



RAILTEL CORPORATION OF INDIA LIMITED

(A Govt. of India Undertaking)

Registered & Corporate Office:

**Plate-A, 6th Floor, Office Tower-2,
NBCC Building, East Kidwai Nagar, New Delhi-110023**

**Selection of Partner For
“IT/ICT services to RCIL Customer”**

EOI No: RCIL/EOI/CO/ITB/2025-26/IT services to RCIL customer/6 dated 03.07.2025

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RAILTEL

EOI NOTICE

RailTel Corporation of India Limited Plate-A, 6th Floor, Office Tower-2,
NBCC Building, East Kidwai Nagar, New Delhi-110023

EOI No: RCIL/EOI/CO/ITB/2025-26/IT services to RCIL customer/06

Dated 03.07.25

RailTel Corporation of India Ltd., (here after referred to as RailTel) invites EOIs from RailTel's Empaneled Partners for the selection of suitable agency for "IT Services to RCIL Customer".

The details are as under:

Last date for submission of EOIs by bidders	10-07-2025 before 15:00Hrs.
Opening of bidder EOIs	10-07-2025 at 15:30Hrs.
Earnest Money Deposit (EMD)	Rs 5,00,000/- (Five Lakhs) through DD or online transfer to RailTel in following account: Bank Name- Union Bank of India Branch- YUSUF SARAI, DELHI A/C Number - 340601010050446 Account Type- Current Account IFSC Code -UBIN0534064
Number of copies to be submitted for scope of work	01 in Hard Copy
Place of Bid submission	RailTel Corporation of India Limited Plate-A, 6th Floor, Office Tower-2, NBCC Building, East Kidwai Nagar, New Delhi-110023

Prospective bidders are required to direct all communications related to this Invitation for EOI document, through the following Nominated Point of Contact persons:

Contact: Naresh Kumar

Position: JGM/IT

Email: naresh.kumar@railtelindia.com Telephone: +91124 2714000 Ext 2222

NOTE:

- I. All firms are required to submit hard copy of their EOI submissions, duly signed by Authorized Signatories with Company seal and stamp.**
- II. The EOI response is invited from empaneled partners of RailTel. Only RailTel empaneled partners are eligible for participation in EOI process.**

1. RailTel Corporation of India Limited–Introduction

RailTel Corporation of India Limited (RCIL), an ISO-9001:2000 organization is a Government of India undertaking under the Ministry of Railways. The Corporation was formed in Sept 2000 with the objectives to create nationwide Broadband Telecom and Multimedia Network in all parts of the country, to modernize Train Control Operation and Safety System of Indian Railways and to contribute to realization of goals and objective of national telecom policy 1999. RailTel is a wholly owned subsidiary of Indian Railways.

For ensuring efficient administration across India, country has been divided into four regions namely, Eastern, Northern, Southern & Western each headed by Regional General Managers and Headquartered at Kolkata, New Delhi, Secunderabad & Mumbai respectively. These regions are further divided into territories for efficient working. RailTel has territorial offices at Guwahati, & Bhubaneswar in East, Chandigarh, Jaipur, Lucknow in North, Chennai & Bangalore in South, Bhopal, and Pune & Ahmedabad in West. Various other territorial offices across the country are proposed to be created shortly.

RailTel's business service lines can be categorized into three heads namely B2G/B2B (Business to Government and Business to Business) and B2C (Business to customers):

Licenses & Services

Presently, RailTel holds IP-1, NLD and ISP (Class-A) licenses under which the following services are being offered to various customers:

CARRIER SERVICES

1. National Long Distance: Carriage of Inter & Intra -circle Voice Traffic across India using state of the art NGN based network through its Interconnection with all leading Telecom Operators
2. Lease Line Services: Available for granularities from E1, DS-3, STM-1 & above
3. Dark Fiber/Lambda: Leasing to MSOs/Telco's along secured Right of Way of Railway tracks
4. Co-location Services: Leasing of Space and 1000+ Towers for collocation of MSC/BSC/BTS of Telco's

ENTERPRISE SERVICES

1. Managed Lease Line Services: Available for granularities from E1, DS-3, STM-1 & above
2. MPLS VPN: Layer-2 & Layer-3 VPN available for granularities from 64 Kbps to nx64 Kbps, 2 Mbps & above
3. Dedicated Internet Bandwidth: Experience the "Always ON" internet connectivity at your fingertips in granularities 2mbps to 155mbps

RETAIL SERVICES

RailWire: RailWire is the retail broadband service of RailTel. RailWire is a collaborative public private local entrepreneur (PPLE) model providing broadband services by leveraging the eco system available with different partners like RailTel, Access Network Provider, Aggregation Network Provider (AGNP) and Managed Service Provider (MSP) to offer high speed & cost-effective broadband to end customers. The model uses RailTel's nationwide Core fiber Backbone Network, Access Network available with Local entrepreneurs, FTTH Infrastructure providers etc. and Managed Service Partners/Application Service Providers having IT & management capabilities. The model has been tested for several years now with about 4 lakh+ home broadband users along with 5200+ local access network partners. It is noteworthy that this approach whereby about 54%

of the revenue is ploughed back into the local community not only serves the underserved but also creates livelihoods and jobs in the local communities.

2. Objective of EOI

RCIL is implementing IT-ICT network services for its customers. RailTel is in the process of selecting suitable empaneled partner for providing customer specific IT services.

3. Scope of Work

The scope of work is to provide “SD WAN solution to RailTel’s Customer” for approximate 226 locations as per Annexure-04. Detailed scope of work is provided under Annexure-03.

4. Language of Proposals

The proposal and all correspondence and documents shall be written in English. The hardcopy version will be considered as the official proposal.

5. Proposal Preparation and Submission

The Applicant/bidder is responsible for all costs incurred in connection with participation in this EOI process, including, but not limited to, cost incurred in conduct of informative and other diligence activities, participation in meetings/ discussions/presentations, preparation of proposal, in providing any additional information required by RCIL to facilitate the evaluation process or all such activities related to the EOI response process. RCIL will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the bidding process.

6. Bidding Document

The bidder is expected to examine all instructions, forms, terms and conditions and technical specifications in the bidding documents. Submission of bids, not substantially responsive to the bidding document in every aspect will be at the bidder’s risk and may result in rejection of its bid without any further reference to the bidder.

All pages of the documents shall be signed and stamped by the bidder including the closing page in token of his having studied the EOI document and should be submitted along with the bid.

7. Payment terms

- 7.1. Payment terms will be on back to back basis and as per agreement between RailTel and Customer.
- 7.2. RailTel shall release the payment to selected bidder after receiving payment from Customer and on submission of Tax invoice by selected bidder on back to back basis.
- 7.3. Any penalty or deduction (LD) from customer shall be passed on to selected bidder on proportionate basis.
- 7.4. Bill passing authority is Sr. DGM level and Bill payment authority is Sr. DGM level

8. Delivery Schedule: PO duration will be for five years on continuous basis however final duration will be as per customer.

9. Compliance requirements

- 9.1. The interested partner should be an Empaneled Partner with RailTel on the date of bid submission. Copy of RailTel's Empanelment Letter may be submitted in this regard.
- 9.2. The interested bidder should submit Earnest Money Deposit (EMD) through online transfer and submit the proof of same along with bid.
- 9.3. The interested bidder should comply to insertion of Rule 144(xi) in the GFR, 2017 vide office OM no. 6/18/2019-PPD dated 23-July-2020 issued by Ministry of Finance, Government of India, including revisions.(Annexure-01)
- 9.4. The interested bidder should not be blacklisted by any State / Central Government Ministry / Department / Corporation / Autonomous Body in India, on the last date of submission of EOI. (Annexure-02)
- 9.5. There should not be any ongoing or past, arbitration case(s) between 'RailTel' and 'Interested Bidder' on the last date of submission of EOI. (Annexure-02)
- 9.6. The interested partner should have a valid Goods and Service Tax Identification Number (GSTIN), as on the last date of submission of EOI.
- 9.1. The Bidder must have cumulative turnover of minimum 150% of the total quoted SOR price or positive net worth during the last 3 financial years. Bidder should submit audited balance sheets and certificate of CA for preceding three years.
- 9.2. The interested bidder should have experience in IT/ICT project implementation. Bidder should submit PO or work order copy of completed or ongoing work of contract value not less than 60% of total quoted SOR price for the work of SITC of IT/ICT Infra during last seven years

OR

Bidder should submit PO or work order copy of completed or ongoing work of SITC of IT/ICT Infra for more than 20 locations PAN India during last seven years.

10. Schedule of Rates

SN	Item Description	Qty.	Annual Recurring Unit Cost	Total ARC	GST on ARC	Total ARC including GST
1	4x 25G SFP28 slots, 4x 10GE SFP+ slots, 18x GE RJ45 ports (including 1x MGMT port, 1x HA port, 16x switch ports), 8x GE SFP slots, SPU NP7 and CP9 hardware accelerated, dual AC power supplies	2				
2	5x GE RJ45 ports (Including 1x WAN port, 4x Switch ports) with Embedded 3G/4G/LTE wireless wan module, external SMA WWAN antennas included	226				

3	Total SOR cost (ARC) for One year	
4	Total SOR cost (ARC) for Five years	

Total SOR Cost (including tax) in words : _____

11. Evaluation criteria

Only those offers shall be considered for financial evaluation which fulfills all compliance requirements in clause number 9. Financial Evaluation will be carried on basis of lowest offer quoted by the bidder under Clause-10 (SOR).

12. Liquidated Damages

The timely delivery is the essence of this tender. Liquidated damages will be applicable as per back to back terms from customer. RailTel will have the right to cancel the order, place order on alternative source besides levying the liquidated damages as above.

13. Bidding Process

The bidder needs to submit the bid in sealed, signed and stamped envelope clearly mentioning of EOI number, EOI name, addressed to the EOI inviting officer as well as Bidding Agency Name and Contact person.

BID should consist the following:

1. Covering Letter
2. RailTel empanelment LOI
3. Signed and Stamped EOI Document
4. GST and PAN documents
5. EMD
6. Duly filled SOR (Clause 10)
7. Solution document
8. Documents with respect to compliance requirement clause (9.1 to 9.9).
9. Deviation statement as per clause number 24.

14. Period of Validity of bids and Bid Currency

Bids shall remain valid for a period of 180 days from the date of submission of EOI response bid. The prices in the bid document to be expressed in INR only.

15. RCIL's Right to Accept/Reject Bids

RCIL reserves the right to accept or reject any bid and annul the bidding process or even reject all bids at any time prior to award of contract, without thereby incurring any liability to the affected bidder or bidders or without any obligation to inform the affected bidder or bidders about the grounds for RailTel's action.

16. Security Deposit / Performance Bank Guarantee (PBG)

In case RailTel submits BG to customer, Successful bidder has to furnish security deposit in the form of Performance Bank guarantee @ 3 - 10% of issued PO/ LOA value with tax of valid for 3 months beyond the date of completion of all contractual obligations including warrantee obligations. The same should be submitted within 30 days of issue of LOA/PO, failing which a

penal interest of 15% per annum shall be charged for the delay period i.e. beyond 30 (thirty) days from the date of issue of LOA/PO. This PBG should be from a Scheduled Bank and should cover warranty period plus three months for lodging the claim. The performance Bank Guarantee will be discharged by the Purchaser after completion of the supplier's performance obligations including any warranty obligations under the contract.

- 16.1. The Performa for PBG is given in Form No. 1. If the delivery period gets extended, the PBG should also be extended appropriately.
- 16.2. The security deposit/PBG shall be submitted to Corporate Office & will bear no interest.
- 16.3. A separate advice of the BG will invariably be sent by the BG issuing bank to the RailTel's Bank through SFMS and only after this the BG will become acceptable to RailTel. It is therefore in interest of bidder to obtain RailTel's Bank IFSC code, its branch and address and advise these particulars to the BG Issuing bank and request them to send advice of BG through SFMS to the RailTel's Bank.
- 16.4. The security deposit/Performance Bank Guarantee shall be released after successful completion of Contract, duly adjusting any dues recoverable from the successful tenderer. Security Deposit in the form of DD/Pay Order should be submitted in the favour of "RailTel Corporation of India Limited" payable at New Delhi Only.
- 16.5. Any performance security upto a value of Rs. 5 Lakhs is to be submitted through DD/Pay order / online transfer.
- 16.6. The claim period of PBG shall be 1 year after date of PBG validity

17. Earnest Money Deposit (EMD)/ Bid Security

- 17.1. The bidder shall furnish a sum as Earnest Money in the form of online transfer or Demand Draft from any scheduled bank in India in favour of "RailTel Corporation of India Limited" payable at New Delhi.
- 17.2. The EMD may be forfeited if a bidder withdraws his offer or modifies the terms and conditions of the offer during validity period and in the case of a successful bidder, if the bidder fails to accept the Purchase order and fails to furnish performance bank guarantee (security deposit) in accordance with clause 6.
- 17.3. Offers not accompanied with Earnest Money shall be summarily rejected.
- 17.4. Earnest Money of the unsuccessful bidder will be discharged / returned as promptly as possible as but not later than 30 days after the expiry of the period of offer / bid validity prescribed by the Purchaser.
- 17.5. The successful bidder's EMD will be discharged upon the bidder's acceptance of the purchase order satisfactorily and furnishing the performance bank guarantee in accordance with clause 17.
- 17.6. Earnest Money will bear no interest.

18. Deadline for Submission of Bids

Bids must be submitted to RCIL at the address specified in the EOI document not later than the specified date and time mentioned. If the specified date of submission of bids being declared a holiday for RCIL, the bids will be received up to the specified time in the next working day.

19. Late Bids

Any bid received by RCIL after the deadline for submission of bids will be rejected and/or returned unopened to the bidder.

20. Modification and/or Withdrawal of Bids

Bids once submitted will be treated as final and no modification will be permitted. No correspondence in this regard will be entertained. No bidder shall be allowed to withdraw the bid after the deadline for submission of bids. In case of the successful bidder, he will not be allowed to withdraw or back out from the bid commitments.

21. Clarification of Bids

To assist in the examination, evaluation and comparison of bids the purchaser may, at its discretion, ask the bidder for clarification. The response should be in writing and no change in the price or substance of the bid shall be sought, offered or permitted.

22. Bidder's Information

Company Name:	
Type of RCIL Business Partner	
Status of Applicant (Partnership, Company etc.)	
Number of Years of Experience	
Number of office locations in India (Provide details)	
Number of office locations globally (Provide details)	
Number of employees in India and global	

CONTACT DETAILS:			
First Name		Last Name	
Designation			
Address for correspondence			
Contact Number (Office Landline)			
Mobile Number			
Official Email ID			
GSTN No			
PAN No			

Bank Account No	
IFSC Code	
Registered Address of Company	

23. Format for statement of Deviation

The following are the particulars of deviations from the requirements of the Instructions to bidders:

	CLAUSE	DEVIATION	REMARKS (Including Justification)

24. Duration of the Contract Period

Initial Contract period will be for five years. The contract duration shall be same as of RAILTEL'S CUSTOMER's contract duration with RailTel until otherwise terminated earlier. The contract duration can be renewed / extended by RailTel at its discretion as per customer requirement, in case RAILTEL'S CUSTOMER extends / renews services with RailTel by virtue of extending / renewing / new issuance of one or more Purchase Order(s) placed by RAILTEL'S CUSTOMER to RailTel.

25. Variation in Contract

+/- 50 % variation may be operated during the period of validity of agreement with the approval of competent authority with similar terms and procedure as specified in the agreement.

26. Restrictions on 'Transfer of Agreement'

The SELECTED BIDDER shall not assign or transfer its right in any manner whatsoever under the contract / agreement to a third party or enter into any agreement for sub-contracting and/or partnership relating to any subject matter of the contract / agreement to any third party either in whole or in any part i.e. no sub-contracting / partnership / third party interest shall be created.

27. Suspension, Revocation or Termination of Contract / Agreement

27.1. RailTel reserves the right to suspend the operation of the contract / agreement, at any time, due to change in its own license conditions or upon directions from the competent government authorities, in such a situation, RailTel shall not be responsible for any damage or loss caused or arisen out of aforesaid action. Further, the suspension of the contract / agreement will not be a cause or ground for extension of the period of the contract / agreement and suspension period will be taken as period spent. During this period, no charges for the use of the facility of the SELECTED BIDDER shall be payable by RailTel.

27.2. RailTel may, without prejudice to any other remedy available for the breach of any conditions of agreements, by a written notice of Three (03) month issued to the SELECTED BIDDER, terminate/or suspend the contract / agreement under any of the following circumstances:

- a) The SELECTED BIDDER failing to perform any obligation(s) under the contract / agreement.
- b) The SELECTED BIDDER failing to rectify, within the time prescribed, any defect as may be pointed out by RailTel.
- c) Non adherence to Service Level Agreements (SLA) which RailTel has committed to RAILTEL CUSTOMER for the pertinent tender.
- d) The SELECTED BIDDER going into liquidation or ordered to be wound up by competent authority.
- e) If the SELECTED BIDDER is wound up or goes into liquidation, it shall immediately (and not more than a week) inform about occurrence of such event to RailTel in writing. In that case, the written notice can be modified by RailTel as deemed fit under the circumstances. RailTel may either decide to issue a termination notice or to continue the agreement by suitable modifying the conditions, as it feels fit under the circumstances.
- f) It shall be the responsibility of the SELECTED BIDDER to maintain the agreed Quality of Service, even during the period when the notice for surrender/termination of contract / agreement is pending and if the Quality of Performance of Solution is not maintained, during the said notice period, it shall be treated as material breach liable for termination at risk and consequent of which SELECTED BIDDER's PBG related to contract / agreement along with PBG related to the Empanelment Agreement with RailTel shall be forfeited, without any further notice.
- g) Breach of non-fulfillment of contract / agreement conditions may come to the notice of RailTel through complaints or as a result of the regular monitoring. Wherever considered appropriate RailTel may conduct an inquiry either suo-moto or on complaint to determine whether there has been any breach in compliance of the terms and conditions of the agreement by the successful bidder or not. The SELECTED BIDDER shall extend all reasonable facilities and shall endeavor to remove the hindrance of every type upon such inquiry. In case of default by the SELECTED BIDDER in successful implementation and thereafter maintenance of services / works as per the conditions mentioned in this EOI document, the PBG(s) of SELECTED BIDDER available with RailTel will be forfeited.

28. Dispute Settlement

28.1. In case of any dispute concerning the contract / agreement, both the SELECTED BIDDER and RailTel shall try to settle the same amicably through mutual discussion / negotiations. Any unsettled dispute shall be settled in terms of Indian Act of Arbitration and Conciliation 1996 or any amendment thereof. Place of Arbitration shall be New Delhi.

28.2. The arbitral tribunal shall consist of the Sole Arbitrator. The arbitrator shall be appointed by the Chairman & Managing Director (CMD) of RailTel Corporation of India Ltd..

28.3. All arbitration proceedings shall be conducted in English.

29. Governing Laws

The contract shall be interpreted in accordance with the laws of India. The courts at New Delhi shall have

exclusive jurisdiction to entertain and try all matters arising out of this contract.

30. Statutory Compliance

30.1. During the tenure of this Contract nothing shall be done by SELECTED BIDDER in contravention of any law, act and/ or rules/regulations, there under or any amendment thereof and shall keep RailTel indemnified in this regard.

30.2. The Bidder shall comply and ensure strict compliance by his/her employees and agents of all applicable Central, State, Municipal and Local laws and Regulations and undertake to indemnify RailTel, from and against all levies, damages, penalties and payments whatsoever as may be imposed by reason of any breach or violation of any law, rule, including but not limited to the claims against RailTel or its Customer under Employees Compensation Act, 1923, The Employees Provident Fund and Miscellaneous Provisions Act, 1952, The Contract Labour (Abolition and Regulation) Act 1970, Factories Act, 1948, Minimum Wages Act and Regulations, Shop and Establishment Act and Labour Laws which would be amended/modified or any new act if it comes in force whatsoever, and all actions claim and demand arising there from and/or related thereto.

31. Intellectual Property Rights

31.1. Each party i.e. RailTel and SELECTED BIDDER, acknowledges and agree that the other party retains exclusive ownership and rights in its trade secrets, inventions, copyrights, and other intellectual property and any hardware provided by such party in relation to this contract / agreement.

31.2. Neither party shall remove or misuse or modify any copyright, trade mark or any other proprietary right of the other party which is known by virtue of this EoI and subsequent contract in any circumstances.

32. Severability

In the event any provision of this EOI and subsequent contract with SELECTED BIDDER is held invalid or not enforceable by a court of competent jurisdiction, such provision shall be considered separately and such determination shall not invalidate the other provisions of the contract and Annexure/s which will be in full force and effect.

33. Force Majeure

33.1. If during the contract period, the performance in whole or in part, by other party, of any obligation under this is prevented or delayed by reason beyond the control of the parties including war, hostility, acts of the public enemy, civic commotion, sabotage, Act of State or direction from Statutory Authority, explosion, epidemic, quarantine restriction, strikes and lockouts (as are not limited to the establishments and facilities of the parties), fire, floods, earthquakes, natural calamities or any act of GOD (hereinafter referred to as EVENT) , provided notice of happenings of any such event is given by the affected party to the other, within twenty one (21) days from the date of occurrence thereof, neither party shall have any such claims for damages against the other, in respect of such non-performance or delay in performance. Provided service under this contract shall be resumed as soon as practicable, after such EVENT comes to an end or ceases to exist.

33.2. In the event of a Force Majeure, the affected party will be excused from performance during the

existence of the force Majeure. When a Force Majeure occurs, the affected party after notifying the other party will attempt to mitigate the effect of the Force Majeure as much as possible. If such delaying cause shall continue for more than sixty (60) days from the date of the notice stated above, the party injured by the inability of the other to perform shall have the right, upon written notice of thirty (30) days to the other party, to terminate this contract. Neither party shall be liable for any breach, claims, and damages against the other, in respect of non-performance or delay in performance as a result of Force Majeure leading to such termination.

34. Limitation of Liability towards RailTel

34.1. The SELECTED BIDDER liability under the contract shall be determined as per the Law in force for the time being. The SELECTED BIDDER shall be liable to RailTel for loss or damage occurred or caused or likely to occur on account of any act of omission on the part of the SELECTED BIDDER and its employees (*direct or indirect*), including loss caused to RailTel on account of defect in goods or deficiency in services on the part of SELECTED BIDDER or his agents or any person / persons claiming through under said SELECTED BIDDER, However, such liability of the SELECTED BIDDER shall not exceed the total value of the contract.

35.2. This limit shall not apply to damages for bodily injury (including death) and damage to real estate property and tangible personal property for which the SELECTED BIDDER is legally liable.

35. Confidentiality cum Non-disclosure

36.1. The Receiving Party agrees that it will not disclose to third party/parties any information belonging to the Disclosing Party which is provided to it by the Disclosing Party before, during and after the execution of this contract. All such information belonging to the Disclosing Party and provided to the Receiving Party shall be considered Confidential Information. Confidential Information includes prices, quotations, negotiated issues made before the execution of the contract, design and other related information. All information provided by Disclosing Party to the Receiving Party shall be considered confidential even if it is not conspicuously marked as confidential.

36.2. Notwithstanding the foregoing, neither Party shall have any obligations regarding non-use or non-disclosure of any confidential information which:

- a) Is already known to the receiving Party at the time of disclosure:
- b) Is or becomes part of the public domain without violation of the terms hereof;
- c) Is shown by conclusive documentary evidence to have been developed independently by the Receiving Party without violation of the terms hereof:
- d) Is received from a third party without similar restrictions and without violation of this or a similar contract.

36.3. The terms and conditions of this contract, and all annexes, attachments and amendments hereto and thereto shall be considered Confidential Information. No news release, public announcement, advertisement or publicity concerning this contract and/or its contents herein shall be made by either Party without the prior written approval of the other Party unless such disclosure or public

announcement is required by applicable law.

36.4. Notwithstanding the above, information may be transmitted to governmental, judicial, regulatory authorities, if so, required by law. In such an event, the Disclosing Party shall inform the other party about the same within 30 (thirty) Days of such disclosure.

36.5. This Confidentiality and Non- Disclosure clause shall survive even after the expiry or termination of this contract.

36. Insurance

The SELECTED BIDDER agrees to take insurances to cover all the elements of the project under this EOI including but not limited to Manpower, Hardware, Software.

37. Waiver

Except as otherwise specifically provided in the contract, no failure to exercise or delay in exercising, any right, power or privilege set forth in the contract will operate as a waiver of any right, power or privilege.

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RAILTEL

PROFORMA FOR PERFORMANCE BANK GUARANTEE BOND
(On Stamp Paper of Rs one hundred)

(To be used by approved Scheduled Banks)

1. In consideration of the RailTel Corporation of India Limited, having its registered office at Plate-A, 6th Floor, Office Tower-2, NBCC Building, East Kidwai Nagar, New Delhi-110023 having agreed to exempt(Hereinafter called "the said Contractor(s)") from the demand, under the terms and conditions of an Purchase Order No.....dated.....made between.....and..... for (hereinaftercalled " the said Agreement") of security deposit for the due fulfillment by the said Contractor (s) of the terms and conditions contained in the said Agreement, on production of a Bank Guarantee for Rs.(Rs only). We (indicate the name of the Bank) hereinafter referred to as "the Bank") at the request of..... Contractor(s) do hereby undertake to pay the RailTel an amount not exceeding Rs..... against any loss or damage caused to or suffered or would be caused to or suffered by the RailTel by reason of any breach by the said Contractor(s) of any of the terms or conditions contained in the said Agreement.

2. We, Bank do hereby undertake to pay the amounts due and payable under this Guarantee without any demur, merely on demand from the RailTel stating that the amount is claimed is due by way of loss or damage caused to or would be caused to or suffered by the RailTel by reason of breach by the said Contractor(s) of any of terms or conditions contained in the said Agreement or by reason of the Contractor(s) failure to perform the said Agreement. Any such demand made on the Bank shall be conclusive as regards the amount due and payable by the Bank under this guarantee. However, our liability under this guarantee shall be restricted to an amount not exceeding Rs .

3. We, bank undertake to pay to the RailTel any money so demanded notwithstanding any dispute or disputes raised by the Contractor(s) / Tenderer(s) in any suit or proceedings pending before any court or Tribunal relating thereto our liability under this present being, absolute and unequivocal. The payment so made by us under this Bond shall be a valid discharge of our liability for payment there under and the Contractor(s) / Tenderer(s) shall have no claim against us for making such payment.

4. We, Bank further agree that the Guarantee herein contained shall remain in full force and effect during the period that would be taken for the performance of the said Agreement and that it shall continue to be enforceable till all the dues of the RailTel under or by virtue of the said Agreement have been fully paid and its claims satisfied or discharged or till RailTel certifies that the terms and conditions of the said Agreement have been fully and properly carried out by the said Contractor(s) and accordingly discharges this Guarantee. Unless a demand or claim under the Guarantee is made on us in writing on or before the We shall be discharged from all liability under this Guarantee thereafter.

5. We,..... (indicate the name of Bank) further agree with the RailTel that the RailTel shall have the fullest liberty without our consent and without affecting in any manner our obligations hereunder to vary any of the terms and conditions of the Agreement or to extend time of to postpone for any time or from time to time any of the powers exercisable by the RailTel against the said contractor(s) and to forbear or enforce any of the terms and conditions relating to the said Agreement and we shall not be relieved from our liability by reason of any such variation, or extension to the said Contractor(s)

or for any forbearance, act or omission on the part of RailTel or any indulgence by the RailTel to the said Contractor(s) or by any such matter or thing whatsoever which under the law relating to sureties would, but for this provision, have affect of so relieving us.

This Guarantee will not be discharged due to the change in the Constitution of the Bank or the Contractor(s) / Tenderer(s).

(indicate the name of Bank) lastly undertake not to revoke this Guarantee during its currency except with the previous consent of the RailTel in writing.

.....the day of 2024

for
(indicate the name of the Bank)

Witness

1. Signature Name

2. Signature Name

Note: Claim Period of BG will be 365 days more than the BG Validity date.

RailTel Bank Detail for SFMS are:

- To mandatorily send the Cover message at the time of BG issuance.
- IFSC Code of ICICI Bank to be used (ICIC0000007).
- Mention the unique reference(RAILTEL6103)in field 7037



Format for COVERING LETTER

COVERING LETTER (To be on company letter head)

EoI Reference No: **RCIL/EOI/CO/ITB/2025-26/IT services to RCIL customer/6** dated **03.07.25**

Date:

To,

JGM/IT
RailTel Corporation of India Ltd.
Plate-A, 6th Floor, Office Tower-2,
NBCC Building, East Kidwai Nagar,
New Delhi 110023

Dear Sir,

SUB: Participation in the EoI Process

Having examined the Invitation for EoI document bearing the reference number _____ released by your esteemed organization, we, undersigned, hereby acknowledge the receipt of the same and offer to participate in conformity with the said Invitation for EoI document. I/We also agree to keep this offer open for acceptance for a period of 180 days from the date of submission of EOI response bid to RailTel and in default thereof,

If our application is accepted, we undertake to abide by all the terms and conditions mentioned in the said Invitation for EoI document.

We hereby declare that all the information and supporting documents furnished as a part of our response to the said Invitation for EoI document, are true to the best of our knowledge. We understand that in case any discrepancy is found in the information submitted by us, our EoI is liable to be rejected.

Authorized Signatory

Name

Designation

Contact Details



**Compliance to Rule 144 (xi) of GFR, 2017 including amendments till date
(On Organization Letter Head)**

Bid Ref No. :

Date:

To,

Jt.General Manager (IT),
RailTel Corporation of India Limited,
Plate-A, 6th Floor, Office Block Tower-2,
East Kidwai Nagar, New Delhi - 110023

Ref : EOI No. RCIL/EOI/CO/ITB/2025-26/IT services to RCIL customer/6 dated 03.07.25

Dear Sir,

I, the undersigned, on behalf of M/s , have read the clause/para regarding restrictions on procurement from a bidder of a country which shares a land border with India and on sub-contracting to contractors from such countries.

(a) I certify that M/s is not from such a country and will not sub-contract any work to a contractor from such countries unless such contractor is registered with the Competent Authority. I also certify that M/s will not offer any products / services of entity from such countries unless such entity is registered with the Competent Authority.

OR (Strikeout either (a) or (b), whichever is not applicable)

(b) I certify that M/s is from such a country and has been registered with the Competent Authority. I also certify that M/s has product/services of entity from such countries and these entity / entities are also registered with the Competent Authority.

(Where applicable, evidence of valid registration by the Competent Authority is to be attached with the bid.)

I hereby certify that M/s fulfills all requirements in this regard and is eligible to be considered.

I hereby acknowledge that in the event of acceptance of my bid on above certificate and if the certificate is found to be false at any stage, the false certificate would be a ground for immediate termination of contract and further legal action in accordance with the Law.

Signature of Authorised Signatory

Name

Designation

Undertaking for Non-Blacklisting & Arbitration Case
(On Organization Letter Head)

Bid Ref No. :

Date:

To,

Jt. General Manager (IT),
RailTel Corporation of India Limited,
Plate-A, 6th Floor, Office Block Tower-2,
East Kidwai Nagar, New Delhi - 110023

Ref : EOI No. RCIL/EOI/CO/ITB/2025-26/IT services to RCIL customer/6 dated 03.07.25

Dear Sir,

I, the undersigned, on behalf of M/s , hereby submits that

1. We are not blacklisted by any State / Central Government Ministry / Department / Corporation / Autonomous Body at the time of submission of bid.

2. We are not having any ongoing or past, arbitration case(s) with RailTel at the time of submission of bid.

I hereby acknowledge that in the event of acceptance of bid of M/s on above undertaking and if the undertaking is found to be false at any stage, the false undertaking would be a ground for immediate termination of contract and further legal action in accordance with the Law, including but not limited to the encashment of Bank Guarantee related to Empanelment and Performance Bank Guarantee (PBG), as available with RailTel, related to this EoI.

Signature of Authorized Signatory

Name

Designation

रेलटेल
RAILTEL

Indicative SD-WAN Solution Overview

Introduction

Software-Defined Wide Area Networking (SD-WAN) is a modern approach to WAN management, designed to improve performance, reduce costs, and enhance flexibility. Traditional WANs rely heavily on costly MPLS links and centralized security architectures that may no longer support the performance and scalability demands of modern cloud-based applications.

This SD-WAN solution delivers application-centric, scalable, and secure connectivity between headquarters and branch locations using cost-effective broadband and 4G/5G internet links. It integrates next-generation firewall (NGFW) capabilities for unified security and performance across the network.

Design Highlights

Network Topology

- Hub-and-Spoke Architecture with centralized security and routing at the data center or headquarters.
- Spokes (Branches) connected via dual WAN links (Broadband + 4G/5G).
- IPsec VPN Overlays for secure communication with support for dynamic routing and spoke-to-spoke tunnels (ADVPN).

Link Usage Strategy

- Broadband: Primary link for general traffic due to higher bandwidth.
- 4G/5G: Secondary or primary for latency-sensitive applications like VoIP or as a failover path.

Key Features

SD-WAN Functionality:

- Application-aware routing.
- SLA-based path selection and failover.
- Dynamic multipath optimization.

Security:

- Integrated NGFW with IPS, antivirus, web filtering, and SSL inspection.
- Secure VPN tunnels using AES-256 encryption with SHA-256 authentication.
- Optional Zero Trust Network Access (ZTNA) for remote access.

Resilience and Performance:

- Automatic link failover based on latency, jitter, and packet loss.
- Direct spoke-to-spoke communication support.
- WAN optimization techniques such as byte caching and TCP acceleration.

Centralized Management:

- Centralized configuration, analytics, and policy enforcement.
- Support for zero-touch provisioning (ZTP).
- Integration with APIs for automation via scripts or orchestration platforms.

Deployment Considerations Hub Design

- High VPN throughput capacity.
- Redundancy using active-active or active-passive clustering.
- Dynamic routing with BGP route reflectors for scalability.
- Supports centralized analytics and management modules.



Spoke Design

- Dual WAN links: 4G/5G modem and broadband port.
- Support for path steering based on performance SLAs.
- Local breakout for internet-bound traffic where needed.

Performance & Security Optimization

- Routing Policies: Prioritize critical business applications.
- SLA Tuning: Define thresholds for latency, jitter, and packet loss.
- Security Controls: Enable firewall, intrusion prevention, antivirus, and web filtering features across all nodes.

Testing & Future-Proofing

- Failover Testing: Simulate outages to verify path redundancy.
- Performance Monitoring: Measure throughput, link health, and application performance metrics.
- Security Audits: Run regular policy and vulnerability assessments.
- 5G-Readiness: Modular design to support future upgrades.
- IPv6 Support: Ensure compatibility with evolving internet standards



Indicative Location of customer

Details of 226 warehouses			
S. No.	Warehouse Name	Region	Warehouse Address
1	ANAND	AHMEDABAD	CW, Borsad Road, Anand - 386001
2	BARODA-I	AHMEDABAD	CW, Old Channi Road, B/h Kiran Motors Ltd, Vadodara - 390002
3	CW VADOD	AHMEDABAD	CW, Nr. Vadod Railway Station, District – Kaira - 388370
4	KARACHIA	AHMEDABAD	CW, Nr. Fly Over Bridge, IPCL Road, Karachia, Post – Ranoli District – Vadodara - 391350
5	NADIAD	AHMEDABAD	CW, Marida Gate, Nadiad - 387001
6	BANG-I/APMC/YESHWANTPURA	BANGALORE	CW, APMC YARD YESHWANTHPUR, BANGALORE -22
7	BELGAUM	BANGALORE	CW, APMC Yard, Nehru Nagar, Belgaum-590010
8	BIDAR	BANGALORE	CW Corporation, Plot No. 11 A & B, Kolhar Indl., Area, Bidar- 585403
9	DAVANGERE	BANGALORE	Opp DRR SCHOOL, P.B. Road, Davangere-577003
10	DHARWAD	BANGALORE	CW Corporation, No.129/B KIADB, Belur Industrial Area, Dharwad-580011
11	GADAG-I	BANGALORE	Sambhapur Road, Gadag - 582101
12	GADAG-II(PEG)	BANGALORE	KIADB Industrial Area,Narasapur, Gadag – 582102
13	GULBARGA-I	BANGALORE	Humnabad Road, Nehru Ganj, Gulbarga-585104
14	GULBARGA-II	BANGALORE	Hirapur Post, Gulbarga-585103
15	HUBLI	BANGALORE	CW hubballi Near KOF Taj Nagar, Hubballi-580031
16	NARGUND	BANGALORE	APMC Market Yard, Nargund-582207
17	PANAMBUR/CFS	BANGALORE	CW, Near NMPT Admin Ofce, Panambur, Mangalore-10
18	SEDAM	BANGALORE	CW, Chincholi Road. TQ: Sedam, 585222
19	SHIKARIPUR	BANGALORE	Shimoga Road, Shikaripur-577427
20	SOUNDATTI	BANGALORE	APMC Market Yard, Soundatti-591126, Belgaum Distt.

21	TUMKUR/GUBBI	BANGALORE	CW, Plot No.137-139, KIADB Industrial, Area Anthrasanahalli, Tumkur-572106
22	BALAGHAT(PEG)	BHOPAL	Waraseoni Road,Garra,Balaghat-481001.
23	BHATAPARA-I(PEG)	RAIPUR	CW1 Bhatapara, near mandi, link road, Bhatapara 493118
24	BHATAPARA-II	RAIPUR	Surkhi Road, Bhatapara 493118
25	BHIND(PEG)	BHOPAL	LAHAR Road,Industrial Area, Bhind-477001
26	BHOPAL-I	BHOPAL	Chhola road,Near Nishatpura Cabin,Bhopal(MP) 462010
27	BILASPUR-I	RAIPUR	Near Housing Board Colony, Deorikhurd, Bilaspur 495001
28	BILASPUR-II(PEG)	RAIPUR	CW, Industrial Area, Tifra, Bilaspur 495223
29	BURHANPUR-I	BHOPAL	Bhahadurpur Road,Burhanpur-450331
30	CHHINDWARA(PEG)	BHOPAL	Jawahar Nagar, Kashi House, Satna - 485001
31	DHAMTARI	RAIPUR	Majratola Ward no. 18, Bhatgaon - Soram Road, Dhamtari 493773
32	INDORE-IV	BHOPAL	Near LaxmiBai Nagar Mandi Indore(MP) 452001
33	KATNI	BHOPAL	Panna Road,Kuthala,Katni(MP)-483501
34	MAKSI(PEG)	BHOPAL	Plot No.28,Industrial Area,Maksi 465106 shajapur District
35	MALANPUR	BHOPAL	R/1-A,Industrial Area Ghironji,Malanpur(Dist.Bhind) 477117
36	MORENA-I	BHOPAL	Jiwajigang,Morena-465106
37	MORENA-II(PEG)	BHOPAL	Krishi Upaj Mandi Samiti,Morena(MP) 458001
38	NARSINGHPUR-I(PEG)	BHOPAL	Krishi Upaj Mandi Samithi Campus,Narsingpur-487001.
39	PITHAMPUR(PEG)	BHOPAL	Sector-1,PlotNo.250,Pithampur.district:dhara 454774
40	RAIGARH-I	RAIPUR	Kabir Chowk, Orissa Road, Raigarh 496001
41	RAIGARH-II(PEG)	RAIPUR	Gurh Umaria Village, Orissa Road, Raigarh 496001
42	RAIPUR-IV	RAIPUR	Rawabhata Raipur - 493221
43	SANWAR	BHOPAL	Krishi Upaj Mandi Samiti,Premises Sanwer(MP)District-Indore 453551

44	SHEOPURKALAN-I	BHOPAL	Khatouli Road, Jaida Sheopurkalan - 476337.
45	SHEOPURKALAN-II(PEG)	BHOPAL	Station Road ,Sheopurkalan-476337
46	SOHAGPUR	BHOPAL	Piparia Road,Sohagpur.District:Hoshangabad 461771
47	ABOHAR-I	CHANDIGARH	Kirpa Ram Marg,Abohar-151 116 , FIROZPUR , PUNJAB
48	ASSANDH	PANCHKULA	New Grain Market,Sirsal Road Assandh , PANCHKULA , HARYANA
49	BARHI	PANCHKULA	C/o HSIDC Complex,G.T.Road,Plot No.475-478,Teh.Ganaur,Barhi,Distt.Sonepat. , SONIPAT , HARYANA
50	BATHINDA(PEG)	CHANDIGARH	Delhi Mansa Road, Bathinda—151 001 , BATHINDA , PUNJAB
51	BHOGPUR	CHANDIGARH	Near Sugar Mill, Bhogpur- 144 201. , JALANDHAR , PUNJAB
52	CHANALON	CHANDIGARH	Focal Point, Near Kurali,Chanalon - 140 103. , SAHIBZADA AJIT SINGH NAGAR , PUNJAB
53	CHARKHI DADRI	PANCHKULA	Near Bus Stand,Loharu Road, MC Colony, Charkhi Dadri -127306 , BHIWANI , HARYANA
54	CW BIBIPUR (JIND)	PANCHKULA	CW, Bibipur, VPO Bibipur, Bhiwani Road, distt. Jind , BIBIPUR , HARYANA
55	CW DRASS	CHANDIGARH	DRASS , KARGIL , LADAKH
56	CW MANDI ADAMPUR	PANCHKULA	Near Anaj Mandi, Mandi Adampur , HISAR , HARYANA
57	CW ZANSKAR	CHANDIGARH	Sheela Road, Near Indian Army Camp, Padum , ZANSKAR , LADAKH
58	DEHRA(PEG)	CHANDIGARH	Khabli Dosarka, P.O. Barwara, Dehra, Distt. Kangra. H.P. -17710 1 , KANGRA , HIMACHAL PRADESH
59	GARSHANKAR	CHANDIGARH	Near Dana Mandi, Garhshankar 144527 , HOSHIARPUR , PUNJAB
60	GURDASPUR	CHANDIGARH	Pandori Road,Gurdaspur 143521 , GURDASPUR , PUNJAB
61	HISSAR	PANCHKULA	Sirsa Road, Hissar-125 001 , HISAR , HARYANA
62	HOSHIARPUR	CHANDIGARH	Near Pressure Cooker Factory, Focal Point-4, Phagwara Road, Hoshiarpur- 146 001 , HOSHIARPUR , PUNJAB
63	INDRI	PANCHKULA	Near New Anaj Mandi, Indri, Distt. Karnal -132 041 , KARNAL , HARYANA
64	JAGADHARI	PANCHKULA	C/o HSIIDC Complex, Manak Pur, Jagadhari , YAMUNANAGAR , HARYANA

65	KAITHAL	PANCHKULA	Opp. Sunshine School, Jind Road, Post Box No.26, Kaithal 136 027 , KAITHAL , HARYANA
66	KARNAL-I	PANCHKULA	Near Old Grain Market, Matak Mazari, Karnal , KARNAL , HARYANA
67	KARNAL-III	PANCHKULA	Bajida Jattan Road, Outside, Jundla Gate, Karnal-132 001P , KARNAL , HARYANA
68	LADWA	PANCHKULA	Hinori Road,Ladwa,Distt.Kurukshetra , KURUKSHETRA , HARYANA
69	MANDI	PANCHKULA	Ner Chowk, Mandi-175 008 , MANDI , HIMACHAL PRADESH
70	MANDI GOBINDGARH(PEG)	CHANDIGARH	Plot No.C-10 to 14, C5 to 29 Industrial Focal Point,Focal Point Mandi Gobindgarh-147 301 , FATEHGARH SAHIB , PUNJAB
71	MANSA	CHANDIGARH	Khokar Marg, Mansa , MANSA , PUNJAB
72	MOGA-I	CHANDIGARH	Opposite Bhag Cinema, Moga -142001. , MOGA , PUNJAB
73	MOGA-II(PEG)	CHANDIGARH	Behind Nestle India Ltd.Moga -142001. , MOGA , PUNJAB
74	MOHALI	CHANDIGARH	Plot No.A/EL-I, Phase-IX, Industrial Area, SAS Nagar, , SAHIBZADA AJIT SINGH NAGAR , PUNJAB
75	NABHA	CHANDIGARH	Behind New Anaj Mandi, Near Idgah, Malerkotla Road, Nabha - 147 201. , NABHA , PUNJAB
76	NABHA BD	CHANDIGARH	Base Depot,Behind New Anaj Mandi,Malerkotla Road,Nabha-147 201 , NABHA , PUNJAB
77	NARAINGARH	PANCHKULA	Near Govt.College,Kullarpur Road,Naraingarh-134 203 , AMBALA , HARYANA
78	NARWANA	PANCHKULA	New Anaj Mandi, Narwana,Distt. Jind- , JIND , HARYANA
79	PATHANKOT BD	CHANDIGARH	Base Depot, Chakki Bank Prem Nagar,Pathankot. , PATHANKOT , PUNJAB
80	ROPAR(PEG)	CHANDIGARH	Near New Grain Market, Ropar-140 001 , RUPNAGAR , PUNJAB
81	SIRHIND	CHANDIGARH	Baba peer colony, sirhind , SIRHIND , PUNJAB
82	SIRSA	PANCHKULA	C/o HSIDC Complex, Near Delhi Pul, Hissar Road, Sirsa-125 055 , SIRSA , HARYANA
83	SOLAN	PANCHKULA	Vill. Kather, P.O. Chambaghat, Solan - 173 213 , SOLAN , HIMACHAL PRADESH
84	SONEPAT	PANCHKULA	Near Kalupur Chungi, Rohtak Road, Sonapat-131 001 , SONIPAT , HARYANA

85	TOHANA(PEG)	PANCHKULA	HSIDC Complex, Opp. Rly. Station,Tohana, Distt. Fatehabad , FATEHABAD , HARYANA
86	CFS CHITLAPAKKAM/CHROME PET	CHENNAI	CW,Chitlapakkam Post, Chromepet,Chennai - 600 064.
87	CHIDAMBARAM	CHENNAI	CW, Manalur,Keerapalayam Post, Chidambaram – 608602.
88	CUDDALORE(PEG)	CHENNAI	CW, Plot No. 18, SIPCOT Industrial Complex, Phase II,Chemplast Opposite, Semman Kuppam Village, Cuddalore – 607 005
89	HOSUR(PEG)	CHENNAI	CW, Plot No.56,57 &58A, SIPCOT Phase – II, Moranapalli Village, Hosur – 635130
90	KUMBAKONAM	CHENNAI	CW,Needamangalam Road,Kumbakonam - 612 001
91	MADURAI-II	CHENNAI	CW, No.1, Thiruparamkundram Road, Palanganatham,Madurai - 625003
92	MANNARGUDI	CHENNAI	CW,Pamani,Mannargudi - 614 014
93	NAGERCOIL	CHENNAI	CW, Pallivilai Road, Vetturanimadam,Nagercoil- 629 003
94	SINGANALLUR ACC AND ICD	CHENNAI	CW, Neelikonampalayaam, Singanallur Post, Coimbatore - 641033.
95	THANJAVUR	CHENNAI	CW,1 Vallam Road, Thanjavur - 613 007
96	THOOTHUKUDI CFS	CHENNAI	Container Freight Station, No.10, Sipcot Industrial Complex, Bypass Road, Madathur, Korampallam Post,Tuticorin - 628 101
97	TRICHY	CHENNAI	CW, K.K. Nagar,Tiruchirappalli - 620 021
98	UDUMALPET	CHENNAI	CW,Tiruppur Road, Earipalayam,Udumalpet.642126
99	VIRUDHUNAGAR(PEG)	CHENNAI	CW, 23, Patel Road, Virudhunagar-626001
100	JASPUR	DELHI	Patrampur Road Jaspur 244712 (Uttarakhand) , JASPUR , UTTARAKHAND
101	KASHIPUR-I	DELHI	Bazpur Road, PO-Kashipur, Distt.- Udam Singh Nagar -244713 , UDHAM SINGH NAGAR , UTTARAKHAND
102	KASHIPUR-II	DELHI	CW-II , UDHAM SINGH NAGAR , UTTARAKHAND

103	KHATIMA	DELHI	New Mandi Complex, Pilibhit Road, Post-Charu Beta,Khatima-- 262308 (Udhamsinghnagar) , UDHAM SINGH NAGAR , UTTARAKHAND
104	SRI NAGAR(PEG)	DELHI	Near Anchal Dairy, Pauri Road Srinagar-246174 (Garhwal) , GARHWAL , UTTARAKHAND
105	DHUBRI	GUWAHATI	R.K.Mission Road P.O.- Bidyapara,Dhubri Dist.Dhubri(Assam) PIN- 783324
106	DIMAPUR	GUWAHATI	CW, Khermhal, Near Naga Cemetry, Dimapur- 797112(Nagaland)
107	JORHAT-I	GUWAHATI	CW,P65Q+V88, Cinnamara, Jorhat, Jorhat CD Block Part, Assam 785008 PO-Cinnamara, Dist-Jorhat -785008
108	SORBHOG	GUWAHATI	CW, Near B.N. College P.O.- Sorbhog Dist. Barpeta(Assam)PIN- 781317(Assam)
109	ADILABAD	HYDERABAD	CW, Rampur Road, Adilabad - 504001
110	ADONI	HYDERABAD	CW, A.M.C.Road, Adoni, Kurnool - 518301
111	BODHAN(PEG)	HYDERABAD	CW, Bodhan, Nizamabad - 503185
112	DUGGIRALA	HYDERABAD	CW, Door no 2-88, Opp RailGate, Duggirala, Guntur -522330
113	GADWAL(PEG)	HYDERABAD	CW, IEEJA Road, Jogulamba Gadwal - 509125
114	GUDIVADA	HYDERABAD	CW, Gudivada,Krishna -521301
115	KADAPA (Part-I)	HYDERABAD	CW, New Industrial Estate, Erramakkapalli, Kadapa-516 001
116	KAIKALUR	HYDERABAD	CW, Atapaka, Kaikalur, Krishna - 521 333
117	KAKINADA	HYDERABAD	CW, New Port Area, Tarvangi, Kakinada, East Godavari- 533007
118	KARIMNAGAR-I	HYDERABAD	CW, Goddam Gadda, Kashmir Gadda, Karimnagar - 505001
119	MACHILIPATNAM	HYDERABAD	CW, Chilakalapudi ,Machillpatnam, Krishna -521001
120	MEHABOONNAGAR	HYDERABAD	CW, New motinagar, Mahabubnagar- 509001

121	NANDIKOTKUR	HYDERABAD	CW, Nandikotkur, Kurnool -518401
122	NANDYAL	HYDERABAD	CW, P.O.R.S Nandyal, Kurnool-518502
123	NIDAMANUR	HYDERABAD	CW, Nidamanur, Krishna
124	NIZAMABAD	HYDERABAD	CW, Gurbabadi Road, Dubba, Subhash Nagar, Nizamabad - 503002
125	ONGOLE	HYDERABAD	CW, Opp KIMS Hospital NH16, Throvagunta, Ongole Prakasam-523262
126	PEDAKAKANI	HYDERABAD	CW, Opposite Bommidala Cancer Institute, Pedakakani, Guntur-522509
127	RAJAHMUNDRY	HYDERABAD	CW, Sriramnagar, Rajahmundry, East Godavari - 533105
128	RAYANAPADU	HYDERABAD	CW, Base Depot, Via-Vijayawada, Rayanapadu, Krishna -521241
129	SARANGPUR	HYDERABAD	CW, Jannepally X Road, Sarangapur, Nizambad - 503186
130	SIDDIPET	HYDERABAD	CW, Opp Govt. College Siddipet-502103
131	SURYAPET	HYDERABAD	CW, Industrial estate, Shantinagar, Suryapet - 508214
132	TADEPALLIGUDEM	HYDERABAD	CW, Nallajerla Road, Tadepalligudem, West Godavari - 534101
133	VADLAMUDI	HYDERABAD	CW, Vadlamudi, Via Tenali, Guntur-522201
134	VIJAYWADA-II	HYDERABAD	CW, D.No 76-15-8, Opp Out Agency NH65, Bhavanipuram, Vijayawada 520012
135	BARAN	JAIPUR	Spl. No. 01 ,RIICO Indl Area, Baran Road, Baran-325205
136	BHARATPUR	JAIPUR	Plot No. G-162 to 165 & F-166 to 171, Brij Ind. Area, Behind Nafed Plant, Phase-II, Hathni Road, Bharatpur-321001
137	BIKANER-I	JAIPUR	Behind Sabzi Mandi, Pugal Road, Bikaner-334004
138	BIKANER-II	JAIPUR	Opposite Govt. Engineering College, Karni Industrial Area, Ph.II Bikaner-334004
139	CHOMU	JAIPUR	Via Udaipuria, PO-Bhopawas, Tehsil -Chomu-303807 Distt : Jaipur-303807
140	DEOLI	JAIPUR	Plot No. SPL-04, RICCO Area Deoli, Distt : Tonk 304804

141	HANUMANGARH -I	JAIPUR	Sector - 8, New Mandi-335512
142	HANUMANGARH -II	JAIPUR	RIICO Phase-II , Opposite RIICO, Water Works, Hanumangarh-335512
143	JHUNJHUNU	JAIPUR	Plot No. SP-287 RICCO Industrial Area, Jhunjhunu-333001
144	KOTPUTLI	JAIPUR	Near Cement Factory,Vill.- Ramsinghpura Gopalpura Road,Kotputll, Distt. Jaipur-303108
145	SIKAR	JAIPUR	Jagmalpura, Via-Katrathal, Post-Bhadwasi ,Sikar-332001
146	SITAPURA-II	JAIPUR	SY-I RIICO industrial Area Sitapura Jaipur-302022
147	SRIGANGANAGAR-I	JAIPUR	Karni Marg, Near Power House, Sriganganaga-335001
148	SRIGANGANAGAR-II	JAIPUR	Udyog Vihar Plot No. E-194 to202 Sriganganaga-335001
149	SRIMADHOPUR	JAIPUR	HANSPUR ROAD, SRIMADHOPUR-332715
150	EDATHALA,ALUVA	KOCHI	CW, Ettekkar, Edathala, North P O, Aluva - 683564
151	KAKKANAD	KOCHI	CW, KINFRA-EPIP, Kakkanad, Kochi- 682030
152	KAKKANCHERRY	KOCHI	CW Kinfra Techno Industrial park, Calicut university P.O Malappuram Distt-673635
153	KANJIKODE/PALLAKAD	KOCHI	CW. Kinfra Wise Park, Kanjikode, Palakkad-678621
154	KUNNAMTHANAM(PEG)	KOCHI	CW, KUNNAMTHANAM P.O, TIRUVALLA-689581
155	ASKA(PEG)	BHUWANESWAR	Kornoli, Odisha 761106
156	BALASORE II	BHUWANESWAR	NH-5, Banaparia, P.O. Kuruda, Balasore, Odisha,
157	BALASORE(PEG)	BHUWANESWAR	Near Industrial Estate P.S Bamapada,Distt:Balasore-756056
158	BALJITPARA(PEG)	BHUWANESWAR	Chinuda Road, Po-Balbhadrapur, Via- Annapala
159	BARGARH-I	BHUWANESWAR	CW, BARGARH, At/Post: Bargarh, Near Goru Hata,
160	BERHAMPORE(PEG)	KOLKATA	Vill.Bhanjethia(Near Hata Colony) Raj, Dist. Murshidabad. Pin.742102
161	BERHAMPUR	BHUWANESWAR	Lanjipalli Road, Post: Berhampur,Dist: Ganjam-760008,
162	BOLANGIR(PEG)	BHUWANESWAR	CW Bolangir, At-Madhiapally, Near Tata Motors

163	CHANDRAKONA ROAD(PEG)	KOLKATA	Rangamati (Sukantamore), PO. Road. Digri, C.K.Road., Dist. Midnapore-721252.
164	CHOUDWAR	BHUWANESWAR	Gopalpur Industrial Estate Kajalakana, Post: Chasapara, Choudwar, Dist: Cuttack -754027
165	DURGACHAK	KOLKATA	Near Durgachak Police Stn. P.O. Durgachak Midnapore-721 602
166	GARDEN REACH	KOLKATA	Opp.Netaji Subhas Dock Gate No 4.Circular Garden Reach Road,Kolkata-700 043
167	JATNI(PEG)	BHUWANESWAR	At-Sandhapur, Near Centurion University, Jatni
168	JEYPORE	BHUWANESWAR	Regulated Market, Committee Compound, Telliguda,Post: Jeypore,Dist: Koraput-764002
169	JUNAGARH(PEG)	BHUWANESWAR	Kuruguda Road, Junagarh,Dist: Kalahandi-766014
170	KALAMATI	BHUWANESWAR	AT-BOUDIAPARA,NEAR OMFED TRAINING CENTRE, GOSHALA, SAMBALPUR
171	KENDUPALLI-I(PEG)	BHUWANESWAR	Near Dashmile Chowk, PO Chakarkend VIA Sohela, Distt. Bargarh (Orissa) - 768033
172	KENDUPALLI-II(PEG)	BHUWANESWAR	Village Kendupalli PO Chakarkand VIA Sohela, Distt. Bargarh (Orissa) - 788033
173	KHARAGPUR(PEG)	KOLKATA	PO. Rakhajangall, Kharagpur Pin 721301
174	KOKSARA(PEG)	BHUWANESWAR	CW,OPPOSITE FIRE STATION,AT/PO-KOKSARA,
175	MALDA(PEG)	KOLKATA	Near Narayanpur Silk Factory, P.O.Narayanpur, Malda-732 141.
176	MARSHAGHAI(PEG)	BHUWANESWAR	AT-VILLAGE-MASHAKANI, P.O. JADUPUR, KENDRAPADA,
177	MOGRA(GOARA)	KOLKATA	G.T. Road (Military Camp), P.O. Diksue, Via. Mogra. Distt. Hooghly-712146
178	NABARANGPUR(PEG)	BHUWANESWAR	Kosagumda road, near Polytechnic Engg. Collage, PO-Agnipur,
179	PANIHATI	KOLKATA	Kishori Mohan Banerjee Road, P.O. Panihati Distt. 24 Parganas(North) 700114
180	RAYAGADA	BHUWANESWAR	Near TV Tower, Thumbiguda Dist: Rayagada, PIN -765001
181	SARGACHI(PEG)	KOLKATA	Vill: Mankara, P.O.Balarampur Colony , Murshidabad
182	SARUL	KOLKATA	Vill & P.O. Ura, G.T. Road Dist. Burdwan, Pin-71 3433

183	SONEPUR(PEG)	BHUWANESWAR	At :Babupalli ,Po:Kalapathar,Dist-Subarnapur,Sonepur -767017
184	BAHRAICH	LUCKNOW	P.O. Kalpipara, Baharaich - 271801
185	BALLIA	LUCKNOW	P.O. Tikampur, Ballia - 277001
186	BANDA	LUCKNOW	Near Nawab Tank, Naraini Road PO-BadokharKhurd, Banda- 210001
187	BASTI	LUCKNOW	Plastic Complex, PO-PuraniBasti, Basti - 272001
188	BHADOHI	LUCKNOW	Village Ismaila, PO-Uchetha, Bhadohi- 221401
189	BIJNORE	LUCKNOW	Rasulpur Pirthi, Nazibabad Road Bijnor- 246701
190	BISALPUR	LUCKNOW	Near Railway Station, Bisalpur- 202201
191	CHANDAUSI-I	LUCKNOW	Chandausi - 244923, Diss. Moradabad
192	CHANDAUSI-II	LUCKNOW	Naveen Mand, Chandausi - 244923
193	CHIRGAON	LUCKNOW	Krishi Utpadan Mandi, Chirgaon - 284301 Diss. Jhansi
194	DUMARIAGANJ	LUCKNOW	Near Baidola Chauraha, Dumariaganj- 272189 Distt. Siddharthnagar
195	ETAWAH	LUCKNOW	New Krishi Utpadan Mandi Shmali Bharthan Road, Etawah - 206001
196	FAIZABAD	LUCKNOW	Navin Mandi, Rae Bareli Road Faizabad - 224001
197	GOLA GOKARNATH	LUCKNOW	Aliganj Road, Gola - 262802 Diss. Kheeri
198	HARDOI(PEG)	LUCKNOW	132 KV Power Station, Lucknow Road, Hardoi-241001
199	JAHANGIRABAD-I	LUCKNOW	Bahipur Doraha, Jahangirabad-202394
200	JAHANGIRABAD-II	LUCKNOW	Navin Mandi, Jahangirabad-202394
201	MAUNATH BHANJAN	LUCKNOW	UPSIDC Complex, Tajopur, Maunath Bhanjan-275101
202	MUZAFFAR NAGAR BD	LUCKNOW	Bamanheri(Base Depot), PO, Rampur , Muzaffarnagar-251001
203	MUZAFFAR NAGAR-I	LUCKNOW	Kukra Road, Muzaffarnagar-251001
204	NAINI(PEG)	LUCKNOW	Plot No.D-1,UPSIDC Ind. Area, PO, TSL, Mirzapur Road, Naini (Allahabad)
205	RAMPUR	LUCKNOW	PB. No. 39, Agapur, Rampur-249001
206	ROBERTSGANJ	LUCKNOW	Pipri Road, Robertsganj-231221 Distt.Sonbhadra
207	SAHARANPUR BD	LUCKNOW	Pilkhani, Saharanpur-247001
208	SHAHGANJ	LUCKNOW	Near Railway Crossing/ Sugar Mill, Shahganj-223101 Distt. Jaunpur

209	SHAHJAHANPUR	LUCKNOW	Krishi Utpadan Mandi, Roza, Shahjahanpur-242001
210	SHAMLI	LUCKNOW	New Mandi, Bhosawal Road, Shamli-247776 Distt. Muzaffarnagar
211	AKOLA-I	MUMBAI	Deshmukh File,Akola-444001
212	AKOLA-II(PEG)	MUMBAI	Behind APMC Mohata Mill,Akola 4444006
213	AMBERNATH-I	MUMBAI	Ambernath Badlapur Raod, Chikhloli Phata, Post-, Jambhul,MIDC Ambernath Badlapur Road Ambernath Dist. Thane 421301
214	GONDIA-II(PEG)	MUMBAI	Plot No-B-28-29, Post,Dakhani, Gondia-441614
215	MIRAJ	MUMBAI	P-8,Block-C, MIDC Area, Miraj-416410
216	MIRAJ BD	MUMBAI	Near Manki Nagar, Colony Miraj 416410
217	SANGLI	MUMBAI	Market Yard , Sangli -416416
218	YAVATMAL(PEG)	MUMBAI	Near Octroi Check Post, Dhamangaon Road, Yavatmal-445001
219	BETTIAH(PEG)	PATNA	CW Krishi Utpadan, Bazar Samiti Campus Bettiah-845438
220	DARBHANGA	PATNA	CW, Darbhanga, APMC Yard, Shivdhara, Darbhanga (Bihar) PIN - 846004
221	HAZARIBAGH	PATNA	CW, Hazaribagh, Jail Road, P.O. - Hazaribagh, Distt. - Hazaribagh (Jharkhand) PIN – 825301
222	KATIHAR	PATNA	CW, atihar, Marketing Yard,Tingachhiya, Katihar (Bihar) PIN – 8541050
223	KHAGARIA(PEG)	PATNA	CW C/O-AMC Market Yard, Bazar Samiti, Sanhauli Khagaria-851204 Bihar)
224	MADHEPURA	PATNA	CW, Madhepura Ganesh Asthan, College Road, Madhepura (Bihar) PIN – 852113

225	MUNGER	PATNA	CW, Munger APMC Yard, Safiabab, Distt. - Munger (Bihar) PIN – 811214
226	SUPAUL	PATNA	CW, Supaul, Gaurav Garh, Supaul, Pipra Road, Near Jawahar Navoday Bidyalaya, Distt. - Supaul ((Bihar)PIN – 852131

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रेलटेल
RAILTEL