S. No.	Tender Clause No. and Page No.	Original Tender Relevant Clause	Modified Clause
1	Open E-Tender Notice: a) Closing date for Submission of E- Bids & Corrigendum-10	Up to 15:00 hrs. of 28.09.2021 (online)	Up to 15:00 hrs. of 11.10.2021 (online)
2	Open E-Tender Notice: b) Date of opening of E-Bids & Corrigendum- 10	Up to 15:30 hrs. of 28.09.2021 (online)	Up to 15:30 hrs. of 11.10.2021 (online)
	Clause XIII (b) of Note under SOR, Chapter-2	All Bidders are required to conduct POC immediately after bid opening time (as mentioned in BDS) as per Clause 4.A.47 of Chapter-4A (Section-I).	All Bidders are required to conduct POC immediately after bid opening time (as mentioned in BDS) as per Clause 4.A.47 of Chapter-4A (Section-I).
		Bidders are required to arrange Proof of Concept (POC) for checking the Functional requirement of their offered VSS solution immediately after submission of bid documents at their location by RailTel or its authorized representative as per Clause 4.A.47 of Chapter-4A (Section-I). Details of Functional requirement is mentioned in Annexure-IX of Chapter-7 (Section-I).	Bidder are also required to submit details of Hardware/Software offered for POC as per Table-2 (Chapter-7, Annexure-IX, Point-3) within 7 working days (except Saturday, Sunday and any gazetted Holidays). BIDDER IS ALSO REQUIRED TO SHARE
		POC should be completed within 30 Days from the date of opening of bid. In case bidder fails either to arrange POC or to meet any functional requirement given in Annexure-IX of	(i) LOCATION ADDRESS WHERE THE POC IS PROPOSED TO BE CONDUCTED AND  (ii) DATE OF READINESS FOR POC TESTING.

		Chapter-7 within given timeline, RailTel reserves the right to REJECT their bid.	After receiving details, contact details of RailTel or its authorized representative will be shared for conducting the POC through email.  Proof of Concept (POC) for checking the Functional requirement of bidder's offered VSS solution will be conducted as per Clause 4.A.47 of Chapter-4A (Section-I) at their suitable location in India (to be approved by RailTel). Details of Functional requirement are mentioned in Annexure-IX of Chapter-7 (Section-I).
			POC should be completed within 30 Days from the date of opening of bid. In case bidder fails either to arrange POC or to meet any functional requirement given in Annexure-IX of Chapter-7 within given timeline, RailTel reserves the right to REJECT their bid.
3	Chapter-4A, Clause 4.A.4	Phase-wise Delivery/Implementation timelines II. Completion of Installation, Testing and Commissioning of VSS at all stations (This Timeline is binding on the Bidder)  D + 9 Months	Phase-wise Delivery/Implementation timelines II. Completion of Installation, Testing and Commissioning of VSS at all stations (This Timeline is binding on the Bidder)
4	Chapter-4A, Clause 4.A.14.1, SN-3	Note: i) In case of Consortium/JV, each member's relevant turnover combined together shall be considered against the above mentioned financial capability criteria.	D + 6 Months  Note: i) In case of Consortium/JV, each member's relevant turnover (as defined in Clause 4.A.15 of Chapter-4A) combined together shall be considered

		against the above mentioned financial capability criteria.
Chapter-4A, Clause 4.A.14.1	SN-7,	SN-7,
	Basic Requirement – Bidder Type  Eligibility Criteria Requirements - The bidder should be OEM or a	Basic Requirement – Bidder Type
	System Integrator authorized by OEMs for supply of licenses/commercial support, solution implementation and maintenance support under warranty/AMC/commercial support, for	
	the following products:	Eligibility Criteria Requirements - The bidder should be OEM or a System Integrator authorized by OEMs
	Camera, Switches, Servers/Workstations	for supply of licenses/commercial support, solution implementation and maintenance support under warranty/AMC/commercial support, for the
	Storages Network Video Recorder (NVR), if applicable. VMS	following products:
	VA FRS	Camera,
	CCC (For Northern Region only)	Switches,
		Servers/Workstations
		Storages  Naturally Video Beautier (NVB) if applicable
		Network Video Recorder (NVR), if applicable.  VMS
		VA
		FRS

		EMS
		CCC (For Northern Region only)
Chapter-4A, Clause 4.A.14.1, SN-9	New Point	SN - 9,
		Basic Requirement- Financial Capability,
		Eligibility Criteria Requirements- As per clause no. 3 (b) of the PPP-MII Order dated 16.09.2020, only bidders offering minimum 20% of local content of supply portion of their offered bid (Class-I Local suppliers/bidders-minimum 50% LC and Class-II Local Suppliers/bidders- minimum 20% LC as per PPP-MII Order) are eligible to participate in this tender.
		Bid of bidders offering less than 20% local content of supply portion of their offered bid will be <a href="SUMMARILY REJECTED">SUMMARILY REJECTED</a> .
		Supporting Document Required- Undertaking on bidder's letter head as per Clause no. 4.A.45.2 and certificate by statutory auditor or cost auditor of the company as per Clause no. 4.A.45.2
Chapter-4A, Clause 4.A.14.2, SN-2	Work experience certificate issued by Public listed company having average annual turnover of Rs 500 Cr and above in last 3 financial	Work experience certificate issued by Public listed company having average annual turnover of Rs 500

		years excluding the current financial year, listed on National Stock Exchange or Bombay Stock Exchange, incorporated/registered at least 5 years prior to the date of opening of tender, shall also be considered provided the work experience certificate has been issued by a person authorized by the Public listed company to issue such certificates.	Cr and above in last 3 financial years excluding the current financial year, listed on National Stock Exchange or Bombay Stock Exchange or any global stock exchange, incorporated/registered at least 5 years prior to the date of opening of tender, shall also be considered provided the work experience certificate has been issued by a person authorized by the Public listed company to issue such certificates.
1.	Chapter-4A , Clause 4.A.14.2, SN-3	Work experience certificate issued by Public listed company having average annual turnover of Rs 500 Cr and above in last 3 financial years excluding the current financial year, listed on National Stock Exchange or Bombay Stock Exchange, incorporated/registered at least 5 years prior to the date of opening of tender, shall also be considered provided the work experience certificate has been issued by a person authorized by the Public listed company to issue such certificates.	Work experience certificate issued by Public listed company having average annual turnover of Rs 500 Cr and above in last 3 financial years excluding the current financial year, listed on National Stock Exchange or Bombay Stock Exchange or any global stock exchange, incorporated/registered at least 5 years prior to the date of opening of tender, shall also be considered provided the work experience certificate has been issued by a person authorized by the Public listed company to issue such certificates.
2.	Chapter-4A , Clause 4.A.14.2	Eligibility Criteria Requirements - OEM and its subcontractors should not have been black-listed currently by Central Govt./State Govt./CPSU in India or anywhere globally by Government for security reasons.  Supporting Document Required - Self- Declaration by the OEMs on Company's letter head.	SN-3A  Eligibility Criteria Requirements - OEM and its subcontractors should not have been black-listed currently by Central Govt./State Govt./CPSU in India or anywhere globally by Government for security reasons.

3.	Chapter-4A , Clause 4.A.14.2	SN-6  Note – This clause is not applicable for OEMs, from country that shares a land border with India, registered with DPIIT as per para 4.A.18.6.	Supporting Document Required - Self- Declaration by the OEMs on Company's letter head.  SN-6  Note: OEM's from country that shares a Land Border with India are allowed to offer their products
4.	Chapter-4-A, Clause 4.A.45	The provisions of the revised "Public Procurement (Preference to Make in India), Order 2017", dated 16.09.2020 (and subsequent amendments, if any, till opening of the tender) by Department of Industrial Policy and Promotion, GoI shall apply to this tender to the extent feasible. The criteria for Capability (verifiable evidence that they have manufacturing capability to manufacture the specified quantity and supply the same with in stipulated time period), Equipment and Manufacturing facilities as well as net worth under the financial standing eligibility criteria shall be applicable to local suppliers also.	Clause 4.A.18.6.  4.A.45 Preference to Domestic Manufacturers  The provisions of the revised "Public Procurement (Preference to Make in India), Order2017", dated 16.09.2020 (and subsequent amendments, if any, till opening of the tender) by Department of Industrial Policy and Promotion, Gol shall apply to this tender to the extent feasible. The criteria for Capability (verifiable evidence that they have manufacturing capability to manufacture the specified quantity and supply the same with in stipulated time period), Equipment and Manufacturing facilities as well as net worth under the financial standing

	Bidders seeking Purchase preference for any particular SOR item shall submit the documents/ declarations etc. as per latest DIPP guidelines and DOT (Ministry of Communications) Gazette dated 29 <sup>th</sup> August, 2018 or the applicable/associated latest letters if any till date of opening of the bid. The necessary documentation for the individual items being declared to be Local shall be as per the stipulated guidelines as laid down in above mentioned policy letters and to be signed by the OEM as well as the bidder.	eligibility criteria shall be applicable to local suppliers also.  Bidders seeking Purchase preference for this tender shall submit the documents/declarations etc. as per latest DIPP guidelines and the applicable/associated latest letters if any till date of opening of the bid.
4.A.45.1	Bidders seeking Purchase preference (linked with Local content) (PPP-MII) shall be required to meet/exceed the target of Local Content (LC) of70%%.Bidders meeting the criteria of 70% are called as LC Bidders and other will be called as Non-	The necessary documentation for items being declared to be Local shall be as per the stipulated guidelines as laid down in above mentioned policy letters and to be signed by the OEM as well as the bidder.
	Local Content (NLC) bidders.	4.A.45.1 As per clause no. 3 (b) of the PPP-MII Order dated 16.09.2020, only bidders offering minimum 20% of local content of
4.A.45.1.1	Such bidders shall furnish following certificates on its letter head along with their techno-commercial bid. The undertaking shall become a part of the contract.	supply portion of their offered bid(Class-I Local suppliers/bidders-minimum 50% LC and Class-II Local Suppliers/bidders- minimum 20% LC as per PPP-MII Order)
	"We M/s (Name of bidder) hereby certify that we meet the mandatory minimum Local Content requirements of the tender i.e70%	are eligible to participate in this tender. Bid of bidders offering less than 20% local

		quoted vide offer No dated against RailTel tender No by us."	content of supply portion of their offered bid will be SUMMARILY REJECTED.
	4.A.45.1.2	Above undertaking shall be supported by the following certificate form Statutory Auditor engaged by the bidder, on the letter head of such Statutory Auditor.  "We the statutory auditor of M/s	As per DPIIT's OM dated 4th March 2021, services such as transportation, insurance, installation, commissioning, training and after sales service support like AMC/CMC etc. can't be claimed as local value addition.
		(name of the bidder) hereby certify that M/s (name of bidder) meet the mandatory Local Content requirements of the Project Work under this tender i.e70% (to be filled by the work center) quoted vide offer No dated against RAILTEL tender No by M/s (Name of the bidder).  Note: In case of bidder(s) for whom Statutory	supplier'. 'Margin of purchase preference' means the maximum extent to which the price quoted by a Class-I local supplier may be above the L1 (Class-II local supplier) for the purpose of purchase
		Auditor is not required as per law, required certificates shall be provided by a practicing Chartered Accountant.	preference.  Class-I & Class-II Suppliers/Bidders shall furnish following undertaking on their
	4.A.45.1.3	At the bidder stage the bidder shall provide Break-up of "Local Component" and "Imported Component" in the prescribed format as enclosed Annexure —II (Chapter-7) and shall be uploaded by the bidders along with their price bid in the e-procurement portal.	letter head along with their technical bid clearly mentioning % of local content. The undertaking shall become a part of the contract.

"We M/s (Name of bidder) hereby certify that we are offering minimum Local Content of% of supply portion of our offered bid in our offer No dated against RailTel tender No"	Eligible (techno-commercially qualified after eRA) LC bidder shall be granted a purchase preference to 20% i.e. where the evaluated price is within 20% of the evaluated lowest price of Non-Local Content (NLC) bidder, other things being equal. Accordingly, purchase preference shall be granted to the eligible (techno-commercially qualified) LC bidder concerned,	4.A.45.2	
4.A.45.3 Since value of procurement under this tender is more than ₹ 10 Cr, Class-I & Class-II local suppliers/bidders are required to provide a certificate (with UDIN number) from the statutory auditor or cost auditor of the company giving percentage of local content of all scheduled supply items. Undertaking mentioned in Clause 4.A.45.2 shall be supported by the following certificate issued by Auditor on their letter head as mentioned below (to be submitted with technical bid):	Only those LC bidders, whose bids are within 20% of the NLC L1 bid, would be allowed an opportunity to match L1 bid. All the eligible LC bidders shall be asked to submit their confirmation to match their price in sealed envelopes. Envelopes of the bidders shall be opened and award for the prescribed quantity shall be made to the lowest evaluated TA/CA (Techno-Commercial Acceptable) bidder among the eligible LC bidders. In case the lowest eligible LC bidder fails to match L1 price, the next eligible LC bidder will be awarded the prescribed quantity and so on. In case	4.A.45.3	
"We the statutory auditor/cost auditor of M/s (name of the bidder) hereby certify that M/s (name of bidder) are offering% Local Content against the supply item of the Project Work under this tender in accordance with DPIIT's PMI Policy & it's	none of the eligible LC bidders matches the L1 bid, the actual bidder holding L1 price will secure the order.  Entire contract shall be awarded to the lowest techno-commercially qualified LC bidder subject to matching with valid NLC L1 rates. In case LC bidder fails to match rates with valid NLC L1 rates then entire contract shall be awarded to valid NLC L1 bidder.	4.A.45.3.1	

		clarifications/guidelines vide offer
4.A.45.4	For the purpose of this policy, all terms used vide aforesaid policy shall be governed by the definitions specified in Para 2 of the policy document notified by	No dated against RAILTEL tender No
	DIPP vide letter No. P-45021/2/2017-B.EII dated	
	15.06.2017 (including its revision issued on 16.09.2020).	quoted by the bidder. Any mention of
		price or quoted amount will lead to SUMMARILY REJECTION of the bid. In case
4.A.45.5	S	of non-submission of above-mentioned
	requirements of quality and delivery time in accordance with the provisions of the Purchase	undertaking/certificate with technical bid
	order/contract.	documents, bid will be SUMMARILY REJECTED.
4.A.45.6	RailTel(RCIL) shall have the right to satisfy itself of the production capability and product quality of the manufacturer.	Break-up of "Local Content" and
4.A.45.		"Imported Content" for each SOR item as per DPIIT's PMI Policy and its clarifications and same shall be uploaded by the bidders
4.A.45.7	LC of bid offer shall be the ratio of the whole cost of domestic component in the combination of goods	procurement portal.
	and services to the whole combined cost of goods and	
	services.	4.A.45.5 If after opening of price bid, lowest bid is
		of Class-II local supplier/bidder the eligible (techno-commercially qualified)
4.A.45.7	<b>6</b>	Class-II local supplier(s)/bidder(s) shall be
	be the cost spent to produce the combination of goods and services, which is incurred on work site. LC	granted a purchase preference to 20% i.e.,
	of the combination of goods and services shall be	where their evaluated price bid is within

4.A.45.7.3	counted in every activity of the combination work of goods and services.  The spent cost as mentioned in paragraph 4.A.45.8.2 shall include production cost in the calculation of LC of goods as at clause 4.A.45.7.3.1 and service cost in the calculation of LC of services as mentioned in clause 4.A.45.7.3.2.	Class-I local bidders, to whom purchase preference of 20% has be granted, will be allowed to participate in eRA irrespective of the selection criteria for eRA mentioned
4.A.45.7.3.1	Calculation of LC of goods: LC shall be computed on the basis of the cost of domestic components in goods, compared to the whole cost of product. The whole cost of product shall be constituted of the cost spent for the production of goods, covering direct component (material) cost, direct manpower cost, factory overhead cost and shall exclude profit, company overhead cost and taxes for the delivery of goods.	criteria mentioned in Clause no. 4.B.9.1.6.  4.A.45.7 After completion of e-RA process as detailed in Clause 4.B.9.1.12, if L1 is a Class-I bidder then the contract will be awarded to L1. If L1 is a Class-II bidder then only those Class-I bidders, whose bids after completion of e-RA are within 20% of the Class-II L1's bid, would be allowed an opportunity to match L1's bid
4.A.45.7.3.2 i)	Calculation of LC of Services: LC of Service shall be calculated on the basis of the ratio of service cost of domestic component in service total cost of service.  The total cost of service shall be constituted of the cost spent for rendering service, covering:	as detailed in Para 3A(c) of DPIIT's PMI
	a) Cost of component (material), which is used.	tender shall be made to the lowest evaluated TA/CA (Techno-Commercial

ii)	<ul> <li>b) Manpower and consultant cost, cost of working equipment/facility and</li> <li>c) General service cost, excluding profit, company overhead cost, taxes and duties.</li> <li>Determining of Local Content: The determination of local content of the working equipment/facility shall be based on the following provision:</li> </ul>	Class-I bidders. In case the lowest eligible Class-I bidder fails to match L1 price, the offer of next eligible Class-I bidder in sealed envelope will be checked and so on. In case none of the eligible Class-I bidders matches the Class-II bidder's L1
4.A.45.8	Working equipment produced in the country is valued as 100% (one hundred percent) local content working equipment produced abroad is valued as much as nil (0% percent) local content.  Calculation of LC and Reporting	consumed by the definitions execified in
4.A.45.8.1	LC shall be calculated on the basis of verifiable data. In case of data used in the calculation of LC being not verifiable, the value of LC of the said component shall be treated as nil.	•
4.A.45.8.2	Formats for the Self Certification as given in DOT (Ministry of Communications) Gazette notification issued dated 29 <sup>th</sup> August, 2018 on LC of goods is placed at FORM-13 for submission by the bidder.	

4.A.45.9	Certification and Verification
4.A.45.9.1	Bidder seeking Purchase Preference under the policy, shall be obliged to verify the LC of goods as follows:
4.A.45.9.1.1	At bidding stage:
	a) Price Break-up  (i) The bidder shall provide break-up of  "Local Component" and "Imported Component" along with the price bid as per provisions under clause 4.A.45.1.3.  (ii) Bidders must have LC in excess of the specified requirement.
	<ul> <li>b) Undertaking by the bidder</li> <li>(i) The bidder shall submit undertaking along with the techno-commercial bid as per clause No. 4.A.45.1.1, such undertaking shall become a part of the contract.</li> <li>(ii) Bidder shall also submit the list of items/services to be procured from</li> </ul>

	Indian manufact providers.	urers/service
4.A.	5.9.1.2 After Contract Award	
	a) In the case of procurement of value less than Rs. 10 crore Crore), the LC content may (self-assessment) by the concertified by the Director Representative of the Company	(Rupees Ten pe calculated paractor and par/Authorized
	b) The verification of the procu with the value Rupees Ten Cro shall be carried out by a Stat engaged by the bidder.	re and above
4.A.	5.9.2 Each supplier shall provide the ne content documentation to the statu which shall review and determine the requirements have been met and is content in the good or service measured shall keep all necessary information of supplier for measurement of Lo confidential.	tory auditor, local content sue of local . The Auditor otained from

		4.A.45.9.3	The Local Content certificate shall be submitted along with each invoice raised. However, the % of local content may vary with invoice while maintaining the overall % of Local Content for the total work/purchase of the pro-rata Local Content requirement. In case, it is not satisfied cumulatively in the invoices raised up to the stage, the supplier shall indicate how the local content requirement would be met in the subsequent stages.	
		4.A.45.9.4	Where currency quoted by the bidder is other than Indian Rupees, exchange rate prevailing on the date of notice inviting tender (NIT) shall be considered for the calculation of Local Content.	
		4.A.45.9.5	RAILTEL shall have the authority to audit as well as witness production processes to certify the achievement of the requisite local content.	
5.	BDS Section-1, Chapter-5: Clause 4.A.36, Chapter-4-A, (Section-I) & Corrigendum-10	Date: 28.0 Time: 15:0 Date of Ope Date: 28.0	f Submission of Offer (Online) 09.2021 0 hours ening of Tender (Online) 09.2021 80 hours	Last Date of Submission of Offer (Online) Date: 11.10.2021 Time: 15:00 hours Date of Opening of Tender (Online) Date: 11.10.2021 Time: 15:30 hours

6.	Chapter-6, Form No. 4	I/we also understand that if the certificates submitted by us are found to be false/forged or incorrect at any time after the award of the contract, it will lead to termination of the contract, along with forfeiture of SD and Performance Guarantee besides any other action provided in the contract including banning of business for five year on entire RailTel.	submitted by us <b>or by OEM's of the offered Hardware/Software</b> are found to be false/forged or incorrect at any time after the award of the contract, it will lead to termination of the contract, alongwith
7.	Chapter-7, Annexure-IV	Annexure—IV - CALCULATION OF LOCAL CONTENT  1. Under present DIPP PPP-MII policy issued vide their order No. P-45021/2/2017-PP (BE-II) dated 28-05-2018 or latest, Notification of DoT issued vide No. 18-10/2017-IP dated 29-08-2018 and PPO 2017 by MeitY issued vide Notification No. 33(1)/2017-IPHW dated 14.09.2017 and Notification No. 33(5)/2017-IPHW dated 01.08.2018), following products, covered under the RFP, are protected:  a) Routers (PMI- 50%, LC - 60%) b) Ethernet Switches (PMI -50%, LC -60%) c) Security and Surveillance Communication Systems (video and sensors based) including Perimeter Security Systems (PMI -100%, LC -50%) d) Optical Fiber (PMI -50%, LC -50%) e) Optical Fiber Cable (PMI -75%, LC -55%) f) Telecom Power System (PMI -50%, LC -55%) g) Telecom Battery (PMI -50%, LC -55%) h) Servers – by MeitY (PMI -50%, LC -55%) PMI – Minimum preference in % (of total quantity being procured) for Make in India Telecom Products, Services or Works as indicated against each financial year	

#### Corrigendum-11

(E-Tender No. RailTel/OT/SR/SC/2020-21/VSS/006, IREPS NIT No. RCIL-SR-006)

LC – Minimum Local Content as a percentage of total Bill of Material (cost of production) to qualify as Make in India Telecom Products, Services or Works as indicated against each financial year

Note: For other items, not mentioned above, minimum local content shall be 50% (Clause no. 5 of PMI Policy dated 16-09-2020).

- Item no. 24 of Table-A of DoT Notification dated 29-08-2018, i.e. Security and Surveillance Communication Systems (video and sensors based) including Perimeter Security Systems, has not been defined by DoT. The item shall include, for the purpose of this tender/RFP, following sub-items:
  - a) Cameras (of all types),
  - b) Application software VMS
  - c) Application software VA
  - d) Application software FRS.
  - e) Any other Application software such as AI etc. offered as part of above sub-items to improve the performance of the system
- 3. Domestic manufacturers of items in para 1 above shall be protected if they meet minimum local content requirement. This RFP being a composite tender, where System Integrators (SIs) are supposed to bid with most economic cost to them. Under such circumstances, the SIs are free to choose various products depending upon the solution, convenience, economy or any other reason.
- 4. OEM for any product required for the work, covered under PPP-MII, has to submit a certificate against meeting the requirement of local content, as per PPP-MII guidelines,

_		
10 crore) or a	declaration (if value of procurement is less than as a certificate issued by their statutory auditors cors (if value of procurement is more than 10	
Systems (vide Security Syste	nst "Security and Surveillance Communication leo and sensors based) including Perimeter lems" does not include products from one OEM, tent shall be calculated as	
Value of Local Content in %	(Total offered Value of all sub-items in the bid) –  (Total value of Non-LC sub-items)  Total offered Value of all sub-items in the bid	
50% (for FY combined pro of DoT Notific with para-5	f Local Content, calculated above, is more than 2019-20 onwards), the total value of the oduct (to qualify against item no. 24 of Table-A ication-LC percentage increased in accordance of PMI policy dated 16-09-2020) shall be a Local Content.	
certified by th	submit calculation as per the above formula duly neir statutory auditor or cost auditor. This has to with the technical bid.	

#### Corrigendum-11

#### (E-Tender No. RailTel/OT/SR/SC/2020-21/VSS/006, IREPS NIT No. RCIL-SR-006)

6. If any product covered under protected list has not been offered as domestically manufactured product with requisite local content, total value of the offered product will not be considered as Local Content in the overall bid. Total value of all such protected domestically manufactured products, not offered with requisite Local Content, (say Non-LC items) along with other foreign items shall be deducted from the overall value of the bid to calculate the LC Value. The same is reproduced as under:

Value of Local		(Total Bid Value) – (Total value of all Non-LC items)
Content in %	_	Total Bid Value

Further, as per notification of DoT issued vide No. 18-10/2017-IP dated 29-08-2018, the proposed work is considered as Telecom Services/Works (S. No. 36 of Table-A). Therefore, if the value of Local Content, calculated above, is more than 70%, the bid shall be considered for preference under PPP-MII policy.

As this a solution based turnkey project (as per Scope of work mentioned in Clause no. 3.A.1.4.1 of Tender Document) and bidders are required submit their bids based on their technical solution based on RDSO specification along with integration of existing VSS infra, therefore, it is not possible to divide this project and clause no. 3A(c) of PMI policy dated 16-09-2020 is applicable. Therefore, complete work as per SOR (Chapter-2) will be allotted to one of the eligible bidder.

		Accordingly, Bidder meeting the criteria of more than 70% of Local content will be considered for price preference of 20%. Bidder has to submit calculation as per the above formula duly certified by their statutory auditor or cost auditor. This has to be submitted with the technical bid.  7. Bidder is also required to declare against each SOR item, whether, the offered product is falling under domestic/foreign category. If the offered product is a notified domestic item then bidder has to submit all documents as mentioned in the notifications/guidelines of GoI regarding domestic product/s along with the bid to qualify offered product/s as a domestic product/s and consideration in evaluation of domestic bid. In case of non-submission of required documents, offered product will not be treated as domestic product.	
8.	Chapter-7,	New Clause added in POC for testing of Edge storage in four type of	Point-2 (Camera Functional Checks) / Point-2.1 (Full
	Annexure-IX,	Cameras	HD Bullet and Dome Camera), Point-vi / Point-2.2
	Point-6 (Functional		{4KUHD Bullet Camera (Type-A)},Point-vi / Point-2.3 (Full HD PTZ Camera) Point-viii -
	Requirement for		(Full HD P12 Camera) Point-VIII -
	POC),		Functional Requirement for POC - In case of any
	100,		failure or interruption of IP network between VMS
	SN -2 (Camera		server and Camera (Full HD Bullet and Dome Camera
	Functional Checks),		, 4KUHD Bullet Camera (Type-A) & Full HD PTZ
			Camera}, the Camera shall automatically start
	SN -2.1 (Full HD		recording on Edge Storage Memory Card at
	Bullet and Dome		resolution and frames per second as required and
	Camera), Point-vi		when the network recovers, the Video data shall
	CN 2.2 (AKUUD		automatically be transferred to the External Storage
	SN -2.2 {4KUHD Bullet Camera (Type-		Device/Server/NVR installed at respective Stations or RPF/GRP Thana/Post without any impact on the
	A)},Point-vi		system operations.
	, ,,,,, onic vi		system operations.

	SN-2.3 (Full HD PTZ		
	Camera) Point-viii		
			Result (Pass/Fail) -
9.	Chapter-7,	New Clause added in POC for testing of Panic Button	Functional Requirement for POC –
	Annexure-IX, Point-6		
	(Functional		Out the Davis Button is a stireted by any many in
	Requirement for		Once the Panic Button is activated by any person in
	POC), SN 2 (Camera		distress, an alarm shall appear on the VMS along
	Functional Checks),		with the pop-up of the associated camera on the
	SN 2.1 (Full HD Bullet		operator workstation.
	and Dome Camera,		
	Point-vii		In case, associated camera is a Full HD PTZ type, the
			camera shall move and zoom on to the Panic Button
			to see the person in distress.
	SN 2.2 {4KUHD Bullet		
	Camera (Type-		
	A)},Point-vii		
			Result (Pass/Fail) -
	SN 2.3 (Full HD PTZ		
	Camera) Point-ix		
10.		New Point	(v) FRS database Server/Workstation at
	Servers/Workstation		Datacentre for Northern Regions, Eastern Region,
	at DC & DR, Point (v)		Western Region and Southern Region shall be in
			sync with each other and synchronization shall be
11.	Chapter-9, Point-13	The manufacturer claiming to qualify under the scope of rules for PMA	done at least once daily.  13(a) Undertaking by bidder on their letter head as
11.	of Check List	(Preferential Market Access) must submit the declaration of VA (Value	per Clause 4.A.45.2 of Tender document.
	OI CHECK LIST	Addition) as required under the issued notification for the specified	po. clause in those of foliati accument
		Addition) as required under the issued notification for the specified	

	period (2018-19, 2019-20 & 2020-21) as mentioned in Clause 4.A.14 of Chapter-4.	13(b) Certificate by <i>Statutory Auditor/Cost Auditor</i> on their letter head (with UDIN number) as per Clause 4.A.45.3 of Tender document.
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Murali
Krishna Muvvala
Digitally signed by Murali
Krishna Muvvala
Date: 2021.09.24
18:58:42 +05'30'

#### Unique Pre Bid queries with Railtel remaks for VSS work at A1/A/B/C stations (Nirbhaya) Tender

S. No.	Tender Clause No.	Tender Clause	Change in Clause	Justification/Reason	RailTel CO Remarks
1	Section I Chapter 3	Any land required by the bidder may be made available by Railways, if available, at the lease cost as per the latest norms of Railways.  Pre-bid Response  Tender Clause is Clear. Any Land requirement to the bidder, if available, for carrying out VSS work will be on chargeable by Railways as per latest lease norms. No payment over and above the SOR shall be made to bidder	Lease cost for land It will lead to addition in cost for the bidder's. Hence it is requested for tendering authority to bear such cost and provide land free of cost to the successful bidder	Please consider the lease cost to be borne by the tendering authority.	Not Agreed. It will be as per Tender Document.
2	Annexure VII	List of RFP Thana wise number of camera for VMS, VA , FRS server workstation sizing	No. of cameras is not matched with Category wise bifurcated cameras list given at page no 189 Total Number of cameras value is not matched with no. of camera requirement i.e. @ Adilabad number of camera = 50 where total number of cameras at controlling stations for VMS Server = 58 and total = 108	We request to clarify the given requirement including count of camera	1. Cameras at Adilabad RPF Main Thana: 38 camera at Adilabad Rly station 38 + 20 cameras of near by 2 D&E stations.  2. Cameras at Kinwat RPF Monitoring Thana: 50 cameras from near by 5 D&E stations.  3. Server sizing to be done at Adilabad Main Thana: VMS (58+50-27 Existing cameras at Adilabad as per Annexure-II=81 cameras), VA (22 cameras- 20% of total108 cameras) and FRS (4 cameras) as per Annexure-VII.  4. Monitoring of cameras to be done as per Annexure-VIIA  5. Storage sizing to be done as per Annexure-VIII.  Modified list has been issued as Corrigendum-9.
3			For D & E Category, cameras will be provided at each station by Railtel saperately	We assume that Railtel will provide already installed camera for VMS integration only	RailTel will provide cameras for D & E category stations through separate tender.  However, bidder are required to integrate feeds coming from these cameras with VMS, VA, FRS (if required) and CCC (for Northern Region only).  Bidders are also required to integrate these cameras (along with other IP devices at D & E category stations) with EMS application.
4	SOR Item-34	Supply of 12 Core metal strengthened outdoor unarmored Optic Fiber Cable (ITU-T G.652.D) as defined in Chapter-8	Supply of 6/12/24 Core metal strengthened outdoor unarmored Optic Fiber Cable (ITU-T G.652.D) as defined in Chapter-8	RDSO specifications permit use of 6 Core Fiber and 24 Core as well. SI may choose based on application. For VSS, 12 Core is not required. 6 Core is enough.	It will be as per Tender Document. RailTel reserves the right to use the spare fibers for other applications.

5	SOR Note:2 I(a)	Before quoting please see relevant para of Chapter 8 of Technical Specifications.	Bidders while selecting OEMs of equipments, Hardware and Software (proposed to be supplied against this tender) are to ascertain the documents submitted by OEMs carefully (like proof of IPR, Source Code, Camera Firmware Code owned by OEM, etc.) as they shall be held accountable for submitting any False Claims/Representations made by ANY OEMs of equipments, Hardware and Software (proposed to be supplied against this tender) as per GOI guidelines. Bidders to read the entire GFR of GOI carefully, especially Rule 175, Rule 144 (with latest addition of point (xi)) and Rule 151. Bidders before quoting please see relevant para of Chapter 8 of Technical Specifications.	ensure to check false claims by different OEMs.  Bidders MUST be held directly responsible for any false claims submitted by OEMs.	Point no. 8 of Form no. 4, Chapter-6 modiifed. Please refer corrigendum.
6	(XIII)	in BDS) as per Clause 4.A.47 of Chapter-4A (Section-I). Bidders are required to arrange Proof of Concept (POC) for checking the Functional requirement of their offered VSS solution immediately after submission of bid documents at their location by RailTel or its authorized representative as per Clause 4.A.47 of Chapter-4A (Section-I). Details of Functional requirement is mentioned in Annexure-IX of Chapter-7 (Section-I).	All Bidders are required to conduct POC immediately after bid opening time (as mentioned in BDS) as per Clause 4.A.47 of Chapter-4A (Section-I). Bidders are required to arrange Proof of Concept (POC) for checking the Functional requirement of their offered VSS solution immediately after submission of bid documents at Railway Station location selected by RDSO/QCI as per Clause 4.A.47 of Chapter-4A (Section-I). Details of Functional requirement is mentioned in Annexure-IX of Chapter-7 (Section-I).  POC should be completed within 30 Days from the date of opening of bid. In case bidder fails either to arrange POC or to meet any functional requirement given in Annexure-IX of Chapter-7 within given timeline, RailTel reserves the right to REJECT their bid.	POC should be conducted by RDSO/central quality agency like the Quality Control of India at the designated Railway Station and NOT at the bidders location. The POC MUST be conducted at some Railway Station environment to check working solution in actual working conditions.	POC is requried to be conducted at suitable location where bidder can meet all POC requirements as mentioned in clause 4.A.47 of Tender document.
7	2	Supply, Installation, Commissioning and Integration with Existing VSS Infrastructure.	Supply, Installation, Commissioning and Integration with Existing VSS Infrastructure ONLY after existing infrastructure CCTV, VMS etc. are cleared for security vulnerabilities by CERT-IN approved STQC lab for tests defined in RDSO specification.	Command attached. The entire new VSS system to be deployed will become vulnerable for back door access if integrated with existing system which is of Chinese origin (especially the CCTV of Chinese origin deployed which have Huawei chipsets).	Bidder is responsible only for VSS Infra provided by him for security audit by Government auditing agency. For any deficiency pointed by auditing agency in the existing VSS infra, corrective action will be taken by RailTel.  For further clarification, please read clause XIII (c) of Note under SOR, Chapter-2.

8		station (including RPF Thana/Post) showing make, model, IP address, connectivity etc (including existing VSS infra). The recording of the video feeds from CCTV cameras of Stations will be stored in the nearest RPF Thana/Post for 30 days for playback, post event analysis and for investigation purposes. Important videos to be stored for longer duration at Data Centre (by using 240TB storage) & RPF Thana/Post by using additional 10% storage (as per RailTel/Railway's requirement).			Storage at DC-DR is required for storing marked video data for longer retention along with VA alerts, audit trail logs, application data etc. as detailed in clause 8.1.3.2.2 of Chapter-8 of Tender document.  Size of Flagged/marked videos and duration for which these videos are to be stored will be decided by RPF during project duration of eight years after PAC. Accordingly, 240 TB storage at DC/DR has been asked.
9	8)		The bidder shall ensure that the Intellectual Property Rights of Hardware and Source Code of Software supplied under this project must not reside in any Country that shares a Land Border with India.Self-Declaration by the Bidder on Company's letter head along with proof of country where IPR and Source code reside.	As per RDSO specifications. The Proof of IPR and Source code is requirede and not just self-declaration	As per tender document, bidder is required to provide only self-certification regarding IPR/Source code.  However, as per Clause no. 4.A.14.2 (Point-6), OEM is required to provide the Proof of IPR & source code as per RDSO specification RDSO/SPN/TC/65 /2021 version 6.
10	2)	working in Government / PSUs / Telecom Service Providers/ Public Listed Company for at least 12 months as on date of opening of tender, in India or Abroad.  Work experience certificate issued by Public listed company having average annual turnover of Rs 500 Cr and above in last 3 financial years excluding the current financial year, listed on National Stock Exchange or Bombay Stock Exchange, incorporated/registered at least 5 years prior to the date of opening of tender, shall also be considered provided the work experience certificate has been issued by a person authorized by the Public listed company to issue such certificates.	The Equipment/Software offered by the OEM or equipment/software of the same series/family from the same OEM should have been satisfactorily working in Government / PSUs / Telecom Service Providers/ Public Listed Company for at least 12 months as on date of opening of tender, in India or Abroad.  Work experience certificate issued by Public listed company having average annual turnover of Rs 500 Cr and above in last 3 financial years excluding the current financial year, listed on National Stock Exchange, Bombay Stock Exchange or any other global stock exchange incorporated/registered at least 5 years prior to the date of opening of tender, shall also be considered provided the work experience certificate has been issued by a person authorized by the Public listed company to issue such certificates.  Satisfactory Working certificate** from end user clearly mentioning the make & model number (version in case of Software) of the offered Hardware & Software.  An undertaking by the OEM has to be submitted in support in case of immediate predecessor of same series/family.	Companies listed on global stock exchanges should be included just like the peroformance of OEM globally is aceptable. Many OEMs participating in the tender are listed in global stock exchanges like NASDAQ, Dow Jones, FTSE, Nikkei, Kospi etc. If OEM is the well established listed company (listed on national or global stock exchange for over 5 years) having average turnover of Rs. 500 Cr and above, their own creditibility must hold just like other listed companies with similar credentials.	Not Agreed.

	4.A.14.2	OFM should have supplied the equipment/software	OEM should have supplied the equipment/software offered	Explained above. Clause for eligibility should be	
	(S/N3)			uniform. Also, for performance, last 5 years	
			the value (as mentioned in BDS (Chapter-5, Section I)) during	1	
		BDS (Chapter-5, Section I)} during last preceding 3	last preceding 5 financial years(i.e. current year and five	years performances have been affected globally.	
				lyears performances have been affected globally.	
			previous financial years) as on opening date of bid to		
			Government/PSUs/Telecom Service Providers/Public Listed		
		Government/PSUs/Telecom Service	Company in India or Abroad.		
		Providers/Public Listed Company in India or	<u>.</u>		
		Abroad.	Work experience certificate issued by Public listed company		
			having average annual turnover of Rs 500 Cr and above in		
			last 3 financial years excluding the current financial year,		
		company having average annual turnover of Rs 500	listed on National Stock Exchange, Bombay Stock Exchange		
		Cr and above in last 3 financial years excluding the	or any other global stock exchange incorporated/registered		It will be as per Tender Document. No such
		current financial year, listed on National Stock	at least 5 years prior to the date of opening of tender, shall		relaxation has been given by Ministry of
11		Exchange or Bombay Stock Exchange,	also be considered provided the work experience certificate		Railways for financial eligiblity criteria due to
		incorporated/registered at least 5 years prior to the	has been issued by a person authorized by the Public listed		covid impact.
		date of opening of tender, shall also be considered	company to issue such certificates.		l '
		provided the work experience certificate has been			
		issued by a person authorized by the Public listed	Note: For Startups*(recognized by Department of Industrial		
		company to issue such certificates.	policy and promotion, Ministry of Commerce and Industry)		
			only 1/3 of value as mentioned above is required.OEM		
		Note: For Startups*(recognized by Department of	should submit self-certificate with proper contact detail of		
		Industrial policy and promotion, Ministry of	clients along with PO reference and amount supplied (Details		
			of End User - Firm Name, Contact person, Designation,		
		mentioned above is required.OEM should submit	Telephone Number, Fax, Official mail id etc.). The same		
		·	should be issued by authorized signatory.		
		along with PO reference and amount supplied			
			Supply Confirmation Certificate from the End User clearly		
	4 4 4 4 4 (5/1)	Designation Telephone		This is a deviation from BDCO and if in the Board	
		The OEM shall ensure that Intellectual Property	The OEM shall ensure that Intellectual Property Rights of	This is a deviation from RDSO specification. Proof	
	· ·			of IPR and source code is required to be	
			Software must not reside in any Country that shares a Land	· · · · · · · · · · · · · · · · · · ·	
			Border with India. Moreover, OEM must ensure that they are		
			not getting 3rd party manufacturing from any Country that	land border with India.	
		, , ,	shares a Land Border with India. Proof of IPR & source code		
			residing in which country, as applicable to comply with RDSO		Clause mentioned is wrong.
			specification RDSO/SPN/TC/65/2021 version 6, shall be		
12		Note – This clause is not applicable for OEMs, from	provided by the OEMs.		However, Clause no. 4.A.14.2 (Point-6)
		country that shares a land border with India,			modified. Please refer Corrigendum.
		registered with DPIIT as per para 4.A.18.6.Proof of			
		IPR & source code residing in			
		which country and requisite permission &			
		registration with Competent Authority of Govt. of			
		India, as applicable to comply with RDSO			
		specification RDSO/SPN/TC/65/2021			
		version 6, shall be provided by the OEMs.			

	14 4 4 4 2 /6/11	N. D. C.		Company of the state of the sta	
13	4.A.14.2 (S/N 7)	New Point	** In case the end customer where products are installed (by OEM directly or through SI/authorized partner) cannot share details of installations in writing due to matter of NDA/Internal security, the OEM can get the same verified by Railtel authorized representative (if required). All expenses related to this verification shall be borne by the OEM/Bidder.  The certificate of the OEM which is a listed company having average annual turnover of Rs 500 Cr and above in last 3 financial years excluding the current financial year, listed on National Stock Exchange, Bombay Stock Exchange or any other global stock exchange incorporated/registered at least 5 years prior to the date of opening of tender, shall also be considered provided the work experience certificate has been issued by a person authorized by the Public listed company to issue such certificates.	Ports, Defence Sector, Government Banks etc. do not share details of authorised representatives and also do not declare in writing the model numbers etc of technology deployed due to	Not agreed.
14	4.A.18.6.1	Relevant guidelines have been given below and in case of contradiction with any condition of this tender document, guidelines issued by Ministry of Finance vide above mentioned OM (including any addendum/corrigendum issued by MoF and any other relevant guidelines pertaining to the subject issued by GoI) shall prevail:	Relevant guidelines have been given below and in case of contradiction with any condition of this tender document, guidelines issued by Ministry of Finance vide above mentioned OM (including any addendum/corrigendum issued by MoF and any other relevant guidelines pertaining to the subject issued by GoI) shall prevail (However, if there is any deviation with RDSO specifications, the RDSO specifications would prevail):	RDSO specifications must prevail	Not agreed.
15	4.A.45	Preference to Domestic Manufacturers	Preference to Domestic Manufacturers: Kindly note that it is not mandatory for bidders to quote only Indian OEM for Hardware or Software. Although preference for domestic OEM shall be given as per GOI policies.	competition and local manufacturing capapity	

16	8.1.3.2.3 (ii)	Bidder to propose FRS servers/workstations at RPF Thana/Post for all cluster stations with N:1 redundancy (value of N will be decided by the bidder based on the configuration of Server/Workstation as per RDSO specification and number of 4K cameras installed at cluster stations as per details given in Annexure-VII, Chapter-7). Sizing for hardware requirement for Servers/Workstations/NVRs for D & E category stations are also included.	Deleted	RDSO.	Please refer Clause no. 8.1.3.2.3 (ii) of tender document. Bidder is required to offer FRS server/workstation in N:1 configuraiton both at RPF thana/post and at DC & DR.
17		POC	Mean Time Between Failure (MTBF) calculated at 40°C for each type of camera should not be less than 1,00,000 hours for which OEM shall submit complete and detailed test reports issued from Govt. / NABL Accredited Test Labs / 3rd party test house of International repute such as UL, TUV etc.	MTBF proper documents to be checked as per RDSO specifications.	It will be as per Tender Document.
18			impact on the system operations.	It is very important for testing this as part of functional check of each type of camera under PoC.  The test should be simulated by disconnecting VMS/NVR from the network and Edge Recording and upon restoration of network the recording from Edge Storage should be transferred/backfill to VMS/NVR	Clause modified. Please refer corrigendum.
19	Annexure-IX Proof of Concept clause 6- 2.3	Additional Point for PTZ Camera Check in POC	Check PAN, TILT, Zoom function control from VMS Client Software	It is very important for testing this as part of functional check of PTZ camera under PoC.	It will be as per Tender document.

	A	:: Catathalina Viano dafina tha abiasi as b	Deleted	This is not as an approximation of the trade	Not Assess
		, , ,	Deleted	· · ·	Not Agreed.
	Proof of	and choose a color in AI software. The AI should be		contrary to the functional requirement. The	
	Concept-	able to quickly locate human with interest of		search criterias are applied on playback (recorded	· · · · · · · · · · · · · · · · · · ·
	Clause 6- 6 AI	colour.		videos). Only the Alarms can be generated in Live	18.4.9 of RDSO specifications version-6 which
	based Video			mode. Technically the requirement is wrong.	covers human and colour search.
	Analytics				
	(Colour				In these clauses, RDSO specification doesn't
	Search)				distinguish between Live & playback mode
20					and therefore, these clauses are applicable
					on both playback and Live mode.
					As RailTel has the requirement of both online
					& offline licenses, therefore this feature is
					required for both playback and live mode.
					required for both playback and live mode.
	Anneyure-IV	Additional point	The Failover of VMS with Server and/or the Failover of NVR	As per the RDSO and the tender requirement, the	
	Proof of		(N:1) MUST be demonstrated	Failover must be checked during the PoC for	
21			(N.1) MOST be demonstrated	evaluation. This is a very important to check the	It will be as per Tender Document.
	Concept				
	4 4 4 2 /5/11	Catisfactors Manking and Start from and some	OCAA abaarid airea a adf aantification with dataile of and	operational requirement of solution.	OFM is all according to according to according to according to
		Satisfactory Working certificate from end user	OEM should give a self certification with details of end	1	OEM is allowed to submit satisfactory
	2)	clearly mentioning the make & model number	customer and equipment supplied and a Satisfactory working		working certiifcate issued by end user in the
		(version in case of Software) of the offered	certificate from SI Partner along with SI PO.	· · ·	name of their SI partners.
		Hardware & Software. An undertaking by the OEM		further may be noted that the some OEM work	
		has to be submitted in support in case of			Such certificate should clearly mention the
22		immediate predecessor of same series/family.		information can be shared.	make and model/version of supplied
					hardware/software.
					However, clause has also been modified.

	1 A 1 A 2 / S / NI	OEM should have supplied the equipment offered	Kindly allow self certification	As a leading camera OEM for over 25 years, we	
	1		Kilidiy allow sell certification	have a channel of distribution. No end user	
	1	or equipment/software of the same se ries/family			
		at least of the value {asmentioned in BDS (Chapter-		generally will issu a certificate to the OEM. The	
		5, Sec tion-I)} during last preceding 3 financial		certificate is issued only to System	
		years(i.e. current year and three previous financial		Integrators. You are requested to accept the	
		years) as on opening date of bid to		same.	
		Government/PSUs/Telecom Service Provid			
		ers/Public Listed Company in India or Abroad.			
		Work experience certificate issued by Public listed			Self certification by OEM is already
		company having av erage annual turnover of Rs 500			permitted.
		Cr and above in last 3 financial years excluding the			
		current financial year, listed on National Stock			Supply confirmation certificate from end user
		Exchange or Bombay Stock Exchange,			clearly mentioning date, make & model of
23		incorporated/registered at least 5 years prior to the			hardware/software along with PO reference,
		date of opening of tender, shall also be considered			amount supplied and contact details of end
		provided the work experience certificate has been			user are also to be submitted. Please refer
		issued by a person authorized by the Public listed			clause no. 4.A.14.2.
		company to issue such certificates.			
					However, clause has also been modified.
		Note: For Startups*(recognized by Department of			
		Industrial policy and promotion, Ministry of			
		Commerce and Industry) only 1/3 of value as			
		mentioned above is required.			
		·			
		OEM should submit self-certificate with proper			
		contact detail of clients along with PO reference			
					OEM is allowed to submit satisfactory
ĺ					working certiifcate issued by end user in the
		Satisfactory Working certificate from end user			name of their SI partners.
		clearly mentioning the make & model number			
		(version in case of Software) of the offered		OEM only work through SI partners, how will we	Such certificate should clearly mention the
24		Hardware & Software. An undertaking by the OEM	Kindly allow self certification	get this? Kindly relax this norm.	make and model/version of supplied
	1	has to be submitted in support in case of		get this r kindly relax this norm.	hardware/software.
		••			
		immediate predecessor of same series/family.			However, clause has also been modified.
	8.3.6	Enterprise Management System (EMS)	Point To be considered and Added:	To monitor all the critical events/ KPI from server	Not Agreed.
		, , ,	Server Monitoring - The agents should be able to set polling	it is required to poll and analyse the server data	
25			interval as low as 1 second with low overhead on target	per second, therefore we request authority to	It will be as per Tender Document.
			server infrastructre	add this clause in the EMS section.	
	8.3.6		Point To be considered and Added:	To analyze real time polling data very fast, time	Not Agreed.
		, , ,	The proposed solution should be a virtual appliance based	series based datbase is used to process millions of	_
			system with built-in time-series based (not RDBMS) database	· ·	It will be as per Tender Document.
26			which should be vertically scalable to collect and store raw	clause in EMS section.	
			data (without averaging any collected data point) upto one		
			year to reduce the overall TCO and which will help you to		
			add more stations in future.		
	1		and more stations in rature.	<u>l</u>	1

27	4.A.14.1 Eligibility Criteria Requirement	The Bidder must have successfully completed or substantially completed any of the following during last 07 (seven) years, ending last day of month previous to the one in which tender is invited:	tender dated 27/5/2021 or 11/8/2021	same	Please see corrigendum.
28	4.A.14.1 Eligibility Criteria Requirement s for Bidders:	(eighty) ner cent (value wise) or more works		Largely Contract value of any proejct should consist of Capex and Opex value, and opex will start only after the project gets go-live, so kindly help to amend the clause as per the request	Not Agreed. It will be as per Tender Document.
29		Supply of 12 Core metal strengthened outdoor unarmored Optic Fiber Cable (ITU-T G.652.D) as defined in Chapter-8	Supply of 6/12/24 Core metal strengthened outdoor unarmored Optic Fiber Cable (ITU-T G.652.D) as defined in Chapter-8	land 24 Core as well. SI may choose based on	It will be as per Tender Document. RailTel reserves the right to use the spare fibers for other applications.
30	8)	The bidder shall ensure that the Intellectual Property Rights of Hardware and Source Code of Software supplied under this project must not reside in any Country that shares a Land Border with India.Self-Declaration by the Bidder on Company's letter head.	of Hardware and Source Code of Software supplied under	Source code is required and not just self-	Proof of IPR and Source code is required for OEMs as per clause 4.A.14.2 (SN-6). However note mentioned in the clause has been modified. Please refer corrigendum.  For bidder, self-declaration is required.
31	4.A.14.2 (S/N 7)	New Point	NDA/Internal security, the OEM can get the same verified by Railtel authorized representative (if required). All expenses related to this verification shall be borne by the OEM/Bidder.	Ports, Defence Sector, Government Banks etc. do not share details of authorised representatives and also do not declare in writing the model numbers etc of technology deployed due to	Not agreed.
32		Relevant guidelines have been given below and in case of contradiction with any condition of this tender document, guidelines issued by Ministry of Finance vide above mentioned OM (including any addendum/corrigendum issued by MoF and any other relevant guidelines pertaining to the subject issued by GoI) shall prevail:	Relevant guidelines have been given below and in case of contradiction with any condition of this tender document, guidelines issued by Ministry of Finance vide above mentioned OM (including any addendum/corrigendum issued by MoF and any other relevant guidelines pertaining to the subject issued by GoI) shall prevail (However, if there is any deviation with RDSO specifications, the RDSO specifications would prevail):		Not agreed.

	T	T .			
	4.A.45	Preference to Domestic Manufacturers	Preference to Domestic Manufacturers: Kindly note that it is	In many tenders all over India, several domestic	
			not mandatory for bidders to quote only Indian OEM for	importers who import CCTV (and other hardware	
			Hardware or Software as there is no suffecient local capacity	and software) mainly from China and falsely claim	
			and copetition. Although preference for domestic OEM shall	the same to be "Made in India" mis-lead several	
			be given as per GOI policies. kindly note hte laste letter	bidders and departments into believing that ONLY	
			dated 31/08/2021 issued by the ministry of communications.	domestic products can be supplied as per GOI	
				policies. It is important for Railtel to clarify the	
				same so that the bidders are not misled. Since it	
33					Clause 4.A.45 modified. Please refer
				competition and local manufacturing capapity	corrigendum.
				(especially for IP CCTV, NVR, VA, FRS etc.) global	
				OEM are most welcome to participate. However,	
				preference for domestic OEM as per GOI policies	
				is clear. Simply refering to the GOI policies is not	
				enough. BIDDERS ARE TO BE CLARIFIED THIS	
				POINT CLEARLY. letter dated 31/08/2021 is	
				enclosed as Annexure-3 (DOT)	
	Annexure-IX	Additional Point for All types of Camera Check in	Mean Time Between Failure (MTBF) calculated at 40°C for	MTBF proper documents to be checked as per	It will be as per tender document.
	Proof of	POC	each type of camera should not be less than 1,00,000 hours	RDSO specifications.	·
	Concept -		for which OEM shall submit complete and detailed test	·	
34	Clause 6- 2.1-		reports issued from Govt. / NABL Accredited Test Labs / 3rd		
	2.3		party test house of International repute such as UL, TUV etc.		
			3.7 Redundant Servers/NVRs may be provided if specified by		This is a solution based tender and bidder is
			the purchaser as per Schematic Diagram-1 and Schematic		required to offer solution based on RDSO
			Diagram-2. The Redundancy System shall support defined	As Dev DDCO versions and version about the	specification version-6 or latest.
		2.0 CENEDAL DECLUDENTARITE INCLUDING CYDED	number of Servers/NVRs in N+1 configuration (Value of N to	As Per RDSO requirement recording should be	
35	RDSO_V_6.0	3.0 GENERAL REQUIREMENTS INCLUDING CYBER	be specified by the purchaser) so that the recording and	avaialble at any point of time in case of recording	RDSO specification permits use of external
		SECURITY:	playback availability is not affected in case of failure of any	server/NVR fails	storage also and bidder's may offer his
			Server/NVR. The recording of last 30 days at any given point	So recording storage would be external.	solution accordingly.
			of time should be available through redundant Server /NVR		
			in case of a Server/NVR failure.		
			11.		Quantity of PC workstation is to be supplied
			Supply of PC Workstation for viewing, monitoring and		as mentioned in the SOR.
	CECTION		system management including 4K UHD 24" LED Monitor, all	As nor Annoyura 7 Locations of THANA/DOST	
36	SECTION-I	SCHEDULE OF REQUIREMENT (SOR)	required licensed software, spike buster 500VA UPS with	As per Annexure -7 Locations of THANA/POST	
	CHAPTER- 2		backup for 30 minutes power failure without interruption,	CLUSTER = 103	
			and all other required accessories as defined in chapter 8 =		
			39 Set		

37	SECTION-I CHAPTER- 2	SCHEDULE OF REQUIREMENT (SOR)		As per SoR Qty for Camra (A.1 to A.4), B.5 to B.17 is required to deliver/supply However as per calculation given in RFP is as per below 1. Indicative list of camera for different types of locations (Annexure - VI indicative list of camera) and list of locations consider in Annexure III 2. Server/Workstation/NVR for VMS, VA and FRS is require at Thana Post and as per Annexure VII total location is 103 however required sets are not matched with SOR 3. 42U Rack, UPS, Workstations etc required as per RFP SoR qty is not matched with Thana/Post location qty 4. License of VMS, VA, FRS considering Annexure VII/ VIII vs SoR is not matched	Not pertaining to SR tender.
38	SECTION-I CHAPTER- 2	SCHEDULE OF REQUIREMENT (SOR)		_	Please refer Note (i) to (iv) of Annexure-VII, Chapter-7.
39	SECTION-I CHAPTER- 2	SCHEDULE OF REQUIREMENT (SOR)	11 . Supply of PC Workstation for viewing, monitoring and system management including 4K UHD 24" LED Monitor, all required licensed software, spike buster 500VA UPS with backup for 30 minutes power failure without interruption, and all other required accessories as defined in chapter 8 = 39 Set		Bidder is required to provide PC workstation and LFD as mentioned in SOR as per RDSO specification.
40	SECTION-I CHAPTER- 2	SECTION-I CHAPTER- 2	E.41	Training of personnel over and above the on-site training, during the installation, maintenance and supervision period as detailed in the tender document. : Manweeks	
41	Section I Chapter 3	3.A.1.7.09	NA	ITemporary denot for tools and equipment of any	Bidders are advised to refer to the latest lease charges issued by Railways.
42	SECTION-I CHAPTER- 2	3.A.1.10	3.A.1.10 Training of Purchaser's Personnel and Change Management Continuous training and retraining during installation, warranty & AMC phase	As per our understanding, continues online training require Learning Management System (LMS)	It will be as per Tender document.
43	SECTION-I CHAPTER-3	3.B.4.4.3	NA		Aggregation switch (Type-II switch) will be provided as per SOR.

44	SECTION-I CHAPTER-3	3.B.4.4.4	NA	Tentative network diagram for C type station is given as:	Aggregation switch (Type-II switch) will be provided as per SOR.
45	RDSO_V_6.0	12.0 External Storage Device:	Sr. VI DRIVE The drive shall only be SAS HDD, 7000 RPM or higher (NL-SAS is not acceptable).	Kindly Allow Bidder to quote NL-SAS Drive	Bidder is requied to contact RDSO for any modification in RDSO specification version-6. In this tender, bidder is required to offer his solution as per RDSO specification version-6 or latest only.
46	RDSO_V_6.0	12.0 External Storage Device:	Sr. VIII Storage scalability 240 TB Raw or higher as per site requirement	RDSO External Storage clause 12.0	Bidder is requied to contact RDSO for any modification in RDSO specification version-6. In this tender, bidder is required to offer his solution as per RDSO specification version-6 or latest only.
47	Pre-Bid Queries with RailTel Remarks Held on 15.06.2021	Sr. 125 Integration of CCC (Provided by RailTel) with existing & Proposed VSS Network.	Clause Modified. Please see the Tender document. CCC is included in the scope of present tender		Supply of CCC hardware is not in the scope of the tender. For more clarification, please refere Clause 3.A.1.4.1 (ix).
48	Annexure-VII	List of RPF Thana wise number of cameras for VMS, VA& FRS server/workstation sizing	NA	SOR & in the above table needs to be provided with VMS Application.	Bidder is required to provide licenses for panic buttons as mentioned in SOR and in Annexure-VII for panic buttons at D/E category stations.
49	Annexure-VIII	List of RPF Thana wise number of cameras for Storage sizing	NA	Storage sizing	Bidder is required to ensure sizing of storage as per quantities of cameras mentioned in Annexure-VIII, which include existing cameras, cameras required in SOR and cameras for D/E category stations (Cameras at D/E category staions will be provided by RailTel).
50	SECTION-I CHAPTER-8	8.1.3.2 Video Surveillance System Hardware sizing	iv) Bidder to provide Server/Workstation for Command Control Centre (CCC) with N:1 redundancy (HA mode) in RailTel Datacenters (Gurugram & Secunderabad) for centralized management.	As per RFP SOR CCC is not part of WR/VSS/001 requirement	Clause no. 8.1.3.2, Point iv for CCC hardware/software at DC/DR is covered under the SOR of VSS tender by Northern Region and this clause is not applicable for all other regions tender (Western Region, Eastern Region and Southern Region).
51	SECTION-II CHAPTER – 8	8.3 Technical Specification	xxxiii. Software for Command Control Centre at Data Centres (DC & DR) As per Clause no. 18.6 of RDSO Specification of IP Based Video Surveillance System Specification no. RDSO/SPN/TC/65/2021 version 6.0 or latest with all amendments.	I	Supply of CCC hardware/software is under the scope of VSS tender by Northern Region only.
52		1.3.7.1 Supply of IT Infrastructure at Command Control Centre (01 Lot)	-	lasked in RFP	Supply of CCC hardware/software is under the scope of VSS tender by Northern Region only.
53	SECTION-II CHAPTER – 5	TECHNICAL SPECIFICATION OF MAINTENANCE FREE EARTHING	II.5.1  Maintenance Free Earthing – Earthing should be as per RDSO Specification No. RDSO/SPN/197 (Version-1.0) or latest.	RDSO/SPN/197 (Version-1.0) or latest Are for EARTHING AND BONDING SYSTEM FOR SIGNALLING EQUIPMENTS	It will be as per tender document.

	1		T	T	late the second second
54	SECTION - II CHAPTER -7	Technical Specifications for per Schedule-D items:	Drg.No. RAILTEL/SR/OFC/2021/GI Post/13	as per given Page 263 DWG to install CCTV	Pls go through SOR in Schedue-D of Section-I, chapter-2 and Specifications in Section-II, Chapter-7
55	SECTION - II CHAPTER -7	Technical Specifications for per Schedule-D items:	RCC CABLE ROUTE MARKER	MARKER	Pls go through SOR in Schedue-D of Section-I, chapter-2 and Specifications in Section-II, Chapter-7
56	SECTION - II CHAPTER -7	Technical Specifications for per Schedule-D items:	LOOP SPLICE CHAMBER	There is no SOR line item for LOOP SPLICE CHAMBER.	Pls go through SOR in Schedue-D of Section-I, chapter-2 and Specifications in Section-II, Chapter-7
57	SECTION - II CHAPTER -7	Technical Specifications for per Schedule-D items:	9.0 19" 6U Rach IP 66	There is no SOR line item for 19" 6U Rack IP 66.	Pls go through SOR in Schedue-D of Section-I, chapter-2 and Specifications in Section-II, Chapter-7
		The Equipment offered by the OEM or equipment/software of the same series/family from the same OEM should have been satisfactorily working in Government/PSUs/Telecom Service Providers/ Public Listed Company for at least 12 months as on date of opening of tender, in India or Abroad.		before the equipment reaches the end customer, it is very difficult to establish the chain of supply.you are requested to allow self certification as being asked in most of the tenders now.	OEM is allowed to submit satisfactory working certiifcate issued by end user in the name of their SI partners.  Such certificate should clearly mention the make and model/version of supplied hardware/software.  However, clause has also been modified.
58		Cr and above in last 3 financial years excluding the current financial year, listed on National Stock Exchange or Bombay Stock Exchange, incorporated/registered at least 5 years prior to the date of opening of tender, shall also be considered provided the work experience certificate has been	Kindly allow self certification by OEM  OEM should be allowed to provide Self-Certificate if the OEM is having average Annual turnover of more than 500 cr. in previous 3 years.  Since the specifications of RDSO is advance and latest, most of the OEMs may not be able to provide end user certificate with authenticity.		Trowever, clause has also been mounied.
		Satisfactory Working certificate from end user clearly mentioning the make & model number (version in case of Software) of the offered Hardware & Software.			
		An undertaking by the OEM has to be submitted in support in case of imme diate predecessor of same series/family			

73	OEM should have supplied the equipment offered	<u> </u>		
/3	or equipment/software of the same se ries/family			
	at least of the value {asmentioned in BDS (Chapter-			
	5, Sec tion-I)} during last preceding 3 financial			
	years(i.e. current year and three previous financial			
	years) as on opening date of bid to			
	Government/PSUs/Telecom Service Provid	Kindly allow self certification by OEM		
	ers/Public Listed Company in India or Abroad.	Kindly allow Self certification by OLIVI		
	Work experience certificate issued by Public listed	A Self-Certification by OEM should be acceptable as most of		
	company having av erage annual turnover of Rs 500	the large cases the OEM does not have access to the order		Self certification by OEM is already
	Cr and above in last 3 financial years excluding the	Value which is being executed by SI. Given the global		permitted.
	current financial year, listed on National Stock	contracts, it is also unethical to ask for information which is		
	Exchange or Bombay Stock Exchange,	restricted between SI and Large customer.		Supply confirmation certificate from end user
	incorporated/registered at least 5 years prior to the	lestricted between 31 and Large customer.		clearly mentioning date, make & model of
59	date of opening of tender, shall also be considered	The project details with OEM billing details can be available		hardware/software along with PO reference,
	provided the work experience certificate has been	by most OEMs and the project details can further be		amount supplied and contact details of end
	issued by a person authorized by the Public listed	validated by RailTel if required. Therefore we strongly		user are also to be submitted. Please refer
	company to issue such certificates.	suggest to accept only OEM certificate with project details.		clause no. 4.A.14.2.
	Note: For Startups*(recognized by Department of	suggest to accept only orivice tilicate with project details.		
	Industrial policy and promotion, Ministry of	Suppy Confirmation Ceritificate was not asked in previous		However, clause has also been modified.
	Commerce and Industry) only 1/3 of value as	version of this tender. Kindly remove the Supply		
	mentioned above is required.	confirmation certifiacate from End User.		
	OEM should submit self-certificate with proper	Committation certifiacate from End Oser.		
	contact detail of clients along with PO reference			
	and amount supplied (Details of End User - Firm			
	Name, Contact person, Designation, Telephone			
	Number, Fax, Official mail id etc.). The same should			
	be is sued by authorized signatory.			
	Supply Confirmation Certificate from the Fnd User		OEM eligibility should be validated on basis of	
	Point-3 – Eligibility Criteria Requirements for		turnover and age of the company. We suggest to	
	OEM's:	Point-3 – Eligibility Criteria Requirements for OEM's:	change from item wise PO value to turnover	
	(i) Cameras (all four types of Cameras) – Rs.	(i) Cameras – Rs. 200 Cr. Minimum Annual Turnover	criteria. It does not appear to be as per GFR	
	5,80,66,214.08	(ii) Switches – Rs. 100 Cr. Minimum Annual Turnover	guideline or any other industry procurement	
	(ii) Switches (all type of Switches) – Rs.	(iii) Servers/Workstations for VA, VMS, FRS, EMS –	standards.	
	1,62,04,159.06	Rs. 100 Cr. Minimum Annual Turnover	jotumudi ub.	
60	(iii) Servers/Workstations for VA, VMS, FRS, EMS –	(iv) Storages – Rs. 100 Cr. Minimum Annual Turnover		It will be as per Tender document.
	Rs. 2,81,07,088.60	(v) VMS Software - Rs. 20 Cr. Minimum Annual Turnover		
	(iv) Storages – Rs. 2,18,12,743.68	(vi) VA Software- Rs. 20 Cr. Minimum Annual Turnover		
	(v) VMS Software - Rs. 1,15,01,901.32	(vii) FRS Software – Rs. 20 Cr. Minimum Annual Turnover		
	(vi) VA Software- Rs. 25,29,295.10	(viii) EMS Software – Rs. 20 Cr. Minimum Annual Turnover		
	(vii) FRS Software – Rs. 55,01,160.00	for previous five years		
	EMS Software – Rs. 1,28,61,514.75			

61	74	The OEM shall ensure that Intellectual Property Rights of Hardware (including MAC address) and Source Code and of Software must not reside in any Country that shares a Land Border with India. Moreover, OEM must ensure that they are not getting 3rd party manufacturing from any Country that shares a Land Border with India.  Note – This clause is not applicable for OEMs, from country that shares a land border with India, registered with DPIIT as per para 4.A.18.6.			Eligibility documents are required to be submitted at the time of bid submission.
62		ISTOC	Kindly explain what all is required for STQC test and the process ?		1. STQC will issue compliance status report against OWASP ASVS version 4.0 [level 2 checklist] for Hardware and Software as per RDSO specification version-6.  2. Regarding the parameters to be covered in testing by STQC, it will be as per checklist covered in Appendix C: Internet of Things Verification Requirements [C1 TO C24]. Please note that the vendor is required to provide the documentation detailing the implementation of security controls and other artifacts required for verification of implemented controls. Vendor support will also be needed for Document review , Code review and demonstration of security control implemented in the Camera devices.  3. Regarding the Security testing of Application Software the compliance will be verified against OWASP Top 10: 2017 for Web based application software, OWASP Top 10 Mobile: 2016 for Mobile based application and OWASP ASVS version 4.0 for all other type of applications
63	100	Concept (POC) for checking the Functional requirement of their offered VSS solution immediately after submission of bid documents at their location by RailTel or its authorized	All Bidders are required to conduct POC immediately after bid opening time (as mentioned in BDS). Bidders are required to arrange Proof of Concept (POC) for checking the Functional requirement of their offered VSS solution immediately after submission of bid documents at one of the railway stations by RailTel or its authorized representative as per Clause 4.A.47 of Chapter-4A (Section-I). Details of Functional requirement are mentioned in Annexure-IV of Chapter-7 (Section-I).	should be conducted at one of the operational railway station	It will be as per Tender document.

	202		T	Mindly calcianthe MATRE assessment of the Control Space	
64	202	Addition check point in POC as per RDSO	Mean Time Between Failure (MTBF) calculated at 40°C for each type of camera should not be less than 1,00,000 hours for which OEM shall submit complete and detailed test reports issued from Govt. / NABL Accredited Test Labs / 3rd party test house of International repute such as UL, TUV etc.	Kindly ask for the MTBF report at the time of POC to make sure that right products are being quoted. In addition the report should be backed by software generated testing reports for various board and components to avoid forgery of report.	It will be as per Tender document.
65		Addition check point in POC for VMS/NVR as per RDSO 18.1.29	The Video Management Software shall support redundancy with N:1 redundancy configuration for Video Management Servers/ Network Video Recorders.	This must be checked. Several OEMs who claim this features but they don't have in reality and if it is not tested during POC then such OEMs will easily qualify on basis of wrong product and fake claims.	It will be as per Tender document.
66		Addition check point in POC for all Types of Cameras as per RDSO Specifications	i) Pan, Tilt, Zoom and Focus control for PTZ shoud be tested from VMS client software  ii) Zoom In and Out, Focus controls for Dome and Bullet Camera should be tested from VMS client software.	This will ensure that the proposed solution is compatible to operate cameras from VMS. Videos can always be fetched to even VLC player but cannot control the important features for which the specific cameras such as PTZ has been intended to procure. VMS must be checked for PTZ functions during POC.	It will be as per Tender document.
67	2	SOR Notes	xvIII	RailTel reserves the right to use/shift licenses for VMS, VA & FRS software procured under this Tender to existing/additional Cameras at same	Bidder is required to provide software licenses as per quantity mentioned in the SOR subject to SOR Note, Point XVIII (Chapter- 2, Section-I).
68	81	4.A.14.2 (S/2)	The Equipment/Software offered by the OEM or equipment/software of the same series/family from the same OEM should have been satisfactorily working in Government / PSUs / Telecom Service Providers/Public Listed Company for at least 12 months as on date of opening of tender, in India or Abroad.  Work experience certificate issued by Public listed company having average annual turnover of Rs 500 Cr and above in last 3 financial years excluding the current financial year, listed on National Stock Exchange or Bombay Stock Exchange, incorporated/registered at least 5 years prior to the date of opening of tender, shall also be considered provided the work experience certificate has been issued by a person authorized by the Public listed company to issue such certificates.	The Equipment/Software offered by the OEM or equipment/software of the same series/family from the same OEM should have been satisfactorily working in Government / PSUs / Telecom Service Providers/Public Listed Company for at least 12 months as on date of opening of tender, in India or Abroad.  Work experience certificate issued by Public listed company having average annual turnover of Rs 500 Cr and above in last 3 financial years excluding the current financial year, listed on National Stock Exchange or Bombay Stock Exchange or Foreign Stock Exchange, incorporated/registered at least 5 years prior to the date of opening of tender, shall also be considered provided the work experience certificate has been issued by a person authorized by the Public listed company to issue such certificates.	

	82			OEM should have supplied the	Clause modified. Please refer Corrigendum.
			OEM should have supplied the equipment/software offered or equipment/software of the same series/family at least of the value {as mentioned in BDS (Chapter-5, Section-I)} during last preceding 3 financial years (i.e. current year and three previous financial years) as on opening date of bid to Government/PSUs/Telecom Service Providers/Public Listed Company in India or Abroad.	equipment/software offered or equipment/software of the same series/family at least of the value {as mentioned in BDS (Chapter-5, Section-I)} during last preceding 3 financial years (i.e. current year and three previous financial years) as on opening date of bid to Government/PSUs/Telecom Service Providers/Public Listed Company in India or Abroad.	
69		4.A.14.2 (S/3)	Work experience certificate issued by Public listed company having average annual turnover of Rs 500 Cr and above in last 3 financial years excluding the current financial year, listed on National Stock Exchange or Bombay Stock Exchange, incorporated/registered at least 5 years prior to the date of opening of tender, shall also be considered provided the work experience certificate has been issued by a person authorized by the Public listed company to issue such certificates.  Note: For Startups* (recognized by Department of Industrial policy and promotion, Ministry of Commerce and Industry) only 1/3 of value as mentioned above is required.	Work experience certificate issued by Public listed company having average annual turnover of Rs 500 Cr and above in last 3 financial years excluding the current financial year, listed on National Stock Exchange or Bombay Stock Exchange or Foreign Stock Exchange, incorporated/registered at least 5 years prior to the date of opening of tender, shall also be considered provided the work experience certificate has been issued by a person authorized by the Public listed company to issue such certificates.  Note: For Startups* (recognized by Department of Industrial policy and promotion, Ministry of Commerce and Industry) only 1/3 of value as mentioned above is required.	
70	7	8.1.3.3 - Recording Parameter . Point No. 8.1.3.3.1	Recording shall be stored for at least 30 days at 25 FPS and Full HD resolution for Full HD cameras and 25 FPS Ultra HD resolution for 4K UHD Cameras with H.265 or higher video compression at RPF Thana/Posts. The indicative storage capacities per camera with H.265 or higher video com pression and 25 FPS shall be as under:  Days Full HD Camera 4K UHD Camera 30 Days 750 GB after RAID 5/6 3TB after RAID 5/6  Note: The bidder is allowed to further reduce the above mentioned indicative storage ca pacity per Camera at 25 FPS with applicable resolution by using suitable compression with out any reduction in the quality of Video.	The recording shall be stored for at least 30 days at 25 FPS and Full HD resolution for Full HD cameras and 15 FPS Ultra HD resolution for 4K UHD Cameras with H.265 or higher video compression at RPF Thana/Posts.  Days Full HD Camera 4K UHD Camera 30 Days 750 GB after RAID 5/6 3TB after RAID 5/6 Note: The bidder is allowed to further reduce the above-mentioned indicative storage capacity per Camera at 25 FPS with the applicable resolution by using suitable compression without any reduction in the quality of Video.	It will be as per Tender document and RDSO specification version-6 or latest.

71	Eligibility Criteria Requirement	The Equipment/Software offered by the OEM or equipment/software of the same series/family from the same OEM should have been satisfactorily working in Government / PSUs / Telecom Service Providers/ Public Listed Company for at least 12 months as on date of opening of tender, in India or Abroad. Work experience certificate issued by Public listed company having average annual turnover of Rs 500 Cr and above in last 3 financial years excluding the current financial year, listed on National Stock Exchange or Bombay Stock Exchange, incorporated/registered at least 5 years prior to the date of opening of tender, shall also be considered provided the work experience certificate has been issued by a person authorized by the Public listed company to issue such certificates.	The Equipment/Software offered by the OEM or equipment/software of the same series/family from the same OEM should have been satisfactorily working in Government / PSUs / Telecom Service Providers/ Public Listed Company for at least 12 months as on date of opening of tender, in India or Abroad. The OEM can submit the completion certificate issued by the end customer in the name of the bidder company and to ensure the make & model of the supplied product OEM can attach the PO copy received for the same project from the same bidder partner.  Work experience certificate issued by Public listed company having average annual turnover of Rs 500 Cr and above in last 3 financial years excluding the current financial year, listed on National Stock Exchange or Bombay Stock Exchange, incorporated/registered at least 5 years prior to the date of opening of tender, shall also be considered provided the work experience certificate has been issued by a person authorized by the Public listed company to issue such certificates.	As discussed, we'll suggest accepting the completion/experience certificate issued in the name of the bidder partner and allow to attach the PO copy for the reference of Make/Model from the bidder partner of the same project.  Also, as suggested, Instead of asking the turnover criteria for the FRS system, we suggest asking for a proven deployment reference of the FRS system (India / globe) such as THE FRS SYSTEM SHALL BE DEPLOYED FOR AT LEAST 500+ CAMERAS IN ANY/MULTIPLE SIMILAR GOVERNMENT SURVEILLANCE PROJECT. This will ensure to have a workable and effective system for the Railtel project.	
72		The Equipment/Software offered by the OEM or equipment/software of the same series/family from the same OEM should have been satisfactorily working in Government / PSUs / Telecom Service Providers/ Public Listed Company for at least 3 months as on date of opening of tender, in India or Abroad.	Please change from 12 months to 3 Months or self certification from OEM should be allowed.	As an established OEM, we do not engage with final customers. OEM only work through SI partners.	Not Agreed.
73		Satisfactory Working certificate from end user clearly mentioning the make & model number (version in case of Software) of the offered Hardware & Software.	Delete	This has been additionally added in to the RFP compared to the previous tender. This unnecessarily restricts since the the end customer provides the completion and performance for the project instead models.	Not Agreed.

	1				
		Supply Confirmation Certificate from the End User	Delete	· ·	Not Agreed.
		clearly mentioning the Date of supply and make&		compared to the previous tender. This	
		model of Hardware/Software.		unnecessarily restricts since the the end customer	
				provides the completion and performance for the	
				project instead models.	
74					
/4					
	BDS	Point-3 – Eligibility Criteria Requirements for		Due to the pandemic situation the business has	Not Agreed. Vales are Not
		OEM's:		<u> </u>	pertaing to SR Tender.
		(i) Cameras (all four types of Cameras) – Rs.		situation and relax the amount criteria for	İ
		2,40,66,214.08		genuine and fair competition.	
		(ii) Switches (all type of Switches) – Rs.		i i	
		82,04,159.06			
		(iii) Servers/Workstations for VA, VMS, FRS, EMS –			
75		Rs. 1,21,07,088.60			
		(iv) Storages – Rs. 1,11,12,743.68			
		(v) VMS Software - Rs. 35,01,901.32			
		(vi) VA Software- Rs. 10,29,295.10			
		(vii) FRS Software – Rs. 15,01,160.00			
		EMS Software – Rs. 78,61,514.75			
	Preference to	Preference to Domestic Manufacturers: Kindly note	Additional note to clarify the clause	Several OEMs have circulated in market that only	Clause modified in accordance with latest
		that it is not mandatory for bidders to quote only	,	· 1	DPIITs PPP-MII order, dated 16-09-2020 and
76		Indian OEM for Hardware or Software. Although			DOTs notification dated 31-08-2021. Please
	rs	preference for domestic OEM shall be given as per			refer corrigendum.
		GOI policies.		Bidders are concern over the same.	
		Supply of Server/Workstation/NVR for Video			Query not clear.
		Management, Video Recording with redundancy			22.7 1.00 0.00.1
77		along with all accessories required for installation			
		purposes as defined in chapter 8.			
		purposes as defined in chapter o.			

		In case of cameras, different OEM are permitted	Due to the different specification of hardware for differnet	As you may see from RDSO specification, which	It will be as per Tender document.
		only for different sensor size. Bidder has to offer	stations requriement the model numbers of the same make	allows to offer differnet specifications of NVR	
		, ,	will vary.	(10.2.1 of RDSO) for different quantative	
		other than Cameras. Offers without particulars of Make & Model or multiple OEMs of same item are	Bidder should be restricted to only quote/consider single	requirements, Thus you may allow mutiple models for NVR as long as they are of the same	
78		liable to REJECTED.		single brand.	
		inducto NESECTES.	allowed to vary so that a full workable yet optimized solution		
		Note: Digital Keyboard shall be of same make as	can be offered.		
		PTZ Camera (as per Clause no. 8.4 of RDSO			
		specifications, version-6).			
		Video Management and Video Recording of	Kindly confirm if we can supply higher number of video		It will be as per Tender document and RDSO
79		32/64/128 nos. of Full HD Cameras or 8/16/32 numbers of 4K UHD Cameras or a mix of both on	channels per server with N:1 redundancy since there is no		specification version-6 or latest.
		pro-rata basis or more no. of Cameras	virtualization with other applications like VA and FRS		
		One 32/64/128 Channel NVR shall support Video	Kindly confirm if we can supply higher number of video	As per the clause 10.1.1.1 (note) it allows "or	It will be as per Tender document and RDSO
		Management and Recording of 32/64/128 nos. of	channels per server with N:1 redundancy since there is no	more no. of cameras" should also be applied for	specification version-6 or latest.
80		Full HD Cameras or 8/16/32 nos. of 4K UHD	virtualization with other applications like VA and FRS	NVR. Please confirm.	
		Cameras, respectively or a mix of both on pro-rata			
		lf any Software OEM/Vendor can accommodate	As per the RDSO clause (10.1.1.1 note) already allows "more		It will be as per Tender document.
			no. of cameras" please confirm that in such scenario to meet		it will be as per relider document.
		or a mix of both on pro-rata basis for Video	more number of cameras requirement at selected stations,		
		•	the redundancy should be only N:1 since there is no		
		Face Recognition Software on a single	virtulization or combining with VA and FRS.		
81		Server/Workstation without any compromise on			
		system performance and functionality, the same	Please confirm we can load more channels without affecting		
		may be acceptable as an equivalent solution with less number of servers/workstations. However,	to performance with N:1 redundancy		
		Bidder is required to supply such			
		servers/workstation in N:2 redundancy			
		configuration at RPF Thana/Post.			
	New Point	OEM of Cameras to provide an affidavit that the	Since most of the bidders are not aware of STQC, it becomes		
82		source code of the firmware is available and will	important to get an undertaking so that STQC test carried		It will be as per Tender document.
			out successfully.		
		Bidder shall offer its complete VSS solution as per list of Hardware/Software mentioned in Table-1 of	Explained above		
		Annexure-IV of Chapter-7 for functional			
83		requirement by Rail-Tel or its authorized			It will be as per Tender document.
		representative at given location. All expenses for			
		the POC (including testing charges, if any) will be			
		borne by the bidder.			
		Bidder to deposit the Hardware and Software along			
		with the list of equipment to be evaluated for compliance to the technical specification and			
84		functional requirement as per RDSO Specification			It will be as per Tender document.
		within 7 working days from the date of bid opening			

85		The proposed Helpdesk tool should be Axelos Gold level/Pink Elephant/ Service certified on at least 2 ITIL 2011 processes and complying at least 11 (undertaking on OEM's letter head to be submitted) of all the ITIL processes that are the most mature way to demonstrate that at least three IT organizations: Incident management, Problem Management, Change Management, Knowledge Management, Service Level Management, Service Asset and Configuration management, Service Catalogue and Request Fulfillment, etc. The certification copy to be submitted.	Requesting you to kindly rephrase the clause as: The proposed Helpdesk tool should be Axelos Gold level/Pink Elephant/ Service certified on at least 7 ITIL 2011 processes and complying at least 11 (undertaking on OEM's letter head to be submitted)of all the ITIL processes including: Incident management, Problem Management, Change Management, Knowledge Management, Service Level Management, Service Asset and Configuration management, Service Catalogue and Request Fulfillment, etc. The certification copy to be submitted.	As per latest technology scape every organization needs at least 7 processes certified by pink elephant.  Would request customer to change the Number of processes please to avoid accomodattion of small and unexperienced OEMs who dont have capabilities for such large bids.	It will be as per Tender document.
86		The EMS Solution (Hardware & Software) shall provide monitoring of 1,50,000 devices for Northern Region and 1,00,000 devices for Eastern/Western/Southern Region from day 1 with future scalability upto 100% additional devices without major architectural changes.	This clause is required as OEM tools must have capability to scalable to such huge requirement as mentioned in RFP.  Hence requesting you to please add this qualification as part of compliance under EMS.		It will be as per Tender document.
87		Should offer service driven operations management of the IT environment to manage distributed, heterogeneous systems - Windows, LINUX from a single management station.	As per our understading the EMS software shall be compatible with Microsoft Windows and Linux/Unix operating systems  Kindly confirm if our understading is correct	EMS should compatible with both Windows and Linux OS. Since this query already addressed in prebid response hence requesting you to please add this section as part of compliance.	It will be as per Tender document.
88		showing relationships	As per our understading, all the EMS softwares including Helpdesk supplied by bidders should be from single OEM for tight integration and single dashboard view as well as proper SLA.  Kindly confirm if our understading is correct.	All the required modules should be integrated for single pane of glass view of enterprise monitoring and trouble ticketing and also for tight and seamless integrations and SLA reporting and immidiate resolution of tickets.	
89		Tool should be able to highlight Priority of an event. Priority is based on both the event severity and the business impact. CI Business Impact is calculated based on Business Criticality of all affected business services, applications and business process CIs and eg. SLAs.	As per our understanding the proposed EMS solution should adhrere to Microservices and should be built on modern container technologies, and have an options to deploy on classic mode (non containerised) as well as containerized ( like Docker, Kubernetes ) mode and includes flexibility, interoperability, usability, availability, manageability, security and integration standards.  Kindly confirm if our understading is correct.		It will be as per Tender document.
90	Generic	on Service Organization Control 2 & 3 standards.	Justification: This clause demonstrates that the systems are proven to be designed in a way to keep the customer data secure, as required by regulators, examiners and auditors.		It will be as per Tender document.

91	Communicati on of Enterprise	As per our understanding the EMS Operation Manager Should be FIPS 140-2 Compliant.Documentary Evidence / Certificate to be provided. Kindly confirm if our understanding is correct.	Justification: Secured communication is extremely important for software's like EMS as this is going to communicate and extract information of entire IT infra and software's across the enterprise. So, please confirm bidder shall have to propose EMS software which is compliant to FIPS 140-2 standard Security feature used by Government agencies across the world (even in India) for secure communication of data using algorithms and secure keys to avoid any tampering of sensitive & unclassified information. The certification is very critical to secure communication of data and avoid tampering of sensitive & unclassified information for such sensitive project.  Documentary Evidence is must.	It will be as per Tender document.
92	Generic	Kindly add clause that the proposed integrated platform must provide a unified experience for accessing web-based applications through a single sign-on (SSO) capability, to authenticate all requisite network monitoring applications and protect these applications with Multi Factor for granular access control while providing Access Analytics data with Risk Based Authentication.	Justification: This capability allows employees to use one login for authorized access to all their web-based applications, , regardless of their location – in the enterprise or in the cloud. It also provides the freedom to adopt from a wide variety of additional authentication types like Smart Card, Biometric devices, OTP etc for advanced granular access with inbuilt Risk service where the risk scores indicate that a higher level of identity verification is needed.	Not Agreed.

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	1. Sir, as per the Ministry of Finance Office Memorandum	Please refer clause no. 4.A.18.6.1 which
	(OM) dated 23rd July, 2020, (Enclosed as Annexure II), which	specifies that any addendum/corrigendum
	reads as under:	issued by MOF in reference to OM
	"Any Bidder from a Country which shared a land border with	6/18/2019-PPD, dated 23-07-2020 is also
	India will be eligible to bid in any procurement whether of	applicable.
	goods, services or works only if the bidder is registered with	
	the Competent Authority i.e. Department for Promotion of	
	Industry and Internal Trade (DPIIT)".	
	The above order was clarified vide MOF Office Memorandum	
	No. F-18/37/2020-PPD dated 8.2.2021 (Enclosed as	
	Annexure III), extracts of which says as below:	
	Quote from para 3(ii) here:	
	"However in case a bidder has proposed to supply finished	
	goods procured directly/indirectly from the vendors from	
93	the countries sharing land border with India, such vendors	
	will be required to be registered with the Competent	
	Authority".	
	The order also clarifies that at point 8 on page 4 that:	
	"Bidder from a country which shares a land border with India	
	"for the purpose of the order means:	
	(i) An entity incorporated, established, or registered in such a	
	country or	
	(ii) (ii) An entity whose beneficial owner is situated in such a	
	country.	
	Accordingly, it is clear from above that:	
	1. The MOF order has not allowed any bidder to supply the	
	finished goods from China's companies as a Border Country.	
	2. It also does not allow any Bidder or products coming from	
	2. As per the clause no "3. (a) Eligibility of 'Class-I local	Clause modified. Please refer corrigendum.
	supplier" of DPIIT, Public Procurement (Preference to	
	Make-in -India) order 2017 dated 16th September, 2020,	As per PPP-MII order dated 16-09-2020,
	only Class-I local supplier is eligible to be bid.	issued by DPIIT, Class-I and Class-II suppliers
	"In procurement of all goods, services and works in respect	are eligible to bid for this tender.
	of which the Nodal Ministry/Department has communicated	are engine to bia for this tender.
	that there is sufficient local capacity and local competition,	
	'only Class-I local supplier' as defined under the order, shall	
94	be eligible to bid irrespective of the purchase value."	
	The major requirement for the referred tenders that is CCTV	
	is a notified product category and is covered under its Nodal	
	Ministry i.e. Ministry of Telecom. (Enclosed is attachment of	
	the policy document and OM dated 4th Oct,2019 for your	
	kind reference). According to this, the category is notified on	
	page no. 4 of the notification dated 29th Aug 2018 of	
	Ministry of Communications and 100% PMI is applicable,	
	therefor only local suppliers are eligible.	
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95	Enterprise	Scalability – Network Management Tool should be capable of managing upto 30K devices from a single instance, should be able to have 1 mil discovered interfaces.		Would request customer NOT to DILUTE the clause to accomodate small and unexperienced OEMs who dont have capabilities for such large bids.	It will be as per Tender document.
96	8.3.6 Enterprise Management System (EMS)	Generic	compliant. Documentary Evidence / Certificate to be	Justification: The FIPS 140 -2 is a standard Security feature used by Government agencies across the world for secure communication of data using algorithms and secure keys to avoid any tampering of sensitive & unclassified information.	It will be as per Tender document.

Muvvala

Murali Krishna Murali Krishna Muvvala Date: 2021.09.24 18:08:27 +05'30'