

Information to Bidder for the “Supply of Cards/Modules for Upgradation/Expansion of existing Juniper make WAG”

Ref: GeM Bid No. GEM/2020/B/884976 Dtd 20-11-2020

1. The item/items in this bid should be quoted as per the technical specifications. *The details of the specifications along with consignee/site details are also available on website www.railtelindia.com*

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Supply of cards/modules for up-gradation/expansion of existing Juniper make WAG (Wireless Access Gateways) with 3 years warranty as Next Business Day (N.B.D.) support.

2. In the SOR/specification wherever support for a feature has been asked for, it will mean that the feature should be available without RailTel requiring any other hardware/software/licenses. Thus, all hardware/software/licenses required for enabling the support/feature shall be included in the offer.
3. OEM or Authorized distributor/Partner of OEM should have a registered office in India to provide sales and 24x7 support in India. The certificate to this effect should be submitted. The bidder should be either OEM or his authorized dealer/distributor.

In case of the authorized distributor/partner certificate from the OEM to this effect should be submitted. If OEM is quoting then OEM should submit the certificate.

4. Equipment/Cards/Modules offered shall have complete data sheets and detailed description on OEM web sites.
5. Bidder shall submit the detailed BOM of the equipment/cards/modules offered duly verified and certified by the respective OEM.
6. GSTIN ID of vendor should be provided from where goods will be supplied.
7. **Tender Cost & Earnest Money Deposit (EMD)/ Bid Security:**

7.1 Tender Cost: Estimated cost of the Tender is **Rs 1,77,00,000/- (All inclusive).**

7.2 Earnest Money Deposit (EMD)/ Bid Security: **Rs 3,54,000/-** in the form of Pay Order/Demand Draft/BG drawn in favor of RailTel Corporation of India Ltd. payable at New Delhi. The Bid received without EMD will be summarily rejected.

7.3 Delivery period: **60 days** from the date of issue of PO/LOA.

8. **Eligibility Criteria for OEM:**

Deleted

9. **Eligibility Criteria for Bidder:**

- a. Deleted
- b. Bidder should have authorization specific to this tender from respective OEM as per Annex-II.

10. Services Level Agreement Values (SLA)

After having been notified of the defects / service requirement during warrantee period, Seller has to complete the required Service / Rectification within time limit of max. 2 days. If the Seller fails to complete service / rectification within defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller & upto max. of 100% of Unit Price of the product.

Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG) or from the running bills.

11. Long Term Maintenance Support (AMC):

Deleted

12. Contractor Responsibility during Warranty:-

- The Contractor will provide the replacement of all Faulty equipment/cards/ accessories on Next Business Day (NBD) support. To ensure the same, Bidder has to show the NBD support on the OEM portal or OEM certification that all equipment purchased are under NBD support.
- The Contractor will take-over the defective cards/SFPs from each of the RailTel POP location or mutually agreed location. The following activities will be performed by the contractor:
 - After receiving a defective part request from RailTel through Welcome Centre (dedicated phone line or e-mail), the defective part will be taken over by the contractor from each of the RailTel POP location.
 - Delivery/Replacement Period: The replacement for defective part will be arranged by the contractor on next business day support at the Fault site/location and the faulty equipment/cards/accessories will be handed over to him. The penalties mentioned in clause 10 will be applicable for not replacing the faulty part within 2 (Two) working days. The contractor will also give probable reason for repeated failure of cards/modules.

Uninterrupted Network: For smooth and uninterrupted traffic during the repair / replacement being carried out by the contractor.

1. All transportation, freight and insurance charges will be borne by the contractor.
2. Contractor will keep the record of repair on each defective part/cards/SFP with serial numbers (unique identification) particulars. SLA mentioned at point-10 above will be applicable during the warranty period

13. Payment Conditions :-

- i. 100% payment will be done by GM/OSS-BSS/Corporate Office/RailTel against full supply on submission of the following documents.

The following documents are to be submitted for payment:

- a. Original Invoice
- b. Delivery Challan
- c. Original Inspection Certificate
- d. Insurance Certificate.
- e. Warranty Certificate of OEM. Bidder has to show the warranty as N.B.D. on the OEM portal at the time of releasing the payment. The same will be verified from CNOC/Delhi.
- f. Copy of BG
- g. Certificate of receipt of Goods & installation thereof from RailTel.

14. On line Submissions:

The bidder is required to upload and submit the following documents on line before due date & time of bid. The due date & time for closing of the bid is **13:00 Hrs of 01-12-2020** and the bid will be opened at **13:30 Hrs of 01-12-2020**

- i. MD
- ii. BOQ of offered equipment.
- iii. Clause wise compliance along with all mentioned documents/annexures for all clauses of GeM Bid and ATC documents.
- iv. Data Sheet of offered equipment/cards/modules.
- v. Deleted
- vi. Technical Compliance of all Specification of items as per GeM Bid and ATC documents.
- vii. Deleted
- viii. Deleted
- ix. Deleted
- x. MAF/OEM Authorization as per Annexure-I.

Note:

- 1) Non submission of any document online within the prescribed time will make the bid liable to be rejected.
- 2) The bidder has to submit the hardcopy of the EMD document before the closing time of the GeM bid at the RailTel Corporate Office, Plot no. 143, Institutional Area, Sector 44, Gurgaon-122003.
- 3) The bidder is required to give acceptance of all the clauses mentioned in the **“Information to the Bidders”** document is mandatory. Any deviation / non-acceptance may lead to rejection of the bid.

- 4) Information to Bidder viz. corrigendum /addendum/ amendments etc. for this bid shall be posted on www.railtelindia.com only.
- 5) This bid is governed by the Specific Additional Terms & Conditions and General Terms & Conditions laid down by the GeM against **GeM Bid No: GEM/2020/B/884976 Dtd 20-11-2020**
- 6) The Consignee details/tentative list of stations where equipment's/items has to Supplied are as per Annexure-II and details of SOR as Annexure 'A'.

Annexure-A, SOR (SCHEDULE OF REQUIREMENT)

The details of the SOR are available on website www.railtelindia.com

SN	Description	SKU	Unit	Qty	Unit Rate (all inclusive in Rs.)		Total cost (all inclusive in Rs.)	
					In Fig	In Words	In Fig	In Words
1	2	3	4	5	6	7	8	9
A	Schedule of Supplies							
1	Supply of Juniper NETWORKS Chassis Based Layer-3 Core Switch with 3 Year Warranty support. Next Business Day (N.B.D.) support is required during warranty period.	MPC7EQ-MRATE-B	No.	5				
2	Supply of Juniper NETWORKS QSFP+ 100G Small form-factor pluggable transceiver with 3 year warranty support. Next Business Day (N.B.D.) support is required during warranty period.	QSFP-100GBASE-SR4	No.	10				
3	Supply of Juniper NETWORKS WAN Non PoE Ethernet LAN PORT Router along with the Software license which allows the user to run Nat on one NPU per MS-MPC with 3 year warranty support. Next Business Day (N.B.D.) support is required during warranty period.	MS-MPC-128G	No.	5				
	Total Cost of Schedule of Supplies (A)							
	Total Value of SOR in Words:							

Note:

- (i) Any license fee required to be paid for hardware & software during the life cycle of the Cards/Modules shall be included in the rate quoted by the tenderer. There shall be no post contractual liability of license fee on RailTel for hardware & software supplied by tenderer.
- (ii) It is mandatory for Tenderer to quote for all items of the schedule. Any bid not having quote for all the items of the schedule may not be considered.

**Director,
RailTel Corporation of India Ltd.**

Dated:

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**Subject: Manufacturer Authorization form (MAF) to M/s for
.....
Ref: GeM Bid No....., dated.....**

Dear Sir,

We, M/s....., are established and reputed manufacturer and service provider of
.....(Product details), having our registered office at
.....

We hereby authorize M/s (bidder name), Office
..... to participate in bid and subsequently upon
award of the bid to execute the supply and Installation & Commissioning of our range of products
against your above said bid.

We further extend our warranty for years for our range of products offered by M/s
..... against the above-said bid.

Thanking you,
Best regards,

Authorised Signatory

Consignee Details

The list of stations where cards/modules has to Supply are Delhi, Kolkata, Mumbai, Chennai and Ernakulam.

S. No.	Cards/Modules	Make	Unit	Total Sites (5) – Delhi, Kolkata, Mumbai, Chennai and Ernakulam
1	MPC7EQ-MRATE-B	Juniper	No.	1
2	QSFP-100GBASE-SR4	Juniper	No.	2
3	MS-MPC-128G	Juniper	No.	1

(Manoj Tandon)
General Manager/OSS-BSS
For & on behalf of RailTel Corporation of India Ltd.