

RailTel Corporation of India Ltd

(A Government of India Enterprise)

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Website: www.railtelindia.com

No. RCIL/EOI/CO/ITP/2023-24/IT services to RCIL customer/07

dated 10.10.23

Corrigendum-I

Subject: IT services to RCIL Customer

Ref : This Office EOI Number RCIL/EOI/CO/ITP/2023-24/IT services to RCIL customer/07 dated 06.10.23 dated 06.10.23

1. RailTel response to pre bid queries is as under:

Pre Bid Query raised(point on which clarification is required by the bidder)	Clarification provided by RailTel
Please specify if existing infra of customer needs to migrate into Railtel data center.	Bidder has to migrate the SAP and associated application from Existing physical infra to Railtel Cloud. Any information regarding the cloud will provided to selected bidder during the Migration.
Server Sizing is not clear in SOR.	Intel 3rd Generation Processor - 2*48 Cores @ 2.4 GHz or better Configured with 24 nos. 64GB RDIMM 2933MT/s, scalable to 2TB

<p>In your EOI it is mention that existing storage in Hitachi Vintara , So bidder has to provide the extra disk of asked capacity or bidder can give new storage.</p>	<p>Our current storage model is the 'Hitachi Vantara E1090', with a storage capacity of 600TB in each data center. It is at the discretion of the bidder to determine whether they can integrate this requirement into the existing solution or if they need to provide a new solution with a cumulative storage capacity (combining the old and new) as per our requirements. If the bidder chooses to propose a new solution, it must include all the features and configurations present in the existing setup, along with any necessary hardware and software required for the installation and commissioning process.</p> <p>If the bidder chooses to integrate this requirement into the existing solution, it is imperative that they allocate the total requested new usable capacity with a minimum of 30% dedicated to SSD storage.</p>
<p>Please specify the version of SUSE and Windows license</p>	<p>SUSE Linux Enterprise Server 12 and Win 2012 R2</p>
<p>Please mention the version of vSphere and vcentre . It is standard or enterprise?</p>	<p>It is Enterprise edition</p>
<p>Please detail about the backup solution, there is no clarity on backup solution</p>	<p>Our Existing backup solution is "Hitachi Vantara E790 with Commvault backup tool" having capacity of 300TB in each Data center. It is at the discretion of the bidder to determine whether they can integrate this requirement into the existing solution or if they need to provide a new solution with a cumulative storage capacity and required licenses (combining the old and new) as per our requirements. If the bidder chooses to propose a new solution, it must include all the features and configurations present in the existing setup, along with any necessary hardware and software required for the installation and commissioning process.</p> <p>If the bidder chooses to integrate this requirement into the existing solution, it is imperative that they allocate the total requested new usable capacity with a minimum of 30% dedicated to SSD storage.</p>

Please provide the details of Newgen BOM.	The Annexure-VIII (BoM for New Gen) in EOI shall be read as Annexure-I to this Corrigendum. Updated BOM for NewGen is provided as Annexure-I of this corrigendum.
Please provide the details of Zimbra version and no of users	License upgrade from existing Business Email+ edition to Professional edition and number of users is 1500
Please mention the payment terms as there is no clarity of payment terms in the EOI.	The Payment term will be as per agreement with customer and on back to back basis. The indicative payment term shall be annual (Total contract value divide by 3). The annual amount will be used for extension of contract based on customer extension.
Please clarify the delivery timelines and duration of contract	The delivery timelines are maximum 6 weeks for hardware however Software will be required within 2 weeks of work order.

2. The last date of submission of EOI Response is extended from 12.10.23 to 16.10.23 upto 12:00 Hrs. The EOI bids will be opened at 12:30 Hrs on 16.10.23
3. RailTel is required to submit techno commercial proposal to customer based on suitable bidder's proposal, hence there is no commitment on PO issuance. RailTel can have back to back negotiations with selected bidder and may place full or partial PO as per customer requirement.
4. All other terms and conditions remain same as per EOI Document.

DGM/IT

Annexure-1

NewGen BOM:

Part Name	Quantity
OmniDocs Enterprise Service (JBOSS Edition)	1

Part Name	Quantity
OmniDocs Web Client(180 concurrent User Pack)	1
OmniDocs Record Manager Licenses	1
Image Enablement	1

Part Name	Quantity
OmniDocs Record Management Services	1
ADS LDAP Service	1
OmniDocs FTS Service	1
MS Office Addin Service	1

Part Name	Quantity
Development Instance Of OmniDocs	1
Test Instance Of OmniDocs	1

Part Name	Quantity
DR Instance Of OmniDocs	1