

RailTel Corporation of India Ltd

(A Mini Ratna PSU under Ministry of Railways)

NOTICE INVITING EXPRESSION OF INTEREST (EOI)

EOI No.: RailTel/SR/SBC/COFFEE BOARD(LAN-INFRA)/01 Dated 15-07-2025

For selection of BA/SI

for "Supply, Installation, Testing, Commissioning, and Maintenance of LAN-INFRA at Coffee Board (Bangalore)"

RAILTEL CORPORATION OF INDIA LIMITED

No-6/1, 12th Main, Opp-Mount Carmel College, Vasanthnagar, Bangalore 560 052 https://www.railtelindia.com

रेलटेल कॉर्पोरेशन <mark>ऑफ इंडिया लिमिटेड</mark> (रेल मंत्रालय के अधीन एक मिनी रत्न सार्वजनिक उपक्रम)

नंबर-6/1, 12वीं मुख्य, माउंट कार्मेल कॉलेज के सामने, वसंतनगर, बैंगलोर 560052

निविदा आमंत्रण सूचना

ईओआई नोटिस संख्या: रेलटेल/एसआर/एसबीसी/कॉफी बोर्ड (लैन-इन्फ्रा)/01 दिनांक 15-07-2025

रेलटेल कॉर्पोरेशन ऑफ इंडिया लिमिटेड, (इसके बाद "रेलटेल" के रूप में संदर्भित) केवल कॉफ़ी बोर्ड, बैंगलोर के लिए उपयुक्त भागीदार के चयन के लिए रेलटेल के सूचीबद्ध बिजनेस एसोसिएट्स (बीए) बिजनेस पार्टनर (बीपी) / आईटी-आईसीटी बिजनेस पार्टनर्स से "कॉफी बोर्ड (बैंगलोर) के लैन-इन्फ्रा की आपूर्ति, स्थापना, परीक्षण, कमीशनिंग और रखरखाव अनुबंध" के लिए ईओआई आमंत्रित करता है।

ईओआई अनुसूची और अन्य विवरण इस प्रकार हैं:

1	वेबसाइट के माध्यम से ईओआई की उपलब्धता	15-07-2025 को 13:00 बजे से				
2	बोली जमा करने की आरंभ तिथि	15-07-2025 को 13:00 बजे से				
3	ऑफर जमा करने की अंतिम तिथि	18-07-2025 को 17:00 बजे से पहले				
4	बोलीदाताओं के प्रस्तावों को खोलना	18-07-2025 को 17:30 बजे				
5	ईओआई की अनुमानित राशि	Rs.33,88,628/-				
6	टोकन बयाना राशि जमा	₹ 33,886/-**				
7	निष्पादन बैंक गारंटी	एलओए का 2.5%				
8	जेवी/कंसोर्टियम की अनुमति	नहीं				
	ऑफर <u>https://railtel.enivida.com</u> पर प्रस्तुत किए जाएंगे ।					

कॉफ़ी बोर्ड, बैंगलोर के सभी नियमों और शर्तों में काम का दायरा, आईटीटी, जीटीसी, भुगतान, एसएलए और जुर्माना, वारंटी आदि शामिल हैं, सभी बोली लगाने वालों द्वारा अनुपालन किया जाएगा और सफल भागीदार के साथ बैक टू बैक आधार पर लागू होगा। इस कार्यालय से एलओआई/एलओए/पीओ/एसओ जारी होने की तारीख से 03 महीने के भीतर सभी प्रकार से पूरा कार्य पूरा किया जाएगा।

कॉफ़ी बोर्ड, बैंगलोर का निविदा दस्तावेज इस ईओआई के अंत में रखा गया है। उद्धृत मूल्य सभी करों, शुल्कों, लेवी आदि सहित होगा। सभी दस्तावेजों को पृष्ठ संख्या के साथ उचित अनुक्रमण और हस्ताक्षर के साथ प्रस्तुत किया जाना चाहिए। किसी भी स्पष्टीकरण के लिए निम्नलिखित नामित अधिकारियों से संपर्क किया जा सकता है:

किसी भी स्पष्टीकरण के लिए निम्नलिखित नामित अधिकारियों से संपर्क किया जा सकता है:

प्रथम स्तर दुसरा स्तर

आलोक रंजन कुमार कल्याण सुन्दरम सहायक महाप्रबंधक / विपणन-तकनीकी महाप्रबंधक / बैंगलोर

इमेल: alok@railtelindia.com इमेल: kumar@railtelindia.com

बोलीदाताओं से अनुरोध है कि वे ई निविदा पोर्टल पोर्टल के साथ पंजीकृत हों और किसी भी संशोधन/शुद्धिपत्र के लिए समय-समय पर जांच करें।

RAILTEL CORPORATION OF INDIA LIMITED

(A Mini Ratna PSU under Ministry of Railways)
No-6/1, 12th Main, Opp-Mount Carmel College,
Vasanthnagar, Bangalore 560052

Notice Inviting Tender

EOI Notice No: RailTel/SR/SBC/COFFEE BOARD(IT-INFRA) /01 Dated 15-07-2025

RailTel Corporation of India Ltd., (hereinafter after referred to as "RailTel") invites EOIs from RailTel's Empanelled Business Associates (BA) Business Partner (BP)/IT-ICT Business Partners only for the selection of suitable partner for "Supply, Installation, Testing, Commissioning, and Maintenance of LAN-INFRA at Coffee Board (Bangalore)" as per the description and specifications enclosed herewith.

The EOI schedule and other details are as under:

1	Availability of EOI through Website	From 13:00 Hrs. of 15-07-2025					
2	Bid Submission Start Date	From 13:00 Hrs. of 15-07-2025					
3	Last date for submission of offers	18-07-2025 before 17:00 Hrs					
4	Opening of Bidder's offers	17:30 Hrs of 18-07-2025					
5	Estimated Amount of EOI	Rs.33,88,628/-					
6	Token Earnest Money deposit	Rs.33,886/-**					
7	Performance Bank Guarantee	2.5% of the LoA %					
8	JV / Consortium	Not allowed					
	Offers shall be submitted in https://railtel.enivida.com						

All the terms & conditions of COFFEE BOARD, Bangalore including Scope of work, ITT, GTC, Payments, SLA & Penalties, warranty etc., shall be complied with by all bidders and applicable on back-back basis with the successful partner. Entire work shall be completed in all respects within 03 months from the date of issue of LoI/LoA/PO/SO from this office.

The tender document of COFFEE BOARD, Bangalore is placed at the end of this EoI. Price quoted shall be all inclusive of taxes, duties, levies etc.,

All the documents must be submitted with proper indexing with page numbers & signed.

For any clarification following designated officials may be contacted:

1st Level 2nd Level

Alok Ranjan Kumar Kalyana Sundaram

AGM/Mktg General Manager/TM/Bangalore

Email: alok@railtelindia.com Email: kumar@railtelindia.com

Contact Number: 9717644178 Contact Number: 9717644416

The bidders are requested to get registered with eNivida portal and do check from time to time for any Amendments/Corrigendum. For any interpretation, English version of NIT will be final.



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1. Introduction about RailTel

RailTel Corporation of India Limited (RailTel), an ISO-9001:2000 organization is a Mini Ratna Government of India undertaking under the Ministry of Railways. The Corporation was formed in Sept 2000 with the objectives to create nationwide Broadband Telecom and Multimedia Network in all parts of the country, to modernize Train Control Operation and Safety System of Indian Railways and to contribute to realization of goals and objective of national telecom policy 1999.

RailTel has approximately 60000 Kms of OFC along the protected Railway tracks. The transport network is built on high capacity DWDM and an IP/ MPLS network over it to support mission critical communication requirements of Indian Railways and other customers. RailTel has Tier-III Data Center in Gurgaon and Secunderabad hosting / collocating critical applications. RailTel is also providing Telepresence as a Service (TPaaS), where a High-Definition Video Conference facility bundled with required BW is provided as a Service.

For ensuring efficient administration across India, country has been divided into four regions namely, Eastern, Northern, Southern & Western each headed by Executive Director and Headquartered at Kolkata, New Delhi, Secunderabad & Mumbai respectively. These regions are further divided into territories for efficient working. RailTel has territorial offices at Guwahati, & Bhubaneswar in East, Chandigarh, Jaipur, Lucknow in North, Chennai & Bangalore in South, Bhopal, and Pune & Ahmedabad in West. Various other territorial offices across the country are proposed to be created shortly.

RailTel's business service lines can be categorized into three heads namely B2G/B2B (Business to Government and Business to Business) and B2C (Business to customers):

a) Licenses & Service portfolio:

Presently, RailTel holds Infrastructure Provider -1, National Long-Distance Operator, International Long-Distance Operator and Internet Service Provider (Class-A) licenses under which the following services are being offered to various customers:

- MPLS VPN
- Internet Leased Line
- Transport Services
- Dark Fibre
- Tower Colocation

- Tele-Presence as a Services (HD Video Conferencing)
- RailWire (Broadband Services)
- Data Centre Services
- Turnkey Solutions in ICT
- Digital Service (Aadhaar based solution, Railwire Saathi, Online Tendering, WiFi as a Service, Predictive maintenance etc)

• Content on D

• Station Wi-Fi

- Content on Demand (COD)
- Video Surveillance Services
- Railway Display Network (RDN)
- High Speed Mobile Corridor

Core Services



Value Added Services



Emerging Services



b) CARRIER SERVICES

- 1. National Long Distance: Carriage of Inter & Intra -circle Voice Traffic across India using state of the art NGN based network through its Interconnection with all leading Telecom Operators
- 2. Lease Line Services: Available for granularities from E1, DS-3, STM-1 & above
- 3. Dark Fiber/Lambda: Leasing to MSOs/Telco's along secured Right of Way of Railway tracks
- 4. Co-location Services: Leasing of Space and 1000+ Towers for collocation of MSC/BSC/BTS of Telco's

c) ENTERPRISE SERVICES

- 1. Managed Lease Line Services: Available for granularities from E1, DS-3, STM-1 & above
- 2. MPLS VPN: Layer-2 & Layer-3 VPN available for granularities from 2 Mbps & above
- 3. Dedicated Internet Bandwidth: Experience the "Always ON" internet connectivity at your fingertips in granularities 2mbps to 155mbps

d) RETAIL SERVICES

Rail wire: Triple Play Broadband Services for the Masses. It is a pilot project undertaken by RailTel and currently services are offered out of Bangalore and nearby places.

2. Project Background and Objective of EOI

RailTel intends to execute the work for "SUPPLY, INSTALLATION, TESTING, COMMISSIONING, AND MAINTENANCE OF LAN-INFRA AT COFFEE BOARD (BANGALORE)" as per the description and specifications of work order.

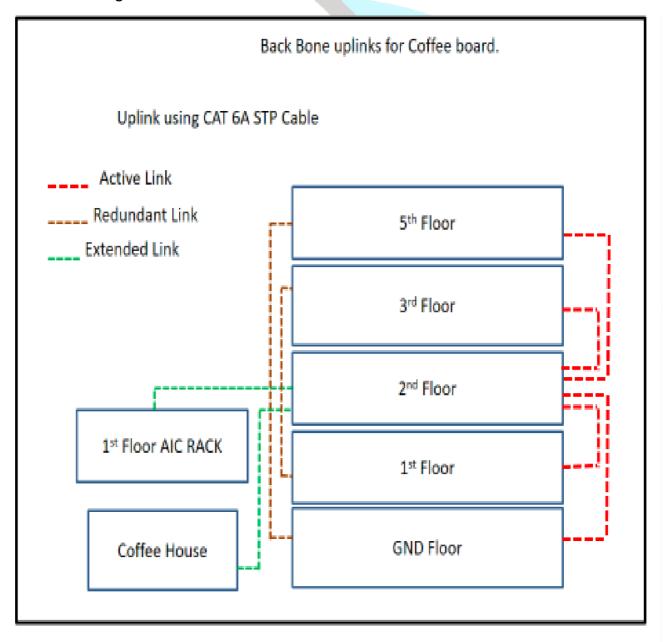
Accordingly, RailTel invites EOIs from RailTel's Empaneled Business Associates (BA) Business Partner (BP)/ IT-ICT Business Partners for the selection suitable partner for executing the work as per COFFEE BOARD, BANGALORE Purchase order No. No.CB/MAR/M IU/ 2025-261 1 1 dated 05.06.2025 for "SUPPLY, INSTALLATION, TESTING, COMMISSIONING, AND MAINTENANCE OF LAN-INFRA AT COFFEE BOARD (BANGALORE)" as per the description and specifications enclosed herewith.

3. Scope of Work

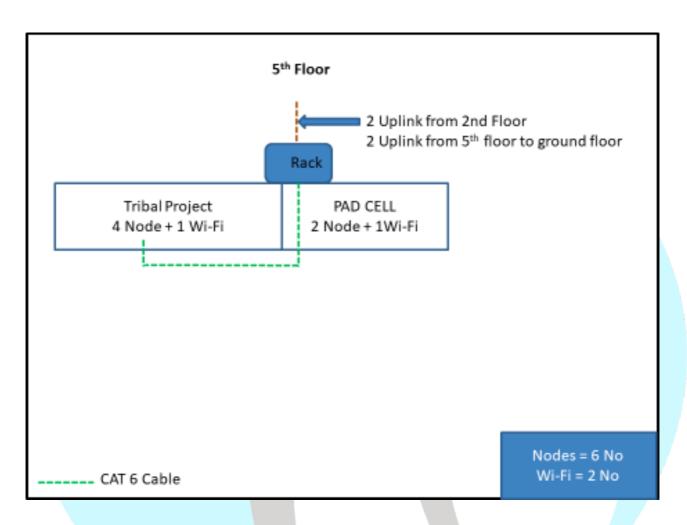
The scope of work as per COFFEE BOARD, BANGALORE Purchase order No.CB/MAR/M lU/ 2025-261 1 1 dated 05.06.2025 for "SUPPLY, INSTALLATION, TESTING, COMMISSIONING, AND MAINTENANCE OF LAN-INFRA AT COFFEE BOARD (BANGALORE)" as per the description and specifications enclosed herewith.

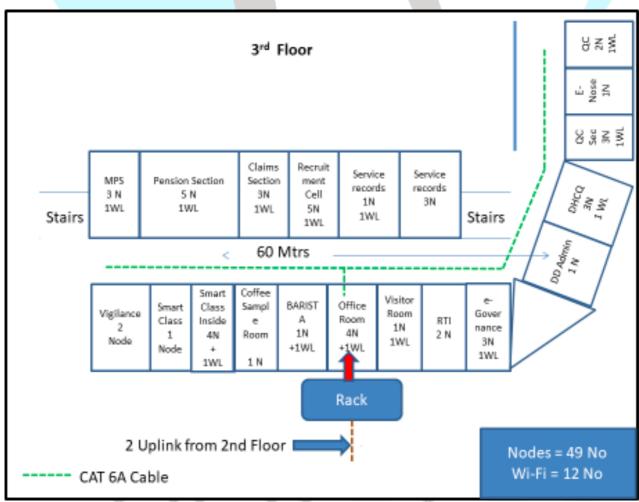
- 3.1 Schedule of Requirement (SCOPE OF WORK FOR THE SUPPLY, INSTALLATION AND COMMISSIONING OF CENTRALIZED LOCAL AREA NETWORK IN COFFEE BOARD HEAD OFFICE, BENGALURU)
 - 3.1.1 Centralized LAN Implementation and Document Preparation, Supply of LAN Passive items/equipment's, laying of cables and installation, Commissioning and one-year warranty support for Passive items/equipment's, Racks and UTP-Cables
 - 3.1.2 Supply, Installation & configuration of LAN active equipment's, commissioning and warranty support for five years of Active equipment's with Quarterly Preventive maintenance

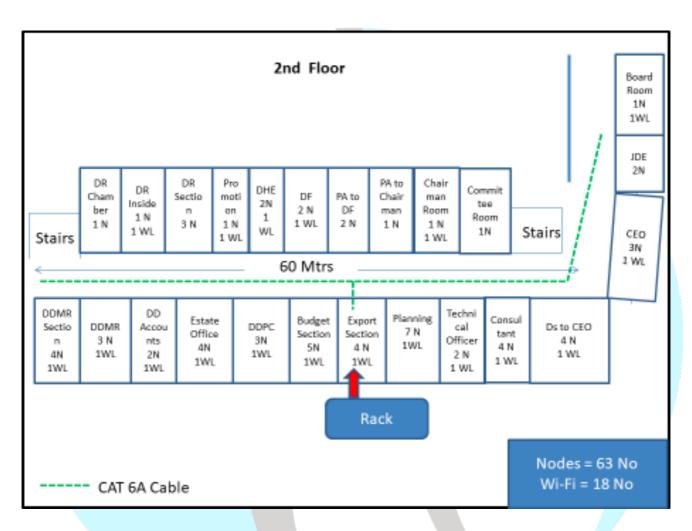
3.2 Network Diagram

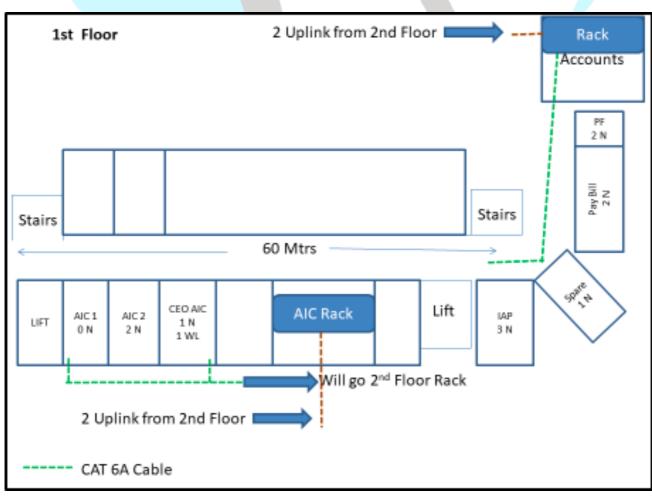


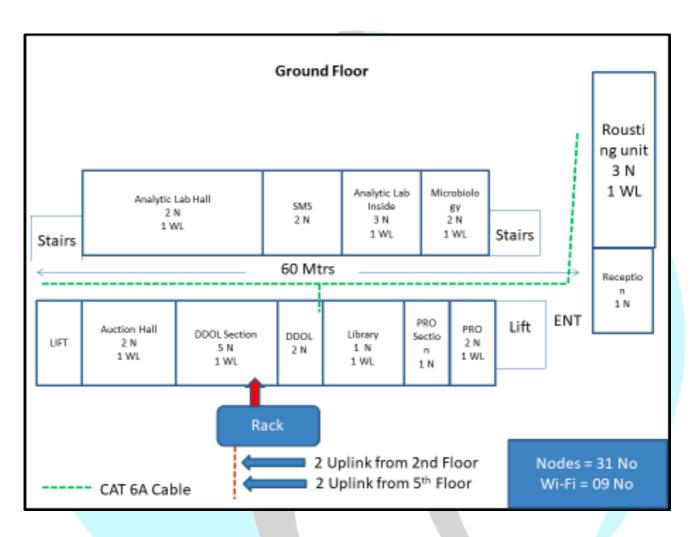


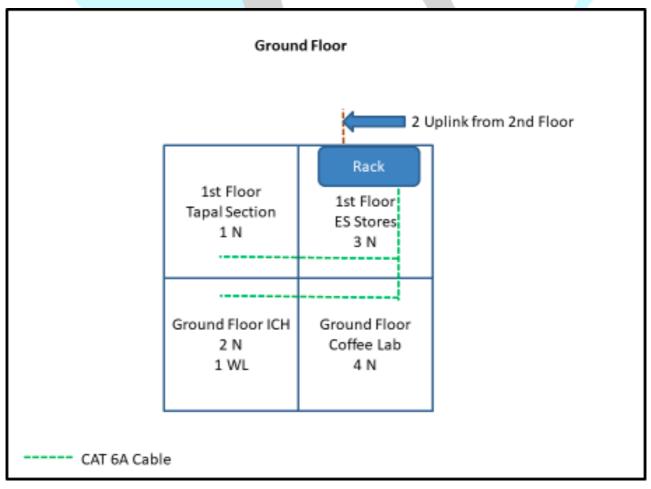












3.3 Node Details

		Location/ Room		Wi-Fi	
S: No	Floor	Name	Node	Nodes	Total
	Ground				
1	Floor	Rousting Unit	3	1	4
	Ground	_			
2	Floor	Reception	1	0	1
3	Ground Floor	PRO	2	1	3
3	Ground	rko	2	1	3
4	Floor	PRO Section	1	0	1
	Ground	1 RO Section	1	· ·	1
5	Floor	Library	1	1	2
	Ground				
6	Floor	DDOL	2	0	2
·	Ground				
7	Floor	DDOL Section	5	1	6
0	Ground	Amatica II-11	2	1	
8	Floor	Auction Hall	2	1	3
9	Ground Floor	Analytical Lab	2	1	3
9	Ground	Alialytical Lau	2	1	3
10	Floor	SMS	2	0	2
10	Ground	51.12	_		
11	Floor	Analytical Lab	3	1	4
	Ground				
12	Floor	Micro Biology	2	1	3
	Ground	2. 22. 4	_		_
13	Floor	Coffee house	6	1	7
	for Ground floo		32	9	41
1	First Floor	CEO AIC	1	1	2
2	First Floor	AIC 2	2	0	2
3	First Floor	AIC 1	2	0	0
4	First Floor	Tapal Section	1	0	1
5	First Floor	EB Stores	3	0	3
6	First Floor	IAP	3	0	3
7	First Floor	Spare	1	0	1
8	First Floor	Pay Bill	2	0	2
9	First Floor	PF	2	0	2
	for Frist Floor		17	1	18
Total Hodes	Second		1/	1	10
1	Floor	DDMR Section	4	1	5
	Second				
2	Floor	DDMR	3	1	4
	Second				
3	Floor	DD Accounts	3	1	4
	Second				
4	Floor	Estate Office	4	1	5

I	Second		[I	1
5	Floor	DDPC	3	1	4
3	Second	DDIC	3	1	4
6	Floor	Budget Section	5	1	6
	Second				
7	Floor	Export Section	4	1	5
	Second				
8	Floor	Planning	7	1	8
	Second				
9	Floor	Technical Officer	2	1	3
	Second				
10	Floor	Consultant	1	1	2
11	Second	DG (GEO	4	1	~
11	Floor Second	DS to CEO	4	1	5
12	Floor	CEO	3	1	4
12	Second	CEO	3	1	4
13	Floor	JDE	2	0	2
	Second		_		_
14	Floor	Board Room	1	1	2
	Second				
15	Floor	Committee	1	0	1
	Second				
16	Floor	Chairman Room	1	1	2
	Second				
17	Floor	PA to Chairman	1	0	1
10	Second	DA 42 DEO			2
18	Floor Second	PA to DFO	2	0	2
19	Floor	DF	2	1	3
17	Second	DI	2		3 /
20	Floor	DHE	2	1	3
	Second				
21	Floor	Promotion	1	1	2
	Second				
22	Floor	DR	3_	0	3
	Second				
23	Floor	DR Inside	1	1	2
24	Second	DD C1 1			
24	Floor	DR Chamber	2	0	2
	for Second Flo		61	18	79
1	Third Floor	Vigilance	2	0	2
2	Third Floor	Smart Class	1	0	1
3	Third Floor	Smart Class Office	4	1	5
4	Third Floor	Coffee Sample Room	1	0	1
5	Third Floor	Barista Lab	2	1	3
6	Third Floor	office room	4	1	5
7	Third Floor	Visitor Room	1	1	2
8	Third Floor	RTI	2	0	2
9	Third Floor	e-Governance	3	1	4
10	Third Floor	DD Admin	1	0	1
	Third Floor	DHCQ	3	1	4
11	I DIECT HICCOR			1 1	4

12	Third Floor	QC Section	3	1	4
13	Third Floor	e-Nose	1	0	1
14	Third Floor	Separating Lab	2	1	3
15	Third Floor	Service Records	3	0	3
16	Third Floor	Service Records	1	1	2
17	Third Floor	RV	5	1	6
18	Third Floor	Claims Section	3	1	4
19	Third Floor	Pension Section	5	1	6
20	Third Floor	MPS	3	1	4
Total Nodes	for Third Floor		49	13	62
1	Fifth Floor	PAD Cell	2	1	3
2	Fifth Floor	Tribal Project	6	2	8
Total Nodes	for Fifth Floor		8	3	11

3.4 Bill of Quantity

							Bill o	f Quant	tity						
					Ra	ıck	UTP I		24 Port Jack	1U Horizontal		UTP	L2 Sv Po	vitch- oE	L3 Switch- PoE
SI			Wi-						Panel	Cable			24	48	
No	Floor	Node	Fi	Total	12U	24U	1Mtr	2Mtr	1	manager	1Mtr	2Mtr	Port	Port	24 Port
	Ground														
1	Floor	26	8	34	1		34	34	2	2	2	2		1	
2	First Floor	17	1_	10			18	18	1	1	2	2	2		
2	FIRST FIOOT	17	1	18			10	19	1	1			2		
3	Second Floor	61	189	79		1	79	79	4	4	6	6		2	1
4	Third Floor	49	13	62		1	62	62	3	3	2	2	2	1	
5	Fifth Floor	8	3	11	1	Ţ	11	11	1	1	2	2	1	1	
6	Additional Block	6	1	7	1		7	7	1	1	2	2	1		
Total		167	44	211	3	2	211	211	12	12	16	16	6	4	1

4. Response to EOI guidelines

4.1 Language of Proposals

The proposal and all correspondence and documents shall be written in English.

4.2 RailTel's Right to Accept/Reject responses

RailTel reserves the right to accept or reject any response and annul the bidding process or even reject all responses at any time prior to selecting the partner, without thereby incurring any liability to the affected bidder or **Partner** or without any obligation to inform the affected bidder or bidders about the grounds for RailTel's action.

4.3 EOI response Document

The bidder is expected to examine all instructions, forms, terms and conditions and technical specifications in the bidding documents. Submission of bids, not substantially responsive to the bidding document in every aspect will be at the bidder's risk and may result in rejection of its bid without any further reference to the bidder.

All pages of the documents shall be signed in ink by the bidder including the closing page in token of his having studies the EOI document and should be submitted along with the bid. A copy of signed EOI along with it's all Corrigendum/Addendum is required to be submitted through RailTel portal duly signed digitally.

4.4 Period of Validity of bids and Bid Currency:

Bids shall remain valid for a period of Six Months(180 days) from the date of opening of this EOI. If any extension is required by customer, then the same will be extended for further period.

4.5 Negotiation:

RailTel reserves the right to negotiate with the bidder to make the bid competitive. The tenderer/s shall not increase his/their quoted rates including payment terms in case the RailTel Administration negotiates for reduction of rates. Such negotiations shall not amount to cancellation or withdrawals of the original offer and the rates originally quoted will be binding on the tenderer/s.

4.6 All offers in the prescribed forms should be submitted before the time and at fixed for the receipt of the offers. In case the schedule of requirement quoted by tenderer is incomplete with reference to tender document, the offer is liable to be rejected.

4.7 ATTESTATION OF ALTERATION:

No scribbling is permissible in the tender documents. Tender containing erasures and alterations in the tender documents are liable to be rejected. Any corrections made by the tenderer/ tenderers in his /their entries must be signed and stamp (Not initiated) by him/them.

- 4.8 The offer should be submitted at https://railtel.enivida.com as mentioned in the NIT. The offer should be complete in all aspects.
- 4.9 The bidder should submit along with all the applicable documents as per the EOI

4.10 Information to Bidder

- 4.10.1 Guidelines for preparations of response to this Eol Bidder are requested to follow the below guidelines while preparing the response to Eol.
 - a. The price bid should be in format provided in the Annexure-I, any bid not found responsive to the details mentioned in this document may be rejected.
 - b. The bidder is requested to review the response before submission as the submitted responses shall be considered final and revisions may not be permitted unless there are genuine reasons for such revisions.
 - c. Bidder should download the document and sign each page & fill the bid sheet (Annexure-I) attach all documents as required for this EOI document and submit the complete bid as explained in the EOI document. Late and delayed response to this EOI shall not be considered.
- 4.10.2 Bid Earnest Money (EMD): Rs.33,886/- to be paid in the form of RTGS/NEFT/DD along with the offer as a token EOI EMD in favour of RailTel Corporation of India Ltd as detailed below:

Bank Detail for RTGS: Name: RailTel Corporation of India Ltd | PAN : AABCR7176C Bank: Union Bank of India Branch: RP Road, Secunderabad A/C Number: 327301010373007 IFSC Code: UBIN0805050 MICR Code: 500026009

Company Tax Details GSTN: 29AABCR7176C1Z9

Security Deposit / Performance Bank Guarantee: The selected Partner shall have to submit a Bank Guarantee against Security Deposit at the rate of 2.5% of the total amount (excluding GST) to the ordered value issued by RailTel as back-to-back arrangements for the work. The Security Deposit will not earn any interest and will be refunded after 12 months from the date of final payment made by RailTel subjected to satisfactory performance of the work and there are no defects/technical issues observed. The successful bidder/BA is liable to bear the expenditure towards the rectification of any defects/technical issues noticed within 12 months from the date of final payment made by RailTel Corporation of India Limited, failing which work will be carried out by RailTel and the contractor/BA will be liable to pay the amount so spent by the RailTel and also the same will be deducted from the Security Deposit. PBG should be from scheduled commercial bank (either private or PSU) buy not from any co-operative bank or NBFC. Bank guarantee (PBG) issued by a bank must be confirmed through the Structured Financial Messaging System (SFMS). If the issuing bank fails to send the SFMS message or if there are errors in the message, the PBG shall be rejected by RailTel.

- 4.11.1 In case work share arrangements are mutually agreed between RailTel and Partner then the PBG will be proportionately decided.
- Last date & time for Submission of EOI response 4.12 EOI response should be submitted to RailTel as explained in the EOI document. The bids submitted after the specified date and time mentioned in the EOI will be summarily rejected.
- 4.13 Modification and/or Withdrawal of EOI response EOI response once submitted will treated, as final and no modification will be permitted. No correspondence in this regard will be entertained.

No bidder shall be allowed to withdraw the response after the last date and time for submission. The successful bidder will not be allowed to withdraw or back out from the response commitments. In case of withdrawal or back out by the successful bidder, the

Earnest Money Deposit shall be forfeited, and all interests/claims of such **Partner** shall be deemed as foreclosed. In addition, if selected partner withdraws its offer, then the **Partner** may be blacklisted.

4.14 Clarification of EOI Response

To assist in the examination, evaluation, and comparison of bids the purchaser may, at its discretion, ask the Service Partners for clarification. The response should be in writing and no change in the price or substance of the EOI response shall be sought, offered, or permitted.

5 Eligibility Criteria for Partners:

The bidders must comply with the following conditions for their eligibility in the participation for the EOI. Submit necessary declarations/certifications as per Tender Terms and Conditions:

SI. No.	Parameter	Eligibility Criteria	Supporting Documents to be Submitted	Complia nce (Y/N)
A)	Association with RailTel	The Bidder Should be RailTel's Empanelled Business Associates (BA) Business Partner (BP) with validity of association at least upto the last date of validity as cited in the customer's RFP bid. This is the primary and mandatory eligibility criteria; however, the bidder is also required to meet other eligibility criteria of this EOI. (Bidder who have already applied for the empanelment with RailTel before this EOI issuance date can also participate in the EOI. Proof of application and empanelment fee to RailTel shall be provided mandatorily in that case)	application to be submitted.	
B)	Financial Conditi			
i)	Company Registration	Should be registered under Companies Act, 1956 or Companies Act 2013 or as amended and should have at least 3 years of operations in India as on bid submission date.	1. Certificate of Incorporation / Firm Registration 2. GST Registration 3. PAN Card	
ii)	Average Annual Turnover	a) The BA in the last three financial years i.e., 2021-22, 2022-23 & 2024-2025 (as on date of EOI) should have achieved a minimum average annual turnover of Rs.58,32,942.	Turnover Certificate issued by the Statutory Auditors along with copy of the CA financial statements to be submitted. Audited P&L statements and Balance sheet and ITR for last consecutive 03 years. UDIN of the chartered accountant should invariably be mentioned on the audited financial statements.	



iii)	Positive Net	Bidder should also have a positive	Positive Net Worth Certificate	
	worth	net worth.	issued by the Statutory Auditors	
			along with copy of the CA audited	
			financial statements required.	

C)	Technical Condit	cions		
(i)	Work	The bidder must have executed	To this extent necessary PO	
	experience	similar work in last 7 years ending	copies/agreement copies /	
		last day of month previous to the	completion certificates. The	
		one in which EOI is invited.	information should also be	
			submitted in the Annexure-XI.	
		1. One similar work of not		
/		less than the Value of 60% of the	The copy of purchase order and	
/		EOI.	installation certificates signed	
		OR	by the End user department	
1		2. Two similar works each of	clearly stating value of work	
	\	not less than the Value of 40% of	completed and date of	
		the EOI.	completion of work (against the PO issued) that the bidder has	
		OR 3. Three similar works each	carried out installation of the	
		of not less than Value of 30% of	said system to this effect must	
		the EOI	be submitted with the bid	
		che 201	document. (Any prototype	
		of estimated value of contract.	installation / test set-up or	
			installation in bidder's or its	
			affiliate premises will not be	
		Definition of similar work: Works	accepted).	
		entailing completion of Supply,		
		Installation, Testing and	5	
		Commissioning of a project in the field of IT/ICT/Telecom/ CCTV	For ongoing works: Ongoing	
		for any Government department	works will be considered for	
		or Public Sector Units or public	value of completed work	
		listed companies/ State Govt. /	(minimum 70% work completion)	
		PSU's / Govt. Bodies / Railways.	certified by PO issuing authority	
			/ customer mentioning	
			completed work value on the	
		Note: Ongoing works will be considered for value of	certificate along with	
		completed for value of completed work (minimum 70%	satisfactory completion	
		work completion) certified by PO	certificate for work completed	
		issuing authority / customer	so far.	
		mentioning completed work value		
		on the certificate along with		
		satisfactory completion		
		certificate for work completed so		
		far. It shall be additional to		
		above mentioned clause.		

RAILTEL

(i)	MAF	The bidder needs to submit the	MAF as per coffee Board	
		MAF against active component from	purchase order required to be	
		the respective OEMs as part of the	submitted by bidder:	
		solution mentioning Back-to-Back	(i) The MAF is required to be	
		arrangement, TAC support, End of	addressed to COFFEE BOARD	
		Support.	referring COFFEE BOARD	
			work order and in favour of	
			RailTel.	

A Copy of Purchase/Work Order & its Commissioning Certificate issued by Work Awarding Organization is to be submitted with EOI. Also, contact Details of concerned person i.e., Name/Designation/Contact Number/Official Email ID, of the Work Awarding Organization needs to be mentioned.

For On-going projects, proof of satisfactory laying/part completion certificate for the desired quantity issued & signed by the competent authority of the client entity along with the supporting documents such as work order/purchase order clearly highlighting the scope of work, bill of material and value of the contract/ order.

- a) "Similar Works" means Installation and commissioning of IT Network Infrastructure including Access Level Layer 2/Layer 3 Switches or any related IT Systems with having obtained authorization from the OEM of the switches/router.
- b) Substantially completed works means those Works Which are at least 70% completed as on the date of tender submission (i.e gross value of Work done up to the last Date of Submission is 70% or more of the original contract price) and continuing satisfactorily.
- c) Last seven (7) Years shall be counted from 28 days prior to the date of submission of Bid.
- d) Completion certificates for works Issued by Private parties shall be Supported by TDS (Tax Deducted at Source) certificate.

6 Bidder's profile

The bidder shall provide the information in the below table:

SI. No	ITEM	Details
1	Full name of bidder	
2	Full address, telephone numbers, fax numbers, and email address of the primary office of the organization/main/head/corporate office	
3	Name, designation, and full address of the Chief Executive Officer of the bidder's organization, including contact numbers and email	

	Address	
4	Full address, telephone and fax numbers, and email addresses of	
	the office of the organization dealing with this tender	
5	Name, designation, and full address of the person dealing with the	
	tender to whom all reference shall be made regarding the tender	
	enquiry. His/her telephone, mobile, Fax and email address	
6	Bank Details (Bank Branch Name, IFSC Code, Account number)	
7	GST Registration number	

7 Schedule of Rates (SOR): The bidder should quote as per the enclosed Annexure-I

8 Evaluation Criteria:

- 8.1 The **Partner** who fulfills the Eligibility criteria shall be further evaluated against the criteria mentioned in Annexure- II as applicable.
- 8.2 RailTel reserves the right to accept or reject the response against this EOI, without assigning any reasons. The decision of RailTel is final and binding on the participants.
- 8.3 The RailTel evaluation committee will determine whether the proposal/information is complete in all respects and the decision of the evaluation committee shall be final.

9 Payment terms

- 9.1 All payments shall be paid on back-to-back basis. RailTel shall make payment to selected Partner after receiving payment from Customer as per the Payment terms defined in the COFFEE BOARD, Bangalore. In case of any penalty or deduction made by customer, same shall be passed on to partner if attributed to the Partner's portion of Scope.
- 9.2 SLAs, LD, penalties levied by customer shall be applicable on back-to-back basis on prospective bidder on value terms **not on** percentage terms.

10 Service Level Agreement

The selected bidder will be required to adhere to the SLA matrix as defined in the COFFEE BOARD, for his scope of work and the SLA breach penalty will be applicable proportionately on the selected bidder, as specified in the Tender. The SLA scoring and penalty deduction mechanism for in-scope of work area shall be followed as specified in the COFFEE BOARD, BANGALORE Purchase order No. No.CB/MAR/M lU/ 2025-261 1 1 dated 05.06.2025. Any deduction by Customer from RailTel payments on account of SLA breach which is attributable to Partner will be passed on to the Partner proportionately based on its scope of work.

If the above said work is not completed within 120 days' time from the date of receipt of this work order, liquidated damage will be levied at the rate of 1% of the cost of the work order per month subject to a maximum of 10% of the cost of work order. If the Firm fails to complete the work within the stipulated time, then Railtel has the right to terminate the contract. After termination, the RailTel can get the remaining work done through any other Company / Agency / department at the risk and cost of the Firm. However, the time can be extended by mutual agreement only where the work cannot be completed due to unforeseen reasons beyond the control of the parties. The firm has no right to demand extension of time for completion of the same, it entirely at the discretion of the Competent Authority at RailTel. If the firm fails to

complete the work within the stipulated time, the Firm is liable to pay the damages at the rate as specified above in this document which shall be deducted from the amount payable to the firm.

11 Roles and Responsibility of the BA/SI Partner

The BA/SI will be responsible for the work as per scope of COFFEE BOARD. The BA/SI should tightly integrate with OEM's solution providers and will provide manpower resources of this work. BA/SI should have sufficient backup support required for liasoning, meetings, coordination to meet the timelines of the project and its successful completion. The BA/SI shall nominate technical SPOC and account manager for this project.

The BA/SI should thoroughly study the EOI floated by RailTel, Bangalore for compliance.

- A. Documentation: BA/SI shall prepare High Level Design doc (HLD) and Low-Level Design doc (LLD) as part of implementation of the project under EoI. Bidder shall be responsible for all the documentation/ reports required at various stages of project during the currency of the project.
- B. Compliances: BA/SI shall be responsible for all the regulatory compliances related to fulfilment of delivery of this project under this EoI during its currency.
- C. Above requirements are only indicative in nature and are only guidance of the bidder to assess the quantum of work. The BA/SI is required to apply their expertise to fulfil the required objective. In case of any discrepancy/typo-graphical error mentioned in this EoI then the conditions/specifications mentioned in the COFFEE BOARD, BANGALORE Purchase order No. No.CB/MAR/M lU/ 2025-261 1 1 dated 05.06.2025, will prevail.
- D. BA/SI should handover all the OEMs' (as per the Bill of Material, Bill of Quantity, Passive and Active Components) standard warranty certificates to the Coffee Board.
- E. BA/SI should handover all the left over Bill of Quantity, if there are any to Coffee Board after the completion of Supply, Installation and Commissioning of Centralized Local Area Network in Coffee Board Head Office, Bengaluru.

F. Governance Framework:

- RailTel will setup a governance team comprising of RailTel & BA/SI. The team will have minimum of 2 member each from RailTel and BA/SI lead by GM/RailTel/SBC. The team size may increase if required based on approval of Competent Authority of RailTel.
- BA/SI shall deploy competent & experiences persons to be part of the governance team.
- The BA/SI shall comply with all the ITIL processes and shall be responsible for its implementation across the various activities and deliverables against the scope of the project.
- The BA/SI shall adhere to the governance framework put in by RailTel for the project deliverables.
- The Governance team among the other things will monitor the performance of the project and take corrective measures as required for successful delivery of the project.

The Governance Team shall be overseeing the coordination, periodical reviews, escalations, billing, documentation, customer interactions etc.

12. Arbitration

The parties through respective signatories shall settle any dispute or disagreement with respect to performance, non-performance, or defective performance of respective obligation amicably. In the event of disputes remaining unresolved, the parties shall refer the matter to a single arbitrator under arbitration law that may be applicable, whose appointment shall be done by CMD, RailTel Corporation of India Limited. The place of arbitration shall be New Delhi and the language used shall be English.

13. Force Majeure Clause

If at any time, during the continuance of this contract, the performance, in whole or part, by either party, of any obligation under this contract shall be prevented or delayed by reason of any war, hostility, act of the public enemy, Civil Commotion, Sabotage, Fires, Floods, Earthquakes, explosions, strikes, epidemics, quarantine restrictions, lockouts, any statute, statutory rules/regulations, order of requisitions issued by any Government Department or Competent Authority of acts of God (here-in-after referred to as event)then provided notice of the happening of any such event is given by either party to the other within twenty one days from the date of occurrence thereof, neither party shall, by reason of such event, be entitled to terminate this Contract nor shall either party have any claim for damage against the other in respect of such non-performance or delay in performance, and the obligations under the Contract shall be resumed as soon as practicable after such event has come to an end or ceased to exist, PROVIDED FURTHER that if the performance in whole or part of any obligation under this Contract is prevented or delayed by reason of any such event beyond a period as mutually agreed to by the RailTel and the Contract or after any event or 60days in the absence of such an agreement which ever is more, either party may at its option terminate the Contract provided also that if the contract is so terminated under this clause the RailTel may at the time of such termination take over from the Contractor at prices as provided for in the contract, all works executed or works under execution.

14. Integrity pact:

- a) RailTel (RCIL) has adopted Integrity Pact Program and for implementation thereof all tenders relating to procurement of OFC, quad cable, prefab shelters, electronic equipment's, and its installation and/or commissioning etc. and other item(s) or activity/activities proposed to be carried out or required by the Company for the value exceeding Rs. 15 crores at a time including for repair and maintenance of cable/network and any other items required for special works assigned to RailTel (RCIL) will be covered under the Integrity Pact Program and the vendors are required to sign the IP document and submit the same to RailTel (RCIL) before or along with the bids.
- b) Only those vendors who have purchased the tender document and signed the IP document can send their grievances, if any, to the Independent External Monitors (IEMs) through the nodal officer, GM (Admin & Security)/CO RailTel.

Name of IEMs and contact details:

- i) Shri. Vinit Kumar Jayaswal, Add: E-34, Brahma Apartments, Plot-7, Sector-7, Dwarka, New Delhi-110075. E-Mail: gkvinit@gmail.com M.No. +91-9871893484
- ii) Shri. Punati Sridhar, Add: 8C, Block 4, 14-C Cross, MCHS Colony, HSR 6th Sector, Bangaluru-

560102.

E-Mail: poonatis@gmail.com M.No. +91-9448105097

iii) Shri. Bipin Bihari Mallick, Add: HIG 11, Kalinga Vihar, Kalinga Nagar K5, Subudhipur, Bhubaneswar, Odisha, 751019. E-Mail: bipinmallick@gmail.com

M.No. +91-9968150900

- c) If the order, with total value equal to or more than the threshold value, is split to more than one vendor and even if the value of PO placed on any/each vendor(s) is less than the threshold value, IP document having been signed by the vendors at bid stage itself, the Pact shall continue to be applicable.
- d) Bidder of Indian origin shall submit the Integrity Pact (in 2 copies) on a non-judicial stamp paper of Rs. 100/- duly signed by the person signing the bid. If the bidder is a partnership or a consortium, the Integrity Pact shall be signed by all the partners or consortium members.
- e) Bidder of foreign origin may submit the Integrity Pact on its company's letterhead, duly signed by the person signing the bid.
- f) The 'Integrity Pact' shall be submitted by the Bidder duly signed in all pages along with the Bid in a separate envelope, duly superscripted with 'Integrity Pact'. Tender received without signed copy of the Integrity Pact document will be liable to be rejected. Proforma for signing the Integrity Pact is available in Chapter-6 of this tender document (Form No. 6).
- g) One copy of the Integrity Pact shall be retained by RailTel (RCIL) and the 2nd copy will be issued to the representative of the bidders during bid opening. If the Bidders representative is not present during the Bid opening, the 2nd copy shall be sent to the bidder by post/courier.
- h) The Integrity Pact is applicable in this tender vide CVC circular no. 10/05/09 dt.18.05.09 and revised guideline of CVC circular no. 015/VGL/091 dt. 13.01.17 or the latest updated from time to time shall be followed.

The bidder shall submit the signed Integrity Pact (2 Copies) as per Annexure - XI

Note:

- 1) All the terms & conditions of COFFEE BOARD, Bangalore including Scope of work, ITT, GTC, Payments, SLA & Penalties, warranty etc., shall be complied with by all bidders and applicable on back-back basis with the successful partner. Entire work shall be completed in all respects within 03 months from the date of issue of LoI/LoA/PO/SO from this office.
- 2) The tender document of COFFEE BOARD, Bangalore is placed at the end of this Eol.
- 3) All the documents must be submitted with proper indexing with page numbers & signed.

Annexure - I: Schedule of Requirement & Technical specification

Name of Work:

"SUPPLY, INSTALLATION, TESTING, COMMISSIONING, AND MAINTENANCE OF LAN-INFRA AT COFFEE BOARD (BANGALORE):

List of deliverables/ items / service required along with technical specification for hardware and services, which is required to be delivered as part of the scope is as follows: -

	Material (ACTIVE COMPONENT		
SI.No	Item Description	Unit	Qty
1	Layer 2, manageable 24 Port Switch with PoE + 10/100/1000 Mbps with 4 SFP + Uplink ports and slot for stacking with support for 40 Gbps or better stacking		6
2	5 years warranty support for Layer 2, manageable 24 Port Switch with PoE + 10/100/1000 Mbps with at least 4 SFP +Uplink ports and slot for stacking with support for 40 Gbps or better stacking	Nos	6
3	Layer2, Manageable 48 Port Switch with PoE + 10/100/1000 Mbps with 4 SFP + Uplink ports and slot for stacking with support for 40Gbps or better stacking		4
4	5 Years warranty for Layer 2, Manageable 48 Port Switch with PoE + 10/100/1000 Mbps with 4 SFP + Uplink ports and slot for stacking wioth support for 40Gbps or better stacking	Nos	4
5	Layer 3, manageable 24 Port Switch with PoE + 10/100/1000 Mbps with 4 SFP + Uplink ports and slot for stacking with support for 40Gbps or better stacking	Nos	1
6	5-year warranty support for Layer 3, manageable 48 Port Switch with PoE + 10/100/1000 Mbps with 4 SFP + Uplink ports and slot for stacking with support for 40Gbps or better stacking	Nos	1
	Active Installation Component		
7	Installation and Configuration of Layer 2 switch /SDN Layer Switch	Mtr	10
8	Installation and Configuration of Layer 3 Switch / SDN Layer Switch	Nos	1
	Material (PASSIVE COMPONENT)		
	Cat6, DATA Component		
9	UTP Cable CAT 6A, 305 Meter Box	Nos	26
10	Information Outlets CAT 6A, Single (1-Port)	Nos	211
11	24 port Patch Panel CAT 6A	Nos	12
12	Patch Cord CAT 6A, Length- 1 Mtrs	Nos	211
13	Patch Cord CAT 6A, Length- 2 Mtrs	Nos	211
	STP Cat6, DATA Component		

14	STP Cable CAT6, 305 Meter Box	Nos	2
15	Information Outlets STP CAT 6, Single (1-Port)		16
		Nos	
16	Patch Cord STP CAT 6, Length - 1 Mtrs	Nos	16
17	Patch Cord STP CAT 6, Length - 2 Mtrs	Nos	16
	PVC Items		
18	Supply of PVC conduit of 32mm	Mtr	300
19	Supply of PVC conduit of 40mm	Mtr	220
20	Supply of marked PVC duct of 15X15mm	Mtr	300
21	Supply of marked PVC duct of 25X25mm	Mtr	800
22	Supply of marked PVC duct of 45X45mm	Mtr	500
	Network Rack		
23	19 "Rack, Floor standing 800 mm depth 24 U Height, Front & back door (lockable), Front Glass door (toughened 4 mm).	Nos	2
	19 " Rack, Wall Mount, 600 mm depth, 12 U height, Front glass door		
24	(lockable, toughened 4 mm), with all accessories	Nos	3
25	Wire Manager/ Patch Chord Minder panel	Nos	12
	Passive Installation Component		
	Cat 6, DATA Component		
26	Laying of UTP CAT 6A / CAT 6 cable / STP (per meter)	Mtr	8540
27	Installation & Termination of information outlets (including termination of CAT 6A /CAT 6/ STP cable on I/O)	Nos	224
28	Installation & termination of UTP cable pon Patch Panel CAT 6 /CAT 6A/ STP with wire Manager	Nos	224
	Performance testing of the laid UTP CAT6 / CAT 6A / STP Cable (Penta		
29	Scanner report & documentation) (per node)	Nos	224
	PVC Items		
30	Installation of PVC Conduit of 32 mm	Mtr	300
31	Installation of PVC conduit of 40 mm	Mtr	220
32	Installation of marked PVC duct of 15 X 15 mm	Mtr	300
33	Installation of marked PVC duct of 25 X 25 mm	Mtr	800
34	Installation of marked PVC duct of 45 X 45 mm	Mtr	500
	Network Rack		
35	Installation of floor mount Rack (24, 32 & 42 U) with all accessories	Nos	2
36	Installation of wall Mount Rack (9 & 12 U with all accessories	Nos	3



Annexure- II: Evaluation Process

- (i) All the bidders who fulfil the minimum eligibility conditions of this EOI shall be further evaluated on the price quoted and the selection of partner will be done on L1 (Lowest bid) basis.
- (ii) The evaluation shall be inclusive of quoted GST rates and bidder will be under obligation for quoting/charging correct rate of tax as prescribed under the respective Tax Laws. "GST rates as applicable, Vendor should furnish break up of GST rate" for items
- (iii) The bidders are required to quote as per the BoQ attached in the tender and upload the same.
- (iv) Blank or omitted items will be considered 'Nil' and treated as having Zero value. However, bidder is bound to provide all items as per the BoQ as per the terms and conditions of this EOI and COFFEE BOARD, BANGALORE Purchase order No. No.CB/MAR/M lU/ 2025-261/11 dated 05.06.2025, without any extra cost to RailTel.
- (v) In the annexure I the bidders are requested to quote a for each of the line item. The offer will be considered for all the line items put together as a whole and not as per the individual item wise.
- (vi) Rates quoted against each schedule in above should be inclusive of basic rate, including GST, Freight, Insurance, all taxes and any other charges or cost quoted by the tenderer.
- (vii) The engineer in charge can change i.e. add or delete or modify the location/ station/ Quantity/ materials as per the coffee board requirement during the execution of the work. Detailed Technical specification are given in the Tender document.
- (viii) The bidders are required to meet all eligibility criteria mentioned in this tender document and financial bids of eligible bidders will be opened.
- (ix) Non- conformities between Figures and Words If there is a discrepancy between words and figures, the amount in words shall be prevail.
- (x) Priority, if any, for selection of partner will be provided as per RailTel's Business Associates policy and Agreed terms of Empanelment LOI/Agreement.



Annexure-III: Bid Security Declaration Form

(To be submitted on the Firm Letter Head)

Date:	4	Tender	No
То			
To,			
RailT	el Co	rporation of India Ltd.	
No-6	/1, 12	th Main, Opp-Mount Carme	el College,
Vasar	nthnas	gar, Bangalore 560052	
		, ,	

Sub: SUPPLY, INSTALLATION, TESTING, COMMISSIONING, AND MAINTENANCE OF LAN-INFRA AT COFFEE BOARD (BANGALORE) at Coffee Board, Bangalore

I/We understand that, according to tender conditions, bids must be supported by a Bid Securing Declaration.

- a) I/We accept that I/We may be disqualified from bidding for any contract with RailTel for a periodof three (3) year from the date of notification if I am/We are in a breach of any obligation under the bid conditions, made misleading or false representations in the forms, statements and attachmentssubmitted in proof of the qualification requirements.
- b) If the bid is withdrawn or varied or modified in a manner not acceptable to the Employer during the validity or extended validity period duly agreed by the Bidder.
- c) Any effort by the Bidder to influence the Employer on bid evaluation, bid comparisonor contract award decision.
- d) Fail to commence the work on the specified date as per LOA/Work order and/or. sign the Agreement AND / OR furnish the required Performance security.

I/We understand this Bid Securing Declaration shall cease to be valid if I am/we are not the successful Bidder, upon the earlier of (i) the receipt of your notification of the name of the successful Bidder; or (ii) thirty days after the expiration of the validity of my/our Bid.

Signed: (insert signature of person whose name and capacity are shown)
in the capacity of (insert legal capacity of person signing the Bid Securing
Declaration)
Name: (insert complete name of person signing the Bid Securing Declaration)
Duly authorized to sign the bid for an on behalf of (insert complete name
of Bidder)Dated on_day of(insert date of signing)
Corporate Seal (where appropriate)

Annexure IV: Format for COVERING LETTER

(To be submitted on the Firm's Letter Head)

Eol Reference I	No:	Date:

To,

RailTel Corporation of India Ltd.

No-6/1, 12th Main, Opp-Mount Carmel College, Vasanthnagar, Bangalore 560052

Sir/Madam,

Subject: SUPPLY, INSTALLATION, TESTING, COMMISSIONING, AND MAINTENANCE OF LAN-INFRA AT COFFEE BOARD (BANGALORE) at Coffee Board, Bangalore

Reference: COFFEE BOARD, BANGALORE Purchase order No. No.CB/MAR/M lU/ 2025-261/11 dated 05.06.2025

We, the undersigned bidder/s, having read and examined in detail all the bidding documents in respect to the RFP for procurement of firewall, do hereby propose to provide our services as specified in Tender.

Technical Response

We confirm having submitted the information as required by you in your Request for Proposal document. In case you require any other further information/documentary proof in this regard for evaluation of our bid, we agree to furnish the same in time to your satisfaction.

Deviations

We declare that all the services shall be performed strictly in accordance with the bid documents and there are no deviations from the requirements mentioned in this RFP

Performance Bank Guarantee

We hereby declare that in case the contract is awarded to us, we shall submit the contract performance bank guarantee in the form prescribed in the RFP.

Validity of this Bid

We agree to abide by this tender response for a period of 180 days after the date of opening of bids prescribed by RailTel, BANGALORE and it shall remain binding upon us with full force and virtue, until, within this period, a formal contract is prepared and executed. This tender response, together with your written acceptance thereof in your notification of award, shall constitute a binding contract between us and DoT.

We undertake, if our proposal is accepted, to adhere to the implementation plan for the Proposed System at DoT put forward in RFP or such adjusted plan as may subsequently be mutually agreed between us and DoT or its appointed representatives.

We also hereby declare that information furnished in this Tender is true, complete and correct to the best of my knowledge and belief. I undertake that in the event of any information being found false or incorrect at any stage, my bid shall be liable to be cancelled/ terminated without any notice or compensation in lieu thereof along with any legal proceedings.

We hereby declare that our bid is made in good faith, without collusion or fraud and the information contained in the bid is true and correct to the best of our knowledge and belief.

We understand that our bid is binding on us and that you are not bound to accept a Bid you receive.

It is hereby confirmed that I/We are entitled to act on behalf of our company/ corporation/ firm/ organization and empowered to sign this document as well as such other documents, which may be required in this connection.

We hereby submit EMD amo	unt of Rs	issued vide	from Ban	k
Thanking you,				
Yours faithfully				
(Signature of the Authorized	l signatory)			
Name	:			
Designation	:			
Phone No.	:			
Email id	:			
Date	:			

Authorized Signatory Name & Designation

Annexure V: Format for Self-Certificate & Undertaking

Self-Certificate (To be on company letter head)

To,

RailTel Corporation of India Ltd. No-6/1, 12th Main, Opp-Mount Carmel College, Vasanthnagar, Bangalore 560052

Dear Sir,

Sub: Self Certificate for Tender, Technical & other compliances

1)	Having exa	amined the	various	Techn	ical s	pecificati	ons in	the	EOI,	we	hereby	confirm	n that	we
	meet all sp	ecification												

- 2) We ______ agree to abide by all the technical, commercial & financial conditions of the COFFEE BOARD, BANGALORE Purchase order No. No.CB/MAR/M lU/ 2025-261/11 dated 05.06.2025 pertaining to the portion against which the we have quoted in this EOI on back-to-back basis. We understand and agree that RailTel shall release the payment to selected partner after the receipt of corresponding payment from end client COFFEE BOARD, BANGALORE by RailTel. Further we understand that in case selected partner fails to execute assigned portion of work, then the same shall be executed by RailTel through third party or departmentally at the risk and cost of selected partner.
- 3) We agree to abide by all the technical, commercial & financial conditions of the COFFEE BOARD, BANGALORE Purchase order No. No.CB/MAR/M lU/ 2025-261/11 dated 05.06.2025 pertaining to the portion against which the bidder has quoted in this EOI on back-to-back basis.
- 4) We hereby agree to comply with all OEM technical & Financial documentation including MAF, Technical certificates/others as per end to end requirement mentioned in the COFFEE BOARD, BANGALORE Purchase order No. No.CB/MAR/M lU/ 2025-261/11 dated 05.06.2025 pertaining to the portion against which the bidder has quoted in this EOI. We are hereby enclosing the arrangement of OEMs against each of the BOQ item quoted as mentioned COFFEE BOARD, BANGALORE Purchase order No. No.CB/MAR/M lU/ 2025-261/11 dated 05.06.2025 pertaining to the portion against which the bidder has quoted in this EOI.
- 5) We hereby undertake to work with RailTel as per COFFEE BOARD, BANGALORE Purchase order No. No.CB/MAR/M lU/ 2025-261/11 dated 05.06.2025 tender terms and conditions. We confirm to submit all the supporting documents constituting/ in compliance with the Eligibility Criteria as required in the COFFEE BOARD, BANGALORE terms and conditions like technical certificates, OEM compliance documents.

Authorized Signatory
Name & Designation

Annexure-VI: Details of the Bidder

Sl. No.			Details			
1.	Name of the Bidde					
2.	Address of the Bide	der				
3.	Status of the Comp	oany (Public Ltd/ Pvt.	Ltd)			
4.	Details of Incorpor	ation of the Company	'	Date	:	
				Ref.	#	
5.	Details of Commer	ncement of Business		Date	:	
				Ref.	#	
6.	Valid GST no.					
7.	Permanent Accoun	t Number (PAN)				
8.	_	on of the contact pe e made regarding this		ι		
9.	Telephone No. (wi	th STD Code)				
10.	E-Mail of the conta	act person				
11.	Mobile No. of the	contact person				
12.	Website					
13.	Financial Details (as per audited Balance Sheets) (in Cr)					
14.	Year	2022-2023	4	2024-2025		
15.	Net Worth					
16.	Turn Over					
17.	PAT					

Authorized Signatory
Name & Designation



Annexure- VII:

(To be executed on Non-Judicial Stamp Paper of Rs. 100/-)

FORMAT OF POWER OF ATTORNEY (in original)

In favour of signatory/s to the Tender, duly authenticated by Notary Public.

POWER OF ATTORNEY IN FAVOUR OF ----- (Name, Designation, Company name) TO ALL TO WHOM THESE PRESENTS shall come, I, (Name & address of the authorized person to subdelegate/delegate powers, delegated on him by the Board of Directors) do hereby sub-delegate/delegate, in terms of the powers delegated to me by the Board of Directors, ------(name of the Co.) to Shri (name, designation & address of the Attorney) the following: NOW KNOW YE AND THOSE PRESENTS that I, (Name & address of the authorized person to sub-delegate/delegate powers, delegated on him by the Board of Directors), do herebyauthorize and empower Shri ------ (name, designation & address of the Attorney) to do severally amongst others, for the purpose of carrying on our business, the following: a) To represent lawfully the (name of the Co.) for obtaining bid/tenderdocuments, prepare, sign, execute and submit tenders for execution of "SUPPLY, INSTALLATION, TESTING, COMMISSIONING, AND MAINTENANCE OF LAN-INFRA AT COFFEE BOARD (BANGALORE) b) To discuss the technical and financial matters, negotiate and accept prices and take decisions regarding terms and conditions and sign agreements and contracts and also to bind the (name of the Co.) to the arbitration clause included in the contract. C) For all or any of the purposes here of to sign and deliver or otherwise execute such deed or deeds, transfer or transfers, endorsement or endorsements and toperform such other acts, matters, things as the Attorney shall consider requisiteor advisable as full and effectively as the Company could do, if present and acting there. I, (Name & address of the authorized person to sub-delegate/delegate powers, delegated on him by the Board of Directors) in terms of the powers delegated to me by the Board of Directors of (name of the Co.), do hereby agree that all acts, deeds and things done by the said Attorney by virtue of this power of attorney, shall be construed asacts, deeds and things done by the Company.

I, (Name & address of the authorized person to sub-delegate/delegate powers, delegated on him by the Board of Directors), further undertake to ratify and confirm whatever our said attorney shall do or cause to be done for the Company, the said Company, in the premises, by virtue of the powers

hereby given.

IN WITNESS WHEREOF, I, (Name & address of the authorized person to sub-delegate/delegate pov	vers,
delegated on him by the Board of Directors) has, this day	
of	my
SIGNED AND DELIVERED ON	
BY	
(Name of authorized person to delegate powers)	
WITNESS:	
SIGNED AND RECEIVED ON	
BY	
(Name & designation of Attorney)	
Annexure - VIII Turnover Details	
Turnover Details	

TO WHOMSOEVER IT MAY CONCERN

This is to certify that the annual turnover furnished by << COMPANY NAME >> for last 5 years

Financial year	Total Turnover, Net worth, Profit & Loss Statement of the Company (Rs.)
2019-20	
2020-21	
2021-22	
2022-23	
2023-24	

This is as per the Statement of Accounts which has been duly verified by me and found correct.

Place:

Date:

Seal & Signature of Chartered Accountant



Annexure- IX: Format for Undertaking on Litigation(s)

(To be submitted in firm/ company letter head)

This is to certify that << COMPANY NAME >> is not involved in any litigation that may have an impact of affecting or compromising the delivery of services as required under this RFP.

We also hereby declare that information furnished in this Tender is true, complete and correct to the best of my knowledge and belief. I undertake that in the event of any information being found false or incorrect at any stage, my bid shall be liable to be cancelled/ terminated without any notice or compensation in lieu thereof along with any legal proceedings against.

Thanking you, Yours faithfully

(Signature of the Authorized signatory)



Annexure-X: Non-Disclosure Agreement (NDA) Format

CONFIDENTIAL AND MUTUAL NON- DISCLOSURE AGREEMENT

THIS AGREEMENT MADE ON THIS____DAY OF _____, 2020 AT

and/ or sensitive.

E.

	BETWEEN	
	BEIWEEN	
	he Companies Act, 1956 and having	
(Herei	nafter referred to as "Company") represented by itsduly authorized for the same which expre	
	ng or context thereof be deemed to mean and include, it ted assigns of the FIRST PART	
AND		
Railw office Delhi CS Mi repug	el Corporation of India Limited, is a Government of Indiays duly incorporated under the provisions of the Companie and Corporate office at Plat-A, 6th Floor, Office Block-110023 (hereinafter referred to as "RailTel"), represent. J.S. Marwah duly authorized for the same which expresentative and personal to the context, its successors, representative and personal to the context.	es Act, 1956 and having its registered to Tower-2, East Kidwai Nagar, New ted by Dy. General Manager/Law & ession shall mean and include unless
WHE	REAS	
Α.	Company is poised to providefor	services to project.
	101	project.
В.	RAILTEL is a Public Sector Undertaking (PSU under the Atto exploit Indian Railway's large telecom infrastructure	
C.	COMPANY and RAILTEL are working-out/ negotiate strategic business relationship (hereinafter Purpose).	ing a possible commercial and
D.	During the course of the above negotiations RAILTEL and may in conjunction with the purpose and for their mu certain information being proprietary and/or of confid COMPANY may receive and share or be grant access	tual benefit, disclose to each other dential nature, and/or RAILTEL and

and/or proprietary information which is considered trade secret, proprietary, confidential

The parties and its affiliates wish to ensure the protection and secrecy of their respective confidential information which may be disclosed, received or granted access to

by the other party and wish to reduce to writing, their agreement in this respect.

NOW THEREFORE in consideration of the mutual promises, covenants and representations recorded herein by the parties hereto and such additional promises and understanding as are hereinafter set forth, the parties agree as follows:

1) Definition

For the purpose of this agreement, the term 'Confidential Information' shall mean and include any information or data of a scientific, technical, commercial or financial nature disclosed by the Disclosing party to the Receiving Party or which is obtained by a party from the other whether in writing, pictorially, in machine readable form, on disc, mail or orally, or by any other means/ modes of disclosure and including without limitation any information contained in any written or printed document, hardware, firmware and software, information related to technology and business activities (including, but not limited to, communication systems, telecommunication, business outlooks, revenue, pricing, trade secrets), computer programs, software (including, without limitations, code, software output, screen displays, file hierarchies and user interfaces), formulas, data, inventions, techniques, technology, know-how, processes, ideas, (whether patentable or not), schematics, specifications, drawings, product designs, product plants, programming, services, strategies, third party confidential information, and corporate and personnel statistics, customer lists (potential or actual) and other customer-related information, supplier sales statistics, market intelligence, information, marketing, business subsidiaries, affiliates and other business strategies and other operations, parent, commercial information of a confidential nature.

- (a) The party disclosing the Confidential Information is referred herein to as "Disclosing Party" and the party to which such Confidential Information is disclosed is referred to herein as "Recipient Party".
- (b) "Affiliate" of the Party shall mean the Company or other person who or which is either controlled by the respective Party or who controls the respective Party or who or which is controlled by same person/ entity who controls the respective Party, either by way of significant shareholding, voting rights or technical collaboration whether directly or indirectly through its affiliate.
- Neither party shall be required to disclose any particular information (including but not limited to Confidential Information) to the other and disclosure of any such information shall be entirely voluntary and at the sole discretion of the parties and to the extent deemed necessary by it and is not intended to, and shall not, create any contractual or other relationship or obligation of any kind beyond the terms of this Agreement nor any provision or disclosure of information (including but not limited to Confidential Information) as contemplated hereunder, shall be construed as creating, conveying, transferring by one party on the other any rights, license or authority in or to the information provided. The parties hereto shall use the Confidential Information only for the limited purpose of exploring/ finalizing the possible business relationship between the parties hereto and for no other purpose whatsoever.
- 3) Both the parties acknowledge and understand that any exchange of confidential Information of any nature shall not commit or bind the other to enter into a contract or otherwise and that neither party shall rely on any information provided by the other as a commitment or an inducement to act or not to act in any given manner. Further neither party shall be liable

to the other in any manner whatsoever for any decisions, obligation, costs or expenses incurred, changes in business practices, plans, organization, products, services or otherwise of the other, as a result of this Agreement or any exchange of Confidential Information hereunder.

- 4) Both the Parties agrees and undertake to regard and preserve as Confidential Information provided by each to the other or which may be disclosed, received or granted access to by either party or come to the knowledge of either party in any manner in connection with the negotiations for the possible business relationship.
- (a) In maintaining the Confidential Information hereunder both parties agree that they shall not, without first obtaining the written consent of the other, disclose or make available to any person, firm or enterprise, reproduce or transmit, or use (directly or indirectly) for its own benefit or the benefit of others, any Confidential Information save and except that either party may disclose any Confidential Information to its Directors, officers, employees, or advisors on a "need to know" basis to enable them to evaluate such "Confidential Information" in connection with the negotiation for the possible business relationship between the Parties hereto.
 - (b) Both parties shall ensure that the said employee(s) and / or the said person(s) shall maintain confidentiality with regard to the disclosed Confidential Information, if any, and shall issue two suitable instructions and/or get two suitable written undertakings or agreements executed to binds its employees and/or the said person(s) to the same obligations of confidence and safeguarding as the parties hereto and to adhere to the confidentiality/ non-disclosure terms contained in this Agreement.
 - (c) Save and except for the purposes mentioned in clause (a) above both parties further agree that neither party will part with/ disclose any "Confidential Information" received by it to any other person directly or indirectly nor make copy(s) or reproduce in any way (including without limitation store in any computer or electronic system any written material/ documents containing "Confidential Information" and such written material/ documents will be retained under strict confidentiality by the receiving party.
 - (d) Both parties further agree that the confidential information which may pertain to or touch upon any regulatory aspects and/or dealings of either party with any statutory / government/ related agencies/ bodies, whether the said information is received verbally or in writing, will not be disclosed in any manner, either directly or indirectly, to any other persons except to its Directors, employees or advisors on a strictly 'need to know' basis.
 - (e) Both parties further agree to exercise the same degree of care that it exercises to protect its own Confidential Information of a like nature from unauthorised disclosure, but in no event shall a less than reasonable degree of care be exercised by either party.
- 6) It is mutually acknowledged and agreed that information shall not be considered "Confidential Information" to the extent, that such information: (a) at the time of disclosure was in the public domain or (b) is already known to the receiving party free of any confidentiality obligation at the time it is obtained from other party; or (c) after disclosure is or becomes publicly known or available through no wrongful act of the receiving party; or (d) is rightfully received from a third party without restriction or (e) is

approved for release, disclosure, dissemination or use by written authorization from the Disclosing Party; or (f) is required to be disclosed pursuant to a requirement of a governmental agency or law so long as the parties provide each other with timely prior written notice of such requirement and provide all reasonable co-operation in regard to taking protective action against such disclosure requirement; or (g) is disclosed after expiry of 5 (five) years from the date of expiry or earlier termination of this agreement.

However, before any party discloses any Confidential Information under clause 6, either party (to the extent permitted by law) uses its best endeavour to:

- (a) Inform other party of any circumstances and the information that will be disclosed
- (b) Give the other party a copy of a legal opinion indicating that disclosure is necessary
- (c) consult with the other party as to possible steps including without limitation, protective orders, or other appropriate remedy to avoid or limit disclosure and take those steps where they would not result in significant adverse consequences to the other party and
- (d) Gain assurances as to the confidentiality from the body to whom the information is to be disclosed.

If either party is unable to inform the other party before confidential information is disclosed, it will (to the extent permitted by law) inform the other party of the full circumstances of the disclosure and information that has been disclosed immediately after disclosure.

- 7) Both parties further agree and undertake not to disclose the information marked "Confidential Information" of the other to their agents or contractors without prior written approval from the other and without having first obtained from each agent or contractor a separate written agreement or undertaking binding them to the same obligations of confidence and safeguarding.
- The parties further recognize that it may be necessary or appropriate for COMPANY to disclose Confidential Information to other Group Companies not named herein. For this purpose, COMPANY guarantees the observance and proper performance of other Group Company to whom Confidential Information is disclosed as above, of the terms and conditions of this agreement.
- 9) Both parties further agree to indemnify and keep indemnified each other against all actual loss and damage which the Disclosing Party may suffer because of any breach of this agreement by the Recipient Party of the Confidential Information. Always provided that
 - a. the Disclosing Party shall forthwith give written notice to the recipient Party of the loss and damage; and
 - b. the Recipient Party shall be furnished with satisfactory documentary evidence of such actual loss and damage.
- 10) Both parties further agree that upon termination/ expiry of this Agreement or at any time during its currency, at the request of the Disclosing Party the Recipient Party shall promptly

(and in any case, within 15 days of request), deliver to the Disclosing Party all copies of the Confidential Information in its possession or under its direct or indirect control or shall destroy all memoranda, notes and other writings prepared by the recipient party or its affiliates, Directors, officers, employees or advisors to the extent the same are based on the confidential information with a written statement to the effect that upon such return the Receiving Party has not knowingly retained in its possession or under its control, either directly or indirectly, any Information or copies of such (other than Confidential Information embedded in the Receiving Party's records).

The confidentiality obligations set out herein above shall survive any such return or destruction of Information. Further The provisions set out herein above shall not apply to copies of electronically exchanged Information made as a matter of routine information technology backup and to Information or copies thereof which must be stored by the receiving Party, its Affiliates or its advisers according to provisions of mandatory law, provided that such Information or copies thereof shall be subject to an indefinite confidentiality obligation according to the terms and conditions set forth herein.

- 11) Both parties acknowledge that the confidential information coming to the knowledge of the other may relate to and/or have implications regarding the future strategies, plans, business activities, methods, processes and or information of the parties which afford them certain competitive and strategic advantage. Accordingly neither party will use the confidential information or strategies, plans, business activities, methods, process, information, and /or competitive and strategic advantage to the other.
- 12. Each party understands that the other party may currently or in the future be developing information internally, or receiving information from third parties that may be similar to the "confidential Information" Accordingly, nothing in this agreement will be c construed as a representation or inference that either party will not develop products, or have products developed for it, or enter into joint ventures, alliances, or licensing arrangements that, without violation of this agreement, compete with the products or systems embodying the "confidential Information".
- 13. Except as specifically provided herein, disclosure of confidential information by either party pursuant hereto shall not be deemed to grant to the Recipient party, any rights, interest or property in such confidential information and accordingly both parties agree that they will not directly or indirectly claim or submit any application for grant of any patent, copyright, design right or other intellectual property Rights in, to or on the basis of the confidential information.
- 14. The parties hereto acknowledge and agree that in the event of a breach or threatened breach by the other of the provisions of this Agreement, the party not in breach will have no adequate remedy in money or damages and accordingly notwithstanding anything contained in clause 18 hereof, the party not in breach shall be entitled to injunctive relief against such breach or threatened breach by the party in breach: provided, however, no specification in this confidentiality Agreement of a specific legal or equitable remedy shall be construed as a waiver or prohibition of any other legal or remedies in the event of a breach or threatened breach of this Agreement and the remedies specified herein shall be in addition to all other reliefs and remedies available to the parties under prevailing laws.

- 15. No failure or delay be either party in exercising or enforcing any right, remedy or power hereunder shall operate as a waiver thereof, nor shall any single or partial exercise or enforcement of any right, remedy or power preclude any further exercise or enforcement of any right, remedy or power preclude any single or partial exercise or enforcement thereof or the exercise or enforcement of any of any other right, remedy or power.
- 16. Each Party acknowledges that the other Party makes no representation or warranty as to the accuracy or completeness of any of the Information furnished by or on its behalf. Only those representations and warranties which are made in a final definitive agreement relating to the purpose of the disclosure of the Information will have legal effect.

Each party represents and warrants to the other that it is a corporation duly organised and validly existing in the jurisdiction of its incorporation. Each party represents that it has full corporate power and authority to enter into this Agreement and to do all things necessary for the performance of this Agreement. The Disclosing Party warrants that the Confidential Information has not been provided in breach of any other agreements having legal binding of any nature with the third party(s).

Unless documented and agreed otherwise in respect of any individual disclosure of Confidential Information, each party warrants that it will use its best endeavours to ensure that any Confidential Information it discloses or it intends to disclose to the other party under the provisions of this agreement is complete and accurate but PROVIDED ALWAYS that the disclosing party has exercised such best endeavours:

The parties acknowledge that:

- (a) such Confidential Information as is disclosed by the Disclosing party under this Agreement is accepted by the Receiving Party it at its own risk; and
- (b) it releases the Disclosing party from all claims, actions, and suits in relation to such Confidential Information (including its use under this Agreement).
- 17. This agreement will be governed by the laws of India and jurisdiction shall be exclusively vested in the courts at New Delhi, India only.
- 18. If any matter arises between the parties about this agreement, then the parties shall meet to discuss the matter and shall negotiate in good faith to endeavour to resolve the matter arising the matter, however.
 - a. If any matter arising has not been resolved by the parties within thirty (30) days after the date the party raising the matter gave notice of it to the other party: then
 - b. the matter shall be submitted by either party to Arbitration. Arbitration shall be held in New Delhi, India. The arbitration shall be conducted as per the provisions of Indian Arbitration and Conciliation Act 1996 and any statutory modification or re-enactment thereof.
 - c. Each party to the dispute shall appoint one Arbitrator each and the two Arbitrators shall appoint the third or the presiding Arbitrator. The arbitration proceedings shall be conducted in the English language. The courts of law at New Delhi, India alone shall have the jurisdiction. The arbitration award shall be final and binding upon the parties and judgement may be entered thereon, upon the application of either party to a court having jurisdiction.

- d. Each party shall bear the cost of preparing and presenting its case, and the cost of arbitration, including fees and expenses of the arbitrators, shall be shared equally by the parties unless the award otherwise provides.
- 19. This agreement shall not be assignable or transferable by either party without the written consent of the other party.
- 20. No license to a Party hereto, under any trademark, patent, copyright or any other intellectual property right, is either granted or implied by the conveying of Information to such party.
- 21. This agreement shall remain valid for a period of 3 (three) years from the date of execution of this Agreement which term may be extended by mutual consent in writing of both the parties. This agreement may be terminated by either party by giving 30 (thirty) days' notices in writing to the other party without assigning any reason whatsoever. However, the obligations of each party hereunder shall survive the termination or earlier determination or expiry of this Agreement and shall continue and be binding upon the parties irrespective of whether the discussion between the parties materialize into a specific understanding/business relationship or not for a further period of 5 (five) years after termination / expiry of the agreement.
- 22. All notices required by this Agreement shall be in writing, and shall be personally delivered, sent by registered post or by commercial courier, addressed as follows:

To Company:	Mr/Ms	

To RAILTEL:

Attn: Mr. J. S. Marwah

RailTel Corporation of India Limited, Plat-A, 6th Floor, Office Block Tower-2, East Kidwai Nagar, New Delhi- 110023

Nothing in this provision shall be construed to prohibit communication by more expedient means, such as by telephone or facsimile transmission, to accomplish timely communication. However, to constitute effective notice, written confirmation of a telephone conversation or an original of

facsimile transmission must be sent by registered post, by commercial carrier, or hand-delivered. Each party may change the address by written notice in accordance with this paragraph. Notices delivered personally shall be deemed communicated as of actual receipt; mailed notices shall be deemed communicated as of four days after mailing, unless such date is a date on which there is no mail service. In that event communication is deemed to occur on the next mail service day.

23. This agreement supersedes all prior discussions and writings with respect to the confidential information and constitutes the entire Agreement between the parties with respect to the subject matter hereof and no modifications of this Agreement or waiver of the terms and conditions hereof shall be binging upon either of the parties hereto, unless

approved in writing by an authorizes representative of each party. In the event that any of the provisions of this Agreement shall be held by court or other Tribunal of competent jurisdiction to be unenforceable, the remaining portions hereof shall remain in full force and effect and this Agreement shall be interpreted and construed accordingly.

24. This Agreement is executed in duplicate, each of which shall be deemed to be the original and both when sent together shall be deemed to form one and single document.

IN WITNESS WHEREOF, the parties hereto have duly executed this Agreement as of the date and year written above.

For RailTel Corporation of India Ltd.

Sign: Sign: Name: Name: Title: Title:



Annexure - XI PROFORMA FOR SIGNING THE INTEGRITY PACT (On Stamp Paper of Rs. 100/-)

RailTel Corporation of India Limited hereinafter referred to as "The Principal".
And, here in after referred to as "The Bidder/ Contractor"
Preamble.
The Principal intends to award, under laid down organizational procedures, contract/s forThe Principal values full compliance with all relevant laws of the land,
rules, regulations, economic use of resources and of fairness/transparency in its relations with its Bidder(s) and /or Contractor(s).
In order to achieve these goals, the Principal will appoint an Independent External Monitor (IEM), who will monitor the tender process and the execution of the contract for compliance with the

Section 1- Commitments of the Principal

principles mentioned above.

1. The Principal commits itself to take all measures necessary to prevent corruption and to observe the following principles: -

No employee of the principal, personally or through family members, will in connection with the tender for, or the execution of a contract, demand, take a promise for or accept, for self or third person, any material or immaterial benefit which the person is not legally entitled to.

The principal will during the tender process treat all Bidder(s) with equity and reason. The Principal will in particular, before and during the tender process, provide to all Bidder(s) the same information and will not provide to any Bidder(s) confidential/additional information through which the Bidder(s) could obtain an advantage in relation to the process or the contract execution.

The Principal will exclude from the process all known prejudiced persons.

2. If the Principal obtains information on the conduct of any of its employees which is a criminal offence under the IPC/PC Act, or if there be a substantive suspicion in this regard, the Principal will inform the Chief Vigilance Officer and in addition can initiate disciplinary actions.

Section 2- Commitments of the Bidder(s) / Contractor(s)

1. The Bidder(s)/Contractor(s) commit himself to take all measures necessary to prevent corruption. He commits himself to observe the following principles during his participation in the tender process and during the contract execution.

The Bidder(s)/contractor(s) will not, directly or through any other persons or firm, offer promise or give to any of the Principal's employees involved in the tender process or the execution of the

contract or to any third person any material or other benefit which he/she is not legally entitled to, in order to obtain in exchange any advantage during tender process or during the execution of the contract.

The Bidder(s)/Contractor(s) will not enter with other Bidders into any undisclosed agreement or understanding, whether formal or informal. This applies in particular to prices, specifications, certifications, subsidiary contracts, submission or non-submission of bids or any other actions to restrict competitiveness or to introduce cartelization in the bidding process.

The Bidder(s)/Contractor(s) will not commit any offence under the relevant IPC/PC Act; further the Bidder(s) /Contractors will not use improperly, for purposes of competition or personal gain, or pass on to others, any information or document provided by the Principal as part of the business relationship, regarding plans, technical proposals and business details, including information contained or transmitted electronically.

The Bidder(s)/Contractor(s) of foreign origin shall disclose the name and address of the Agents/representatives in India, if any. Similarly, the bidder(s)/contractor(s) of Indian Nationality shall furnish the name and address of the foreign principals, if any. Further details as mentioned in the "Guidelines on Indian Agents of Foreign Suppliers" shall be disclosed by the Bidder(s)/Contractor(s). Further, as mentioned in the Guidelines all the payments made to the Indian agent/representative should be in Indian Rupees only. Copy of the "Guidelines on Indian Agents of Foreign Suppliers' as annexed.

The Bidder(s)/Contractor(s) will, when presenting his bid, disclose any and all payments he has made, is committed to or intends to make to agents, brokers or any other intermediaries in connection with the award of the contract.

2. The Bidder(s)/Contractor(s) will not instigate third persons to commit offences outlined above or be an accessory to such offences.

Section 3: Disqualification from tender process and exclusion from future contracts

If the Bidder(s)/Contractor(s), before award or during execution has committed a transgression through a violation of Section 2, above or in any other form such as to put his reliability or credibility in question, the Principal is entitled to disqualify the Bidder(s)/Contractor(s) from the tender process or take action as per the procedure mentioned in the "Guidelines on Banning of business dealings". Copy of the "Guidelines on Banning of business dealings" is annexed.

Section 4: Compensation for Damages

- 1. If the Principal has disqualified the Bidder(s) from the tender process prior to the award according to Section 3, the Principal is entitled to demand and recover the damages equivalent to Earnest Money Deposit/Bid Security.
- 2. If the Principal has terminated the contract according to Section 3, or if the Principal is entitled to be terminated the contract according to Section 3, the Principal shall be entitled to demand and recover from the Contractor liquidated damages of the Contract value or the amount equivalent to Performance Bank Guarantee.

- 1. The Bidder declares that no previous transgressions occurred in the last three years with any other company in any country conforming to the anti-corruption approach or with any other public sector enterprise in India that could justify his exclusion from the tender process.
- 2. If the bidder makes incorrect statement on this subject, he can be disqualified from the tender process for action can be taken as per the procedure mentioned in "Guidelines on Banning of business dealings".

Section 6: Equal treatment of all Bidders / Contractors/Subcontractors.

- 1. The Bidder(s)/Contractor(s) undertake(s) to demand from all subcontractors a commitment in conformity with this Integrity Pact, and to submit it to the Principal before contract signing.
- 2. The Principal will enter into agreements with identical conditions as this one with all bidders, contractors, and subcontractors.
- 3. The Principal will disqualify from the tender process all bidders who do not sign this Pact or violate its provisions.

Section 7: Criminal charges against violation by Bidder(s) / Contractor(s) / Sub contractor(s)

If the Principal obtains knowledge of conduct of a Bidder, Contractor or Subcontractor, or of an employee or a representative or an associate of a Bidder, Contractor or Subcontractor which constitutes corruption, or if the Principal has substantive suspicion in this regard, the Principal will inform the same to the Chief Vigilance Officer.

Section 8: Independent External Monitor / Monitors

- 1. The Principal appoints competent and credible Independent External Monitor for this Pact. The task of the Monitor is to review independently and objectively, whether and to what extent the parties comply with the obligations under this agreement.
- 2. The Monitor is not subject to instructions by the representatives of the parties and performs his functions neutrally and independently. He reports to the CMD, RailTel.
- 3. The Bidder(s)/Contractor(s) accepts that the Monitor has the right to access without restriction to all project documentation of the Principal including that provided by the Contractor. The Contractor will also grant the Monitor, upon his request and demonstration of a valid interest, unrestricted and unconditional access to his project documentation. The same is applicable to Subcontractors. The Monitor is under contractual obligation to treat the information and documents of the Bidder(s)/ Contractor(s)/Subcontractor(s) with confidentiality.
- 4. The Principal will provide to the Monitor sufficient information about all meetings among the parties related to the Project provided such meetings could have an impact on the contractual relations between the Principal and the Contractor. The parties offer to the Monitor the option to participate in such meetings.

- 5. As soon as the Monitor notices, or believes to notice, a violation of this agreement, he will so inform the Management of the Principal and request the Management to discontinue or take corrective action, or to take other relevant action. The monitor can in this regard submit non-binding recommendations. Beyond this, the Monitor has no right to demand from the parties that they act in a specific manner, refrain from action, or tolerate action.
- 6. The Monitor will submit a written report to the CMD, RailTel within 8 to 10 weeks from the date of reference or intimation to him by the Principal and, should the occasion arise, submit proposals for correcting problematic situations.
- 7. Monitor shall be entitled to compensation on the same terms as being extended to provide to Independent Directors on the RailTel Board.
- 8. If the Monitor has reported to the CMD, RailTel, a substantiated suspicion of an offence under relevant IPC/PC Act, and the CMD, RailTel has not, within the reasonable time taken visible action to proceed against such offence or reported it to the Chief Vigilance Officer, the Monitor may also transmit this information directly to the Central Vigilance Commissioner.
- 9. The word 'Monitor' would include both singular and plural.

Section 9: Pact Duration

This pact begins when both parties have legally signed it. It expires for the Contractor 10 months after the last payment under the contract, and for all other Bidders 6 months after the contract has been awarded.

If any claim is made / lodged by either party during this time, the same shall be binding and continue to be valid despite the lapse of this pact as specified above, unless it is discharged / determined by CMD of RailTel.

Section 10: Other Provisions

- 1. This agreement is subject to Indian Law, Place of performance and jurisdiction is the Registered Office of the Principal, i.e. New Delhi.
- 2. Changes and supplements as well as termination notices need to be made in writing.
- 3. If the Contractor is a partnership or a consortium, this agreement must be signed by all partners or consortium members.
- 4. Should one or several provisions of this agreement turn out to be invalid, the remainder of this agreement remains valid. In this case, the parties will strive to come to an agreement to their original intentions.

(For & on behalf of the Principal)	(For & On behalf of Bidder/Contractor)
(Office Seal)	

	(Office Seal)				
Place					
Date					
Witness 1: (Name & Address)					
Witness 2: (Name & Address)					



Annexure-XII: Past Performance details

Sl.No	Description	Details by the tenderer	Remarks, If any
1	Name of the Work		
2	Value of the work		
3	Letter of Award No and Date		
4	Original Period of completion		
5	Extended period of completion		
6	Portion of work of IT Network Infrastructure		
7	No of geographically dispersed locations in which work has been done for		
8	No of cities/ towns covered with the network under the above work		

It is certified that the IT Network Infrastructure under the above work has been done in federated.



Annexure- XIII: Undertaking for End of Support

Date:

To RAILTEL CORPORATION OF INDIA LIMITED No-6/1, 12th Main, Opp-Mount Carmel College, Vasanthnagar, Bangalore 560 052

Subject: End of Support Letter

Reference: Tender Number -

Madam/Sir,

We <OEM> ensure that the devices quoted <Device Name and Model> for the above referenced tender will not be declared end of Support for a period of 5 years from the date of Supply.

Thanking You

For < OEM> < (Authorized Signatory)>



Annexure- XIV -UNDERTAKING ON INDEMNIFICATION

11-	(Didden None) hearby super and undertake to indepent hear
	(Bidders Name) hereby agree and undertake to indemnify, keep nnifies, depended and hold harmless the RailTel & COFFEE BOARD and its Officers
again	ist all losses, penalties, costs and expenses, duties of any kind whatsoever which mayarise
_	count of breach un-authorized act, fraud deed or any other acts of ours or anyof our
	onnel. We hereby further agree and undertake to indemnify and keepindemnifies against
	order passed by any executive, quasi-judicial or judicial authoritywherein the Railtel &
-	EE BOARD is compelled to obey the order which arise due to breach of contract by us.
We_	(Bidders name) shall indemnify, protect and defend at ourown cost,
New	Mangalore Port Authority and its agents & employees from & against any/all actions,
claim	s, losses or damages arising out of;
i.	Any violation in course of execution of the contract of any legal provisions or any right
	of third parties.
ii.	Failure to exercise the skill and care required for satisfactory execution of the
	contract.
iii	. Shall indemnify COFFEE BOARD against all claims for compensation by or on behalf of
	any workman employed by us in connection with the contract, for injury or death by
	accident under the Workman Compensation Act (Act VIII of 1923) as amended from
	time to time.
We	(Bidders name) shall be responsible for all commissionsand omissions
on pa	art of manpower engaged for the purpose. COFFEE BOARD shall not be responsible in any
-	ner whatsoever, in matters of injury/death/health etc. of our employees performing
	s under the contract.
We	(Bidders name) hereby undertake that ,
_	The workforce deployed under this contract will be provided with all the processor.
a.	. The workforce deployed under this contract will be provided with all the necessary safety gears and equipment for the job.
b	. Bidder/deployed staffs will follow all the required safety procedures while executing

the job.

Sign and Seal of the Bidder/ Bidders Authorized representative



Annexure- XV -Financial Bid Format

Name of Work: Supply, Installation, Testing, Commissioning, and Maintenance of LAN-INFRA at Coffee Board (Bangalore)

Name of the Bidder/ Bidding Firm / Company:

PRICE SCHEDULE

(This BOQ template must not be modified/replaced by the bidder and the same should be uploaded after filling the relevent columns, else the bidder is liable to be rejected for this tender. Bidders are allowed to enter the Bidder Name and Values only.)

	enter the	Bidder	r Name	and Values	only)			
SI.N o	Item Description	Uni t	Qty	BASIC RATE In Figures (To be entered by the Bidder) Rs. P	GST Charge s (in %)	TOTAL AMOUN T Without Taxes in Rs. P	TOTAL AMOUN T With Taxes	TOTAL AMOUN T In Words
1	Layer 2, manageable 24 Port Switch with PoE + 10/100/1000 Mbps with 4 SFP + Uplink ports and slot for stacking with support for 40 Gbps or better stacking		6					
2	5 years warranty support for Layer 2, manageable 24 Port Switch with PoE + 10/100/1000 Mbps with at least 4 SFP +Uplink ports and slot for stacking with support for 40 Gbps or better stacking	No s	6					
3	Layer2, Manageable 48 Port Switch with PoE + 10/100/1000 Mbps with 4 SFP + Uplink ports and slot for stacking with support for 40Gbps or better stacking		4					
4	5 Years warranty for Layer 2, Manageable 48 Port Switch with PoE + 10/100/1000 Mbps with 4 SFP + Uplink ports and slot for stacking wioth support for 40Gbps or better stacking	No s	4			>		
5	Layer 3, manageable 24 Port Switch with PoE + 10/100/1000 Mbps with 4 SFP + Uplink ports and slot for stacking with support for 40Gbps or better stacking	No s	1				L	
6	5-year warranty support for Layer 3, manageable 48 Port Switch with PoE + 10/100/1000 Mbps with 4 SFP + Uplink ports and slot for stacking	No s	1					

	with support for 40Gbps or better stacking							
	Stacking							
					-			
	Active Installation Compo		I					
_	Installation and Configuration of	Mt		1				
7	Layer 2 switch /SDN Layer Switch	r	10					
0	Installation and Configuration of	No	1					
8	Layer 3 Switch / SDN Layer Switch	S	1					
N	Material (PASSIVE COMPON)					
-	Cat6, DATA Component							
9	UTP Cable CAT 6A, 305 Meter Box	No s	26					
<i>-</i>	Information Outlets CAT 6A, Single	No	20					
10	(1-Port)	s	211					
	(21.5.0)	No						
11	24 port Patch Panel CAT 6A	S	12					
	·	No					1	
12	Patch Cord CAT 6A, Length- 1 Mtrs	S	211					
		No						
13	Patch Cord CAT 6A, Length- 2 Mtrs	S	211					
	STP Cat6, DATA Compone	nt						
		No						
14	STP Cable CAT6, 305 Meter Box	S	2					
	Information Outlets STP CAT 6,	No						
15	Single (1-Port)	S	16					
	Patch Cord STP CAT 6, Length - 1	No						
16	Mtrs	S	16					
47	Patch Cord STP CAT 6, Length - 2	No	4.6					
17	Mtrs	S	16					
	PVC Items							
10	Sweet was BVC and dott of 22mm	Mt	200					
18	Supply of PVC conduit of 32mm	- r	300					
19	Supply of PVC conduit of 40mm	Mt r	220					
19	Supply of marked PVC duct of	Mt	220					
20	15X15mm	r	300					
	Supply of marked PVC duct of	Mt						
21	25X25mm	r	800					
	Supply of marked PVC duct of	Mt						
22	45X45mm	r	500					
	Network Rack							
	19 "Rack, Floor standing 800 mm							
	depth 24 U Height, Front & back							
	door (lockable), Front Glass door	No						
23	(toughened 4 mm).	S	2					
	19 " Rack, Wall Mount, 600 mm							
	depth, 12 U height, Front glass door							
24	(lockable, toughened 4 mm), with	No	,					
24	all accessories	S	3					
								pr.

25									
	panel	S	12						
	Passive Installation Component								
	Cat 6, DATA Component								
	Laying of UTP CAT 6A / CAT 6 cable /	Mt	854						
26	STP (per meter)	r	0						
	Installation & Termination of								
	information outlets (including								
	termination of CAT 6A /CAT 6/ STP	No							
27	cable on I/O)	S	224						
	Installation & termination of UTP								
	cable pon Patch Panel CAT 6 /CAT	No							
28	6A/ STP with wire Manager	S	224						
	Performance testing of the laid UTP								
	CAT6 / CAT 6A / STP Cable (Penta								
0.0	Scanner report & documentation)	No							
29	(per node)	S	224						
	PVC Items							No.	
	Installation of PVC Conduit of 32	Mt							
30	mm	r	300						
\	Installation of PVC conduit of 40	Mt							
31	mm	r	220						/
	Installation of marked PVC duct of	Mt							
32	15 X 15 mm	r	300		\rightarrow				
	Installation of marked PVC duct of	Mt							
33	25 X 25 mm	r	800		\rightarrow				
	Installation of marked PVC duct of	Mt							
34	45 X 45 mm	r	500						
	Network Rack								
	Installation of floor mount Rack (24,	No							
36	32 & 42 U) with all accessories	S	2						
	Installation of wall Mount Rack (9 &	No							
37	12 U with all accessories	S	3						
	Total in Figures								
	Quoted Rate in Words								
Note: I	Bidder shall submit Certificate from the	e OEM	for all	the A	ctive a	nd Passiv	e supply Co	mponents	

Note:

Above rates are inclusive of packing, forwarding, freight, insurance, commissioning, warranty or any other charges.

The total cost column will be used for evaluation of the tender for determining the L1 cost.



Annexure-XVI(AFFIDAVIT)

FORMAT FOR AFFIDAVIT TO BE SUBMITTED BY TENDERER ALONG WITH THE TENDER DOCUMENTS

(To be executed in presence of Public notary on non-judicial stamp paper of the value of Rs. $100/$ The paper has to be in the name of the tenderer)
I
(RailTel), do hereby solemnly affirm and state on the behalf of the tenderer including its constituents as under:
1. I/we the tenderer (s), am/are signing this document after carefully reading the contents.
2. I/we the tenderer(s) also accept all the conditions of the tender and have signed all the pages in
confirmation thereof.
3. I/we hereby declare that I/we have downloaded the tender documents from RailTel website
www.railtelindia.com / https://railtel.enivida.com. I/we have verified the content of the document
from the website and there is no addition, no deletion or no alternation to be content of the tender
document. In case of any discrepancy noticed at any stage i.e. evaluation of tenders, execution of work
or final payment of the contract, the master copy available with the RailTel Administration shall be final
and binding upon me/us.
4. I/we declare and certify that I/we have not made any misleading or false representation in the forms,
statements and attachments in proof of the qualification requirements.
5. I/we also understand that my/our offer will be evaluated based on the documents/credentials submitted along with the offer and same shall be binding upon me/us.
6. I/we declare that the information and documents submitted along with the tender by me/us
are correct and I/we are fully responsible for the correctness of the information and
documents, submitted by us.
7. I/we undersigned that if the certificates regarding eligibility criteria submitted by us are found to be
forged/false or incorrect at any time during process for evaluation of tenders, it shall lead to forfeiture
of the tender EMD besides banning of business for five years on entire RailTel. Further, I/we (insert name
of the tenderer)** and all my/our constituents understand that my/our
constituents understand that my/our offer shall be summarily rejected.
8. I/we also understand that if the certificates submitted by us are found to be false/forged or incorrect
at any time after the award of the contract, it will lead to termination of the contract, along with
forfeiture of SD and Performance guarantee besides any other action provided in the contract including
banning of business for five years on entire RailTel.
DEPONENT
SEAL AND SIGNATURE OF THE TENDERER
VEDIEICATION

I/we above named tender do hereby solemnly affirm and verify that the contents of my/our above affidavit are true and correct. Nothing has been concealed and no part of it is false.

DEPONENT SEAL AND SIGNATURE OF THE TENDERER Place: Date:

**The contents in Italics are only for guidance purpose. Details as appropriate, are to be filled in suitably by tenderer. Attestation before Magistrate/Notary Public

