



RailTel Corporation of India Limited

A Government of India (Ministry of Railways) Undertaking

Southern Region Head Quarters, 2nd Floor, B-Block, Rail Nilayam, Secunderabad - 500071

Regd. Office: Plate-A, 6th Floor, Office Tower-2, NBCC Building, East Kidwai Nagar, New Delhi-23.

visit www.railtelindia.com, Tel: 040-27821134 Fax: 27820682,

Corrigendum - I

LT:RailTel/Tender/LT/SR/DC/2022-23/102

Date: 28.10.2022

Sub: IT Support Services for RailTel Secunderabad Data Centre

Ref : RailTel/Tender/LT/SR/DC/2022-23/102, Dt.13.10.2022.

Tender Cl No. & Item No	As per Tender document	To be read as
Last Date and Time of Submission of offer	Up to 15:00 hrs of 28.10.2022	Up to 15:00 hrs of 31.10.2022
Time of opening of Limited Tender	15:30 hrs of 28.10.2022	15:30 hrs of 31.10.2022
Chapter 3 S. No. 22 (c)	P3 (Severity Three): Information-based queries related to the solution stack Penalties w.r.t. software issues on the quarterly bill shall be calculated as per Table A (Table A)	P3 (Severity Three): Information-based queries related to the solution stack Penalties w.r.t. software issues on the monthly bill shall be calculated as per Table A (Table A)
Chapter 4 S. No. 3.1	Payment shall be made in Indian Currency (Rs) 100% payment (after adjusting penalties for SLAs, if any) of the invoice value will be made on submission of the invoice and certification by the nominated executive of RailTel. Invoice shall be submitted to RailTel on quarterly basis.	Payment shall be made in Indian Currency (Rs) 100% payment (after adjusting penalties for SLAs, if any) of the invoice value will be made on submission of the invoice and certification by the nominated executive of RailTel. Invoice shall be submitted to RailTel on monthly basis.
Chapter 3 S. No. 22 (a)	Bidder shall ensure the service level requirements (SLR) for all the components. The SLA calculation will be on quarterly basis.	Bidder shall ensure the service level requirements (SLR) for all the components. The SLA calculation will be on monthly basis.

All other T&C are as per Tender document.

Sd/-
Addl. GM/HR & IT
For RailTel Corporation of India Ltd.,