

### Bid Document

Bid Details	
Bid End Date/Time	16-11-2020 15:00:00
Bid Opening Date/Time	16-11-2020 15:30:00
Bid Life Cycle (From Publish Date)	90 (Days)
Bid Offer Validity (From End Date)	60 (Days)
Ministry/State Name	Ministry Of Railways
Department Name	Na
Organisation Name	Railtel Corporation Of India Ltd
Office Name	Railtel Corporation Of India Ltd Kolkata
Total Quantity	140
Item Category	Layer 2 Access Switch , Layer 3 - Access Switch
Bidder Turnover (Last 3 Years)	18 Lakh (s)
OEM Average Turnover (Last 3 Years)	148 Lakh (s)
Experience Criteria	3 Year (s)
MSE Exemption for Years of Experience and Turnover	No
Startup Exemption for Years of Experience and Turnover	No
Document required from seller	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Past Performance	80 %
Bid to RA enabled	No
Primary product category	Layer 3 - Access Switch
Inspection Required	No
Estimated Bid Value	4720000

### EMD Detail

Advisory Bank	State Bank of India
EMD Percentage(%)	2.00
EMD Amount	94400

### ePBG Detail

Advisory Bank	State Bank of India
ePBG Percentage(%)	10.00

Duration of ePBG required (Months).	12
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(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

**Beneficiary:**

Senior Manager/Tech

RailTel corporation of India Ltd Kolkata, NA, RailTel Corporation of India Ltd, Ministry of Railways

(Suresh Kumar)

**Splitting**

Bid splitting not applied.

**MII Purchase Preference**

MII Purchase Preference	Yes
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**MSE Purchase Preference**

MSE Purchase Preference	Yes
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1. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.

2. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

3. Preference to Make In India products (For bids < 200 Crore): Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non - Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. However, eligible micro and small enterprises will be allowed to participate .In case Buyer has selected Purchase preference to Micro and Small Enterprises clause in the bid, the same will get precedence over this clause.

4. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for 25%(selected by Buyer) percentage of total QUANTITY.

5. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar

Category Products for 80% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

## Layer 2 Access Switch ( 32 pieces )

(Minimum 50% Local content required for MII compliance)

### Technical Specifications

[\\* As per GeM Category Specification](#)

Specification	Specification Name	Values	Bid Requirement (Allowed Values)
Specification	<b>Type of Switch</b>	Managed	Managed
	<b>Technology</b>	PoE+	PoE+
	<b>Number of 1G Copper Ports</b>	8	8
	<b>Number of 10G Copper Ports</b>	0	0
	<b>No. of 1 G SFP Port (Uplink)</b>	2	2
	<b>No. of 10 G SFP+ Port (Uplink)</b>	0	0
	<b>Multi-Gigabit Support</b>	No	No
	<b>Redundant Power supply ( from day one)</b>	Not available	Not available
	Console Port	Available	*
	Switching Capacity -Non Blocking (Gbps)	20	*
	Throughput (MPPS)	14.88	*
	Operating System	available	*
	Dedicated Stacking Port/Slot ( from day one)	Not available	*
	Stacking Bandwidth (Gbps)	0	*
	Basic Layer-3 Protocol	-	*
	Security Feature	-	*
	Management Protocol	-	*
	QoS	-	*
	Operating Temperature Range (Degree C)	-	*
	Operating Humidity (RH)(%)	-	*
	IPv6 Ready from day one and dully certified	Yes	*
	PoE Power Budget ( Watt)	130	*

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<b>on Site OEM Warranty</b>	1	1, 3

\* Specifications highlighted in bold are the Golden Parameters.

\* Bidders may note that In respect of non-golden Parameters, the specifications 'Values' chosen by Buyer will generally be preferred over 'Bid requirement ( allowed Values) by the Buyer.

#### Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Ravi Kumar	495001,RailTel Corporation of India limited Microwave Building, Wireless Colony, Railway Area, Bilaspur (C.G.)- 495001 M +919752091537	32	15

#### Layer 2 Access Switch ( 6 pieces )

(Minimum 50% Local content required for MII compliance)

#### Technical Specifications

[\\* As per GeM Category Specification](#)

Specification	Specification Name	Values	Bid Requirement (Allowed Values)
Specification	<b>Type of Switch</b>	Managed	Managed
	<b>Technology</b>	Non PoE	Non PoE
	<b>Number of 1G Copper Ports</b>	0	52, 0
	<b>Number of 10G Copper Ports</b>	0	0
	<b>No. of 1 G SFP Port (Uplink)</b>	24	24
	<b>No. of 10 G SFP+ Port (Uplink)</b>	4	4
	<b>Multi-Gigabit Support</b>	Yes	Yes
	<b>Redundant Power supply ( from day one)</b>	Supported	Supported
	Console Port	Available	*
	Switching Capacity -Non Blocking (Gbps)	128	*
	Throughput (MPPS)	95	*
	Operating System	available	*
	Dedicated Stacking Port/Slot ( from day one)	Not available	*
	Stacking Bandwidth (Gbps)	0	*
	Basic Layer-3 Protocol	-	*
	Security Feature	-	*

Management Protocol	-	*
QoS	-	*
Operating Temperature Range (Degree C)	-	*
Operating Humidity (RH)(%)	-	*
IPv6 Ready from day one and dully certified	Yes	*
PoE Power Budget ( Watt )	0	*
<b>on Site OEM Warranty</b>	3	3

\* Specifications highlighted in bold are the Golden Parameters.

\* Bidders may note that In respect of non-golden Parameters, the specifications 'Values' chosen by Buyer will generally be preferred over 'Bid requirement ( allowed Values) by the Buyer.

#### Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Bandaru Manohar	751023,1st Floor, Annex Building, B-Block, Rail Vihar, Chandrasekharapur, Bhubaneswar	6	15

#### Layer 3 - Access Switch ( 5 pieces )

(Minimum 50% Local content required for MII compliance)

#### Technical Specifications

[\\* As per GeM Category Specification](#)

Specification	Specification Name	Values	Bid Requirement (Allowed Values)
Specification	<b>Maximum Number of Access /Downlink Ports</b>	24	24, 48, 32 Or higher
	<b>Type of Switch</b>	Non PoE	Non PoE, PoE, PoE+, UPoE, PoE++ Or higher
	<b>Number of 10/100/1000 Base-T Ports</b>	24	24, 48, 32 Or higher
	<b>Number of Multi-Gigabit Ports</b>	4	4, 8, 12, 24, 48, 16, 32 Or higher
	<b>Number of 1 G Base T Ports (Uplink)</b>	0	0, 2, 4, 8, 12, 16, 24, 32, 48 Or higher
	<b>Number of 1 G SFP / Base X Port (Uplink)</b>	0	0, 2, 4, 8, 12, 16, 24, 32, 48 Or higher
	<b>Number of 10 G Base T Port (Uplink)</b>	0	0, 2, 4, 8, 12, 16, 24, 32, 48 Or higher
	<b>Number of 10 G SFP+ Port (Uplink)</b>	4	4, 8, 12, 16, 24, 32, 48 Or higher
	<b>Number of 40 G QSFP+ Port (Uplink)</b>	0	0, 2, 4, 8, 12, 16, 24, 32, 48 Or higher

<b>Number of 100 G QSFP 28 Port (Uplink)</b>	0	0, 1, 2, 4, 6, 8, 12, 16, 24, 48 Or higher
<b>Management Port (RJ 45/RS 232/USB)</b>	Yes	Yes Or higher
RAM (MB)	1024	*
Flash Memory (MB)	1024	*
9K MTU Supported (Minimum)	Yes	*
Console Port	Yes	*
<b>Redundant Power supply</b>	Yes	Yes Or higher
Redundant Power Supply Type	Internal	*
Redundant Power Supply (Hot Swappable)	No	*
<b>Redundant Fan</b>	No	Yes, No Or higher
Redundant Fan (Hot Swappable)	No	*
Number of Open slot for additional Interface Card	0	*
Operating System	Yes	*
Dedicated Stacking	Yes	*
Stacking Bandwidth (Gbps)	80	*
<b>Switching Capacity / Forwarding Bandwidth (Non Blocking / Line Rate /Wired Speed) 2x (Numbers of access ports + Number of Uplink Ports) (Gbps)</b>	128	More than 128.0 Or higher
<b>Throughput / Forwarding Performance (MPPS)</b>	95.24	More than 95.24 Or higher
Layer 2 Protocols	802.1Q VLAN,LACP,STP,MST P,RSTP,VLAN	*
Number of VLAN Supported	4000	*
Number of VLAN IDs Supported	4000	*
Number of IPV4 Routes	10000	*
Number of IPV6 Routes	5000	*
Number of Mac Address Supported (k)	64	*
Basic Layer-3 Protocol from day 1	Static Routing,RIPv1,RIPv2,BGP,OSPFv2,OSPFv3,RIPng,PBR	*
Advance Layer-3 Protocol from day 1	OSPFv2,OSPFv3,PBR,BGP,BGP4,IS-IS,IS-ISv6,PIM-SM,PIM-SSM,PIM-DM	*
Premium Layer-3 Protocol from day 1	MPLS,BGP,BGP4,IS-IS,IS-ISv6,PIM-SM,PIM-SSM,VRF	*

	Lite,VRF,PIM-DM,VRRP	
Security Feature	RA Guard,,DHCP Snooping,Dynamic ARP Inspection,ACL,802.1x,RADIUS/TACACS,Port Security,BPDU Guard,VRF Lite,IGMP snooping	*
Management Protocol	GUI,CLI,Telnet,TFTP,,SNMPv1,SNMPv2/V2C,SNMPv3,NTP,Openflow 1.3,RMON,SSHv2,Single IP Management,DLDP/UDLD	*
QoS	802.1p,SP,Queues per port,WRED/WTD,Sflow,SNTP,Policing / Rate Limiting	*
PoE Power Budget (Watt)	0	*
Dimension / Form Factor (RU)	1	*
Certification	RoHS	*
MTBF (Year)	5	*
Minimum Operating Temperature (Degree C)	-5	*
Maximum Operating Temperature (Degree C)	50	*
Minimum Operating Humidity (%RH)	10	*
Maximum Operating Humidity (%RH)	95	*
IPv6 Ready from day 1	Yes	*
<b>On Site OEM Warranty (Year)</b>	3	3, 4, 5 Or higher

\* Specifications highlighted in bold are the Golden Parameters.

\* Bidders may note that In respect of non-golden Parameters, the specifications 'Values' chosen by Buyer will generally be preferred over 'Bid requirement ( allowed Values) by the Buyer.

#### Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Bandaru Manohar	751023,1st Floor, Annex Building, B-Block, Rail Vihar, Chandrasekharapur, Bhubaneswar	3	15
2	Arbind Kumar	800001,RailTel Corporation of India Ltd. 2nd Floor, Telecom Hub, Patna, Near Rri Building, Karbigahia End Of Patna Junction	2	15

#### Layer 2 Access Switch ( 2 pieces )

(Minimum 50% Local content required for MII compliance)

#### Technical Specifications

\* As per GeM Category Specification

Specification	Specification Name	Values	Bid Requirement (Allowed Values)
Specification	<b>Type of Switch</b>	Managed	Managed
	<b>Technology</b>	PoE+	PoE+
	<b>Number of 1G Copper Ports</b>	24	24
	<b>Number of 10G Copper Ports</b>	0	0
	<b>No. of 1 G SFP Port (Uplink)</b>	0	0
	<b>No. of 10 G SFP+ Port (Uplink)</b>	4	4
	<b>Multi-Gigabit Support</b>	Yes	Yes
	<b>Redundant Power supply ( from day one)</b>	Not available	Not available
	Console Port	Available	*
	Switching Capacity -Non Blocking (Gbps)	128	*
	Throughput (MPPS)	95.24	*
	Operating System	available	*
	Dedicated Stacking Port/Slot ( from day one)	Not available	*
	Stacking Bandwidth (Gbps)	0	*
	Basic Layer-3 Protocol	-	*
	Security Feature	-	*
	Management Protocol	-	*
	QoS	-	*
	Operating Temperature Range (Degree C)	-	*
	Operating Humidity (RH)(%)	-	*
	IPv6 Ready from day one and dully certified	Yes	*
	PoE Power Budget ( Watt )	370	*
	<b>on Site OEM Warranty</b>	3	3

\* Specifications highlighted in bold are the Golden Parameters.

\* Bidders may note that In respect of non-golden Parameters, the specifications 'Values' chosen by Buyer will generally be preferred over 'Bid requirement ( allowed Values) by the Buyer.

#### Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Arbind Kumar	800001,RaiTel Corporation of India Ltd. 2nd Floor, Telecom Hub,	2	15



## Layer 2 Access Switch ( 95 pieces )

(Minimum 50% Local content required for MII compliance)

### Technical Specifications

[\\* As per GeM Category Specification](#)

Specification	Specification Name	Values	Bid Requirement (Allowed Values)
Specification	<b>Type of Switch</b>	Managed	Managed
	<b>Technology</b>	Non PoE	Non PoE
	<b>Number of 1G Copper Ports</b>	24	24
	<b>Number of 10G Copper Ports</b>	0	0
	<b>No. of 1 G SFP Port (Uplink)</b>	4	4
	<b>No. of 10 G SFP+ Port (Uplink)</b>	0	0
	<b>Multi-Gigabit Support</b>	No	No
	<b>Redundant Power supply ( from day one)</b>	Available	Available
	Console Port	Available	*
	Switching Capacity -Non Blocking (Gbps)	56	*
	Throughput (MPPS)	41.67	*
	Operating System	available	*
	Dedicated Stacking Port/Slot ( from day one)	Not available	*
	Stacking Bandwidth (Gbps)	0	*
	Basic Layer-3 Protocol	-	*
	Security Feature	-	*
	Management Protocol	-	*
	QoS	-	*
	Operating Temperature Range (Degree C)	-	*
	Operating Humidity (RH)(%)	-	*
	IPv6 Ready from day one and dully certified	Yes	*
	PoE Power Budget ( Watt )	0	*
	<b>on Site OEM Warranty</b>	3	3

\* Specifications highlighted in bold are the Golden Parameters.

\* Bidders may note that In respect of non-golden Parameters, the specifications 'Values' chosen by Buyer will generally be preferred over 'Bid requirement ( allowed Values) by the Buyer.

**Consignees/Reporting Officer and Quantity**

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Bandaru Manohar	751023,1st Floor, Annex Building, B-Block, Rail Vihar, Chandrasekharapur, Bhubaneswar	11	15
2	Ravi Kumar	495001,RailTel Corporation of India limited Microwave Building, Wireless Colony, Railway Area, Bilaspur (C.G.)- 495001 M +919752091537	21	15
3	Abhijit Sarkar	781008,RailTel Corporation of India Ltd., 3rd Floor, Ramanand Tower, Federal Bank Building, Opp. Nandan, GS Road, Palton Bazar, Guwahati	29	15
4	Dorjee Sherpa	734007,Senior Manager RailTel Corporation of India Ltd ADRM Office complex Opposite to NJP Police Station P. O. Bhakinagar, Dist – Jalpaiguri (M) 9002044168	11	15
5	Arbind Kumar	800001,RailTel Corporation of India Ltd. 2nd Floor, Telecom Hub, Patna, Near Rri Building, Karbigahia End Of Patna Junction	23	15

**Bid Specific Additional Terms and Conditions**

- 1.While generating invoice in GeM portal, the seller must upload scanned copy of GST invoice and the screenshot of GST portal confirming payment of GST.
- 2.After award of contract – Successful Bidder shall have to get Detailed Design Drawings approved from buyer before starting fabrication. Successful Bidder shall submit Detailed Design Drawings for Buyer's approval, within 10 days of award of contract. Buyer shall, either approve the drawings or will provide complete list of modification required in the drawings within 10 days. Seller shall be required to ensure supply as per approved Drawings with modifications as communicated by Buyer. If there is delay from buyer side in approval of drawing- the delivery period shall be refixed without LD for the period of delay in approval of Drawing.
- 3.**Bidder financial standing:** The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.
- 4.**Upload Manufacturer authorization:** Wherever Authorised Distributors are submitting the bid, Manufacturers Authorisation Form (MAF)/Certificate with OEM details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid.
- 5.Bidders shall quote only those products in the bid which are not obsolete in the market and has at least 1 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.
- 6.Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.
- 7.Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.
- 8.Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.
- 9.Installation, Commissioning, Testing, Configuration, Training (if any - which ever is applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorised Reseller.

**10.Malicious Code Certificate:**

The seller should upload following certificate in the bid:-

- (a) This is to certify that the Hardware and the Software being offered, as part of the contract, does not contain Embedded Malicious code that would activate procedures to :-
  - (i) Inhibit the desires and designed function of the equipment.
  - (ii) Cause physical damage to the user or equipment during the exploitation.
  - (iii) Tap information resident or transient in the equipment/network.
- (b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due to activation of any such malicious code in embedded software.

11. Loading and Unloading at yard will be under the scope of the supplier.

12. Pre despatch inspection will be carried out by any one of the buyer's approved third party inspection agency (TPIA) viz. IRS / Lloyds / RITES/ Bureau Veritas / DNV and TURBOSCOPE VETCO. The scope of 3rd party inspection will be as follows:

- a) Inspection of quality as per order during production.
- b) Checking of bag specification and weight of bags randomly during the production operation.
- c) Bonding of warehouse after completion of production/ inspection /testing of samples.
- d) De-bonding of warehouse and witnessing of loading operations from warehouse of Railway station.
- e) Apart from specification tests, any one of the buyer's approved third party inspection agency (TPIA) has to test for presence of Mercury in Barytes.

Note: A drop down may be inserted for selection of the TPI agencies. Note: A drop down may be inserted for selection of the TPI agencies. In case Bidder wants to use other TPI agency, they have to take approval from OIL. There should be a provision to insert/delete more TPI agencies approved by OIL.

- 13. Scope of supply includes Training: Number of employees to be trained 5 , Place for Training kolkata and Duration of training 5 days.
- 14. Supplier shall ensure that the Invoice is raised in the name of Consignee with GSTIN of Consignee only.
- 15. Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.
- 16. Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.
- 17. Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.
- 18. Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.
- 19. Warranty period of the supplied products shall be 3 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid
- 20. IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.
- 21. **NET WORTH:** Net Worth of the OEM should be positive as per the last audited financial statement.
- 22. Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name RailTel Corporation of India Limited Account No. 38541405681 IFSC Code sbin0001054 Bank Name State Bank of india Branch address 34 Jawaharlal Nehru Road kolkata - 700071.  
Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.

[This Bid is also governed by the General Terms and Conditions](#)

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

**---Thank You---**