

Date: 09-MAY-2025

### Corrigendum-1

To,

All Eligible Bidders,

**Sub: Selection of partner agency for deployment of technical manpower for UMANG 2.0 Platform**

**EOI Ref No.:** RailTel/EOI/COMKTG/BD/NeGD/2025-26 dated 8th May 2025

1. The following terms and conditions of the EoI are modified:
  - a. **Bidding by consortium is allowed, however an agreement needs to be submitted with defined roles and responsibilities of consortium partners. Consortium partners should be empaneled partners of RailTel.**
  - b. Eligibility criteria for bidding is modified as below:

S.No.	Parameter	Eligibility Criteria	Documents to be provided
1	Legal Entity	<ul style="list-style-type: none"><li>A company incorporated in India under the relevant Companies Act, 1956 or 2013, LLP registered under LLP Act 2008 and subsequent amendments thereto</li><li>Registered with the GST authorities in India with active status</li><li>Must be operational for last 5 consecutive years</li></ul>	Certified by authorized signatory, copies of: a) Certificate of Incorporation b) GST Registration Certificates c) Proof of operational for last 5 years <b>In case of consortium, to be submitted separately by consortium partners</b>
2	Turnover	The company shall have an <b>average total</b> turnover of <b>INR 9 Crores</b> during last three financial years ( <i>i.e. Year 2021-22, year 2022-23 &amp; year 2023-24</i> ). The net profit of the company shall be positive in at least one of the last three financial years.	Audited Balance Sheet for the years 2021-22 2022-23 2023-24 Certificate by Chartered Accountant <b>To be submitted either by sole bidders or jointly by consortium partners</b>
3	Resources	The company shall have at least 60 (Sixty) technically qualified resources on its payroll as on the bid date.	Certificate from Chartered Accountant / EPFO <b>To be submitted either by sole bidders or jointly by consortium partners</b>

4	Experience	<p>The company shall have experience of:</p> <ul style="list-style-type: none"> <li>design, development &amp; maintenance of at least 01 'Large IT Applications' Projects/IT/ICT/Telecom/Signaling Projects</li> <li>developing min. 02 mobile applications and web interfaces using latest technologies (in addition to the ones covered at point a above), tools and protocols capable of providing enhanced UI/UX; each shall have been developed, deployed and must be operational on Android, iOS and major web OS on the date of the bid with a minimum download/installs of 1.8 Mn cumulatively or having total project value of INR 27 Crores across all applications.</li> </ul>	<p>Please submit: Copy of Work Order + Completion/ Phase-Completion Certificates from the client + Cert – In Audit Certificate; OR Work Order + Self Certificate of Completion (Certified by CA); OR Internal Report/ Approval for in-house projects AND documents to establish "Large IT Project" for parameters defined in the Note below table. <b>To be submitted either by sole bidders or jointly by consortium partners</b></p>
5	Experience in various features	<p>The company shall have experience in the development of mobile &amp; web applications with the below features:</p> <ul style="list-style-type: none"> <li>UI/UX Capabilities: Authentication, Registration, User flow, Navigation, Page Load Time, Page Scroll Speed, Responsiveness across form factors, offline capabilities</li> <li>Services Discovery: Advanced search, sort, and filters</li> <li>Forms handling: Multipage forms, Error handling, Preview etc.</li> <li>User Engagement: Notifications, Attention screens, Splash Screens, Ratings, Feedback, Chat etc.</li> <li>Multilingual: Languages enabled other than English</li> <li>Native Features: GPS (Geo-Location), Camera, multimedia &amp; file handling etc.</li> </ul>	<p>Please submit: Copy of Work Order + Completion/ Phase-Completion Certificates from the client + Cert – In Audit Certificate; OR Work Order + Self Certificate of Completion (Certified by CA); OR Internal Report/ Approval for in-house projects <b>To be submitted either by sole bidders or jointly by consortium partners</b></p>
6	Blacklisting	<p>Company shall not have been blacklisted or debarred from tendering by Govt. of India and/or any State Government and/or any Central/State PSU at the time of bid submission date.</p>	<p>Self-certificate and/or Letter of Undertaking to this effect on company's letter head signed by company's authorized signatory. <b>In case of consortium, to be submitted separately by consortium partners</b></p>
7	No Objection Certificate (NOC)	<p>Entities or companies, currently acting as UMANG partners, shall need to obtain and furnish a 'No Objection Certificate (NOC)' from NeGD to be eligible to participate in the bid.</p>	<p>NOC from NeGD on its letter-head by authorised signatory <b>In case of consortium, to be submitted separately by consortium partners</b></p>

8	Interview	<p>Interview of resources:</p> <ul style="list-style-type: none"> <li>• Customer Onboarding Specialist</li> <li>• Technical Documentation Specialist</li> <li>• User Research Specialist</li> <li>• Project Management – Business Analyst</li> <li>• O&amp;M – BA</li> <li>• O&amp;M - Developer (Java)</li> <li>• Quality Assurance – Automation Tester</li> <li>• Frontend - Web Developer</li> <li>• Frontend - UI/UX Designer</li> <li>• Backend – Java Developer</li> <li>• Backend – Full Stack Developer</li> <li>• Gen AI - Prompt Engineers</li> </ul>	At least one CV to be submitted for each profile of technical manpower as per the format provided in Customer RFP
9	Presentation	<p>Presentation involving:</p> <p>a) Understanding of the project UMANG including the architecture, stack, concept/philosophy etc.</p> <p>b) Approach and methodology for the project, including risk management, exit strategy, innovation plans, and architecture enhancement capabilities.</p> <p>c) AI enablement suggestions and value-additions to the existing UMANG platform</p> <p>d) Demonstration of up to 5 existing mobile apps and web developed by them on Android/ iOS &amp; web platform with downloads/ installs, showcasing UI/UX capabilities, Services discovery, Forms handling, User engagement, Multilingual and native features such as GPS, camera, multi-media and file handling, etc.</p>	<b>To be submitted either by sole bidders or jointly by consortium partners</b>
10	Undertaking on Commercial Proposal	Undertaking on submitting the Commercial Proposal, signed by authorized signatory	Undertaking on submitting the Commercial Proposal, signed by authorised signatory
11	Board Resolution	Board Resolution, authorizing the bidder company to sign/submit the proposal as a binding document and to execute all relevant agreements forming part of RFP	<p>To be attached with Power of Attorney.</p> <p><b>In case of Consortium, Power of Attorney needs to be submitted in the name of Lead bidder by the Consortium partner.</b></p>
12	Covering Letter	Covering letter, listing all major documents inside the PDF with subject line “Bid Security & Eligibility Documents – UMANG (Unified Mobile	Filled Checklist as per Customer RFP

		Application for New-age Governance) Project”	
13	Undertaking for Extension	Undertaking for accepting ‘Extension’ beyond 02 years at the quoted commercials and existing T&C, signed by authorized signatory.	Undertaking for accepting ‘Extension’ beyond 02 years at the quoted commercials and existing T&C, signed by authorized signatory.
14	Technical Cover Letter	Proposal Cover Letter, addressed to NeGD, listing all major documents inside the PDF with subject line “Technical Proposal – UMANG (Unified Mobile Application for New-age Governance) Project”.	As per Customer RFP
15	Commercial Cover Letter	<b>Proposal Cover Letter</b> , addressed to NeGD, listing all major documents inside the PDF with subject line “Commercial (Financial) Proposal – UMANG (Unified Mobile Application for New-age Governance) Project”.	As per Customer RFP
16	Financial Proposal	Commercial (Financial) Proposal, complete in all respect with all relevant details, supporting documents and proofs (excel and pdf).	As per Customer RFP
17	Nil Deviation	Undertaking for unconditional acceptance of all terms and conditions of the RFP (Request for Proposal) i.e. Nil Deviation Certificate	As per Customer RFP
18	Conflict of Interests	Undertaking regarding non-existence of ‘Conflict of Interests’	As per Customer RFP
19	Bidder Information Form	Bidder Information Form	As per Customer RFP
20	Confidentiality And Non-Disclosure Agreement	Confidentiality And Non-Disclosure Agreement	As per Customer RFP
21	Integrity Pact	Integrity Pact	As per Customer RFP
22	Unconditional Acceptance of Scope of Work	Undertaking on letterhead duly signed and stamped by authorized signatory for unconditional Acceptance of the Scope of work and any Other/General Document.	Bidder must submit the unconditional acceptance of the scope of work as per the BIDs.
23	Unconditional acceptance of BID terms	BID’s unconditional acceptance on company’s letterhead	Bidder must submit the unconditional acceptance of the BID terms.
24	Annexure - 01	BID COVER LETTER	As per RailTel’s EoI
25	Annexure - 02	Self-Certificate for Tender, Technical & other compliance	As per RailTel’s EoI
26	Annexure - 03	Non-Blacklisting: Bidder should not be blacklisted by any State / Central Government Ministry / Department / Corporation / Autonomous Body on the last date of submission of BID	Bidder has to submit an undertaking on letterhead duly signed and stamped by authorized signatory for non-

			black listing (RailTel's Non-blacklisting format)
27	Annexure - 04	Format of Affidavit	On Rs 100 Non judicial stamp paper and notarised; as per RailTel's EOI
28	Annexure - 05	Non-Disclosure Agreement	As per RailTel's EOI
29	Annexure - 06	EMD in BG Format	EMD/PBG Bank Guarantee Format
30	Annexure - 07	Compliance to Rule 144 (xi) of GFR, 2017 including amendments till date	As per RailTel's EOI
31	Annexure - 08	Undertaking on Conflict of Interest	As per RailTel's EOI
32	Annexure - 09	Power of Attorney Format	On Rs 100 Non judicial stamp paper and notarised.
33	Annexure - 10	Bill of Quantity cum Price Schedule (BoQ-PS)	As per customer RFP
34	Annexure - 11	CHECKLIST OF DOCUMENTS FOR BID SUBMISSION	Bidder has to provide the filled list of checklist (As per Railtel EOI and Customer EOI both)
35	Any other Document of OEM and SOR compliance as per customer RFP Unconditional Acceptance of Customer RFP.		
36	Consortium Agreement	Consortium Agreement to be executed between the respective members including defined roles and responsibilities of each partner	Consortium Agreement

2. All other terms and conditions will remain the same.

JGM/EB  
For RailTel Corporation of India Ltd. /CO

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RAILTEL