

रेलटेल कार्पोरेशन ऑफ इंडिया लिमिटेड (आर सी आई एल) RailTel Corporation of India Limited (RCIL)

Expression of Interest for Selection of System Integrator

For

"Provision of Electronic Interlocking System with outdoor Signalling arrangements at KORALAHATTI, MALLAPUR, RAMANAGAR and SHIKARIPURA stations between SMET-Shikaripura section and at ANAGODU, HEBBALU and CHITRADURGA stations between TK-DVG section of Mysore division, with Absolute Block working system for new BG line along with Telecommunication arrangement at chitradurga station and IP-MPLS arrangement at Urekere station from RailTel Empaneled Business Associates"

Electronic Eol Document

Expression of Interest

Eol No: - RailTel/SR/SC/Mktg/2023-24/EOI-KORA_MLP_RMGR

EXPRESSION OF INTEREST NOTICE

e-Eol No. RailTel/SR/SC/Mktg/2023-24/EOI-KORA_MLP_RMGR

RailTel Corporation of India Ltd. (RailTel) invites bids against e-EoI from RailTel's Empanelled Business Associates for Selection of Agency for the work of "Provision of Electronic Interlocking System with outdoor Signalling arrangements at KORALAHATTI, MALLAPUR, RAMANAGAR and SHIKARIPURA stations between SMET-Shikaripura section and at ANAGODU, HEBBALU and CHITRADURGA stations between TK-DVG section of Mysore division, with Absolute Block working system for new BG line along with Telecommunication arrangement at chitradurga station and IP-MPLS arrangement at Urekere station" as per South Western Railway Tender No: KORA_MLP_RMGR and its corrigenda

The details are as under: -

a)	Closing date for Submission of e-Bids	Up to 15:00 hrs. of 25.10.2023 (Online)
b)	Date of opening of E-Bids	Up to 15:15 hrs. of 25.10.2023 (Online)
c)	Earnest Money Deposit (EMD) #	Rs. 42,65,300.00 /- through online payment on e-nivida portal or in the form of Bank Guarantee as per format in Form-12 Chapter-6. Validity of the BG should be 120 days from the Last Date of submission of Bid
d)	Cost of Eol Document	Nil
e)	e-Eol portal for Submission of Bids	https://railtel.eNivida.com
e)	Place of Opening of Eol	The Office of Executive Director, RailTel Corporation of India Ltd., 1-10-39 to 44, 6A, 6th Floor, Begumpet Airport Road, opp. Shoppers Stop, Begumpet, Hyderabad- 500 016

Note:

Eol Notice and link for Eol Document are available on RailTel's website and e-Eol portal https://railtel.eNivida.com for download. For online bid submission the bidder will have to necessarily download an official online copy of the Eol documents from e-Nivida Portal. All future Information viz. corrigendum/addendum/ amendments etc. for this Eol shall be posted on the RailTel's website and e-Eol Portal only. Printed copy of Eol document will not be sold from RailTel office. Bid will be submitted online on e-Nivida Portal only.

The bidder shall bear all costs associated with the preparation, submission/participation in the bid. RailTel in no way will be responsible or liable for these costs regardless of the conduct or outcome of the bidding process.

This EoI is covered under Integrity Pact Program of RailTel and bidders are required to sign the Integrity Pact and submit the same to RailTel along with the bids. EoI received without signed copy of the Integrity Pact document shall be liable to be **REJECTED**.

Hereinafter the South Western RailwayTender no: KORA_MLP_RMGR and its Corrigenda/ Addenda will be referred as "South Western Railway Tender" and this EOI document will be referred as "EOI"

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CHAPTER-1 OFFER LETTER

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The Executive Director,
RailTel Corporation of India Ltd.,
1-10-39 to 44, 6A, 6th Floor,
Begumpet Airport Road, opp. Shoppers Stop
Begumpet, Hyderabad- 500 016.

- 1. I/We have read the various con-RailwayTender ditions detailed in Eol documents and South Western KORA MLP RMGR attached here to and hereby agree to ABIDE BY THE SAID CONDI-TIONS. I/We also agree to keep this offer open for acceptance for a period of 90 days from the date of submission and in default thereof, I/We will be liable for face action. I/We offer to do the work at the rates quoted in the attached schedules and hereby bind myself/ourselves to complete the work of subject EoI within timelines as specified in DY.CSTE/CN1/BNC tender from the date of issue of LOA. I/We also hereby agree to abide by the Various Conditions of Eol/Contract/South Western Railway tender and to carry out the supplies/services according to the Specifications for items/materials and works laid down by RailTel.
- 2. I/We have submitted the EMD in the form of Bank Guarantee online payment on eNivida portal and accept the conditions of the EMD clause. Action will be taken if,

I/We withdraw or modify the offer within validity period or do not deposit the PBG (Performance Bank Guarantee) as mentioned in Clause 4.A.8 after issue of LOA,

or

I/We do not execute the contract agreement within 15 days after receipt of notice issued by RailTel that such documents are ready,

or

I/We do not commence the work within 15 days after receipt of orders to that effect.

Until a formal agreement is prepared and executed the acceptance of this EoI document shall constitute a binding contract between us subject to modifications, as may be mutually agreed to between us and indicated in the "Letter of Acceptance" of my/our offer for this work.

SIGNATURE OF CONTRACTOR (S)

Date

SIGNATURE OF WITNESS

CONTRACTOR (S) ADDRESS

1.

2.

CHAPTER- 2A SCHEDULE OF REQUIREMENT (SOR)

As per South Western Railway Tender No: KORA_MLP_RMGR

Chapter 2B BoQ and Make and Model details

Bidder has to specify make and model against the each SOR item.

CHAPTER-3 SCOPE OF WORK AND TECHNICAL REQUIREMENTS

All the requirement of South Western Railway tender document shall be applicable. Certain aspects are brought out, but they are not exhaustive.

3.A. Introduction

3.A.1 About RailTel

RailTel Corporation of India Limited (RailTel), an ISO-9001:2000 organization is a Government of India undertaking under the Ministry of Railways. The Corporation was formed in Sept 2000 with the objectives to create nationwide Broadband Telecom and Multimedia Network in all parts of the country, to modernize Train Control Operation and Safety System of Indian Railways and to contribute to realization of goals and objective of national telecom policy 1999.

RailTel with strong nationwide presence is committed to bring cutting edge technology and offer innovative services to the Indian Telecom market. RailTel is in the forefront in providing nationwide Broadband Telecom & Multimedia Network in all parts of the country. With its Pan India high-capacity network, RailTel is working towards creating a knowledge society at various fronts.

In addition, RailTel with its rich experience in the domain of Telecom and ICT field have been selected for implementation of various mission-mode Govt. projects in the telecom field including National Optical Fibre Network (NOFN), National Knowledge Network (NKN) and NE-I & NE-II under USOF/DoT etc.

In line with its commitment to bring next generation telecommunication technologies and services to people across the length and breadth of the country, RailTel is already providing high speed Wi-Fi network at train stations across the country.

3.A.1.1 Scope of Work

As per the South Western Railway tender document attached.

3.A.1.2 Bidder's Responsibility

As per the South Western Railway tender document attached.

3.A.1.3 Compliance to Technical Requirements

As per the South Western Railway tender document attached.

In the offer, the bidder shall include deviation certificate (Form No. 6 of Chapter-6) statement for compliance of terms and conditions mentioned in the EoI document (which also includes South Western Railway tender document).

In case of partially compliant or non-compliant bid, RailTel reserves the rights to **REJECT** the bid without assigning any reason.

3.B. INSPECTION AND SUPERVISION OF INSTALLATION, TESTING & COMMISSIONING

3.B.1. Inspection

As per the South Western Railway tender document attached.

3.B.2. Installation

As per the South Western Railway tender document attached.

3.B.5 Final Acceptance

As per the South Western Railway tender document attached.

3.C. TRAINING, VENDOR DATA REQUIREMENT, DOCUMENTATION, AND DESIGN GUIDE-LINES

3.C.1 Training

As per the South Western Railway tender document attached.

3.C.2 Vendor Data Requirement and Documentation

As per the South Western Railway tender document attached.

CHAPTER-4A

4.A. COMMERCIAL TERMS & CONDITIONS

4.A.1 Offer letter and Validity of offer

As per the South Western Railway tender document attached.

The bidder shall complete the offer letter (Chapter-1) and the Price Schedule (Chapter-2). The offer should remain valid from the date of opening of EoI including the date of opening for a minimum period of days as indicated in Bid Data Sheet (BDS).

4.A.2 Warranty

As per the South Western Railway tender document attached.

4.A.2.1 Warranty Support

As per the South Western Railway tender document attached.

4.A.3 Long Term Maintenance Support

As per the South Western Railway tender document attached.

4.A.4 Implementation timeline

As per the South Western Railway tender document attached.

4.A.5 Project Deployment

The successful bidder shall submit a detailed implementation plan as per the project deliverables timelines before the commencement of the project.

The successful bidder shall conduct a detailed study of functional and technical requirements of the work to make the required system configuration and design modifications to its solution if required in order to achieve the desired functionality. However, the same must be accepted and approved by RailTel/Customer.

Submission of Design Document for proposed Solution indicating all the components of the infrastructure of system for RailTel/Customer approval.

Installation and commissioning of software, hardware and equipment as per terms and conditions of the EoI and South Western Railway tender.

Carry out all the customization/configuration activities as identified during Design phase by RailTel/ Customer.

RailTel reserves the right to seek customization to meet its requirements.

4.A.6 Payment Terms

4.A.6.1 Payment Terms for Capex Items:

The payment terms will be as per. South Western Railway tender document on a back-to-back basis on receipt of payment from South Western Railway. All terms and conditions shall be as per South Western Railway tender.

Accounting unit/bill passing unit for the supplies and services under SOR is Executive Director/SR. Bills to be submitted to the authorized representative of Executive Director/SR for certifying receipt of material & services, for passing for payment.

The breakup of taxes has to be furnished and same should be reflected in the bills, Invoice should be visible in GSTR 2B or in relevant Reports of GST Portal as per GST Act so that input GST credit can be availed by RailTel (RCIL).

All invoices will be raised by the contractor state-wise.

4.A.7. Security deposit (SD) and Performance Bank Guarantee (PBG)

4.A.7.1. Security Deposit (SD):

As per the South Western Railway tender document attached.

The Buyer also reserves the right to forfeit the Security Deposit of the seller during the delivery phase in the event the seller is unable to meet contractual obligations.

4.A.7.2. Performance Bank Guarantee (PBG):

As per the South Western Railway tender document attached.

RailTel reserves the right to invoke the Performance Bank Guarantee submitted by bidder, in case of the following:

- a. The items supplied by bidder fail to achieve the performance as stipulated in this and South Western Railway tender documents or
- b. The bidder fails to provide the warranty and other services including SLA in scheduledtime frame, as stipulated in this document or
- c. The bidder delays to provide the warranty services as stipulated in this document.

4.A.8 Verification of BG for SD/PBG -

A separate advice of the SD/PBG will invariably be sent by the SD/PBG issuing bank to the RailTel's Bank through SFMS and only after this the SD/PBG will become acceptable to RailTel. It is therefore in own interest of bidder to obtain RailTel's bank IFSC code, its branch and address and advise these particulars to the SD/PBG issuing bank and request them to send advice of SD / PBG through SFMS to the RailTel's Bank.

The onus is on the successful bidder to ensure submission of SD/PBG for complete contractual period as mentioned above.

4.A.9. Taxes & Duties

The price quoted in the offer should be firm, fixed indicating the breakup and inclusive of all taxes & duties like import, custom, antidumping, CGST, SGST, IGST, UTGST etc. The Offer should be inclusive of packing, forwarding, freight upto destination, insurance charges.

Bidder shall quote all-inclusive rates, but there shall be break up of basic price and all type of applicable taxes such as SGST/CGST/IGST/UT GST along with respective HSN/SAC Code under GST Law (Including tax under reverse charges payable by the recipient).

Bidder shall issue valid tax invoice to RailTel for availing proper credit of CGST/SGST/IGST/UTGST in case of award of Contract. GST will not be reimbursed in the absence of valid tax invoice.

For all the taxable supplies made by the vendor, the vendor shall furnish all the details of such taxable supplies in the relevant returns to be filed under GST Act.

If the vendor fails to comply with any of the above, the vendor shall pay to purchaser any expense, interest, penalty as applicable under the GST Act.

In case of incorrect reporting of the supply made by the vendor in the relevant return, leading to disallowance of input credit to RailTel, the vendor shall be liable to pay applicable interest under the GST Act to the credit of RailTel. The same provisions shall be applicable in case of debit/credit notes.

Wherever the law makes it statutory for the Purchaser to deduct any amount towards GST at sources, the same will be deducted and remitted to the concerned authority.

In regard to the works contract, the Bidder should have registration no. of GST in rthe respective state where work is to be executed and shall furnish GST registration certificate on award of LOA.

The imposition of any new tax and/or increase/ in the aforesaid taxes, duties levies, after the last stipulated date for the receipt of EoI including extensions if any and the bidder there upon necessarily and properly pays such taxes/levies/cess, the bidder shall be reimbursed the amount so paid, provided such payments, if any, is not, in the opinion of RailTel attributable to delay in execution of work within the control of bidder. The bidder shall, within a period of 30 days of the imposition of any such tax or levy or cess, give a written notice thereof to RailTel that the same is given pursuant to this condition, together with all necessary information including details of input credit relating thereto. In the event of non-payment/default in payment of any of the above taxes, RailTel reserves the right to withhold the dues/payments of bidder and make payment to state/Central Government authorities as may be applicable. However, if the rates are reduced after the last stipulated date for receipt of EoI, bidder has to pass on the benefits to RailTel.

In case of imported equipment, Anti-Dumping duty if applicable on the equipment proposed to be supplied by OEM/Bidder as per extant instructions of Ministry of Commerce/Finance Government of India, has to be borne by the Bidder and shall be deducted from the amount payable to the bidder at the time of making payment to the firm, if this duty amount is paid to Custom Authority by RailTel.

4.A.10. Service Level Agreement (SLA) and Penalties during warranty period

As per the South Western Railway tender document attached.

4.A.11. Manpower Support

As per the South Western Railway tender document attached.

4.A.12 Insurance

The Contractor shall take out and keep in force a policy or policies of insurance against all liabilities of the Contractor or the Purchaser at common law or under any statute in respect of accidents to persons who shall be employed by the contractor in or around the site for the purpose of carrying out the works on the site. The Contractor shall also take out and keep in force a policy or policies of Insurance against all recognized risks to their offices and depots. Such insurance shall in all respects be to the approval of the Purchaser and if he so requires, in his name.

The Contractor shall take out and keep in force a policy or policies of insurance from the date, the delivery of material starts (including the transit portion) against all liabilities of the Contractor or the Purchaser. The contractor shall take out and keep in force a Policy or policies of Insurance for all materials covered in schedule of requirement irrespective of whether used up in the portion of work already done or kept for the use in the balance portion of the work until such material are provisionally handed over to RailTel. The goods will be issued by purchaser to supplier and risk of goods shall remain with supplier until the issue of final acceptance by RailTel/ South Western Railway Insurance policy has to be kept valid by the contractor till issue of final acceptance by RailTel (RCIL)/ South Western Railway.

The Contractor should also ensure the stores brought to site, against risks in consequence of war and invasion, as required under the Emergency Risk (Goods) Insurance Act in force from time to time.

4.A.13 Liquidated Damages

Liquidated damage shall be as per South Western Railway tender condition and all the LD except those attributable purely to RailTel, imposed by South Western Railway shall be recovered from the contractor.

4.A.14 Transportation

The rates quoted should be CIP destination. The destination shall be Site Locations of South Western Railway which shall be indicated by RailTel.

It shall be the responsibility of Bidder to transport the equipment to site for the Installation & Commissioning. Materials not installed / not to be installed at one location need to be shipped from that location to another location by the bidder as may be decided by Executive Director /SR RailTel. All transportation cost to be borne by the bidder.

4.A.19 Statutory Deductions

These will be made at source as per the rules prevalent in the South Western Railway, tender.

4.A.20 Qualification Criteria

Qualifying criteria under this clause lays down minimum acceptable qualifications in various areas to ensure that qualified bidder has necessary experience, technical expertise, equipment and financial and human resources to successfully complete the project. Bids from bidders not meeting these qualification criteria may be liable to be **REJECTED**.

In case bidder has submitted the CA certificate or statutory auditor certificate against eligibility clause, contact details of CA or statutory auditor shall be mandatorily mentioned.

4.A.21 Eligibility Criteria Requirements for Bidders:

The bidders must comply with the following conditions for their eligibility in the participation for the EOI. Submit necessary declarations/certifications as per Tender Terms and Conditions:

S No.	Parameter	Eligibility Criteria	Supporting Documents to be Submitted	Compliance (Y/N)
A	Empanel- ment	Bidder must be empaneled with RailTel as business associate.	Copy of Empanelment let- ter	
В	Financial Con	ditions		
1	General	The company must have: I. registered under Companies Act,1956 or Companies Act 2013 or as amended and should have at least 3 years of operations in India as on bid submission date. II. Been registered with GST. III. has paid ITR for last 3 fi- nancial year ending 31st March 2022.	I. Certificate of Incorporation II. Copy of PAN Card. III. Copy of GST registration certificate. IV. Copy of ITR filed.	
2	Turnover	The bidder must have an annual turnover of 150% of SoR Value of Eol. or more during the last three financial years	Turn over Certificate issued by the Chartered Accountant. Certificate	

		(F.Y. 2021-22, 2020-21 and 2019-20)	should contain UDIN no. issued by ICAI or Audited Balance sheet with P&L statements	
3	Positive Net worth	Bidder should also have a positive net worth in the last 3 financial years (F.Y. 2021-22, 2020-21 and 2019-20)	Positive Net Worth and Profitability Certificate is- sued by the CA for the last three financial years (FY 2019-20, FY 2020-21, FY 2021-22). Certificate should contain UDIN no. issued by ICAI	
4	EMD	EMD of Rs. 42,65,300.00 /- (Rupees Forty Two lakhs Sixty Five thousands and Three hundereds Only) in the form of Bank Guarantee/ online pay- ment through eNivida portal. Validity of the BG should be 120 days from the Last Date of submission of Bid Scanned copy of BG should be submit- ted with Bid.	Physical Copy of BG should be submitted before date as defined in BDS.	
С	Technical			
1	General	Power of Attorney	Power of Attorney and Board Resolution in favor of one of its employees who will sign the Bid Documents.	
2		The bidder must have executed similar nature work in last 5 years ending on the last date of Bid submission, as 1. One similar work of 20% of SoR value of Eol OR 2. Two similar works each of 15% of SoR Value of Eol OR 3. Three similar works each of 10% of SoR Value of Eol Definition of Similar Work: As per South Western Railway tender RailTel/SR/SC/Mktg/2023-24/EOI-KORA_MLP_RMGR	Copy of Purchase/ Work Order & completion certificate issued by customer / PO issuing authority. On-going work shall be considered too, subjected to successful completion of minimum 80% work value as per PO duly certified for partial work percentage/value completion by PO issuing authority. The actual completed work value shall be considered for PO produced for experience.	
3	Deleted			

4	Deleted			
5	Deleted			
6	Not be black- listed	The bidder including Sub contractors should not have been black listed currently by Central Govt./State Govt./CPSU in India or anywhere globally by Government for security reasons.	Self-Declaration by the Bidder on Company's let- ter head	
7	Technical Manpower	Bidder should have more than 10 Technical Manpower on their payroll	Self-Certification from authorized /HR Head of the organization.	

In addition to the above, the bidder must comply with each of the following eligibility requirements:

- a. Declaration as per Form no. 14 and Form no.16 (restrictions on procurement from a bidder of a country which shares a land border with India and compliance to Gol OM regarding Make in India). The declarations mentioned above are required to be submitted from both Bidder and OEMs.
- b. The bidder must mandatorily provide Certificate of Origin from OEM for each quoted component and mention the same in the column 'Manufactured at (Place)' in the below format. For single quantity items, the bidder can declare the Country of Origin on OEM/ bidder's letterhead.

S.No	Item De- scription, Make, Model	Country of origin of OEM	Country of Man- ufac ture of item	Percentage of local contents as defined by order number W- 43/4/2019-IPHW-MeitY, dated 7th September, 2020issued by IPWH division of MeitY,Gol	Details of the loca- tion(s) at which thelo- cal value addition is. made
1	Category I & II Items with description			Consolidated MII / Local Content for the complete so lution declared by System. Integrator (SI)/ Bidder	

- c. Bidder shall submit the online links / documents and Data / specifications sheets pertaining to the quoted items.
- d. The bidder has to provide the un-priced BOM (Bill of Materials) for all quoted components.
- e. Bidder need to provide Single point of contact and also share the support and escalation matrix with details like e-Mail IDs and Phone nos.

- f. OEM / Bidder shall declare that the quoted products are brand new and not re-furbished and repaired products. The products so provided should be the latest available.
- g. The bidder must agree to provide and execute the entire scope of work involved as per South Western Railway tender document.

4.A.22 Eligibility Credentials and Verification

The bidder is required to submit purchase order and satisfactory working/implementation certificate issued by the user/customer. Purchase orders without relevant organization's confirmation through a credential letter will not be considered as implementation certificate from the client.

The Bidders shall submit a notarized affidavit on a non-judicial stamp paper stating that they are not liable to be disqualified and all their statement/documents submitted along with bid are true and factual. Standard format of the affidavit to be submitted by the bidder is enclosed as Form no. 4 (Chapter-6). **NON-SUBMISSION OF AN AFFIDAVIT BY THE BIDDER SHALL RESULT IN SUMMARY REJECTION OF HIS/THEIR BID.** And it shall be mandatorily incumbent upon the Bidder to identify, state and submit the supporting documents duly self-attested by which they/he is qualifying the Qualifying Criteria mentioned in the Eol Document. It will not be obligatory on the part of Eol Committee to scrutinize beyond the submitted document of Bidder as far as his qualification for the Eol is concerned.

RailTel (RCIL) reserves the right to verify all statements, information and documents submitted by the bidder in his Eol offer, and the bidder shall, when so required by RailTel (RCIL), make available all such information, evidence and documents as may be necessary for such verification

In case of any wrong information submitted by Bidder, the contract shall be terminated. Performance Guarantee (PG) and Security Deposit (SD) of contract forfeited and agency barred for doing business on RailTel (RCIL) for 5 (five) years.

For International project if the original client certificate and other documents are in language other than English than a translated copy duly confirmed by Indian embassy.

4.A.23 RailTel Reserves the right:

- (i) To verify, if so desired, the correctness of documentary evidence furnished by the bidder.
- (ii) To verify the successful operation and performance of qualifying projects and bidder shall arrange permission for the same.
- (iii) To carry out capability assessment of the bidder(s) including referral to in-house information.

(iv) RailTel shall not be responsible for any delay in the receipt of EoIs and reserves the right to **ACCEPT/REJECT** any or all EoIs without assigning any reason. To ask the clarification and supporting documents in respect to submitted eligibility documents.

4.A.25 Evaluation of Offer

The technical bids will be evaluated in two steps-

- i. The bids will be examined based on eligibility criteria stipulated above to determine the eligible bidders.
- ii. The technical bids of only the eligible bidders shall be further evaluated based on the technical specifications of the required items and the proposal submitted by the bidder.

During evaluation of offer, if required RailTel may ask clarification or documents from the bidder.

Additional features offered by the bidder, over and above the ones asked for in the Eol documents, shall not be considered for evaluation of bids.

The bidders should quote for all items & the offer will be evaluated in totality.

Inter se position of the offers will be determined on total cost which will include basic rate, custom duty, CGST, SGST, IGST, UTGST, freight, insurance and any other charge or cost quoted by the Bidder, including GST payable, on reverse charge by RailTel.

4.A.31 Earnest Money Deposit (EMD)

All the bidders shall submit EMD in the form of Bank Guarantee (BG) as per form-12 Chapter 6 from a Nationalized/Schedule bank/the same can be paid online through eNivida portal, Scan copy of BG shall be submitted online through E-Nivida Portal. Physical copy of the BG should reach the office of Executive Director/ Southern Region, Secunderabad on or before the Date specified in BDS.

Action will be taken if a bidder withdraws his offer or modifies the terms and conditions of the offer during validity period and in the case of a successful bidder, if the bidder fails to accept the Purchase order/LOA and fails to furnish performance bank guarantee (security deposit) in accordance with clause 4.A.7.

Offers not accompanied with EMD in the form of Bank Guarantee shall be summarily **REJECTED**.

4.A.33 Offer/ Bid Prices

The bidder shall give the prices indicating all levies and taxes, packing forwarding, freight and insurance etc. The basic unit price and all other components of the price need to be

individually indicated against the goods it proposes to supply under the EoI document as per schedule given in Chapter-2. The price shall be quoted in Indian Rupees only.

The break-up of price of each item of SOR in terms of basic Unit price shall be inclusive of Freight, Custom Duty, Forwarding, Packing, Insurance and any other Levies/charges already paid or payable by the bidder (with applicable taxes break-up viz. SGST/CGST/IGST/UTGST) shall be quoted in the SOR Chapter-2.

4.A.34 NIL Deviation

Bidder is required to submit the "NIL Deviation compliance undertaking" for all the terms and conditions of EoI including all corrigenda shall be enclosed with the offer as per proforma given in Form no. 6 (Chapter-6).

4.A.35 Inspection

Inspection will be carried by RailTel/customer appointed agency if required by customer and/or as per South Western Railway tender conditions. Any additional Scope of the Inspection would be as per the requirement of the Customer.

Along with inspection call, the Bidder/manufacturer shall submit details of test procedures, test program, test parameters together with permitted values, etc., and their Quality Assurance Plan.

In case material fails during inspection, the fresh lot of material shall be offered without any extra cost, by the manufacturer/bidder. In such a case, total cost of re-inspection including travel, lodging & boarding of the inspecting officials shall be to manufacturer's/ bidder's account.

4.A.36 Force Majeure

If during the Agreement, the performance in whole or in part, by either party, of any obligation under this is prevented or delayed, by reason beyond the control of the parties including war, hostility, acts of the public enemy, civic commotion, sabotage, Act of State or direction from Statutory Authority, explosion, epidemic, quarantine restriction, strikes and lockouts (as are not limited to the establishments and facilities of the parties), fire, floods, earthquakes, natural calamities or any act of GOD (hereinafter referred to as EVENTS), provided notice of happenings of any such EVENT is given by the affected party to the other, within twenty one (21) days from date of occurrence thereof, neither party shall have any such claims for damages against the other, in respect of such non-performance or delay in performance. Provided service under this Agreement shall be resumed as soon as practicable, after such EVENT comes to an end or ceases to exist.

In the event of a Force Majeure, the affected party will be excused from performance during the existence of the Force Majeure. When a Force Majeure occurs, the affected party after notifying the other party will attempt to mitigate the effect of the Force Majeure as much as possible. If such delaying cause shall continue for more than thirty (30) days from the date of the notice stated above, the party injured by the inability of the other to perform shall have the right, upon written notice of thirty (30) days to the other party, to terminate this

Agreement. Neither party shall be liable for any breach, claims, damages against the other, in respect of non-performance or delay in performance as a result of Force Majeure leading to such termination.

4.A.37 Settlement of Disputes/Arbitration

- 1) Any dispute or difference whatsoever arising between the parties out of or relating to the construction, meaning, scope, operation or effect of this contract or the validity or the breach thereof shall be settled by arbitration in accordance with the Arbitration and Conciliation Act, 1996 as amended and the award made in pursuance thereof shall be binding on the parties. The venue of such arbitration or proceedings thereof shall be at New-Delhi.
- 2) All arbitration proceedings shall be conducted in English. Recourse against any arbitral award so rendered may be entered into court having jurisdiction or application may be made to such court for the order of enforcement as the case may be.
- 3) The Arbitral Tribunal shall consist of the Sole Arbitrator appointed by CMD/RailTel Corporation of India Limited, if the value of claim is up to Rs. 10 lakhs. If the value of the claim or amount under dispute is more than Rs. 10 Lakhs, the matter shall be referred to the adjudication of arbitral council. Chairman Managing Director (CMD) of RailTel Corporation shall furnish a panel of three names to the contractor, out of which, contractor will recommend one name to be his nominee and then CMD/RailTel shall appoint one name as RailTel's nominee and these two arbitrators with mutual consent shall appoint a third arbitrator who shall act as the deciding arbitrator in terms of Arbitration and Conciliation Act. The award of the sole arbitrator or the Arbitral council, as the case may be, shall be final and binding on both the parties. Each of the parties agree that notwithstanding that the matter may be referred to Arbitrator as provided herein, the parties shall nevertheless pending the resolution of the Controversy or disagreement, continue to fulfill their obligation under this Agreement so far as they are reasonably able to do so.

4.A.38 Governing Laws

The LOA shall be interpreted in accordance with the laws of India. The courts at New Delhi shall have exclusive jurisdiction to entertain and try all matters arising out of this contract.

4.A.39 Indemnity by Contractors

The Contract shall indemnify and save harmless RailTel from and against all actions, suit proceedings, losses, costs, damages, charges, claims, and demands of every nature and description brought or recovered against RailTel by reason of any act or omission of the Contractor, his agents or employees, in the execution of the works or in his guarding of the same. All sums payable by way of compensation under any of these conditions shall be considered as reasonable compensation to be applied to the actual loss or damage sustained, and whether or not any damage shall have been sustained.

4.A.40 Termination for Default

The purchaser may, without prejudice to any other remedy for breach of contract, by written notice of default, sent to the bidder, terminate this contract in whole or in part.

- a) If the bidder fails to deliver any or all of the goods within the time period(s) specified in the contract.
- b) If the bidder fails to perform any other obligation(s) under the contract; and
- c) If the bidder, in either of the above circumstance(s) does not remedy his failure within a period of 30 days (or such longer period as the Purchaser may authorize in writing) after receipt of the default notice from the Purchaser.

4.A.41 Risk, Cost & Ownership

If the contractor fails to deliver the equipment or honour the contractual commitment within the period fixed for such delivery in the contract, the Purchaser may terminate the LOA/contract in whole or in part, the Purchaser may proceed to purchase, upon such terms and in such manner as it deems appropriate, goods similar to those undelivered at risk and cost to contractor. The SD/ Performance Bank Guarantee shall also be encashed.

The Maximum Liability of bidder to any Loss/Damages to RailTel including Liquidity Damages and Performance Guarantee shall be limited to 100% of Value of contract.

All risks, responsibilities; liabilities pertaining to goods in transit and/or delivered at site shall remain with selected bidder till they are accepted by South Western Railway. The successful bidder will make own arrangements to secure and safeguard the goods delivered at site, at their own cost. South Western Railway may coordinate with the client for getting help for these arrangements.

4.A.42. Termination for Insolvency

The purchaser may at any time terminate the LOA by giving written notice to the bidder, without compensation to the bidder, if the bidder becomes bankrupt or otherwise insolvent as declared by the competent court provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the Purchaser.

4.A.43 Rates During Negotiation

The purchaser may call the bidder for the negotiation for reducing the rates. During negotiation the bidder/s shall not increase his/their quoted rates including payment terms in case RailTel negotiates for reduction of rates. Such negotiations shall not amount to cancellation or withdrawal of the original offer and the rates originally quoted will be binding on the bidder/s.

4.A.44 Submission of Offer (Online Eol)

All offers in the prescribed forms should be submitted before the time and date fixed for the receipt of the offers.

In case the schedule of requirement quoted by Bidder is incomplete with reference to Eol document, the offer is liable to be **REJECTED**.

ATTESTATION OF ALTERATION: No scribbling is permissible in the EoI documents. EoI containing erasures and alterations in the EoI documents are liable to be **REJECTED**. Any correction made by the Bidder/ Bidders in his/their entries must be signed (not initialed) by him/them.

The Bidder shall submit his bid online using the e-Procurement Portal https://railtel.eNi-vida.com. For detailed instructions please refer to E-Nivida Portal.

4.A.45 Constitution of Firm and power of Attorney

Any individual(s) signing the EoI or other documents connected therewith should specify whether he is signing: -

- (a) As sole proprietor of the concern or as attorney of the sole Proprietor.
- (b) As a partner or partners of the firm.
- (c) As a Director, Manager or Secretary in the case of Limited Company duly authorized by a resolution passed by the Board of Directors or in pursuance of the authority conferred by Memorandum of Association.

In the case of a firm not registered under the Indian Partnership Act, all the partners or the attorney duly authorized by all of them should sign the EoI and all other connected documents. The original Power of Attorney or other documents empowering the individual or individuals to sign should be furnished to the Purchaser for verification, if required.

RailTel will not be bound by Power of Attorney granted by the bidder or by the changes in the composition of the firm made subsequent to the execution of the contract agreement.

In case where the Power of Attorney partnership deed has not been executed in English, the true and authenticated copies of the translation of the same by Advocate, authorized translators of Courts and Licensed Petition Writers should be supplied by the Contractor(s) while EoI for the work.

Power of attorney in favour of the signatory duly authorizing the signatory. Original copy is need to be submitted by the successful bidder before issuance of LOA.

4.A.46 Opening of Eol

Bidder's Bid will be opened on specified date & time as mentioned in BDS Chapter-5 of the Eol

4.A.47 Non-Transferability & Non-Refundability

The Eol documents are not transferable. The cost of Eol paper, if any, is not refundable.

4.A.48 Errors, Omissions & Discrepancies

The Contractor(s) shall not take any advantage of any misinterpretation of the conditions due to typing or any other error and if in doubt, shall bring it to the notice of the purchaser without delay. In case of any contradiction only the printed rules, and books should be followed and no claim for the misinterpretation shall be entertained.

4.A.49 Wrong Information by bidder

If the Bidder/s deliberately gives/give wrong information in his/their EoI which creates/create circumstances for the acceptance of his/their EoI RailTel (RCIL) reserves the right to **REJECT** such bidder at any stage.

4.A.50 Limitation of Liability:

Provided the following does not exclude or limit any liabilities of either party in ways not permitted by applicable law:

- 1. The Supplier shall not be liable to the Purchaser, whether in contract in tort or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the Supplier to pay liquidated damages to the Purchaser; and
- 2. The aggregate liability of the Supplier to the Purchaser, whether under the Contract, in tort or otherwise, shall not exceed the total Contract Price, provided that this limitation shall not apply to any obligation of the Supplier to indemnify the Purchaser with respect to intellectual property rights infringement.

4.A.51 Integrity Pact Program

RailTel has adopted Integrity Pact Program and for implementation thereof all Eols relating to procurement of OFC, quad cable, prefab shelters, electronic equipment and its installation and/or commissioning etc and other item(s) or activity/activities proposed to be carried out or required by the Company for the value exceeding Rs. 15 crores at a time including for repair and maintenance of cable/network and any other items required for special works assigned to RailTel will be covered under the Integrity Pact Program and the vendors are required to sign the IP document and submit the same to RailTel before or along with the bids.

a) Only those vendors who have purchased the EoI document and signed the IP document can send their grievances, if any, to the Independent External Monitors (IEMNs) through the nodal officer, i.e. Chief Vigilance Officer (CVO), RailTel.

Name of IEMs and contact details:

Shri. Vinit Kumar Jayaswal

Add: E-34, Brahma Apartments, Plot-7, Sector-7, Dwarka, New Delhi-110075.

E-Mail: gkvinit@gmail.com

M.No. +91-9871893484

Shri. Punati Sridhar

Add: 8C, Block 4, 14-C Cross, MCHS

Colony, HSR 6th Sector, Bangaluru560102.

E-Mail: poonatis@gmail.com M.No. +91-9448105097

Name & contact details of Nodal Officer (IP) in RailTel:

Chief Vigilance Officer

RailTel Corporation of India Ltd 6th Floor, Office Block Tower-2, NBCC Complex, East Kidwai Nagar,

New Delhi-110023

E-Mail: cvo@railtelindia.com

- b) If the order, with total value equal to or more than the threshold value, is split to more than one vendor and even if the value of PO placed on any/each vendor(s) is less than the threshold value, IP document having been signed by the vendors at bid stage itself, the Pact shall continue to be applicable.
- c) Bidder of Indian origin shall submit the Integrity Pact (in 2 copies) on a non-judicial stamp paper of Rs. 100/- duly signed by the person signing the bid.
- d) Bidder of foreign origin may submit the Integrity Pact on its company's letterhead, duly signed by the person signing the bid.
- e) The 'Integrity Pact' shall be submitted online by all the Bidders duly signed in all pages along with the Bid. Eol received online without signed copy of the Integrity Pact document along with the technical bid documents will be liable to be **RE-JECTED**. Proforma for signing the Integrity Pact is available in Chapter-6 of this Eol document (Form No. 5). Original copies are needed to be submitted by the successful bidder before issuance of LOA as per Clause 4.B.3, Point (b) of Chapter-4B.
- f) One copy of the Integrity Pact shall be retained by RailTel and the 2nd copy will be issued to the representative of the bidders before issuance of LOA to the successful bidder. If the Bidders representative is not present during the issuance of LOA, the 2nd copy shall be sent to the bidder by post/courier.
- g) The Integrity Pact is applicable in this Eol vide CVC circular no. 10/05/09 dated 18.05.09 and revised guideline of CVC circular no. 015/VGL/091 dated 13.01.17 or the latest updated from time to time shall be followed.

4.A.52. Preference to Domestic Manufacturers

The provisions of the revised "Public Procurement (Preference to Make in India), Order 2017",dated16.09.2020(and subsequent amendments, if any, till opening of the EoI) by Department of Industrial Policy and Promotion, GoI shall apply to this EoI to the extent feasible. The criteria for Capability (verifiable evidence that they have manufacturing capability to

manufacture the specified quantity and supply the same with in stipulated time period), Equipment and Manufacturing facilities as well as net worth under the financial standing eligibility criteria shall be applicable to local suppliers also.

Bidders seeking Purchase preference for this EoI shall submit the documents/ declarations etc. as per latest DIPP guidelines and the applicable/associated latest letters if any till date of opening of the bid.

The necessary documentation for the individual items being declared to be Local shall be as per the stipulated guidelines as laid down in above mentioned policy letters and to be signed by the OEM as well as the bidder

Only bidders offering minimum 20% of local content for the overall solution of their offered bid (Class-I Local suppliers/bidders-minimum 50% LC and Class-II Local Suppliers/bidders-minimum 20% LC as perPPP-MII Order) are eligible to participate in this EoI. Bid of bidders offering less than 20% local content for the overall solution of their offered bid will be SUM-MARILY REJECTED.

The System Integrator (SI) / Bidder must submit the consolidated MII (local content) % for the complete solution being offered.

The margin of purchase preference shall be 20% and shall be given to 'Class-I local supplier'. 'Margin of purchase preference' means the maximum extent to which the price quoted by a Class-I local supplier may be above the L1 (Class-II local supplier) for the purpose of purchase preference.

Class-I & Class-II Suppliers/Bidders shall furnish following undertaking on their letter head along with their technical bid clearly mentioning % of local content. The undertaking shall become a part of the contract.

	_% of overall solution of our	hereby certify that we are offering minimun r offered bid in our offer No. dated
number) from the sta	• •	required to provide a certificate (with UDIN or of the company giving percentage of local nentioned in Clause
• •	ported by the following certing (to be submitted with tec	ificate issued by Auditor on their letter head

"We_____the statutory auditor/cost auditor of M/s. (name of the bidder) hereby certify that M/s.____ (name of bidder) are offering____% Local Content for overall solution of the Project Work under this EoI in accordance with GOI Guidelines vide offer No. dated___against RAILTEL EoI No.__.

These undertaking/certificate shall not mentionany unit price or total amount quoted by the bidder. Any mention of price or quoted amount will lead to <u>SUMMARILY</u>

<u>REJECTION</u> of the bid. In case of non-submission of above-mentioned undertaking/certificate with technical biddocuments, bid will be SUMMARILY REJECTED.

In price bid, the bidder shall provide price Break- up of "Local Content" and "Imported Content" for each SOR item **as per DPIIT's PMI Policy and its clarifications** and same shall be uploaded by the bidders along with their price bid in the e- procurement portal.

If after opening of price bid, lowest bid is of Class-II local supplier/bidder the eligible (technocommercially qualified) Class-II local supplier(s)/bidder(s) shall be granted a purchase preference to 20% i.e., where their evaluated price bid is within 20% of the evaluated lowest price bid of Class-II local supplier/bidder.

RailTel (RCIL) shall have the right to satisfy itself of the production capability and product quality of the manufacturer.

For the purpose of this policy, all terms used vide aforesaid policy shall be governed by the definitions specified in Para 2 of the policy document notified by DIPP vide letter No. P-45021/2/2017-B.E.-II dated 16.09.2020.

The successful bidder shall be obliged to fulfill therequirements of quality and delivery time in accordance with the provisions of the Purchase order/contract.

4.A.53 Sanctions

RailTel shall impose sanction of bidder/successful bidder for not fulfilling LC in accordance with the value mentioned in certificate of LC.

The sanctions may be in the form of written warning, financial penalty and blacklisting.

If the bidder does not fulfill the obligation after the expiration of the period specified in such warning. RailTel shall initiate action for blacklisting such bidder/successful bidder.

4.A.54 Make in India

The bidder may set up his manufacturing unit in India to the extent possible through a subsidiary or under license or through transfer of technology to any local manufacturer permitted by the purchaser. The bidder may indicate such tie ups for manufacturing in India if an arrangement is already in place.

The provisions of the Public Procurement (Preference to Make in India) Order 2017 dated June 15, 2017 (including revision issued on and 16.09.2020 subsequent amendments issued till opening of EoI, if any) by Department of Industrial Policy and Promotion, GoI shall apply to this EoI to the extent feasible. The eligibility criteria as mentioned in clause 4.A.21 shall be applicable to local manufacturers/OEMs also.

4.A.55 Contract Agreement

On completion of the selection process, RailTel will enter into a contract agreement with the selected bidder(s). The contract entered with RailTel would be operated by RailTel.

The Contract Agreement shall be entered by RailTel only after submission of valid Performance Guarantee by the successful bidder. Failure to do so shall constitute a breach of the agreement affected by the acceptance of the Eol. In such cases RailTel may determine that such Bidder has abandoned the contract and there upon his Eol and acceptance thereof shall be treated as cancelled and RailTel shall be entitled to take action and to forfeit other dues payable to the Contractor under this contract. The failed Contractor shall be debarred from participating in the re-Eol for that work.

The following documents would form part of the agreement between RailTel & the successful bidder: -

- i) This Eol document/Eol and all the issued addendum/ corrigendum.
- i) The bidder's proposal in response to this Eol/Eol and clarifications made in course of evaluation, including all Appendixes, and supporting documents.
- ii) The implementation plan identifying the tasks to be completed, the assigned responsibilities and the scheduled completion dates.
- iii) Copy of Signed LOA along with the copy of the PBG document.

4.A.56 Damage to South Western RailwayProperty or Private Life and Property:

The Contractor shall be responsible for all risk to the work and for trespass and shall make good at his own expense all loss or damage whether to the works themselves or to any other property of RailTel/ customer or the lives, persons or property of others from whatsoever cause in connection with the works until they are taken over by RailTel/ South Western Railway although all reasonable and proper precautions may have been taken by the Contractor.

In case RailTel shall be called upon to make good any costs, loss or damages, or to pay any compensation, including that payable under the provisions of the Workmen's Compensation Act or any statutory amendments thereof to any person or persons sustaining damages as aforesaid by reason of any act, or any negligence or omissions on the part of the Contractor; the amount of any costs or charges including costs and charges in connection with legal proceedings, which RailTel may incur in reference thereto, shall be charged to the Contractor. RailTel shall have the power and right to pay or to defend or compromise any claim of threatened legal proceedings or in anticipation of legal proceedings being instituted consequent on the action or default of the Contractor, to take such steps as may be considered necessary or desirable to ward off or mitigate the effect of such proceedings, charging to Contractor, as aforesaid; any sum or sums of money which may be paid and any expenses whether for reinstatement or otherwise which may be incurred and the propriety of any such payment, defence or compromise, and the incurring of any such expenses shall not be called in question by the Contractor.

CHAPTER- 4B INSTRUCTIONS TO THE BIDDERS

4.B.0 General

These are the Special Instructions to the Bidders for e-Eol.

4.B.1 Order of Priority of Contract Documents:

The documents forming this EoI document are to be taken as mutually explanatory of each other. For purpose of interpretation, the precedence and priority of the documents shall be in the following sequence:

- 1) Agreement (applicable after signing)
- 2) Letter of Acceptance of Eol
- 3) Notice Inviting Eol
- 4) Bid Data Sheet
- 5) Schedule of Requirements
- 6) Instructions to the Bidders
- 7) Annexure/Appendix to Eol
- 8) Forms of Bid
- 9) Commercial Terms and Conditions of the Contract
- 10) Technical Specifications
- 11) Relevant Codes and Standards
- 12) Drawings

Note: If any ambiguity or discrepancies is found in the EoI document, RailTel reserves the right to issue any clarification or instructions necessary to correct such ambiguity or discrepancy and such clarification/instruction shall be final and binding on the bidder and RailTel.

4.B.2 Submission of Bids only through online process is mandatory for this Eol

E-Eol is a new methodology for conducting Public Procurement in a transparent and secured manner. Now, the Government of India has made e-Eol mandatory. Suppliers/ Vendors will be the biggest beneficiaries of this new system of procurement. For conducting electronic Eol, RailTel has decided to use the portal https://railtel.eNivida.com.

Bidders are advised to visit the E-Nivida Portal for details related to E-Eol i.e., Registration, FAQ, Helpdesk, Learning Center etc.

4.B.2.1. Eol Bidding Methodology:

Bidder has to submit single packet of the bid

Helpdesk

Please visit Helpdesk section on RailTel E-Nivida Portal.

RailTel Contact-I (for general Information)

As mentioned in BDS (Chapter-5)

RailTel Contact-II (for general Information)

As mentioned in BDS (Chapter-5)

4.B.2.2. Bid related Information for this Eol

The entire bid-submission would be online on RailTel E-Nivida Portal.

Broad outline of submissions are as follows:

- 1. Submission of Scan copy of Earnest Money Deposit (EMD) in the form of BG/online payment in eNivida portal.
- 2. Submission of digitally signed copy of EoI Documents/Addenda/Corrigenda
- 3. Bid
- 4. Online response to Terms & Conditions of Eol.

NOTE:

- I. Bidder must ensure that the bid must be successfully submitted online as per instructions of E-Nivida Portal.
- II. Bidder may submit their offer depending upon meeting of the qualification criteria and other terms & conditions of the EoI. However, Price bid of the bidder shall only be opened once the bidder offer is found meeting the qualification criteria and other terms & conditions of the EoI.

4.B.3. Online Submissions:

The bidder is required to submit all the relevant documents online only with the following documents:

- a) Scan copy of EMD (in the form of BG) to be submitted online **through E-Nivida**Portal.
- b) Integrity pact to be submitted as per Clause 4.A.51 (Form No. 5, Chapter-6). Original copies are needed to be submitted by the successful bidder before issuance of LOA.
- **c)** Constitution of Firm and Power of attorney to be submitted online as per Clause 4.A.45. Original copy is needed to be submitted by the successful bidder before issuance of LOA.
- **d)** System Performance Guarantee (Form No. 2, Chapter-6). Original copy is needed to be submitted by the successful bidder before issuance of LOA.
- e) Affidavit (Form No. 4 Chapter-6). Original copy is needed to be submitted by the successful bidder before issuance of LOA.
- f) All forms from form 1 to 16 as applicable
- g) Unpriced Commercial Bid with Make and Model(prices blocked)

Hard copy may be sought by RailTel offline for verification/clarification, after opening of the e-bid response on E-Nivida Portal (e-Procurement), if required.

4.B.4 Submission of Eligibility Criteria related documents

All Eligibility criteria related documents as applicable shall be scanned and submitted ONLINE.

NOTE: It is advised to all bidders to submit their offer online well before the closing time of EoI to avoid any last-minute issues in uploading. Its bidder's responsibility to proactively plan for the bid submission and in case of internet related problem at a bidder's end, especially during 'critical events' such as a short period before bid-submission deadline, during online public EoI opening event, during e-auction, it is the bidder's responsibility to have backup internet connections.

4.B.5 Preparation of Bids

- a) Bidder should take into account any corrigendum published on the EoI document/ SWR tender document before submitting their bids. Please go through the EoI advertisement and the EoI document carefully to understand the documents required to be submitted as part of the bid. Please note the number of covers in which the bid documents have to be submitted, the number of documents including the names and content of each of the document that need to be submitted.
- b) Bidder, in advance, should get ready the bid documents to be submitted as indicated in the EoI document/schedule and generally, they can be in PDF/SLS/RAR/DWF formats. Bid documents may be preferably scanned with 100 dpi with black and white option.

4.B.6 Instructions for EoI Document to the Bidders

The NIT and link to EoI is published on www.railtelindia.com E-Nivida Portal and the EoI is published on E-Nivida, a online Portal https://railtel.eNivida.com . EoI offers shall be submitted online at E-Nivida Portal https://railtel.eNivida.com only.

NOTE: For online bid submission the bidder will have to necessarily download an official online copy of the EoI documents from E-Nivida Portal, and this should be done well before the deadline for bid-submission.

4.B.7 Submission of Offers and Filling of Eol:

This e-Eol should be duly submitted online using the e-Procurement Portal https://railtel.eNivida.com. For detailed instructions please refer to E-Nivida Portal.

4.B.8 Attendance of Representatives for Eol Opening:

Representatives of bidders desirous to attend the EoI opening can do so on production of a proper letter of authority from the respective firm, failing which they may not be allowed to attend the EoI opening. Authorized representatives of those firms who have submitted the EoI documents alone shall be allowed to attend the EoI opening.

4.B.10 Addenda / Corrigenda:

Addenda / Corrigenda to the EoI documents may be issued by RailTel prior to the date of opening of the EoIs, to clarify or reflect modifications in the contract terms and conditions or in the design. Such addendum/corrigendum shall be available on e-Nivida and RailTel website. Bidders who are unable or unwilling to bring their EoIs to conform to the requirements of addenda/Corrigenda of EoI /SWR tender are liable to be **REJECTED**.

4.B.11 Ambiguity/ Pre- Bid Clarification Requests:

If there is any ambiguity or doubt as to the meaning of any of the EoI clauses/ conditions or if any additional information required, the matter should immediately be referred to Rail-Tel in writing through emails to RailTel Contacts mentioned in BDS.

4.B.12 Compulsory Compliance Conformations by all Participating Bidders

The instructions given in the EoI document are binding on the bidder and submission of the EoI shall imply unconditional acceptance of all the Terms & conditions by the bidder.

Each and every page of submitted EoI document including documentation shall be serially numbered & indexed. Bidders shall enclose relevant documents in their bid document to support their claims of experience/ eligibility/compliance meeting criteria mentioned under different clauses of the EoI.

In case some false information is submitted by any bidder in support of experience, performance certificate, financial turnover, etc., then the bidder EoI shall be RE-JECTED and action will be taken as per 4.A.30

RailTel shall be sole judge in the matter of shortlisting bidders at all stages of the Eol and the decision of RailTel shall be final and binding on the bidders.

4.B.13 Deleted

CHAPTER- 5 BID DATA SHEET (BDS)

The section consists of provisions that are specific to various Clauses of the EoI document

Clause	Description	
Clause 4.A.1, Chapter-4-A,	Validity of offer Validity: The offers submitted shall be valid for a period of 90 days from the date of opening of EoI.	
Clause 4.A.2, Chapter-4-A,	Warranty As per South Western Railwaytender document attached	
Clause 4.A.5, Chapter-4-A,	Delivery/Implementation Timelines As per South Western Railwaytender document attached	
Clause 4.A.5.7, Chapter-4-A, Clause 4.A.21, Chapter-4-A,	Billing Address: The Executive Director RailTel Corporation of India Ltd., 1-10-39 to 44, 6A, 6th Floor, Begumpet Airport Road, Opp. Shoppers Stop, Begumpet, Hyderabad- 500 016 Fax: +91-40-27820682, Tel: +91-40-27788000 The bidder must have executed similar nature work in last 5 years ending on the last date of Bid submission, as 1. One similar work of 20% of SoR value of Eol OR 2. Two similar works each of 15% of SoR Value of Eol OR 3. Three similar works each of 10% of SoR Value of Eol	
	Definition of Similar Work: As per South Western Railway tender RailTel/SR/SC/Mktg/2023-24/EOI-KORA_MLP_RMGR	
Clause 4.A.28, Chapter-4-A,	Purchaser's Right to Vary Quantities (As per South Western Railway tender document)	
Clause 4. A.31	EMD of Rs. 42,65,300.00 /- (Rupees Forty Two lakhs Sixty Five thousands and Three hundereds Only) in the form of Bank Guarantee/ online payment through eNivida portal. Validity of the BG should be 120 days from the Last Date of submission of Bid Scanned copy of BG should be submitted with Bid.	
Clause 4.A.44, Chapter-4-A,	Last Date of Submission of Offer (Online) Date: 25.10.2023(Last Date of uploading of the Eol document on E-Nivida Portal) Time: 15:00 hours	

Clause	Description
Clause 4.B.2.1, Chapter-4-B,	Date of Opening of Eol (Online) Date: 25.10.2023(Date of bid opening on E-Nivida Portal) Time: 15:15 hours RailTel Contact-I (for general Information) Sh. Shailendra Dusa, DGM/Marketing Telephone: Tel: +91-40-27788000, Ext:532 Mobile: 9866327886 Email ID: sdusa@railtelindia.com RailTel Contact-II (for general Information) Sh. Nitin Prakash, GGM/Marketing/SC
Chapter-1, Chapter-6, Regional Ad- dress,	Telephone: Tel: +91-40-27788000, Ext:552 Mobile: 9281145207 Email ID: prakash.nitin@railtelindia.com The Executive Director RailTel Corporation of India Ltd., 1-10-39 to 44, 6A, 6th Floor, Begumpet Airport Road, Opp. Shoppers Stop, Begumpet, Hyderabad- 500 016 E-mail ID: kmr@railtelindia.com

Note:

1. If the details given in BDS contradict with referred clause in the detailed EoI document, the details in BDS will have overriding priority (as per clause 4.B.1) over the referred clause in the EoI document.

CHAPTER- 6 -FORM (S)/PROFORMA (S)

Form No. 1 - PROFORMA FOR "PERFORMANCE BANK GUARANTEE BOND (PBG)"

(To be stamped in accordance with stamp act)

PROFORMA OF BANK GUARANTEE

(To be submitted by the vendor for claiming payment)

RailTel Corporation of India Ltd., 1-10-39 to 44, 6A, 6th Floor, Begumpet Airport Road, Opp. Shoppers Stop, BEGUMPET, HYDERABAD- 50			
BANK GUARANTEE NO: DATE:			
Dear Sir(S)			
This has reference to the Purchase Order No RailTel Corporation of India Limited (RAILTEL) on M/s (Name & Address of ve		been placed	by
commissioning and warranty of(de The conditions of this order provide that the vendor sh Arrange to deliver the items listed in the said order to th and	nall,		
Arrange to install and commission the items listed in satthe entire satisfaction of RAILTEL and Arrange for towards the itemssupplied by vendor on site as per the M/s (Name of Vendor) has accepted the said purchase therein and have agreed to issue the performance baland assurance of their contractual obligations vide the vendor) holds an account with us and has approached the promises, we hereby furnish such guarantees as metallic and the promises.	the comprehensive wante warranty clause in said e order with the terms and ank guarantee on their part of the supply Order No	rranty service supped purchase order. d conditions stipula part, towards promi	ted ses of
RAILTEL shall be at liberty without reference to the Bank hereunder to take any other undertaking of seculor or liabilities under or in connection withthe said contract or the said contract or to grant time and or indulgence	urity in respect of the su act or to vary the terms	ppliers obligations a vis-a – vis the supp	and olier

hereunderor of prejudicing right of RAILTEL against the bank.

otherwise vary the prices or the total contract value or to forebear from enforcement of all or any of the obligations of the supplier under the said contractand/or the remedies of RAILTEL under any security now, or hereafter held by RAILTELand no such dealing(s) with the supplier or release or forbearance whatsoever shall have the effect of releasing the bank from its full liability of RAILTEL This undertaking guarantee shall be a continuing undertaking guarantee and shallremain valid and irrevocable for all claims of RAILTEL and liabilities of the supplierarising up to and until_(date) This undertaking guarantee shall be in addition to any other undertaking or guarantee or security whatsoever the that RAILTEL may now or at any time have inrelation to its claims or the supplier's obligations/liabilities under and / or in connection with the said contract and RAILTEL shall have the full authority to takerecourse to or enforce this undertaking guarantee in preference to the other undertaking or security (ies) at its sole discretion and no failure on the part of C-DAC in enforcing or requiring enforcement of any other undertaking or security shall have the effect of releasing the bank from its full liability hereunder.

We_	(Name of Bank) hereby agree and irrevocably undertake
form brea	oromise that if in your (RAILTEL's) opinion any default is made by M/s (Name of Vendor) in per- ing any of the terms and /or conditions of the agreement or if in your opinion they commit any ch of the contract or there is any demand by you against M/s(Name of Vendor),then on no- o us by you, we shall on demand and without demur and withoutreference to M/s
	(Name of Vendor), pay you, in any manner in whichyou may direct,
the	amount of Rs/- (Rupees
	Only) or such portion thereof as may be demanded by you
dep be l	exceeding the said sum and as you may from time to time require. Our liability to pay is not endent or conditional on your proceeding against M/s(Name of Vendor) and we shall able & obligated topay the aforesaid amount as and when demanded by you merely on an intion being given by you and even before any legal proceedings, if any, are taken against M/s(Name of Vendor)
ante reas any com	Bank hereby waives all rights at any time inconsistent with the terms of this undertaking guare and the obligations of the bank in terms hereof shall not be anywise affected or suspended by on of any dispute or disputes having beenraised by the supplier (whether or not pending before arbitrator, Tribunal orCourt) or any denial of liability by the supplier or any order or any order or munication whatsoever by the supplier stopping or preventing or purporting to stop or prevent nent by the Bank to RAILTEL hereunder.
TEL age	amount stated in any notice of demand addressed by RAILTEL to the Bank as claimed by RAIL- from the supplier or as suffered or incurred by RAILTEL on the account of any losses or dam- or costs, charges and/or expenses shall as between the Bank and RAILTEL be conclusive of mount so claimed or liable to
-	aid to RAILTEL or suffered or incurred by RAILTEL, as the case may be and payableby the Bank AILTEL in terms hereof.
post	(RAILTEL) shall have full liberty without reference to us and without affecting this guarantee, to cone for any time or from time to time the exercise of any of the powers and rights conferred on under the contact with the said M/s
	(Name of Vendor) and to enforce or to forbear from endorsing any power or
riah:	s or by reason of time being given to the said M/s (name of

Vendor) which under law relating to the sureties would but for the provisions have the effect of re-

leasing us.
You will have full liberty without reference to us and without affecting this guarantee, to postpone for any time or from time to time the exercise of any of the powers and rights conferred on you under the contract with the said M/s (Name of Vendor) and to enforce or to forbear from endorsing any power or rights
or by reason of time being given to the said M/s (Name of Vendor) which under law relating to the sureties would but for the provisions have the effect of re-
leasing us.
Your right to recover the said sum of Rs/- (Rupeesonly) from us in manner aforesaid will not be affected/ or
suspended by reason of the fact that any dispute or disputes have been raised by the said M/s(Name of Vendor) and/ or that anydispute or dis-
putes are pending before any officer, tribunal or court or Arbitrator.
The guarantee herein contained shall not be determined or affected by the liquidation or winding up dissolution or change of constitution or insolvency of the said M/s_(Name of Vendor) but shall in all respects and for allpurposes be binding and operative until payment of all dues to RAILTEL in respect of such liability or liabilities.
Our liability under this guarantee is restricted to Rs/- (RupeesOnly). Our guarantee shall remain in force until unless asuit action to
enforce a claim under guarantee is filed against us within six monthsfrom (which is date of expiry or guarantee) all your rights under the said guaranteeshall be forfeited and we shall be relieved and discharged from all liabilities thereunder.
We have power to issue this guarantee in your favour under Memorandum and Articles of Association of our Bank and the undersigned has full power to do underthe power of Attorney dated.
Notwithstanding anything contained herein:
Our liability under this guarantee shall not exceed Rs(in words) This bank guarantee shall be valid up to & unless a suit for action toenforce a
claim under guarantee is filed against us within six months from thedate of expiry of guarantee. All your rights under the said guarantee shall beforfeited and we shall be relieved and discharged from all liabilities there afteri.e., after six months from the date of expiry of this Bank guarantee. We are liable to pay the guaranteed amount or any parts thereof under this bankguarantee only and
only if you serve upon us a written claim or demand or before
The Bank guarantee will expire on (Min 37 months from the date of successfulinstallations of the items in the order)

Granted by the Bank

Yours faithfully,

For (Name of Bank)

SEAL OF THE BANK Authorised Signatory

Form No. 2 - PROFORMA FOR "SYSTEM PERFORMANCE GUARANTEE" (On Stamp Paper of Rs. One Hundred) (To be signed by the Bidder)

To
The Executive Director,
RailTel Corporation of India Ltd.,
1-10-39 to 44, 6A, 6th Floor, Begumpet Airport Road,
Opp. Shoppers Stop, BEGUMPET, HYDERABAD- 500 016

EOI Reference No.:

Applicable for Bidder/OEM(s) directly possible. Dear Sir,	participating in the Tender
sign on the basis of which we have submitted our Tend been carefully made to conform to the end objectives in specification therein. We further guarantee that in the when installed, not complying with the end objectives of Tender documents, we shall provide further inputs to entives contained in these documents without any addition which may be required in this regard. We further guar the additional inputs under the System Guarantee will be these additional inputs will be provided by us to make the date on which this guarantee is invoked by the Purcof one year from the date of commissioning of the system.	der no
Signature of witness:	(Signature of Firm's Authorized Officer) Seal
1 2	

	Or
Applicable for OEM(s)	

(Signature of Firm's Authorized Officer)
Seal

Signature of witness:

1.

2.

Form No. 3 - PROFORMA FOR "MAINTENANCE SUPPORT" (To be signed by the Bidder as well as the OEM's)

Not applicable in this bid

Form No. 4 -PROFORMA FOR AFFIDAVIT TO BE UPLOADED BY BIDDER ALONGWITH THE EOI DOCUMENTS

(To be signed by the Bidder)

(To be executed in presence of public notary on non-judicial stamp paper of the value	of Rs.	100/-
	The stamp paper has to be in the name of the Bidder) **		

I(Name a	nd designation)** appointed as the attorney/authorized sig-
natory of the Bidder (including its con	stituents),
M/s	(hereinafter called the Bidder) for the purpose
of the EoI documents for the work of	
as per the Eol No	_ of (RailTel Region), do hereby solemnly affirm and
state on the behalf of the Bidder inclu	iding its constituents as under:

- 1. I/We the Bidder (s), am/are signing this document after carefully reading the contents.
- 2. I/we the Bidder(s) also accept all the conditions of the EoI and have signed all the pages in confirmation thereof.
- 3. I/We hereby declare that I/We have downloaded the EoI documents from electronic-EoI portal. I/We have verified the content of the document from the website and there is no addition, no deletion or no alteration to the content of the EoI document. In case of any discrepancy noticed at any stage i.e., evaluation of Bidders, execution of work or final payment of the contract, the master copy available with the RailTel/ DY.CSTE/CN1/BNC shall be final and binding upon me/us.
- 4. I/We declare and certify that I/we have not made any misleading or false representation in the forms, statements and attachments in proof of the qualification requirements.
- 5. I/We also understand that my/our offer will be evaluated based on the documents/credentials submitted along with the offer and same shall be binding upon me/us.
- 6. I/We declare that the information and documents submitted along with the EoI by me/us are correct and I/we are fully responsible for the correctness of the information and documents submitted by us.
- 7. I/We undersigned that if the certificates regarding eligibility criteria submitted by us are found to be forged/false or incorrect at any time during process for evaluation of EoIs, it shall lead to banning of business for five years on entire RailTeI. Further, I/we (insert name of the Bidder) ** _____ and all my/our constituents understand that my/our offer shall be Summarily REJECTED.
- 8. I/we also understand that if the certificates submitted by us are found to be false/forged or by OEMs of the offered Hardware/Software incorrect at any time after the award of the contract, it will lead to termination of the contract, along with forfeiture of SD and Performance Guarantee besides any other action provided in the contract including banning of business for five year on entire RailTel.

	DE	PONE	ENT
SEAL AND	SIG	NATU	IRE
OF	THE	BIDD)ER

VERIFICATION

I/We above named Bidder do hereby solemnly affirm and verify that the contents of my/our above affidavit are true and correct. Nothing has been concealed and no part of it is false.

DEPONENT SEAL AND SIGNATURE OF THE BIDDER

Place:

Dated:

^{**} The contents in Italics are only for guidance purpose. Details as appropriate, are to be filled in suitably by Bidder. Attestation before Magistrate/Notary Public.

Form No. 5 - PROFORMA FOR "SIGNING THE INTEGRITY PACT" (To be signed by the Bidder)

RailTel Corporation of India Limited, hereinafter referred to as "The Principal".

AND

Preamble

In order to achieve these goals, the Principal will appoint an Independent External Monitor (IEM), who will monitor the EoI process and the execution of the contract for compliance with the principles mentioned above.

Section 1- Commitments of the Principal

- 1. The Principal commits itself to take all measures necessary to prevent corruption and to observe the following principles:
 - a. No employee of the Principal, personally or through family members, will in connection with the EoI for, or the execution of a contract, demand, take a promise for or accept, for self or third person, any material or immaterial benefit which the person is not legally entitled to.
 - b. The Principal will during the EoI process treat all Bidder(s) with equity and reason. The Principal will in particular, before and during the EoI process, provide to all Bidder(s) the same information and will not provide to any Bidder(s) confidential/additional information through which the Bidder(s) could obtain an advantage in relation to the process or the contract execution.
 - c. The Principal will exclude from the process all known prejudiced persons.
- If the Principal obtains information on the conduct of any of its employees which is a criminal offence under the IPC/PC Act, or if there be a substantive suspicion in this regard, the Principal will inform the Chief Vigilance Officer and in addition can initiate disciplinary actions.

Section 2- Commitments of the Bidder(s) / Contractor(s)

- 1. The Bidder(s)/Contractor(s) commit himself to take all measures necessary to prevent corruption. He commits himself to observe the following principles during his participation in the Eol process and during the contract execution.
 - a. The Bidder(s)/contractor(s) will not, directly or through any other persons or firm, offer promise or give to any of the Principal's employees involved in the EoI process or the execution of the contract or to any third person any material or other benefit which he/she is not legally entitled to, in order to obtain in exchange any advantage during EoI process or during the execution of the contract.
 - b. The Bidder(s)/Contractor(s) will not enter with other Bidders into any undisclosed agreement or understanding, whether formal or informal. This applies in particular to prices, specifications, certifications, subsidiary contracts, submission or non-submission of bids or any other actions to restrict competitiveness or to introduce cartelization in the bidding process.
 - c. The Bidder(s)/Contractor(s) will not commit any offence under the relevant IPC/PC Act; further the Bidder(s) /Contractors will not use improperly, for purposes of competition or personal gain, or pass on to others, any information or document provided by the Principal as part of the business relationship, regarding plans, technical proposals and business details, including information contained or transmitted electronically.
 - d. The Bidder(s)/Contractor(s) of foreign origin shall disclose the name and address of the Agents/representatives in India, if any. Similarly, the bidder(s)/contractor(s) of Indian Nationality shall furnish the name and address of the foreign principals, if any. Further details as mentioned in the "Guidelines on Indian Agents of Foreign Suppliers" shall be disclosed by the Bidder(s)/Contractor(s). Further, as mentioned in the Guidelines all the payments made to the Indian agent/representative have to be in Indian Rupees only. Copy of the "Guidelines on Indian Agents of Foreign Suppliers' as annexed and marked as Annexure A.
 - e. The Bidder(s)/Contractor(s) will, when presenting his bid, disclose any and all payments he has made, is committed to or intends to make to agents, brokers or any other intermediaries in connection with the award of the contract.
- 2. The Bidder(s)/Contractor(s) will not instigate third persons to commit offences outlined above or be an accessory to such offences.

Section 3: Disqualification from EoI process and exclusion from future contracts

If the Bidder(s)/Contractor(s), before award or during execution has committed a transgression through a violation of Section 2, above or in any other form such as to put his reliability or credibility in question, the Principal is entitled to disqualify the Bidder(s)/Contractor(s) from the Eol process or take action as per the procedure mentioned in the "Guidelines on Banning of business dealings". Copy of the "Guidelines on Banning of business dealings" is annexed and marked as Annex-"B".

Section 4: Compensation for Damages

- If the Principal has disqualified the Bidder(s) from the EoI process prior to the award according to Section 3, the Principal is entitled to demand and recover the damages equivalent to Earnest Money Deposit/Bid Security.
- 2. If the Principal has terminated the contract according to Section 3, or if the Principal is entitled to be terminated the contract according to Section 3, the Principal shall be entitled to demand and recover from the Contractor liquidated damages of the Contract value or the amount equivalent to Performance Bank Guarantee.

Section 5: Previous Transgression

- The Bidder declares that no previous transgressions occurred in the last three years with any other company in any country conforming to the anti-corruption approach or with any other public sector enterprise in India that could justify his exclusion from the EoI process.
- 2. If the bidder makes incorrect statement on this subject, he can be disqualified from the EoI process for action can be taken as per the procedure mentioned in "Guidelines on Banning of business dealings".

Section 6: Equal treatment of all Bidders / Contractors/Subcontractors.

- 1. The Bidder(s)/Contractor(s) undertake(s) to demand from all subcontractors a commitment in conformity with this Integrity Pact, and to submit it to the Principal before contract signing.
- 2. The Principal will enter into agreements with identical conditions as this one with all bidders, contractors and subcontractors.
- 3. The Principal will disqualify from the EoI process all bidders who do not sign this Pact or violate its provisions.

Section 7: Criminal charges against violation by Bidder(s) / Contractor(s) / Sub contractor(s)

If the Principal obtains knowledge of conduct of a Bidder, Contractor or Subcontractor, or ofan employee or a representative or an associate of a Bidder, Contractor or Subcontractor which constitutes corruption, or if the Principal has substantive suspicion in this regard, the Principal will inform the same to the Chief Vigilance Officer.

Section 8: Independent External Monitor / Monitors

- 1. The Principal appoints competent and credible Independent External Monitor for this Pact. The task of the Monitor is to review independently and objectively, whether and to what extent the parties comply with the obligations under this agreement.
- 2. The Monitor is not subject to instructions by the representatives of the parties and performs his functions neutrally and independently. He reports to the CMD, RailTel.

- 3. The Bidder(s)/Contractor(s) accepts that the Monitor has the right to access without restriction to all project documentation of the Principal including that provided by the Contractor. The Contractor will also grant the Monitor, upon his request and demonstration of a valid interest, unrestricted and unconditional access to his project documentation. The same is applicable to Subcontractors. The Monitor is under contractual obligation to treat the information and documents of the Bidder(s)/ Contractor(s)/Subcontractor(s) with confidentiality.
- 4. The Principal will provide to the Monitor sufficient information about all meetings among the parties related to the Project provided such meetings could have an impact on the contractual relations between the Principal and the Contractor. The parties offer to the Monitor the option to participate in such meetings.
- 5. As soon as the Monitor notices, or believes to notice, a violation of this agreement, he will so inform the Management of the Principal and request the Management to discontinue or take corrective action, or to take other relevant action. The monitor can in this regard submit non-binding recommendations. Beyond this, the Monitor has no right to demand from the parties that they act in a specific manner, refrain from action or tolerate action.
- 6. The Monitor will submit a written report to the CMD, RailTel within 8 to 10 weeks from the date of reference or intimation to him by the Principal and, should the occasion arise, submit proposals for correcting problematic situations.
- 7. Monitor shall be entitled to compensation on the same terms as being extended to provide to Independent Directors on the RailTel Board.
- 8. If the Monitor has reported to the CMD, RailTel, a substantiated suspicion of an offence under relevant IPC/PC Act, and the CMD, RailTel has not, within the reasonable time taken visible action to proceed against such offence or reported it to the Chief Vigilance Officer, the Monitor may also transmit this information directly to the Central Vigilance Commissioner.
- 9. The word 'Monitor' would include both singular and plural.

Section 9: Pact Duration

This pact begins when both parties have legally signed it. It expires for the Contractor 10 months after the last payment under the contract, and for all other Bidders 6 months after the contract has been awarded.

If any claim is made / lodged by either party during this time, the same shall be binding and continue to be valid despite the lapse of this pact as specified above, unless it is discharged / determined by CMD of RailTel.

Section 10: Other Provisions

- 1. This agreement is subject to Indian Law, Place of performance and jurisdiction is the Registered Office of the Principal, i.e. New Delhi.
- 2. Changes and supplements as well as termination notices need to be made in writing.
- 3. Should one or several provisions of this agreement turn out to be invalid, the remainder of this agreement remains valid. In this case, the parties will strive to come to an agreement to their original intentions.

(For & on behalf of the Principal) (Office Seal)	(For & On behalf of Bidder/Content tor)		
	(Office Seal)		
Place ———			
Date ————————————————————————————————————			

Annexure-A of INTEGRITY PACT GUIDELINES FOR INDIAN AGENTS OF FOREIGN SUPPLIERS

- 1.0 There shall be compulsory registration of agents for all global (Open) Eol and Limited Eol. An agent who is not registered with RailTel Units shall apply for registration in the prescribed Application-Form.
- 1.1 Registered agents will file an authenticated Photostat copy duly attested by a Notary Public/ Original certificate of the principal confirming the agency agreement and giving the status being enjoyed by the agent and the commission/ remuneration/retainer-ship being paid by the principal to the agent before the placement of order by RailTel.
- 1.2 Wherever the Indian representatives have communicated on behalf of their principals and the foreign parties have stated that they are not paying any commission to the Indian agents, and the Indian representative is working on the basis of salary or as retainer, a written declaration to this effect should be submitted by the party (i.e. Principal) before finalizing the order.
- 2.0 DISCLOSURE OF PARTICULARS OF AGENTS/ REPRESENTATIVES IN INDIA, IF ANY.
- 2.1 Bidders of Foreign nationality shall furnish the following details in their offer:
- 2.1.1 The name and address of the agents/representatives in India, if any and the extent of authorization and authority given to commit the Principals. In case the agent/representative be a foreign Company, it shall be confirmed whether it is real substantial Company and details of the same shall be furnished.
- 2.1.2 The amount of commission/ remuneration included in the quoted price(s) for such agents/representatives in India.
- 2.1.3 Confirmation of the Bidder that the commission/ remuneration if any, payable to his agents/ representatives in India, may be paid by RAILTEL in Indian Rupees only.
- 2.2 Bidders of Indian Nationality shall furnish the following details in their offers:
- 2.2.1 The name and address of the foreign principals indicating their nationality as well as their status, i.e. whether manufacturer or agents of manufacturer holding the Letter of Authority of the Principal specifically authorizing the agent to make an offer in India in response to EoI either directly or through the agents/representatives.
- 2.2.2 The amount of commission /remuneration included in the price(s) quoted by the Bidder for himself.
- 2.2.3 Confirmation of the foreign principals of the Bidder that the commission/ remuneration, if any, reserved for the Bidder in the quoted price(s), may be paid by RAILTEL in India in equivalent Indian Rupees on satisfactory completion of the Project or supplies of Stores and Spares in case of operation items.

- 2.3 In either case, in the event of contract materializing, the terms of payment will provide for payment of the commission/ remuneration, if any payable to the agents/representatives in India in Indian Rupees on expiry of 90 days after the discharge of the obligations under the contract.
- 2.4 Failure to furnish correct and detailed information as called for in paragraph 2.0 above will render the concerned EoI liable to **REJECTION** or in the event of a contract materializing, the same liable to termination by RAILTEL. Besides this there would be a penalty of banning business dealings with RAILTEL or damage or payment of a named sum.

Annexure-B of INTEGRITY PACT GUIDELINES ON BANNING OF BUSINESS DEALINGS

CONTENTS

S. No.	Description
1	Introduction
2	Scope
3	Definitions
4	Initiation of Banning / Suspension
5	Suspension of Business Dealings
6	Ground on which Banning of Business Dealings can be initiated 8-9
7	Banning of Business Dealing
8	Removal from List of approved Agencies-Suppliers/ Contractors etc.
9	Procedure for issuing Show-cause Notice.
10	Appeal against the Decision of the Competent Authority
11	Review of the Decision by the Competent Authority
12	Circulation of the names of Agencies with whom Business Dealings have been banned

1. Introduction

RailTel Corporation of India Ltd (RAILTEL), being a Public Sector Enterprise, under the administrative control of the Ministry of Railways and therefore being an authority deemed to be 'the state' within the meaning of Article 12 of Constitution of India, has to ensure preservation of rights enshrined in Chapter III of the Constitution. RAILTEL has also to safeguard its commercial interests. RAILTEL deals with Agencies, who have a very high degree of integrity, commitments and sincerity towards the work undertaken. It is not in the interest of RAILTEL to deal with Agencies who commit deception, fraud or other misconduct in the execution of contracts awarded / orders issued to them. In order to ensure compliance with the constitutional mandate, it is incumbent on RAILTEL to observe principles of natural justice before banning the business dealings with any Agency.

Since banning of business dealings involves civil consequences for an Agency concerned, it is incumbent that adequate opportunity of hearing is provided and the explanation, if EoI, is considered before passing any order in this regard keeping in view the facts and circumstances of the case.

2. Scope

1. The General Conditions of Contract (GCC) of RAILTEL generally provide that RAIL-TEL reserves its rights to remove from list of approved suppliers/ contractors or to ban business dealings if any Agency has been found to have committed misconduct

- and also to suspend business dealings pending investigation. If such provision does not exist in any GCC, the same may be incorporated
- Similarly, in case of sale of material there is a clause to deal with the Agencies/ customers/ buyers, who indulge in lifting of material in unauthorized manner. If such a stipulation does not exist in any Sale Order, the same may be incorporated.
- 3. However, absence of such a clause does not in any way restrict the right of Company (RAILTEL) to take action / decision under these guidelines in appropriate cases.
- 4. The procedure of (i) Removal of Agency from the List of approved suppliers/ contractors; (ii) Suspension and (iii) Banning of Business Dealing with Agencies, has been laid down in these guidelines.
- These guidelines apply to Corporate Office, all Regions and Subsidiaries of RAIL-TEL.
- 6. It is clarified that these guidelines do not deal with the decision of the Management to avoid entertaining any particular Agency due to its poor / inadequate performance or for any other reason.
- 7. The banning shall be with prospective effect, i.e., future business dealings.

3. Definitions

In these Guidelines, unless the context otherwise requires:

- i) 'Party / Contractor / Supplier / Purchaser / Customer' shall mean and include a public limited company or a private limited company, a firm whether registered or not, an individual, a cooperative society or an association or a group of persons engaged in any commerce, trade, industry, etc. 'Party / Contractor / Supplier / Purchaser / Customer' in the context of these guidelines is indicated as 'Agency'.
- ii) 'Inter-connected Agency' shall mean two or more companies having any of the following features:
 - a) If one is a subsidiary of the other;
 - b) If the Director(s), Partner(s), Manager(s) or Representative(s) are common;
 - c) If management is common;
 - d) If one owns or controls the other in any manner;
- iii) 'Competent Authority' and 'Appellate Authority' shall mean the following:
 - a) For Company (entire RAILTEL) wide Banning: The Director shall be the 'Competent Authority' for the purpose of these guidelines. CMD, RAILTEL shall be the 'Appellate Authority' in respect of such cases except banning of business dealings with Foreign Suppliers of imported items.

- b) For banning of business dealings with Foreign Suppliers of imported items, RAIL-TEL Directors Committee (RDC) shall be the 'Competent Authority'. The Appeal against the Order passed by RDC, shall lie with CMD, as First Appellate Authority.
- c) In case the foreign supplier is not satisfied by the decision of the First Appellate Authority, it may approach RailTel Board as Second Appellate Authority.
- d) For RailTel Regions only: Any officer not below the rank of General Manager appointed or nominated by the Executive Director of concerned Region shall be the 'Competent Authority' for the purpose of these guidelines. The Executive Director of the concerned Region shall be the 'Appellate Authority' in all such cases.
- e) For Corporate Office only: For procurement of items / award of contracts, to meet the requirement of Corporate Office only, Concerned Group General Manager / General Manager shall be the 'Competent Authority' and concerned Director shall be the 'Appellate Authority'.
- f) CMD, RAILTEL shall have overall power to take suo-moto action on any information available or received by him and pass such order(s) as he may think appropriate, including modifying the order(s) passed by any authority under these guidelines.
- iv) 'Investigating Department' shall mean any Department or Unit investigating into the conduct of the Agency and shall include the Vigilance Department, Central Bureau of Investigation, the State Police or any other department set up by the Central or State Government having powers to investigate.
- i)'List of approved Agencies Parties / Contractors / Suppliers/ Purchaser/ Customers' shall mean and include list of approved /registered Agencies - Parties/ Contractors / Suppliers / Purchasers / Customers, etc.

4. Initiation of Banning / Suspension

Action for banning / suspension of business dealings with any Agency should be initiated by the department having business dealings with them after noticing the irregularities or misconduct on their part. Besides the concerned department, Vigilance Department of each Region / Unit/ Corporate Office may also be competent to initiate such action.

5. Suspension of Business Dealings

• If the conduct of any Agency dealing with RAILTEL is under investigation by any department (except Foreign Suppliers of imported items), the Competent Authority may consider whether the allegations under investigation are of a serious nature and whether pending investigation, it would be advisable to continue business dealing with the Agency. If the Competent Authority, after consideration of the matter including the recommendation of the Investigating Department, if any, decides that it would not be in the interest to continue business dealings pending investigation, it may suspend business dealings with the Agency. The order to this effect may indicate a brief of the charges under investigation. If it is decided that inter-connected Agencies

would also come within the ambit of the order of suspension, the same should be specifically stated in the order. The order of suspension would operate for a period not more than six months and may be communicated to the Agency as also to Investigating Department. The Investigating Department may ensure that their investigation is completed and whole process of final order is over within such period.

- The order of suspension shall be communicated to all the departmental heads within the unit/ region/ Corporate Office as the case may be. During the period of suspension, no business dealing may be held with the agency.
- As far as possible, the existing contract(s) with the Agency may continue unless the Competent Authority, having regard to the circumstances of the case, decides otherwise.
- If the gravity of the misconduct under investigation is very serious and it would not be in the interest of RAILTEL, as a whole, to deal with such an Agency pending investigation, the Competent Authority may send his recommendation to Chief Vigilance Officer (CVO), RAILTEL Corporate Office along with the material available. If Corporate Office considers that depending upon the gravity of the misconduct, it would not be desirable for all the units/ regions of RAILTEL to have any dealings with the Agency concerned, an order suspending business dealings may be issued to all the units/ Regions / Corporate Office by the Competent Authority of the Corporate Office, copy of which may be endorsed to the Agency and all concerned. Such an order would operate for a period of six months from the date of issue.
- For suspension of business dealings with Foreign Suppliers of imported items, following shall be the procedure:
 - i) Suspension of the foreign suppliers shall apply throughout the Company/ Regions including Subsidiaries.
 - ii) Based on the complaint forwarded by ED / GGM / GM or received directly by Corporate Vigilance, if gravity of the misconduct under investigation is found serious and it is felt that it would not be in the interest of RAILTEL to continue to deal with such agency, pending investigation, Corporate Vigilance may send such recommendation on the matter to Executive Director / GGM / GM, to place it before a Committee consisting of the following:
 - 1. ED / GGM/ GM (viz. Representative of Corporate Finance).
 - 2. ED / GGM/ GM (viz. Representative of Department concerned with procurement of imported items)- Convener of the Committee.
 - 3. ED / GGM/ GM (to be nominated on case to case basis).
 - 4. ED / GGM/ GM ((viz. Representative of Corporate Law).

The committee shall expeditiously examine the report and give its comments / recommendations within twenty-one days of receipt of the reference by ED/ GGM/ GM.

- iii) The comments / recommendations of the Committee shall then be placed byED/GGM/GM, before RAILTEL Directors' Committee (RDC) constituted forimport of items. If RDC opines that it is a fit case for suspension, RDC may pass necessary orders which shall be communicated to the foreign supplier by the ED/GGM/GM.
 - If the Agency concerned asks for detailed reasons of suspension, the Agency may be informed that its conduct is under investigation. It is not necessary to enter into correspondence or argument with the Agency at this stage.
 - It is not necessary to give any show-cause notice or personal hearing to the Agency before issuing the order of suspension. However, if investigations are not complete in six months time, the Competent Authority may extend the period of suspension by another three months, during which period the investigations must be completed.

6. Ground on which Banning of Business Dealings can be initiated

- If the security consideration, including questions of loyalty of the Agency to the State, so warrants;
- If the Director / Owner of the Agency, proprietor or partner of the firm, is convicted by a
 Court of Law for offences involving moral turpitude in relation to its business dealings with
 the Government or any other public sector enterprises or RAILTEL, during the last five
 years;
- If there is strong justification for believing that the Directors, Proprietors, Partners, owner
 of the Agency have been guilty of malpractices such as bribery, corruption, fraud, substitution of Eols, interpolations, etc;
- If the Agency continuously refuses to return / refund the dues of RAILTEL without showing adequate reason and this is not due to any reasonable dispute which would attract proceedings in arbitration or Court of Law;
- If the Agency employs a public servant dismissed / removed or employs a person convicted for an offence involving corruption or abetment of such offence;
- If business dealings with the Agency have been banned by the Govt. or any other public sector enterprise;
- If the Agency has resorted to Corrupt, fraudulent practices including misrepresentation of facts:
- If the Agency uses intimidation/ threatening or brings undue outside pressure on the Company (RAILTEL) or its official in acceptance/ performances of the job under the contract;
- If the Agency indulges in repeated and / or deliberate use of delay tactics in complying with contractual stipulations;

- Willful indulgence by the Agency in supplying sub-standard material irrespective of whether pre-dispatch inspection was carried out by Company (RAILTEL) or not;
- Based on the findings of title investigation report of CBI / Police against the Agency for malafide/ unlawful acts or improper conduct on his part in matters relating to the Company (RAILTEL) or even otherwise;
- Established litigant nature of the Agency to derive undue benefit;
- Continued poor performance of the Agency in several contracts;
- If the Agency misuses the premises or facilities of the Company (RAILTEL), forcefully occupies tampers or damages the Company's properties including land, water resources, etc.

(Note: The examples given above are only illustrative and not exhaustive. The Competent Authority may decide to ban business dealing for any good and sufficient reason).

7. Banning of Business Dealings

Normally, a decision to ban business dealings with any Agency should apply throughout the Company including subsidiaries. However, the Competent Authority of the Region/ Unit except Corporate Office can impose such ban Region-wise only if in the particular case banning of business dealings by respective Region/ Unit will serve the purpose and achieve its objective and banning throughout the Company is not required in view of the local conditions and impact of the misconduct/ default to beyond the Region/ Unit. Any ban imposed by Corporate Office shall be applicable across all Regions/ Units of the Company including Subsidiaries.

For Company-wide banning, the proposal should be sent by ED of the Region/ Unit to the CVO/RailTel setting out the facts of the case and the justification of the action proposed along with all the relevant papers and documents except for banging of business dealings with Foreign Suppliers of imported items.

The Corporate Vigilance shall process the proposal of the concerned Region/ Unit for a prima-facie view in the matter by the Competent Authority nominated for Company-wide banning.

The CVO shall get feedback about that agency from all other Regions/ Units. Based on this feedback, a prima-facie decision for banning / or otherwise shall be taken by the Competent Authority.

If the prima-facie decision for Company-wide banning has been taken, the Corporate Vigilance shall issue a show-cause notice to the agency conveying why it should not be banned throughout RAILTEL.

After considering the reply of the Agency and other circumstances and facts of the case, a final decision for Company-wide banning shall be taken by the competent Authority.

There will be a Standing Committee in each Region/ Unit to be appointed by Chief Executive Officer for processing the cases of "Banning of Business Dealings" except for banning of business dealings with foreign suppliers. However, for procurement of items/ award of contracts, to meet the requirement of Corporate Office only, the committee shall be consisting of General Manager/ Dy. General Manager each from Operations, Finance, Law & Project. Member from Project shall be the convener of the committee. The functions of the committee shall, inter-alia include:

- (i) To study the report of the investigating Agency and decide if a prima-facie case for Company-wide / Region wise banning exists, if not, send back the case to the Competent Authority.
- (ii) To recommend for issue of show-cause notice to the Agency by the concerned department.
- (iii) To examine the reply to show-cause notice and call the Agency for personal hearing, if required.
- (iv) To submit final recommendation to the Competent Authority for banning or otherwise.

If the Competent Authority is prima-facie of view that action for banning business dealings with the Agency is called for, a show- cause notice may be issued to the Agency and an enquiry held accordingly.

Procedure for Banning of Business Dealings with Foreign Suppliers of imported items.

- i) Banning of the agencies, shall apply throughout the Company including subsidiaries.
- ii) Based on the complaint forwarded by Executive Director or received directly by Corporate Vigilance, an investigation shall be carried out by Corporate Vigilance. After investigation, depending upon the gravity of the misconduct, Corporate Vigilance may send their report to Executive Director/ GGM/ GM, to be placed before a Committee consisting of the following:
 - 1. ED / GGM/ GM (viz. Representative of Corporate Finance).
 - 2. ED / GGM/ GM (viz. Representative of Department concerned with procurement of imported items)- Convener of the Committee.
 - 3. ED / GGM/ GM (to be nominated on case to case basis).
 - 4. ED / GGM/ GM ((viz. Representative of Corporate Law).

The Committee shall examine the report and give its comments/ recommendations within 21 days of receipt of the reference by ED.

iii) The comments/recommendations of the Committee shall be placed by ED/ GGM/ GM before RAILTEL Directors' Committee (RDC) constituted for import of foreign items. If RDC

opines that it is a fit case for initiating banning action, it will direct ED/ GGM/ GM to issue show-cause notice to the agency for replying within a reasonable period.

- iv) On receipt of the reply or on expiry of the stipulated period, the case shall be submitted by ED to RDC for consideration & decision.
- v) The decision of the RDC shall be communicated to the agency by ED/GGM/GM concerned.

8. Removal from List of Approved Agencies –Suppliers/ Contractors, etc.

If the Competent Authority decides that the charge against the Agency is of a minor nature, it may issue a show-cause notice as to why the name of the Agency should not be removed from the list of approved Agencies - Suppliers / Contractors, etc.

The effect of such an order would be that the Agency would not be disqualified from competing in Open Eol Enquiries but LTE (Limited Eol Enquiry) may not be given to the Agency concerned.

Past performance of the Agency may be taken into account while processing for approval of the Competent Authority for awarding the contract.

9. Show-cause Notice

- In case where the Competent Authority decides that action against an Agency is called for, a show-cause notice has to be issued to the Agency. Statement containing the imputation of misconduct or misbehavior may be appended to the show-cause notice and the Agency should be asked to submit within 15 days a written statement in its defence.
- If the Agency requests for inspection of any relevant document in possession of RAIL-TEL, necessary facility for inspection of documents may be provided.
- The Competent Authority may consider and pass all appropriate speaking order:
 - a) Forex one rating the Agency if the charges are not established.
 - b) For removing the Agency from the list of approved Suppliers/ Contactors, etc.
 - c) For banning the business dealing with the Agency.
- If it decides to ban business dealings, the period for which the ban would be operative may be mentioned. The order may also mention that the ban would extend to the interconnected Agencies of the Agency.

10. Appeal against the Decision of the Competent Authority

The agency may file an appeal against the order of the Competent Authority banning business dealing, etc. The appeal shall lie to Appellate Authority. Such an appeal shall be preferred within one month from the date of receipt of the order banning business dealing, etc.

Appellate Authority would consider the appeal and pass appropriate order which shall be communicated to the Agency as well as the Competent Authority.

11. Review of the Decision by the Competent Authority

Any petition / application filed by the Agency concerning the review of the banning order passed originally by Chief Executive / Competent Authority under the existing guidelines either before or after filing of appeal before the Appellate Authority or after disposal of appeal by the Appellate Authority, the review petition can be decided by the Chief Executive / Competent Authority upon disclosure of new facts / circumstances or subsequent development necessitating such review. The Competent Authority may refer the same petition to the Standing Committee for examination and recommendation.

12. Circulation of the names of Agencies with whom Business Dealings have been banned

- Depending upon the gravity of misconduct established, the Competent Authority of the Corporate Office may circulate the names of Agency with whom business dealings have been banned, to the Government Departments, other Public Sector Enterprises, etc. for such action as they deem appropriate.
- If Government Departments or a Public Sector Enterprise request for more information about the Agency with whom business dealings have been banned, a copy of the report of the Inquiring authority together with a copy of the order of the Competent Authority / Appellate Authority may be supplied.
- If business dealings with any Agency have been banned by the Central or State Government or any other Public Sector Enterprise, RAILTEL may, without any further enquiry or investigation, issue an order banning business dealing with the Agency and its interconnected Agencies.
- Based on the above, Regions / Units may formulate their own procedure for implementation of the guidelines.

Form No. 6 - PROFORMA FOR "NIL DEVIATION COMPLIANCE UNDERTAKING" (To be signed by the Bidder)

To

Date:

The Executive Director,
RailTel Corporation of India Ltd.,
1-10-39 to 44, 6A, 6th Floor, Begumpet Airport Road,
Opp. Shoppers Stop, BEGUMPET, HYDERABAD- 500 016

Eol Reference No.:

Sub: NIL Deviation Compliance

Over and above all our earlier conformations and submissions as per your requirements of the EoI, we confirm that,

- 1. All proposed in scope are compliant to the technical specifications of the equipment as mentioned in the latest version of the specifications in the EoI.
- 2. We hereby certify that the hardware and software (if applicable) mentioned in our technical solution and Bill of Material (BOQ) are complete.
- We confirm that there is no requirement of any other hardware and software to fulfill requirements as per scope against the EoI. If any additional hardware and software is required to meet in scope requirements, then it would be procured by us at no extra cost to RailTeI.
- 4. We will also ensure our unconditional compliance of all the terms and conditions as mentioned in the EoI document including all corrigenda and specifications.
- 5. List of deviations (Partial Compliance and Non-compliance) from terms and conditions as mentioned in the EoI document including all corrigenda and specifications, if any, is enclosed as Annexure with this form. We understand that any partial compliance or non-compliance, may result in **REJECTION** of our bid.

Seal and signature of the bidder	
Joan and eignature of the stade.	
Place:	

(This letter should be on the letterhead of the bidder duly signed by an authorized signatory)

Form No. 7 - PROFORMA FOR "NO MALICIOUS CODE UNDERTAKING LETTER BY BIDDER and OEM

To The Executive Director, Railtel Corporation of India Ltd., 1-10-39 to 44, 6A, 6th Floor, Begumpet Airport Road, Opp. Shoppers Stop, BEGUMPET, HYDERABAD- 500 016 **Eol Reference No.:** Sub: Undertaking for No Malicious Code Dear Sir, Over and above all our earlier conformations and submissions as per your requirements of the EoI, we confirm that, 1. All proposed hardware and software components in scope of supplies < OEM related supply/component> when shipped by , does not contain embedded malicious code that would activate procedures to:a. Inhibit the desired and designed function of the equipment. b. Cause physical damage to the user or equipment during the exploitation. c. Tap information resident or transient in the equipment/networks. will be considered to be in breach in case physical damage or malfunc-2. tioning is caused due to activation of any such malicious code in embedded software and thus be liable to repair, replace or refund the price of the infected software if reported (or, upon request, return) to the party supplying the software to Customer, if different than Security breach or damages to system, if any, so caused by any embedded malicious 3. code or otherwise, due to the act of either OEM or bidder or both, the OEM as well as the bidder would be considered liable jointly or severally and shall be banned for conducting any business with RailTel. Also the present contract, may liable to be terminated by the purchaser.

(This letter should be on the letterhead of the Bidder & OEM duly signed by an authorized signatory)

Seal and signature of the bidder

Place: Date:

Form No. 8 - Deleted

Form No. 9 - PAST EXPERIENCE FORM (To be submitted each for of the eligibility criteria / Experience ask in the Pre-Qualifying criteria mentioned in Bid data sheet.)

SN	Item	Details			
1. G	1. General Information				
i.	Customer Name				
ii.	Details of Contact Person				
iii.	Name				
iv.	Designation				
V.	Email				
Vi.	Mailing Address				
vii.	Phone				
viii.	Fax				
2. G	eneral Information				
i.	Name of the Project				
ii.	Government/Private/PSU/Others please specify				
iii.	Start Date and End Date of PO/LOA				
iv.	Current Status (Completed/Work in Progress)				
V.	Contract Tenure				
3. P	roject detail				
I.	Order Value of the project				
II.	Please Provide customer certificate and Work order for executed Scope				
iii.	Narrative description of Project including technology deployed				
iv.	Key project components				

Certification: I, the undersigned, certify that these data correctly describe the Projects implemented by our Company.

(Signature)

(Name of Authorized Signatory)

(Designation)

(Date)

(Name and address of the bidder)

(Company Seal)

Should use Railway format of Experience certificate

Form No. 10 - PROFORMA FOR SELF CERTIFICATION REGARDING LOCAL CONTENT (LC) FOR TELECOM PRODUCT, SERVCIES OR WORKS

(For OEM's claiming preference as Domestic Manufacturer under PMI policy)

Date:					
S/o	, D/o,	W/o	,	Resident	of
	do herek	by solen	nnly affirm and declare as	s under:	
•			ons of Department of Telecommu		Pov-

That the information furnished hereinafter is correct to best of my knowledge and belief and I undertake to produce relevant records before the procuring entity or any other authority so nominated by the Department of Telecommunications, Government of India for the purpose of assessing the LC.

That the LC for all inputs which constitute the said Telecom Product/Services/Works has been verified by me and I am responsible for the correctness of the claims made therein.

That in the event of the LC of the Telecom Product/Services/Works mentioned herein is found to be incorrect and not meeting the prescribed LC norms, based on the assessment of an authority so nominated by the Department of Telecommunications, Government of India and I will be liable as under clause 9 (f) of Public Procurement (Preference to Make in India) Order 2017.

1 agree to maintain all information regarding my claim for LC in the Company's record for a period of 2 years and shall make this available for verification to any statutory authorities.

- i) Name and details of the Local supplier (Registered Office, Manufacturing unit location, nature of legal entity)
- ii) Date on which this certificate is issued
- iii) Telecom Product/Services/Works for which the certificate is produced
- iv) Procuring agency to whom the certificate is furnished
- v) Percentage of LC claimed
- vi) Name and contact details of the unit of the manufacturer
- vii) Sale Price of the product
- viii) Ex-Factory Price of the product
- ix) Freight, insurance and handling
- x) Total Bill of Material
- xi) List and total cost value of inputs used for manufacture of the Telecom Product/Services/Works
- xii) List and total cost of inputs which are locally sourced. Please attach LC certificates from local suppliers, if the input is not in-house.
- xiii) List and cost of inputs which are imported, directly or indirectly

For and on behalf of (Name of firm/entity)

Authorized signatory (To be duly authorized by the Board of Directors resolution) < Insert Name, Designation and Contact No. and date>

Form No. 11 - CONTRACT AGREEMENT
(CA No)
This AGREEMENT is made at <location of="" office="" ro=""> on this day of two thousand and twenty three by and between RailTel Corporation of India Limited (A Govt. of India Undertaking) having its Registered & Regional office at Plat-A, 6th Floor, Office Block-II, East Kidwai Nagar, New Delhi-110023, acting in the premises through ED or his authorized representative (hereinafter referred to as 'RailTel', which expression should unless repugnant to the context or meaning thereof include its successors and permitted assigns) of the one part;</location>
Andhaving its registered office at
acting in the premises through (hereafter referred to as "Contractor", which expression should unless repugnant to the context or meaning thereof include its successor and permitted assigns) of the other part.
Whereas in response to a call for Eol by RailTel for the work of
poration of India Limited as per Eol papers at Annexure 'A' read with Corrigen- dum issued by RailTel hereto, the Contractor has submitted offer letter as per Annexure 'B' hereto
AND WHEREAS the said Eol of the Contractor has been accepted for the work of
Tel Corporation of India Limited as per copy of Letter of Acceptance of Eol No.
Now this agreement witnesses that in consideration of the premises and the payment to be made by the Purchaser (RailTel) to the Contractor provided for herein, the Contractor shall supply all equipment and materials and execute and perform all works for which the said Eol of the Contractor has been accepted strictly according to the various provisions in Annexure 'B' and 'C' hereto and upon such supply, execute and performance to the satisfaction of the purchaser (RailTel) and the purchaser (RailTel) shall pay to the Contractor at the rates accepted as per the said Annexure 'C' and in terms of the provisions therein.
IN WITNESS whereof both the parties have hereunto set and subscribed their respective hands and/or seals on the day and year respectively mentioned against their respective signatures.
Signed and delivered by Shritor and on behalf of RailTel Corporation of India Ltd.
The contract within named in the presence of:

Signatures Date

1.

	Name in Block Capitals Address:		
2.	Signatures Date Name in Block Capitals Address:		
Sign	ed and delivered by Shri	for a	and on behalf of
The	contractor within named in the presence of :		
1.	Signatures Date Name in Block Capitals Address:		
2.	Signature Date Name in Block Capitals		

Address:

Form No. 12 - EMD

Bank Guarantee Bond from any scheduled commercial bank of India

(On non-judicial stamp paper, which should be in the name of the Executing Bank).

Date:	
Bank Guarantee Bond No.: 	Date:
In consideration of the RailTel acting through (Designation & address of Coing Authority), RailTel,, (Hereinafter called "The RailTel") the bid for through Notice inviting EoI (NIT) No, We I formed that [Insert name of the Bidder] (hereinafter called "the Etends to submit its bid (hereinafter called "the Bid").	having invited have been in-
WHEREAS the Bidder is required to furnish Bid Security for the sum of <i>[Insert of Bid Security]</i> , in the form of Bank Guarantee, according to Bid.	-
AND	
WHEREAS[Insert Name of the Bank], with its Branch[Insert ing its Headquarters office at[Insert Address], hereinafter called the Bank[Insert Name and Designation of the authorized persons of the Bank request of the Bidder, agreed to give guarantee for Bid Security as hereinafter co of the RailTel:	c, acting through nk] , have, at the
1. KNOW ALL MEN that by these present that I/We the undersigned [In authorized representatives of the Bank], being fully authorized to sign a tions for and on behalf of the Bank, confirm that the Bank, hereby, unconditi	and incur obliga-

1. The Bank undertakes to immediately pay on presentation of demand by the RailTel any amount up to and including aforementioned full amount without any demur, reservation or recourse. Any such demand made by the RailTel on the Bank shall be final, conclusive, and binding, absolute and unequivocal on the Bank notwithstanding any disputes raised/pending before any Court, Tribunal, Arbitration or any Authority or any threatened litigation by the Bidder or Bank.

ocably guarantee to pay to the RailTel full amount in the sum of **[Insert required Value of**

Bid Security] as above stated.

2. The Bank shall pay the amount as demanded immediately on presentation of the demand by RailTel without any reference to the Bidder and without the RailTel being required to show grounds or give reasons for its demand of the amount so demanded.

- 3. The guarantee hereinbefore shall not be affected by any change in the constitution of the Bank or in the constitution of the Bidder.
- 4. The Bank agrees that no change, addition, modifications to the terms of the Bid document or to any documents, which have been or may be made between the RailTel and the Bidder, will in any way absolve the Bank from the liability under this guarantee; and the Bank, hereby, waives any requirement for notice of any such change, addition or modification made by RailTel at any time.
- 5. This guarantee will remain valid and effective from........... [insert date of issue] till [insert date, which should be minimum 120 days beyond the expiry of validity of Bid]. Any demand in respect of this Guarantee should reach the Bank within the validity period of Bid Security.
- 6. The Bank Guarantee is unconditional and irrevocable.
- 7. The expressions Bank and RailTel herein before used shall include their respective successors and assigns.
- 8. The Bank hereby undertakes not to revoke the guarantee during its currency, except with the previous consent in writing of the RailTel. This guarantee is subject to the Uniform Rules for Demand Guarantees, ICC Publication No.758.
- 9. The Bank hereby confirms that it is on the SFMS (Structured Financial Messaging System) and shall invariably send the advice of this Bank Guarantee to the following bank details

IFSC CODE	UBIN0805050
ACCOUNT NO	327301010373008
IFSC TYPE	Branch
BANK NAME	Union Bank
BRANCH NAME	RP Road Branch, Secunderabad – 500003
CITY NAME	Hyderabad
ADDRESS	Bungalow no 109, New No 1-7-252 to 254 Ox-
	ford Street, SD Road, Near Parklane Center,
	Secunderabad – 500003
DISTRICT	Hyderabad
STATE	Telangana
BG ENABLED	YES

The Guarantee shall be valid in addition to and without prejudice to any other security Guarantee(s) of Bidder in favour of the RailTel. The Bank, under this Guarantee, shall be deemed as Principal Debtor of the RailTel.

Date	
Place ture(s)	Bank's Seal and authorized signa-
[Name in Block letters]	
[Designation with Code No.]	

[P/Attorney] No.

Witness:

- 1 Signature, Name & Address & Seal
- 2 Signature, Name& address & Seal

Bank's Seal

[P/Attorney] No.

Note: All italicized text is for guidance on how to prepare this bank guarantee and shall be deleted from the final document.

MANDATORY - REGISTRATION SHRAMIK KALYAN PORTAL

- A. "Contractor is to abide by the provisions of Payment of Wages act & minimum Wages act in terms of clause 54 ad 55 of Indian Railways General Condition of Contract. In order to ensure the same, and application has been developed ad hosted on website www.shramikkalyan.in-dianrailways.gov.in. Contractor shall register his firm/ company etc. and upload requisite details of labour and their payment I this portal. These details shall be available in public domain. The Registration/ updation of Portal shall be done as under:
- a) Contractor shall apply for onetime registration of his company/firm etc. in the Shramik kalyan portal with requisite details subsequent to issue of Letter of Acceptance. Manpower resource shall approve the contractor's registration on the portal within 7 days of receipt of such request.
- b) Contractor once approved by Manpower resource, can create password with login ID (PAN No.) for subsequent use of portal for all LOAs issued in his favour.
- c) The contractor once registered on the portal, shall provide details of his Letter of Acceptance (LoA) / Contract Agreements on shramik kalyan portal within 15 days of issue of any LOA for approval of concerned engineer. Engineer shall update (if required) and approve the details of LoA filled by contractor within 7 days of receipt of such request.
- d) After approval of LoA by Engineer, contractor shall fill the salient details of contract labours engaged in the contract and ensure updating of each wage payment to them on shramik kalyan portal on monthly basis.
- e) It shall be mandatory upon the contractor to ensure correct and prompt uploading of all salient details of engaged contractual labour & payments made thereof after each wage period.

В.	"While processing payment of any "On Account Bill" or "Final Bill" or release of "Advances"
	or "Performance Guarantee/Security Deposit", contractor shall submit a certificate to the
	Manpower resource or resources' representatives that "I have uploaded the correct details
	of contract labours engaged in connection with this contract and payments made to them
	during the wage period in Railways' Shramik kalyan portal at "www.shramikkalyan.indianrail-
	ways.gov.in" till Month Year."

Declaration regarding Land border sharing country Certificate to be provided by Bidder/OEMs on their letter heads:

We have read the clause mentioned in Order (Public Procurement No. 1)No. F.No.6/18/2019-PPD of Public Procurement Division, Department of Expenditure, Ministry of Finance dated 23rd July 2020 and further Order/OMs regarding restrictions on procurement from a bidder/OEMs of a country which shares a land border with India.

In view of this, we certify that,

this bidder/OEM is not from such a country or, if from such a country, has been registered with the Competent Authority, I hereby certify that this bidder/OEM fulfils all requirements in this regard and is eligible to be considered. [Where applicable, evidence of valid registration by the Competent Authority shall be attached.]"

i) Certificate for Bidder for Works involving possibility of sub-contracting

"I have read the clause regarding restrictions on procurement from a bidder/OEM of a country which shares a land border with India and on sub-contracting to contractors from such countries; I certify that this bidder/OEM is not from such a country or, if from such a country, has been registered with the Competent Authority and will not sub-contract any work to a contractor from such countries unless such contractor is registered with the Competent Authority. I hereby certify that this bidder/OEM fulfils all requirements in this regard and is eligible to be considered. [Where applicable, evidence of valid registration by the Competent Authority shall be attached]".

Undertaking by OEM regarding meeting delivery timeline and deploying manpower for Professional services Format for Undertaking of Delivery & Services (From OEM)

Self-Certificate (To be on company letterhead)

Eol Reference No: Date:

To,

RailTel Corporation of India Ltd. 1-10-39, 6A, 6th floor, Gumidelli Towers Begumpet Airport road, Opp. Shoppers Stop, Begumpet – 500016

Dear Sir,

Sub: Undertaking of Delivery and Services

Dear Sir,

We (<u>Name of OEM Company</u>) hereby undertake that the delivery of products associated with us would be delivered within stipulated time from Placement of Order and the associated services along with entire installation, configuration and integration of all hardware and software supplied at DC, BCP, DR, and any remote sites (as applicable) within one month from delivery as per Terms & Conditions of South Western Railway tender. Further, we comply with all the terms and conditions of the South Western Railway tender during the warranty period.

We ensure that the OEMs will engages its Professional Services (PS) team for planning, design, implementation, integration, validation, handover, and training of the respective hardware and software components across site as per South Western Railway tender. The engaged PS Team members would be OEM's employees and the OEM shall not further outsource these obligations to another vendor.

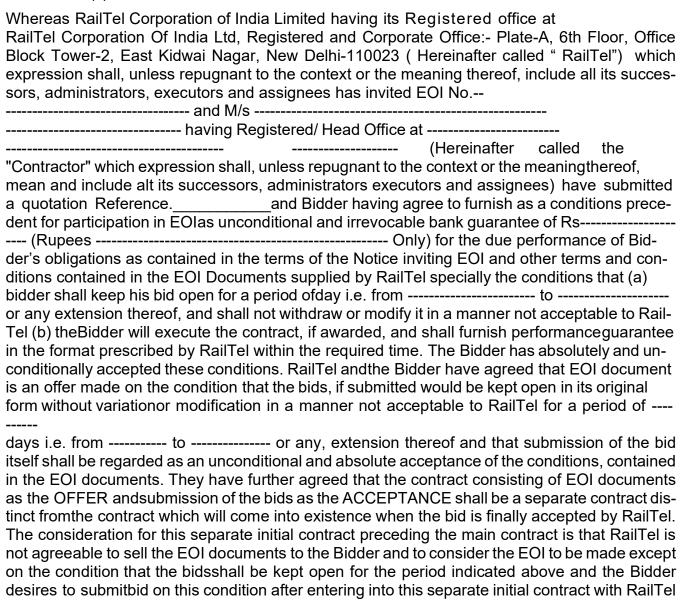
Authorized Signatory Name & Designation

(PERFORMA OF BANK GUARANTEE TOWARDS Security Deposit)

Ref:To Bank Guarantee No.

RailTel Corporation of India Ltd., 1-10-39 to 44, 6A, 6th Floor, Begumpet Airport Road, Opp. Shoppers Stop, BEGUMPET, HYDERABAD- 500 016

Dear Sir(s),



promises to consider the EOI on this condition and Bidder agrees to keep this bid open for the required period. These reciprocal promises form the CONSIDERATION for this separate initial contract between the parties.

2.	Therefore, we registered
	(indicate the name of Bank) under the laws of
	having Head/ Registered Office at (hereinafter referred to as the "Bank") which expression shall,
	unless repugnant to the context or meaning thereof, include all its successors, administrators and executors hereby issue irrevocable and unconditional bank guarantee and undertake to pay
	immediately on first demand in writing Rupees all money to the extent of Rs (Ru-
	pees
	only) at any time immediately on such demand without anydemur, reserva-
	tions, recourse, contest or protest and/ or without any reference to the Bidder and any such de-
	mand made by RailTel on the bank shall be conclusiveand binding notwithstanding any differ-
	ence between RailTel and the Bidder or any dispute pending before any court/arbitrator or any
	other matter whatsoever. We also agree to give that Guarantee herein RailTel in writing. This
	guarantee shall not be determined/discharged/affected by the liquidation, winding up, dissolution
	or insolvency of the Bidder and will remain valid, binding and operative against the bank.

- 3. The bank also undertakes that RailTel at the option shall be entitled to enforcethis guarantee, against the Bank as a principal debtor, in the first instance, without proceeding against the Bidder.
- 4. The bank further agree that as between the bank and RailTel, purpose of theguarantee, any notice of the breach of the terms and conditions contained in the bid Documents as referred above given to the bank by RailTel shall be conclusiveand binding on Bank, without any proof, notwithstanding any other matter or difference or dispute whatsoever. We further agree that this guarantee shall not be *affected* by any change in our constitution, in the constitution of RailTel or that of the Bidder. We also undertake not to revoke, in any case, this Guarantee during its currency.
- 5. The bank agree with RailTel that RailTel shall have the fullest liberty withoutour consent and without affecting in any manner our obligations hereunder to varyany of the terms of the EOI or get extension of the validity period from time totime. We shall not be relieved from our liability by reason of any such variation or extension of the validity period or for any forbearance, act of omission and commission on the part of RailTel or any indulgence shown by RailTel to the said Bidder or by any such matter or thing whatsoever which under the law relatingto sureties, would, but for this provision, have the effect of so relieving us.

6. Notwithstanding anything contained here in above our liability under his Guarantee	is
limited to Rs (Rupees	
only) in aggregate and it shall remain in full force upto -	
(270 days from the date of bid opening) unless extended further from time to time, f	or
such period as may be instructed in writing by M/s	
on whose behalf this guarantee has been given, in which case, it sha	all
remain in full force upto the expiry of extended period. Any claim under this guarantee must be	эе
received by us before	
(date of expiry of validity period) or before the expiry of extended period, if any If no such clair	im

(date of expiry of validity period) or before the expiry of extended period, if any. If no such claim is received by us within the said date/extended date, the rights of Rail Tel under this guarantee will cease. However, if such a claim has been received by us within and upto the said

date/extended date, all right of RailTelunder this guarantee shall be valid and shall not cease until we have satisfied thatclaim.

7. In case contract is awarded to the Bidder here in after referred to as "Contractor" the validity of this Bank Guarantee will stand automatically extended until the Bidder furnished to RailTel a bank guarantee for requisite amount towards performance guarantee for satisfactory performance of the contract. In case of failure to furnish performance bank Guarantee in the format prescribed by RailTel by the required date the claim must be submitted to us within validity period or extended period, if any. If no such claim has been received by us within the saiddate /extended date, rights, of RailTel under this guarantee will cease. However if such a claim has been received by us within the said date/extended date all rightsof RailTel under this guarantee shall be valid and shall not cease until we have satisfied that claim,

In witness where of the Bank, through its authorised officer, has sent its hand & stamp on this day of (month & year)		
	Signature (Full name in capital Letters) Designation with bank stamp	
Witness No.1		
Signature (Full name and address in capital letters)		
Witness No.2		
Signature (Full name and address in capital letters)		
Attorney as per power of attorneyNo	Date	

Declaration / Certificate to be provided by Statutory Auditor or Cost Auditor of the Company (in case of companies) or from a practicing Cost Accountant or practicing Chartered Accountant (in respect of suppliers other than companies)

Please submit the certificate as per format given below:

To:

Executive Director, RailTel Corporation of India Ltd. 1-10-39, 6A, 6th floor, Gumidelli Towers Begumpet Airport road, Opp. Shoppers Stop, Begumpet – 500016

Sub: bid for Ref: EOI No.

We hereby certify that the goods / software being offered by us vide our proposal, comply with the provisions of Make In India Order No P-45021/2/2017-PP (BE-II), dated 16th Sept 2020 issued by Public Procurement Division, Department ofInvestment and Internal Trade, Ministry of Commerce, GoI, read with order numberW-43/4/2019-IPHW- MeitY, dated 7th September, 2020 issued by IPWH division of MeitY, GoI for respective items.

We also certify that, we are not from a country sharing land border with India as defined in order No. F/No/6/18/2019-PPD dated 23 July 2020 issued by public procurement Division, Dept. of Expenditure, Ministry of Finance, Gol and the goodsoffered by us comply with the provisions of said order (details provided below).

We hereby certify the details pertaining to goods / software offered by us, against the tender requirement is given below:

S.No	Item De- scription, Make, Model	Coun- try of origin of OEM	Country of Man- ufactu- reof item	Percentage of local contents as defined by order number W- 43/4/2019-IPHW-MeitY, dated 7th September, 2020issued by IPWH division of MeitY,Gol	Details of the loca- tion(s) at which thelo- cal value addition is made
1	Category I &II Items withde- scription			Consolidated MII / Local Content for the completeso- lution declared by System Integrator (SI)/ Bidder	

Note 1: The Country of origin / manufacturing, should be declared for individual items being offered for both Category I & II items.

Note 2: RailTel reserves the right to Accept / Reject / Cancel the bid / bidder, at its sole discretion, based on the responses received against the MII and Land border sharing declarations submitted by the bidders / vendors.

Note 3: The System Integrator / Bidder, needs to provide the MII / Local content declaration as a consolidated figure for the complete solution. However, location of valueaddition should be declared for each item.

For (Name of bidder)

Authorized Signatory Name & Designation: Mobile No:

CHAPTER-7 Specifications and requirements

7.1 TECHNICAL, FUNCTIONAL REQUIREMENTS & SPECIFICATIONS

- Note 1: It may kindly be noted that in the specification wherever support for a feature has been asked for, it will mean that the feature should be available without RailTel requiring any other hardware/software/licenses. Thus, all hardware/software/licenses required for enabling the support/feature shall be included in the offer.
- **Note 2:** Any additional hardware and software/license required for completion of work as per scope of this work shall be supplied by the selected bidder without any additional cost to RailTel.
- **Note 3:** The below mentioned technical specifications for the supply items are bare minimum requirements of the purchaser, the supply items quoted by bidder must comply with these technical specifications.

7.2 Technical Specification

As per DY.CSTE/CN1/BNC tender document

Chapter-8 CHECK LIST (To be filled up & uploaded)

A. <u>List of Documents to be Submitted with Technical Bid</u>

SN	Have you submitted the following documents?	Submitted /complied or Not	Page No./ref No. of Offer
1.	Offer Letter as per Chapter-1		
2.	Schedule of Requirements with quantities but with prices blanked out (this will be a replica of price bid with prices blanked out) format in Chapter-2 of SOR .		
3.	Breakup of individual itemized BOQ but prices blanked out with Make and Model.		
4.	Submission of scanned copy of Earnest Money Deposit (EMD) in the form of BG as per form 12(Chapter-6).		
5.	Audited balance sheet duly attested by Notary Public		
6.	Constitution of Firm and Power of Attorney as per clause 4.A.45 of Chapter-4.		
7.	Compliance to Technical Requirements as mentioned in Clause 3.A.1.11 of Chapter-3.		
8.	Copies of purchase orders and other documents in support of meeting qualifying criteria as mentioned in Clause 4.A.21 of Chapter-4.		
9.	Complete technical data sheets, MAFs and particulars of the equipment offered, as specified in the Tender papers together with descriptive literature, leaflets, Drawings, if any, complete with list etc.		
10.	Documentary proof of supporting the eligibility Criteria as mentioned in Clause 4.A.21 of Chapter-4.		
11.	design		
12.	System Performance Guarantee as per Chapter 6, Form no. 2		
13.	 (a) Undertaking by bidder on their letter head as per Clause 4.A.52 of Tender document. (b) Certificate by Statutory Auditor/Cost Auditor on their letter head (with UDIN number) as per Clause 4.A.52 of Tender document. 		
14.	NIL Deviation certificate – Form No. 6 of Chapter-6		

15.	Integrity Pact - Form No. 5 of Chapter-6	
16.	All Form as mentioned in Chapter-6	
17.	Any other information required to be submitted by the bidder as per technical and eligibility criteria.	
18.	CVs of proposed Resources with qualification	
19.	Submission of digitally signed copy of EOI Documents/Addenda.	
20.	Any other document mentioned in EOI Document	

DETAILS OF CREDENTIALS SUBMITTED AGAINST ELIGIBILITY CRITERIA OF BIDDER as per Clause 4.A.21 of Chapter-4:

SNo	Have you submitted the following documents?	Submitted /complied or Not	Page No./ref No. of Offer
1.	Schedule of Requirements with quantities and priced filled up (this will be a replica of technical bid with prices).		
2.	Breakup of individual itemized BOQ (as per Format given in SOR) as per format given in Chapter-2.		
3.	Any other information required to be submitted by the Bidder as per technical and eligibility criteria.		

SN	Clause	Supporting documents	Details/Remarks	Page no of the Bid
1				
2				
3				
4				
5				

Note: Non submission/ non-compliance of	above documents as	deliberated in	Check List v	vill make
the offer liable to be REJECTED .				

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Elia di Docullelli	