

# **RAILTEL CORPORATION OF INDIA LIMITED**

**Regd. & Corp. Off:-**

**Plate-A, 6th Floor, Office Tower-2,  
NBCC Building, East Kidwai Nagar, New Delhi-110023**

**Selection of Partner**

**For**

**IT services to RCIL Customer**

**EOI No: RCIL/EOI/CO/DNM/2021-22/IT services to RCIL customer/06  
dated 29.06.21**

## **NOTICE**

RailTel Corporation of India Limited  
Plate-A, 6th Floor, Office Tower-2,  
NBCC Building, East Kidwai Nagar, New Delhi-110023

### **EOI Notice No: RCIL/EOI/CO/DNM/2021-22/INFRA services to RCIL customer/06 dated 29.06.21**

RailTel Corporation of India Ltd. (hereafter referred to as RCIL) invites EOIs from the firms, for participating in the process for Partner selection for infra services of RCIL Customer.

The details are as under:

1	Last date for submission of EOIs by bidders	05.07.2021 before 15:00Hrs.
2	Opening of bidder Response and price bid	05.07.2021 at 15:30Hrs.
3	Tender Cost	Rs. 1770/- (incl. of tax)
4	Number of copies to be submitted for scope of work	One

DD for EMD and should be in the favor of **RailTel Corporation of India Limited** payable at Delhi

Prospective bidders are required to direct all communications related to this Invitation for EOI document, through the following Nominated Point of Contact persons:

Contact: Naresh Kumar  
Position: Dy. GM/IT  
Email: naresh.kumar@railtelindia.com  
Telephone: +91124 2714000  
Mobile: +91 9717644088

- NOTE:**
- (i) All firms are required to submit hard copy of their EOI submissions, duly signed by Authorized Signatories with Company seal and stamp or Digitally Sign.
  - (ii) Eligible MSMEs are exempted from cost of EOI Documents and EMD, more details are given in clause 13.7 of EOI Document.
  - (iii) Only RailTel's Empaneled Partners are eligible for participating in EOI Process.

## 1. RailTel Corporation of India Limited–Introduction

RailTel Corporation of India Limited- a "Mini Ratna (Category-I)" PSU Keeping in view the expanding activities in project execution works for telecom and signalling.

In line with the future business plan of RailTel it was felt to diversify into ICT project segment as a System Integrator. Hence, to have clear focus on project execution works, RCIL has been setup. Also this shall help RailTel make a clear distinction between RailTel's existing core activities viz-a-viz project works ensuring resource and accountable separation thereby making RCIL as a separate profit centre. This would also facilitate the Company in proper and suitably reflecting the operational results in a more transparent manner and activity wise.

The aim is to exploit the capabilities and experience gained by RailTel from execution of number of small to large national level projects like National Knowledge Network (NKN), National Optical Fibre Network (NOFN), NE-I & NE-II projects under USOF, and various projects for many other Govt and private agencies. In recent years, RailTel has been expanding its portfolio of services in the areas of Data Centre, Cloud, Telepresence, Retail Broadband (Railwire), etc. With the creation of RCIL, RailTel aims to be one of the leading System Integrator in the country working in the field of ICT.

RCIL shall be taking up turnkey project work for creation, management and operation in the areas of IT, Telecom, networking, Data Center and Railway's ICT and S&T projects. With a dedicated focus and organization suited to executing projects in the areas of expertise, RCIL is poised to become a key driver of growth and innovation for RailTel as well.

## 2. Scope of Work

RailTel requires to engage a empanelled partner to work with RailTel on back to back terms for "supply and installation of Desktops/Laptops/Printer/Scanner or other related hardware/software Items" to one of its government customer.

## 3. Language of Proposals

The proposal and all correspondence and documents shall be written in English. The hardcopy version will be considered as the official proposal.

## 4. Payment Terms

4.1 Payment will be back to back and as per the payment terms mentioned in agreement/PO between RCIL and Customer.

4.2 Payment will be released after receipt of satisfactory services and receiving the tax invoice for the work from selected partner and after RCIL receives the payment from Customer for the same work.

## 5. Schedule of Rates (SOR)

Bidder has to Quote the % age of maximum discount which firm can offer on MRP of required "Hardware/software Item" in the below mention format along with **nil deviation** certificate:

Item Description	Discount % age
supply and installation of Desktops/Laptops/Printer/Scanner or other related hardware/Software Items at RCIL's Customer Location.	

**Note:**

- 1) The requirement of Hardware/Software Item shall be shared to selected firm after receiving the same from Customer.
- 2) Maximum 100 Hardware/Software items per year can be procured from award of PO to selected firm.
- 3) The contract shall be for two years.

## **6. Evaluation Criteria**

Evaluation will be done on highest discount %age quoted by bidder under SOR (clause 5). The firm offering higher discount %age shall be considered as L1 or lowest bidder.

## **7. RCIL's Right to Accept/Reject Bids**

RCIL reserves the right to accept or reject any bid and annul the bidding process or even reject all bids at any time prior to award of contract, without thereby incurring any liability to the affected bidder or bidders or without any obligation to inform the affected bidder or bidders about the grounds for RailTel's action.

## **8. Bidding Document**

The bidder is expected to examine all instructions, forms, terms and conditions and technical specifications in the bidding documents. Submission of bids, not substantially responsive to the bidding document in every aspect will be at the bidder's risk and may result in rejection of its bid without any further reference to the bidder.

All pages of the documents shall be signed in ink by the bidder including the closing page in token of his having studied the EOI document and should be submitted along with the bid.

## **9. Period of Validity of Bid**

Bids shall remain valid for a period of 180 days from the date of opening of the bids.

## **10. Bid Currency**

The prices in the bid document shall be expressed in Indian Rupees only.

## **11. Bidding Process (Single Packet System)**

The bidding process will consist of single packet system. The detailed technical proposal i.e. the including 'Price Bid' shall be submitted in sealed envelope.

## **12. Security Deposit / Performance Bank Guarantee (PBG)**

In case Customer asks PBG from RailTel, then Successful bidder has to furnish security deposit in the form of Performance Bank guarantee for issued PO/ LOA value (Amount will be equal to as required by Railtel customer), the same should be submitted within 30 days of issue of LOA/PO, failing which a penal interest of 15% per annum shall be charged for the delay period i.e. beyond 30 (thirty) days from the date of issue of LOA/PO. This PBG should be from a Scheduled Bank and

should cover warranty period plus three months for lodging the claim. The performance Bank Guarantee will be discharged by the Purchaser after completion of the supplier's performance obligations including any warranty obligations under the contract.

- 12.1 The Performa for PBG is given in Form No. 1. If the delivery period gets extended, the PBG should also be extended appropriately.
- 12.2 The security deposit/PBG shall be submitted to Corporate Office & will bear no interest.
- 12.3 A separate advice of the BG will invariably be sent by the BG issuing bank to the RailTel's Bank through SFMS and only after this the BG will become acceptable to RailTel. It is therefore in interest of bidder to obtain RailTel's Bank IFSC code, its branch and address and advise these particulars to the BG Issuing bank and request them to send advice of BG through SFMS to the RailTel's Bank.
- 12.4 The security deposit/Performance Bank Guarantee shall be released after successful completion of Contract, duly adjusting any dues recoverable from the successful tenderer. Security Deposit in the form of DD/Pay Order should be submitted in the favour of "Railtel Corporation of India Limited" payable at New Delhi Only.
- 12.5 Any performance security upto a value of Rs. 5 Lakhs is to be submitted through DD/Pay order / online transfer only.

### **13. Bid Earnest Money (EMD)**

- 13.1 The Bidder shall furnish a sum as given in EOI Notice as Earnest Money in the form of Demand Draft from any scheduled bank in India in favour of "RailTel Corporation of India Limited" payable at Gurgaon which should remain valid for 90 days beyond the bid opening date.
- 13.2 The EMD may be forfeited if a bidder withdraws his offer or modifies the terms and conditions of the offer during validity period and in the case of a successful bidder, if the bidder fails to accept the Letter of Acceptance (LOA) and fails to furnish performance bank guarantee (security deposit) in accordance with clause 13.
- 13.3 Offers not accompanied with valid Earnest Money shall be summarily rejected.
- 13.4 Earnest Money of the unsuccessful bidder will be discharged / returned as promptly as possible but not later than 30 days after the expiry of the period of offer / bid validity prescribed by the Purchaser.
- 13.5 The successful bidder's EMD will be discharged upon the bidder's acceptance of the Advanced purchase order satisfactorily and furnishing the performance bank guarantee in accordance with clause 13.
- 13.6 Earnest Money will bear no interest.

### **13.7 For Micro and Small Enterprises (MSEs)**

- 13.7.1 Eligible MSEs are exempted from cost of EOI Documents and EMD.

- 13.7.2 Certain benefits/preferential treatment shall be extended to the registered MSEs as per guidelines issued in the latest notification of Ministry of MSME/ Government of India.
- 13.7.3 MSEs who are interested in availing themselves of these benefits will enclose with their offer the proof of their being MSE registered with any of the agencies mentioned in the notification of Ministry of MSME.
- 13.7.4 The MSEs must also indicate the terminal validity date of their registration.
- 13.7.5 Failing 13.7.3 and 13.7.4 above, such offers will not be liable for consideration of benefits detailed in the notification of Government of India.

#### **14. Deadline for Submission of Bids**

Bids must be submitted to Railtel at the address specified in the preamble not later than the specified date and time mentioned in the preamble. If the specified date of submission of bids being declared a holiday for Railtel, the bids will be received up to the specified time in the next working day.

#### **15. Late Bids**

Any bid received by Railtel after the deadline for submission of bids will be rejected and/or returned unopened to the bidder.

#### **16. Modification and/or Withdrawal of Bids**

Bids once submitted will be treated, as final and no modification will be permitted. No correspondence in this regard will be entertained.

No bidder shall be allowed to withdraw the bid after the deadline for submission of bids.

In case of the successful bidder, he will not be allowed to withdraw or back out from the bid commitments. The bid earnest money in such eventuality shall be forfeited and all interests/claims of such bidder shall be deemed as foreclosed. No interest will be paid on EMD amount.

#### **17. Details of Financial bid**

- a. The financial bid should clearly bring out the % of discount with detailed break-up of taxes.
- b. The financial bid must be submitted as per the enclosed Proforma in Tender document.

#### **18. Clarification of Bids**

To assist in the examination, evaluation and comparison of bids the purchaser may, at its discretion, ask the bidder for clarification. The response should be in writing and no change in the price or substance of the bid shall be sought, offered or permitted.

#### **19. Variation in Contract:**

+/- 25 % variation may be operated during the period of validity of agreement with the approval of competent authority with similar terms and procedure as specified in the agreement.

## 20. Contract Period:

The contract period shall be 2 years from date of issue of PO. However the contract can be terminated early or extended further as per requirement from customer and on basis of mutually agreed terms & conditions.

## 21. Format for providing Bidder's Information

S.No.	ITEM	Details
1.	Full name of bidder's firm	
2.	Full address, telephone numbers, fax numbers, and email address of the primary office of the organization / main / head / corporate office	
3.	Name, designation and full address of the Chief Executive Officer of the bidder's organization as a whole, including contact numbers and email address	
4.	Full address, telephone and fax numbers, and email addresses of the office of the organization dealing with this tender	
5.	Name, designation and full address of the person dealing with the tender to whom all reference shall be made regarding the tender enquiry. His/her telephone, mobile, Fax and email address	
6.	Bank Details (Bank Branch Name ,IFSC Code, Account number)	
7.	GST Registration number	

## 22. Format for statement of Deviation

The following are the particulars of deviations from the requirements of the Instructions to bidders:-

S.NO	CLAUSE	DEVIATION	REMARKS (Including Justification)

## 23. Other Terms and Condition

Bidders are requested to quote their best prices considering the fact that price negotiation, if required with the customer will be passed on to the selected bidder.

1. Unless otherwise specified all prices quoted must remain firm except for statutory variation in taxes and duties during contractual delivery period. Any increase in taxes and duties after

expiry of the delivery period will be to vendor account.

2. Offer should preferably be typewritten and any correction or over- writing should be initialled. Rates to be indicated both in words and figures.
3. Sealed Offer in envelope superscribing EOI enquiry number and due date of opening must be sent by Registered or Speed Post or to be dropped in the EOI Box specified for the purpose. Offer received after specified date and time are liable to be rejected
4. Offer should be valid for a minimum period of 180 days from the date of receiving confirmed order from Customer.
5. Printed conditions on the back side of the offers will be ignored.
6. GST Registration Number, if any, may be indicated.
7. Any increase in taxes and duties after expiry of the delivery period will be to supplier's account. This will be without prejudice to the rights of RCIL for any other action including termination.
8. RCIL shall have the right to terminate the contract by giving 60 days notice without assigning any reasons thereof. However, in the event of any breach of terms of the contract, RCIL will have right to terminate the contract by written notice to the Seller.
9. FORCE MAJEURE: Any delay or failure to perform the contract by either party caused by acts of God or acts of Government or any direction or restriction imposed by Government of India which may affect the contract or the public enemy or contingencies like strikes, riots etc. shall not be considered as default for the performance of the contract or give rise to any claim for damage. Within 7 days of occurrence and cessation of the event(s), the other party shall be notified. Only those events of force majeure which impedes the execution of the contract at the time of its occurrence shall be taken into cognizance.
10. In case of any dispute or difference arising out of the contract which can not be resolved mutually between RCIL and vendor, it shall be referred to a Sole Arbitrator to be appointed by the CMD, RCIL,
11. The Arbitration and Conciliation Act, 1996 and rules made there under shall apply to the Arbitration Proceedings.
12. The contract shall be governed by and construed according to the laws in force in India and subject to exclusive jurisdiction of the Courts of Delhi only.
13. Minimum Contract period for this project will be 2 years, however project duration can be terminated earlier as per requirement from customer or can be extended further as per mutually agreed terms and conditions.
14. Quoted OEM should be available on GeM also and the time of finalizing the model and pricing should be less than or equal to GeM prices.

## **24. List of Documents to be submitted for bidding**



- 1 Covering Letter
- 2 Format for statement of deviation
- 3 Format for providing Bidder's information
- 4 Commercial Offer
- 5 Signed EOI document
- 6 Any other Relevant document
- 7 EMD or MSME Certificate
- 8 GST Registration Number

## **Annexure-1 COVERING LETTER**

(To be on company letter head)

**EOI No: RCIL/EOI/CO/DNM/2021-22/IT services to RCIL customer/06  
dated 29.06.21**

Date:

To,

DGM (IT),  
RailTel Corporation of India Limited,  
Plate-A, 6th Floor, Office Block Tower-2,  
East Kidwai Nagar, New Delhi - 110023

Dear Sir,

SUB: Participation in the EoI process

Having examined the Invitation for EoI document bearing the reference number \_\_\_\_\_ released by your esteemed organization, we, undersigned, hereby acknowledge the receipt of the same and offer to participate in conformity with the said Invitation for EoI document.

If our application is accepted, we undertake to abide by all the terms and conditions mentioned in the said Invitation for EoI document.

We hereby declare that all the information and supporting documents furnished as a part of our response to the said Invitation for EoI document, are true to the best of our knowledge. We understand that in case any discrepancy is found in the information submitted by us, our EoI is liable to be rejected.

### **Authorized Signatory**

Name

Designation

## **FORM-1**

### **PROFORMA FOR PERFORMANCE BANK GUARANTEE**

*(On Stamp Paper of ₹ One Hundred)*

To,

GM (ITP),  
RailTel Corporation of India Limited,  
Plate-A, 6th Floor, Office Block Tower-2,  
East Kidwai Nagar, New Delhi - 110023

1. In consideration of the RailTel Corporation of India Limited (CIN : U64202DL2000GOI107905), having its registered office at Plate-A, 6th Floor, Office Block Tower-2, East Kidwai Nagar, New Delhi – 110023 (herein after called “RailTel”) having agreed to exempt ..... (CIN : ..... ) having its registered office at ..... (hereinafter called “the said Contractor”) from the demand, under the terms and conditions of Purchase Order No. .... dated ..... made between RailTel and ..... for (hereinafter called “the said Agreement”) of security deposit for the due fulfilment by the said Contractor of the terms and condition contained in the said Agreement, or production of a Bank Guarantee for Rs. .... ( Rs. .... Only). We ..... (indicate the name and address and other particulars of the Bank) (hereinafter referred to as ‘the Bank’) at the request of ..... contractor do hereby undertake to pay RailTel an amount not exceeding Rs. .... ( Rs ..... Only) against any loss or damage caused to or suffered or would be caused to or suffered by the RailTel by reason of any breach by the said Contractor of any of the terms or conditions contained in the said Agreement.

2. We, ..... the Bank do hereby undertake to pay the amounts due and payable under this Guarantee without any demur, merely on demand from the RailTel stating that the amount is claimed is due by way of loss or damage by the said Contractor of any of terms or conditions contained in the said Agreement by reason of the Contractor’s failure to perform the said Agreement. Any such demand made on the Bank shall be conclusive as regards the amount due and payable by the Bank under this Guarantee. However, our liability under this guarantee shall be restricted to an amount not exceeding Rs ..... ( Rs. .... Only).

3. We, ..... the Bank undertake to pay the RailTel any money so demanded notwithstanding any dispute or disputes raised by the Contractor in any suit or proceedings pending before any court or Tribunal relating thereto our liability under this present being, absolute and unequivocal. The payment so made by us under this Bond shall be a valid discharge of our liability for payment there under and the Contractor shall have no claim against us for making such payment.

4. We, ..... the Bank further agree that the Guarantee herein contained shall remain in full force and effect during the period that would be taken for the performance of the said Agreement and that it shall continue to be enforceable till all the dues of the RailTel under or by virtue of the said Agreement have been fully paid and its claims satisfied or discharged or till RailTel certifies that the terms and conditions of the said Agreement have been fully and properly carried out by the said contractor and accordingly discharges this Guarantee. Unless a demand or claim under the Guarantee is made on us in writing on or before ..... We shall be discharged from all liability under this Guarantee thereafter.

5. We, ..... the Bank further agree with the RailTel that the RailTel shall have fullest liberty without our consent and without affecting in any manner our obligations hereunder to vary any of the terms and conditions of the Agreement or to extend time or to postpone for any time or from time to time any of the powers exercisable by the RailTel against the said Contractor and to forbear or enforce any of the terms and conditions relating to the said Agreement and we shall not be relieved from our liability by reason of any such variation, or extension to the said Contractor or for any forbearance, act or omission on the part of RailTel or any indulgence by the RailTel to the said Contractor or by any such matter or thing whatsoever which under the law relating to sureties would, but for this provision, have effect of so relieving us.

This Guarantee will not be discharge due to the change in the constitution of the Bank or the Contractor.

( ..... indicate the name of Bank ..... ) lastly undertake not to revoke this Guarantee during its currency except with the previous consent of RailTel in writing.

Dated the ..... Day of ..... 2021 for ..... (Name of Bank)

In the presence of Witnesses:

1. Signature With Date

Name

2. Signature With Date

Name