

Open E-Tender No.: RailTel/Tender/OT/CO/ITP/ERP Support AMC/2021-22/02 dated 23.09.2021

Pre Bid Queries Clarification

SN	Bidder Name	Chapter No.	Page No.	Clause / Sub Clause No.	Original Clause	Pre Bid Query raised(point on which clarification is required by the bidder)	Clarificaiton provided by RailTel
1	M/s Sara Infoway	CHAPTE R-4	24	SN-2 under Pre-Qualification Criteria	The Bidder must have successfully completed any of the following during last 07 (seven) years, ending last day of month previous to the one in which tender is invited: Three order/contracts for Oracle ERP R12 support services of Value not less than Rs. 1.10 Cr for each contract with customer from the government/ PSU sector. or Two order/contracts for Oracle ERP R12 support services of Value not less than Rs. 1.46 Cr for each contract with customer from the government/ PSU sector. or One order/contracts for Oracle ERP R12 support services of Value not less than Rs. 2.19 Cr with customer from the government/ PSU sector.	We request you to please consider the past performance in Global Organization/ Companies in Private Entity/ Organization/ Companies with good Annual Turnover.	Tender Document is clear
2	M/s Access Infotech	CHAPTE R-4	24	SN-3 under Pre-Qualification Criteria	Should have at least 50 personnel of Oracle ERP on its own payroll	We request you to kindly change this to Oracle resources on its payroll, instead of Oracle ERP on its payroll.	Tender Document is clear
3	M/s Access Infotech	CHAPTE R-4	24	SN-5 under Pre-Qualification Criteria	The bidder should be minimum active gold partner with ERP OEM M/s Oracle India.	As per new Oracle Policy since 2020 no partner is now GOLD or Platinum partner. Now All partner are Oracle Partner. Our request is kindly change this as Oracle partner.	Corrigendum is issued