

RAILTEL CORPORATION OF INDIA LTD. (A Navratna CPSE)

Southern Region Office

6A, 6th Floor, Gumidelli Towers, Begumpet Airport Road,
Prakash Nagar Metro Station,
Begumpet, Hyderabad – 500016

Corporate Office
Plate-A, 6th Floor, Office Tower2,
NBCC Building, East Kidwai Nagar, New Delhi-110023

www.railtel.in

Invitation for Expression of Interest
For

"Selection of Backend Partner for Upgradation of State-Wide Area Network, UT of Lakshadweep
from empanelled Business Associates"

EOI No: RailTel/SR/SC/Mktg/2025-26/EOI/015 Dt.29/08/2025

EOI NOTICE

RailTel Corporation of India Ltd.
6A, 6th Floor, Gumidelli Towers, Begumpet Airport Road,
Prakash Nagar Metro Station,
Begumpet, Hyderabad – 500016

EXPRESSION OF INTEREST

EOI No RailTel/SR/SC/Mktg/2025-26/EOI/015 Dt.29/08/2025

RailTel Corporation of India Ltd., (hereafter referred to as RailTel) invites responses from RailTel System Integrator for exclusive PRE-BID TEAMING ARRANGEMENT for Engagement of an Agency for "Selection of Backend Partner for Upgradation of State-Wide Area Network, UT of Lakshadweep from empanelled Business Associates".

The details are as under:

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1	Date of EOI Floating	29-08-2025
2	Last date for submission of Bids against EOI	03-09-2025 17:00 Hours
3	Opening of Bids received against EOI	03-09-2025 17:15 Hours
4	Number of packets	Single Stage (Single Packet System)
5	EOI document cost inclusive tax (non-refundable)	Nil
6	Estimated Value of EOI	Rs. 4,73,62,500/- (incl GST)
7	Portal for Submission of bids	https://railtel.eNivida.com
		Total EMD of Rs.10,52,500/- to be submitted in form of BG or in the form of Insurance Surety Bond or Payment through NEFT/RTGS, out of which 1% Token EMD of Rs.4,73,625/- to be submitted along with the EOI. The remaining EMD amount of Rs.5,78,875/- to be submitted by
8	EOI EMD RAIL A Navrati Govt of	RailTel Corporation of India Limited Account No: 327301010373007, IFSC Code: UBIN0805050, Bank Name: Union Bank of India, Branch address: Union Bank of India, RP Road Branch, Bungalow no 109, New No 1-7-252 to 254 Oxford Street, SD Road, Near Park Lane Center Secunderabad - 500003.

Note: RailTel reserves the right to change the above dates at its discretion.

Partner needs to share copy in case of EMD in form of BG & in case of online payment partner to share transfer details like UTR No. date and Bank along with the proposal.

Eligible Partners are required to direct all communications related to this Invitation for EoI document, through the following Nominated Point of Contact persons:

Level:1 Contact: Sh. Sneha Tripathi Position: Sr. Manager/IT & Mktg/SR

Email: sneha.sinha@railtelindia.com Contact: +91- 7093604576

Level:2 Contact: Sh. Rajneesh Ranjan, Position: AGM/Mktg/SR Email: rranjan@railtelindia.com Contact: +91- 9007041223

SPECIAL CONDITIONS OF EOI

- 1. The EOI response is invited from RailTel's Empanelled Partners.
- 2. Responsibility of getting valid Letter of Empanelment from RailTel will be responsibility of Partner before finalization of this EoI. LoA / PO / Work Order will only be issued on submission of valid letter of empanelment from RailTel.
- 3. Partners are required to submit soft copy of response through Online on RailTel's e-nivida portal at https://railtel.enivida.com duly signed by Authorized Signatories with Company seal and stamp.
- **4.** All the document must be submitted with proper indexing and page no.
- **5.** If, the interested partner is OEM/Distributor of OEM/Direct Partner of OEM, it should submit the supporting document for the same.
- **6.** Consortium Not Allowed.
- 7. This is an exclusive pre-RFP partnership arrangement with empanelled Partner of RailTel for participating in the end customer RFP. Selected partner's authorized signatory has to give an undertaking that they will not submit directly or indirectly their bids and technocommercial solution/association against tender Ref No mentioned below with any other organization once selected in this EOI for pre-bid teaming arrangement (before and after submission of bid to end customer organization by RailTel). This undertaking has to be given with this EOI Response.
- **8.** Transfer and Sub-letting. The Partner/consortium has no right to give, bargain, sell, assign or sublet or otherwise dispose of the Contract or any part thereof, as well as to give or to let a third party take benefit or advantage of the present.
- 9. Partner has to agree to comply with all scope of work and terms and conditions including special terms and conditions, SLA and OEM technical & Financial documentation including technical certificates/others as per end-to-end requirement mentioned in the end customer's RFP & its corrigendum (if any) as mentioned below:

Tender Ref. No.	LD-01011(04)/1/2023-LITSS-UTL
Date of floating	19-07-2025
Floated on portal www.tendersutl.gov.in	

- 10. MAF required for submission to end customer by RailTel in their prescribed format (if any) shall be responsibility of the Bidder.
- 11. Anything not mentioned in the EOI, Customer RFP and its corrigenda (if any) and addenda (if any) may be referred & considered.
- **12.** Selected partner will be responsible for facilitating RailTel to get/collect /prepare all the documentations related to end customer RFP.
- **13.** Affidavit as per Annexure 4 and Power of Attorney should be submitted in original and hard copy before signing of agreement with RailTel.

1.1 RAILTEL - INTRODUCTION

RailTel, a distinguished Nav-Ratna Central Public Sector Enterprise under Ministry of Railways, is recognised as one of the nation's most reliable end-to-end Telecom, IT, ICT, Railway Signalling solution provider. With a focus on excellence and innovation, RailTel has garnered unwavering trust as a partner in delivering cutting-edge services across sectors. RailTel is also working towards creating a knowledge society at multiple fronts and has been selected for implementation of various mission-mode projects for the Government of India in the telecom field. With a team of highly skilled and seasoned experts in Telecom, Signalling and IT, along with an extensive nationwide infrastructure, RailTel possesses the ability to deliver digital transformation services across the country and beyond border.

The ongoing wave of digitalisation is creating new prospects for companies like RailTel. In the specific context of the telecom sector, the advent of 5G is a significant growth factor. The demand for network and allied infrastructures is poised to propel RailTel's business forward. With our experience in setting-up and running Tier-3 Data Centres and cloud office, RailTel is implementing Data Centre services like cloud deployments for various customers. Thus by, leveraging RailTel's network infrastructure, data centres, security operation centre and in house capabilities, RailTel is helping in digitalisation by providing comprehensive ICT services. In essence, RailTel's goal is to be a supportive partner in guiding its customers through their Digital transformation endeavours.

For ensuring efficient administration across India, country has been divided into four regions namely, Eastern, Northern, Southern & Western each headed by Executive Director and Headquartered at Kolkata, New Delhi, Secunderabad & Mumbai respectively. RailTel's business service lines can be categorized into three heads namely B2G/B2B (Business to Government and Business to Business) and B2C (Business to customers).

RailTel's various operations are certified for, ISO 27001:2022-Certified for Information Security Management System, ISO 20000-1:2018-Certified for Information Technology Service Management System, ISO 9001:2015-Certified for Quality Management System, ISO 27017:2015 Certified for Information Security for Cloud Services, ISO 27018:2019-Certified for Data Privacy in Cloud Service, ISO 27033-Certified for Network Security, ISO 14001:2015-Certified for Environmental Management System Standard, ISO 17024:2012- Certified for Telecom Services, Railway Signalling & Telecom Training, Design Testing and Licensing Services and CMMI Maturity Level-4-Certified for Process Improvement. The RailTel's Data Centres are Tier-III (Design & Facility) certified.

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2.1 PROJECT BACKGROUND AND OBJECTIVE OF EOI

RailTel intends to participate in RFP floated by end Customer organization for "Upgradation of State-Wide Area Network, UT of Lakshadweep" with Tender No. "LD-01011(04)/1/2023-LITSS-UTL dated.19-07-2025".

RailTel invites EOIs from RailTel's Empanelled Partners for the selection of suitable partner for participating in above mentioned work for the agreed scope of work. The empanelled partner is expected to have excellent execution capability and good understanding of customer's local environment

2.2 SCOPE OF WORK:

The scope of work will be as mentioned in the pertinent end Customer organization Tender for Engagement of an Agency for "Upgradation of State-Wide Area Network, UT of Lakshadweep" with Tender No. "LD-01011(04)/1/2023-LITSS-UTL dated.19-07-2025" on www.tendersutl.gov.in with all latest Amendment/ Corrigendum/ Clarifications.

In case of any discrepancy or ambiguity in any clause/specification pertaining to scope of work area, the RFP released by end customer organization shall supersede and will be considered sacrosanct. (All associated clarifications, response to queries, revisions, addendum and corrigendum, associated prime service agreement (PSA)/MSA/SLA also included.)

#Special Note: RailTel may retain any portion of the work mentioned in the end organization RFP, where RailTel has competence so that overall proposal becomes most winnable proposal.



CHAPTER -3: EOI GUIDELINES

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3.1 EOI GUIDELINES

3.1.1 Language of Proposals

The proposal and all correspondence and documents shall be written in English only.

3.1.2 RailTel's Right to Accept/Reject responses

RailTel reserves the right to accept or reject any response and annul the bidding process or even reject all responses at any time prior to selecting the partner, without thereby incurring any liability to the affected partner or Partner or without any obligation to inform the affected partner or partners about the grounds for RailTel's action.

3.1.3 EOI response Document

The partner is expected to examine all instructions, forms, terms and conditions and technical specifications in the bidding documents. Submission of bids, not substantially responsive to the bidding document in every aspect will be at the partner's risk and may result in rejection of its bid without any further reference to the partner.

All pages of the documents shall be numbered and signed by the partner including the closing page in token of his having studies the EOI document and should be submitted along with the bid.

Partner has to agree to comply with all scope of work and terms and conditions including special terms and conditions, SLA and OEM technical & Financial documentation including technical certificates/others as per end-to-end requirement mentioned in the end customer's RFP & its corrigendum (if any) as mentioned below:

Tender Ref. No.	LD-01011(04)/1/2023-LITSS-UTL
Date of floating	19-07-2025
Floated on portal	www.tendersutl.gov.in

Anything not mentioned in the EOI, Customer RFP and its corrigenda (if any) and addenda (if any) may be referred & considered

3.1.4 Period of Validity of bids and Bid Currency

Bids shall remain valid for a period of 180 days from the end of validity of bids to end Customer organization.

3.1.5 Bidding Process

Online mode through RailTel's e-nivida portal. Single packet system.

3.1.6 Bid Earnest Money (EMD)

- 3.1.6.1 The Partner shall furnish a sum as given in EOI Notice via in the form of BG/DD/online transfer, before submission of final bid to the end customer as given in EOI Notice.
- 3.1.6.2 Offers not accompanied with valid EOI Earnest Money Deposit shall be summarily rejected.
- 3.1.6.3 In case of sole partner/consortium offer is selected for bidding, sole partner/consortium has to furnish Earnest Money Deposit (for balance amount as mentioned in the customer's Bid as and if applicable) for the bid to RailTel. The selected Partner shall have to submit a Bank Guarantee against EMD in proportion to the quoted value/scope of work to RailTel before submission of bid to end customer as and if applicable.

- 3.1.6.4 Return of EMD for unsuccessful Partners: EOI EMD of the unsuccessful Partner shall be returned without interest after completion of EOI process.
- 3.1.6.5 Return of EMD for successful Partner: EOI-EMD & Earnest Money Deposit (balance proportionate EMD) if applicable of the successful partner will be discharged / returned as promptly as possible after the receipt of RailTel's EMD/BG from the Customer and or on receipt of Security Deposit Performance Bank Guarantee as applicable (clause no. 6.2) from Partner whichever is later.
- 3.1.6.6 Forfeiture of EOI EMD or EOI EMD & EMD (balance proportionate EMD) and or Penal action as per EMD Declaration:
- 3.1.6.6.1 The EOI EMD may be forfeited and or penal action shall be initiated if a Partner withdraws his offer or modifies the terms and conditions of the offer during validity period.
- 3.1.6.6.2 In case of non-submission of SD/PBG (as per clause no. 6.2) lead to forfeiture of EOI EMD, EMD (balance proportionate EMD) if applicable and or suitable action as prescribed in the EMD Declaration shall be initiated as applicable.

3.2 Security Deposit / Performance Bank Guarantee (PBG)

- 3.2.1 In case the bid is successful, the SD/PBG of requisite amount proportionate to the agreed scope of work will have to be submitted to RailTel.
- 3.2.2 As per work share arrangements agreed between RailTel and Partner the SD/PBG will be proportionately decided and submitted by the selected Partner/consortium.

3.3 Last date & time for Submission of EOI response

EOI response must be submitted to RailTel at https://railtel.enivida.com specified in the preamble not later than the specified date and time mentioned in the preamble.

3.4 Modification and/or Withdrawal of EOI response

EOI response once submitted will treated, as final and no modification will be permitted except with the consent of the RailTel.

No Partner shall be allowed to withdraw the response after the last date and time for submission. The successful Partner will not be allowed to withdraw or back out from the response commitments. In case of withdrawal or back out by the successful Partner, the Earnest Money Deposit shall be forfeited and all interests/claims of such Partner shall be deemed as foreclosed. RailTel may also consider for blacklisting of partner for 5 Years.

3.5 Details of Financial bid for the above referred tender

Sole partner/ consortium with lowest (L1) offer will be selected for exclusive pre-bid arrangement for optimizing technical and commercial solution so that most winnable solution is submitted to end customer.

The final bid for the tender may be prepared jointly with the selected Partner/Consortium so that the optimal bid can be put with a good chance of winning the Tender.

3.6 Clarification of EOI Response

To assist in the examination, evaluation and comparison of bids the purchaser may, at its discretion, ask the Partner for clarification. The response should be in writing and no change in the price or substance of the EOI response shall be sought, offered or permitted.

3.7 Period of Association/Validity of Agreement

RailTel will enter into a pre-bid agreement with selected partner with detailed Terms and conditions.



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4.1 Partner's Profile

The partner shall provide the information of the below table on **company letterhead**:

SN	ITEM	Details
1.	Full name of Partner's firm	
2.	Full address, telephone numbers, fax numbers, and email address	
	of the primary office of the organization / main / head / corporate	
	office	
3.	Name, designation and full address of the Chief Executive	
	Officer of the partner's organization as a whole, including contact	
	numbers and email Address	
4.	Full address, telephone and fax numbers, and email addresses of	
	the office of the organization dealing with this tender	
5.	Name, designation and full address of the person dealing with the	
	tender to whom all reference shall be made regarding the tender	
	enquiry. His/her telephone, mobile, Fax and email	
	Address	
6.	Bank Details (Bank Branch Name, IFSC Code, Account	
	number)	
7.	GST Registration number	

4.2 Eligibility Criteria for Bidding Business Partner of RailTel:

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SN	Description	Documents to be uploaded	
A) G	eneral Eligibility		
1	RailTel's Empanelled Partner	Empanelment letter issued by RailTel and Copy of Valid PBG/Payment Proof of empanelment security deposit.	
2	 a) The Bidder should be a company registered under the Companies Act, 1956 since last 3 years b) The bidder registered with the Income Tax Authorities c) Registered with GST Registration d) The Bidder Should have been operating for the last 5 years as on date of bid submission. 	Bidder should submit copy of Certificate of Incorporation/Registration, Copy of PAN/TAN, GST & Article of association & MOA. Work Orders confirming year and area of activity	
3	Cover letter of the bid with valid authorization details of the person(s) signing the bid document as on date of bid submission.	a) Cover letter signed by an authorized signatory of the bidder as per Annexure 1 b) Power of Attorney (PoA) notarized on non-judicial stamp paper supported with Board Resolution.	
4	Notarized Affidavit as per Annexure 4	Notarized Affidavit as per Annexure 4	
B) Fi	nancial Eligibility		
1	The Bidder should have average annual turnover of at least Rs.10 Cr in last three audited financial years ending 31 March 2025, i.e. (FY 2022-23, FY 2023-24, FY 2024-25).	Annual Turnover Certificate issued by a Chartered Accountant for the last three financial years (FY 2022-23, FY 2023-24, and FY 2024-25), along with the audited Balance Sheet and Profit & Loss Statement for the corresponding years. The certificate shall contain the valid UDIN number issued by ICAI	
2	The Bidder should have positive Net worth in last 3 financial years as on 31.03.2025.	Positive Net Worth certificate issued by a Chartered Accountant for the last three financial years (FY 2022-23, FY 2023-24,	

SN	Description	Documents to be uploaded
		FY 2024-25). The certificate shall contain
		the valid UDIN number issued by ICAI
C) Te	echnical Eligibility	
	The Bidder should have the project Experience of having fully completed or partially completed similar works during the last 5(five) years a) One similar work each costing not less than	
	the amount equal to 60% of advertised value of the EOI i.e., Rs.2,84,17,500/-	
1	b) Two similar works each costing not less than the amount equal to 40% of advertised value of the EOI i.e., Rs. 1,89,45,000/-	For each project Copy of Work order and work Completion Certificates issued by user department or partial completion certificate issued by user department or CA
	c) Three similar works each costing not less than the amount equal to 30% of advertised value of the EOI i.e., Rs. 1,42,08,750/-	Certificate, needs to be provided. (refer Form 4)
	Definition of Similar Work: 1. Setting up of NOC/ ICCC 2. Supply of Network Components 3. Setting up of Data Centre	
2	The bidder should have experience in providing Facility Management Services /Technical Resources for Government Organizations, in last 5 years.	Copy of work order & client certificates (refer Form 4)
3	Undertaking that they will not submit directly or indirectly their bids and techno-commercial solution/association against tender Ref No (mentioned in special conditions of EOI) once selected in this EOI for pre-bid teaming arrangement.	Undertaking on Company's letter head.
4	The bidder must have on its roll at least 10 technically qualified professionals as on date.	Name of the employees along with relevan CV and certificate (like ITIL etc) has to be submitted.
5	MAF from OEM	MAF on OEM's letterhead duly signed and stamped (refer Annexure 9)
6	Make and model	Make and Model on Company's Letter head (refer Form 1)
7	Technical Compliance	Clause wise Technical Compliance as per Customer RFP
D)	Other Documents	
1	The Bidder shall not be under a Declaration of Ineligibility for corrupt or fraudulent practices or blacklisted with any of the Government agencies.	Declaration in this regard by the authorized signatory of the Bidder (refer Annexure 3)
2	Quality certificates like ISO 9001:2008, ISO 27001:2005 etc.	Valid ISO certification (certifications should be valid as on bid submission date)

4.3 All the attached Annexures and Forms in Chapter-7 are mandatory and should be submitted along with EOI response.

CHAPTER -5: EVALUATION AND PAYMENT TERMS

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5.1 Evaluation Criteria

- **5.1.1** The Partners are first evaluated on the basis of the Eligibility Criteria as per chapter 4 above.
- **5.1.2** The Partner who fulfils the Eligibility criteria of Bidding sole partner/consortium shall be further evaluated on the basis of Technical Evaluation and Financial evaluation.
- **5.1.3** For the opened bid as per outcome of the Eligibility criteria above, the partner will be selected on the lowest quote (L-1) basis for complete 'Scope of Work' as mentioned in the EOI document and documents of technical specifications of End Customer, subject to the respective overall bid is in compliance to the requirements of this EOI. The so selected partner will be termed as 'Commercially Suitable Partner (hereafter referred to as 'PARTNER')'. It is re-mentioned, that the final selection of PARTNER will be on the L-1 basis only.
- **5.1.4** RailTel reserves the right to have negotiation with the PARTNER at any stage before issuing Work Order.
- **5.1.5** The Partner with lowest commercial (L1) offer will be selected for exclusive pre-bid arrangement for optimizing technical and commercial solution so that most winnable solution is submitted to end customer.
- 5.1.6 RailTel reserves the right to accept or reject the response against this EOI, without assigning any reasons. The decision of RailTel is final and binding on the participants. The RailTel evaluation committee will determine whether the proposal/information is complete in all respects and the decision of the evaluation committee shall be final. RailTel may at its discretion assign lead factor to the Partner as per RailTel policy for shortlisting partner against this EOI.
- **5.1.7** All General requirement mentioned in the Technical Specifications are required to be complied. The solution proposed should be robust and scalable

5.2 Payment Terms

5.1.1 Payment will be on 'back-to-back' basis and as per the payment terms mentioned in the pertinent End Customer's RFP as follows:

Sno.	Payment Schedule	Fee Payable	Remarks
1	On Delivery of	50% of the CAPEX	Payable against the delivery of
	equipment's on prorate		items as per BoM and verification
	basis		by End Customer appointed
			Nodal Officer.
2	On successful	30% of the CAPEX	Payable against the installation of
	installation of all the		items as per BoM and verification
	equipment's	lavratna	by End Customer appointed
	2 4 4		Nodal Officer.
3	On successful final	20% of the CAPEX	Payable on successful completion
	acceptance test		of FAT/Go-Live and training, in
	(FAT)/Go Live		accordance with End Customer
			and concerned departments.
4	Operations and	OPEX will be paid in twenty	It will start after the successful
	Maintenance for 5	(20) equal quarterly	implementation of FAT/Go Live
	years payable quarterly	instalments spread across	
	at the end of each	5years Post FAT/Go Live	
	quarter		

5.1.2 The total payment shall be paid separately for CAPEX and OPEX. For payment release purpose, CAPEX value will not be considered more than 80% of total bid value at any stage, balance will be considered as OPEX. CAPEX payment shall be released based on the mentioned milestone in the above sections. OPEX payment will be released in twenty (20) equal quarterly instalments spread across 5 years Post Go-Live.

- 5.1.3 Payment will be released after receiving the invoice for the work / services and after RailTel has received the payment from End Customer for the same work / services. Any deduction/Penalties levied by End Customer on invoices of RailTel will be carried back-to-back in value terms and will be deducted from PARTNER's invoices, subject to the cause to deduction / penalty is due to deviation in terms and conditions of service standards by the PARTNER.
- 5.1.4 Invoices should be submitted to RailTel on RailTel's BTS portal https://bts.rcil.gov.in
- 5.1.5 Documents list required at the time of payment/invoice submission by selected partner shall be: -
 - PO copy issued to selected vendor.
 - Submission/Declaration of applicable BG amount against PO issued to selected partner/vendor.
 - Signed Agreement Copy
 - Original Invoice for the period claimed.
 - Certified Proof of Completion of Work from RailTel's Representative.
 - TDS declaration (Income Tax Declaration -TDS ON Software/Licenses Sales Under Notification No. 21/2012 [F.No.142/10/2012-SO (TPL)J S.O. 1323(E), Dated 13-6-2012).
 - PAN, GST Registration Certificates.

##Any deduction/LD/Penalty levied by customer on RailTel will be deducted from Partner in value terms.

#Payment will only be released once proof of submission of GSTR-1 and GST-3B is submitted for claimed invoice.

#The last bills shall be settled after end of the contract period after adjusting all outstanding dues.

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#No interest is payable on any amount whatsoever.

5.3 Bill Passing Authority

RailTel's authorised representative as mentioned in Work Order/Agreement

5.4 Bill Paying Authority

RailTel's authorised representative as mentioned in Work Order/Agreement

CHAPTER -6: GENERAL GUIDELINES

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6.1 Service Level Agreement (SLA)

The selected partner will be required to adhere to the SLA as given as per RFP for given scope of work and the SLA breach penalty will be applicable back-to-back basis on the selected partner, as specified in the end Customer organization Tender. The SLA scoring and penalty deduction mechanism for in-scope of work area shall be followed as specified in the Tender. All associated clarifications, responses to queries, revisions, addendum and corrigendum, associated Prime Services Agreement PSA/MSA/SLA also included. Any deduction by Customer from RailTel payments on account of SLA breach which is attributable to Partner will be passed on to the Partner on back-to-back basis in terms of value based on its scope of work.

Note: Any deduction/LD/Penalty levied by customer on RailTel will be deducted from Partner in value terms

6.2 Performance Bank Guarantee (PBG)

- 6.2.1 In case of successful participation by RailTel in the pertinent End Customer's tender and subsequent engagements with PARTNER, The PARTNER shall at its own expense, deposit with department, within Thirty (30) days of the notification of award (done through issuance of the Purchase Order / Work Order etc.) and communicated through email, an unconditional and irrevocable Performance Bank Guarantee (PBG) from a Nationalized/ Commercial Scheduled Indian Bank (either private or PSU) but not from any co-operative bank or NBFC as per the format enclosed in this EOI, payable on demand, for the due performance and fulfilment of the contract by the PARTNER. The PBG 'percentage (%)' will be equal to the PBG % as asked by End Customer from RailTel. All charges whatsoever such as premium, commission, etc. with respect to the PBG shall be borne by the PARTNER. Besides, if the total BG amount comes upto ₹5 Lakhs, then same may be deposited through DD/RTGS/NEFT. Along with submission of PBG, PARTNER needs to submit PBG issuing bank's SFMS report.
- 6.2.2 Under SFMS system, a separate advice of the Bank Guarantee (via SFMS IFN760COV) to be sent to advising bank (RailTel's Bank) through SFMS by the issuing Bank (Applicant's Bank), after which the paper Bank Guarantee would become operative. Similar process to be followed for Bank Guarantee amendment/extension also and separate advice (via SFMS IFN767COV) advising bank (RailTel's Bank) through SFMS by the issuing Bank (Applicant's Bank).
- 6.2.3 PBG should have validity of 90 days more than the PBG validity asked by the end Customer from RailTel. The PBG may be discharged / returned by RailTel upon being satisfied that there has been due performance of the obligations of the PARTNER under the contract. However, no interest shall be payable on the PBG. In the event, PARTNER being unable to service the contract for whatsoever reason, RailTel would invoke the PBG at it discern. Notwithstanding and without prejudice to any rights whatsoever of RailTel under the contract in the matter, the proceeds of the PBG shall be payable to RailTel as compensation for any loss resulting from the PARTNER's failure to complete its obligations under the contract. RailTel shall notify the PARTNER in writing of the exercise of its right to receive such compensation within 14 days, indicating the contractual obligation(s) for which the PARTNER is in default.
- 6.2.4 RailTel shall also be entitled to make recoveries from the PARTNER's bills, PBG or from any other amount due to him, the equivalent value of any payment made to him due to inadvertence, error, collusion, misconstruction or misstatement.
- 6.2.5 If the service period gets extended by virtue of extension of same by End Customer, PBG should also be extended accordingly.
- 6.2.6 During the contract period, RailTel may issue Purchase Order(s) for the additional services ordered by End Customer (in case) to RailTel.
- 6.2.7 In case the End Customer has sought PBG of the contract in the terms of Indemnity Bond from RailTel, the selected partner has to provide the equivalent value PBG from scheduled Bank to RailTel. No Indemnity Bond from Selected Partner will be accepted in lieu of PBG from Scheduled Bank.
- 6.2.8 In case End Customer has sought any other types of PBG in this contract at present or in future or else Integrity Pact PBG (presently or in future), same remain applicable on selected Partner/Consortium. The said PBG will be issued by Selected Partner from Scheduled Bank

- favoring RailTel Corporation of India Limited. No Indemnity Bond in lieu of such PBG will be accepted by RailTel.
- 6.2.9 If, End Customer ask for submission for value more than 10%, same also needs to be submitted by the selected Partner /Consortium.
- 6.2.10 PBG will be discharged/released only after receipt of RailTel's PBG against the mentioned Customer RFP.

6.3 Insurance

The selected Partner agrees to take insurances to cover all the elements of the project under this EOI including but not limited to Manpower, Hardware, Software etc. as per End Customer tender specified terms.

6.4 Liquidity Damages (LD):

RailTel will levy the liquidated damages imposed by End Customer to partner on value terms back-to-back for the services/items under its SOR.

6.5 Delivery and Inspection:

6.5.1 Delivery, Installation and Commissioning Period: As per End Customer's RFP Terms i.e., 16 weeks from issue of LOA.

Delivery of Materials

- The materials are required to be supplied at the Office of the Assistant Executive Lakshadweep Information Technology Services Society (LITSS), Lakshadweep Administration office, Indira Gandhi Road, Willingdon Island, Kochi-682 003.
- Transportation of all materials from Kochi to Kavaratti shall be done by SELECTED BIDDER with support of LITSS. This period is exempted for the selected bidder. The bidder's installation time shall begin on the day of receipt of all materials at Concerned Islands. LITSS shall intimate the selected bidder once the materials are received at Lakshadweep.
- All the costs involved towards the transportation the materials from Kochi to concerned islands shall be borne by the SELECTED BIDDER on actual.

Govt of India

- 6.5.2 All the material should be made available for Inspection by RailTel nominated person/agency if required.
- 6.5.3 Partner will be custodian of all the material till installation and commissioning of system.

6.6 Provisional Acceptance Certificate (PAC)

As per Customer RFP.

6.7 Final Acceptance Certificate (FAC)

As per Customer RFP.

6.8 Pre – Contract Integrity Pact - Deleted

6.9 Other Conditions:

Partner has to agree to comply with all scope of work and term and conditions including special term and condition, SLA and OEM technical & Financial documentation including technical certificates/others as per end-to-end requirement mentioned in the end customer's RFP as mentioned below:

Tender Ref. No.	LD-01011(04)/1/2023-LITSS-UTL
Date of floating	19-07-2025
Floated on portal	www.tendersutl.gov.in

Anything not mentioned in the EOI, Customer RFP and its corrigenda (if any) and addenda (if any) may be referred & considered.

#Note: Depending on RailTel's business strategy RailTel may choose to work with Partner who is most likely to support in submitting a winning bid.





RAILTEL A Navratna CPSE Govt of India

Annexure 1: Format for COVERING LETTER (to be submitted by sole partner/lead partner in case of consortium)

COVERING LETTER (To be on company letter head)

To,
The Principal Executive Director,
RailTel Corporation of India Ltd. 6A, 6th Floor,
Gumidelli Towers, Begumpet Airport Road,
Prakash Nagar Metro Station,
Begumpet, Hyderabad – 500016

Dear Sir,

SUB: Participation in the EoI process

Having examined the Invitation for EoI document bearing the reference number ______ released by your esteemed organization, we, undersigned, hereby acknowledge the receipt of the same and offer to participate in conformity with the said Invitation for EoI document.

If our application is accepted, we undertake to abide by all the terms and conditions mentioned in the said Invitation for Fol document.

We hereby declare that all the information and supporting documents furnished as a part of our response to the said Invitation for EoI document, are true to the best of our knowledge. We understand that in case any discrepancy is found in the information submitted by us, our EoI is liable to be rejected.

We hereby Submit EMD amount of Rs. issued vide from Bank.

Authorized Signatory Name Designation

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Annexure 2: Format for Self-Certificate & Undertaking

Self-Certificate (To be on company letter head)

EoI Reference No:

To,
The Principal Executive Director,
RailTel Corporation of India Ltd. 6A, 6th Floor,
Gumidelli Towers, Begumpet Airport Road,
Prakash Nagar Metro Station,

Begumpet, Hyderabad – 500016

Dear Sir,

Date:

Sub: Self Certificate for Tender, Technical & other compliances

- 1) Having examined the Technical specifications mentioned in this EOI & end customer tender, we hereby confirm that we meet all specification.
- 2) We_agree to abide by all the technical, commercial & financial conditions of the end customer RFP for which EOI is submitted (except pricing, termination & risk purchase rights of the RailTel). We understand and agree that RailTel shall release the payment to selected sole partner/lead partner in case of consortium after the receipt of corresponding payment from end customer by RailTel. Further we understand that in case selected sole partner/lead partner in case of consortium fails to execute assigned portion of work, then the same shall be executed by RailTel through third party or departmentally at the risk and cost of selected sole partner/lead partner in case of consortium.
- 3) We agree to abide by all the technical, commercial & financial conditions of the end customer's RFP for the agreed scope of work for which this EOI is submitted.
- 4) We hereby agree to comply with all OEM technical & Financial documentation including MAF, Technical certificates/others as per end-to-end requirement mentioned in the end customer's RFP. We are hereby enclosing the arrangement of OEMs against each of the BOQ item quoted as mentioned end customer's RFP. We also undertake to submit MAF and other documents required in the end Customer organization tender in favour of RailTel against the proposed products.
- 5) We hereby certify that any services, equipment and materials to be supplied are produced in eligible source country complying with OM/F. No. 6/18/2019 dated 23rd July 2020 issued by DoE, MoF.
- 6) We hereby undertake to work with RailTel as per end customer's RFP terms and conditions. We confirm to submit all the supporting documents constituting/ in compliance with the Criteria as required in the end customer's RFP terms and conditions like technical certificates, OEM compliance documents.
- 7) We understand and agree that RailTel is intending to select sole partner/ consortium who is willing to accept all terms &conditions of end customer organization's RFP for the agreed scope of work. RailTel will strategies to retain scope of work where RailTel has competence.
- 8) We hereby agree to submit that in case of being selected by RailTel as sole partner/consortium for the proposed project(for which EOI is submitted), we will submit all the forms, appendix, relevant documents etc. to RailTel that is required and desired by end Customer well before the bid submission date by end customer and as and when required.
- 9) We hereby undertake to sign Pre Bid Agreement and Non-Disclosure Agreement with RailTel on a non-judicial stamp paper of Rs. 100/- in the prescribed Format.
- 10) We undertake that we will not submit directly or indirectly out bids and techno-commercial solution/association with any other organization once selected in this EOI for pre-bid teaming arrangement (before and after submission of bid to end customer organization by RailTel)

Authorized Signatory Name & Designation

Annexure 3: Undertaking for not Being Blacklisted/Debarred

<On Company Letter Head>

1 3		
To, The Principal Executive Director, RailTel Corporation of India Ltd. 6A, 6th Floor, Gumidelli Towers, Begumpet Airport Road, Prakash Nagar Metro Station, Begumpet, Hyderabad – 500016		
Subject: Undertaking for not Being Blacklisted/Debarred		
We, Company Name, having its registered office at Address hereby declares that that the Company has not been blacklisted/debarred by any Governmental/ Non-Governmental organization in India for past 3 Years as on bid submission date.		
Date and Place		
Authorized Signatory's Signature:		
Authorized Signatory's Name and Designation:		

Partner's Company Seal:

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RAILTEL

Annexure 3A - OEM has not been blacklisted (To be submitted on the Letterhead of the responding agency)

To,
The Principal Executive Director,
RailTel Corporation of India Ltd. 6A, 6th Floor,
Gumidelli Towers, Begumpet Airport Road,
Prakash Nagar Metro Station,
Begumpet, Hyderabad – 500016

EoI no. & date:

Subject: Self Declaration of Original Equipment Manufacturer (OEM) not been blacklisted in response to the EoI.

Dear Sir/Madam,

We confirm that our company (OEM), _, is not blacklisted in any manner whatsoever by any of the State/UT and/or central government in India on any ground including but not limited to indulgence in corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice. It is further certified that I am an authorized signatory of my company and am, therefore, competent to make this declaration.

If this declaration is found to be incorrect then without prejudice to any other action that may be taken, my/ our security may be forfeited in full and the tender if any to the extent accepted may be cancelled.

Yours very Truly, Place:

OEM's Company Seal:

Date:

Navratna CPSE Govt of India

Authorized Signatory's Signature

Annexure 4: Format of Affidavit

FORMAT FOR AFFIDAVIT TO BE UPLOADED BY SOLE PARTNER/ ALL CONSORTIUMPARTNERS ALONGWITH THE EOI DOCUMENTS (To be executed in presence of public notary on non-judicial stamp paper of the value of Rs. 100/ The paper has to be in the name of the Partner) **			
I			
the EOI documents for the work of as per the EOI			
Noof (RailTel Corporation of India Ltd.), do hereby solemnly affirm and state on the behalf of the			
Partner including its constituents as under:			
1. I/we the Partner (s), am/are signing this document after carefully reading the contents.			
2. I/we the Partner (s) also accept all the conditions of the EOI and have signed all the pages in confirmation thereof.			
3. I/we hereby declare that I/we have downloaded the EOI documents from RailTel website			
<u>www.railtel.enivida.com.</u> I/we have verified the content of the document from the website and there is no addition, no deletion or no alternation to be content of the EOI document. In case of			
any discrepancy noticed at any stage i.e. evaluation of EOI, execution of work or final payment			
of the contract, the master copy available with the RailTel Administration shall be final and			
binding upon me/us.			
4. I/we declare and certify that I/we have not made any misleading or false representation in the			
forms, statements and attachments in proof of the qualification requirements.			
5. I/we also understand that my/our offer will be evaluated based on the documents/credentials submitted along with the offer and same shall be binding upon me/us.			
6. I/we declare that the information and documents submitted along with the EOI by me/us are correct and I/we are fully responsible for the correctness of the information and documents,			
submitted by us. 7. I/we undersigned that if the certificates regarding eligibility criteria submitted by us are found			
7. I/we undersigned that if the certificates regarding eligibility criteria submitted by us are found to be forged/false or incorrect at any time during process for evaluation of EOI, it shall lead to			
forfeiture of the EOI EMD besides banning of business for five years on entire RailTel. Further, I/we (insert name of the Partner) ** and all my/our constituents understand that my/our			
constituents understand that my/our offer shall be summarily rejected.			
8. I/we also understand that if the certificates submitted by us are found to be false/forged or			
incorrect at any time after the award of the contract, it will lead to termination of the contract,			
along with forfeiture of EMD/SD and Performance guarantee besides any other action provided			
in the contract including banning of business for five years on entire RailTel.			
DEDONIENT			
DEPONENT			
SEAL AND SIGNATURE			
OF THE PARTNER			

VERIFICATION

I/We above named EOI do hereby solemnly affirm and verify that the contents of my/our above affidavit are true and correct. Nothing has been concealed and no part of it is false.

DEPONENT	

Place: Dated:

SEAL AND SIGNATURE OF THE Partner

**The contents in Italics are only for guidance purpose. Details as appropriate, are to be filled in suitably by Partner. Attestation before Magistrate/Notary Public.



Annexure-5: FORMAT FOR NON-DISCLOSURE CERTIFICATE

To,
The Principal Executive Director,
RailTel Corporation of India Ltd. 6A, 6th Floor,
Gumidelli Towers, Begumpet Airport Road,
Prakash Nagar Metro Station,
Begumpet, Hyderabad – 500016

Dear Sir,

Sub: EOI Reference No: RailTel/EOI/ER/XXXX/MKT/XXXXX/XXXX Dtd.

- A. This is in response to the Invitation for EOI for "Selection of Business Associate/Partner(s) from RailTel's empaneled BAs for the requirement of customer of RailTel (CoR)
- B. During the course of the above negotiations RailTel (including its affiliates) may in conjunction with the said purpose and for our mutual benefit, disclose to us certain information being proprietary and/or of confidential nature and/or sensitive;
- C. We and our affiliates wish to ensure the protection and secrecy of RailTel's confidential information which may be disclosed, received or granted access to by RailTel and wish to reduce to writing, our confirmation in this respect.
 - With regard to the above said purpose, we hereby covenant, warrant and confirm as follows:
- 1. NON-DISCLOSURE & CONFIDENTIALITY

We agree and undertake to regard and preserve as Confidential Information provided by RailTel or which may be disclosed, received or granted access to by RailTel or come to the knowledge of us in any manner in connection with the negotiations for the possible business relationship.

- (a) In maintaining the Confidential Information here under we agree that we shall not, without first obtaining the written consent of RailTel, disclose or make available to any person, firm or enterprise, reproduce or transmit, or use (directly or indirectly) for our own benefit or the benefit of others, any Confidential Information avian except that we may disclose any Confidential Information to its Directors, officers, employees, or advisors on a "need to know" basis to enable them to evaluate such "Confidential"
- (b) We shall ensure that our employee(s) and/ or person(s) shall maintain confidentiality with regard to the disclosed Confidential Information, if any, and shall issue suitable instructions and/ or get suitable written undertakings or agreements executed to bind our employees and/or person(s) to the same obligations of confidence and safeguarding and to adhere to the confidentiality/ non-disclosure terms contained herein.
- (c) Save and except for the purposes mentioned in clause (a) above we further agree that we will not part with/ disclose any "Confidential Information" received by us to any other person directly or indirectly nor make copy(ies) or reproduce in any way (including without limitation store in any computer or electronic system any written material/documents containing "Confidential Information" and such written material/documents will be retained under strict confidentiality by us.
- (d) We further agree to exercise the same degree of care that we exercise to protect our own Confidential Information of a like nature from unauthorized disclosure, but in no event shall a less than reasonable degree of care will be exercised by us.
- 1.2 We acknowledge and agreed that information shall not be considered "Confidential Information" to the extent, that such information:
 - (a) At the time of disclosure was in the public domain; or
 - (b) Is already known to us free of any confidentiality obligation at the time it is obtained from RailTel; or
 - (c) After disclosure is or becomes publicly known or available through no wrongful act of ours; or
 - (d) Is right fully received from a third party without restriction; or

- (e) Is approved for release, disclosure, dissemination or use by written authorization from RailTel; or
- (f) Is required to be disclosed pursuant to a requirement of a governmental agency or laws as long as we provide RailTel with timely prior written notice of such requirement and provide all reasonable co-operation in regard to taking protective action against such disclosure requirement; or
- (g) Is disclosed after expiry of 5(five) years from the date of signing of this certificate. However, before we disclose any Confidential Information under clause 6, we (to the extent permitted by law) shall use our best endeavor to inform RailTel of any circumstances and the information that willbe disclosed.
 - 1.3 We further agree and undertake not to disclose the information marked "Confidential Information" of RailTel to our agents or Bidders without prior written approval from RailTel and without having first to obtain from each agent or Bidder a separate written agreement or undertaking binding them to the same obligations of confidence and safeguarding.
 - 1.4 We further agree that at the request of RailTel, we shall promptly (and in any case, within 15days of request), deliver to the RailTel all copies of the Confidential Information in its possession or under its direct or indirect control ors hall destroy all memoranda, notes and other writings prepared by us or our affiliates, Directors, officers, employees or advisors to the extent the same are based on the confidential information with a written statement to the effect that upon such return we have not knowingly retained in our possession or under our control, either directly or indirectly, any information or copies of such (other than Confidential Information embedded in our records).
 - 1.5 The confidentiality obligations set out herein above shall survive any such return or destruction of Information.
 - 1.6 Except as specifically provide adhere in, disclosure of confidential information by us pursuance there to shall not be deemed to grant or s, any rights, interest or property in such confidential information and accordingly we agree that we will not directly or indirectly claim or submit any application for grant of any patent, copyright, design right or other intellectual property rights in, to on the basis of the confidential information.
 - 1.7 We here to acknowledge and agree that in the event of a breach or threatened breach by us of the provisions herein, RailTel may have no adequate remedy in money or damages and accordingly not withstanding anything contained in clause 4 here of, RailTel shall been entitled to seek in junctive relief against such breach or threatened breach by us: provided, however, no specific action in this confidentiality certificate of a specific legal or equitable remedy shall be construed as a waive or prohibition of any other legal or remedies in the event of a breach or threatened breach of this certificate and there remedies specified here in shall be in addition to all other reliefs and remedies available to RailTel under prevailing laws.

A Navratna CPSF

Date: Signature with seal—			(In the box) Name: Designation	
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Annexure-6: EMD (as BG) Format

BG NO:

ISSUANCE DATE: DD-MM-YYYY

BG AMOUNT: Rs xxxxxxx /-EXPIRY DATE: xx.xx.xxxx

CLAIM EXPIRY DATE: xx-mmm-xx

In consideration of the RailTel Corporation of India Limited, (CIN: L64202DL2000GOI107905) having its registered office at Plate-A, 6th Floor, Office Block Tower-2, East Kidwai Nagar, New Delhi - 110023(Here in after called RailTel) having agreed to exempt Partner Name (CIN:) having its registered office at Partner's address (Here in after called "the said Contractor(s)") from the demand, under the terms and conditions of EOI NO. made between RailTel Corporation of India Limited and Partner Name for(here in after called "the said Agreement") of security deposit for the due fulfilment by the said contractor (s) of the terms and conditions contained in the said Agreement, or production of a Bank Guarantee for Rs. /- (In Words).

We, Bank Name a banking company incorporated under the Companies Act, 1956 and carrying on Banking Business under The Banking Regulation Act, 1949 and having its Registered Office at Bank's Address and its Central office at Bank's Corporate Office Address (indicate the name of the Bank) here in after referred to as "the Bank") at the request of Partner's Name Contractor(s) do hereby undertake to pay the RailTel an amount not exceeding Rs /- (In Words) against any loss or damage caused to or suffered or would be caused to or suffered by the RailTel by reason of any breach by said Contractor(s) of any of the terms or conditions contained in the said Agreement.

We, Bank Name do here by undertake to pay the amounts due and payable under this Guarantee without any demur, merely on demand from the RailTel stating that the amount as claimed is due by way of loss or damage caused to or would be caused to or suffered by the RailTel by reason of breach by the said Contractor(s) of any terms and conditions contained in the said Agreement or by the Contractor(s) failure to perform the said Agreement. Any such demand made on the Bank shall be conclusive as regards the amount due and payable by the Bank under this guarantee. However, our liability under this guarantee shall be restricted to an amount not exceeding Rs. /- (In Words).

We, Bank's Name undertake to pay to the RailTel any money so demanded not withstanding any dispute or disputes raised by the Contractor(s) / Supplier(s) in any suit or proceedings pending before any court or Tribunal relating thereto our liability under this present being, absolute and unequivocal. The payment so made by us under this Bond shall be a valid discharge of our liability for payment there under and the Contractor(s)/ Supplier(s) shall have no claim against us for making such payment.

We, Bank's Name further agree that the Guarantee here in contained shall remain in full force and effect during the period that would be taken for the performance of the said Agreement and that it shall continue to be enforceable till all the dues of the RailTel under or by virtue of the said Agreement have been fully paid and its claims satisfied or discharged or till RailTel certifies that the terms and conditions of the said Agreement have been fully and properly carried out by the said Contractor(s) and accordingly discharge this Guarantee. Unless a demand or claim under the Guarantee is made on us in writing on or before the DD-MM- YYYY (Claim Expiry Date.) We shall be discharged from all liability under this Guarantee thereafter.

We, Bank's Name further agree with the RailTel that the RailTel shall have the fullest liberty without our consent and without affecting in any manner our obligations hereunder to vary any of the terms and conditions of the Agreement or to extend time or to postpone for any time or from

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time to time any of the powers exercisable by the RailTel against the said contractor(s) and to forbear or enforce any of the terms and conditions relating to the said Agreement and we shall not be relieved from our liability by reason of any such variation, or extension to the said Contractor(s) or for any forbearance, act or omission on the part of RailTel or any indulgence by the RailTel to the said Contractor(s) or by any such matter or thing whatsoever which under the law relating to sureties would, but for this provision, have effect of so relieving us.

This Guarantee will not be discharged due to the change in the Constitution of the bank or the Contractor(s) Supplier(s).

Bank's Name lastly undertake not to revoke this Guarantee during its currency except with the previous consent of the RailTel in writing.

Date: DD-MM-YYYY Place:

Annexure-7: Surety Bond for BID Security

No	Dated
INO	. 174150

- 1. In consideration on of you, **, (herein after referred to as the "RCIL", which expression shall unless it be repugnant to the subject or context thereof include its, successors and assigns) having agreed to receive the BID of (a company registered under Companies Act, 1956/2013) and registered having its (herein after referred to as the "Bidder" which expression shall unless it be repugnant to the subject or context thereof include its/their executors, administrators, successors and assigns), for the** ** Project on (Herein after referred to as "the Project") pursuant to the RFP Document dated...... Issued in respect of the Project and other related documents including without limitation the draft contract Agreement (herein after collectively referred to as "Bidding Documents"), we (Name of the Surety Insurer") having referred to as the "Surety Insurer"), at the request of the Bidder, do hereby in terms of Clause no. ******of the RFP Document, irrevocably, unconditionally and without reservation guarantee the due and faithful fulfillment and compliance of the terms and conditions of the Bidding Documents (including the RFP Document) by the said Bidder and unconditionally and irrevocably undertake to pay forthwith to the "RCIL" an amount of Rs. ** ** (Rs. ** **only) (herein after referred to as the "Surety Bond")") as our primary obligation without any demur, reservation, recourse, contest or protest and without reference to the Bidder if the Bidder shall fail to fulfill or comply with all or any of the terms and conditions contained in the said Bidding Documents.
- 2. Any such written demand made by the "RCIL" stating that the Bidder is in default of the due and faithful fulfillment and compliance with the terms and conditions contained in the Bidding Documents shall be final, conclusive and binding on the Surety Insurer.
- 3. We, the Surety Insurer, do hereby unconditionally undertake to pay the amounts due and payable under this Surety Bond without any demur, reservation, recourse, contest or protestant without any reference to the Bidder or any other person and irrespective of whether the claim of the "RCIL" is disputed by the Bidder or not, merely on the first demand from the "RCIL" stating that the amount claimed is due to the "RCIL" by reason of failure of the Bidder to fulfill and comply with the terms and conditions contained in the Bidding Documents including failure of the said Bidder to keep its BID open during the BID validity period as set forth in the said Bidding Documents for any reason whatsoever. Any such demand made on the Bank shall be conclusive as regards amount due and payable by the Surety Insurer under this Surety Bond. However, our liability under this Surety Bond shall be restricted to an amount not exceeding Rs. ** **(Rupees** only). **
- 4. This Surety Bond shall be irrevocable and remain in full force for a period of 180 (one hundred and eighty) days from the BID Due Date Inclusive of a claim period of 60 (sixty) days or for such extended period as may be mutually agreed between the Authority and the Bidder, and agreed to by the Surety Insurer, and shall continue to be enforceable till all amounts under this Surety Bond have been paid.
- 5. We, the Surety Insurer, further agree that the Authority shall be the sole judge to decide asto whether the Bidder is in default of due and faithful fulfillment and compliance with the terms and conditions contained in the Bidding Documents including, inter alia, the failure of the Bidder to keep its BID open during the BID validity period set forth in the said Bidding Documents, and the decision of the Authority that the Bidder is in default as aforesaid shall be final and binding on us, notwithstanding any differences between the Authority and the Bidder or any dispute pending before any Court, Tribunal, Arbitrator or any other Authority.
- 6. The Surety Bond shall not be affected by any change in the cons tu on or winding up of the Bidder or the Surety Insurer or any absorption, merger or amalgama on of the Bidder or the Surety Insurer with any other person.

- 7. In order to give full effect to this Surety Bond, the Authority shall be entitled to treat the Surety Insurer as the principal debtor. The Authority shall have the fullest liberty without affecting in any way the liability of the Surety Insurer under this Surety Bond from me to me to vary any of the terms and conditions contained in the said Bidding Documents or to extend me for submission of the BIDs or the BID validity period or the period for conveying acceptance of Le er of Award by the Bidder or the period for fulfillment and compliance with all or any of the terms and conditions contained in the said Bidding Documents by the said Bidder or to postpone for any me and from me to me any of the powers exercisable by it against the said Bidder and either to enforce or forbear from enforcing any of the terms and conditions contained in the said Bidding Documents or the securities available to the Authority, and the Surety Insurer shall not be released from its liability under these presents by any exercise by the Authority of the liberty with reference to the matters aforesaid or by reason of me being given to the said Bidder or any other forbearance, act or omission on the part of the Authority or any indulgence by the Authority to the said Bidder or by any change in the constitution of the Authority or its absorption, merger or amalgama on with any other person or any other ma er or thing whatsoever which under the law relating to sure es would but for this provision have the effect of releasing the Surety Insurer from its such liability.
- 8. Any no ce by way of request, demand or otherwise hereunder shall be sufficiently given or made if addressed to the Surety Insurer and sent by courier or by certified e-mail to the Surety Insurer at the address set forth herein.
- 9. We undertake to make the payment on receipt of your notice of claim on us addressed to [name Surety Insurer along with branch address) and delivered at our above branch which shall be deemed to have been duly authorised to receive the said notice of claim.
- 10. It shall not be necessary for the Authority to proceed against the said Bidder before proceeding against the Surety Insurer and the Surety Bond herein contained shall be enforceable against the Surety Insurer, notwithstanding any other security which the Authority may have obtained from the said Bidder or any other person and which shall, at the me when proceedings are taken against the Surety Insurer hereunder, be outstanding or unrealised.
- 11. We, the Surety Insurer, further undertake not to revoke this Surety Bond during its currency except with the previous express consent of the Authority in writing.
- 12. The Bank Surety Insurer that it has power to issue this Surety Bond and discharge the obligations contemplated herein, the undersigned is duly authorised and has full power to execute this Surety Bond for and on behalf of the Surety Insurer.
- 13. For the avoidance of doubt, the Surety Insurer's liability under this Surety Bond shall be restricted to Rs. *** crore (Rupees *** *** crore only). The Surety Insurer shall be liable to pay the said amount or any part thereof only if the Authority serves a written claim on the Surety Insurer in accordance with paragraph 9 hereof, on or before [*** (indicate date falling 180 days a er the BID Due Date)].
- 15. The Insurance Surety Bond shall be verified from the branch concerned/ specific portal created for this purpose.

Signed and sealed this day of	., 20	at
SIGNED, SEALED AND DELIVERED		
For and on behalf of the Bank by:		
(Signature) (Name) (Designation) (Code Number) (Address)	
No mana		
NOTES:		

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 The Surety Bond should contain the name, designation and code number of the officer(s) signing the Surety Bond.
The address, telephone number and other details of the head office of the insurance company as well as of issuing branch should be mentioned on the covering letter of issuing branch

Annexure-8: Insurance Surety Bond for Performance Security

Railtel Corporation of India limited

(Address)

Bank.

Date:	
Name of the issuer of surety bond Surety Bond No: Amount of Bond:	Issue Date: Expiry Date:
WHEREAS:	
 (name and address of RCIL) have en "agreement") for the (namprovision of the agreement. (B) The agreement requires the contractor to performance of its obligation, under and order, during the (project duration/wascontract/agreement) in as sum of RsSURETY BOND Amount). (C) We, through our branch at	of contractor) (herein a er called the contractor) and tered into an agreement (herein after called the e of work) subject to and in accordance with the furnish a Performance Security for due and faithful in accordance with the agreement/contract/Purchase varranty period/AMC period)(as defined in the) (Rupees
ng through [Designation(s) of the authorised per	nsurance company) herein after called the Surety, ac rson of the Surety), have, at the request of the M/s. ormance security/ additional performance security as
representatives of the Surety), being fully behalf of the Surety, confirm that the Surety pay the Railway the full amount in the surety. The Surety undertakes to immediately pamount up to and including aforemention recourse. Any such demand made by the	I/We, the undersigned [Insert name(s) of authorized authorized to sign and incur obligations for and on ety, hereby, unconditionally and irrevocably Bond to m of XXXX (Rupees XXXX Only) as above stated. Day on presentation of demand by the RailTel any oned full amount without any demur, reservation or RailTel on the Surety shall be final, conclusive and ithstanding any disputes raised/pending before any

3. On payment of any amount less than aforementioned full amount, as per demand of the RailTel, the Bond shall remain valid for the balance amount i.e. the aforementioned full amount less the payment made to the RailTel.

Court, tribunal, arbitration or any authority or any threatened litigation by the contractor or

- 4. The Surety shall pay the amount as demanded immediately on presentation of the demand by RailTel without any reference to the contractor and without the RailTel being required to show grounds or give reasons for its demand or the amount demanded.
- 5. The Surety Bond shall be unconditional and irrevocable.
- 6. The Bond hereinbefore shall not be affected by any change in the constitution of the Surety or in the constitution of the Contractor.
- 7. The Surety agrees that no change, addition, modifications to the terms of the Contract Agreement or to any documents, which have been or may be made between the RailTel and the Contractor, will in any way release us from the liability under this Bond; and the Surety, hereby, waives any requirement for notice of any such change, addition or modification to the Surety.

- 8. This Bond is valid and effective from the date of its issue, which is [insert date of issue). The Bond and our obligations under it will expire on XXXX (Expiry Date). All demands for payment under the Bond must be received by us on or before that date.
- 9. The Surety agrees that the Railways right to demand payment of aforementioned full amount in one instance or demand payments in parts totaling up to the aforementioned full amount in several instances will be valid until either the aforementioned full amount is paid to the RailTel or the Bond is released by RailTel before the Expiry date.
- 10. The Surety agrees that its obligation to pay any amount demanded by the RailTel before the expiry of this Bond will continue until the amount demanded has been paid in full.
- 11. The expressions Surety and RailTel hereinbefore used shall include their respective successors, administrators and assigns.
- 12. The Surety hereby undertakes not to revoke the Bond during its currency, except with the previous consent in writing of the RailTel. This Bond is subject to the Uniform Rules for Demand Bonds, ICC Publica on No. 758.
- 13. We, the Surety Insurer, further agree that the Railtel shall be the sole judge to decide as to whether the contractor is in default of due and faithful fulfillment and compliance with the terms and conditions contained in the RFP Documents, and the decision of the Authority that the Bidder is in default as aforesaid shall be final and binding on us, notwithstanding any differences between the RailTel and the contractor or any dispute pending before any Court, tribunal, arbitrator or any other authority.
- 14. The Bond shall be in addition to and without prejudice to any other security Bond (s) of the contractor in favour of the RailTel available with the RailTel. The Surety, under this Bond, shall be deemed as Principal Debtor of the RailTel.

Notwithstanding anything to the contrary contained in these presents,

- a. Our liability under this Surety Bond shall not exceed XXXX (Rupees XXXXX Only).
- b. This Surety Bond shall be valid up to XXXX (being the date of expiry);
- c. Unless the Insurance Company is served a written claim or demand on or before XXXX [date of expiry) all rights under this Bond shall be forfeited and the Surety shall be relieved and discharged from all liabilities under this Bond irrespective of whether or not the original Surety bond is returned to the Surety.

Dated the day of 2024

15. The Insurance Surety Bond	shall be verified by sending r	mail to [customer.care@sbigeneral.in]
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Place	Bank's Seal and authorized signature(s)			
	[Name i	n	Block	letters]
	[Designation			 No]
	[P/Attorney] N	No.		

Witness

1.

2.

Annexure-9: MAF

MANUFACTURERS' AUTHORIZATION FORM
(To be obtained and submitted by bidder for each OEM separately whose solution/systems/services are proposed in this EoI)

Date: DD/MM/YY
To, The Director IT/LITSS, Department of Information Technology, Kavaratti Island, UT of Lakshadweep – 682 555.
Subject: Manufacturer's Authorization Form in reference Request for Proposal to
Dear Sir, We(Name of the OEM) who are established and reputable manufacturers of(List of Goods) having factories or product development centers at the locationsor as per list attached, do hereby authorize Registered Office at located at (Name and address of the Bidder) to bid, negotiate and conclude the contract with you against RFP No for the above goods manufactured or developed by us.
We hereby extend, our warranty for the hardware goods supplied by the bidder and or maintenance or support services for software products against this invitation for bid by (Name of the Bidder) as per requirements and for the duration of contract as specified in this RFP.
Products or technology quoted are neither end of- sale nor end-of-life as on the date of installation and commissioning and are not end-of-support till the successful completion of O&M period of the project. We have not been blacklisted by any State / Central Government Department or Central/State PSUs.
We have not filed for bankruptcy and should be profitable for at least last 3 consecutive financial years.
Thanking you, Yours faithfully,
(Signature) For and on behalf of: (Name of the OEM) Authorized Signatory Name: Designation: Place: Date:

Annexure-10: Consortium Format (Deleted)						

Annexure 11 - Self declaration of not be under Ineligibility for corrupt and fraudulent practice

(To be submitted on the letterhead of the Partner)					
To, The Principal Executive Director, RailTel Corporation of India Ltd. 6A, 6th Floor, Gumidelli Towers, Begumpet Airport Road, Prakash Nagar Metro Station, Begumpet, Hyderabad – 500016					
Ref: RFP No "" Sub:"					
Dear Sir/Madam, We have examined the EoI document, we, the undersigned, herewith submit our response to your EoI no dated for					
I. We have read the provisions of the EoI document and confirm that these are acceptable to us. We further declare that additional conditions, variations, deviations, if any, found in our EoI shall not be given effect to. II. We agree to abide by this EoI, consisting of this letter, the detailed response to the EoI and all attachments, for a period of 180 days from the date of submission of the bid. III. We would like to declare that we are not involved in any major litigation that may have an impact of affecting or compromising the delivery of services as required under this assignment and we are not under a declaration of ineligibility for corrupt or fraudulent practices. IV. We would like to declare that there is no conflict of interest in the services that we will be providing under the terms and conditions of this EoI. V. We hereby declare that all the information and statements made in this proposal are true and accept that any misrepresentation contained in it may lead to our disqualification. VI. We understand you are not bound to shortlist / accept any EoI you receive.					
Sincerely,					
Signature of Authorized Signatory and Seal of the Partner Name: Designation: Date:					

Annexure 12 - Proposed Manpower Details (Deleted)					

Annexure 13 – Land Border Clause Declaration (Deleted)					

Annexure 14 – Pre – Contract Integrity Pact (Deleted)					

Annexure 15 PROFORMA FOR "NIL DEVIATION COMPLIANCE UNDERTAKING" (To be signed on Bidder's Letter Head)

To,

The Executive Director,
RailTel Corporation of India Ltd.,
1-10-39 to 44, 6A, 6th Floor, Begumpet Airport Road,
Opp. Shoppers Stop, BEGUMPET, HYDERABAD- 500 016

EoI Reference No.:

Sub: NIL Deviation Compliance

Over and above all our earlier conformations and submissions as per your requirements of the EoI, we confirm that,

- 1. All proposed in scope are compliant to the technical specifications of the equipment as mentioned in the latest version of the specifications in the EoI.
- 2. We hereby certify that the hardware and software (if applicable) mentioned in our technical solution and Bill of Material (BOO) are complete.
- 3. We confirm that there is no requirement of any other hardware and software to fulfil requirements as per scope against the EoI. If any additional hardware and software is required to meet in scope requirements, then it would be procured by us at no extra cost to RailTel.
- 4. We will also ensure our unconditional compliance of all the terms and conditions as mentioned in the EoI document including all corrigenda, addenda and specifications.
- 5. List of deviations (Partial Compliance and Non-compliance) from terms and conditions as mentioned in the EoI document including all corrigenda, addenda and specifications, if any, is enclosed as Annexure with this form. We understand that any partial compliance or non-compliance, may result in REJECTION of our bid.

Seal and signature of the bidder

Place:
Date:

(This letter should be on the letterhead of the bidder duly signed by an authorized signatory)

Annexure 16 - Price Bid Format Attached in e-nivida portal		

Annexure 17 - The information shall be used for technical assessment of the bidder (Deleted)

Form 1- Make and Model

#	Description	Make	Model
#	Hardware Components	Make	Model
1	Core Router		
2	Core Switch		
3	External Firewall		
4	Call Manager with 150 User license		
5	IP Phone		
6	Branch Router		
7	Layer 3 Fiber Switch		
8	Layer 2 Switch		
9	NMS		
10	65" Inch Screen		
11	2 Ton Split Standard AC		
12	6 KVA UPS		

Form 2 – Total Responsibility Certificate

To,

The Executive Director, RailTel Corporation of India Ltd., 1-10-39 to 44, 6A, 6th Floor, Begumpet Airport Road, Opp. Shoppers Stop, BEGUMPET, HYDERABAD- 500 016

Dear Sir/Madam,

Sub: UPGRADATION OF STATE-WIDE AREA NETWOK, UT OF LAKSHADWEEP

Ref: Tender No. ...

This is to certify that we undertake the total responsibility for the defect free operation of the proposed solutions as per the requirement of the tender for the duration mentioned in all the sections of the tender floated by ... for the project UPGRADATION OF STATE-WIDE AREA NETWOK, UT OF LAKSHADWEEP & its corrigendum 's.

For

Signature

Name:

Designation:

Office Address:

Date: Place:

Form 3 - Technical Bid Covering Letter

To,

The Executive Director, RailTel Corporation of India Ltd., 1-10-39 to 44, 6A, 6th Floor, Begumpet Airport Road, Opp. Shoppers Stop, BEGUMPET, HYDERABAD- 500 016

Subject:

Ref: RFP No. <<....>> dated <<....>>

Dear Sir,

I (bidder), having read and examined in detail all the bidding documents in respect of "......" do hereby propose to provide our services as specified in the bid submitted by us. It is hereby confirmed that I / We are entitled to act on behalf of our company / corporation / firm / organization and empowered to sign this document as well as such other documents, which may be required in this connection. We declare that all the services shall be performed strictly in accordance with the RFP documents. We confirm that the information contained in this response or any part thereof, including its exhibits, and other documents and instruments delivered or to be delivered to the Client, is true, accurate, verifiable and complete. This response includes all information necessary to ensure that the statements therein do not in whole or in part mislead the Client in its evaluation process. We also confirm that we shall not attract conflict of interest in principle. We hereby declare that our bid is made in good faith, without collusion or fraud and if it is proven to the contrary by any court procedure during anytime of the project, we submit that we are for due compensation of loss of time and money to the authorities and further state that the information contained in the bid is true and correct to the best of our knowledge and belief.

Thanking you, Yours sincerely,

(Signature of the Sole/Lead Bidder) Printed Name Designation Seal

Date:

Place:

Business Address:

Form 4 - Project Experience Summary

S 1 #	Category	Project Name	Client Name	Client Type	Project Value (in Indian Rupees)	Project Compo nents	Documentary Evidence Provided (Yes/No)	Project Status (Completed or Ongoing)
1.								
2.								
3.								
4.								
5.								
6.								
7.								

Enclosed: Copy of Work Orders/Client certificates

Form 5 - Self-Certificate for Project execution experience (In Bidding Entity's Letterhead)

This is to certify that <Name of the Bidding Entity> has been awarded with <Name of the Project> as detailed under:

Assignment / Job Name:	
Description of Project:	
Approx. Value of the Contract (in Rupees):	
Country:	
Location within Country:	
Duration of Assignment / Job (months):	
Name of Employer:	
Address:	
Total Number of Staff-Months of the Assignment / Job:	
Approx. Value of the Assignment / Job provided by your	
firm under the contract (in Rupees):	
Start Date (Month/Year):	
Completion Date (Month/Year):	
Name of Associated Consultants, if any:	
Number of Professional Staff-Months provided by	
Associated Consultants:	
Name of Senior Professional Staff of your Firm involved	
and Functions Performed:	
Description of Actual Assignment / Job Provided by Your	
Staff within the Assignment / Job:	
in case any material misrepresentation is made or discovere RFP at any stage of selection and/or thereafter during the ter. Dated this	m of the Contract.
, 20, 20	2
(Authorized Signatory)	
Signature:	
Name:	
Designation:	
Bidding Entity's Name & Address:	
Seal: Date:	
**************************************	NT*******************