employer up to the above amour	in his demand the Er	nployer will note that	t the amount	
claimed by him is due to hi condition or conditions.	im owing to the occurrence of one	or any of the three c	onditions, specifying	the occurred	

deadline for subr	will remain in force up to and including the date mission of Bids as such deadline is stated in the Inst r, notice of which extension(s) to the Bank is here I reach the Bank not later than the above date.	tructions to Bidders o	r as it may		
DATE	SIGNATURE OF THE BANK SEAL _		_WITNES	S_	
[Signature, name	e, and address] er the end of the validity period of the Bid.				

Details of IEM

The following eminent personalities have been appointed as Independent External Monitors (IEMs) by RailTel for effective implementation & monitoring of Integrity Pact:

Name	Contact
Smt. Vijaya Kanth, IRAS (Retd)	Add: Sterling Manor, Flat F, No. 5/6, Flat F, Sterling Manor, 3 rd Cross Street, Sterling Road, Nungambakkam, Chennai-600034
	E-Mail: vkanthmrl2003@yahoo.com
	M.No. +91-9445868314
Shri. Vinayaka Rao Turaga, IOFS (Retd)	Add: TURAGA House, Anne Baburao Colony,Penamaluru Vijaywada,
	Andhra Pradesh-521139
	E-Mail: <u>tvrao56@gmail.com</u> M.No. +91-9007723424

Date: 02.12.2019

Annexure-A

GUIDELINES FOR INDIAN AGENTS OF FOREIGN SUPPLIERS

- There shall be compulsory registration of agents for all global (Open) Tender and Limited Tender. An agent who is not registered with RailTel Units shall apply for registration in the prescribed Application -Form.
- Registered agents will file an authenticated Photostat copy duly attested by a Notary Public/ Original certificate of the principal confirming the agency agreement and giving the status being enjoyed by the agent and the commission/ remuneration/ retainer-ship being paid by the principal to the agent before the placement of order by RailTel.
- 1.2 Wherever the Indian representatives have communicated on behalf of their principals and the foreign parties have stated that they are not paying any commission to the Indian agents, and the Indian representative is working on the basis of salary or as retainer, a written declaration to this effect should be submitted by the party (i.e. Principal) before finalizing the order.
- 2.0 DISCLOSURE OF PARTICULARS OF AGENTS/ REPRESENTATIVES ININDIA, IF ANY.
- 2.1 Tenderers of <u>Foreign nationality</u> shall furnish the following details in their offer:
- 2.1.1 The name and address of the agents/representatives in India, if any and the extent of authorization and authority given to commit the Principals. In case the agent/representative be a foreign Company, it shall be confirmed whether it is real substantial Company and details of the same shall be furnished.
- 2.1.2 The amount of commission/ remuneration included in the quoted price(s) for such agents/representatives in India.
- 2.1.3 Confirmation of the Tenderer that the commission/ remuneration if any, payable to his agents/ representatives in India, may be paid by RAILTEL in Indian Rupees only.
- 2.2 Tenderers of Indian Nationality shall furnish the following details in their offers:
- 2.2.1 The name and address of the foreign principals indicating their nationality as well as their status, i.e, whether manufacturer or agents of manufacturer holding the Letter of Authority of the Principal specifically authorizing the agent to make an offer in India in response to

tender either directly or through the agents/representatives.

- 2.2.2 The amount of commission /remuneration included in the price(s) quoted by the tenderer for himself.
- 2.2.3 Confirmation of the foreign principals of the Tenderer that the commission/ remuneration, if any, reserved for the Tenderer in the quoted price(s), may be paid by RAILTEL in Indiain equivalent Indian Rupees on satisfactory completion of the Project or supplies of Storesand Spares in case of operation items.
- In either case, in the event of contract materializing, the terms of payment will provide for payment of the commission/ remuneration, if any payableto the agents/representatives in India in Indian Rupees on expiry of 90 days after the dischargeof the obligations under the contract.
- 2.4 Failure to furnish correct and detailed information as called for in paragraph 2.0above will render the concerned tender liable to rejection or in the event of a contractmaterializing, the same liable to termination by RAILTEL. Besides this there would be a penalty of banning business dealings with RAILTEL or damage or payment of a named sum.

* * * * *

<u> Annexure -B</u>

GUIDELINES ON BANNING OF BUSINESS DEALINGS

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1. Introduction

- 1.1 RailTel Corporation of India Ltd (RAILTEL), being a Public Sector Enterprise, underthe administrative control of the Ministry of Railways and therefore being an authority deemed to be the statewithin the meaning of Article 12 of Constitution of India, has to ensure preservation of rights enshrined in Chapter III of the Constitution. RAILTEL has also to safeguard its commercial interests. RAILTEL deals with Agencies, who have a very high degree of integrity, commitments and sincerity towards the work undertaken. It is not in the interest of RAILTEL to deal with Agencies who commit deception, fraud or other misconduct in the execution of contracts awarded / orders issued to them. In order to ensure compliance with the constitutional mandate, it is incumbent on RAILTEL to observe principles of natural justice before banning the business dealings with any Agency.
- 1.2 Since banning of business dealings involves civil consequences for an Agency concerned, it is incumbent that adequate opportunity of hearing is provided and the explanation, if tendered, is considered before passing any order in this regard keeping in view the facts and circumstances of the case.

2. Scope

- 2.1 The General Conditions of Contract (GCC) of RAILTEL generally provide that RAILTEL reserves its rights to remove from list of approved suppliers/ contractors orto ban business dealings if any Agency has been found to have committed misconduct and also to suspend business dealings pending investigation. If such provision does not exist in any GCC, the same may beincorporated.
- 2.2 Similarly, in case of sale of material there is a clause to deal with the Agencies/ customers/ buyers, who indulge in lifting of material in unauthorized manner. If such a stipulation does not exist in any Sale Order, the same may be incorporated.
- 2.3 However, absence of such a clause does not in any way restrict the right of Company (RAILTEL) to take action / decision under these guidelines in appropriate cases.
- The procedure of (i) Removal of Agency from the List of approved suppliers/ contractors; (ii) Suspension and (iii) Banning of Business Dealing with Agencies, hasbeen laid down in these guidelines.
- 2.5 These guidelines apply to Corporate Office, all Regions and Subsidiaries of RAILTEL.
- It is clarified that these guidelines do not deal with the decision of the Management to avoid entertaining any particular Agency due to its poor / inadequate performance or for

any other reason.

- 2.7 The banning shall be with prospective effect, i.e., future business dealings.
- 3. Definitions
 In these Guidelines, unless the context otherwise requires:
 - i) Party / Contractor / Supplier / Purchaser / Customer shall mean and include a public limited company or a private limited company, a firm whether registered or not, an individual, a cooperative society or an association or a group of persons engaged in any commerce, trade, industry, etc. Party / Contractor / Supplier / Purchaser / Customer in the context of theseguidelines is indicated as Agency .
 - ii) Interconnected Agencyshall mean two or more companies having any of the following features:
 - a) If one is a subsidiary of the other;
 - b) If the Director(s), Partner(s), Manager(s) or Representative(s) arecommon;
 - c) If management is common;
 - d) If one owns or controls the other in any manner;
 - iii) Competent Authority and Appellate Authority shall mean the following:
 - a) For Company (entire RAILTEL) wide Banning: The Director shall be the Competent Authority for the purpose of these guidelines. CMD, RAILTEL shall be the Appellate Authority in respect of such casesexcept banning of business dealings with Foreign Suppliers of imported items.
 - b) For banning of business dealings with Foreign Suppliers of imported items, RAILTEL Directors Committee (RDC) shall be the Competent Authority. The Appeal against the Order passed by RDC, shall lie withCMD, as First Appellate Authority.
 - c) In case the foreign supplier is not satisfied by the decision of the First Appellate Authority, it may approach Railway Board as Second Appellate Authority.
 - d) For RailTel Regions only: Any officer not below the rank of General Manager appointed or nominated by the Executive Director of concerned Region shall be the Competent Authority for the purpose of these guidelines. The Executive Director of the concerned Region shall be the Appellate Authority

in all such cases.

- e) For Corporate Office only: For procurement of items / award of contracts, to meet the requirement of Corporate Office only, Concerned Group General Manager / General Manager shall be the Competent Authorityand concerned Director shall be the Appellate Authority.
- f) CMD, RAILTEL shall have overall power to take suo-moto action on any information available or received by him and pass such order(s) as he may think appropriate, including modifying the order(s) passed by any authority under these guidelines.
- iv) Investigating Department shall mean any Department binit investigating into the conduct of the Agency and shall include the Vigilance Department, Central Bureau of Investigation, the State Police or any other department set up by the Central or State Government having powers to investigate.
- v) List of approved Agencies Parties / Contractors / Suppliers/ Purchaser/ Customers shall mean and include list of approved /registered Agencies- Parties/Contractors / Suppliers / Purchasers / Customers, etc.
- 4. Initiation of Banning / Suspension

Action for banning / suspension of business dealings with any Agency should be initiated by the department having business dealings with them after noticing the irregularities or misconduct on their part. Besides the concerned department, Vigilance Department of each Region / Unit/ Corporate Office may also be competent to initiate such action.

- 5. Suspension of Business Dealings
- If the conduct of any Agency dealing with RAILTEL is under investigation by any department (except Foreign Suppliers of imported items), the Competent Authority may consider whether the allegations under investigation are of a serious nature and whether pending investigation, it would be advisable to continue business dealing with the Agency. If the Competent Authority, after consideration of the matter including the recommendation of the Investigating Department, if any, decides that it would not be in the interest to continue business dealings pending investigation, it may suspend businessdealings with the Agency. The order to this effect may indicate brief of the charges underinvestigation. If it is decided that inter-connected Agencies would also come within the ambit of the order of suspension, the same should be specifically stated in the order. Theorder of suspension would operate for a period not more than six months and may be

communicated to the Agency as also to Investigating Department. The Investigating Department may ensure that their investigation is completed and whole process of final order is over within such period.

- The order of suspension shall be communicated to all the departmental heads within the unit/ region/ Corporate Office as the case may be. During the period of suspension, no business dealing may be held with the agency. As far as possible, the existing contract(s) with the Agency may continue unless the Competent Authority, having regard to the circumstances of the case, decides otherwise.
- 5.3 If the gravity of the misconduct under investigation is very serious and it would not be in the interest of RAILTEL, as a whole, to deal with such an Agency pending investigation, the Competent Authority may send his recommendation to Chief Vigilance Officer (CVO), RAILTEL Corporate Office alongwith the material available. If Corporate Office considers that depending upon the gravity of the misconduct, it would not be desirable for all the units/ regions of RAILTEL to have any dealings with the Agency concerned, an order suspending business dealings may be issued to all the units/ Regions / Corporate Office by the Competent Authority of the Corporate Office, copy of which may be endorsed to the Agency and all concerned. Such an order would operate for a period of six months from the date of issue.
- for suspension of business dealings with Foreign Suppliers of imported items, following shall be the procedure:
 - i) Suspension of the foreign suppliers shall apply throughout the Company/ Regions including Subsidiaries.
 - Based on the complaint forwarded by ED / GGM / GM or received directly by Corporate Vigilance, if gravity of the misconduct under investigation is found serious and it is felt that it would not be in the interest of RAILTEL to continue to deal with such agency, pending investigation, Corporate Vigilance may send such recommendation on the matter to Executive Director / GGM / GM, to place it beforea Committee consisting of the following:
 - 1. ED / GGM/ GM (viz. Representative of Corporate Finance).
 - 2. ED / GGM/ GM (viz. Representative of Department concerned withprocurement of imported items)- Convener of the Committee.
 - 3. ED / GGM/ GM (to be nominated on case to case basis).
 - 4. ED / GGM/ GM ((viz. Representative of Corporate Law).

- The committee shall expeditiously examine the report and give its comments / recommendations within twenty one days of receipt of the reference by ED/ GGM/ GM.
- The comments / recommendations of the Committee shall then be placed by ED/GGM/GM, before RAILTEL Directors Committee (RDC) constituted forimport of items. If RDC opines that it is a fit case for suspension, RDC may pass necessary orders which shall be communicated to the foreign supplier by the ED/GGM/GM.
- 5.5 If the Agency concerned asks for detailed reasons of suspension, the Agency may be informed that its conduct is under investigation. It is not necessary to enter into correspondence or argument with the Agency at this stage.
- It is not necessary to give any show-cause notice or personal hearing to the Agency before issuing the order of suspension. However, if investigations are not complete insix months time, the Competent Authority may extend the period of suspension by another three months, during which period the investigations must be completed.
- 6. Ground on which Banning of Business Dealings can be initiated
- 6.1 If the security consideration, including questions of loyalty of the Agency to the State, so warrants;
- 6.2 If the Director / Owner of the Agency, proprietor or partner of the firm, is convicted by a Court of Law for offences involving moral turpitude in relation to its business dealings with the Government or any other public sector enterprises or RAILTEL, during the last five years;
- 6.3 If there is strong justification for believing that the Directors, Proprietors, Partners, ownerof the Agency have been guilty of malpractices such as bribery, corruption, fraud, substitution of tenders, interpolations, etc;
- 6.4 If the Agency continuously refuses to return / refund the dues of RAILTEL without showing adequate reason and this is not due to any reasonable dispute which would attract proceedings in arbitration or Court of Law;
- 6.5 If the Agency employs a public servant dismissed / removed or employs a person convicted for an offence involving corruption or abetment of such offence;
- 6.6 If business dealings with the Agency have been banned by the Govt. or any other public sector enterprise;

- 6.7 If the Agency has resorted to Corrupt, fraudulent practices including misrepresentation of facts;
- 6.8 If the Agency uses intimidation/ threatening or brings undue outside pressure on the Company (RAILTEL) or its official in acceptance/ performances of the job under the contract;
- 6.9 If the Agency indulges in repeated and / or deliberate use of delay tactics in complying with contractual stipulations;
- 6.10 Willful indulgence by the Agency in supplying sub-standard material irrespective of whether pre-dispatch inspection was carried out by Company (RAILTEL) or not;
- Based on the findings of title investigation report of CBI / Police against the Agency for malafide/ unlawful acts or improper conduct on his part in matters relating to the Company (RAILTEL) or even otherwise;
- 6.12 Established litigant nature of the Agency to derive undue benefit;
- 6.13 Continued poor performance of the Agency in several contracts;
- 6.14 If the Agency misuses the premises or facilities of the Company (RAILTEL), forcefully occupies tampers or damages the Company's properties including land, water resources, etc.
 - (Note: The examples given above are only illustrative and not exhaustive. The Competent Authority may decide to ban business dealing for any good and sufficient reason).
- 7. Banning of Business Dealings
- Normally, a decision to ban business dealings with any Agency should apply throughout the Company including subsidiaries. However, the Competent Authority of the Region/ Unit except Corporate Office can impose such ban Region-wise only ifin the particular case banning of business dealings by respective Region/ Unit will serve the purpose and achieve its objective and banning throughout the Company is not required in view of the local conditions and impact of the misconduct/ default to beyond the Region/ Unit. Any ban imposed by Corporate Office shall be applicable across all Regions/ Units of the Company including Subsidiaries.
- 7.2 For Company-wide banning, the proposal should be sent by ED of the Region/ Unit to the CVO/RailTel setting out the facts of the case and the justification of the action proposed alongwith all the relevant papers and documents except for banging of business dealings

with Foreign Suppliers of imported items.

The Corporate Vigilance shall process the proposal of the concerned Region/ Unit for a prima-facie view in the matter by the Competent Authority nominated for Company-wide banning.

The CVO shall get feedback about that agency from all other Regions/ Units. Based on this feedback, a prima-facie decision for banning / or otherwise shall be taken by the Competent Authority.

If the prima-facie decision for Company-wide banning has been taken, the Corporate Vigilance shall issue a show-cause notice to the agency conveying why it should not be banned throughout RAILTEL.

After considering the reply of the Agency and other circumstances and facts of the case, a final decision for Company-wide banning shall be taken by the competent Authority.

- 7.3 There will be a Standing Committee in each Region/ Unit to be appointed by Chief Executive Officer for processing the cases of "Banning of Business Dealings" except for banning of business dealings with foreign suppliers. However, for procurement ofitems/ award of contracts, to meet the requirement of Corporate Office only, the committee shall be consisting of General Manager/ Dy. General Manager each from Operations, Finance, Law & Project. Member from Project shall be the convener of the committee. The functions of the committee shall, inter-alia include:
 - To study the report of the investigating Agency and decide if a prima-facie case for Company-wide / Region wise banning exists, if not, send back the case to theCompetent Authority.
 - ii) To recommend for issue of show-cause notice to the Agency by the concerned department.
 - iii) To examine the reply to show-cause notice and call the Agency for personal hearing, if required.
 - iv) To submit final recommendation to the Competent Authority for banning or otherwise.
- 7.4 If the Competent Authority is prima-facie of view that action for banning business dealings with the Agency is called for, a show- cause notice may be issued to the Agency and an enquiry held accordingly.
- 7.5 Procedure for Banning of Business Dealings with Foreign Suppliers of imported items.

- i) Banning of the agencies, shall apply throughout the Company including subsidiaries.
- ii) Based on the complaint forwarded by Executive Director or received directly by Corporate Vigilance, an investigation shall be carried out by Corporate Vigilance. After investigation, depending upon the gravity of the misconduct, Corporate Vigilance may send their report to Executive Director/ GGM/ GM, to be placed before a Committee consisting of the following:
 - 1. ED / GGM/ GM (viz. Representative of Corporate Finance).
 - 2. ED / GGM/ GM (viz. Representative of Department concerned withprocurement of imported items)- Convener of the Committee.
 - 3. ED / GGM/ GM (to be nominated on case to case basis).
 - 4. ED / GGM/ GM ((viz. Representative of Corporate Law).

The Committee shall examine the report and give its comments/ recommendations within 21days of receipt of the reference by ED.

- iii) The comments/recommendations of the Committee shall be placed by ED/ GGM/GM before RAILTEL Directors' Committee (RDC) constituted for import of foreignitems. If RDCopines that it is a fit case for initiating banning action, it will direct ED/ GGM/ GM to issue show-cause notice to the agency for replying within areasonable period.
- iv) On receipt of the reply or on expiry of the stipulated period, the case shall be submitted by ED to RDC for consideration & decision.
- v) The decision of the RDC shall be communicated to the agency by ED/GGM/GM concerned.
- 8. Removal from List of Approved Agencies Suppliers/ Contractors, etc.
- If the Competent Authority decides that the charge against the Agency is of a minor nature, it may issue a show-cause notice as to why the name of the Agency should notberemoved from the list of approved Agencies Suppliers / Contractors, etc.
- 8.2 The effect of such an order would be that the Agency would not be disqualified from competing in Open Tender Enquiries but LTE (Limited Tender Enquiry) may not be given to the Agency concerned.

- Past performance of the Agency may be taken into account while processing for approvalof the Competent Authority for awarding the contract.
- 9. Show-cause Notice
- In case where the Competent Authority decides that action against an Agency is called for, a show-cause notice has to be issued to the Agency. Statement containing the imputation of misconduct or misbehavior may be appended to the show-cause notice andthe Agency should be asked to submit within 15 days a written statement in its defence.
- 9.2 If the Agency requests for inspection of any relevant document in possession of RAILTEL, necessary facility for inspection of documents may be provided.
- 9.3 The Competent Authority may consider and pass all appropriate speaking order:
 - a) For exonerating the Agency if the charges are not established.
 - b) For removing the Agency from the list of approved Suppliers/ Contactors, etc.
 - c) For banning the business dealing with the Agency.
- 9.4 If it decides to ban business dealings, the period for which the ban would be operative may be mentioned. The order may also mention that the ban would extend to the interconnected Agencies of the Agency.
- 10. Appeal against the Decision of the Competent Authority
- The agency may file an appeal against the order of the Competent Authority banning business dealing, etc. The appeal shall lie to Appellate Authority. Such an appeal shall be preferred within one month from the date of receipt of the order banning business dealing, etc.
- 10.2 Appellate Authority would consider the appeal and pass appropriate order which shall be communicated to the Agency as well as the Competent Authority.
- 11. Review of the Decision by the Competent Authority

Any petition / application filed by the Agency concerning the review of the banning order passed originally by Chief Executive / Competent Authority under the existing guidelines either before or after filing of appeal before the Appellate Authority or after disposal of

appeal by the Appellate Authority, the review petition can be decided by the Chief Executive / Competent Authority upon disclosure of new facts

/ circumstances or subsequent development necessitating such review. The Competent Authority may refer the same petition to the Standing Committee for examination and recommendation.

- 12. Circulation of the names of Agencies with whom Business Dealings have beenbanned
- Depending upon the gravity of misconduct established, the Competent Authority of the Corporate Office may circulate the names of Agency with whom business dealings have been banned, to the Government Departments, other Public Sector Enterprises, etc. for such action as they deem appropriate.
- 12.2 If Government Departments or a Public Sector Enterprise requests for more information about the Agency with whom business dealings have been banned, a copy of the report of the Inquiring authority together with a copy of the order of the Competent Authority / Appellate Authority may be supplied.
- 12.3 If business dealings with any Agency have been banned by the Central or StateGovernment or any other Public Sector Enterprise, RAILTEL may, without any further enquiry or investigation, issue an order banning business dealing with the Agency and its interconnected Agencies.
- 12.4 Based on the above, Regions / Units may formulate their own procedure for implementation of the guidelines.

* * * * *

Annexure - 11

<u>Integrity Pact (To be submitted on letterhead)</u>

RailTel Corporation of India Limited, hereinafter referred to as "The Principal"
And
, hereinafter referred to as "The Bidder/ Contractor"

1. Preamble

for	Т	he Pi	rincipa	al intend	ds to aw	ard, under laid	l down orgar	nizationa	l procedures, o	ontrac	t/s
101						The Princ	cipal values 1	full com	oliance with al	l releva	ant
	laws	of	the	land,	rules,	regulations,	economic	use o	of resources	and	of
	fairne	ess/tr	anspa	arency i	n its rela	ations with its	Bidder(s) an	d /or Co	ntractor(s).		

In order to achieve these goals, the Principal will appoint an Independent External Monitor (IEM), who will monitor the tender process and the execution of the contract forcompliance with the principles mentioned above.

2. Section 1- Commitments of the Principal

- 1. The Principal commits itself to take all measures necessary to prevent corruption and to observe the following principles:-
- a. No employee of the Principal, personally or through family members, will in connection with the tender for, or the execution of a contract, demand, take a promise for or accept, for self or third person, any material or immaterial benefitwhich the personis not legally entitled to.
- b. The Principal will during the tender process treat all Bidder(s) with equity and reason. The Principal will in particular, before and during the tender process, provide to all Bidder(s) the same information and will not provide to any Bidder(s) confidential/additional information through which the Bidder(s) couldobtain an advantagein relation to the process or the contract execution.
 - c. The Principal will exclude from the process all known prejudiced persons.
 - 2. If the Principal obtains information on the conduct of any of its employees which



this regard, the Principal will inform the Chief Vigilance Officer and in addition can initiate disciplinary actions.

3. Section 2- Commitments of the Bidder(s) / Contractor(s)

- 1 The Bidder(s)/Contractor(s) commit himself to take all measures necessary to prevent corruption. He commits himself to observe the following principles during his participation in the tender process and during the contract execution.
- a. The Bidder(s)/contractor(s) will not, directly or through any other persons or firm,offer promise or give to any of the Principal's employees involved in the tender process or the execution of the contract or to any third person any material or otherbenefit which he/she is not legally entitled to, in order to obtain in exchange any advantage during tender process or during the execution of the contract.
- b. The Bidder(s)/Contractor(s) will not enter with other Bidders into any undisclosed agreement or understanding, whether formal or informal. This applies in particular to prices, specifications, certifications, subsidiary contracts, submission or non submission of bids or any other actions to restrictcompetitiveness or to introduce cartelization in the bidding process.
- c. The Bidder(s)/Contractor(s) will not commit any offence under the relevant IPC/PCAct; further the Bidder(s) /Contractors will not use improperly, for purposes of competition or personal gain, or pass on to others, any information or document provided by the Principal as part of the business relationship, regarding plans, technical proposals and business details, including information contained or transmitted electronically.
- d. The Bidder(s)/Contractor(s) of foreign origin shall disclose the name and addressof the Agents/representatives in India, if any. Similarly, thebidder(s)/contractor(s) of Indian Nationality shall furnish the name and address ofthe foreign principals, if any. Further details as mentioned in the "Guidelines on Indian Agents of Foreign Suppliers" shall be disclosed by the Bidder(s)/Contractor(s). Further, as mentioned in the Guidelinesall the payments made to the Indian agent/representative have to be in Indian Rupees only. Copy of the "Guidelines on Indian Agents of Foreign Suppliers' as annexed and marked asAnnexure A.
- e. The Bidder(s)/Contractor(s) will, when presenting his bid, disclose any and all payments he has made, is committed to or intends to make to agents, brokers or anyother intermediaries in connection with the award of the contract.
- 2. The Bidder(s)/Contractor(s) will not instigate third persons to commit offences outlinedabove or be an accessory to such offences.

4. Section 3: Disqualification from tender process and exclusion from future contracts

If the Bidder(s)/Contractor(s), before award or during execution has committed a transgression through a violation of Section 2, above or in any other form such as to puthis reliability or credibility in question, the Principal is entitled to disqualify the Bidder(s)/Contractor(s) from the tender process & exclude him from future business dealings as per the existing provisions of GFR,2017,PC ACT 1988) or take action as per the procedure mentioned in the "Guidelines on Banning of business dealings" and any other Financial Rules/Guidelines applicable to the Principal. Copy of the "Guidelines on Banning of business dealings" is annexed and marked as Annexure "B".

5. Section 4: Compensation for Damages

- 1. If the Principal has disqualified the Bidder(s) from the tender process prior to the award according to Section 3, the Principal is entitled to demand and recover the damages equivalent to Earnest Money Deposit/Bid Security.
- 2. If the Principal has terminated the contract according to Section 3, or if the Principal is entitled to be terminated the contract according to Section 3, the Principal shallbe entitled to demand and recover from the Contractor liquidated damages of the Contractvalue or the amount equivalent to Performance Bank Guarantee.

6. Section 5: Previous Transgression

- 1. The Bidder declares that no previous transgressions occurred in the last threeyears with any other company in any country conforming to the anti corruption approachor with any other public sector enterprise in India that could justify his exclusion from thetender process.
- 2. If the bidder makes incorrect statement on this subject, he can be disqualifiedfrom the tender process for action can be taken as per the procedure mentioned in "Guidelines on Banning of business dealings".

7. Section 6: Equal treatment of all Bidders / Contractors/Subcontractors.

- 1. The Bidder(s)/Contractor(s) undertake(s) to demand from all subcontractorsa signed commitment in conformity with this Integrity Pact, and to submit it to the Principal before contract signing.
- 2. The Principal Contractor shall take the responsibility of the adoption of IP bythe sub-contractors. It is to be ensured that all sub-contractors also sign the IP.

- 3. In case of a Joint Venture, all the partners of the Joint Venture should sign the Integrity pact.
- 4. The Principal will disqualify from the tender process all bidders who do not sign this Pact or violate its provisions

8. Section 7: Criminal charges against violation by Bidder(s) / Contractor(s) / Subcontractor(s)

If the Principal obtains knowledge of conduct of a Bidder, Contractor or Subcontractor, or of an employee or a representative or an associate of a Bidder, Contractor or Subcontractor which constitutes corruption, or if the Principal has substantive suspicion in this regard, the Principal will inform the same to the Chief Vigilance Officer.

9. Section 8: Independent External Monitor / Monitors

- 1. The Principal appoints competent & credible Independent External Monitors for this pact as nominated by the Central Vigilance Commission(CVC) Government of India, from the panel of IEMs maintained by it. The task of the Monitors is to review independently and objectively, whether and to what extent the parties comply with the obligations under this agreement.
- 2. The Monitor is not subject to instructions by the representatives of the parties and performs his functions neutrally and independently. He reports to the CMD, RailTel.
- 3. The Bidder(s)/Contractor(s) accepts that the Monitor has the right to access without restriction to all project documentation of the Principal including that provided bythe Contractor.
- 4. The Contractor will also grant the Monitor, upon his request and demonstration of a valid interest, unrestricted and unconditional access to his project documentation. The same is applicable to Subcontractors. The Monitor is under contractual obligation to treat the information and documents of the Bidder(s)/Contractor(s)/Subcontractor(s) with confidentiality.
- 5. The Principal will provide to the Monitor sufficient information about all meetings among the parties related to the Project provided such meetings could have an impact on the contractual relations between the Principal and the Contractor. The partiesoffer to the Monitor the option to participate in such meetings.

Note: However, the documents /records/information having National Security implications and those documents which have been classified as Secret/Top Secret are notto be disclosed.

6. For ensuring the desired transparency and objectivity in dealing with the

complaints arising out of any tendering process or during execution of contract, the mattershould be examined by the full panel of IEMs jointly, who would look into the records, conduct an investigation, and submit their joint recommendations to the Management. Beyond this, the Monitor has no right to demand from the parties that they act in a specific manner, refrain from action or tolerate action.

The advice of the IEM panel is restricted to resolving issues raised by a bidder regarding any aspect of the tender which allegedly restricts competition or bias towards some bidders.

- 7. The panel of IEMs are expected to submit a joint written report to the CMD, RailTel within 30 days from the date of reference or intimation to him by the Principal and, should the occasion arise, submit proposals for correcting problematic situations.
- 8. Monitor shall be entitled to compensation on the same terms as being extended to / provided to Independent Directors on the RailTel Board.
- 9. The IEMs would examine all complaints received by them and give their recommendations/views to the CMD, RailTel at the earliest. They may also send their report directly to the CVO in case of suspicion of serious irregularities requiring legal/administrative action. Only in case of very serious issue having a specific, verifiablevigilance angle, the matter should be reported directly to the Chief Vigilance Commission.
 - 10. The word 'Monitor' would include both singular and plural.
- 11. In the event of any dispute between the management and the contractor relating to those contracts where Integrity Pact is applicable, in case, both the parties areagreeable, they maytry to settle dispute through mediation before the panel of IEMs in atime bound manner. Ifrequired, the organizations may adopt any mediation rules for thispurpose. In case, the dispute remains unresolved even after mediation by the panel of IEMs, the organization may take further action as per the terms & conditions of the contract. However, not more than five meetings shall be held for a particular dispute resolution. The fees/expenses on dispute resolution shall be equally shared by both the parties.

10. Section 9: Pact Duration

Integrity Pact, in respect of a particular contract, shall be operative from the date IP is signed by both the parties till the completion of contract. After award of work, the IEMsshall look into any issue relating to execution of contract, if specifically raised before them. However, the IEMs may suggest systemic improvements to the management of the organization concerned, if considered necessary, to bring about transparency, equity and fairness in the system of procurement.

In case BIDDER is unsuccessful, this Integrity Pact shall expire after six months from the contracthas been awarded.

If any claim is made / lodged by either party during this time, the same shall be binding and continue to be valid despite the lapse of this pact as specified above, unlessit is discharged / determined by CMD of RailTel.

11. Section 10: Other Provisions

- 1. This agreement is subject to Indian Law, Place of performance and jurisdiction is the Registered Office of the Principal, i.e. New Delhi.
- 2. Changes and supplements as well as termination notices need to be made in writing.
- 3. If the Contractor is a partnership or a consortium, this agreement must be signed by all partners or consortium members.
- 4. Should one or several provisions of this agreement turn out to be invalid, the remainder of this agreement remains valid. In this case, the parties will strive to come to an agreement to their original intentions.
- 5. The parties signing the IP shall not approach the Courts while representing the matters to the IEMs and he/she will await the decision in the matter.
- 6. Principal contractor shall take the responsibility of the adoption of IP by the sub-contractor
- 7. The Integrity pact shall be deemed to form a part of contract and parties shallbe bound byit's provision.
 - 8. Issues like warranty/guarantee etc. should be outside the purview of IEMs.

(For & on behalf of the Principal)	(For & On behalf of Bidder/Contractor)(Office
Seal)	(Office Seal)
Place ———	
Date ———	

Witness 1:			
(Name & Address)			
		_	
-		_	
Witness 2:			
		_	
(Name & Address)			-

Integrity Pact Program

Bringing the practices in Railtel Corporation of India Limited up to the internationally acclaimedbest practices for raising integrity levels in procurement of works and services, RailTel isimplementing the Integrity Pact Program in line with the recommendation of Central Vigilance Commission (CVC).

The Integrity Pact Program envisages an 'Integrity Pact', an agreement between the prospective Bidders & Contractors and RailTel, committing the persons/officials of both parties, not to exerciseany influence on any aspect of the contract.

Coverage:

The Integrity Pact Program will cover the following tenders/procurements:

All tenders relating to procurement of OFC, quad cable, pre-fab shelters, electronic equipments and its installations and/or commissioning etc and other item(s) or activity/activities proposed to be carried out or required by the Company for the value exceeding Rs. 15 crores at a time includingfor repair and maintenance of cable /networkand any other items required for special works assigned to RailTel

Implementation:

The accompanying 'Integrity Pact' will be issued along with the bidding documents and will also be uploaded on the website.

Bidder of Indian origin shall submit the Integrity Pact (in 2 copies) on a non judicial stamp paper of Rs. 100/- duly signed by the person signing the bid. Bidder of foreign origin may submit the Integrity Pact on its company's letterhead, duly signed by the person signing the bid.

If the bidder is a partnership or a consortium, the Integrity Pact shall be signed by all the partnersor consortium members.

The 'Integrity Pact' shall be returned by the Bidder duly signed along with the Bid in a separateenvelope, duly superscripted with 'Integrity Pact'.

On behalf of RailTel, the Integrity pact/woll/becrsigmed drycths/2002 cerned representative of the Projects department in the Bid Opening Committee immediately on receipt of Integrity Pact signed by the Bidder at the time of Bid opening. One copy of the Integrity Pact shall be retained by RailTeland the 2nd copy will be issued to the representative of the bidders during bid opening. If the Bidders representative is not present during the Bid opening, the 2nd copy shall be sent to the bidder by post/courier.

Bidder's failure to submit the Integrity Pact duly signed along with the Bid shall lead to outrightrejection of the Bid.

The bidder shall not change the contents of the Integrity pact.

All the pages of the Integrity Pact are to be signed by both RailTel and the Bidder.

12. Independent External Monitors (IEMs):

- 1. CMD of RailTel is the authority to appoint Independent External Monitor(s) to oversee Integrity Pact Program's implementation and effectiveness with respect to the tenders/procurements to which Integrity Pact Program applies. For this purpose, CVC would nominate IEMs for RailTel from the panel of IEMs maintained by it. The Terms andConditions of their appointment would be decided by CMD, RailTel in line with CVC guidelines in the matter.
- 2. In all tenders covered under the Integrity Pact, particulars of all IEMs, including their emailIDs should be mentioned.
- 3. A copy of such Tender Document shall be forwarded to both IEM's promptly after publishing of the same, Information regarding the contracts awarded against the said Tender shall be provided to the concerned IEM at regular intervals as decided in consultation with CVO. Additional details/documents, if any, shall be furnished to the concerned IEM/IEMs, as and when sought by them.
- 4. IEM/IEMs shall provide their opinion on the complaints received by them to CMD RailTel at the earliest. They may however send their report directly to the CVO in case of suspicionof serious irregularities requiring legal/administrative action.