



No. RCIL/WR/MUMBAI/Mktg/22-23/008/Corrigendum – I

Dated: 28.11.2022

Corrigendum – I

Sub: “Selection of Managed Service Provider (MSP) for design, development, implementation, and operations of Digitalization of documents, Library portal with AI/ML based multilingual search engine, BI analytics, and upgradation of IT infrastructure”

Ref: RCIL/WR/MUMBAI/Mktg/22-23/008 Dt: 24.11.2022

With reference to the aforementioned open EOI, amendments to the tender conditions enclosed as Annexure – A are being issued (amended clauses/amendments only are being published with the rest of the document remaining as it is).

All other terms & conditions of tender document remain the same.

This is issued with the approval of Competent Authority.



(Viplov Nath Mishra)
Deputy General Manager/Marketing
For & on behalf of RailTel Corporation of India Ltd.

DA: (i) Annexure – A (total 03 page)

रेलटेल कॉर्पोरेशन ऑफ़ इण्डिया लिमिटेड (भारत सरकार का एक उपक्रम, रेल मंत्रालय)

क्षेत्रीय कार्यालय : पश्चिम रेलवे माइक्रोवेव कॉम्प्लेक्स, सेनापती बापट मार्ग, महालक्ष्मी (प.), मुंबई ४०० ०१३, दूरभाष : ९१ २२ २४९२३९०७, फैक्स: ९१ २२ २४९२३९१३
पंजीकृत कार्यालय: प्लेट-ए, ६ व मंजिल, ऑफिस ब्लॉक, टावर -२, पूर्व किडवाई नगर, नयी दिल्ली. -११००२३

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Annexure - A

| S. No. | Page No | Document Reference | Point No. | Existing Clause | Amendment |
|--------|---------|--------------------|-----------|--|---|
| 1 | 2 | EoI Notice | 1 | Last date for submission of Technical Packet against EOIs by bidders: 28th Nov 2022 at 15:00 Hours | Last date for submission of Technical Packet against EOIs by bidders: 28th Nov 2022 at 17:00 Hours |
| 2 | 2 | EoI Notice | 2 | Opening of Technical Bid of EOIs: 28th Nov 2022 at 15:30 Hours | Opening of Technical Bid of EOIs: 28th Nov 2022 at 17:30 Hours |
| 3 | 2 | EoI Notice | 5 | 2% of the quoted price OR Rs. 50,00,000/- whichever is higher | 1% of the quoted price OR Rs. 50,00,000/- |
| 4 | 12 | Payment Terms | 11 | <p>RailTel shall make payment to selected Business Associate after receiving payment from Customer for the agreed scope of work. In case of any penalty or deduction made by customer for the portion of work to be done by BA, same shall be passed on to Business Associate.</p> <p>All payments by RailTel to the Partner will be made after the receipt of payment by RailTel from end customer organization and upon submission of correct Tax Invoices as per statutory norms.</p> | <p>RailTel shall make payment to selected Business Associate after receiving payment from Customer for the agreed scope of work. In case of any penalty or deduction made by customer for the portion of work to be done by BA, same shall be passed on to Business Associate.</p> <p>All payments by RailTel to the Partner will be made after the receipt of payment by RailTel from end customer organization and upon submission of correct Tax Invoices as per statutory norms.</p> <p>The Payments received from end customer will be disbursed track wise to the selected BA. The BA selected for a particular track will receive payments once end customer releases payments for the specific track.</p> |
| 5 | 14 | Annexure 1 | Table | Tracks as mentioned in End Customer Scope of Work | The price to be quoted by BA for a particular track will be item wise as per Annexure 1. Sample format is enclosed herewith |

Annexure : Price Bid

| Track 1 - MLS informtion portal | | Item Wise Price |
|--|---|-----------------|
| a | MLS Information Portal | |
| b | Content management system | |
| c | Scanned Document management system (SDMS) / Digitalization Platform | |
| d | Legislative Member Profile | |
| e | Metadata indexing engine | |
| f | Data linking of Debates | |
| g | AI/ML based multilingual search engine | |
| h | Information request management | |
| i | House Session Calendar | |
| j | Digital Video Vault - Viewing House Session's video | |
| k | Virtual tour of MLS Library | |
| l | BI/Data Analytics - Dashboard and reporting | |
| m | Administration - User Management, Workflow management, Audit-Trail, role-based access | |
| n | E-Book Generation | |
| o | Crawling engine | |
| p | Mobile App | |
| Q | Online training and help facility | |
| R | Gateways | |
| S | Perpetual Licenses | |
| Track 2 - Data Digitalization - Netspider | | |
| a | Document scanning and digitalization | |
| b | Video digitalization requirements | |
| c | Digitalization Platform / Scanned Document Management System (SDMS) | |
| Track 3 - IT Infrastrcuture | | |
| a | Data Centre (DC) | |
| b | Backup/ Archival & Recovery Solution | |
| c | Local Area Network | |
| d | FTTP Network Setup | |
| e | Disaster Recovery Centre (DRC) | |
| f | Internet Infrastructure and Connectivity | |
| g | DG Set | |
| Track 4 - upgradation of Library | | |
| a | Library management software | |
| b | Furniture | |
| c | Civil infra | |
| d | Library Experience center | |
| e | Project Management Centre | |
| Track 5 : Helpdesk support and operations: | | |
| a | CSE's - 4 | |
| b | team leader - 1 | |
| c | Ticketing software | |

| | | |
|--|-------------------------------------|--|
| Track 6: Training and Capacity building | | |
| a | MLS Portal training | |
| b | Scanning Software training | |
| c | DC/DR training | |
| | | |
| Track 7: O&M | | |
| a | MLS portal O&M | |
| b | Scanning and Digitization | |
| c | DC/DR | |
| d | FTTP / Internet bandwidth | |
| Manpower: | | |
| | | |
| Implementation phase | | |
| 1 | Program Manager - 1 | |
| 2 | Project Manager (software) - 1 | |
| 3 | Project Manager Infra & Network - 1 | |
| 4 | Project Manager Digitization - 1 | |
| 5 | Domain Expert - Legislature - 2 | |
| 6 | Solution Architect - 1 | |
| 7 | Database Expert - 1 | |
| 8 | Operation manager - 1 | |
| 9 | Business Analyst - 1 | |
| 10 | AI / ML Expert - 1 | |
| 11 | Security Architect - 1 | |
| O&M phase (DC support Team) | | |
| 1 | Data center Manager - 1 | |
| 2 | System Admin - 2 | |
| 3 | DBA - 2 | |
| 4 | Network Admin - 1 | |
| 5 | Network engg - 1 | |
| 6 | Network Support Engg2 -1 | |
| 7 | Technical support 1 | |
| Help Desk support team | | |
| 1 | Manager - 1 | |
| 2 | Help Desk executive -5 | |
| 3 | Support team - 5 | |
| Project Management and Governance | | |