



No. RCIL/WR/MUMBAI/MKTG/25-26/12/Corrigendum – I

Dated: 18.07.2025

### Corrigendum – I

**Sub:** Corrigendum to the EOI for “*Procurement of AI/ML-Based Solution for Monitoring and Investigation of Fraud, Waste & Abuse of Health Insurance Claims for The New India Assurance Co. Ltd.*”

**Ref:** EOI No. RCIL/WR/MUMBAI/Mktg/25-26/12 dated 17th July 2025

With reference to the above-mentioned Expression of Interest (EOI), the enclosed amendments/modifications to certain clauses are being issued as **Annexure-A**. These changes have been made based on clarifications sought by potential participants and internal review.

Only the **amended clauses** are being published. All other terms and conditions of the original EOI remain **unchanged**.

This Corrigendum is being issued with the approval of the **Competent Authority**.

**For & on behalf of  
RailTel Corporation of India Ltd.**



(Viplovnath Mishra)  
Sr. Deputy General Manager / Marketing  
Mumbai, Regional Office, Western Region

**Enclosure:** Annexure-A (Total 02 Pages)

**रेलटेल कॉर्पोरेशन ऑफ़ इण्डिया लिमिटेड** (भारत सरकार का एक उपक्रम, रेल मंत्रालय)

क्षेत्रीय कार्यालय : पश्चिम रेलवे माइक्रोवेव कॉम्प्लेक्स, सेनापती बापट मार्ग, महालक्ष्मी (प.), मुंबई ४०० ०१३, दूरभाष : ९१ २२ २४९२३९०७, फैक्स : ९१ २२ २४९२३९१३  
पंजीकृत कार्यालय: प्लेट-ए, ६ व मंजिल, ऑफिस ब्लॉक, टावर -२, पूर्व किडवाई नगर, नयी दिल्ली. -११००२३

**RailTel Corporation of India Limited.** (A Government of India Undertaking, Ministry of Railways)

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**Annexure - A**

| <b>S. No.</b> | <b>Page No</b> | <b>Document Reference</b> | <b>Point No.</b>                        | <b>Existing Clause</b>   | <b>Amendment</b>   |
|---------------|----------------|---------------------------|---|--|--|
| 1             | 11             | EOI Notice                | 4. Eligibility Criteria Table: Point 5  | The bidder should have valid certification<br>1. ISO 9001 for quality management or equivalent<br>2. ISO 20000 for IT Service Management or equivalent certification<br>3. ISO 27001 for Information Security Management System or Equivalent certification<br>4. CMMI Level 3 Certificate or higher   | The bidder should have valid certification<br>1. ISO 9001 for quality management or equivalent<br>2. ISO 27001 for Information Security Management System or Equivalent certification  |
| 2             | 11-12          | EOI Notice                | 4. Eligibility Criteria Table: Point 7  | The Bidder/OEM should have successfully executed Claim Management including enrolment, hospital networking, document management and other related modules with Insurance / TPA service providers in last Five (5) Years as per the following:<br><br>One Project Value : INR 5 Crs, OR<br>Two Projects of each value : INR 4 Crs, OR<br>Three Projects of each value : INR 3 Crs | The Clause Stands deleted  |
| 3             | 11-12          | EOI Notice                | 4. Eligibility Criteria Table: Point 8  | The Bidder/OEM shall have successfully executed at least one Project of minimum value INR 50 Lacs. related to supply and implementation of Fraud, Waste and Abuse control/monitoring solution and other related modules in last Five (5) years in India.   | The Clause Stands deleted  |
| 4             | 11-12          | EOI Notice                | 4. Eligibility Criteria Table: Point 9  | The Bidder/OEM Partner shall have successfully executed at least one Project of minimum value INR 2 related to supply and implementation of Fraud, Waste and Abuse control/monitoring solution and other related modules in last Five (5) years in India.  | The Bidder/OEM Partner shall have successfully executed at least one Project of minimum value INR 2 Crs (INR 1.5 Crs for MSME) related to supply and implementation of Fraud, Waste and Abuse control/monitoring solution and other related modules in last Five (5) years in India. |
| 5             | 11-12          | EOI Notice                | 4. Eligibility Criteria Table: Point 10 | The proposed Insurance fraud analytics solution should provide deployment options both on-premises and cloud and be cloud vendor agnostic to deploy on any MeitY approved cloud infrastructure   | The Clause Stands deleted  |