<u>Information to Bidder for the "Hiring of Point to Point(P2P) & MPLS Links for various locations for Customer of RailTel"</u>

Ref: GeM Bid No.: GEM/2025/B/XX dated 07.03.2025

Through this GeM bid, RailTel intends to hire Leased line connectivity (point to point and MPLS links) from telecom Service provider(s) for customer of RailTel.

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CHAPTER-1

OFFER LETTER

General Manager/Planning& Implementation, Northern Region, RailTel 6th Floor, 3rd Block, Delhi Technology Park, Shastri Park, New Delhi, Delhi-110053

Ref: - Tender No	Dated: dd.03.25
Tender, have thoroughly examined the the goods & services required and our in accordance with the requirements, te	nderstood the terms and conditions of the especifications, are aware of the nature of offer is to supply goods & services strictly rms & conditions of this Tender. We agree the tender if the contract is awarded to us.
portions thereof as you specify in the p	goods and services detailed above or such urchase order at the price quoted and agree for a period of 90 days from the date of
Lacs in favor of RailTel Corpora paid through the details as mentioned in value of Earnest Money shall stand for or remedies if, I/We withdraw or modified	n Nodatedfor Rs. tion of India Ltd, towards EMD has been n tender notice/ tender document. The full feited without prejudice to any other rights fy the offer within validity period or do not nce Bank Guarantee) within 30 days after
	SIGNATURE OF BIDDER Date:
	BIDDER'S ADDRESS Date:

CHAPTER-2

A. SCHEDULE OF REQUIREMENTS

1. RailTel plans to source bandwidth as below:

SN.	DESCRIPTION	UoM	Qty. (months)	Unit Rate (In INR)	GST 18% (In INR)	Total Cost Incl. Tax (In INR)
1	KOCHI – PUTHUVYPEEN, KOCHI 4 MBPS P2P LINK	Month	36			
2	NOCC NOIDA – KOTA 4 MBPS P2P LINK	Month	36			
3	BELAPUR – JSW VASIND 2 MBPS P2P LINK	Month	36			
4	BELAPUR – VVF TALOJA 2 MBPS P2P LINK	Month	36			
5	DEHRADUN – NOIDA 2 MBPS P2P LINK	Month	36			
6	HAZIRA - IDS2 PITHAMPUR 4 MBPS P2P LINK	Month	36			
7	JAMNAGAR – LONI 10 MBPS P2P LINK	Month	36			
8	KOCHI – UDYOG MANDAL IP STATION, KOCHI 2 MBPS P2P LINK	Month	36			
9	KOTA – CHITTORGARH 2 MBPS P2P LINK	Month	36			
10	KOTA – JAIPUR 10 MBPS P2P LINK	Month	36			
11	RAJAHMUNDRY – KAKINADA 4 MBPS P2P LIN	Month	36			
12	KOTA – VIJAIPUR 10 MBPS P2P LINK	Month	36			
13	HUB -NOIDA & JAIPUR SPOKE - BAHADURGARH 10 MBPS MPLS LINK	Month	36			
14	HUB -NOIDA & JAIPUR SPOKE - CHITRADURGA 10 MBPS MPLS LINK	Month	36			
15	HUB -NOIDA & JAIPUR SPOKE - JAGDISHPUR 10 MBPS MPLS LINK	Month	36			
16	HUB -NOIDA & JAIPUR SPOKE - RT LONI 20 MBPS MPLS LINK	Month	36			

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17	HUB -NOIDA & JAIPUR SPOKE - DESU (NCR) 10 MBPS MPLS LINK	Month	36		
18	HUB -NOIDA & JAIPUR SPOKE - GAIL VIHAR, NOIDA 10 MBPS MPLS LINK	Month	36		
19	NOCC NOIDA – AGRA 10 MBPS P2P LINK	Month	36		
20	AGRA – PATA 45 MBPS P2P OPTICAL LINKS	Month	36		
21	JAIPUR – AGRA 45 MBPS P2P OPTICAL LINKS	Month	36		
22	RAMGARH – JAIPUR 10 MBPS P2P LINK	Month	36		
23	RAMGARH – JAIPUR 2 MBPS P2P LINK	Month	36		
24	RAMGARH – NOIDA 10 MBPS P2P LINK	Month	36		
25	RAMGARH – NOIDA 2 MBPS P2P LINK	Month	36		
26	NOCC NOIDA – RAMGARH 4 MBPS P2P LINK	Month	36		
27	NOCC NOIDA – RAMGARH 10 MBPS P2P LINK	Month	36		
28	HUB -NOIDA & JAIPUR SPOKE - RAMGARH 10 MBPS MPLS LINK	Month	36		
29	KASHIPUR – NOIDA 4 MBPS P2P LINK	Month	36		
30	NOCC NOIDA – KASHIPUR 2 MBPS P2P LINK	Month	36		
31	NOCC NOIDA – KASHIPUR 4 MBPS P2P LINK	Month	36		
32	HUB -NOIDA & JAIPUR SPOKE - KASHIPUR 15 MBPS MPLS LINK	Month	36		
33	JHABUA – HAZIRA 4 MBPS P2P LINK	Month	36		
34	JHABUA – VIJAPUR 4 MBPS P2P LINK	Month	36		
35	NOCC NOIDA – JHABUA 10 MBPS P2P LINK	Month	36		
36	NOIDA – JHABUA 60 MBPS P2P LINK	Month	36		
37	BELAPUR – DFPCL TALOJA 2 MBPS P2P LINK	Month	36		
38	BELAPUR – NPL KALYAN 2 MBPS P2P LINK	Month	36		
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39	BELAPUR - ONGC URAN 2 MBPS P2P LINK	Month	36		
40	BELAPUR – PUNE RT 2 MBPS P2P LINK	Month	36		
41	BELAPUR – RCF THAL 2 MBPS P2P LINK	Month	36		
42	BELAPUR – SV MANDWA 2 MBPS P2P LINK	Month	36		
43	HUB -NOIDA & JAIPUR SPOKE - PUNE 10 MBPS MPLS LINK	Month	36		
44	HUB -NOIDA & JAIPUR SPOKE - THAL 10 MBPS MPLS LINK	Month	36		
45	HAZIRA - DAHEJ 2 MBPS P2P LINK	Month	36		
46	HAZIRA - DAHEJ 4 MBPS P2P LINK	Month	36		
47	VADODARA – DAHEJ 4 MBPS P2P LINK	Month	36		
48	HUB -NOIDA & JAIPUR SPOKE - DAHEJ 20 MBPS MPLS LINK	Month	36		
49	NOCC NOIDA – G KONDURU 10 MBPS P2P LINK	Month	36		
50	HUB -NOIDA & JAIPUR SPOKE - G KONDURU 40 MBPS MPLS LINK	Month	36		
51	NOCC NOIDA – BAMHETA 2 MBPS P2P LINK	Month	36		
52	HUB -NOIDA & JAIPUR SPOKE - BAMHETA 15 MBPS MPLS LINK	Month	36		
53	BHUBANESHWAR - DHAMRA DT 4 MBPS P2P LINK	Month	36		
54	HUB -NOIDA & JAIPUR SPOKE - DHAMRA TERMINAL 6 MBPS MPLS LINK	Month	36		
55	HUB -NOIDA & JAIPUR SPOKE - BHUBANESWAR TERMINAL 6 MBPS MPLS LINK	Month	36		
56	JAIPUR – USAR 100 MBPS P2P LINK	Month	36		
57	NOIDA – USAR 100 MBPS P2P LINK	Month	36		
58	NOCC NOIDA – GANDHAR 10 MBPS P2P LINK	Month	36		
59	NOIDA – GANDHAR 100 MBPS P2P LINK	Month	36		

60	NOCC NOIDA – KHERA 10 MBPS P2P LINK	Month	36		
61	NOIDA – KHERA 50 MBPS P2P LINK	Month	36		
62	KAILARAS – MALANPUR 2 MBPS P2P LINK	Month	36		
63	NOCC NOIDA – KAILARAS 10 MBPS P2P LINK	Month	36		
64	BAWANA – NOIDA 4 MBPS P2P LINK	Month	36		
65	NOCC NOIDA – NEEMRANA 4 MBPS P2P LINK	Month	36		
66	HUB -NOIDA & JAIPUR SPOKE - RT GURGAON 10 MBPS MPLS LINK	Month	36		
67	HUB -NOIDA & JAIPUR SPOKE - BABRALA 12 MBPS MPLS LINK	Month	36		
68	DEWAS – VIJAIPUR 4 MBPS P2P LINK	Month	36		
69	HAZIRA - CAIRN 2 MBPS P2P LINK	Month	36		
70	MANGALURU – WALAYAR 2 MBPS P2P LINK	Month	36		
71	RAJAHMUNDRY – TATIPAKA 4 MBPS P2P LINK	Month	36		
72	NASIRABAD - JAIPUR 10 MBPS P2P LINK	Month	36		
73	CGS RANCHI – SV04E MALTI 4 MBPS P2P LINK	Month	36		
Tota	l Cost (Including Taxes) (In INR)				

Note:

1.1 Before quoting, please read the technical requirements and technical specifications mentioned in Chapter-2B and Chapter 3 of tender document.
No deviation from the technical requirements and technical specifications of tender document shall be Summarily Rejected.

1.2 INCREASE OR DECREASE OF SOR QUANTITIES

- 1.2.1 At the time of award of contract, some of the items in SOR may be increased or decreased by RCIL based on site requirement. Owner reserves the right to increase / decrease the number of locations for provisioning connectivity as per the site requirement.
- 1.2.2 Further, during the tenure of contract:
 In case for any MPLS / Point-to-point (P2P) Leased line connectivity, RCIL requires to increase or decrease the port / link bandwidth of an existing location / link (limited to

double or half of the existing bandwidth respectively), then the Service provider shall provision the same within 15 days from date of intimation from RCIL. The charges for the new bandwidth (after change) will be determined proportionately from the existing /old bandwidth charges.

In case RCIL requires new MPLS / Point-to-point (P2P) Leased line connectivity to a new / same site, the charges for of such new connectivity will be derived from average charges of similar MPLS / Point-to-point (P2P) Leased line connectivity implemented under the contract with mutual consent and the Service Provider shall provide the same within 10 weeks from date of intimation from RCIL.

1.3 EVALUATION OF BIDS FOR IDENTIFICATION OF L1 BIDDERS AND ORDER PLACEMENT

- 1.3.1 Price Bids of techno-commercially acceptable bidders shall be opened and evaluated on lowest (L-1) evaluated price. This means the evaluation will consider the quoted unit prices for each link or item in the "Schedule of Rates" and applicable GST to arrive at a total price for the complete Schedule of Rates (SoR). The contract will be awarded to the bidder who submits the lowest evaluated price (L-1 offer) against the SoR.
- **1.3.2** Bidders must quote for all links or connectivity items mentioned in SoR. If a bidder fails to quote for any link or connectivity item of SoR, their bid will be rejected.
- **1.3.3** In case any unregistered bidder is submitting their bid, their prices will be loaded with applicable GST (CGST & SGST/UTGST or IGST) during evaluation of bid (if applicable as per act / law in vogue).
- **1.3.4** In case any cess on GST is applicable same shall also be considered in evaluation.

Note: RailTel may discharge the tender at any stage without assigning any reason.

B. TECHNICAL REQUIREMENTS

Through this tender, RailTel intends to hire Leased line connectivity (point to point and MPLS links) from telecom Service provider(s) for customer of RailTel (GAIL).

The bandwidth has to be delivered at the Customer locations of RailTel/GAIL. Details are attached Annexure-II.

2B.1 Services Availability and Penalty

- 2B.1.1 The bidder is supposed to provide reliable & un-compressed Linkage.
- 2B.1.2 The bidder must sign a Services Level Agreement (SLA) to provide minimum services availability of 99.5%. The availability of the link shall be computed on a monthly basis and the uptime shall be computed on a monthly basis separately for each link.
- 2B.1.3 The penalties will be governed as per the Table below.
- 2B.1.4 The following penalties will be imposed in case of violation of SLA:

S. NO.	SERVICE PARAMETER	SLA AND DEDUCTION ON QUARTERLY LINK CHARGES FOR OPTICAL / MPLS / P2P LEASED LINE CONNECTIVITY
1	Link Availability	≥ 99.5%: No deduction
$< 99.5\% \& \ge 98\%$: 10% of o	quarterly charges	
$< 98\% \& \ge 96\%$: 30% of qu	arterly charges	
$< 96\% \& \ge 94\%$: 50% of qu	arterly charges	
< 94%: 70% of quarterly ch	arges	
2	Link Outage	Continuous for 7 (Seven) days may lead to: Additional deduction of 5% of quarter lease by RailTel corresponding to affected link from running bill.

Calculation of uptime:-

Service Availability of link = 100 * [1 – {(Outage Duration – Allowable Outage Duration) / Reporting Quarterly Duration}]

(Note: Outage, Allowable outage & Reporting Quarterly duration to be measured in minutes.) Where: **Outage Duration** is the total of "Service disruption duration of that link" in the reporting quarter.

The time during which a link / connectivity becomes unusable for GAIL due to its disruption / cut / break or due to not meeting its Technical Specifications or / and Service Level Agreement (SLA) parameters, mentioned in Scope of Work of the tender document, shall be considered as "Service Disruption" period and shall be included in the Outage Duration.

Allowable Outage duration is the total of disruption period arising of Force Majeure & Scheduled Outage if any in the reporting Quarter.

Scheduled outages shall be as per mutual agreement between GAIL & vendor and should be informed at least 48 hours in advance. The scheduled outages in a quarter shall not exceed cumulative 12 hours and not exceed 4 hours per link in a month.

2B.2 Other Conditions

- 2B.2.1 It is the responsibility of the bidder to provide bandwidth at user end on the media type as mentioned in the Annexure-I & Annexure-II.
- 2B.2.2 Right of way/permission for laying cables etc. will be responsibility of bidder.
- 2B.2.3 The bidder shall provide all the equipment like routers, muxes, converters etc. for commissioning of the links. It would be the overall responsibility of the bidder to demonstrate end-to-end working of the ordered links.

CHAPER-3

SCOPE OF SERVICES

3.1 Introduction

RailTel Corporation of India Ltd (RailTel) is one of the largest neutral telecom infrastructure providers in the country owning a Pan-India optic fiber network on exclusive Right of Way (ROW) along Railway track. The OFC network presently reaches over 4500 towns & cities of the country including several rural areas. With its Pan India high-capacity network, RailTel is working towards creating a knowledge society at various fronts. The portfolio of services provided by RailTel includes Data Centre & DR services, Tele- presence as a service, NLD services, IP-1 services, Internet and Broadband services on a Pan-India basis.

Through this tender, RaiTel intends to hire Leased line connectivity (point to point and MPLS links) from telecom Service provider(s) for customer of RailTel (GAIL).

3.2 SCOPE OF WORK

- 3.2.1 Through this tender, RailTel intends to hire Leased line connectivity (point to point and MPLS links) from telecom Service provider(s) for customer of RailTel.

 In Customer network separate WAN networks have been implemented for applications / usages of Business Information Systems (BIS), Telemetry functions & Customer-NOCC.

 BIS WAN is mainly used for ERP (SAP), E-mail, Videoconferencing, Intranet, Internet and other IT applications / facilities; Telemetry WAN is used for cross-country SCADA (Supervisory Control and Data Acquisition) & APPS applications and Customer-NOCC WAN is used to connect remote NMS for replication of data, provisioning, administration and maintenance of network element & OFC Link. Presently, the said WANs of BIS, Telemetry & Customer-NOC have been implemented using point-to-point (E-1 & Ethernet) Leased line connectivity, comprising of both captive & hired links.

 RailTel intends to hire optical & electrical Leased line connectivity (point-to-point and MPLS links) for its customer business critical BIS, Telecom & Telemetry applications.
- 3.2.2 The details of connectivity requirement and required last-mile media type for RailTel Customers locations are enclosed at Annexure I. The addresses details for these Customer locations are mentioned at Annexure II. Contacts details of these locations will be provided to the successful bidder at the time of issuing of LOA.
- 3.2.3 The Service Provider(s) shall setup, provide & maintain required type of Point-to-point (P2P) and MPLS connectivity on rental basis at above-mentioned locations of RailTel Customer as per SOR meeting the technical specifications & conditions of tender document. And Bidder(s) may provide MPLS-L2 links at same cost as a substitute for MPLS-L3 links for BIS requirement if required.
- 3.2.4 The Service Provider(s) shall provision the last-mile connectivity to various Customer locations from their respective network PoP locations in line with the specified media type (OFC / Copper / RF) mentioned under *Annexure I*.
- 3.2.5 Service Provider(s) shall be totally responsible for setting up and maintaining of end-toend connectivity / link as per the details mentioned elsewhere in this document, along
 with the supply, installation, testing, commissioning of required hardware and software
 for the operation of desired connectivity/link in all respects before the date of completion,
 issued in LOA/ work order.

3.2.6 The contractor has to fully comply with all applicable laws and regulations passed, modified and notified from time to time by the central, state and local government agencies/authorities.

3.3 Detailed Scope of Work:

The detailed scope of work for Service Provider(s) shall include but not limited to the following:

- **3.3.1 Setting up end-to-end link connectivity:** Service Provider(s) shall carry out various activities to setup end-to-end links / connectivity, which shall include but not limited to the following:
- **3.3.1.1** Site survey, planning, engineering & provisioning of end-to-end links to meet the connectivity & SLA (Service Level Agreement) requirement of the tender.
- **3.3.1.2** The end-to-end link/connectivity shall meet the technical specifications mentioned elsewhere in the tender document.
- **3.3.1.3** Provisioning of end-to-end links over backbone, last-mile connectivity including installation, cabling, and termination and commissioning of link.
- **3.3.1.4** For providing / extending end-to-end connectivity including last-mile, the Service Provider(s) is responsible taking all necessary permissions / license / approval from all concerned authorities / agencies.
- **3.3.1.5** In case of last mile connectivity through OFC, OFC must be laid underground / channel trays as the case may be in GAIL premises i.e. there should be no overhead OFC within the GAIL premises.
- 3.3.1.6 In case last mile connectivity is provided through radio link, the Service Provider(s) should take all necessary / precautionary measures like aviation lamp, lightning arrester, earthing etc. Also, Service Provider(s) has to ensure that there is no performance degradation of link due to interference, rain, heavy wind or any other factors. Service provider(s) will also responsible for taking statuary permission / SACFA clearance in case of Radio link is used for last mile connectivity. Copy of Application with payment receipt (charges for frequency) / Tower height submitted to DOT, shall be produced to RailTel before start of work. RailTel/GAIL shall allow service provider(s) to start work after getting copy of application and copy of payment receipt. However, service provider(s) may follow up with DOT for getting documents related with statuary permission/ clearance on regular basis.
 - Last mile connectivity from Radio will be acceptable only in case of non-availability of Fiber Copper.
- **3.3.1.7** For operation of CPE at GAIL premises, power & 6U Rack space will be provided at GAIL locations, if available at GAIL location.
- **3.3.1.8** For powering up the Service Provider's equipment, necessary supply and laying of power cables from GAIL provided power point to Service Provider's equipment shall be done by the Service Provider(s).
- **3.3.1.9** Service Provider(s) shall extend the connectivity / link up to GAIL's equipment within GAIL's premises. This job shall involve all the required cabling (preferably using CAT cable), routing, fixing & termination for error-free operation of end-to-end link.
- **3.3.1.10** Service Provider(s) shall undertake the installation activities within GAIL premises considering:

- (a) Immunity to Service Provider's CPE against EMI / RFI interference generated by any nearby source. Also, the CPE of Service Provider(s) shall not cause EMI / RFI by emission or conduction to other co-located electrical and electronic equipment.
- (b) Preventing any damages to GAIL sites / installations. Any damages caused by the Service Provider(s) shall be replaced by him at his own risk and cost. In case the Service Provider(s) fails to replace the damaged part, the amount against damage caused, shall be recovered from the quarterly bill of the Service Provider(s).
- (c) Maintaining the aesthetics of the space provided by GAIL for installation of equipment to establish the links.
- (d) For the installation jobs, all required manpower, materials, fixtures, tools, machinery shall be provided / arranged by the Service Provider(s).
- (e) Service Provider(s) shall take necessary care for installing their equipment closer to the GAIL's equipment for easier interconnection.

3.4 Testing & Commissioning of link:

Service Provider(s) shall undertake Testing & Commissioning activities but not limited to the following:

- 3.4.1 The end-to-end testing of every individual leased link / circuit (P2P & MPLS) till the point of GAIL's Equipment end after successful extension of last-mile connectivity at both end of the link / circuit.
- **3.4.2** GAIL end locations for Loop-back & Test equipment will be decided by Customer of RailTel (GAIL) after the award of contract.
- **3.4.3** For testing of a leased link, the following shall be carried out as a minimum:
 - (a) For Ethernet (P2P) & MPLS links: Testing to be carried out using Ethernet tester following ITU-T recommended standard test procedures and confirming technical specifications throughput, latency and frame loss within acceptance as mention in clause 4.2 of scope of work.
 - (b) For Optical (SDH) links: Optical power received from Service Provider's CPE will be tested through optical power meter, as per ITU-T G.957. Power level shall within the budget of GAIL's equipment's receiver sensitivity.
 - Provision a STM-1/DS3 level traffic between two STM-1 traffic interfaces as per ITU-T G.707. One port of Service Provider's CPE will be looped back using suitable optical attenuator and other one of Service Provider's CPE, which is the interface/port under test, will be connected to SDH analyser. Check for no bit errors in SDH analyser for the provisioned STM-1 / DS3 traffic for duration of 24Hr.
 - Simulate the generation of various RS, MS, HP, LP level of alarms and any other alarms of SDH equipment through SDH Analyzer and check for reporting of the same in SDH equipment through LCT.
 - Vary the optical attenuation in the attenuator till bit errors are recorded in the SDH test set.

- Vary the optical attenuation in the attenuator till LOS are recorded in the SDH test set.
- After successful completion of above tests, optical interface shall be carried out in between Service Provider's CPE and GAIL's SDH equipment for 63 / 21 KLM mapping for STM1 / DS3 link.
- Ethernet link (Ethernet over SDH) shall be tested using Ethernet tester at Ethernet port of one end of GAIL's equipment and hard loop of Ethernet port at other end of GAIL's equipment for 10 minutes to check no bit error in Ethernet tester.
- SNCP at STM-1 level and at all tributary level of E-1 / DS-3 and Ethernet shall be tested for acceptance of link.
- (c) Service Provider(s) shall arrange for all the required calibrated Test equipment and associated cable/connectors and manpower for undertaking the testing and commissioning of the link. Customer of RailTel (GAIL) will only provide 230 VAC UPS power for test equipment.
- (d) **Duration of Testing:** 48 Hours
- (e) Test Report: Service Provider(s) shall submit auto generated reports from Test instrument/equipment to GAIL.
- (f) On Site Acceptance Testing (OSAT) of the connectivity/link will be carried in presence of RailTel/GAIL's representative in line with approved test procedure. Successful completion of OSAT of the individual link shall lead to the commissioning of the same.
- (g) All results of inspection and tests will be recorded in the Inspection reports.
- (h) The works carried out by the Service Provider(s) are subject to inspection at all times by the Engineer-In-Charge. The Service Provider (s) shall carry out all instructions given by him or his representatives during inspection and shall ensure that the work is being carried out according to the requirement & specifications of this tender.

3.5 Monitoring & Managing End-to-end link:

- **3.5.1** Maintaining the availability of the end-to-end connectivity/link in line with the terms & conditions of Service Level Agreement (SLA). Service Provider (s) shall maintain the links for 99.5% per quarter.
- 3.5.2 The links shall be used and will be in operation on 24x7x365 (round-the-clock) basis. The Service Provider(s) shall provide helpdesk support on 24x7x365 (round-the-clock) basis.
 - The escalation process must be easy & well defined. Escalation matrix should be submitted along with the offer.
- 3.5.3 The Service Provider(s) shall provide the contact details and shall submit the procedure for lodging, escalating & closing the complaint with regard to the problems of the connectivity /links, provided by Service Provider(s) to GAIL. There shall be one phone number/ one mobile number / one e-mail box wherein RailTel/GAIL can book the call.
- 3.5.4 The Service Provider(s) shall have full-fledged "Network Management Centre (NMC/NOC-C)" operating round the clock (24X7X365 basis) for the efficient central & remote monitoring, configuration, diagnose, troubleshooting & performance

- management of its network, over which the connectivity of RailTel Customer shall be provisioned.
- 3.5.5 The Service Provider(s) shall ensure adequate end-to-end security of data transmission through their network for all required connectivity/ link and will guarantee that RailTel Customer data getting transmitted over their networks is not subjected to external hacking.
- 3.5.6 Submission of Quarterly Link-wise performance report covering the following (as applicable to P2P Leased line & MPLS link) to Engineer-In-charge or any other representative during the service contract period.
 - Link availability with details of individual downtime & reasons of failures/problems.
 - However, information of critical alarms on various links shall be provided to RailTel Customer (GAIL) on immediate basis.
- **3.5.7** For MPLS connectivity service, facility for Online Performance Reporting of Bandwidth utilization, Latency, Packet Loss, Jitter shall be provided by the Service Provider separately for GAIL's BIS links
- **3.5.8** The Service Provider(s) shall be responsible for the maintenance of system including all hardware, firmware & software installed by them for enabling the services during the contract period.

3.6 Provision of additional connectivity:

- 3.6.1 During the contract period, if new connectivity will be required by RailTel for any location (not covered under the contract) from an existing connected GAIL location, the Service Provider(s) shall establish additional connectivity in line with terms & conditions mentioned under SCC of the tender document.
- **3.6.2** Terms & conditions of the ongoing contract shall be applicable to the new connectivity such established by the Service provider(s) and put into use by GAIL.
- 3.6.3 Any other jobs not mentioned above but required for providing and Maintaining the required connectivity as per tender document shall be carried out by the Service Provider(s) to meet tender requirements

3.7 Other terms and conditions:

- **3.7.1** All the deliverables by the Service Provider(s) shall meet the requirements and specifications as defined elsewhere in this document. The design and workmanship shall satisfy the applicable standards, specifications and codes.
- **3.7.2** All the equipment which shall be deployed for providing the required links shall confirm to the latest standards of ITU-T, ISITU-R, ETSI, IEC, ISO, EIA etc.
- 3.7.3 The requirements defined in this tender document are the minimum. However, Service Provider(s) shall ensure that offered equipment and solution shall meet Customer of RailTel connectivity requirement in totality.
- 3.7.4 All supplied equipment shall be rugged in construction & shall be so constructed as to keep dust, insects, termites and other foreign materials out of the equipment.
- **3.7.5** Inspection and acceptance of the work shall not relieve the Service Provider(s) from any of his responsibilities under this contract.

- **3.7.6** Service Provider(s) shall provide all the details of their equipment etc (if required) installed at GAIL's premises.
- 3.8 Technical Specification of Connectivity:
- 3.8.1 The P2P Leased line connectivity shall meet following minimum common requirements:
 - Shall support both real-time & non-real-time data, voice & video traffic,
 - Shall carry all traffic related to Customer of RailTel BIS [i.e. ERP (SAP), E-mail, Video-Conferencing, Intranet, Internet and other IT applications / facilities], Telemetry applications [i.e. SCADA & APPS etc], Voice & NMS uses.
 - Link Availability per quarter shall be more than 99.5%.
 - Connectivity when used for Customer of RailTel WAN connectivity shall not pose any restriction w.r.t routing protocol (like: EIGRP) used by GAIL.
- 3.8.2 The MPLS-L3 connectivity shall meet the following Technical Specifications & Service Level Agreement (SLA) parameters:
 - As per ITU-T standards.
 - Interface type: 10/100/1000Base-T.
 - Bandwidth: 100% pure & un-contended bandwidth (1:1), Symmetric bandwidth, quantum as mentioned at Annexure I.
 - Packet loss: <1 %
 - Round-trip Latency: < 60 ms on idle link for link capacity < 45 Mbps.
 - < 20 ms on idle link for link capacity > 45 Mbps.
 - Jitter < 20 ms.
 - Service provider's MPLS network should have required security provisions / facility to ensure Customer of RailTel data security over the WAN.
 - Should support minimum four Class of Service (CoS) to prioritize mission critical, business critical, delay sensitive and general-purpose data traffic in order of importance and application requirements of GAIL.
 - Should be able to prioritize traffic over the WAN on the basis of protocol, source and destination address, etc. Should support Hub & Spoke, Mesh (Any-to-any), Partial Mesh Topologies & Redundancy of Last Mile
 - Should support flexible IP Addressing schemes (in both IPv4 & IPv6) of GAIL.
 - Vendor to include subnets of GAIL's system/network in their router and also allow all the routing protocols on their MPLS routers
- **3.8.3** Ethernet connectivity shall meet the following Technical Specifications & Service Level Guarantee (SLG) parameters:

- As per ITU-T standards.
- Interface type: 10/100/1000Base-T.
- Bandwidth: 100% pure & un-contended bandwidth (1:1), Symmetric bandwidth, quantum as mentioned at *Annexure I*.
- Packet loss: <1 %
- Round-trip Latency: < 60 ms on idle link for link capacity < 45 Mbps
- < 20 ms on idle link for link capacity > 45 Mbps
- For Ethernet links with bandwidth more than 2MBPS, service provider(s) shall provide 10/100 Ethernet RJ45 electrical form.
- For Ethernet links with bandwidth 100Mbps and more than 100MBPS, service provider(s) shall provide Gigabit Ethernet RJ45 electrical / Optical form.
- 3.8.4 Hub locations like Jaipur & Noida shall be OFC redundant. Service provider(s) shall provide minimum two separate OFC connectivity at CPE from the nearest two separate OFC PoPs/PEs (Provider Edge Router) so that Hub locations shall always be available for their spoke locations.
- 3.8.5 For MPLS connectivity, service provider shall provide separate port connectivity at Hub locations (Delhi Noida and Jaipur) for individual spoke locations. In case, a service provider gets more than one MPLS SOR item connectivity, service provider may provide connectivity on single port of equivalent capacity (sum of individual link capacity) at Hub locations. Confirmation of EIC is final in this regard. Conditions for finalization of availability of individual link and SLA remain as per the SCC.

3.9 Bidders Data Requirement

The Bidder shall furnish the following as a minimum as part of bid document. Non-submission of these documents will lead to rejection of the bid:

- 3.9.1 Scope of Work, Special Conditions of Contract, and Technical Specifications of Tender document should be Digitally Signed (in case of e-bidding)/Signed and Stamped on each sheet (in case of manual bidding)
- 3.9.2 The bidder should submit the copy of valid "National Long Distance License (NLD)" or "Unified License (UL)" for providing the bandwidth services.

3.10 Project Implementation Scheme

A detailed project implementation schedule should be provided, clearly mentioning the various stages of implementation and the milestones thereof.

CHAPTER-4

A. COMMERCIAL TERMS & CONDITIONS

4.1 Deleted

4.2 Responses

The bidder shall go through the entire document and must comply with all the terms and conditions. A compliance statement in the form of Complied or Not-Complied shall be given against each item/clause and specifications of the tender document. The compliance statement should be supported by authentic documentation. Please note that the deviation from the laid down requirements/specifications shall be brought out separately in deviation sheet to be attached. In case no non-compliance is there, the deviation sheet shall be crossed with **NIL** mark diagonally. Each page of the bid and cutting/corrections shall be duly signed and stamped by the bidder. Failure to comply with these requirements may result in the bid being rejected. The Deviations, if any, should be submitted in Part I of the offer. The format of Deviation Sheet is enclosed as Chapter-6, Annexure-A.

4.3 Earnest Money Deposit (EMD)

- 4.3.1 Estimated cost of Tender: Estimated cost of the Tender is **Rs. 3,19,45,956/- (Incl. GST)**
- 4.3.2 Earnest Money Deposit (EMD)/ Bid Security: Earnest Money Deposit (EMD)/ Bid Security: Bid Security: Rs. 6,39,000/- in the form of Pay Order/ Demand Draft drawn in favor of RailTel Corporation of India Ltd. payable at New Delhi on or before 15:00 Hrs of Bid Opening Date. The Bid received without EMD will be summarily rejected.
- 4.3.3 In addition to the clause above, Tenderer has an option for online submission of EMD through NEFT/RTGS also. The EMD should be remitted in following account of RailTel Corporation of India Limited before the stipulated time and date of bid submission:

Name of bank &	Union Bank of India, 14/15-F, Connaught Place,
address	New Delhi- 110001.
Name of Account	RAILTEL CORPORATION OF INDIA
holder	LIMITED N R COLLECTION A/C (RCIL)
Account No.	307801010917906
IFSC Code	UBIN0530786
Branch/MICR Code	Connaught Place/110026006

- 4.3.4 The EMD/Bid Security shall be taken from all tenderers against advertised tenders subject to the following exemptions:
 - a. Tender cases of value up to Rs. 5 (five) Lakhs.
 - b. Micro and Small Enterprises (MSEs) registered under Udyam Registration.
 - c. Startups as recognized by Department of Promotion of Industry and Internal Trade (DPIIT).

Note: In case the tenderer falls in these categories, the bidder should furnish a certified copy of its valid registration details and Bid Security Declaration. Except for MSEs, this exemption is valid for the trade group and monetary value of registration only. The Bid Security Declaration format is attached as Annexure-VI (Chapter-6).

- 4.3.5 The EMD may be forfeited if a bidder withdraws his offer or modifies the terms and conditions of the offer during validity period and in the case of a successful bidder, if the bidder fails to accept the Letter of Acceptance (LOA) and fails to furnish performance bank guarantee (security deposit) in accordance with clause 4.27.
- 4.3.6 Earnest Money will bear no interest.

4.3.7 For Micro and Small Enterprises (MSEs)

- i) Certain benefits/preferential treatment shall be extended to the registered MSEs as per guidelines issued in the latest notification of Ministry of MSME/ Government of India.
- ii) MSEs who are interested in availing themselves of these benefits will enclose with their offer the proof of their being MSE registered with any of the agencies mentioned in the notification of Ministry of MSME.
- iii) The MSEs must also indicate the terminal validity date of their registration.
- iv) Failing ii) and iii) above, such offers will not be liable for consideration of benefits detailed in the notification of Government of India.
- 4.4 This bid complies with "Public Procurement (preference to make in India) Policy Order, 2017 issued by DIPP and Public Procurement Policy for Micro and Small Enterprises (MSEs) order, 2012" issued by MoSME."

The bidders claiming the preference have to submit relevant documents prescribed under relevant order.

4.5 Validity of Contract

- **4.5.1** Validity of Contract will be for **three years** from the issued date of letter of Purchase Order.
 - However, RailTel also reserves the right to terminate partial or full links under the contract with the notice period of one month.
- 4.5.2 The Purchase Order/Contract shall be initially for a period of three years which may be extended to an additional period, if required. RailTel reserves the right to negotiate rates at the time of extending the contract after three years.
- 4.5.3 Based on the rates fixed in the agreement, separate purchase orders shall be placed while extending the contract as per RailTel's requirement.

4.6 Delivery Period

Link(s) are required to be delivered by the supplier at the POP location within **3 weeks** from the date of issue of Purchase order.

4.7 Clarifications

All queries if any, in connection with this tender shall be sent as per the format given in Annexure-B of the tender document to Sr. Manager/Procurement and/or GM/Planning & Implementation through e-mail to sudhanshu@railtelindia.com (mobile: 9717644016), sanjaym@railtelindia.com (mobile: 7827531745) with copy to rahul@railtelindia.com (in word format).

4.8 Rejection and Return of Bids

RailTel can reject any or all the bids as per requirement of RailTel. The documentation uploaded/ submitted by the bidder shall not be returned. RailTel at its sole discretion may not award any order under the present tender. RailTel shall not pay any costs incurred towards preparation and submission of the bid or any other expenditure in this regard. If a bidder gives wrong information in their bid, RailTel can reject such bid at any stage or cancel the contract if already awarded, and forfeit the Earnest Money Deposit/Performance Bank Guarantee/Security Deposit.

Canvassing in any form in connection with the tenders is strictly prohibited and the bids submitted by the bidders who resort to canvassing are liable to be rejected.

If, a bidder has a relation or relations employed in RailTel, the authority inviting the bids shall be informed of the fact along with the offer, failing which RailTel, at its sole discretion, may reject the bid or cancel the contract and forfeit the Earnest Money Deposit/Performance Bank Guarantee/Security Deposit.

4.8.2 Deleted

4.8.3 Contract

After completion of the selection process, RailTel will enter into a contract with the selected bidder(s). The final contract would be in a format as follows and the following documents would be included as part of the final contract.

- i) This Tender Document.
- ii) The bidder's proposal in response to this tender and clarifications made in course of the evaluation including all Annexure and supporting documents.
- iii) An implementation plan identifying the tasks to be completed, the assigned responsibilities and the schedules competition dates.

4.8.4 Unsatisfactory Performance

RailTel shall have the sole and discretionary right to assess performance(s) of the bandwidth supply by the bidder and RailTel, without any liability whatsoever, either direct or indirect, may reject the system(s) provided by the bidder, in part or in its entirely, without needing to offer any explanation to the bidder, either during the pre and/or post test period should the same be unsatisfactory and not be to the acceptance of RailTel in terms of Technical requirement and Specification.

4.8.5 Award of Contract

A Purchase Order will be issued and agreement signed with the bidder(s) for hiring of Bandwidth as mentioned in tender SOR. RailTel shall be the sole judge in the matter of award of contract and the decision of RailTel shall be final and binding.

4.8.6 Installation and Acceptance

The bandwidth must be supplied in full as per terms & conditions of tender. Testing and acceptance will be done at Customer locations and the nodes where the bandwidth is provided. RailTel can reject bandwidth if it is not conforming to the tender conditions.

No payment will be made for the rejected items. Any delay in delivery and installation will result in the bidder being liable for damages as per clause.

4.9 Payment Terms & Paying Authority

Quarterly payment for P2P & MPLS connectivity charges as per the Service Level Agreement (SLA) at the end of every quarter would be made by RailTel after successful completion of the Services of that quarter and on the certificate furnished by the concerned RailTel representative of the Principle Executive Director/Regional General Manager of the Region.

Bill passing authority for the supplies under SOR is GM/Planning & Implementation of Northern Region and paying authority is Sr. DGM/Finance of Northern Region. All the invoices shall be submitted to GM/ Planning & Implementation of Northern Region for verifications and processing of payment.

Payment will be made after acceptance of the service, reconciliation of bandwidth usage and SLA computation and impact on quarterly payment if any.

4.9.1 For point-to-point connectivity:

As per GST, bill to ship/service to, invoicing shall address to service delivery location with GST of service delivery location. Invoice of individual link of SOR item shall split into 50% for end location A and 50% for end location B of its unit price (excluding GST) where links falls under two states and / or our two plant locations. Invoice shall be raised as per GST to the respective site. Vendor(s) shall provide a copy of invoice of other sites to RailTel office for reference.

However, contract to raise invoice as per applicable GST law against the same.

4.9.2 For MPLS connectivity:

Full invoice will be raised to Spoke location.

Full invoice will be raised to Spoke location.

However, contract to raise invoice as per applicable GST law against the same.

- **4.9.3** Payment of Link Charges, as calculated above for individual connectivity, will be released at the end of every quarter in line with the SLA on the submission of the following:
 - (a) Invoice / bills, duly certified by site Engineer-in-charge (EIC/SIC)
 - (b) Quarterly Availability Report of the link for the billing period, duly certified by EIC/SIC.
 - (c) First & final quarter Payment will be done on pro rata basis depending on commissioning of individual Link and Termination of contract/individual link.
- **4.9.4** No interest charges for delay in payment, if any, shall be borne by owner.
- **4.9.5** Availability of Sites & Links will be calculated on quarterly basis for P2P Leased line connectivity & MPLS connectivity.
- **4.9.6** Following non-performance deduction criteria are applicable for SLA violation of each Optical / MPLS / Leased connectivity:

S. NO.	SERVICE PARAMETER	SLA AND DEDUCTION ON QUARTERLY LINK CHARGES FOR OPTICAL / MPLS / P2P LEASED LINE CONNECTIVITY
1	Link Availability	≥ 99.5%: No deduction
< 99.5% & ≥ 98%: 10% of	of quarterly charges	
$< 98\% \& \ge 96\%: 30\% \text{ of}$	quarterly charges	
$< 96\% \& \ge 94\%$: 50% of	quarterly charges	
< 94%: 70% of quarterly	charges	
2	Link Outage	Continuous for 7 (Seven) days may lead to: Additional deduction of 5% of quarter lease by RailTel corresponding to affected link from running bill.

4.9.7 Non-Performance Deduction for the quarter shall be calculated by the Vendor and the same will be verified by the EIC in consultation with user department and submitted along with the quarterly bill for charges.

Note: For MPLS connectivity, the availability of spoke location with either of Hub locations (Noida or Jaipur) shall consider for finalization of SLA and deduction due to SLA will be as per the deduction table for 100% of SOR value.

4.9.8 Methodology of Determining Service Availability:

Service Availability of link = $100 * [1 - {(Outage Duration - Allowable Outage Duration) / Reporting Quarterly Duration}]$

(Note: Outage, Allowable outage & Reporting Quarterly duration to be measured in minutes.)

Where: **Outage Duration** is the total of "Service disruption duration of that link" in the reporting quarter.

The time period, during which a link / connectivity becomes unusable for GAIL due to its disruption / cut / break or due to not meeting its Technical Specifications or / and Service Level Agreement (SLA) parameters, mentioned in Scope of Work of the tender document, shall be considered as "Service Disruption" period and shall be included in the Outage Duration.

Allowable Outage duration is the total of disruption period arising of Force Majeure & Scheduled Outage if any in the reporting Quarter.

Scheduled outages shall be as per mutual agreement between GAIL & vendor and should be informed at least 48 hours in advance. The scheduled outages in a quarter shall not exceed cumulative 12 hours and not exceed 4 hours per link in a month.

4.10 Deleted.

4.11 Termination Clause

RailTel also reserves the right to terminate partial or full links under the contract with the notice period of one month. In case the bidder stops service without notice, RailTel has the right to en-cash/forfeit the PBG. In case the Quality of Service (QoS) and availability is persistently below the agreed upon levels, the contract can be terminated by RailTel by giving 7 days notice in writing and en-cashing/forfeiting the PBG.

4.12 Monitoring & Managing End-to-end link:

- **4.12.1** Maintaining the availability of the end-to-end connectivity/link in line with the terms & conditions of Service Level Agreement (SLA). Service Provider (s) shall maintain the links for 99.5% per quarter.
- **4.12.2** The links shall be used and will be in operation on 24x7x365 (round-the-clock) basis. The Service Provider(s) shall provide helpdesk support on 24x7x365 (round-the-clock) basis.
- **4.12.3** The Service Provider(s) shall provide the contact details and shall submit the procedure for lodging, escalating & closing the complaint with regard to the problems of the connectivity /links, provided by Service Provider(s) to GAIL. There shall be one phone number/ one mobile number / one e-mail box wherein GAIL can book the call.
- **4.12.4** The Service Provider(s) shall have full-fledged "Network Management Centre (NMC/NOCC)" operating round the clock (24X7X365 basis) for the efficient central & remote monitoring, configuration, diagnose, troubleshooting & performance management of its network, over which the connectivity for GAIL shall be provisioned.
- **4.12.5** The Service Provider(s) shall ensure adequate end-to-end security of data transmission through their network for all required connectivity/ link and will guarantee that GAIL's data getting transmitted over their networks is not subjected to external hacking.
- **4.12.6** Submission of Quarterly Link-wise performance report covering the following (as applicable to P2P Leased line & MPLS link) to Engineer-In-charge or any other representative during the service contract period.
 - Link availability with details of individual downtime & reasons of failures/problems. However, information of critical alarms on various links shall be provided to GAIL on immediate basis.
- **4.12.7** For MPLS connectivity service, facility for Online Performance Reporting of Bandwidth utilization, Latency, Packet Loss, Jitter shall be provided by the Service Provider separately for GAIL's BIS links
- **4.12.8** The Service Provider(s) shall be responsible for the maintenance of system including all hardware, firmware & software installed by them for enabling the services during the contract period.

4.13.1 Settlement of Disputes and Arbitration

- 1) Any dispute or difference whatsoever arising between the parties out of or relating to the construction, meaning, scope, operation or effect of this contract or the validity or the breach thereof shall be settled by arbitration in accordance with the Arbitration and Conciliation Act, 1996 as amended and the award made in pursuance thereof shall be binding on the parties. The venue of such arbitration or proceedings thereof shall be at New-Delhi.
- 2) All arbitration proceedings shall be conducted in English. Recourse against any arbitral award so rendered maybe entered into court having jurisdiction or application may be made to such court for the order of enforcement as the case may be.

3) The Arbitral Tribunal shall consist of the Sole Arbitrator appointed by CMD/RailTel Corporation of India Limited, if the value of claim is up to Rs. 10 lakhs. If the value of the claim or amount under dispute is more than Rs. 10 Lakhs, the matter shall be referred to the adjudication of arbitral council. Chairman Managing Director (CMD) of RailTel Corporation shall furnish a panel of three names to the contractor, out of which, contractor will recommend one name to be his nominee and then CMD/RailTel shall appoint one name as RailTel's nominee and these two arbitrators with mutual consent shall appoint a third arbitrator who shall act as the deciding arbitrator in terms of Arbitration and Conciliation Act. The award of the sole arbitrator or the Arbitral council, as the case may be, shall be final and binding on both the parties. Each of the parties agree that notwithstanding that the matter may be referred to Arbitrator as provided herein, the parties shall nevertheless pending the resolution of the Controversy or disagreement, continue to fulfil their obligation under this Agreement so far as they are reasonably able to do so.

4.13.2 Disclaimer

This tender document is not an offer by RailTel, but an invitation for bidder response. No contractual obligation whatsoever shall arise from the tender document process until a rate contract is signed with the bidder.

4.14 Confidentially

This document contains information confidential and propriety to RailTel. Additionally, the bidder will be exposed by virtue of contracted to internal business information of RailTel. Disclosure of any part of the aforementioned information to parties not directly involved in providing the services requested could result in the disqualification of the bidder, pre-mature termination of the contract and or legal action against the bidder for breach of trust.

No news release, public announcement, or any other reference to this TENDER DOCUMENT or any program there under shall be made without written consent from RailTel.

All information pertaining to this TENDER DOCUMENT and the current operations, capabilities, products and clients of RailTel which the bidder may learn as a result of preparation of a response to this TENDER DOCUMENT, or in the course of any ultimate contract negotiation, is propriety and confidential information.

4.15 Liabilities of RailTel

The tender document is not an offer by RailTel, but an invitation for bidder responses. No contractual obligation whatsoever on behalf of RailTel shall arise from the tender document process unless and until a formal contract is signed and executed by duly authorized officers of RailTel and the bidder(s).

4.16 Proposal Process Management

RailTel would to accept, reject any or all proposals, to revise the tender document, to request one or more re-submissions or clarifications from one or more bidders, or to cancel the process in part or whole. Each party shall be entirely responsible for its own costs and expenses incurred while participating in the tender document and subsequent presentations, demonstrations and trials, and contract negotiation process.

4.17 Authorization to Bid

Responses by a bidder to this tender document should represent a firm offer to contract on the terms and conditions described in the bidder's response. The proposal must be signed by an official authorized to commit the bidder to the terms and conditions of the proposal. Bidder must clearly identify the full title and authorization of the designated official and provide a statement of offer commitment with the accompanying signature of the official and submit the copy of power of attorney/authority letter authorizing the signatory to sign the bid.

4.18 Eligibility Criteria:

4.18.1 Technical Eligibility for Bidder:

- **4.18.1.1**The tenderer must have successfully completed work of providing P2P/MPLS VPN connectivity for PSUs / Central Govt. / State Govt. Organization / any other Public Listed Company any of the following during last 03 (Three) years, ending last day of month previous to the one in which tender is invited:
 - Three similar works# providing P2P/MPLS VPN connectivity at minimum 11 locations, or
 - Two similar works# providing P2P/MPLS VPN connectivity at minimum 15 locations, or
 - One similar work in successful completion of P2P/MPLS VPN connecting at least Twenty-Six locations of single organisation in PSUs / Central Govt. / State Govt. Organization / any other Public Listed Company.

Satisfactory Performance certificate issued by respective Buyer Organization for the above Orders should be uploaded with bid.

- 4.18.1.2 The bidder should be a National Long Distance Service provider licensed by Government of India (GOI) having its own MPLS VPN network business for FIVE years from the Bid closing date. Documentary evidence must be submitted.
- **4.18.1.3** Bidder's NLD License must be valid for entire contract period, i.e. for a minimum 3 (three) year period from the date of Bid closing. Documentary evidence must be submitted.

Note: Work experience certificate from private individual shall not be considered. However, in addition to work experience certificates issued by any Govt. Organization, PSU or any reputed TELCO, work experience certificate issued by Public listed company having average annual turnover of Rs 500 crore and above in last 3 financial years excluding the current financial year, listed on National Stock Exchange or Bombay Stock Exchange, incorporated/registered at least 5 years prior to the date of opening of tender, shall also be considered provided the work experience certificate has been issued by a person authorized by the Public listed company to issue such certificates. In case tenderer submits work experience certificate issued by public listed company, the tenderer shall also submit along with work experience certificate, the relevant copy of work order, bill of quantities, bill wise details of payment received duly certified by Chartered Accountant, TDS certificates for all payments received and copy of final/last bill paid by company in support of above work experience certificate

Note: The above Technical Eligibility Criteria is also applicable for Startup Bidder.

4.18.2 Financial Criteria for Bidder:

The tenderer must have received total contractual payments/operating turnover in the previous three financial years and the current financial year up to the date of inviting of tender, at least 150% of the advertised value of the tender. The tenderers shall submit

Certificates to this effect which may be an attested Certificate from the concerned department / client or Audited Balance Sheet /Certificate from Chartered Accountant duly supported by Audited Balance Sheet. (Note: Client certificate from other than Govt. Organization should be duly supported by Form 16A/26AS generated through TRACES of Income Tax Department of India).

4.18.2.1 Financial Eligibility Criteria of Startup:

The tenderer must have received total contractual payments/operating turnover in the previous three financial years and the current financial year up to the date of inviting of tender, at least 50% of the advertised value of the tender. The tenderers shall submit Certificates to this effect which may be an attested Certificate from the concerned department / client or Audited Balance Sheet /Certificate from Chartered Accountant duly supported by Audited Balance Sheet. (Note: Client certificate from other than Govt. Organization should be duly supported by Form 16A/26AS generated through TRACES of Income Tax Department of India).

Credentials if submitted in foreign currency shall be converted into Indian currency i.e., Indian Rupee as under: The conversion rate of US Dollars into Rupees shall be the daily representative exchange rates published by the Reserve Bank of India for the relevant date. Where, relevant date shall be as on the last day of month previous to the one in which tender is invited. In case of any other currency, the same shall first be converted to US Dollars as on the last day of month previous to the one in which tender is invited, and the amount so derived in US Dollars shall be converted into Rupees at the aforesaid rate. The conversion rate of such currencies shall be the daily representative exchange rates published by the International Monetary Fund for the relevant date.

4.19 Delivery and Installation

The bidder shall be responsible for delivery of the requisite Bandwidth including installation and commissioning of CPEs at the sites specified in the purchase order and for making them fully operational at no additional charge within the time period (21 days) or the duration committed by the bidder, whichever is earlier.

If the bidder fails to deliver and/or install the requisite equipment's within the stipulated time schedule or by the date as extended by RailTel, it will be construed as a breach of contract and suitable liquidated damages will be levied as described in section 4.26.

4.20 Liquidated Damages

The timely delivery is the essence of this tender. Liquidated damages will be applicable at the rate of half percent per week or part thereof for undelivered portion of SOR (i.e. any connectivity not commissioned within delivery period) subject to a maximum of 10% of the cost of Purchase order for any reason whatsoever attributed to failure of bidder. RailTel will have the right to cancel the order, place order on alternative source besides levying the liquidated damages as above.

Any links not commissioned beyond six months from date of LOA, said link shall be get from other service provider at risk and cost.

4.21 Fall Clause

The tenderer shall undertake that in case the tenderer offers same type of item at a lower price to any other purchaser including Central/State/ Government Organization or Public

Sector Undertaking, during the validity of purchase order/contract, the equal benefit of lower prices will be passed on to RailTel. The tenderer will submit an undertaking to this effect while claiming the payment.

4.22 Change of Ownership of firm

In the event of the bidder's company or the concerned division of the company being taken over/bought over by another company, all the obligations under the agreement with RailTel shall be passed on for compliance to the new company in the negotiation for their transfer.

4.23 Force Majeure

Force major shall mean –

- War, hostilities (whether war be declared or not), invasion, act of foreign enemies.
- Rebellion, revolution, insurrection, military or usurped power, or civil war,
- Ionizing radiation or contamination by radio-activity from any nuclear fuel, or from any nuclear waste from the combustion of nuclear fuel, radioactive toxic explosive or other hazardous properties of any explosive nuclear assembly or nuclear component thereof.
- Pressure waves caused by aircraft or other aerial devices traveling at sonic or supersonic speeds.
- Riot, commotion or disorder, unless solely restricted to employees of the Contractor or of his Subcontractors and arising from the conduct of the Works.
- Loss or damage due to the use or occupation by the Employer of any Section or part of the Permanent Works, except as may be provided for in the Contract.
- Loss or damage due to the extent that it is due to the design, other than any part of the design provided by the Contractor or for which the Contractor is responsible, and
- Any operation of the forces of nature against which an experienced contractor could not reasonably have been expected to take precautions.

4.24 Limitation of Liability

Provided the following does not exclude or limit any liabilities of either party in ways not Permitted by applicable law:

- a) The Supplier shall not be liable to the Purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the Supplier to pay liquidated damages to the Purchaser; and
- b) the aggregate liability of the Supplier to the Purchaser, whether under the Contract, in tort or otherwise, shall not exceed the total Contract Price, provided that this limitation shall not apply to any obligation of the Supplier to indemnify the Purchaser with respect to intellectual property rights infringement.

4.25 OTHER TERMS & CONDITIONS

4.25.1 The quoted prices shall include recurring port and / or bandwidth charges and last mile charges including any rental of Customer premises equipment (CPE) etc. including supply, installation, testing, commissioning, including the related civil, electrical cabling, documentation etc. necessary for providing the complete service and facilities as described elsewhere in this document in line with the schedule of rates of bid document.

- 4.25.2 Where, it is mentioned in the tender that the vendor shall perform certain work for completing the job in totality, it is understood that the vendor shall do so at his own cost and contract price shall be deemed to have included the cost of such performances and provisions so mentioned.
- 4.25.3 No part of Customer of RailTel (GAIL's) Telecom network or last mile connectivity without the permission of GAIL shall be used for providing the Bandwidth services to GAIL. During any time of the contract, RailTel reserves the right to terminate any or all the links/connectivity by giving 30 days advance notice without assigning any reason whatsoever.

4.26 Earnest Money Deposit (EMD):

The tenderer shall deposit earnest money as per clause 4.3 along with the tender through as per details mentioned in tender notice. No bank guarantee for EMD is accepted. Earnest Money of unsuccessful bidders shall be returned after finalization of tender and that of successful bidder after conclusion of tender and securing Security Deposit.

4.27 Security Deposit/Performance Bank Guarantee:

The bidder is required to submit a Performance Bank Guarantee (PBG) for a sum equal to 5% of PO/contract value within 15 days of the issue of PO for the satisfactory performance of services covered in SOR given in Chapter 2 valid for a period of 4 months beyond the contract period. The earnest money shall be released on submission of PBG. The Proforma for PBG is given in Chapter 5 Form No. 1. If the delivery period gets extended, the PBG should also be extended appropriately.

Extension of time for submission of PBG beyond 15(fifteen) days and up to 30 days from the date of issue of PO may be given with the approval of contract signing authority. However, a penal interest of 15% per annum shall be charged for the delay beyond 15(fifteen) days, i.e. 16th day after the date of issue of PO. In case the contractor fails to submit the requisite PBG even after 30 days from the date of issue of PO, the contract shall be terminated duly forfeiting EMD and other dues, if any payable against that contract. The failed contractor shall be debarred from participating in re-tender of the work.

- **4.28** The Performance Bank Guarantee (security deposit) will bear no interest.
- This PBG would be released after satisfactory completion of contract period.
- 4.30 The contractor is required to sign Agreement with RailTel for the project along with the submission of PBG.

Note:

1) A separate advice of the BG will invariably be sent by the BG issuing bank to the RailTel's Bank through SFMS and only after this the BG will become acceptable to RailTel. It is therefore in own interest of the bidder to obtain RailTel's bank IFSC code, its branch and address and advise these particulars to the BG issuing bank and request them to send advice of BG through SFMS to the RailTel's Bank.

RailTel's Bank Details for BG SFMS Report are as under:

Name of bank &	ICICI Bank
address	
Name of Account	Railtel Corporation of India Limited
holder	
BG Advising Message	IFN 760COV/IFN 767COV via SFMS
IFSC Code	ICIC0000007
Unique Reference in	RAILTEL6103
field 7037	

- 2) Any performance security up to a value of Rs. 5 Lakhs is to be submitted through online transfer only.
- 3) In case of submission of Security Performance in form of FDR then lien should be created in favor of "RailTel Corporation of India Ltd".

4.31 No Interest on Earnest Money and Performance Security:

No interest shall be paid in the amount of earnest money and Performance Security held by RailTel, at any stage.

4.32 Fax Quotations & Late Tenders:

Fax Tender documents and Late/Delayed tenders will not be considered.

4.33 Attendance of Representatives for Tender Opening:

Representatives of tenderers desirous to attend the tender opening can do soon production of a proper letter of authority from the respective firm, failing which they may not be allowed to attend the tender opening. Authorized representatives of those firms who have submitted the tender documents alone shall be allowed to attend the tender opening.

4.34 Complete Tender documents digitally signed or duly signed & stamped on each page in token of acceptance should be submitted online.

4.35 Taxes & Duties

- 4.35.1 The price quoted in the offer should be firm, fixed indicating the breakup and inclusive of all taxes & duties like import, custom, antidumping, CGST, SGST, IGST, UTGST etc. The Offer should be inclusive of packaging, forwarding, freight upto destination, Insurance charges.
- **4.35.2** Tenderer shall quote all-inclusive rates, but there shall be break up of basic price and all type of applicable taxes such as SGST/CGST/IGST/UT GST along with respective HSN/SAC Code under GST Law (Including tax under reverse charges payable by the recipient).
- **4.35.3** Bidder shall issue valid tax invoice to RailTel for availing proper credit of CGST/SGST/IGST/UTGST in case of award of Contract. GST will not be reimbursed in the absence of valid tax invoice. The GST will be paid to the successful bidder only When it will be reflected on GST Portal otherwise Basic Invoice amount will be paid after necessary statutory deductions.

- **4.35.4** For all the taxable supplies made by the Bidder, the Bidder shall furnish all the details of such taxable supplies in the relevant returns to be filed under GST Act.
- **4.35.5** If the Bidder fails to comply with any of the above, the Bidder shall pay to purchaser any expense, interest, penalty as applicable under the GST Act.
- **4.35.6** In case of incorrect reporting of the supply made by the Bidder in the relevant return, leading to disallowance of input credit to purchaser, the Bidder shall be liable to pay applicable interest under the GST Act to the credit of purchasers. The same provisions shall be applicable in case of debit/credit notes.
- **4.35.7** Wherever the law makes it statutory for the Purchaser to deduct any amount towards GST at sources, the same will be deducted and remitted to the concerned authority.
- **4.35.8** In regard to the works contract, the tenderer should have registration no. of GST in respective state where work is to be executed and shall furnish GST registration certificate on award of LOA.
- 4.35.9 The imposition of any new tax and/or increase/ in the aforesaid taxes, duties levies, after the last stipulated date for the receipt of tender including extensions if any and the bidder there upon necessarily and properly pays such taxes/levies/cess, the bidder shall be reimbursed the amount so paid, provided such payments, if any, is not, in the opinion of RailTel attributable to delay in execution of work within the control of bidder. The bidder shall, within a period of 30 days of the imposition of any such tax or levy or cess, give a written notice thereof to RailTel that the same is given pursuant to this condition, together with all necessary information including details of input credit relating thereto. In the event of non-payment/default in payment of any of the above taxes, RailTel reserves the right to with-hold the dues/payments of bidder and make payment to state/Central Government authorities as may be applicable. However, if the rates are reduced after the last stipulated date for receipt of tender, bidder has to pass on the benefits to RailTel.
- 4.36 **Validity:** Tenderers are to keep validity of their offer open for a minimum period of 90 days. Offers with validity period of shorter duration would be taken as non-responsive and rejected.
- 4.37 The Special Tender Conditions, wherever they differ from General and Standard Conditions will override the later.

4.38 Compliance & Deviation statements:

Compliance statement for acceptance of the technical requirements (Chapter-2B) and Commercial Terms & Conditions, Instructions to the bidders (Chapter-4B and Chapter 4C) shall be enclosed by the tenderer with the offer along with the technical literature of the material and other documents in support of relevant clauses. Deviation statement, if any, (Chapter-wise and Clause-wise) from these technical Specification & Tender conditions should also be submitted wherever tenderer wishes to deviate from these conditions.

4.39 Tenderer's Comments:

Any comments which the tenderer desires to make shall take the form of a separate statement in English and giving reference to page, clause or item numbers and shall be submitted along with the tender.

4.40 Deleted

4.41 Tax deducted at Source:

Statutory deduction of taxes would be made as per the prevalent rules. The PAN number may be furnished invariably.

4.42 Addenda / Corrigenda:

Addenda / Corrigenda to the tender documents may be issued by RailTel prior to the date of opening of the tenders, to clarify or reflect modifications in the contract terms and conditions or in the design. Such an addendum/corrigendum shall be available on RailTel portal only. Tenderers who are unable or unwilling to bring their tenders to conform to the requirements of the RailTel are liable to be rejected.

4.43 **Ambiguity:**

If there is any ambiguity or doubt as to the meaning of any of the tender clauses/conditions or if any additional information required, the matter should immediately be referred to RailTel in writing.

PROFORMA FOR PERFORMANCE BANK GUARANTEE BOND

(On stamp paper of Rs 100) (To be used by approval Scheduled Banks)

In consideration of the RailTel Corporation of India Limited, 6 th Floor, Illrd Block, Delhi Technology Park, Shastri Park, Delhi-110053 (Herein after called RailTel) having agreed to exempt
for the due fulfillment by the said Contractor (s) of the terms and conditions contained in the said Agreement, or production of a Bank Guarantee for Rs
We,
We,
The payment so made by us under this Bond shall be a valid discharge of our liability for payment there under and the Contractor(s) / Supplier(s) shall have no claim against us for making such payment.
We,

Ve,(indicate the name of Bank) Furthe
gree with the RailTel that the RailTel shall have the fullest liberty without our conser
nd without affecting in any manner our obligations hereunder to vary any of the term
and conditions of the Agreement or to extend time of to postpone for any time or from
ime to time any of the powers exercisable by the RailTel against the said contractor(s
nd to forbear or enforce any of the terms and conditions relating to the said Agreemer
nd we shall not be relieved from our liability by reason of any such variation, o
extension to the said Contractor(s) or for any forbearance, act or omission on the part of
RailTel or any indulgence by the RailTel to the said Contractor(s) or by any such matte
or thing whatsoever which under the law relating to sureties would, but for this provision
have affect of so relieving us.

This Guarantee will not be discharged due to the change in the Constitution of the Bank or the Contractor(s) Supplier(s).

(indicate the name of Bank) lastly undertaken not to revoke this Guarantee during its currency except with the previous consent of the RailTel in writing.

Dated the	day of	2025	
	for		
	(indicate the na	ame of the Bank)	

Witness

- 1. Signature Name
- 2. Signature Name

UNDERTAKING ON LETTERHEAD

M/s RCIL (INDIA) LIMITED
SUB:
TENDER NO:
REF: OM No. 7/10/2021-PPD(1) dated 23.02.2023 of Dept of Expenditure, Ministry of Finance, Government of India. (https://doe.gov.in/procurement-policy-divisions)
Dear Sir
We, M/s (Name of Bidder), have read the clause regarding restrictions on Procurement from a Bidder of a country which shares a land border with India as mentioned in the tender document in line with the above referred guidelines dated 23.02.2023 for Procurement from a bidder which shares a land border with India and We certify that
(i) Bidder is not from such a country []
(ii) If the Bidder is from such a country
which shares a land border with India, has been registered with the Competent Authority (Evidence of valid registration by the Competent Authority to be attached by the bidder)
(Bidder is to tick appropriate option (\square) above).
We hereby certify that we fulfil all requirements in this regard and is eligible to be considered against the subject tender.
Place: [Signature of Authorized Signatory of Bidder] Date: Name: Designation: Seal:¶

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CHAPTER-6

ANNEXURE-A

STATEMENT OF DEVIATIONS

(PROFORMA FOR STATEMENT OF DEVIATIONS)

1. The following are the particulars of deviations from requirements of the conditions of tender

Clause No.	Deviation Details	Remarks (Including Justification)

<u>Note:</u> Where there is no deviation, the statement should be returned duly signed with an endorsement indicating "**no deviations**".

SIGNATURE AND SEA	L
OF THETENDERE	R

ANNEXURE-B

Performa for Submitting Clarification/Queries

SN	Chapter No.	Page No.	Clause / Sub Clause No.	Clause Description	Query

(Soft Copy also to be submitted in Excel format)

SIGNATURE AND SEAL OF THETENDERER

SITE-WISE CONNECTIVITY REQUIREMENT & LAST-MILE MEDIA TYPE

A. LAST-MILE MEDIA

TYPE

Last-mile media type for major locations will be on $\ensuremath{\mathsf{OFC}}$

AHMEDABAD	BELAPUR	BENGALURU	BHUBANESHWA R
CO DELHI	GANDHAR	GTI NOIDA	JAIPUR
KOCHI	NOIDA	PATA	RAJAHMUNDRY
RANCHI	VADODARA	VAGHODIA	VIJAIPUR
VIZAG			

In rest of the locations, last-mile can be on OFC / RF / Copper as per feasibility.

B. MPLS & P2P CONNECTIVITY

	B. IMPLS & FZF CONNECTIVITY					
SN.	SOR	DESCRIPTION	(IN MBPS)	CONNECTIVITY INTERFACE		
1	S.131	RAMGARH – JAIPUR	10 MBPS P2P LINK	ETHERNET		
2	S.132	RAMGARH – JAIPUR	2 MBPS P2P LINK	ETHERNET		
3	S.133	RAMGARH – NOIDA	10 MBPS P2P LINK	ETHERNET		
4	S.134	RAMGARH – NOIDA	2 MBPS P2P LINK	ETHERNET		
5	N.23	NOCC NOIDA – RAMGARH	4 MBPS P2P LINK	ETHERNET		
6	C.32	NOCC NOIDA – RAMGARH	10 MBPS P2P LINK	ETHERNET		
7	B.2.48	HUB -NOIDA & JAIPUR SPOKE - RAMGARH	10 MBPS MPLS LINK	ETHERNET		
8	S.104	KASHIPUR – NOIDA	4 MBPS P2P LINK	ETHERNET		
9	V.27	NOCC NOIDA – KASHIPUR	2 MBPS P2P LINK	ETHERNET		
10	N.12	NOCC NOIDA – KASHIPUR	4 MBPS P2P LINK	ETHERNET		
11	B.2.37	HUB -NOIDA & JAIPUR SPOKE - KASHIPUR	15 MBPS MPLS LINK	ETHERNET		
12	S.95	JHABUA – HAZIRA	4 MBPS P2P LINK	ETHERNET		
13	S.96	JHABUA – VIJAPUR	4 MBPS P2P LINK	ETHERNET		
14	C.23	NOCC NOIDA – JHABUA	10 MBPS P2P LINK	ETHERNET		

15	B.32	NOIDA – JHABUA	60 MBPS P2P LINK	ETHERNET
16	S.24	BELAPUR – DFPCL TALOJA	2 MBPS P2P LINK	ETHERNET
17	S.30	BELAPUR – NPL KALYAN	2 MBPS P2P LINK	ETHERNET
18	S.31	BELAPUR - ONGC URAN	2 MBPS P2P LINK	ETHERNET
19	S.32	BELAPUR – PUNE RT	2 MBPS P2P LINK	ETHERNET
20	S.33	BELAPUR – RCF THAL	2 MBPS P2P LINK	ETHERNET
21	S.36	BELAPUR – SV MANDWA	2 MBPS P2P LINK	ETHERNET
22	B.2.46	HUB -NOIDA & JAIPUR SPOKE - PUNE	10 MBPS MPLS LINK	ETHERNET
23	B.2.59	HUB -NOIDA & JAIPUR SPOKE - THAL	10 MBPS MPLS LINK	ETHERNET
24	S.83	HAZIRA - DAHEJ	2 MBPS P2P LINK	ETHERNET
25	S.84	HAZIRA - DAHEJ	4 MBPS P2P LINK	ETHERNET
26	S.139	VADODARA – DAHEJ	4 MBPS P2P LINK	ETHERNET
27	B.2.16	HUB -NOIDA & JAIPUR SPOKE - DAHEJ	20 MBPS MPLS LINK	ETHERNET
28	C.19	NOCC NOIDA – G KONDURU	10 MBPS P2P LINK	ETHERNET
29	B.2.23	HUB -NOIDA & JAIPUR SPOKE - G KONDURU	40 MBPS MPLS LINK	ETHERNET
30	V.21	NOCC NOIDA – BAMHETA	2 MBPS P2P LINK	ETHERNET
31	B.2.5	HUB -NOIDA & JAIPUR SPOKE - BAMHETA	15 MBPS MPLS LINK	ETHERNET
32	S.42	BHUBANESHWAR - DHAMRA DT	4 MBPS P2P LINK	ETHERNET
33	B.2.18	HUB -NOIDA & JAIPUR SPOKE - DHAMRA TERMINAL	6 MBPS MPLS LINK	ETHERNET
34	B.2.11	HUB -NOIDA & JAIPUR SPOKE - BHUBANESWAR TERMINAL	6 MBPS MPLS LINK	ETHERNET
35	B.19	JAIPUR – USAR	100 MBPS P2P LINK	ETHERNET
36	B.38	NOIDA – USAR	100 MBPS P2P LINK	ETHERNET
37	C.20	NOCC NOIDA – GANDHAR	10 MBPS P2P LINK	ETHERNET

38	B.28	NOIDA – GANDHAR	100 MBPS P2P LINK	ETHERNET
39	C.26	NOCC NOIDA –	10 MBPS P2P LINK	ETHERNET
40	B.34	KHERA NOIDA – KHERA	50 MBPS P2P LINK	ETHERNET
41	S.99	KAILARAS – MALANPUR	2 MBPS P2P LINK	ETHERNET
42	C.24	NOCC NOIDA – KAILARAS	10 MBPS P2P LINK	ETHERNET
43	S.23	BAWANA – NOIDA	4 MBPS P2P LINK	ETHERNET
44	N.18	NOCC NOIDA – NEEMRANA	4 MBPS P2P LINK	ETHERNET
45	B.2.51	HUB -NOIDA & JAIPUR SPOKE - RT GURGAON	10 MBPS MPLS LINK	ETHERNET
46	B.2.3	HUB -NOIDA & JAIPUR SPOKE - BABRALA	12 MBPS MPLS LINK	ETHERNET
47	S.70	DEWAS – VIJAIPUR	4 MBPS P2P LINK	ETHERNET
48	S.82	HAZIRA - CAIRN	2 MBPS P2P LINK	ETHERNET
49	S.118	MANGALURU – WALAYAR	2 MBPS P2P LINK	ETHERNET
50	S.130	RAJAHMUNDRY – TATIPAKA	4 MBPS P2P LINK	ETHERNET
51	S.123	NASIRABAD - JAIPUR	10 MBPS P2P LINK	ETHERNET
52	S.52	CGS RANCHI – SV04E MALTI	4 MBPS P2P LINK	ETHERNET
53	S.110	KOCHI – PUTHUVYPEEN, KOCHI	4 MBPS P2P LINK	ETHERNET
54	N.15	NOCC NOIDA – KOTA	4 MBPS P2P LINK	ETHERNET
55	S.28	BELAPUR – JSW VASIND	2 MBPS P2P LINK	ETHERNET
56	S.38	BELAPUR – VVF TALOJA	2 MBPS P2P LINK	ETHERNET
57	S.69	DEHRADUN – NOIDA	2 MBPS P2P LINK	ETHERNET
58	S.88	HAZIRA - IDS2 PITHAMPUR	4 MBPS P2P LINK	ETHERNET
59	S.94	JAMNAGAR – LONI	10 MBPS P2P LINK	ETHERNET
60	S.111	KOCHI – UDYOG MANDAL IP STATION, KOCHI	2 MBPS P2P LINK	ETHERNET
61	S.112	KOTA – CHITTORGARH	2 MBPS P2P LINK	ETHERNET
62	S.113	KOTA – JAIPUR	10 MBPS P2P LINK	ETHERNET
63	S.127	RAJAHMUNDRY – KAKINADA	4 MBPS P2P LINK	ETHERNET
64	S.149	KOTA – VIJAIPUR	10 MBPS P2P LINK	ETHERNET
65	B.2.4	HUB -NOIDA & JAIPUR SPOKE - BAHADURGARH	10 MBPS MPLS LINK	ETHERNET
66	B.2.15	HUB -NOIDA & JAIPUR SPOKE - CHITRADURGA	10 MBPS MPLS LINK	ETHERNET

67	B.2.33	HUB -NOIDA & JAIPUR SPOKE - JAGDISHPUR	10 MBPS MPLS LINK	ETHERNET
68	B.2.53	HUB -NOIDA & JAIPUR SPOKE - RT LONI	20 MBPS MPLS LINK	ETHERNET
69	B.2.17	HUB -NOIDA & JAIPUR SPOKE - DESU (NCR)	10 MBPS MPLS LINK	ETHERNET
70	B.2.24	HUB -NOIDA & JAIPUR SPOKE - GAIL VIHAR, NOIDA	10 MBPS MPLS LINK	ETHERNET
71	C.12	NOCC NOIDA – AGRA	10 MBPS P2P LINK	ETHERNET
72	E.1	AGRA – PATA	45 MBPS P2P OPTICAL LINKS	ETHERNET
73	E.2	JAIPUR – AGRA	45 MBPS P2P OPTICAL LINKS	ETHERNET

B – BIS links

C – CCTV links V – Voice

Links

S – SCADA Links

N – NMS Links

Annexure-II

			GAIL Location	n Address	7 11111	exure-11
S N.	BANDWI DTH	DESCRIPTIO N	END-A Address	END-B Address	END-A State	END-B State
1	4 MBPS P2P LINK	KOCHI – PUTHUVYPE EN, KOCHI	GAIL (INDIA) LIMITED KINFRA HI- TECH PARK, HMT COLONY KALAMASSER Y, KOCHI (KERALA) – 683 503	GAIL (INDIA) LIMITED S.NO: 347, BLOCK NO. 10, ELAMKUNNAPUZ HA, PUTHUVYPEEN, KOCHI (KERALA) – 682 508	Kerala	Kerala
2	4 MBPS P2P LINK	NOCC NOIDA – KOTA	GAIL (INDIA) LIMITED B – 35 & 36, SECTOR – 1 NOIDA (UP) – 201 301	GAIL (INDIA) LIMITED NAYANOHRA VIA MANPURA BEHIND SAMCORE GLASS PLANT KOTA (RAJ.) – 324 001	Uttar Pradesh	Rajastha n
3	2 MBPS P2P LINK	BELAPUR – JSW VASIND	GAIL (INDIA) LIMITED GAIL BHAVAN, PLOT 73, ROAD NO. 3,SECTOR – 15, CBD BELAPUR NAVI MUMBAI (MAH) – 400 614	GAIL (INDIA) LIMITED JSW PLANT, VASIND, SHAHAPUR THANE (MAH.) – 421 604	Maharas htra	Maharas htra
4	2 MBPS P2P LINK	BELAPUR – VVF TALOJA	GAIL (INDIA) LIMITED GAIL BHAVAN, PLOT 73, ROAD NO. 3,SECTOR – 15, CBD BELAPUR NAVI MUMBAI (MAH) – 400 614	GAIL (INDIA) LIMITED VVF, PLOT NO V41, MIDC INDUSTRIAL AREA TALOJA, NAVI MUMBAI (MAH.) – 410 208	Maharas htra	Maharas htra

5	2 MBPS P2P LINK	DEHRADUN – NOIDA	GAIL (INDIA) LIMITED RECEIVING TERMINAL – KUANWALA NEAR WINDLASS RIVER VALLEY CAMPUS, NH- 72, HARIDWAR ROAD, SADAR DEHRADUN (UTTARAKHA ND) – 248 005	GAIL (INDIA) LIMITED B – 35 & 36, SECTOR – 1 NOIDA (UP) – 201 301	Uttrakhn ad	Uttar Pradesh
6	4 MBPS P2P LINK	HAZIRA - IDS2 PITHAMPUR	GAIL (INDIA) LIMITED HAZIRA COMPRESSOR STATION ICHCHAPORE – MADGALLA ROAD HAZIRA, PO: ONGC SURAT (GUJARAT) – 394 518	GAIL (INDIA) LIMITED IDS-22, PLOT NO- 1-G, KHEDA, SAGOR KUTI, SECTOR-3, PITHAMPUR DHAR (MP) – 454 775	Gujrat	Madhya Pradesh
7	10 MBPS P2P LINK	JAMNAGAR – LONI	GAIL (INDIA) LIMITED LPG DESPATCH TERMINAL, RILRRTF AREA MOTI KHAVDI, RELIANCE GREENS JAMNAGAR (GUJARAT) – 361 142	GAIL (INDIA) LIMITED RT LONI (INSIDE IOCL LPG BOTTLING PLANT) BHANTHALA, LONI GHAZIABAD (UP) – 201 102	Gujrat	Uttar Pradesh
8	2 MBPS P2P LINK	KOCHI – UDYOG MANDAL IP STATION, KOCHI	GAIL (INDIA) LIMITED KINFRA HI- TECH PARK, HMT COLONY KALAMASSER Y, KOCHI (KERALA) – 683503	GAIL (INDIA) LIMITED FACT UDYOGAMANDAL COMPLEX, ELOOR KOCHI (KERALA) – 683 501	Kerala	Kerala

9	2 MBPS P2P LINK	KOTA – CHITTORGA RH	GAIL (INDIA) LIMITED NAYANOHRA VIA MANPURA BEHIND SAMCORE GLASS PLANT KOTA (RAJ.) – 324 001	GAIL (INDIA) LIMITED BILIY SUWANIYA, AAJOLIYA KA KHEDA RICCO INDUSTRIAL AREA CHITTORGARH (RAJ.) – 312 901	Rajastha n	Rajastha n
10	10 MBPS P2P LINK	KOTA – JAIPUR	GAIL (INDIA) LIMITED NAYANOHRA VIA MANPURA BEHIND SAMCORE GLASS PLANT KOTA (RAJ.) – 324 001	GAIL (INDIA) LIMITED GAIL BHAVAN, SECTOR – 6, VIDYADHARNAGA R JAIPUR (RAJ.) – 302 023	Rajastha n	Rajastha n
11	4 MBPS P2P LINK	RAJAHMUN DRY – KAKINADA	GAIL (INDIA) LIMITED GAIL BHAWAN, D.NO.: 72-2- 14 A A.V.A ROAD, RAJAHMUND RY EAST GODAVARI (AP) – 533 104	GAIL (INDIA) LIMITED NFCL PREMISES, NAGARJUNA ROAD KAKINADA, EAST GODAVARI (AP) – 533 003	Andhra Pradesh	Andhra Pradesh
12	10 MBPS P2P LINK	KOTA – VIJAIPUR	GAIL (INDIA) LIMITED NAYANOHRA VIA MANPURA BEHIND SAMCORE GLASS PLANT KOTA (RAJ.) – 324 001	GAIL (INDIA) LIMITED GAIL COMPLEX, VIJAIPUR GUNA (MP) – 473 112	Rajastha n	Madhya Pradesh
13	10 MBPS MPLS LINK	HUB -NOIDA & JAIPUR SPOKE - BAHADURGA RH	GAIL (INDIA) LIMITED B – 35 & 36, SECTOR – 1 NOIDA (UP) – 201 302 & GAIL (INDIA) LIMITED GAIL	GAIL (INDIA) LIMITED IN 03 PHASE 1, FOOTWEAR PARK SECTOR – 17, HSIIDC BAHADURGARH (HAR) – 124 504	Uttar Pradesh & Rajastha n	Haryana

			BHAVAN, SECTOR – 6, VIDYADHARN AGAR JAIPUR (RAJ.) – 302 023			
14	10 MBPS MPLS LINK	HUB -NOIDA & JAIPUR SPOKE - CHITRADUR GA	GAIL (INDIA) LIMITED B – 35 & 36, SECTOR – 1 NOIDA (UP) – 201 302 & GAIL (INDIA) LIMITED GAIL BHAVAN, SECTOR – 6, VIDYADHARN AGAR JAIPUR (RAJ.) – 302 023	GAIL (INDIA) LIMITED SURVEY NO:68/1, GUDDADARANGA VVANA KASBA HOBLI CHITRADURGA (KAR.) – 577 502.	Uttar Pradesh & Rajastha n	Karnatak a
15	10 MBPS MPLS LINK	HUB -NOIDA & JAIPUR SPOKE - JAGDISHPUR	GAIL (INDIA) LIMITED B – 35 & 36, SECTOR – 1 NOIDA (UP) – 201 302 & GAIL (INDIA) LIMITED GAIL BHAVAN, SECTOR – 6, VIDYADHARN AGAR JAIPUR (RAJ.) – 302 023	GAIL (INDIA) LIMITED INSIDE IGFL FACTORY, ROAD NO – 2 JAGDISHPUR INDUSTRIAL AREA SULTANPUR (UP) – 227 817	Uttar Pradesh & Rajastha n	Uttar Pradesh
16	20 MBPS MPLS LINK	HUB -NOIDA & JAIPUR SPOKE - RT LONI	GAIL (INDIA) LIMITED B – 35 & 36, SECTOR – 1 NOIDA (UP) – 201 302 & GAIL (INDIA) LIMITED GAIL BHAVAN, SECTOR – 6, VIDYADHARN AGAR JAIPUR	GAIL (INDIA) LIMITED RT LONI (INSIDE IOCL LPG BOTTLING PLANT) BHANTHALA, LONI GHAZIABAD (UP) – 201 102	Uttar Pradesh & Rajastha n	Uttar Pradesh

			(RAJ.) – 302 023			
17	10 MBPS MPLS LINK	HUB -NOIDA & JAIPUR SPOKE - DESU (NCR)	GAIL (INDIA) LIMITED B – 35 & 36, SECTOR – 1 NOIDA (UP) – 201 302 & GAIL (INDIA) LIMITED GAIL BHAVAN, SECTOR – 6, VIDYADHARN AGAR JAIPUR (RAJ.) – 302 023	GAIL (INDIA) LIMITED DESU TERMINAL BEHIND PRAGATI POWER STATION IP ESTATE, RING ROAD NEW DELHI – 110 003	Uttar Pradesh & Rajastha n	Delhi
18	10 MBPS MPLS LINK	HUB -NOIDA & JAIPUR SPOKE - GAIL VIHAR, NOIDA	GAIL (INDIA) LIMITED B – 35 & 36, SECTOR – 1 NOIDA (UP) – 201 302 & GAIL (INDIA) LIMITED GAIL BHAVAN, SECTOR – 6, VIDYADHARN AGAR JAIPUR (RAJ.) – 302 023	GAIL VIHAR PLOT B- 99, SECTOR – 23 NOIDA (UP) – 201 301	Uttar Pradesh & Rajastha n	Uttar Pradesh
19	10 MBPS P2P LINK	NOCC NOIDA – AGRA	GAIL (INDIA) LIMITED B – 35 & 36, SECTOR – 1 NOIDA (UP) – 201 301	GAIL (INDIA) LIMITED TEDI BAGIYA, NH-509 AGRA – HATHRAS HIGHWAY AGRA (UTTAR PRADESH) – 282 007	Uttar Pradesh	Uttar Pradesh
20	45 MBPS P2P OPTICAL LINKS	AGRA – PATA	GAIL (INDIA) LIMITED TEDI BAGIYA, NH- 509 AGRA – HATHRAS HIGHWAY AGRA (UTTAR	GAIL (INDIA) LIMITED PATA TELECOM ROOM SS#4, PETROCHEMICAL COMPLEX, PATA	Uttar Pradesh	Uttar Pradesh

			PRADESH) – 282 007	AURAIYA (UP) – 206 241		
21	45 MBPS P2P OPTICAL LINKS	JAIPUR – AGRA	GAIL (INDIA) LIMITED GAIL BHAVAN, SECTOR – 6, VIDYADHARN AGAR JAIPUR (RAJ.) – 302 023	GAIL (INDIA) LIMITED TEDI BAGIYA, NH-509 AGRA – HATHRAS HIGHWAY AGRA (UTTAR PRADESH) – 282 007	Rajastha n	Uttar Pradesh
22	10 MBPS P2P LINK	RAMGARH – JAIPUR	GAIL (INDIA) LIMITED INSIDE RRVUNL POWER PLANT RAMGARH JAISALMER (RAJ.) – 345 022	GAIL (INDIA) LIMITED GAIL BHAVAN, SECTOR – 6, VIDYADHARNAGA R JAIPUR (RAJ.) – 302 023	Rajastha n	Rajastha n
23	2 MBPS P2P LINK	RAMGARH – JAIPUR	GAIL (INDIA) LIMITED INSIDE RRVUNL POWER PLANT RAMGARH JAISALMER (RAJ.) – 345 022	GAIL (INDIA) LIMITED GAIL BHAVAN, SECTOR – 6, VIDYADHARNAGA R JAIPUR (RAJ.) – 302 023	Rajastha n	Rajastha n
24	10 MBPS P2P LINK	RAMGARH – NOIDA	GAIL (INDIA) LIMITED INSIDE RRVUNL POWER PLANT RAMGARH JAISALMER (RAJ.) – 345 022	GAIL (INDIA) LIMITED B – 35 & 36, SECTOR – 1 NOIDA (UP) – 201 301	Rajastha n	Uttar Pradesh
25	2 MBPS P2P LINK	RAMGARH – NOIDA	GAIL (INDIA) LIMITED INSIDE RRVUNL POWER PLANT RAMGARH JAISALMER	GAIL (INDIA) LIMITED B – 35 & 36, SECTOR – 1 NOIDA (UP) – 201 301	Rajastha n	Uttar Pradesh

			(RAJ.) – 345 022			
26	4 MBPS P2P LINK	NOCC NOIDA – RAMGARH	GAIL (INDIA) LIMITED B – 35 & 36, SECTOR – 1 NOIDA (UP) – 201 301	GAIL (INDIA) LIMITED INSIDE RRVUNL POWER PLANT RAMGARH JAISALMER (RAJ.) – 345 022	Uttar Pradesh	Rajastha n
27	10 MBPS P2P LINK	NOCC NOIDA – RAMGARH	GAIL (INDIA) LIMITED B – 35 & 36, SECTOR – 1 NOIDA (UP) – 201 301	GAIL (INDIA) LIMITED INSIDE RRVUNL POWER PLANT RAMGARH JAISALMER (RAJ.) – 345 022	Uttar Pradesh	Rajastha n
28	10 MBPS MPLS LINK	HUB -NOIDA & JAIPUR SPOKE - RAMGARH	GAIL (INDIA) LIMITED B – 35 & 36, SECTOR – 1 NOIDA (UP) – 201 302 & GAIL (INDIA) LIMITED GAIL BHAVAN, SECTOR – 6, VIDYADHARN AGAR JAIPUR (RAJ.) – 302 023	GAIL (INDIA) LIMITED INSIDE RRVUNL POWER PLANT RAMGARH JAISALMER (RAJ.) – 345 022	Uttar Pradesh & Rajastha n	Rajastha n
29	4 MBPS P2P LINK	KASHIPUR – NOIDA	GAIL (INDIA) LIMITED KAIKHERA, MAHUAKHER A GANJ KASHIPUR, U. S NAGAR (UK) – 244 713	GAIL (INDIA) LIMITED B – 35 & 36, SECTOR – 1 NOIDA (UP) – 201 301	Uttarakh and	Uttar Pradesh
30	2 MBPS P2P LINK	NOCC NOIDA – KASHIPUR	GAIL (INDIA) LIMITED B – 35 & 36, SECTOR – 1 NOIDA (UP) – 201 301	GAIL (INDIA) LIMITED KAIKHERA, MAHUAKHERA GANJ KASHIPUR, U. S NAGAR (UK) – 244 713	Uttar Pradesh	Uttarakh and

31	4 MBPS P2P LINK	NOCC NOIDA – KASHIPUR	GAIL (INDIA) LIMITED B – 35 & 36, SECTOR – 1 NOIDA (UP) – 201 301	GAIL (INDIA) LIMITED KAIKHERA, MAHUAKHERA GANJ KASHIPUR, U. S NAGAR (UK) – 244 713	Uttar Pradesh	Uttarakh and
32	15 MBPS MPLS LINK	HUB -NOIDA & JAIPUR SPOKE - KASHIPUR	GAIL (INDIA) LIMITED B – 35 & 36, SECTOR – 1 NOIDA (UP) – 201 302 & GAIL (INDIA) LIMITED GAIL BHAVAN, SECTOR – 6, VIDYADHARN AGAR JAIPUR (RAJ.) – 302 023	GAIL (INDIA) LIMITED KAIKHERA, MAHUAKHERA GANJ KASHIPUR, U. S NAGAR (UK) – 244 713	Uttar Pradesh & Rajastha n	Uttarakh and
33	4 MBPS P2P LINK	JHABUA – HAZIRA	GAIL (INDIA) LIMITED GAIL COMPRESSOR STATION GALER KALAN, JHABUA (MP) – 457661	GAIL (INDIA) LIMITED HAZIRA COMPRESSOR STATION ICHCHAPORE – MADGALLA ROAD HAZIRA, PO: ONGC SURAT (GUJARAT) – 394 518	Madhya Pradesh	Gujarat
34	4 MBPS P2P LINK	JHABUA – VIJAPUR	GAIL (INDIA) LIMITED GAIL COMPRESSOR STATION GALER KALAN, JHABUA (MP) – 457661	GAIL (INDIA) LIMITED GAIL COMPLEX, VIJAIPUR GUNA (MP) – 473 112	Madhya Pradesh	Madhya Pradesh
35	10 MBPS P2P LINK	NOCC NOIDA – JHABUA	GAIL (INDIA) LIMITED B – 35 & 36, SECTOR – 1 NOIDA (UP) – 201 301	GAIL (INDIA) LIMITED GAIL COMPRESSOR STATION GALER KALAN, JHABUA (MP) – 457661	Uttar Pradesh	Madhya Pradesh

36	60 MBPS P2P LINK	NOIDA – JHABUA	GAIL (INDIA) LIMITED B – 35 & 36, SECTOR – 1 NOIDA (UP) – 201 301	GAIL (INDIA) LIMITED GAIL COMPRESSOR STATION GALER KALAN, JHABUA (MP) – 457661	Uttar Pradesh	Madhya Pradesh
37	2 MBPS P2P LINK	BELAPUR – DFPCL TALOJA	GAIL (INDIA) LIMITED GAIL BHAVAN, PLOT 73, ROAD NO. 3 SECTOR – 15, CBD BELAPUR NAVI MUMBAI (MAH) – 400 614	GAIL (INDIA) LIMITED DFPCL, TALOJA, PLOT-K1 MIDC INDUDTRIAL AREA, TALOJA NAVI MUMBAI (MAH.) – 410 208	Maharas htra	Maharas htra
38	2 MBPS P2P LINK	BELAPUR – NPL KALYAN	GAIL (INDIA) LIMITED GAIL BHAVAN, PLOT 73, ROAD NO. 3 SECTOR – 15, CBD BELAPUR NAVI MUMBAI (MAH) – 400 614	GAIL (INDIA) LIMITED NPL KALYAN, NRC ROAD MOHANE, VADAVALI KALYAN (MAH.) – 421 102	Maharas htra	Maharas htra
39	2 MBPS P2P LINK	BELAPUR - ONGC URAN	GAIL (INDIA) LIMITED GAIL BHAVAN, PLOT 73, ROAD NO. 3 SECTOR – 15, CBD BELAPUR NAVI MUMBAI (MAH) – 400 614	GAIL (INDIA) LIMITED ONGC URAN, CHARFATA ROAD URAN, NAVI MUMBAI (MAH.) – 40 0702	Maharas htra	Maharas htra
40	2 MBPS P2P LINK	BELAPUR – PUNE RT	GAIL (INDIA) LIMITED GAIL BHAVAN, PLOT 73, ROAD NO. 3 SECTOR – 15, CBD BELAPUR	GAIL (INDIA) LIMITED PLOT NO. 1, SECTOR – 14 NEAR CNG GAS PUMP PCTDA CHINDHWAD,	Maharas htra	Maharas htra

			NAVI MUMBAI (MAH) – 400 614	PINR (MAH.) – 400019		
41	2 MBPS P2P LINK	BELAPUR – RCF THAL	GAIL (INDIA) LIMITED GAIL BHAVAN, PLOT 73, ROAD NO. 3 SECTOR – 15, CBD BELAPUR NAVI MUMBAI (MAH) – 400 614	GAIL (INDIA) LIMITED RCF THAL TERMINAL, RCF THAL ALIBAG, RAIGAD (MAH.) – 402203	Maharas htra	Maharas htra
42	2 MBPS P2P LINK	BELAPUR – SV MANDWA	GAIL (INDIA) LIMITED GAIL BHAVAN, PLOT 73, ROAD NO. 3 SECTOR – 15, CBD BELAPUR NAVI MUMBAI (MAH) – 400 614	GAIL (INDIA) LIMITED MUKKAM MANDVA, DHOKWADE ALIBAUG, RAIGAD (MAH.) – 402201	Maharas htra	Maharas htra
43	10 MBPS MPLS LINK	HUB -NOIDA & JAIPUR SPOKE - PUNE	GAIL (INDIA) LIMITED B – 35 & 36, SECTOR – 1 NOIDA (UP) – 201 302 & GAIL (INDIA) LIMITED GAIL BHAVAN, SECTOR – 6, VIDYADHARN AGAR JAIPUR (RAJ.) – 302 023	GAIL (INDIA) LIMITED PLOT NO. 1, SECTOR – 14 NEAR CNG GAS PUMP PCTDA CHINDHWAD, PINR (MAH.) – 400019	Uttar Pradesh & Rajastha n	Maharas htra

44	10 MBPS MPLS LINK	HUB -NOIDA & JAIPUR SPOKE - THAL	GAIL (INDIA) LIMITED B – 35 & 36, SECTOR – 1 NOIDA (UP) – 201 302 & GAIL (INDIA) LIMITED GAIL BHAVAN, SECTOR – 6, VIDYADHARN AGAR JAIPUR (RAJ.) – 302 023	GAIL (INDIA) LIMITED RCF THAL TERMINAL, RCF THAL ALIBAG, RAIGAD (MAH.) – 402203	Uttar Pradesh & Rajastha n	Maharas htra
45	2 MBPS P2P LINK	HAZIRA - DAHEJ	GAIL (INDIA) LIMITED HAZIRA COMPRESSOR STATION ICHCHAPORE – MADGALLA ROAD HAZIRA, PO: ONGC SURAT (GUJARAT) – 394 518	GAIL (INDIA) LIMITED RLNG DESPATCH TERMINAL, PLOT- 7/A PETRONET LNG COMPLEX, GIDC DAHEJ BHARUCH (GUJARAT) – 392130	Gujarat	Gujarat
46	4 MBPS P2P LINK	HAZIRA - DAHEJ	GAIL (INDIA) LIMITED HAZIRA COMPRESSOR STATION ICHCHAPORE - MADGALLA ROAD HAZIRA, PO: ONGC SURAT (GUJARAT) - 394 518	GAIL (INDIA) LIMITED RLNG DESPATCH TERMINAL, PLOT- 7/A PETRONET LNG COMPLEX, GIDC DAHEJ BHARUCH (GUJARAT) — 392130	Gujarat	Gujarat
47	4 MBPS P2P LINK	VADODARA – DAHEJ	GAIL (INDIA) LIMITED 549/1, AJITNAGAR, AKOTA VADODARA (GUJARAT) – 390 020	GAIL (INDIA) LIMITED RLNG DESPATCH TERMINAL, PLOT- 7/A PETRONET LNG COMPLEX, GIDC DAHEJ BHARUCH (GUJARAT) – 392130	Gujarat	Gujarat

48	20 MBPS MPLS LINK	HUB -NOIDA & JAIPUR SPOKE - DAHEJ	GAIL (INDIA) LIMITED B – 35 & 36, SECTOR – 1 NOIDA (UP) – 201 302 & GAIL (INDIA) LIMITED GAIL BHAVAN, SECTOR – 6, VIDYADHARN AGAR JAIPUR (RAJ.) – 302 023	GAIL (INDIA) LIMITED RLNG DESPATCH TERMINAL, PLOT- 7/A PETRONET LNG COMPLEX, GIDC DAHEJ BHARUCH (GUJARAT) – 392130	Uttar Pradesh & Rajastha n	Gujarat
49	10 MBPS P2P LINK	NOCC NOIDA – G KONDURU	GAIL (INDIA) LIMITED B – 35 & 36, SECTOR – 1 NOIDA (UP) – 201 301	GAIL (INDIA) LIMITED GADDAMANUGU ROAD, G KONDURU KRISHNA (AP) – 521229	Uttar Pradesh	Andhra Pradesh
50	40 MBPS MPLS LINK	HUB -NOIDA & JAIPUR SPOKE - G KONDURU	GAIL (INDIA) LIMITED B – 35 & 36, SECTOR – 1 NOIDA (UP) – 201 302 & GAIL (INDIA) LIMITED GAIL BHAVAN, SECTOR – 6, VIDYADHARN AGAR JAIPUR (RAJ.) – 302 023	GAIL (INDIA) LIMITED GADDAMANUGU ROAD, G KONDURU KRISHNA (AP) – 521229	Uttar Pradesh & Rajastha n	Andhra Pradesh
51	2 MBPS P2P LINK	NOCC NOIDA – BAMHETA	GAIL (INDIA) LIMITED B – 35 & 36, SECTOR – 1 NOIDA (UP) – 201 301	GAIL (INDIA) LIMITED LAL KUAN, SHAHPUR – BAMHETA ROAD GHAZIABAD (UP) – 201 001	Uttar Pradesh	Uttar Pradesh
52	15 MBPS MPLS LINK	HUB -NOIDA & JAIPUR SPOKE - BAMHETA	GAIL (INDIA) LIMITED B – 35 & 36, SECTOR – 1 NOIDA (UP) – 201 302 & GAIL (INDIA)	GAIL (INDIA) LIMITED LAL KUAN, SHAHPUR – BAMHETA ROAD GHAZIABAD (UP) – 201 001	Uttar Pradesh & Rajastha n	Uttar Pradesh

			LIMITED GAIL BHAVAN, SECTOR – 6, VIDYADHARN AGAR JAIPUR (RAJ.) – 302 023			
53	4 MBPS P2P LINK	BHUBANESH WAR - DHAMRA DT	GAIL (INDIA) LIMITED 612, UTKAL SIGNATURE PLOT NO. 273 MOUZA- PAHALA, NH- 5, KHURDA BHUBANESW AR (ODISHA) – 752101	GAIL (INDIA) LIMITED KANAKAPRASAD, CHANDBALI BHADRAK (ODISHA) – 756 133	Odisha	Odisha
54	6 MBPS MPLS LINK	HUB -NOIDA & JAIPUR SPOKE - DHAMRA TERMINAL	GAIL (INDIA) LIMITED B – 35 & 36, SECTOR – 1 NOIDA (UP) – 201 302 & GAIL (INDIA) LIMITED GAIL BHAVAN, SECTOR – 6, VIDYADHARN AGAR JAIPUR (RAJ.) – 302 023	GAIL (INDIA) LIMITED KANAKAPRASAD, CHANDBALI BHADRAK (ODISHA) – 756 133	Uttar Pradesh & Rajastha n	Odisha
55	6 MBPS MPLS LINK	HUB -NOIDA & JAIPUR SPOKE - BHUBANES WAR TERMINAL	GAIL (INDIA) LIMITED B – 35 & 36, SECTOR – 1 NOIDA (UP) – 201 302 & GAIL (INDIA) LIMITED GAIL BHAVAN, SECTOR – 6, VIDYADHARN AGAR JAIPUR (RAJ.) – 302 023	GAIL (INDIA) LIMITED PUBASASAN, PIPILI PURI (ODISHA) – 751 002	Uttar Pradesh & Rajastha n	Odisha

56	100 MBPS P2P LINK	JAIPUR – USAR	GAIL (INDIA) LIMITED GAIL BHAVAN, SECTOR – 6, VIDYADHARN AGAR JAIPUR (RAJ.) – 302 023	GAIL (INDIA) LIMITED USAR LPG RECOVERY PLANT, MALYAN ALIBAG, RAIGAD (MAH.) – 402 203	Rajastha n	Maharas htra
57	100 MBPS P2P LINK	NOIDA – USAR	GAIL (INDIA) LIMITED B – 35 & 36, SECTOR – 1 NOIDA (UP) – 201 301	GAIL (INDIA) LIMITED USAR LPG RECOVERY PLANT, MALYAN ALIBAG, RAIGAD (MAH.) – 402 203	Uttar Pradesh	Maharas htra
58	10 MBPS P2P LINK	NOCC NOIDA – GANDHAR	GAIL (INDIA) LIMITED B – 35 & 36, SECTOR – 1 NOIDA (UP) – 201 301	GAIL (INDIA) LIMITED GAS PROCESSING UNIT ROZATANKARIA, AMOD BHARUCH (GUJARAT) – 392	Uttar Pradesh	Gujarat
59	100 MBPS P2P LINK	NOIDA – GANDHAR	GAIL (INDIA) LIMITED B – 35 & 36, SECTOR – 1 NOIDA (UP) – 201 301	GAIL (INDIA) LIMITED GAS PROCESSING UNIT ROZATANKARIA, AMOD BHARUCH (GUJARAT) – 392	Uttar Pradesh	Gujarat
60	10 MBPS P2P LINK	NOCC NOIDA – KHERA	GAIL (INDIA) LIMITED B – 35 & 36, SECTOR – 1 NOIDA (UP) – 201 301	GAIL (INDIA) LIMITED CHIKALI, UJJAIN – MAKRONE ROAD TARANA, UJJAIN (MP) – 456 668	Uttar Pradesh	Madhya Pradesh
61	50 MBPS P2P LINK	NOIDA – KHERA	GAIL (INDIA) LIMITED B – 35 & 36, SECTOR – 1 NOIDA (UP) – 201 301	GAIL (INDIA) LIMITED CHIKALI, UJJAIN – MAKRONE ROAD TARANA, UJJAIN (MP) – 456 668	Uttar Pradesh	Madhya Pradesh
62	2 MBPS P2P LINK	KAILARAS – MALANPUR	GAIL (INDIA) LIMITED KAILARAS COMPRESSOR STATION, RITHONIA	GAIL (INDIA) LIMITED P-25, INDUSTRIAL AREA, MALANPUR BHIND (MP) – 477 117	Madhya Pradesh	Madhya Pradesh

			KAILARAS, MORENA (MP) – 476 224			
63	10 MBPS P2P LINK	NOCC NOIDA – KAILARAS	GAIL (INDIA) LIMITED B – 35 & 36, SECTOR – 1 NOIDA (UP) – 201 301	GAIL (INDIA) LIMITED KAILARAS COMPRESSOR STATION, RITHONIA KAILARAS, MORENA (MP) – 476 224	Uttar Pradesh	Madhya Pradesh
64	4 MBPS P2P LINK	BAWANA – NOIDA	GAIL (INDIA) LIMITED PPCL BAWANA, SECTOR – 5 DSIIDC INDUSTRIAL AREA, BAWANA NEW DELHI – 110 039	GAIL (INDIA) LIMITED B – 35 & 36, SECTOR – 1 NOIDA (UP) – 201 301	Delhi	Uttar Pradesh
65	4 MBPS P2P LINK	NOCC NOIDA – NEEMRANA	GAIL (INDIA) LIMITED B – 35 & 36, SECTOR – 1 NOIDA (UP) – 201 301	GAIL (INDIA) LIMITED GAIL NEEMRANA CGD STATION JAPANESE ZONE RICO INDUSTRIAL AREA NEAR KALI PAHARI VILLAGE, NEEMRANA	Uttar Pradesh	Rajastha n
66	10 MBPS MPLS LINK	HUB -NOIDA & JAIPUR SPOKE - RT GURGAON	GAIL (INDIA) LIMITED B – 35 & 36, SECTOR – 1 NOIDA (UP) – 201 302 & GAIL (INDIA) LIMITED GAIL BHAVAN, SECTOR – 6, VIDYADHARN AGAR JAIPUR (RAJ.) – 302 023	GAIL (INDIA) LIMITED LPG TERMINAL, INSIDE IOCL BOTTLING PLANT BADSHAPUR, BHONDSI GURGAON (HARYANA) – 122101	Uttar Pradesh & Rajastha n	Haryana

67	12 MBPS MPLS LINK	HUB -NOIDA & JAIPUR SPOKE - BABRALA	GAIL (INDIA) LIMITED B – 35 & 36, SECTOR – 1 NOIDA (UP) – 201 302 & GAIL (INDIA) LIMITED GAIL BHAVAN, SECTOR – 6, VIDYADHARN AGAR JAIPUR (RAJ.) – 302 023	GAIL (INDIA) LIMITED NEAR TCL, BABRALA SAMBHAL (UP) – 242 021	Uttar Pradesh & Rajastha n	Uttar Pradesh
68	4 MBPS P2P LINK	DEWAS – VIJAIPUR	GAIL (INDIA) LIMITED POLICE COLONY, INDUSTRIAL AREA 3 DEWAS (MP) – 455 001	GAIL (INDIA) LIMITED GAIL COMPLEX, VIJAIPUR GUNA (MP) – 473 112	Madhya Pradesh	Madhya Pradesh
69	2 MBPS P2P LINK	HAZIRA - CAIRN	GAIL (INDIA) LIMITED HAZIRA COMPRESSOR STATION ICHCHAPORE – MADGALLA ROAD HAZIRA, PO: ONGC SURAT (GUJARAT) – 394 518	GAIL (INDIA) LIMITED SURVEY NO 232 ONSHORE TERMINAL SUVALI, SURAT- HAZIRA ROAD SURAT (GUJARAT) – 394 510	Gujarat	Gujarat
70	2 MBPS P2P LINK	MANGALUR U – WALAYAR	GAIL (INDIA) LIMITED INSIDE MCF, PANABOOR, NEW MANGALORE DAKSHIN KANNADA (KAR.) – 575010	IP 02 WALAYAR KSIDC INVESTMENT ZONE UPPUKUZHI, CANAL PIRIVU PAMPAM PALLAM, WALAYAR PALAKKAD (KERALA) – 678	Karnatak a	Kerala

71	4 MBPS P2P LINK	RAJAHMUN DRY – TATIPAKA	GAIL (INDIA) LIMITED GAIL BHAWAN, D.NO.: 72-2- 14 A A.V.A ROAD, RAJAHMUND RY EAST GODAVARI (AP) – 533	GAIL (INDIA) LIMITED BESIDE ONGC – GCS – II, TATIPAKA / NAGARAM MAMIDIKUDURU MANDAL, DR.B.R. AMBEDKAR KONASEEMA (AP) – 533 247	Andhra Pradesh	Andhra Pradesh
72	10 MBPS P2P LINK	NASIRABAD - JAIPUR	GAIL (INDIA) LIMITED NEAR VILLAGE DILWARI NASIRABAD – KISHANGARH ROAD NASIRABAD AJMER (RAJASTHAN) – 305 601	GAIL (INDIA) LIMITED GAIL BHAVAN, SECTOR – 6, VIDYADHARNAGA R JAIPUR (RAJ.) – 302 023	Rajastha n	Rajastha n
73	4 MBPS P2P LINK	CGS RANCHI – SV04E MALTI	GAIL (INDIA) LIMITED CGS SARWAL, BEHIND GAIL CNG MOTHER STATION PO. TETARI PS. NAMKUM RANCHI (JHARKHAND) – 834 010	GAIL SV04E TERMINAL MALTI, SHYAMNAGAR, BALRAMPUR PURULIA (WEST BENGAL) – 723 143.	Jharkhan d	West Bengal

Annexure-III

PROFORMA FOR PERFORMANCE BANK GUARANTEE PERFORMANCE BANL GAURANTEE BOND

(On Stamp Paper of Rs one hundred) (To be used by approved Scheduled Banks)

1.	Block, Delhi-I7 RailTel)	n of the RailTel C T-Park, Shastri Par having	k, New Delhi-1 agreed	10053 (Herein to	after called exempt
	"the said Contra an Agreeme between	actor(s)") from the nt No	demand, underand	the terms and cdated	onditions ofmade
	fulfillment by the said Agre	called "the said Anne said Contractor eement, on prod(Rs	(s) of the terms uction of a licate the name	and conditions of Bank Guarante only). e of the Bank)	contained in ee for Rs. We hereinafter
	Contractor(s) do Rs caused to or su	"the Bank") at the hereby undertake against any loss of the Rai any of the terms or	to pay the RailT or damage cause lTel by reason	Tel an amount no ed to or suffered of any breach	ot exceeding or would be by the said
2.	local branch at with code no.) of this Guarantee with the amount be caused to contractor(s) of by reason of the demand made of	New Delhi (indicate do hereby undertakt without any demur, is claimed is due bor suffered by the fany of terms or contractor(s) failurent the Bank shall bor Bank under this general description.	te detail address te to pay the amo merely on dema y way of loss or RailTel by rea nditions contain re to perform the e conclusive as	of local New I punts due and parand from the Ra damage caused son of breach and in the said A e said Agreemen regards the amo	Delhi branch ayable under idlTel stating to or would by the said greement or at. Any such bunt due and

	guarantee shall be restricted to an amount not exceeding Rs .
3.	We,
4.	We,
5.	We,
	This Guarantee will not be discharged due to the change in the Constitution of the Bank or the $Contractor(s)$ / $Tenderer(s)$.
	We, the
	(indicate the name of Bank) lastly undertake not to revoke this Guarantee during its currency except with the previous consent of the RailTel in writing.
	Dated the day of MM, 2024
	for

(indicate the name of the Bank)

Witness:

- 3. Signature Name
- 4. Signature Name:

Annexure-IV

FORMAT FOR AFFIDAVIT TO BE UPLOADED BY TENDERER ALONGWITH THE TENDER DOCUMENTS

(To be executed in presence of Public notary on non-judicial stamp paper of the value of Rs.100/-. The stamp paper has to be in the name of the tenderer)**

I				(Name and	designation	ı)** app	ointed a	as the
attorney/aı	ıthorize	d signato	ory of the ten	derer (includir	ng its const	ituents),		
M/s				(here	einafter cal	led the to	enderer) f	for the
purpose	of	the	Tender	documents	for	the	work	of
as per the				of (Ra	• / /	-	•	affirm
and state o	n the be	half of t	he tenderer i	ncluding its co	nstituents a	ıs under:		

- (i) I/We the tenderer (s), am/are signing this document after carefully reading the contents.
- (ii) I/we the tenderer(s) also accept all the conditions of the tender and have signed all the pages in confirmation thereof.
- (iii) I/We hereby declare that I/We have downloaded the tender documents from electronic-tender portal. I/We have verified the content of the document from the website and there is no addition, no deletion or no alteration to the content of the tender document. In case of any discrepancy noticed at any stage i.e. evaluation of tenderers, execution of work or final payment of the contract, the master copy available with the railway Administration shall be final and binding upon me/us.
- (iv) I/We declare and certify that I/we have not made any misleading or false representation in the forms, statements and attachments in proof of the qualification requirements.
- (v) I/We also understand that my/our offer will be evaluated based on the documents/credentials submitted alongwith the offer and same shall be binding upon me/us.
- (vi) I/We declare that the information and documents submitted alongwith the tender by me/us are correct and I/we are fully responsible for the correctness of the information and documents submitted by us.
- (vii) I/We undersigned that if the certificates regarding eligibility criteria submitted by us are found to be forged/false or incorrect at any time during process for evaluation of tenders, it shall lead to forfeiture of the tender EMD besides banning of business for five year on entire IR. Further, I/we (*insert*

	that my/our offer shall be summarily rejected.
(viii)	I/we also understand that if the certificates submitted by us are found to be false/forged or incorrect at any time after the award of the contract, it will lead to termination of the contract, alongwith forfeiture of EMD/SD and Performance Guarantee besides any other action provided in the contract including banning of business for five year on entire IR.
	DEPONENT SEAL AND SIGNATURE OF THE TENDERER
	ATION e named tenderer do hereby solemnly affirm and verify that the contents of ove affidavit are true and correct. Nothing has been concealed and no part of
	DEPONENT SEAL AND SIGNATURE OF THE TENDERER
Place: Dated:	
	atents in Italics are only for guidance purpose. Details as appropriate, are to be itably by tenderer. Attestation before Magistrate/Notary Public.
1	
2	Note: Please Strike out whichever is not applicable.

Annexure-V

GUIDLINES REGARDING PROVISION FOR PROCUREMENT FROM A BIDDER WHICH SHARES A LAND BORDER WITH INDIA

- I. Any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority [The Competent Authority for the purpose of registration under this Order shall be the Registration Committee constituted by the Department for Promotion of Industry and Internal Trade (DPIIT)].
- II. "Bidder" (including the term 'tenderer', 'consultant' or 'service provider' in certain contexts) means any person or firm or company, including any member of a consortium or joint venture (that is an association of several persons, or firms or companies), every artificial juridical person not falling in any of the descriptions of bidders stated hereinbefore, including any agency branch or office controlled by such person, participating in a procurement process.
- III. "Bidder from a country which shares a land border with India" for the purpose of this Order means:
 - a. An entity incorporated, established or registered in such a country; or
 - b. A subsidiary of an entity incorporated, established or registered in such a country; or
 - c. An entity substantially controlled through entities incorporated, established or registered in such a country; or
 - d. An entity whose beneficial owner is situated in such a country; or
 - e. An Indian (or other) agent of such an entity; or
 - f. A natural person who is a citizen of such a country; or
 - g. A consortium or joint venture where any member of the consortium or joint venture falls under any of the above.

IV. The beneficial owner for the purpose of (III) above will be as under:

- 1. In the case of a company or Limited Liability Partnership, the beneficial owner is the natural person(s), who, whether acting alone or together, or through one or more juridical person, has a controlling ownership interest or who exercises control through other means. Explanation-
 - a. "Controlling ownership interest" means ownership of or entitlement to more than twenty-five per cent. of shares or capital or profits of the company,

- b. "Control" shall include the right to appoint majority of the directors or to control the management or policy decisions including by virtue of their shareholding or management rights or shareholders agreements or voting agreements.
- 2. In case of a partnership firm, the beneficial owner is the natural person(s) who, whether acting alone or together, or through one or more juridical person, has ownership of entitlement to more than fifteen percent of capital or profits of the partnership.
- 3. In the case of an unincorporated association or body of individuals, the beneficial owner is the natural person(s), who, whether acting alone or together, or through one or more juridical person, has ownership of or entitlement to more than fifteen percent of the property or capital or profits of such association or body of individuals.
- 4. Where no natural person is identified under (1) or (2) or (3) above, the beneficial owner is the relevant natural person who holds the position of senior managing official.
- 5. In case of a trust, the identification of beneficial owner(s) shall include identification of the author of the trust, the trustee, the beneficiaries with fifteen percent or more interest in the trust and any other natural person exercising ultimate effective control over the trust through a chain of control or ownership.
- V. An Agent is a person employed to do any act for another, or to represent another in dealings with third person.
- VI. The successful bidder shall not be allowed to sub-contract works to any contractor from a country which shares a land border with India unless such contractor is registered with the Competent Authority.

Certificate to be given by the Tenderer:

"I have read the clause regarding restrictions on procurement from a bidder of a country which shares a land border with India; I certify that I am not from such a country or, if from such a country, I have been registered with the Competent Authority. I hereby certify that I fulfill all requirements in this regard and I am eligible to be considered. [Where applicable, evidence of valid registration by the Competent Authority shall be attached.]"

Certificate to be given by Tenderer for Works involving the possibility of sub-contracting:

"I have read the clause regarding restrictions on procurement from a bidder of a country which shares a land border with India and on sub-contracting to contractors from such countries; I certify that I am not from such a country or, if from such a country, I have been registered with the Competent Authority and will not sub-contract any work to a contractor from such countries unless such contractor is registered with the Competent Authority. I hereby certify that I fulfill all requirements in this regard, and I am eligible to be considered. [Where applicable, evidence of valid registration by the Competent Authority shall be attached.]"

FORMAT FOR AFFIDAVIT TO BE UPLOADED BY TENDERER ALONGWITH THE TENDER DOCUMENTS

(To be ex	ecuted in pres	ence of Public notar	y on non-judicia	l stamp paper	of the va	lue of
Rs.100/	The stamp pa	per has to be in the	name of the tend	erer)**		

I				(Name and de	esignation)*	* appointed	as the
attorney/aı	uthorize	d signate	ory of the ten	derer (including	g its constitue	ents),	
M/s				(herei	nafter called	the tenderer) for the
purpose	of	the	Tender	documents	for 1	he work	of of
as per the	tender]	No		 _ of (Rail	way), do her	eby solemnly	y affirm
and state o	n the be	half of t	he tenderer in	ncluding its con	stituents as u	ınder:	

- (ix) I/We the tenderer (s), am/are signing this document after carefully reading the contents.
- (x) I/we the tenderer(s) also accept all the conditions of the tender and have signed all the pages in confirmation thereof.
- (xi) I/We hereby declare that I/We have downloaded the tender documents from electronic-tender portal. I/We have verified the content of the document from the website and there is no addition, no deletion or no alteration to the content of the tender document. In case of any discrepancy noticed at any stage i.e. evaluation of tenderers, execution of work or final payment of the contract, the master copy available with the railway Administration shall be final and binding upon me/us.
- (xii) I/We declare and certify that I/we have not made any misleading or false representation in the forms, statements and attachments in proof of the qualification requirements.
- (xiii) I/We also understand that my/our offer will be evaluated based on the documents/credentials submitted alongwith the offer and same shall be binding upon me/us.
- (xiv) I/We declare that the information and documents submitted alongwith the tender by me/us are correct and I/we are fully responsible for the correctness of the information and documents submitted by us.
- (xv) I/We undersigned that if the certificates regarding eligibility criteria submitted by us are found to be forged/false or incorrect at any time during process for evaluation of tenders, it shall lead to forfeiture of the tender EMD besides banning of business for five year on entire IR. Further, I/we (*insert name of the tenderer*)** _____ and all my/our constituents understand that my/our offer shall be summarily rejected.
- (xvi) I/we also understand that if the certificates submitted by us are found to be false/forged or incorrect at any time after the award of the contract, it will lead to termination of the contract, alongwith forfeiture of EMD/SD and

Performance Guarantee besides any other action provided in the contract including banning of business for five year on entire IR.

> **DEPONENT** SEAL AND SIGNATURE OF THE TENDERER

VERIFICATION

I/We above named tenderer do hereby solemnly affirm and verify that the contents of my/our above affidavit are true and correct. Nothing has been concealed and no part of it is false.

	DEPONENT SEAL AND SIGNATURE OF THE TENDERER
Place: Dated:	
	for guidance purpose. Details as appropriate, are to be station before Magistrate/Notary Public.
3	
4	Note: Please Strike out whichever is not applicable.

Format for Bid Security Declaration

(On non-judicial stamp paper of Rs. 100/-)

Whereas, I/We(Name of Agency) has submitted bid for_		
(Name of Work and Tender No.) a	and whereas Earnest Money Deposit is being		
aforesaid tender to give relief to the	ne bidders as per Govt. of India guidelines due to		
crunch on account of slowdown in the economy due to the pandemic,			
I/We hereby submit the following submitting Earnest Money Deposit: -	"Bid Security Declaration" in lieu of exemption from		
If I/We withdraw or modify not tender) specified in the	ny/our bid during the bid validity period (including extended validity e tender documents.		
	Or		
If, after the award o contract agreemen commence the work	f work, I/We fail to accept LOA/LOI, or to sign the tor fail to submit performance guarantee or fail to k within stipulated time period prescribed in tender documents;		
	Or		
3) If I/We furnish any incom	rect or false statement / information/ document; Or		
4) If I/We hide any relevant information or do not disclose any material fact in the tender;			
the tender,	Or		
5) If I/We commit any bread	ch of integrity Pact;		
I/We may be disqualified and banned for a period of three years and shall not be eligible to bid			
years from date of issue of such orders.	el Corporation of India Ltd. for the period of three		
	(Signed by the Authorized Representative of Firm)		
Name of Authorized Representative	ve		
Name of Firm			
Date			

CHAPTER -7

CHECK LIST (To be filled up & uploaded)

due date	ler is required to upload and submit the following documents on line before & time of bid. The due date & time for closing of the bid is Hrs of and the bid will be opened at Hrs of				
(i) C	Offer letter as per Chapter 1.				
(ii) E	EMD Submission details as per clause 4.3 of Chapter-4.				
	Clause wise compliance along with all mentioned documents/annexures for ll clauses of GeM Bid and ATC documents.				
tl	inancial (Certified copies of audited balance sheets/annual reports of last hree preceding financial years) and Technical Eligibility Criteria ocuments.				
(v) P	roof of document required against Eligibility criteria of Bidder.				
` '	Notarized affidavit on a non-judicial stamp paper as per Annexure-III, Annexure-IV and Annexure-VI.				
(vii) C	Certificate as per Annexures on chapter-6				
	Vil Deviation as per clause 4.2, Annexure-A, Chapter-VI.				
(ix) P	ower of Attorney as per Annexure-IV.				
"Information	bidder is required to give acceptance of all the clauses mentioned in the to the Bidders" document is mandatory. Any deviation / non-acceptance ejection of the bid.				
	on to Bidder viz. corrigendum /addendum/ amendments etc. for this bid shall www.railtelindia.com only.				
,	is governed by the Specific Additional Terms & Conditions and General additions laid down by the GeM against GeM Bid No:				
	y contradiction between GeM Additional Terms & Conditions and General additions, RailTel Terms & Conditions will prevails.				
	****** END of Tender Document*******				