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RAILTEL

A Navratna CPSE
Govt of India

**RAILTEL CORPORATION OF INDIA LTD.
(A Navratna CPSE)**

Southern Region Office

6A, 6th Floor, Gumidelli Towers, Begumpet Airport Road,
Prakash Nagar Metro Station,
Begumpet, Hyderabad – 500016

Corporate Office

Plate-A, 6th Floor, Office Tower2,
NBCC Building, East Kidwai Nagar, New Delhi-110023

www.railtel.in

Invitation for Expression of Interest

For

“Request for Proposal for Selection of System Integrator for KSWAN 3.0” from empanelled Business Associates”

EOI No: RailTel/SR/SC/Mktg/2025-26/EOI/025 Dt.27/09/2025

EOI NOTICE

RailTel Corporation of India Ltd.
6A, 6th Floor, Gumidelli Towers, Begumpet Airport Road,
Prakash Nagar Metro Station,
Begumpet, Hyderabad – 500016

EXPRESSION OF INTEREST

EOI No RailTel/SR/SC/Mktg/2025-26/EOI/025 Dt.27/09/2025

RailTel Corporation of India Ltd., (hereafter referred to as RailTel) invites responses from RailTel System Integrator for exclusive PRE-BID TEAMING ARRANGEMENT for Engagement of an Agency for **“Request for Proposal for Selection of System Integrator for KSWAN 3.0” from empanelled Business Associates**”.

The details are as under:

1	Date of EOI Floating	27-09-2025
2	Last date for submission of Bids against EOI	29-09-2025 17:00 Hours
3	Opening of Bids received against EOI	29-09-2025 17:15 Hours
4	Number of packets	Single Stage (Single Packet System)
5	Estimated Value of EOI	Rs. 440 Cr
6	Portal for Submission of bids	https://railtel.eNivida.com
7	EOI EMD	<p>EMD of Rs. 4,49,00,000/- to be submitted through Online mode of NEFT/RTGS of RailTel e-Nivida Portal or Bank Guarantee. As per BA Policy, EMD will be collected as follows.</p> <p>i. Rs.5,00,000/- (Rupees Five Lakhs) long with Eoi bid submission.</p> <p>ii. Rs. 4,44,00.000/- (Rupees Four Crore Forty-Four Lakhs) before the end customer bid submission date as per Tender ref no: CeG/2025-26/IND0043</p> <p>RailTel Corporation of India Limited Account No: 327301010373007, IFSC Code: UBIN0805050, Bank Name: Union Bank of India, RP Road Branch, Bungalow no 109, New No 1-7-252 to 254 Oxford Street, SD Road, Near Park Lane Center Secunderabad - 500003.</p>

Note: RailTel reserves the right to change the above dates at its discretion.

Partner needs to share copy in case of EMD in form of BG & in case of online payment partner to share transfer details like UTR No. date and Bank along with the proposal.

Eligible Partners are required to direct all communications related to this Invitation for Eoi document, through the following Nominated Point of Contact persons:

Level:1 Contact: Sneha Tripathi, Sr. Manager/IT & Mktg/SR
Email: sneha.sinha@railtelindia.com Contact: +91- 7093604576

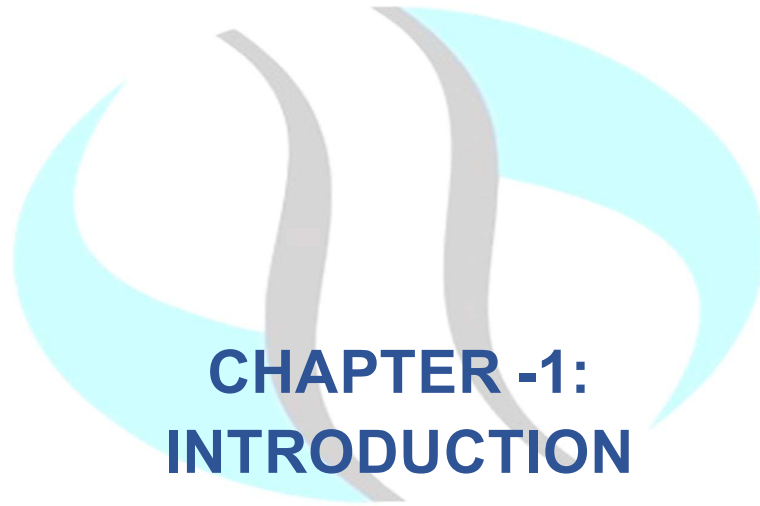
Level:2 Contact: Shailendra Dusa, Sr.DGM/Tech-Mktg/SR
Email: sdusa@railtelindia.com Contact: +91- 9866327886

SPECIAL CONDITIONS OF EOI

1. The EOI response is invited from RailTel's Empanelled Partners and Prospective Partners who have applied before floating of this EOI for Empanelment with RailTel only.
2. Responsibility of getting valid Letter of Empanelment from RailTel will be responsibility of Partner before finalization of this EOI. LoA / PO / Work Order will only be issued on submission of valid letter of empanelment from RailTel.
3. Partners/Consortium are required to submit soft copy of response through Online on RailTel's e-nivida portal at <https://railtel.enivida.com> duly signed by Authorized Signatories with Company seal and stamp.
4. All the document must be submitted with proper indexing and page no.
5. If, the interested partner is OEM/Distributor of OEM/Direct Partner of OEM, it should submit the supporting document for the same.
6. Consortium is Allowed (Maximum Three members). In case of consortium, lead bidder of the consortium must be RailTel's Empanelled partner and will be responsible for all the conditions mentioned in the end customer RFP.
7. This is an exclusive pre-RFP partnership arrangement with empanelled Partner of RailTel for participating in the end customer RFP. Selected partner's authorized signatory has to give an undertaking that they will not submit directly or indirectly their bids and techno-commercial solution/association against tender Ref No mentioned below with any other organization once selected in this EOI for pre-bid teaming arrangement (before and after submission of bid to end customer organization by RailTel). This undertaking has to be given with this EOI Response.
8. Transfer and Sub-letting. The Partner/consortium has no right to give, bargain, sell, assign or sublet or otherwise dispose of the Contract or any part thereof, as well as to give or to let a third party take benefit or advantage of the present.
9. Partner/Consortium has to agree to comply with all scope of work and terms and conditions including special terms and conditions, SLA and OEM technical & Financial documentation including technical certificates/others as per end-to-end requirement mentioned in the end customer's RFP & its corrigendum (if any) as mentioned below:

Tender Ref. No.	CeG/2025-26/IND0043
Date of floating	11-07-2025
Floated on portal	kppp.karnataka.gov.in

10. MAF required for submission to end customer by RailTel in their prescribed format (if any) shall be responsibility of the Bidder.
11. **Anything not mentioned in the EOI, Customer RFP and its corrigenda (if any) and addenda (if any) may be referred & considered.**
12. Selected partner /Lead Bidder from consortium will be responsible for facilitating RailTel to get/collect /prepare all the documentations related to end customer RFP.
13. Affidavit as per Annexure 4 and Power of Attorney should be submitted in original and hard copy before signing of agreement with RailTel.



CHAPTER -1: INTRODUCTION

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1.1 RAILTEL – INTRODUCTION

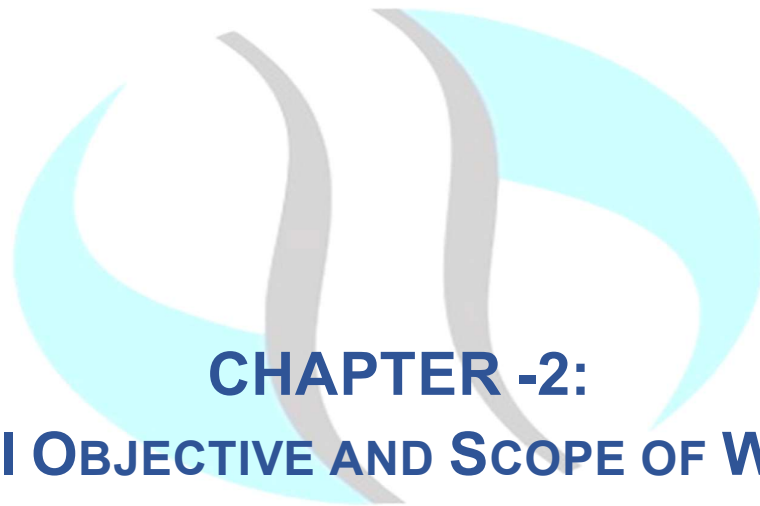
RailTel, a distinguished Nav-Ratna Central Public Sector Enterprise under Ministry of Railways, is recognised as one of the nation's most reliable end-to-end Telecom, IT, ICT, Railway Signalling solution provider. With a focus on excellence and innovation, RailTel has garnered unwavering trust as a partner in delivering cutting-edge services across sectors. RailTel is also working towards creating a knowledge society at multiple fronts and has been selected for implementation of various mission-mode projects for the Government of India in the telecom field. With a team of highly skilled and seasoned experts in Telecom, Signalling and IT, along with an extensive nationwide infrastructure, RailTel possesses the ability to deliver digital transformation services across the country and beyond border.

The ongoing wave of digitalisation is creating new prospects for companies like RailTel. In the specific context of the telecom sector, the advent of 5G is a significant growth factor. The demand for network and allied infrastructures is poised to propel RailTel's business forward. With our experience in setting-up and running Tier-3 Data Centres and cloud office, RailTel is implementing Data Centre services like cloud deployments for various customers. Thus by, leveraging RailTel's network infrastructure, data centres, security operation centre and in house capabilities, RailTel is helping in digitalisation by providing comprehensive ICT services. In essence, RailTel's goal is to be a supportive partner in guiding its customers through their Digital transformation endeavours.

For ensuring efficient administration across India, country has been divided into four regions namely, Eastern, Northern, Southern & Western each headed by Executive Director and Headquartered at Kolkata, New Delhi, Secunderabad & Mumbai respectively. RailTel's business service lines can be categorized into three heads namely B2G/B2B (Business to Government and Business to Business) and B2C (Business to customers).

RailTel's various operations are certified for, ISO 27001:2022-Certified for Information Security Management System, ISO 20000-1:2018-Certified for Information Technology Service Management System, ISO 9001:2015-Certified for Quality Management System, ISO 27017:2015 Certified for Information Security for Cloud Services, ISO 27018:2019-Certified for Data Privacy in Cloud Service, ISO 27033-Certified for Network Security, ISO 14001:2015-Certified for Environmental Management System Standard, ISO 17024:2012- Certified for Telecom Services, Railway Signalling & Telecom Training, Design Testing and Licensing Services and CMMI Maturity Level-4-Certified for Process Improvement. The RailTel's Data Centres are Tier-III (Design & Facility) certified.

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CHAPTER -2: EOI OBJECTIVE AND SCOPE OF WORK

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2.1 PROJECT BACKGROUND AND OBJECTIVE OF EOI

RailTel intends to participate in RFP floated by end Customer organization for “**Request for Proposal for Selection of System Integrator for KSWAN 3.0**” with Tender No. “**CeG/2025-26/IND0043 dt. 11-07-2025**”.

RailTel invites EOIs from RailTel’s Empanelled Partners for the selection of suitable partner for participating in above mentioned work for the agreed scope of work. The empanelled partner is expected to have excellent execution capability and good understanding of customer’s local environment

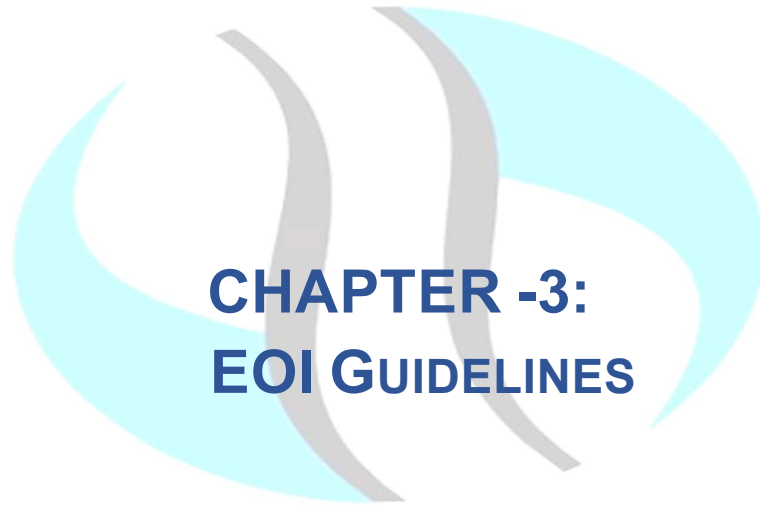
2.2 SCOPE OF WORK:

The scope of work will be as mentioned in the pertinent end Customer organization Tender for Engagement of an Agency for “**Request for Proposal for Selection of System Integrator for KSWAN 3.0**” with Tender No. “**CeG/2025-26/IND0043 dated.11-07-2025**” on kppp.karnataka.gov.in with all latest Amendment/ Corrigendum/ Clarifications.

In case of any discrepancy or ambiguity in any clause/specification pertaining to scope of work area, the RFP released by end customer organization shall supersede and will be considered sacrosanct. (All associated clarifications, response to queries, revisions, addendum and corrigendum, associated prime service agreement (PSA)/MSA/SLA also included.)

#Special Note: RailTel may retain any portion of the work mentioned in the end organization RFP, where RailTel has competence so that overall proposal becomes most winnable proposal.





CHAPTER -3: EOI GUIDELINES

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3.1 EOI GUIDELINES

3.1.1 Language of Proposals

The proposal and all correspondence and documents shall be written in English only.

3.1.2 RailTel's Right to Accept/Reject responses

RailTel reserves the right to accept or reject any response and annul the bidding process or even reject all responses at any time prior to selecting the partner, without thereby incurring any liability to the affected partner or Partner or without any obligation to inform the affected partner or partners about the grounds for RailTel's action.

3.1.3 EOI response Document

The partner is expected to examine all instructions, forms, terms and conditions and technical specifications in the bidding documents. Submission of bids, not substantially responsive to the bidding document in every aspect will be at the partner's risk and may result in rejection of its bid without any further reference to the partner.

All pages of the documents shall be numbered and signed by the partner including the closing page in token of his having studied the EOI document and should be submitted along with the bid.

Partner has to agree to comply with all scope of work and terms and conditions including special terms and conditions, SLA and OEM technical & Financial documentation including technical certificates/others as per end-to-end requirement mentioned in the end customer's RFP & its corrigendum (if any) as mentioned below:

Tender Ref. No.	CeG/2025-26/IND0043
Date of floating	11-07-2025
Floated on portal	kppp.karnataka.gov.in

Anything not mentioned in the EOI, Customer RFP and its corrigenda (if any) and addenda (if any) may be referred & considered

3.1.4 Period of Validity of bids and Bid Currency

Bids shall remain valid for a period of **90 days** from the **end of validity of bids to end Customer organization.**

3.1.5 Bidding Process

Online mode through RailTel's e-nivida portal. Single packet system.

3.1.6 Bid Earnest Money (EMD)

3.1.6.1 The Partner shall furnish a sum as given in EOI Notice via in the form of BG/DD/online transfer, before submission of final bid to the end customer as given in EOI Notice.

3.1.6.2 Offers not accompanied with valid EOI Earnest Money Deposit **shall be summarily rejected.**

3.1.6.3 In case of sole partner/ consortium offer is selected for bidding, sole partner/consortium has to furnish Earnest Money Deposit (for balance amount as mentioned in the customer's Bid as and if applicable) for the bid to RailTel. The selected Partner shall

have to submit a Bank Guarantee against EMD in proportion to the quoted value/scope of work to RailTel before submission of bid to end customer as and if applicable.

3.1.6.4 Return of EMD for unsuccessful Partners: EOI EMD of the unsuccessful Partner shall be returned without interest after completion of EOI process.

3.1.6.5 Return of EMD for successful Partner: EOI-EMD & Earnest Money Deposit (balance proportionate EMD) if applicable of the successful partner will be discharged / returned as promptly as possible after the receipt of RailTel's EMD/BG from the Customer and or on receipt of Security Deposit Performance Bank Guarantee as applicable (clause no. 6.2) from Partner whichever is later.

3.1.6.6 Forfeiture of EOI EMD or EOI EMD & EMD (balance proportionate EMD) and or Penal action as per EMD Declaration:

3.1.6.6.1 The EOI EMD may be forfeited and or penal action shall be initiated if a Partner withdraws his offer or modifies the terms and conditions of the offer during validity period.

3.1.6.6.2 In case of non-submission of SD/PBG (as per clause no. 6.2) lead to forfeiture of EOI EMD, EMD (balance proportionate EMD) if applicable and or suitable action as prescribed in the EMD Declaration shall be initiated as applicable.

3.2 Security Deposit / Performance Bank Guarantee (PBG)

3.2.1 In case the bid is successful, the SD/PBG of requisite amount proportionate to the agreed scope of work will have to be submitted to RailTel.

3.2.2 For first year at 5% and subsequent 4 years would be at 2% of PBG

3.3 Last date & time for Submission of EOI response

EOI response must be submitted to RailTel at <https://railtel.enivida.com> specified in the preamble not later than the specified date and time mentioned in the preamble.

3.4 Modification and/or Withdrawal of EOI response

EOI response once submitted will treated, as final and no modification will be permitted except with the consent of the RailTel.

No Partner shall be allowed to withdraw the response after the last date and time for submission. The successful Partner will not be allowed to withdraw or back out from the response commitments. In case of withdrawal or back out by the successful Partner, the Earnest Money Deposit shall be forfeited and all interests/claims of such Partner shall be deemed as foreclosed. RailTel may also consider for blacklisting of partner for 5 Years.

3.5 Details of Financial bid for the above referred tender

Sole partner/ consortium with lowest (L1) offer will be selected for exclusive pre-bid arrangement for optimizing technical and commercial solution so that most winnable solution is submitted to end customer.

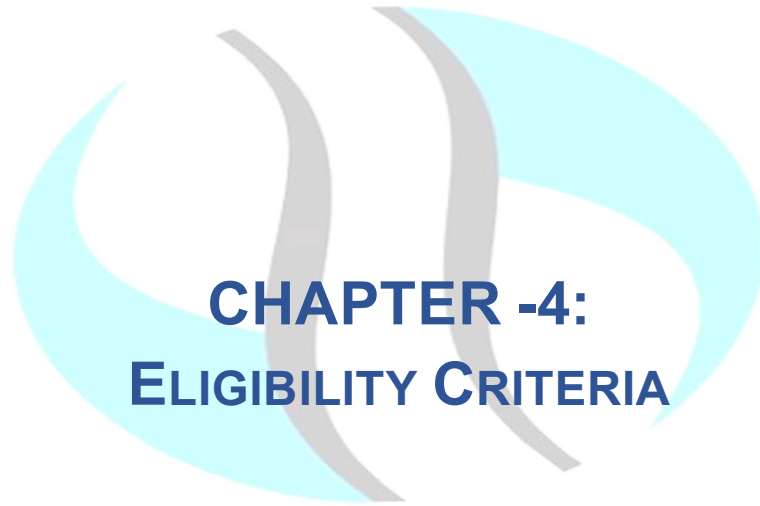
The final bid for the tender may be prepared jointly with the selected Partner/Consortium so that the optimal bid can be put with a good chance of winning the Tender.

3.6 Clarification of EOI Response

To assist in the examination, evaluation and comparison of bids the purchaser may, at its discretion, ask the Partner for clarification. The response should be in writing and no change in the price or substance of the EOI response shall be sought, offered or permitted.

3.7 Period of Association/Validity of Agreement

RailTel will enter into a pre-bid agreement with selected partner with detailed Terms and conditions.



**CHAPTER -4:
ELIGIBILITY CRITERIA**

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4.1 Partner's Profile

The partner shall provide the information of the below table on **company letterhead**:

SN	ITEM	Details
1.	Full name of Partner's firm	
2.	Full address, telephone numbers, fax numbers, and email address of the primary office of the organization / main / head / corporate office	
3.	Name, designation and full address of the Chief Executive Officer of the partner's organization as a whole, including contact numbers and email Address	
4.	Full address, telephone and fax numbers, and email addresses of the office of the organization dealing with this tender	
5.	Name, designation and full address of the person dealing with the tender to whom all reference shall be made regarding the tender enquiry. His/her telephone, mobile, Fax and email Address	
6.	Bank Details (Bank Branch Name, IFSC Code, Account number)	
7.	GST Registration number	

4.2 Eligibility Criteria for Bidding Business Partner of RailTel:

SN	Description	Documents to be uploaded
A) General Eligibility		
1	RailTel's Empanelled Partners and Prospective Partners who have applied before floating of this EOI for Empanelment with RailTel only.	Empanelment letter issued by RailTel and Copy of Valid PBG/Payment Proof of empanelment security deposit.
2	a) A Company Registered under the Companies Act 1956 or 2013. The Bidder should have a registered office in India/Bangalore and should be in existence for at least last 7 years or should establish the office within one month from the date of issue of LOI (The Bidder should be an established Information Technology Company/ IT Master System Integrator and should have been in the business for a period exceeding seven years as on 31.12.2025.) b) The Bidder should be registered with the Tax Department and carry a valid PAN/TAN Numbers and GST No. (_____)	Bidder should submit copy of Certificate of Incorporation/Registration, Copy of PAN, Copy of GST registration certificate & Article of association & MOA bringing out ICT/ IT works. Certified letter from the statutory auditor Rental Agreement of the office premise or property registration document in the name of the bidding firm OR II. Property Tax receipt OR III. Telephone bill OR IV. Electricity bill. Work Orders confirming year and area of activity.
3	Cover letter of the bid with valid authorization details of the person(s) signing the bid document as on date of bid submission.	a) Cover letter signed by an authorized signatory of the bidder as per Annexure 1 b) Power of Attorney (PoA) notarized on non-judicial stamp paper with Board Resolution.
4	Notarized Affidavit as per Annexure 4	Notarized Affidavit as per Annexure 4
B) Financial Eligibility		

SN	Description	Documents to be uploaded
1	<p>The Sole bidder should have an Average Annual Turnover of ₹ 300 crores (Rupees Three Hundred Crores only) from the ICT/ IT services business in the last three (3) financial years (FY 2022-23, 2023-24 & 2024-25 ((Provisional Balance sheet 2024-25))</p> <p>In the case of a two-member Consortium: The Lead Member should have a minimum annual turnover of ₹100 Crores from ICT/ IT business in any one of the Financial Year and the Consortium Members together should have an Average Turnover of ₹300 Crores in the last three (3) Financial Years (FY 2022-23, 2023-24, & 2024-25). ((Provisional Balance sheet 2024-25))</p>	<p>I. Balance sheet of the last three financial years certified by statutory auditor/ CA</p> <p>II. Certificate from statutory auditor/ CA quantifying the Average Annual Turnover from ICT/ IT business with valid UDIN number issued not earlier than the date of notification of tender.</p> <p>(Refer Form Annexure -1 Section 10.7)</p>
2	<p>The Sole bidder/All the members of the Consortium should have a positive net worth for the last Three 3 Financial Years (FY 2022-23, FY 2023-24 & FY2024-25) ((Provisional Balance sheet 2024-25))</p>	<p>Certificate from statutory auditor/CA with valid UDIN number issued not earlier than the date of notification of tender (Refer Form Annexure -1 Section 10.7)</p>

C) Technical Eligibility

1	<p>The Sole bidder/Lead bidder of the Consortium should have experience in executing ICT/ IT project in the last 7 (Seven) Financial Years from the date of notification of Tender and these projects shall be shown as bidders experience and should have been declared "Go-Live" by the end client.</p> <p>Note: The date of commencement of the project shall be taken as per the Work Order / Purchase Order and Copy of Agreement of multi-year projects only.</p> <p>Sole Bidder /Consortium should have a minimum of 1 No. (One) project in the name of the bidding entity with a similar scope of work of Contract value of an amount equal to or not less than ₹ 200 Crores(Rupees One Hundred Seventy Five Crores only), inclusive of all taxes.In the case of a two-member Consortium: Lead Member should have executed one project of at least ₹ 200 Crores (Incl. Taxes) in the name of the bidding entity in ICT/IT projects.</p>	<p>I. Project Citation as per the (Refer Form Annexure -1 Section 10.6)</p> <p>II. Work Order/Purchase Order/ Contract Agreement issued by Central/State Government / Departments, Public Sector Banks, Public Sector Units of the Government of India and State Governments or Large Enterprise only shall be accepted, clearly specifying the Scope of Work and value of the contract (inclusive of all taxes).</p> <p>III. Work Satisfactory Completion Certificate/Provisional Go-Live/Letter from the end client for whom the project has been implemented, and that the Project has been declared Go-Live/Provisional Go-Live.</p>
2	<p>Sole Bidder / Consortium should give an undertaking that they will not submit directly or indirectly their bids and techno-</p>	<p>Undertaking on Company's letter head.</p>

SN	Description	Documents to be uploaded
	commercial solution/association against tender Ref No mentioned below with any other organization once selected in this EOI for pre-bid teaming arrangement.	
3	The Sole bidder/Lead bidder of the Consortium shall have valid ISO 9001, ISO 20000, and ISO 27001 Certificates.	Required copies of the ISO Certificates.
4	The Sole bidder/Lead bidder of the Consortium should submit a valid letter from the OEMs confirming the following: a. Confirmation that the products quoted are not end-of-life/support products at least for the next 7 years. b. Undertake that the support including spares, and patches for the quoted products shall be available at least for the next 7 years.	OEM authorization letter to be Submitted.
D) Other Documents		
1	The Sole bidder/All the members of the Consortium shall not be under a Declaration of Ineligibility for corrupt or fraudulent practices or blacklisted with any of the Government agencies.	Declaration in this regard by the authorized signatory of the Bidder
2	The Sole bidder/ Lead bidder of the Consortium should have at least 100 Technical Staff on its payroll, as on date, out of which 10 should be graduate engineers in the discipline of electronics and communications and or Telecommunications or IT and or Computer Science. Further, out of 100 technical staff, 10 should have any OEM certifications from Hardware/ Software/ Cloud SPs, etc.,	Self-Declaration from HR should be submitted
3	Complied with IT and non-IT specifications: The Sole bidder/Lead bidder of the Consortium shall comply with the Technical Specifications provided in this RFP	Compliance statement to all the IT and non-IT specifications.
4	The Sole bidder/Lead bidder of the Consortium shall enclose the Escalation Matrix of its Organization for Project Implementation and Operation.	Escalation Matrix issued by HR head of the bidder organization or Self Declaration
5	The Sole bidder/Lead bidder of consortium shall enclose the line-item-wise Buyback cost as mentioned in the RFP	The document must be either duly signed by the Head of the Bidder Organization or submitted in the form of a Self-Declaration by the authorized signatory

4.3 All the attached Annexures and Forms in Chapter-7 are mandatory and should be submitted along with EOI response.

The logo of RailTel, featuring a stylized 'R' composed of two overlapping curved shapes, one light blue and one grey.

CHAPTER -5: EVALUATION AND PAYMENT TERMS

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5.1 Evaluation Criteria

- 5.1.1** The Partners are first evaluated on the basis of the Eligibility Criteria as per chapter 4 above.
- 5.1.2** The Partner who fulfils the Eligibility criteria of Bidding sole partner/ consortium shall be further evaluated on the basis of Technical Evaluation and Financial evaluation.
- 5.1.3** For the opened bid as per outcome of the Eligibility criteria above, the partner will be selected on the lowest quote (L-1) basis for complete 'Scope of Work' as mentioned in the EOI document and documents of technical specifications of End Customer, subject to the respective overall bid is in compliance to the requirements of this EOI. The so selected partner will be termed as 'Commercially Suitable Partner (hereafter referred to as 'PARTNER')'. It is re-mentioned, that the final selection of PARTNER will be on the L-1 basis only.
- 5.1.4** RailTel reserves the right to have negotiation with the PARTNER at any stage before issuing Work Order.
- 5.1.5** The Partner with lowest commercial (L1) offer will be selected for exclusive pre-bid arrangement for optimizing technical and commercial solution so that most winnable solution is submitted to end customer.
- 5.1.6** RailTel reserves the right to accept or reject the response against this EOI, without assigning any reasons. The decision of RailTel is final and binding on the participants. The RailTel evaluation committee will determine whether the proposal/ information is complete in all respects and the decision of the evaluation committee shall be final. RailTel may at its discretion assign lead factor to the Partner as per RailTel policy for shortlisting partner against this EOI.
- 5.1.7** All General requirement mentioned in the Technical Specifications are required to be complied. The solution proposed should be robust and scalable

5.2 Payment Terms

- 5.1.1** Payment will be on 'back-to-back' basis and as per the payment terms mentioned in the pertinent End Customer's RFP as follows:

SL. No	Description of Item	Payment Schedule	Amount Payable	Artifacts	Remarks
1	Network equipment and IT components	For SCR, DR- SCR, DCR, TCR Core infrastructure.	back-to-back		
		For equipment at Departmental offices, Mini-PoPs and Aggregation nodes: On Delivery and successful installation and acceptance testing of the equipment as per work order.	back-to-back	back-to-back	
		Equipment cost amortized over remaining period of contract from the date of successful testing	back-to-back	back-to-back	
2	Non-IT equipment (including civil and electrical works)	After successful completion and inspection by CeG/TPA	back-to-back	back-to-back	

SL. No	Description of Item	Payment Schedule	Amount Payable	Artifacts	Remarks
3	Relocation Cost	After successful completion and inspection by KSWAN, CeG/TPA	back-to-back	back-to-back	
4	Operation, Management and Maintenance (QGR) for Part A, Part B & Part C	Quarterly in arrears	back-to-back	back-to-back	

Instructions

1. Payment to the SI shall be done quarterly in arrears, based on the submission of artifacts for Part A, Part B of QGR and Part C.
2. SI must provide all necessary documentation related to all services, efforts and any other documents as demanded by CeG and as mentioned in this RFP. Invoice submission without any of the above-mentioned documents shall be treated as incomplete and shall not be accepted.
3. Detailed billing and reporting formats along with relevant artifact information should be provided by the successful bidder to CeG at the start of the project. The agreed format is to be used by SI till next amendment/changes made.
4. Apart from general inward, invoices along with supporting documents also need to be submitted physically and through softcopies to the CeG-appointed representative.
5. Invoices shall be genuine and accurate in all respects.
6. The invoices raised by SI to CeG should be inclusive of all taxes, duties, levies, and services.
7. After receiving the detailed invoice, each invoice payment will undergo scrutiny for breach of SLAs and other factors and payment will be released to SI as per SLA after deducting the penalty amount (if any).
8. All payments agreed to be made by CeG to the SI in accordance with the scope, payment terms, SLAs and other terms and conditions mentioned in this RFP and Contract.
9. The mode of Payment will be ECS / NEFT / RTGS only.
10. All the payments shall be made in Indian Rupees (INR) currency only.
11. SI shall deploy an automatic tool for SLA calculation on a near real-time basis with no need for any manual intervention. This tool shall be implemented during the "Go-Live of Project" Phase and needs to be approved by CeG before the final "Go-Live of Project". Reports from this tool shall be part of artifacts for the QGR Invoice, along with other supporting documents.
12. Payments shall be released within seven (7) days from the date of receipt of payment from the end user"
13. Though the quantities of the line items for the Capex, Opex and services are specified in the RFP, the SI shall seek a written approval from CeG before placing an order with the respective OEM's for initiating the supply to KSWAN.
14. Payment will be made on actual measurement of products and services consumed at site.

15. Recurring expenditure like bandwidth charges and electricity shall be borne by CeG during entire contract period.
16. The bandwidth charges for all TSPs/ISPs shall be directly paid by CeG.
17. Electricity charges for all the PoPs shall be paid by SI and same will be reimbursed by CeG. The electricity bills shall be paid by the SI before the due dates and no penalty charges towards late payments etc will be reimbursed by CeG.
18. Any payments made to government agencies during the build phase and the Operations like Municipal corporation, Fire Brigade, etc. shall be reimbursed by CeG on the production of original artifacts.

SLA and Penalties for Supply, Installation and Commissioning Payments

&

SLA and Penalties for Operations and Maintenance Payments on Back-to-Back Basis

1. The successful Bidder shall be paid the QGR every quarter after deducting the penalties applicable for that quarter. The successful Bidder is guaranteed a payment of 80% of Total QGR for every quarter (20% as upper cap of penalty) with the below exceptions.
 - a. In case the overall SLA penalty exceeds 20% for more than two consequent quarters, the minimum penalty shall not be limited to 20% and it shall be up to 100% for the respective component, for the next four quarters. If the penalty is less than 20% in the subsequent four quarters, then the cap of 20% will be restored.
 - b. In case the annual financial average of actual penalties exceeds 30%, the penalties will be retrospectively recovered as per actual penalties, without any cap in the respective components (up to 100% of QGR). The service will be termed as 'very poor', and the contract is liable for termination (for the average network component penalty exceeds 30% of the respective average QGR value in that year).
2. Payments to the SI shall be paid out as per below on Back-to-Back Basis.
 - a. Part A – Quarterly in arrears: Operations, Corrective & Preventive Maintenance and Governance activities
 - b. Part B. Quarterly in arrears: Managing NOC and Field Resources.
 - c. Part C -Annual Maintenance charges: Annually in advance, applicable for KSWAN 2.0 IT and non IT infrastructure.
3. The Bidder's request for payment shall be made against submission of invoices along with below supporting artifacts for Part A, Part B and Part C.
 - a. List of Artifacts for claiming Part A: Operations, Corrective & Preventive Maintenance and Governance activities.
 - i. Performance statistics.
 - ii. Log of network parameters along with Service Down time calculation and Uptime percentage.
 - iii. Any other document as asked by CeG necessary in support of the service performance acceptable to CeG.

- iv. Commissioning and Acceptance Report as required by CeG.
- v. Detailed calculation sheets for the claims.
- vi. Preventive maintenance logs for the completed quarter and plan for next quarter.
- b. List of Artifacts for claiming Part – B: Managing NOC and Field Resources.

Attendance report of resources

- c. List of Artifacts for claiming Part – C: Annual Maintenance charges.

Back-to-Back Annual Maintenance Contract artifacts with OEM for KSWAN 2.0 non-IT equipment.

- 4. The CeG or any Third-Party Agency appointed by it shall verify all the supporting documents as prescribed and acceptable to the CeG. On receipt of such invoice and the stipulated supporting documents, on verification by the Third-Party Agency, and after deducting applicable taxes and any penalties, CeG shall release the payments. The Bidder shall furnish all tax payment receipts to CeG.
- 5. The successful bidder will not be eligible for any other benefits (such as interest on capital, rate of returns, amortization on capital, salaries of the employees etc.) except the payments specified above.
- 6. If any dependencies are there on the CeG side, the bidder is entitled for an extension of timelines and exemption of SLA penalties for that dependency only and no other compensation is payable. The bidder should factor in their financial bid such dependencies. The bidder is not entitled for any additional claims on account of any dependencies on CeG.
- 7. Based on their frequencies as described in this RFP, no other compensation shall be paid out to the SI.

5.3 Payment of Taxes

Any applicable tax shall be shown separately by the bidder in their invoices for the items applicable. The same shall be paid by CeG as per actual after verification.

5.4 Change in procurement quantity

- 1. CeG reserves the right to instruct the bidder to supply in staggered quantities of both IT and non-IT equipment as and when required, instead of procuring the indicated quantity in the commercial bid format in one single lot anytime during the contract period.
- 2. CeG reserves the right to reduce the procurement from the indicated quantity in the commercial bid format without any change to the unit price of the IT and non-IT equipment discovered through this bid process. CeG might also decide NOT to procure (Or Reduce Quantity) one or more components of the IT / non-IT
/ Other equipment Listed in the commercial bid format.

5.5 Additional Equipment through Contract Period

For any new equipment which are not part of the RFP that might be required

to be procured by CeG during the contract period, CeG will reserve the option to procure this equipment on its own and get it installed, configured, and integrated to the KSWAN infrastructure. The Bidder shall extend the necessary information, support, and cooperate with the supplying agency for successful implementation and integration. Operating and maintaining such equipment procured and supplied by CeG shall be included in the scope of the Bidder. CeG would pay an additional 3% of the cost of procurement of the product (excluding AMC, any other maintenance charges, and taxes) per annum to the bidder.

5.6 Expansion of KSWAN infrastructure

During the contract period, KSWAN would need to build and operate additional PoPs based on the expansion of the network. For any new PoPs built at DCR/TCR/Mini PoP's / Aggregation Nodes in District and Talukas that might be commissioned during the contract period, the quoted/discovered prices of the cost of the implementation shall be payable to the Bidder. Similarly, the Opex charges discovered for the maintenance of the PoPs shall be paid to the bidder on a prorata basis based on the date of commissioning of the PoP.

5.7 Additional procurement during the contract period.

CeG reserves the right to procure an additional quantity of any equipment or solution as per the prices discovered through this RFP at any time during the contract period as per the provisions of KTPP Act.

5.7.1 Payment will be released after receiving the invoice for the work / services and after RailTel has received the payment from End Customer for the same work / services. Any deduction/Penalties levied by End Customer on invoices of RailTel will be carried back-to-back and will be deducted from PARTNER's invoices, subject to the cause to deduction /penalty is due to deviation in terms and conditions of service standards by the PARTNER.

5.7.2 Documents list required at the time of payment/invoice submission by selected partner shall be: -

- PO copy issued to selected vendor.
- Submission/Declaration of applicable BG amount against PO issued to selected

partner/vendor.

- Signed Agreement Copy
- Original Invoice for the period claimed.
- TDS declaration.
- PAN, GST Registration Certificates

##Any deduction/LD/Penalty levied by customer on RailTel will be deducted from Partner in value terms.

#Payment will only be released once proof of submission of GSTR-1 and GST-3B is submitted for claimed invoice.

#The last bills shall be settled after end of the contract period after adjusting all outstanding dues.

#No interest is payable on any amount whatsoever.

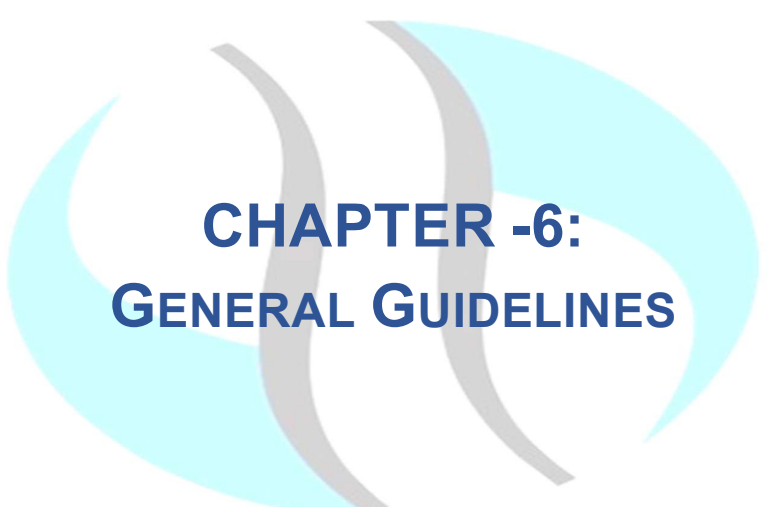
5.8 Bill Passing Authority

RailTel's authorised representative as mentioned in Work Order/Agreement

5.9 Bill Paying Authority

RailTel's authorised representative as mentioned in Work Order/Agreement



The logo of RailTel, featuring a stylized 'R' composed of two overlapping curved shapes, one light blue and one grey.

CHAPTER -6: GENERAL GUIDELINES

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Govt of India**

6.1 Service Level Agreement (SLA)

The selected partner will be required to adhere to the SLA as given as per RFP for given scope of work and the SLA breach penalty will be applicable back-to-back basis on the selected partner, as specified in the end Customer organization Tender. The SLA scoring and penalty deduction mechanism for in-scope of work area shall be followed as specified in the Tender. All associated clarifications, responses to queries, revisions, addendum and corrigendum, associated Prime Services Agreement PSA/MSA/SLA also included. Any deduction by Customer from RailTel payments on account of SLA breach which is attributable to Partner will be passed on to the Partner on back-to-back basis in terms of value based on its scope of work.

Note: Any deduction/LD/Penalty levied by customer on RailTel will be deducted from Partner in percentage work share terms

6.2 Performance Bank Guarantee (PBG)

- 6.2.1 In case of successful participation by RailTel in the pertinent End Customer's tender and subsequent engagements with PARTNER, The PARTNER shall at its own expense, deposit with department, within Thirty (30) days of the notification of award (done through issuance of the Purchase Order / Work Order etc.) and communicated through email, an unconditional and irrevocable Performance Bank Guarantee (PBG) from a Nationalized/ Commercial Scheduled Indian Bank (either private or PSU) but not from any co-operative bank or NBFC as per the format enclosed in this EOI, payable on demand, for the due performance and fulfilment of the contract by the PARTNER. The PBG 'percentage (%)' will be equal to the PBG % as asked by End Customer from RailTel. All charges whatsoever such as premium, commission, etc. with respect to the PBG shall be borne by the PARTNER. Besides, if the total BG amount comes upto ₹5 Lakhs, then same may be deposited through DD/RTGS/NEFT. Along with submission of PBG, PARTNER needs to submit PBG issuing bank's SFMS report.
- 6.2.2 Under SFMS system, a separate advice of the Bank Guarantee (via SFMS IFN760COV) to be sent to advising bank (RailTel's Bank) through SFMS by the issuing Bank (Applicant's Bank), after which the paper Bank Guarantee would become operative. Similar process to be followed for Bank Guarantee amendment/extension also and separate advice (via SFMS IFN767COV) advising bank (RailTel's Bank) through SFMS by the issuing Bank (Applicant's Bank).
- 6.2.3 PBG should have validity of 90 days more than the PBG validity asked by the end Customer from RailTel. The PBG may be discharged / returned by RailTel upon being satisfied that there has been due performance of the obligations of the PARTNER under the contract. However, no interest shall be payable on the PBG. In the event, PARTNER being unable to service the contract for whatsoever reason, RailTel would invoke the PBG at its discern. Notwithstanding and without prejudice to any rights whatsoever of RailTel under the contract in the matter, the proceeds of the PBG shall be payable to RailTel as compensation for any loss resulting from the PARTNER's failure to complete its obligations under the contract. RailTel shall notify the PARTNER in writing of the exercise of its right to receive such compensation within 14 days, indicating the contractual obligation(s) for which the PARTNER is in default.
- 6.2.4 RailTel shall also be entitled to make recoveries from the PARTNER's bills, PBG or from any other amount due to him, the equivalent value of any payment made to him due to inadvertence, error, collusion, misconstruction or misstatement.
- 6.2.5 If the service period gets extended by virtue of extension of same by End Customer, PBG should also be extended accordingly.
- 6.2.6 During the contract period, RailTel may issue Purchase Order(s) for the additional services ordered by End Customer (in case) to RailTel.

- 6.2.7 In case the End Customer has sought PBG of the contract in the terms of Indemnity Bond from RailTel, the selected partner has to provide the equivalent value PBG from scheduled Bank to RailTel. No Indemnity Bond from Selected Partner will be accepted in lieu of PBG from Scheduled Bank.
- 6.2.8 In case End Customer has sought any other types of PBG in this contract at present or in future or else Integrity Pact PBG (presently or in future), same remain applicable on selected Partner/Consortium. The said PBG will be issued by Selected Partner from Scheduled Bank favoring RailTel Corporation of India Limited. No Indemnity Bond in lieu of such PBG will be accepted by RailTel.
- 6.2.9 If, End Customer ask for submission for value more than 10%, same also needs to be submitted by the selected Partner /Consortium.
- 6.2.10 PBG will be discharged/released only after receipt of RailTel's PBG against the mentioned Customer RFP.

6.3 Insurance

The selected Partner agrees to take insurances to cover all the elements of the project under this EOI including but not limited to Manpower, Hardware, Software etc. as per End Customer tender specified terms.

6.4 Liquidity Damages (LD):

RailTel will levy the liquidated damages imposed by End Customer to partner on value terms back-to-back for the services/items under its SOR.

Liquidated Damages shall not be applicable for any delays or defaults arising from reasons not attributable to Bidder / Partner, even if deductions are made by the Client

6.5 Delivery and Inspection:

- 6.5.1 Delivery, Installation and Commissioning Period: As per End Customer's RFP Terms from issue of LOI
- 6.5.2 All the material should be made available for Inspection by RailTel nominated person/agency if required.
- 6.5.3 Partner will be custodian of all the material till installation and commissioning of system.

6.6 Provisional Acceptance Certificate (PAC)

As per Customer RFP.

6.7 Final Acceptance Certificate (FAC)

As per Customer RFP.

6.8 Pre – Contract Integrity Pact

This EOI is covered under Pre – Contract Integrity Pact Program of RailTel and partners are required to sign the Pre – Contract Integrity Pact and submit the same to RailTel along with the bids. EOI received without signed copy of the Pre – Contract Integrity Pact document may be liable to be REJECTED.

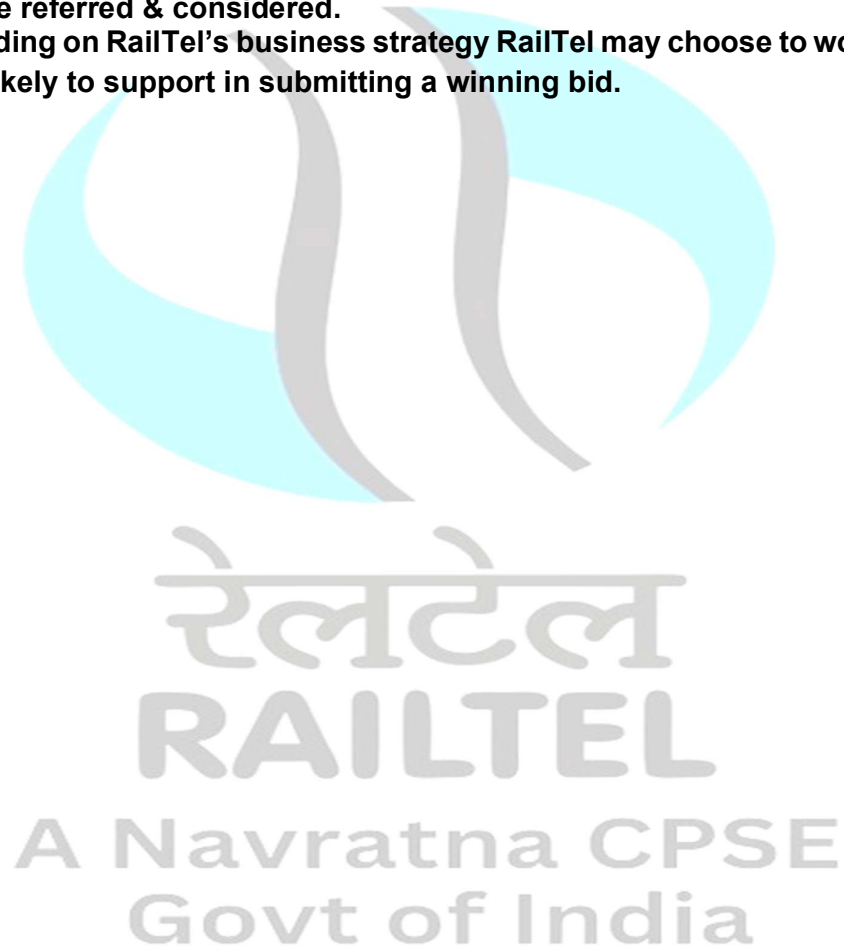
6.9 Other Conditions:

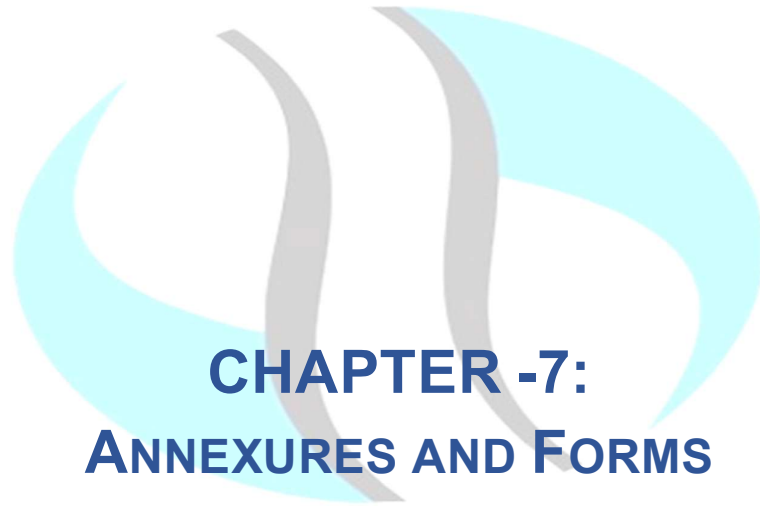
Partner has to agree to comply with all scope of work and term and conditions including special term and condition, SLA and OEM technical & Financial documentation including technical certificates/others as per end-to-end requirement mentioned in the end customer's RFP as mentioned below:

Tender Ref. No.	CeG/2025-26/IND0043
Date of floating	11-07-2025
Floated on portal	kppp.karnataka.gov.in

Anything not mentioned in the EOI, Customer RFP and its corrigenda (if any) and addenda (if any) may be referred & considered.

#Note: Depending on RailTel's business strategy RailTel may choose to work with Partner who is most likely to support in submitting a winning bid.





CHAPTER -7: ANNEXURES AND FORMS

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RAILTEL
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Govt of India

Annexure 1: Format for COVERING LETTER (to be submitted by sole partner/lead partner in case of consortium)

COVERING LETTER (To be on company letter head)

To,
The Principal Executive Director,
RailTel Corporation of India Ltd. 6A, 6th Floor,
Gumidelli Towers, Begumpet Airport Road,
Prakash Nagar Metro Station,
Begumpet, Hyderabad – 500016

Dear Sir,

SUB: Participation in the Eol process

Having examined the Invitation for Eol document bearing the reference number _____ released by your esteemed organization, we, undersigned, hereby acknowledge the receipt of the same and offer to participate in conformity with the said Invitation for Eol document.

If our application is accepted, we undertake to abide by all the terms and conditions mentioned in the said Invitation for Eol document.

We hereby declare that all the information and supporting documents furnished as a part of our response to the said Invitation for Eol document, are true to the best of our knowledge. We understand that in case any discrepancy is found in the information submitted by us, our Eol is liable to be rejected.

We hereby Submit EMD amount of Rs. _____ issued vide _____ from Bank _____.

Authorized Signatory Name
Designation

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Govt of India

Annexure 2: Format for Self-Certificate & Undertaking

Self-Certificate (To be on company letter head)

EOI Reference No:

Date:

To,
The Principal Executive Director,
RailTel Corporation of India Ltd. 6A, 6th Floor,
Gumidelli Towers, Begumpet Airport Road,
Prakash Nagar Metro Station,
Begumpet, Hyderabad – 500016

Dear Sir,

Sub: Self Certificate for Tender, Technical & other compliances

- 1) Having examined the Technical specifications mentioned in this EOI & end customer tender, we hereby confirm that we meet all specification.
- 2) We agree to abide by all the technical, commercial & financial conditions of the end customer RFP for which EOI is submitted (except pricing, termination & risk purchase rights of the RailTel). We understand and agree that RailTel shall release the payment to selected sole partner/lead partner in case of consortium after the receipt of corresponding payment from end customer by RailTel. Further we understand that in case selected sole partner/lead partner in case of consortium fails to execute assigned portion of work, then the same shall be executed by RailTel through third party or departmentally at the risk and cost of selected sole partner/lead partner in case of consortium.
- 3) We agree to abide by all the technical, commercial & financial conditions of the end customer's RFP for the agreed scope of work for which this EOI is submitted.
- 4) We hereby agree to comply with all OEM technical & Financial documentation including MAF, Technical certificates/others as per end-to-end requirement mentioned in the end customer's RFP. We are hereby enclosing the arrangement of OEMs against each of the BOQ item quoted as mentioned end customer's RFP. We also undertake to submit MAF and other documents required in the end Customer organization tender in favour of RailTel against the proposed products.
- 5) We hereby certify that any services, equipment and materials to be supplied are produced in eligible source country complying with OM/F. No. 6/18/2019 dated 23rd July 2020 issued by DoE, MoF.
- 6) We hereby undertake to work with RailTel as per end customer's RFP terms and conditions. We confirm to submit all the supporting documents constituting/ in compliance with the Criteria as required in the end customer's RFP terms and conditions like technical certificates, OEM compliance documents.
- 7) We understand and agree that RailTel is intending to select sole partner/ consortium who is willing to accept all terms & conditions of end customer organization's RFP for the agreed scope of work. RailTel will strategies to retain scope of work where RailTel has competence.
- 8) We hereby agree to submit that in case of being selected by RailTel as sole partner/ consortium for the proposed project(for which EOI is submitted), we will submit all the forms, appendix, relevant documents etc. to RailTel that is required and desired by end Customer well before the bid submission date by end customer and as and when required.
- 9) We hereby undertake to sign Pre Bid Agreement and Non-Disclosure Agreement with RailTel on a non-judicial stamp paper of Rs. 100/- in the prescribed Format.
- 10) We undertake that we will not submit directly or indirectly out bids and techno-commercial solution/association with any other organization once selected in this EOI for pre-bid teaming arrangement (before and after submission of bid to end customer organization by RailTel)

Authorized Signatory

Name & Designation

Annexure 3: Undertaking for not Being Blacklisted/Debarred

<On Company Letter Head>

To,
The Principal Executive Director,
RailTel Corporation of India Ltd. 6A, 6th Floor,
Gumidelli Towers, Begumpet Airport Road,
Prakash Nagar Metro Station,
Begumpet, Hyderabad – 500016

Subject: Undertaking for not Being Blacklisted/Debarred

We, Company Name _____, having its registered office at Address _____ hereby declares that the Company has not been blacklisted/debarred by any Governmental/ Non-Governmental organization in India for past 3 Years as on bid submission date.

Date and Place

Authorized Signatory's Signature:

Authorized Signatory's Name and Designation:

Partner's Company Seal:



Annexure 4: Format of Affidavit**FORMAT FOR AFFIDAVIT TO BE UPLOADED BY SOLE PARTNER/ ALL CONSORTIUM PARTNERS ALONG WITH THE EOI DOCUMENTS**

(To be executed in presence of public notary on non-judicial stamp paper of the value of Rs. 100/-. The paper has to be in the name of the Partner) **

I..... (Name and designation) ** appointed as the attorney/authorized signatory of the Partner (including its constituents),

M/s..... (hereinafter called the Partner) for the purpose of the EOI documents for the work of as per the EOI No. ____ of (RailTel Corporation of India Ltd.), do hereby solemnly affirm and state on the behalf of the Partner including its constituents as under:

1. I/we the Partner (s), am/are signing this document after carefully reading the contents.
2. I/we the Partner (s) also accept all the conditions of the EOI and have signed all the pages in confirmation thereof.
3. I/we hereby declare that I/we have downloaded the EOI documents from RailTel website www.railtel.enivida.com. I/we have verified the content of the document from the website and there is no addition, no deletion or no alternation to be content of the EOI document. In case of any discrepancy noticed at any stage i.e. evaluation of EOI, execution of work or final payment of the contract, the master copy available with the RailTel Administration shall be final and binding upon me/us.
4. I/we declare and certify that I/we have not made any misleading or false representation in the forms, statements and attachments in proof of the qualification requirements.
5. I/we also understand that my/our offer will be evaluated based on the documents/credentials submitted along with the offer and same shall be binding upon me/us.
6. I/we declare that the information and documents submitted along with the EOI by me/us are correct and I/we are fully responsible for the correctness of the information and documents, submitted by us.
7. I/we undersigned that if the certificates regarding eligibility criteria submitted by us are found to be forged/false or incorrect at any time during process for evaluation of EOI, it shall lead to forfeiture of the EOI EMD besides banning of business for five years on entire RailTel. Further, I/we (insert name of the Partner) ** ____ and all my/our constituents understand that my/our constituents understand that my/our offer shall be summarily rejected.
8. I/we also understand that if the certificates submitted by us are found to be false/forged or incorrect at any time after the award of the contract, it will lead to termination of the contract, along with forfeiture of EMD/SD and Performance guarantee besides any other action provided in the contract including banning of business for five years on entire RailTel.

DEPONENT

SEAL AND SIGNATURE
OF THE PARTNER

VERIFICATION

I/We above named EOI do hereby solemnly affirm and verify that the contents of my/our above affidavit are true and correct. Nothing has been concealed and no part of it is false.

DEPONENT

Place: Dated:

SEAL AND SIGNATURE
OF THE Partner

****The contents in Italics are only for guidance purpose. Details as appropriate, are to be filled in suitably by Partner. Attestation before Magistrate/Notary Public.**



Annexure-5: FORMAT FOR NON-DISCLOSURE CERTIFICATE

To,
The Principal Executive Director,
RailTel Corporation of India Ltd. 6A, 6th Floor,
Gumidelli Towers, Begumpet Airport Road,
Prakash Nagar Metro Station,
Begumpet, Hyderabad – 500016

Dear Sir,

Sub: EOI Reference No: RailTel/EOI/ER/XXXX/MKT/XXXXX/XXXX Dtd.

A. This is in response to the Invitation for EOI for "Selection of Business Associate/Partner(s) from RailTel's empaneled BAs for the requirement of customer of RailTel (CoR) "
 _____"

B. During the course of the above negotiations RailTel (including its affiliates) may in conjunction with the said purpose and for our mutual benefit, disclose to us certain information being proprietary and/or of confidential nature and/or sensitive;

C. We and our affiliates wish to ensure the protection and secrecy of RailTel's confidential information which may be disclosed, received or granted access to by RailTel and wish to reduce to writing, our confirmation in this respect.

With regard to the above said purpose, we hereby covenant, warrant and confirm as follows:

1. **NON-DISCLOSURE & CONFIDENTIALITY**

We agree and undertake to regard and preserve as Confidential Information provided by RailTel or which may be disclosed, received or granted access to by RailTel or come to the knowledge of us in any manner in connection with the negotiations for the possible business relationship.

(a) In maintaining the Confidential Information here under we agree that we shall not, without first obtaining the written consent of RailTel, disclose or make available to any person, firm or enterprise, reproduce or transmit, or use (directly or indirectly) for our own benefit or the benefit of others, any Confidential Information avian except that we may disclose any Confidential Information to its Directors, officers, employees, or advisors on a "need to know" basis to enable them to evaluate such "Confidential"

(b) We shall ensure that our employee(s) and/ or person(s) shall maintain confidentiality with regard to the disclosed Confidential Information, if any, and shall issue suitable instructions and/ or get suitable written undertakings or agreements executed to bind our employees and/or person(s) to the same obligations of confidence and safeguarding and to adhere to the confidentiality/ non-disclosure terms contained herein.

(c) Save and except for the purposes mentioned in clause (a) above we further agree that we will not part with/ disclose any "Confidential Information" received by us to any other person directly or indirectly nor make copy(ies) or reproduce in any way (including without limitation store in any computer or electronic system any written material/ documents containing "Confidential Information" and such written material/ documents will be retained under strict confidentiality by us.

(d) We further agree to exercise the same degree of care that we exercise to protect our own Confidential Information of a like nature from unauthorized disclosure, but in no event shall a less than reasonable degree of care will be exercised by us.

1.2 We acknowledge and agreed that information shall not be considered "Confidential Information" to the extent, that such information:

(a) At the time of disclosure was in the public domain; or

(b) Is already known to us free of any confidentiality obligation at the time it is obtained from RailTel; or

(c) After disclosure is or becomes publicly known or available through no wrongful act of ours; or

(d) Is right fully received from a third party without restriction; or

(e) Is approved for release, disclosure, dissemination or use by written authorization from RailTel; or

(f) Is required to be disclosed pursuant to a requirement of a governmental agency or laws as long as we provide RailTel with timely prior written notice of such requirement and provide all reasonable co-operation in regard to taking protective action against such disclosure requirement; or

(g) Is disclosed after expiry of 5(five) years from the date of signing of this certificate.

However, before we disclose any Confidential Information under clause 6, we (to the extent permitted by law) shall use our best endeavor to inform RailTel of any circumstances and the information that will be disclosed.

1.3 We further agree and undertake not to disclose the information marked "Confidential Information" of RailTel to our agents or Bidders without prior written approval from RailTel and without having first to obtain from each agent or Bidder a separate written agreement or undertaking binding them to the same obligations of confidence and safeguarding.

1.4 We further agree that at the request of RailTel, we shall promptly (and in any case, within 15 days of request), deliver to the RailTel all copies of the Confidential Information in its possession or under its direct or indirect control or shall destroy all memoranda, notes and other writings prepared by us or our affiliates, Directors, officers, employees or advisors to the extent the same are based on the confidential information with a written statement to the effect that upon such return we have not knowingly retained in our possession or under our control, either directly or indirectly, any information or copies of such (other than Confidential Information embedded in our records).

1.5 The confidentiality obligations set out herein above shall survive any such return or destruction of Information.

1.6 Except as specifically provide adhere in, disclosure of confidential information by us pursuant thereto shall not be deemed to grant or s, any rights, interest or property in such confidential information and accordingly we agree that we will not directly or indirectly claim or submit any application for grant of any patent, copyright, design right or other intellectual property rights in, to on the basis of the confidential information.

1.7 We hereto acknowledge and agree that in the event of a breach or threatened breach by us of the provisions herein, RailTel may have no adequate remedy in money or damages and accordingly notwithstanding anything contained in clause 4 here of, RailTel shall be entitled to seek injunctive relief against such breach or threatened breach by us: provided, however, no specific action in this confidentiality certificate of a specific legal or equitable remedy shall be construed as a waive or prohibition of any other legal or remedies in the event of a breach or threatened breach of this certificate and there remedies specified here in shall be in addition to all other reliefs and remedies available to RailTel under prevailing laws.

**Date: Signature with
seal—**

(In the box)

**Name:
Designation**

Annexure-6: EMD (as BG) Format

BG NO:

ISSUANCE DATE: DD-MM-YYYY

BG AMOUNT: Rs xxxxxxxx /-

EXPIRY DATE: xx.xx.xxxx

CLAIM EXPIRY DATE : xx-mmm-xx

In consideration of the RailTel Corporation of India Limited, (CIN: L64202DL2000GOI107905) having its registered office at Plate-A, 6th Floor, Office Block Tower-2, East Kidwai Nagar, New Delhi - 110023(Here in after called RailTel) having agreed to exempt Partner Name (CIN:) having its registered office at Partner's address (Here in after called "the said Contractor(s)") from the demand, under the terms and conditions of EOI NO. made between RailTel Corporation of India Limited and Partner Name for(here in after called "the said Agreement") of security deposit for the due fulfilment by the said contractor (s) of the terms and conditions contained in the said Agreement, or production of a Bank Guarantee for Rs. /- (In Words).

We, Bank Name a banking company incorporated under the Companies Act, 1956 and carrying on Banking Business under The Banking Regulation Act, 1949 and having its Registered Office at Bank's Address and its Central office at Bank's Corporate Office Address (indicate the name of the Bank) here in after referred to as "the Bank") at the request of Partner's Name Contractor(s) do hereby undertake to pay the RailTel an amount not exceeding Rs /- (In Words) against any loss or damage caused to or suffered or would be caused to or suffered by the RailTel by reason of any breach by said Contractor(s) of any of the terms or conditions contained in the said Agreement.

We, Bank Name do here by undertake to pay the amounts due and payable under this Guarantee without any demur, merely on demand from the RailTel stating that the amount as claimed is due by way of loss or damage caused to or would be caused to or suffered by the RailTel by reason of breach by the said Contractor(s) of any terms and conditions contained in the said Agreement or by the Contractor(s) failure to perform the said Agreement. Any such demand made on the Bank shall be conclusive as regards the amount due and payable by the Bank under this guarantee. However, our liability under this guarantee shall be restricted to an amount not exceeding Rs. /- (In Words).

We, Bank's Name undertake to pay to the RailTel any money so demanded notwithstanding any dispute or disputes raised by the Contractor(s) / Supplier(s) in any suit or proceedings pending before any court or Tribunal relating thereto our liability under this present being, absolute and unequivocal. The payment so made by us under this Bond shall be a valid discharge of our liability for payment there under and the Contractor(s)/ Supplier(s) shall have no claim against us for making such payment.

We, Bank's Name further agree that the Guarantee here in contained shall remain in full force and effect during the period that would be taken for the performance of the said Agreement and that it shall continue to be enforceable till all the dues of the RailTel under or by virtue of the said Agreement have been fully paid and its claims satisfied or discharged or till RailTel certifies that the terms and conditions of the said Agreement have been fully and properly carried out by the said Contractor(s) and accordingly discharge this Guarantee. Unless a demand or claim under the Guarantee is made on us in writing on or before the DD-MM- YYYY (Claim Expiry Date.) We shall be discharged from all liability under this Guarantee thereafter.

We, Bank's Name further agree with the RailTel that the RailTel shall have the fullest liberty without our consent and without affecting in any manner our obligations hereunder to vary any of the terms and conditions of the Agreement or to extend time or to postpone for any time or

from time to time any of the powers exercisable by the RailTel against the said contractor(s) and to forbear or enforce any of the terms and conditions relating to the said Agreement and we shall not be relieved from our liability by reason of any such variation, or extension to the said Contractor(s) or for any forbearance, act or omission on the part of RailTel or any indulgence by the RailTel to the said Contractor(s) or by any such matter or thing whatsoever which under the law relating to sureties would, but for this provision, have effect of so relieving us.

This Guarantee will not be discharged due to the change in the Constitution of the bank or the Contractor(s) Supplier(s).

Bank's Name lastly undertake not to revoke this Guarantee during its currency except with the previous consent of the RailTel in writing.

Date: DD-MM-YYYY

Place:



Annexure-7: Surety Bond for BID Security

No..... Dated.....

1. In consideration on of you, **, (herein after referred to as the "RCIL", which expression shall unless it be repugnant to the subject or context thereof include its, successors and assigns) having agreed to receive the BID of (a company registered under Companies Act, 1956/2013) and having its registered office at..... New Delhi (and acting on behalf of its Consortium) (herein after referred to as the "Bidder" which expression shall unless it be repugnant to the subject or context thereof include its/their executors, administrators, successors and assigns), for the** ** Project on (Herein after referred to as "the Project") pursuant to the RFP Document dated..... Issued in respect of the Project and other related documents including without limitation the draft contract Agreement (herein after collectively referred to as "Bidding Documents"), we (Name of the Surety Insurer") having our registered office at and one of its branches at(herein after referred to as the "Surety Insurer"), at the request of the Bidder, do hereby in terms of Clause no. *****of the RFP Document, irrevocably, unconditionally and without reservation guarantee the due and faithful fulfillment and compliance of the terms and conditions of the Bidding Documents (including the RFP Document) by the said Bidder and unconditionally and irrevocably undertake to pay forthwith to the "RCIL" an amount of Rs. ** *(Rs. ** *only) (herein after referred to as the "Surety Bond")) as our primary obligation without any demur, reservation, recourse, contest or protest and without reference to the Bidder if the Bidder shall fail to fulfill or comply with all or any of the terms and conditions contained in the said Bidding Documents.
2. Any such written demand made by the "RCIL" stating that the Bidder is in default of the due and faithful fulfillment and compliance with the terms and conditions contained in the Bidding Documents shall be final, conclusive and binding on the Surety Insurer.
3. We, the Surety Insurer, do hereby unconditionally undertake to pay the amounts due and payable under this Surety Bond without any demur, reservation, recourse, contest or protestant without any reference to the Bidder or any other person and irrespective of whether the claim of the "RCIL" is disputed by the Bidder or not, merely on the first demand from the "RCIL" stating that the amount claimed is due to the "RCIL" by reason of failure of the Bidder to fulfill and comply with the terms and conditions contained in the Bidding Documents including failure of the said Bidder to keep its BID open during the BID validity period as set forth in the said Bidding Documents for any reason whatsoever. Any such demand made on the Bank shall be conclusive as regards amount due and payable by the Surety Insurer under this Surety Bond. However, our liability under this Surety Bond shall be restricted to an amount not exceeding Rs. ** *(Rupees** only). **
4. This Surety Bond shall be irrevocable and remain in full force for a period of 180 (one hundred and eighty) days from the BID Due Date Inclusive of a claim period of 60 (sixty) days or for such extended period as may be mutually agreed between the Authority and the Bidder, and agreed to by the Surety Insurer, and shall continue to be enforceable till all amounts under this Surety Bond have been paid.
5. We, the Surety Insurer, further agree that the Authority shall be the sole judge to decide as to whether the Bidder is in default of due and faithful fulfillment and compliance with the terms and conditions contained in the Bidding Documents including, inter alia, the failure of the Bidder to keep its BID open during the BID validity period set forth in the said Bidding Documents, and the decision of the Authority that the Bidder is in default as aforesaid shall be final and binding on us, notwithstanding any differences between the Authority and the Bidder or any dispute pending before any Court, Tribunal, Arbitrator or any other Authority.
6. The Surety Bond shall not be affected by any change in the constitution or winding up of the Bidder or the Surety Insurer or any absorption, merger or amalgamation of the Bidder or the Surety Insurer with any other person.

7. In order to give full effect to this Surety Bond, the Authority shall be entitled to treat the Surety Insurer as the principal debtor. The Authority shall have the fullest liberty without affecting in any way the liability of the Surety Insurer under this Surety Bond from me to me to vary any of the terms and conditions contained in the said Bidding Documents or to extend me for submission of the BIDs or the BID validity period or the period for conveying acceptance of Letter of Award by the Bidder or the period for fulfillment and compliance with all or any of the terms and conditions contained in the said Bidding Documents by the said Bidder or to postpone for any me and from me to me any of the powers exercisable by it against the said Bidder and either to enforce or forbear from enforcing any of the terms and conditions contained in the said Bidding Documents or the securities available to the Authority, and the Surety Insurer shall not be released from its liability under these presents by any exercise by the Authority of the liberty with reference to the matters aforesaid or by reason of me being given to the said Bidder or any other forbearance, act or omission on the part of the Authority or any indulgence by the Authority to the said Bidder or by any change in the constitution of the Authority or its absorption, merger or amalgamation with any other person or any other matter or thing whatsoever which under the law relating to sureties would but for this provision have the effect of releasing the Surety Insurer from its such liability.
8. Any notice by way of request, demand or otherwise hereunder shall be sufficiently given or made if addressed to the Surety Insurer and sent by courier or by certified e-mail to the Surety Insurer at the address set forth herein.
9. We undertake to make the payment on receipt of your notice of claim on us addressed to [name Surety Insurer along with branch address] and delivered at our above branch which shall be deemed to have been duly authorised to receive the said notice of claim.
10. It shall not be necessary for the Authority to proceed against the said Bidder before proceeding against the Surety Insurer and the Surety Bond herein contained shall be enforceable against the Surety Insurer, notwithstanding any other security which the Authority may have obtained from the said Bidder or any other person and which shall, at the time when proceedings are taken against the Surety Insurer hereunder, be outstanding or unrealised.
11. We, the Surety Insurer, further undertake not to revoke this Surety Bond during its currency except with the previous express consent of the Authority in writing.
12. The Bank Surety Insurer that it has power to issue this Surety Bond and discharge the obligations contemplated herein, the undersigned is duly authorised and has full power to execute this Surety Bond for and on behalf of the Surety Insurer.
13. For the avoidance of doubt, the Surety Insurer's liability under this Surety Bond shall be restricted to Rs. *** crore (Rupees *** *** crore only). The Surety Insurer shall be liable to pay the said amount or any part thereof only if the Authority serves a written claim on the Surety Insurer in accordance with paragraph 9 hereof, on or before [*** (indicate date falling 180 days after the BID Due Date)].
14. This Surety Bond shall also be operable at our..... Branch at New Delhi, from whom, confirmation regarding the issue of this Surety Bond or extension/renewal thereof shall be made available on demand. In the contingency of this Surety Bond being invoked and payment thereunder claimed, the said branch shall accept such invocation Letter and make payment of amounts so demanded under the said invocation.
15. The Insurance Surety Bond shall be verified from the branch concerned/ specific portal created for this purpose.

Signed and sealed this day of, 20.....at

SIGNED, SEALED AND DELIVERED

For and on behalf of the Bank by:
 (Signature) (Name) (Designation) (Code Number) (Address)

NOTES:

- i. The Surety Bond should contain the name, designation and code number of the officer(s) signing the Surety Bond.

The address, telephone number and other details of the head office of the insurance company as well as of issuing branch should be mentioned on the covering letter of issuing branch



Annexure-8: Insurance Surety Bond for Performance Security

RailTel Corporation of India limited
(Address)

Date:.....

Name of the issuer of surety bond

Surety Bond No:.....

Issue Date:.....

Amount of Bond:.....

Expiry Date:.....

WHEREAS:

- (A) ----- (name and address of contractor) (herein after called the contractor) and (name and address of RCIL) have entered into an agreement (herein after called the "agreement") for the ----- (name of work) subject to and in accordance with the provision of the agreement.
- (B) The agreement requires the contractor to furnish a Performance Security for due and faithful performance of its obligation, under and in accordance with the agreement/contract/Purchase order, during the (project duration/warranty period/AMC period)(as defined in the contract/agreement) in as sum of Rs.-----) (Rupees ----- crore only) (The SURETY BOND Amount).
- (C) We, ----- through our branch at----- (surety Insurer) have agreed to furnish the guarantee (herein after called the surety Bond) by way of Performance Guarantee.

WHEREAS, we....., (Name of insurance company) herein after called the Surety, acting through [Designation(s) of the authorised person of the Surety], have, at the request of the M/s. XXXX contractor, agreed to give Bond for performance security/ additional performance security as herein after contained:

1. KNOW ALL MEN by these present that I/We, the undersigned [Insert name(s) of authorized representatives of the Surety], being fully authorized to sign and incur obligations for and on behalf of the Surety, confirm that the Surety, hereby, unconditionally and irrevocably Bond to pay the Railway the full amount in the sum of XXXX (Rupees XXXX Only) as above stated.
2. The Surety undertakes to immediately pay on presentation of demand by the RailTel any amount up to and including aforementioned full amount without any demur, reservation or recourse. Any such demand made by the RailTel on the Surety shall be final, conclusive and binding, absolute and unequivocal notwithstanding any disputes raised/pending before any Court, tribunal, arbitration or any authority or any threatened litigation by the contractor or Bank.
3. On payment of any amount less than aforementioned full amount, as per demand of the RailTel, the Bond shall remain valid for the balance amount i.e. the aforementioned full amount less the payment made to the RailTel.
4. The Surety shall pay the amount as demanded immediately on presentation of the demand by RailTel without any reference to the contractor and without the RailTel being required to show grounds or give reasons for its demand or the amount demanded.
5. The Surety Bond shall be unconditional and irrevocable.
6. The Bond hereinbefore shall not be affected by any change in the constitution of the Surety or in the constitution of the Contractor.
7. The Surety agrees that no change, addition, modifications to the terms of the Contract Agreement or to any documents, which have been or may be made between the RailTel and the Contractor, will in any way release us from the liability under this Bond; and the Surety, hereby, waives any requirement for notice of any such change, addition or modification to the Surety.

8. This Bond is valid and effective from the date of its issue, which is [insert date of issue]. The Bond and our obligations under it will expire on XXXX (Expiry Date). All demands for payment under the Bond must be received by us on or before that date.
9. The Surety agrees that the Railways right to demand payment of aforementioned full amount in one instance or demand payments in parts totaling up to the aforementioned full amount in several instances will be valid until either the aforementioned full amount is paid to the RailTel or the Bond is released by RailTel before the Expiry date.
10. The Surety agrees that its obligation to pay any amount demanded by the RailTel before the expiry of this Bond will continue until the amount demanded has been paid in full.
11. The expressions Surety and RailTel hereinbefore used shall include their respective successors, administrators and assigns.
12. The Surety hereby undertakes not to revoke the Bond during its currency, except with the previous consent in writing of the RailTel. This Bond is subject to the Uniform Rules for Demand Bonds, ICC Publica on No. 758.
13. We, the Surety Insurer, further agree that the Railtel shall be the sole judge to decide as to whether the contractor is in default of due and faithful fulfillment and compliance with the terms and conditions contained in the RFP Documents, and the decision of the Authority that the Bidder is in default as aforesaid shall be final and binding on us, notwithstanding any differences between the RailTel and the contractor or any dispute pending before any Court, tribunal, arbitrator or any other authority.
14. The Bond shall be in addition to and without prejudice to any other security Bond (s) of the contractor in favour of the RailTel available with the RailTel. The Surety, under this Bond, shall be deemed as Principal Debtor of the RailTel.

Notwithstanding anything to the contrary contained in these presents,

- a. Our liability under this Surety Bond shall not exceed XXXX (Rupees XXXXX Only).
- b. This Surety Bond shall be valid up to XXXX (being the date of expiry);
- c. Unless the Insurance Company is served a written claim or demand on or before XXXX [date of expiry] all rights under this Bond shall be forfeited and the Surety shall be relieved and discharged from all liabilities under this Bond irrespective of whether or not the original Surety bond is returned to the Surety.

Dated _____ **the day of 2024**

15. The Insurance Surety Bond shall be verified by sending mail to [customer.care@sbgeneral.in]

Place.....
signature(s)

Bank's Seal and authorized

[Name in Block letters]

[Designation with Code No]

[P/Attorney] No.

Witness

- 1.
- 2.

Annexure-9: MAF**MANUFACTURERS' AUTHORIZATION FORM**

(To be obtained and submitted by bidder for each OEM separately whose solution/systems/services are proposed in this Eol)

This form must be provided by the OEMs of the hardware and software solutions proposed. This letter of authority should be on the letterhead of the manufacturer and should be signed by a person competent and having the power of attorney to bind the manufacturer.)

Date:

To,
Chief Executive Officer,
Centre for e-Governance (CeG),
Room No. 146A, 2nd Gate,
M.S. Building, Bengaluru – 560 001
Tel: 080-22373840
Email – ceceg@karnataka.gov.in & pdkswan@karnataka.gov.in

Subject: Manufacturer's Authorization Form (MAF)

Ref: RFP No. <> dated <<>>

Dear Sir,

We _____ (Name of the OEM) who are established and reputable manufacturers of _____ (List of Goods) having factories or product development centers at the locations _____ or as per list attached, do hereby authorize. _____ (Name and address of the Bidder) to bid, negotiate and conclude the contract with you against RFP No. _____ Dated _____ for the above goods manufactured or developed by us.

We hereby extend, our warranty for the hardware goods supplied by the bidder and or maintenance or support services for software products against this invitation for bid by _____ (Name of the Bidder) as per requirements and for the duration of contract as specified in this RFP.

We also hereby confirm that the proposed technical solution and the related services offered by our partner is fully supported by _____ (Name of the OEM) and is hereby complying with technical and support requirements of this RFP. We also hereby confirm to undertake final audit post implementation on the proposed and implemented solution.

We also confirm that our offered product will not be end of life for minimum of 60 months from the date of successful User acceptance/Final acceptance test and the support for such offered product/s will be available for minimum of 7 years from the date of Successful User acceptance/Final acceptance test.

Thanking you,

Yours faithfully,

Annexure-10: CONSORTIUM AGREEMENT / MEMORANDUM OF AGREEMENT
(On Stamp Paper of appropriate value)

This Consortium Agreement is executed at on this _ day of . BETWEEN

M/s. , a Company incorporated under the Companies Act, 1956 and having its Registered Office at acting through its Managing Director, duly authorized by a resolution of the Board of Directors dated (hereinafter referred to as the „LEAD MEMBER“ which expression unless excluded by or repugnant to the subject or context be deemed to mean and include its successors in interest, legal representatives, administrators, nominees and assigns) of the ONE Part;

AND

M/s. , a Company having its Office at and Office at , acting through its Joint President/ MD/.., , duly authorized by a resolution of the Board of Directors dated (hereinafter referred to as the (“Participant member”) which expression unless excluded by or repugnant to the subject or context be deemed to mean and include its successors in interest, legal representatives, administrators, nominees and assigns) of the OTHER PART”

AND

M/s. , a Company having its Office at and Office at , acting through its Joint President/ MD/.., , duly authorized by a resolution of the Board of Directors dated (hereinafter referred to as the (“Participant member”) which expression unless excluded by or repugnant to the subject or context be deemed to mean and include its successors in interest, legal representatives, administrators, nominees and assigns) of the OTHER PART”

Whereas RailTel Corporation of India Ltd. (hereinafter referred to as „RCIL“) has invite tenders for the “(NAME OF WORK)” in terms of the tender documents issued for the said purpose and the eligibility conditions required that the applicants bidding for the same should meet the conditions stipulated by RCIL for participating in the bid by the Consortium for handling the project for which the tender has been floated by RCIL.

AND WHEREAS in terms of the bid documents the parties jointly satisfy the eligibility criteria laid down for a bidder for participating in the bid process by forming a Consortium between themselves.

AND WHEREAS the parties hereto have discussed and agreed to form a Consortium for participating in the aforesaid bid and have decided to reduce the agreed terms to writing.

NOW THIS CONSORTIUM Agreement hereby WITNESSES:

- a. That in the premises contained herein the Lead Member and the Participant Member having decided to pool their technical know-how, working experiences and financial resources, have formed themselves into a Consortium to participate in the tender process for “(NAME OF WORK)” in terms of the tender invited by RailTel Corporation of India Ltd., (RCIL).
- b. That the members of the Consortium have represented and assured each other that they shall abide by and be bound by the terms and conditions stipulated by RCIL for awarding the tender to the Consortium so that the Consortium may take up the

1. aforesaid “(NAME OF WORK)” in case the Consortium turns out to be the successful bidder in the bid being invited by RCIL for the said purpose.
2. That the members of the Consortium have satisfied themselves that by pooling their technical know-how and technical and financial resources, the Consortium fulfills the prequalification/ eligibility criteria stipulated for a bidder, to participate in the bid for the said tender process for “(NAME OF WORK)”
3. That the Consortium have agreed to nominate any one of , and as the common representative who shall be authorized to represent the Consortium for all intents and purposes for dealing with the Government and for submitting the bid as well as doing all other acts and things necessary for submission of bid documents such as Tender Application Form etc., Mandatory Information, Financial Bid. Etc., and such other documents as may be necessary for this purpose.
4. That if any change in the membership of the Consortium be required to be made by the members of the Consortium, the same shall be done with the consent of RCIL subject to the conditions as may be stipulated by them in this regard.
5. That in case to meet the requirements of bid documents or any other stipulations of RCIL, it becomes necessary to execute and record any other documents amongst the members of the Consortium, they undertake to do the needful and to participate in the same for the purpose of the said project.
6. That it is clarified by and between the members of the Consortium that execution to this Consortium Agreement by the members of the Consortium does not constitute any type of partnership for the purposes of provisions of the Indian Partnership Act and that the members of the Consortium shall otherwise be free to carry on their independent business or commercial activities for their own respective benefits under their own respective names and styles. This Consortium Agreement is limited in its operation to the specified project.
7. That the Lead Member of the Consortium undertake to specify their respective roles and responsibilities for the purposes of implementation of this Consortium Agreement and the said project, if awarded to the Consortium, to meet the requirements and stipulations of RCIL.
8. The consortium formed will not be subject to alteration with regard to change in constituting firms and/or reorientation of roles. Any changes, if proposed by Consortium to take advantage of certain developments during evaluation stage will render the bid liable to be REJECTED.
9. The Sole Bidder or Lead Bidder of the consortium shall be liable to RailTel for execution of the entire contract as per the agreed terms and conditions.
10. The Sole Bidder or Lead Bidder of the consortium shall be solely liable to RailTel for execution of the contract as per its terms, and its role/scope is enclosed.
11. Power of Attorney by all members of the Consortium in favor of the Lead Member is also enclosed

IN FAITH AND TESTIMONY WHEREOF, THE PARTIES HERETO HAVE SIGNED THESE PRESENTS ON THE DATE, MONTHS AND YEAR FIRST ABOVE WRITTEN

1. () 2. () 3 ()

Managing Director

Managing Director

Managing Director

For (Name of company)
of company)

For (Name of company)

For (Name

WITNESSES:

1.

2.

Enclosure: Board resolution of each of the Consortium Members authorizing:

(i) Execution of the Consortium Agreement, and Appointing the authorized signatory for such purpose.

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RAILTEL
A Navratna CPSE
Govt of India

Annexure 11 - Self declaration of not be under Ineligibility for corrupt and fraudulent practice

(To be submitted on the letterhead of the Partner)

To,
**The Principal Executive Director,
RailTel Corporation of India Ltd. 6A, 6th Floor,
Gumidelli Towers, Begumpet Airport Road,
Prakash Nagar Metro Station,
Begumpet, Hyderabad – 500016**

Ref: RFP No " _____ "

Sub: _____

Dear Sir/Madam, We have examined the Eol document, we, the undersigned, herewith submit our response to your Eol no. _____ dated _____ for _____

I. We have read the provisions of the Eol document and confirm that these are acceptable to us. We further declare that additional conditions, variations, deviations, if any, found in our Eol shall not be given effect to.

II. We agree to abide by this Eol, consisting of this letter, the detailed response to the Eol and all attachments, for a period of 180 days from the date of submission of the bid.

III. We would like to declare that we are not involved in any major litigation that may have an impact of affecting or compromising the delivery of services as required under this assignment and we are not under a declaration of ineligibility for corrupt or fraudulent practices.

IV. We would like to declare that there is no conflict of interest in the services that we will be providing under the terms and conditions of this Eol.

V. We hereby declare that all the information and statements made in this proposal are true and accept that any misrepresentation contained in it may lead to our disqualification.

VI. We understand you are not bound to shortlist / accept any Eol you receive.

Sincerely,

Signature of Authorized Signatory and Seal of the Partner Name:

Designation:

Date:

Annexure 12 Proposed Manpower Details (~~---Deleted---~~)



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Annexure 13 – Land Border Clause Declaration (---Deleted---)



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Annexure-A of INTEGRITY PACT**GUIDELINES FOR INDIAN AGENTS OF FOREIGN SUPPLIERS**

1.0 There shall be compulsory registration of agents for all global (Open) Tender and Limited Tender. An agent who is not registered with RailTel Units shall apply for registration in the prescribed Application-Form.

1.1 Registered agents will file an authenticated Photostat copy duly attested by a Notary Public/ Original certificate of the principal confirming the agency agreement and giving the status being enjoyed by the agent and the commission/ remuneration/retainer-ship being paid by the principal to the agent before the placement of order by RailTel.

1.2 Wherever the Indian representatives have communicated on behalf of their principals and the foreign parties have stated that they are not paying any commission to the Indian agents, and the Indian representative is working on the basis of salary or as retainer, a written declaration to this effect should be submitted by the party (i.e. Principal) before finalizing the order.

2.0 DISCLOSURE OF PARTICULARS OF AGENTS/ REPRESENTATIVES IN INDIA, IF ANY.

2.1 Tenderers of Foreign nationality shall furnish the following details in their offer:

2.1.1 The name and address of the agents/representatives in India, if any and the extent of authorization and authority given to commit the Principals. In case the agent/representative be a foreign Company, it shall be confirmed whether it is real substantial Company and details of the same shall be furnished.

2.1.2 The amount of commission/ remuneration included in the quoted price(s) for such agents/representatives in India.

2.1.3 Confirmation of the Tenderer that the commission/ remuneration if any, payable to his agents/ representatives in India, may be paid by RAILTEL in Indian Rupees only.

2.2 Tenderers of Indian Nationality shall furnish the following details in their offers:

2.2.1 The name and address of the foreign principals indicating their nationality as well as their status, i.e. whether manufacturer or agents of manufacturer holding the Letter of Authority of the Principal specifically authorizing the agent to make an offer in India in response to tender either directly or through the agents/representatives.

2.2.2 The amount of commission /remuneration included in the price(s) quoted by the tenderer for himself.

2.2.3 Confirmation of the foreign principals of the Tenderer that the commission/ remuneration, if any, reserved for the Tenderer in the quoted price(s), may be paid by RAILTEL in India in equivalent Indian Rupees on satisfactory completion of the Project or supplies of Stores and Spares in case of operation items.

2.3 In either case, in the event of contract materializing, the terms of payment will provide for payment of the commission/ remuneration, if any payable to the agents/representatives in India in Indian Rupees on expiry of 90 days after the discharge of the obligations under the contract.

2.4 Failure to furnish correct and detailed information as called for in paragraph 2.0 above will render the concerned tender liable to rejection or in the event of a contract materializing, the same liable to termination by RAILTEL. Besides this there would be a penalty of banning business dealings with RAILTEL or damage or payment of a named sum.

Annexure-B of INTEGRITY PACT**GUIDELINES ON BANNING OF BUSINESS DEALINGS CONTENTS**

S. No.	Description
1	Introduction
2	Scope
3	Definitions
4	Initiation of Banning / Suspension
5	Suspension of Business Dealings
6	Ground on which Banning of Business Dealings can be initiated
7	Banning of Business Dealing
8	Removal from List of approved Agencies-Suppliers/ Contractors etc.
9	Procedure for issuing Show-cause Notice.
10	Appeal against the Decision of the Competent Authority
11	Review of the Decision by the Competent Authority
12	Circulation of the names of Agencies with whom Business Dealings have been banned

1. Introduction

1.1 RailTel Corporation of India Ltd (RAILTEL), being a Public Sector Enterprise, under the administrative control of the Ministry of Railways and therefore being an authority deemed to be 'the state' within the meaning of Article 12 of Constitution of India, has to ensure preservation of rights enshrined in Chapter III of the Constitution. RAILTEL has also to safeguard its commercial interests. RAILTEL deals with Agencies, who have a very high degree of integrity, commitments and sincerity towards the work undertaken. It is not in the interest of RAILTEL to deal with Agencies who commit deception, fraud or other misconduct in the execution of contracts awarded / orders issued to them. In order to ensure compliance with the constitutional mandate, it is incumbent on RAILTEL to observe principles of natural justice before banning the business dealings with any Agency.

1.2 Since banning of business dealings involves civil consequences for an Agency concerned, it is incumbent that adequate opportunity of hearing is provided and the explanation, if tendered, is considered before passing any order in this regard keeping in view the facts and circumstances of the case.

2. Scope

2.1 The General Conditions of Contract (GCC) of RAILTEL generally provide that RAILTEL reserves its rights to remove from list of approved suppliers/ contractors or to ban business dealings if any Agency has been found to have committed misconduct and also to suspend business dealings pending investigation. If such provision does not exist in any GCC, the same may be incorporated.

2.2 Similarly, in case of sale of material there is a clause to deal with the Agencies/ customers/ buyers, who indulge in lifting of material in unauthorized manner. If such a stipulation does not exist in any Sale Order, the same may be incorporated.

2.3 However, absence of such a clause does not in any way restrict the right of Company (RAILTEL) to take action / decision under these guidelines in appropriate cases.

2.4 The procedure of (i) Removal of Agency from the List of approved suppliers/ contractors; (ii) Suspension and (iii) Banning of Business Dealing with Agencies, has been laid down in these guidelines.

2.5 These guidelines apply to Corporate Office, all Regions and Subsidiaries of RAILTEL.

2.6 It is clarified that these guidelines do not deal with the decision of the Management to avoid entertaining any particular Agency due to its poor / inadequate performance or for any other reason.

2.7 The banning shall be with prospective effect, i.e., future business dealings.

3. Definitions

In these Guidelines, unless the context otherwise requires:

- i) 'Party / Contractor / Supplier / Purchaser / Customer' shall mean and include a public limited company or a private limited company, a firm whether registered or not, an individual, a cooperative society or an association or a group of persons engaged in any commerce, trade, industry, etc. 'Party / Contractor / Supplier / Purchaser / Customer' in the context of these guidelines is indicated as 'Agency'.
- ii) 'Inter-connected Agency' shall mean two or more companies having any of the following features:
 - a) If one is a subsidiary of the other;
 - b) If the Director(s), Partner(s), Manager(s) or Representative(s) are common;
 - c) If management is common;
 - d) If one owns or controls the other in any manner;
- iii) 'Competent Authority' and 'Appellate Authority' shall mean the following:
 - a) For Company (entire RAILTEL) wide Banning: The Director shall be the 'Competent Authority' for the purpose of these guidelines. CMD, RAILTEL shall be the 'Appellate Authority' in respect of such cases except banning of business dealings with Foreign Suppliers of imported items.
 - b) For banning of business dealings with Foreign Suppliers of imported items, RAILTEL Directors Committee (RDC) shall be the 'Competent Authority'. The Appeal against the Order passed by RDC, shall lie with CMD, as First Appellate Authority.
 - c) In case the foreign supplier is not satisfied by the decision of the First Appellate Authority, it may approach Railway Board as Second Appellate Authority.
 - d) For RailTel Regions only: Any officer not below the rank of General Manager appointed or nominated by the Executive Director of concerned Region shall be the 'Competent Authority' for the purpose of these guidelines. The Executive Director of the concerned Region shall be the 'Appellate Authority' in all such cases.
 - e) For Corporate Office only: For procurement of items / award of contracts, to meet the requirement of Corporate Office only, Concerned Group General Manager / General Manager shall be the 'Competent Authority' and concerned Director shall be the 'Appellate Authority'.
 - f) CMD, RAILTEL shall have overall power to take suo-moto action on any information available or received by him and pass such order(s) as he may think appropriate, including modifying the order(s) passed by any authority under these guidelines.
- iv) 'Investigating Department' shall mean any Department or Unit investigating into the conduct of the Agency and shall include the Vigilance Department, Central Bureau of Investigation, the State Police or any other department set up by the Central or State Government having powers to investigate.
- v) 'List of approved Agencies - Parties / Contractors / Suppliers/ Purchaser/ Customers' shall mean and include list of approved /registered Agencies - Parties/ Contractors / Suppliers / Purchasers / Customers, etc.

4. Initiation of Banning / Suspension

Action for banning / suspension of business dealings with any Agency should be initiated by the department having business dealings with them after noticing the irregularities or misconduct on their part. Besides the concerned department, Vigilance Department of each Region / Unit/ Corporate Office may also be competent to initiate such action.

5. Suspension of Business Dealings

5.1 If the conduct of any Agency dealing with RAILTEL is under investigation by any department (except Foreign Suppliers of imported items), the Competent Authority may consider whether the allegations under investigation are of a serious nature and whether pending investigation, it would be advisable to continue business dealing with the Agency. If the Competent Authority, after consideration of the matter including the recommendation of the Investigating Department, if any, decides that it would not be in the interest to continue business dealings pending investigation, it may suspend business dealings with the Agency. The order to this effect may indicate a brief of the charges under investigation. If it is decided

that inter-connected Agencies would also come within the ambit of the order of suspension, the same should be specifically stated in the order. The order of suspension would operate for a period not more than six months and may be communicated to the Agency as also to Investigating Department. The Investigating Department may ensure that their investigation is completed and whole process of final order is over within such period.

5.2 The order of suspension shall be communicated to all the departmental heads within the unit/ region/ Corporate Office as the case may be. During the period of suspension, no business dealing may be held with the agency.

5.3 As far as possible, the existing contract(s) with the Agency may continue unless the Competent Authority, having regard to the circumstances of the case, decides otherwise.

5.4 If the gravity of the misconduct under investigation is very serious and it would not be in the interest of RAILTEL, as a whole, to deal with such an Agency pending investigation, the Competent Authority may send his recommendation to Chief Vigilance Officer (CVO), RAILTEL Corporate Office along with the material available. If Corporate Office considers that depending upon the gravity of the misconduct, it would not be desirable for all the units/ regions of RAILTEL to have any dealings with the Agency concerned, an order suspending business dealings may be issued to all the units/ Regions / Corporate Office by the Competent Authority of the Corporate Office, copy of which may be endorsed to the Agency and all concerned. Such an order would operate for a period of six months from the date of issue.

5.5 For suspension of business dealings with Foreign Suppliers of imported items, following shall be the procedure:

i) Suspension of the foreign suppliers shall apply throughout the Company/ Regions including Subsidiaries.

ii) Based on the complaint forwarded by ED / GGM / GM or received directly by Corporate Vigilance, if gravity of the misconduct under investigation is found serious and it is felt that it would not be in the interest of RAILTEL to continue to deal with such agency, pending investigation, Corporate Vigilance may send such recommendation on the matter to Executive Director / GGM / GM, to place it before a Committee consisting of the following:

1. ED / GGM/ GM (viz. Representative of Corporate Finance).

2. ED / GGM/ GM (viz. Representative of Department concerned with procurement of imported items)- Convener of the Committee.

3. ED / GGM/ GM (to be nominated on case to case basis).

4. ED / GGM/ GM ((viz. Representative of Corporate Law).

The committee shall expeditiously examine the report and give its comments / recommendations within twenty one days of receipt of the reference by ED/ GGM/ GM.

iii) The comments / recommendations of the Committee shall then be placed by ED/GGM/GM, before RAILTEL Directors' Committee (RDC) constituted for import of items. If RDC opines that it is a fit case for suspension, RDC may pass necessary orders which shall be communicated to the foreign supplier by the ED/GGM/GM.

5.6 If the Agency concerned asks for detailed reasons of suspension, the Agency may be informed that its conduct is under investigation. It is not necessary to enter into correspondence or argument with the Agency at this stage.

5.7 It is not necessary to give any show-cause notice or personal hearing to the Agency before issuing the order of suspension. However, if investigations are not complete in six months time, the Competent Authority may extend the period of suspension by another three months, during which period the investigations must be completed.

6. Ground on which Banning of Business Dealings can be initiated

6.1 If the security consideration, including questions of loyalty of the Agency to the State, so warrants;

6.2 If the Director / Owner of the Agency, proprietor or partner of the firm, is convicted by a Court of Law for offences involving moral turpitude in relation to its business dealings with the Government or any other public sector enterprises or RAILTEL, during the last five years;

6.3 If there is strong justification for believing that the Directors, Proprietors, Partners, owner of the Agency have been guilty of malpractices such as bribery, corruption, fraud, substitution of tenders, interpolations, etc;

6.4 If the Agency continuously refuses to return / refund the dues of RAILTEL without showing adequate reason and this is not due to any reasonable dispute which would attract proceedings in arbitration or Court of Law;

6.5 If the Agency employs a public servant dismissed / removed or employs a person convicted for an offence involving corruption or abetment of such offence;

6.6 If business dealings with the Agency have been banned by the Govt. or any other public sector enterprise;

6.7 If the Agency has resorted to Corrupt, fraudulent practices including misrepresentation of facts;

6.8 If the Agency uses intimidation/ threatening or brings undue outside pressure on the Company (RAILTEL) or its official in acceptance/ performances of the job under the contract;

6.9 If the Agency indulges in repeated and / or deliberate use of delay tactics in complying with contractual stipulations;

6.10 Willful indulgence by the Agency in supplying sub-standard material irrespective of whether pre-dispatch inspection was carried out by Company (RAILTEL) or not;

6.11 Based on the findings of title investigation report of CBI / Police against the Agency for malafide/ unlawful acts or improper conduct on his part in matters relating to the Company (RAILTEL) or even otherwise;

6.12 Established litigant nature of the Agency to derive undue benefit;

6.13 Continued poor performance of the Agency in several contracts;

6.14 If the Agency misuses the premises or facilities of the Company (RAILTEL), forcefully occupies tampers or damages the Company's properties including land, water resources, etc.

(Note: The examples given above are only illustrative and not exhaustive. The Competent Authority may decide to ban business dealing for any good and sufficient reason).

7. Banning of Business Dealings

7.1 Normally, a decision to ban business dealings with any Agency should apply throughout the Company including subsidiaries. However, the Competent Authority of the Region/ Unit except Corporate Office can impose such ban Region-wise only if in the particular case banning of business dealings by respective Region/ Unit will serve the purpose and achieve its objective and banning throughout the Company is not required in view of the local conditions and impact of the misconduct/ default to beyond the Region/ Unit. Any ban imposed by Corporate Office shall be applicable across all Regions/ Units of the Company including Subsidiaries.

7.2 For Company-wide banning, the proposal should be sent by ED of the Region/ Unit to the CVO/RailTel setting out the facts of the case and the justification of the action proposed along with all the relevant papers and documents except for banning of business dealings with Foreign Suppliers of imported items.

The Corporate Vigilance shall process the proposal of the concerned Region/ Unit for a prima- facie view in the matter by the Competent Authority nominated for Company-wide banning.

The CVO shall get feedback about that agency from all other Regions/ Units. Based on this feedback, a prima-facie decision for banning / or otherwise shall be taken by the Competent Authority.

If the prima-facie decision for Company-wide banning has been taken, the Corporate Vigilance shall issue a show-cause notice to the agency conveying why it should not be banned throughout RAILTEL.

After considering the reply of the Agency and other circumstances and facts of the case, a final decision for Company-wide banning shall be taken by the competent Authority.

7.3 There will be a Standing Committee in each Region/ Unit to be appointed by Chief Executive Officer for processing the cases of "Banning of Business Dealings" except for

banning of business dealings with foreign suppliers. However, for procurement of items/ award of contracts, to meet the requirement of Corporate Office only, the committee shall be consisting of General Manager/ Dy. General Manager each from Operations, Finance, Law & Project. Member from Project shall be the convener of the committee. The functions of the committee shall, inter-alia include:

- (i) To study the report of the investigating Agency and decide if a prima-facie case for Company-wide / Region wise banning exists, if not, send back the case to the Competent Authority.
- (ii) To recommend for issue of show-cause notice to the Agency by the concerned department.
- (iii) To examine the reply to show-cause notice and call the Agency for personal hearing, if required.
- (iv) To submit final recommendation to the Competent Authority for banning or otherwise.

7.4 If the Competent Authority is prima-facie of view that action for banning business dealings with the Agency is called for, a show- cause notice may be issued to the Agency and an enquiry held accordingly.

7.5 Procedure for Banning of Business Dealings with Foreign Suppliers of imported items.

- i) Banning of the agencies, shall apply throughout the Company including subsidiaries.
- ii) Based on the complaint forwarded by Executive Director or received directly by Corporate Vigilance, an investigation shall be carried out by Corporate Vigilance. After investigation, depending upon the gravity of the misconduct, Corporate Vigilance may send their report to Executive Director/ GGM/ GM, to be placed before a Committee consisting of the following:

- 1. ED / GGM/ GM (viz. Representative of Corporate Finance).
- 2. ED / GGM/ GM (viz. Representative of Department concerned with procurement of imported items)- Convener of the Committee.
- 3. ED / GGM/ GM (to be nominated on case to case basis).
- 4. ED / GGM/ GM ((viz. Representative of Corporate Law).

The Committee shall examine the report and give its comments/ recommendations within 21 days of receipt of the reference by ED.

- iii) The comments/recommendations of the Committee shall be placed by ED/ GGM/ GM before RAILTEL Directors' Committee (RDC) constituted for import of foreign items. If RDC opines that it is a fit case for initiating banning action, it will direct ED/ GGM/ GM to issue show-cause notice to the agency for replying within a reasonable period.

- iv) On receipt of the reply or on expiry of the stipulated period, the case shall be submitted by ED to RDC for consideration & decision.

- v) The decision of the RDC shall be communicated to the agency by ED/GGM/GM concerned.

8. Removal from List of Approved Agencies – Suppliers/ Contractors, etc.

8.1 If the Competent Authority decides that the charge against the Agency is of a minor nature, it may issue a show-cause notice as to why the name of the Agency should not be removed from the list of approved Agencies - Suppliers / Contractors, etc.

8.2 The effect of such an order would be that the Agency would not be disqualified from competing in Open Tender Enquiries but LTE (Limited Tender Enquiry) may not be given to the Agency concerned.

8.3 Past performance of the Agency may be taken into account while processing for approval of the Competent Authority for awarding the contract.

9. Show-cause Notice

9.1 In case where the Competent Authority decides that action against an Agency is called for, a show-cause notice has to be issued to the Agency. Statement containing the imputation of misconduct or misbehaviour may be appended to the show-cause notice and the Agency should be asked to submit within 15 days a written statement in its defence.

9.2 If the Agency requests for inspection of any relevant document in possession of RAILTEL, necessary facility for inspection of documents may be provided.

9.3 The Competent Authority may consider and pass all appropriate speaking order:

- a) For one rating the Agency if the charges are not established.
- b) For removing the Agency from the list of approved Suppliers/ Contractors, etc.
- c) For banning the business dealing with the Agency.

9.4 If it decides to ban business dealings, the period for which the ban would be operative may be mentioned. The order may also mention that the ban would extend to the interconnected Agencies of the Agency.

10. Appeal against the Decision of the Competent Authority

10.1 The agency may file an appeal against the order of the Competent Authority banning business dealing, etc. The appeal shall lie to Appellate Authority. Such an appeal shall be preferred within one month from the date of receipt of the order banning business dealing, etc.

10.2 Appellate Authority would consider the appeal and pass appropriate order which shall be communicated to the Agency as well as the Competent Authority.

11. Review of the Decision by the Competent Authority

Any petition / application filed by the Agency concerning the review of the banning order passed originally by Chief Executive / Competent Authority under the existing guidelines either before or after filing of appeal before the Appellate Authority or after disposal of appeal by the Appellate Authority, the review petition can be decided by the Chief Executive / Competent Authority upon disclosure of new facts / circumstances or subsequent development necessitating such review. The Competent Authority may refer the same petition to the Standing Committee for examination and recommendation.

12. Circulation of the names of Agencies with whom Business Dealings have been banned

12.1 Depending upon the gravity of misconduct established, the Competent Authority of the Corporate Office may circulate the names of Agency with whom business dealings have been banned, to the Government Departments, other Public Sector Enterprises, etc. for such action as they deem appropriate.

12.2 If Government Departments or a Public Sector Enterprise request for more information about the Agency with whom business dealings have been banned, a copy of the report of the Inquiring authority together with a copy of the order of the Competent Authority / Appellate Authority may be supplied.

12.3 If business dealings with any Agency have been banned by the Central or State Government or any other Public Sector Enterprise, RAILTEL may, without any further enquiry or investigation, issue an order banning business dealing with the Agency and its interconnected Agencies.

12.4 Based on the above, Regions / Units may formulate their own procedure for implementation of the guidelines.

**Annexure 14 PROFORMA FOR “NIL DEVIATION COMPLIANCE UNDERTAKING”
(To be signed on Bidder’s Letter Head)**

To,

The Executive Director,
RailTel Corporation of India Ltd.,
1-10-39 to 44, 6A, 6th Floor, Begumpet Airport Road,
Opp. Shoppers Stop, BEGUMPET, HYDERABAD- 500 016

Eol Reference No.:

Sub: NIL Deviation Compliance

Over and above all our earlier conformations and submissions as per your requirements of the Eol, we confirm that,

1. All proposed in scope are compliant to the technical specifications of the equipment as mentioned in the latest version of the specifications in the Eol.
2. We hereby certify that the hardware and software (if applicable) mentioned in our technical solution and Bill of Material (BOQ) are complete.
3. We confirm that there is no requirement of any other hardware and software to fulfil requirements as per scope against the Eol. If any additional hardware and software is required to meet in scope requirements, then it would be procured by us at no extra cost to RailTel.
4. We will also ensure our unconditional compliance of all the terms and conditions as mentioned in the Eol document including all corrigenda, addenda and specifications.
5. List of deviations (Partial Compliance and Non-compliance) from terms and conditions as mentioned in the Eol document including all corrigenda, addenda and specifications, if any, is enclosed as Annexure with this form. We understand that any partial compliance or non-compliance, may result in REJECTION of our bid.

Seal and signature of the bidder

Place:

Date:

(This letter should be on the letterhead of the bidder duly signed by an authorized signatory)

Annexure 15 - Price Bid Format

Attached in e-nivida portal



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Govt of India

Annexure 16 - The information shall be used for technical assessment of the bidder (-- Deleted--)



रेलटेल
RAILTEL

**A Navratna CPSE
Govt of India**

Form 1 - Format for Declaration Geographic location of Office

<<To be provided on the letterhead of the SI >>

Date:<insert date>

Place:<insert place>

To,
The Principal Executive Director,
RailTel Corporation of India Ltd. 6A, 6th Floor,
Gumidelli Towers, Begumpet Airport Road,
Prakash Nagar Metro Station,
Begumpet, Hyderabad – 500016

Sub: Undertaking for operating and having permanent office in India and local presence
Bengaluru.

Dear Sir,

I have carefully gone through the Terms & Conditions contained in the “RFP for Selection of System Integrator for KSWAN 3.0”.

We M/s _____ (Name of the SI) having permanent head office at _____ (complete address along with city, town, district, and PIN code) and operating in India from last <Insert no of years > years as on bid publishing date.

And

We M/s _____ (Name of the SI) having office at Bangalore _____ (complete address along with city, town, district, and PIN code) and operating from last <Insert no of years > years as on bid publishing date.

OR

We M/s _____ (Name of the SI) shall establish project office at Bangalore within one month from the date of issuance of Lol.

I further certify that I am competent officer in my company to make this declaration.

Yours Sincerely,

(Authorised Signature)

Name of the Bidder _____ :

Place :

Date :

Company Seal _____ :

Form 2 - Format for Self-certificate for Project execution experience

(In Bidding Entity's Letter Head)

Date:<insert date>

Place:<insert place>

To,
The Principal Executive Director,
RailTel Corporation of India Ltd. 6A, 6th Floor,
Gumidelli Towers, Begumpet Airport Road,
Prakash Nagar Metro Station,
Begumpet, Hyderabad – 500016

Dear Sir,

This is to certify that <Name of the Bidding entity> has been awarded with < Name of the Project
> as detailed under:

Name of the Project	
Client's name, Contact Number and Complete Address	
Contract value for the Bidder (in Indian Rupees)	
Current status of the project (Completed/ Ongoing)	
Activities completed by bidding entity as on bid submission date (N.B only relevant activities as sought in the criteria to be included)	
Value of work completed for which payment has been received from the client	
Date of Start	
Date of Completion	

Enclosure:

1.

2.

Yours sincerely,

Signature of statutory auditor/CA (with official seal)

Name of the statutory auditor/CA:

Designation:

Name of the auditing firm:

Address:

Telephone & Fax:

E-mail Address:



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RAILTEL

A Navratna CPSE
Govt of India

Form 3 - Format for Auditor's Certificate for Average Annual Turnover and Net Worth

<Declaration by the statutory auditor/CA >

Date:<insert date>

Place:<insert place>

To,
The Principal Executive Director,
RailTel Corporation of India Ltd. 6A, 6th Floor,
Gumidelli Towers, Begumpet Airport Road,
Prakash Nagar Metro Station,
Begumpet, Hyderabad – 500016

Subject: Average Annual turnover certificate for participating in “RFP for Selection of
System Integrator for KSWAN 3.0”.

Dear Sir,

This is to certify that the Annual Turnover and net worth of M/S.....
<Registered name of bidder > from similar business for minimum of three (3) financial
years out of last five (5) financial years (FY 2019-20, 2020-21, 2021-22, 2022-23, 2023-
24)) as per books and records for the following financial years are as under.

#	Financial Year	Annual Turnover (in INR Crores)	Bidder Net Worth (in INR Crores)
1	FY 2019-20		
2	FY 2020-21		
3	FY 2021-22		
4	FY 2022-23		
5	FY 2023-24		
	Minimum Average Annual Turnover		

I further certify that I am competent officer in my company to make this declaration.

Yours sincerely,

Signature of statutory auditor/CA (with official seal)

Name of the statutory auditor/CA:

Designation :

Name of the auditing firm:

Address:

Telephone & Fax:

E-mail Address:

1.

2.

Instructions

1. Bidders can provide the turnover from similar business
2. The Bidder shall attach copies of the Balance Sheets and Profit & Loss Statements for the Financial Years 2019-20, 2020-21, 2021-22, 2022-23, and 2023-24
3. The financial statements shall:
 - Be audited by a statutory auditor/CA.
 - Correspond to accounting periods



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Govt of India

Form 4 - Format for Bidder Declaration for Mandatory Undertaking

<<To be printed on Bidder Letterhead and signed by Authorised Signatory>>

Date:<insert date>

Place:<insert place>

To,
 The Principal Executive Director,
 RailTel Corporation of India Ltd. 6A, 6th Floor,
 Gumidelli Towers, Begumpet Airport Road,
 Prakash Nagar Metro Station,
 Begumpet, Hyderabad – 500016

Dear Sir,

Subject: Declaration of Ineligibility for Corrupt or Fraudulent Practices or Blacklisted
 with any of the Government Agencies

I/We, hereby declare that the neither the current organization M/S..... <Registered name of the company and its communication address>, nor the holding company M/S.....<Registered name of the holding company and its communication address>, has/have been Debarred and / or blacklisted by any organizations of Govt. of India/ Central PSU/ State Govt entities as on bid submission date for similar work as defined in project scope.

AND

I / We, hereby declare that the directors, partners, and officers of M/S_____<Registered name of the company and its communication address>, have not been convicted of any criminal offense related to their professional conduct or the making of false statements or misrepresentations as to their qualifications to enter into this contract within a period of three years preceding the floating of this RFP, or not have been otherwise disqualified pursuant to debarment proceedings

I / We, hereby declare that the company M/S_____<Registered name of the company and its communication address>, has not been under a declaration of ineligibility for corrupt or fraudulent practices and should not be blacklisted by any State Govt. / Central Govt. / Board, Corporations and Government Societies / PSU for any reason as on date of bid submission

AND

I/We, hereby declare that M/S_____<Registered name of the company and its communication address>, has not been insolvent, in receivership, bankrupt or being wound up, not have its affairs administered by court or judicial officer, not have its business activities suspended and must not be the subject of legal proceedings for any of the foregoing reasons.

In case the above information is found false I/We are fully aware that the tender/ contract will be rejected/cancelled by CeG and execution of PBG/EMD. In addition to the above CeG will not be responsible to pay the bills for any completed / partially completed work if Tender was allotted. We are not being under ineligibility for corrupt or fraudulent practices.

Signature of Authorised Signatory (with official seal)

Name of the Authorised

Signatory:

Designation:

Address:

Telephone & Fax:

E-mail Address:

Form 5 - Format for Bidder's Declaration for ISO Certifications

<<To be printed on Bidder's Letterhead and signed by Authorised Signatory>>

Date:<insert date>

Place:<insert place>

To,
The Principal Executive Director,
RailTel Corporation of India Ltd. 6A, 6th Floor,
Gumidelli Towers, Begumpet Airport Road,
Prakash Nagar Metro Station,
Begumpet, Hyderabad – 500016

Sub: Declaration for ISO certificate to participate in "RFP for Selection of System Integrator for KSWAN 3.0".

Dear Sir,

It is certified that, M/S..... <Bidder's Registered name and its communication address>, has following Valid ISO certifications as on this bid submission date.

Sl. No	ISO Certification	Valid until	Remarks
1.	ISO 9001:2015 or latest for Quality Management System		
2.	ISO 27001:2013 or latest for Information Security Management System (ISMS).		
3.	ISO 20000-1:2018 or latest for Information Technology Service Management (ITSM)		

Encl: Client's authorisation

letter if any Yours Sincerely,

(Authorised Signature)

Name:

Place:

Date:

Company Seal:

Form 6 - Format for undertaking on Manpower Capacity

<<To be provided on the Bidder's HR letterhead of the SI >>

Date:<insert date>

Place:<insert place>

To,
The Principal Executive Director,
RailTel Corporation of India Ltd. 6A, 6th Floor,
Gumidelli Towers, Begumpet Airport Road,
Prakash Nagar Metro Station,
Begumpet, Hyderabad – 500016

Sub: Manpower details for participating in “RFP for Selection of System Integrator for KSWAN 3.0”. Dear Sir,

I have carefully gone through the Terms & Conditions contained in the “RFP for Selection of System Integrator for KSWAN 3.0”. I hereby declare that my company
<company's name> has<number> of full-time employees and out of them
<number> are engaged in providing similar business, and they are based in India.

Details of certified technical employees are given below.

#	Name of the Resource	Designation	Highest Qualification	Name of the OEM certifications	Certificate attached (Y/N)	Total Experience (in years)	Total Relevant Experience (in Years)	Name of Project currently working on
1								
2								
...								

Detailed CVs of above resources as per template given in RFP are attached herewith.

I further certify that I am competent officer in my company to make this declaration.

Yours sincerely,

Signature of Authorised Signatory (with official seal)

Name:

Designation:

Address:

Telephone & Fax:

E-mail Address:

Format for CV of proposed manpower

1)	Name of the Staff (With Passport size photo)																	
2)	Current Designation in the Organization and Employee ID																	
3)	Proposed Role in the Project																	
4)	Proposed Responsibilities in the Project																	
5)	Date of Birth																	
6)	Education	<Degree>/<Diploma>, <College/University>, <Year of Passing>, <Result Marks/Grade>																
7)	Key Training and Certifications																	
8)	Language Proficiency	<table border="1"> <thead> <tr> <th>Language</th> <th>Reading</th> <th>Writing</th> <th>Speaking</th> </tr> </thead> <tbody> <tr><td></td><td></td><td></td><td></td></tr> <tr><td></td><td></td><td></td><td></td></tr> <tr><td></td><td></td><td></td><td></td></tr> </tbody> </table>	Language	Reading	Writing	Speaking												
Language	Reading	Writing	Speaking															
9)	Employment Record (For the Total Relevant Experience)	<table border="1"> <thead> <tr> <th>From / To:</th> <th>Employer</th> <th>Position Held</th> </tr> </thead> <tbody> <tr><td></td><td></td><td></td></tr> <tr><td></td><td></td><td></td></tr> <tr><td></td><td></td><td></td></tr> </tbody> </table>	From / To:	Employer	Position Held													
From / To:	Employer	Position Held																
10)	Total No. of Years of Work Experience																	
11)	No. of Years of Experience for the Role Proposed																	
12)	Highlights of relevant assignments handled and Total significant accomplishments	<p>Use following format for each project</p> <table border="1"> <tr> <td>Name of Assignment/Project:</td> <td></td> </tr> <tr> <td>Year:</td> <td></td> </tr> <tr> <td>Location:</td> <td></td> </tr> <tr> <td>Client:</td> <td></td> </tr> <tr> <td>Main Project Features:</td> <td></td> </tr> <tr> <td>Positions Held:</td> <td></td> </tr> <tr> <td>Activities Performed:</td> <td></td> </tr> </table>	Name of Assignment/Project:		Year:		Location:		Client:		Main Project Features:		Positions Held:		Activities Performed:			
Name of Assignment/Project:																		
Year:																		
Location:																		
Client:																		
Main Project Features:																		
Positions Held:																		
Activities Performed:																		

Certification

I, the undersigned, certify that to the best of my knowledge and belief, this CV correctly describes me, my qualifications, and my experience. I understand that any wilful misstatement described herein may lead to my / my company's disqualification from the bidding process.

Date: _____

Place: _____

(Sign of the person/resource)

Format for Undertaking on Certified Manpower

<<To be provided on the Bidder's HR letterhead of the SI >>

Date:

To,
 The Principal Executive Director,
 RailTel Corporation of India Ltd. 6A, 6th Floor,
 Gumidelli Towers, Begumpet Airport Road,
 Prakash Nagar Metro Station,
 Begumpet, Hyderabad – 500016

Sub: Manpower details for participating in “RFP for Selection of System Integrator for KSWAN 3.0”.

Dear Sir,

I have carefully gone through the Terms & Conditions contained in the RFP for Selection of System Integrator for KSWAN 3.0. I hereby declare that my company.....
 <company's name> has ...<number> of full-time employees, who are certified by Network OEM.

#	Name of the Resource	Designation	Highest Qualification	Name of the certifications	Certificate attached (Y/N)	Total Experience (in years)	Total Relevant Experience (in Years)	Name of Project currently working on
1								
2								
...								

I further certify that I am competent officer in my company to make this declaration.

Yours sincerely,

Signature of Authorised Signatory (with official seal)

Name:

Designation:

Address:

Telephone & Fax:

E-mail Address:

Note: CV should be shared as a part of bid proposal

Form 7 - Format for Total Responsibility Certificate

Date:

Place:

To,
The Principal Executive Director,
RailTel Corporation of India Ltd. 6A, 6th Floor,
Gumidelli Towers, Begumpet Airport Road,
Prakash Nagar Metro Station,
Begumpet, Hyderabad – 500016

Dear Sir,

This is to certify that we undertake the total responsibility for the defect free operation of the proposed solutions as per the requirement of the RFP for the duration mentioned in the RFP

Yours sincerely,

Signature of Authorised Signatory (with official seal)

Name of the Authorised Signatory:

Designation:

Name of the auditing firm:

Address:

Telephone & Fax:

E-mail Address:



Form 8 - Format for declaration of acceptance on terms and conditions in RFP

Date:<insert date>
Place:<insert place>

To,
The Principal Executive Director,
RailTel Corporation of India Ltd. 6A, 6th Floor,
Gumidelli Towers, Begumpet Airport Road,
Prakash Nagar Metro Station,
Begumpet, Hyderabad – 500016

Dear Sir,

Subject: "RFP for Selection of System Integrator for KSWAN 3.0"

Reference: Tender No: <TENDER REFERENCE NUMBER> Dated <DD/MM/YYYY>

I have carefully gone through the.... Terms & Conditions contained in the RFP document [No] regarding Selection of System Integrator for KSWAN 3.0.

I declare that all the provisions of this RFP/Tender Document are acceptable to my company. I further certify that I am an authorised signatory of my company and am, therefore, competent to make this declaration. Attached is the approval from the Board of Directors regarding my Power of Attorney.

Yours faithfully,

Yours sincerely,

Signature of Authorised Signatory (with official seal)

Name of the Authorised Signatory:

Designation:

Name of the auditing firm:

Address:

Telephone & Fax:

E-mail Address:

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Form 9 - Bidder's Experience - Client Citations

The Bidder is requested to furnish the credentials in the following format for both Pre-qualification and Technical criterion. All credentials should be followed by relevant documentary proof.

Name of the Project & Location	
Client's name, Contact No. and Complete Address	
Contract value for the Bidder (in Indian Rupees)	
Narrative description of project:	
Date of Start	
Date of Completion	
Activities undertaken by bidder	

S. No.	Project Name	Client Name	Client Type	Project Value (In INR)	Project Components	Documentary evidence provided (Yes or No)	Project Status (Completed or Ongoing or Withheld)
1.							
2.							
3.							
4.							
5.							

- Client type – Indicate whether the client is Government or PSU or Private
- Project Components – Indicate the major project components like security components implementation, Maintenance, Hardware procurement and deployment, equipment setup and maintenance, Facility management services, provisioning manpower, support and maintenance
- Documentary evidence provided – Indicate the documentary evidence provided with the detailed project credential like work order or purchase order or completion certificate or letter of appointment
- Project Status – Completed (date of project completion) or Ongoing (project start date)

Form 10 - Format for Self-Declaration by Bidder w.r.t Insertion of Rule 144 (xi) of the GFRs 2017 (Wide OM F No 6/18/2019-PPD dated 23rd July 2020 and all its amendments/clarifications)

<To be printed on Company letterhead of the Bidder>

Date: dd/mm/yyyy

To,
The Principal Executive Director,
RailTel Corporation of India Ltd. 6A, 6th Floor,
Gumidelli Towers, Begumpet Airport Road,
Prakash Nagar Metro Station,
Begumpet, Hyderabad – 500016

Subject: Self-Declaration by Bidder w.r.t Insertion of Rule 144 (xi) of the GFRs 2017 Reference: "RFP for Selection of System Integrator for KSWAN 3.0", RFP No: <No> Dated <DD/MM/YYYY>

Dear Sir,

I/We have read the clause regarding restrictions on procurement from a bidder of a country which shares a land border with India. I/We certify that our company is not a subsidiary/ affiliate/ attached office of any border Companies as may be banned by Government of India for doing business in India as per revision of GFR Rules as per above mentioned Office Memorandum or, if from such a country, has been statutorily registered with the competent authority as per the procedure laid down in reference to Government Orders in this regard.

I/We hereby agree to provide copy of and/or produce original of all such documents as may be necessarily required to be submitted for evidence in this regard.

I/We hereby certify that this bidder fulfils all requirements in this regard and is eligible to be considered.

Sincerely,

Signature of Authorised Signatory (with official seal) Name :

Designation :

Organisation :

Address :

Telephone & Fax :

E-mail address :

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Form 11 - Format for Undertaking on litigation(s)

<<To be printed on Bidder Letterhead and signed by Authorised Signatory>>

Date:<insert date>

Place:<insert place>

To,
The Principal Executive Director,
RailTel Corporation of India Ltd. 6A, 6th Floor,
Gumidelli Towers, Begumpet Airport Road,
Prakash Nagar Metro Station,
Begumpet, Hyderabad – 500016

Dear Sir,

Subject: Declaration for undertaking litigation to participate in “RFP for Selection of System Integrator for KSWAN 3.0”.

This is to certify that << COMPANY NAME >> is not involved in any major litigation that may have an impact of affecting or compromising the delivery of services as required under this RFP.

Signature of Authorised Signatory (with official seal)

Name of the Authorised Signatory :

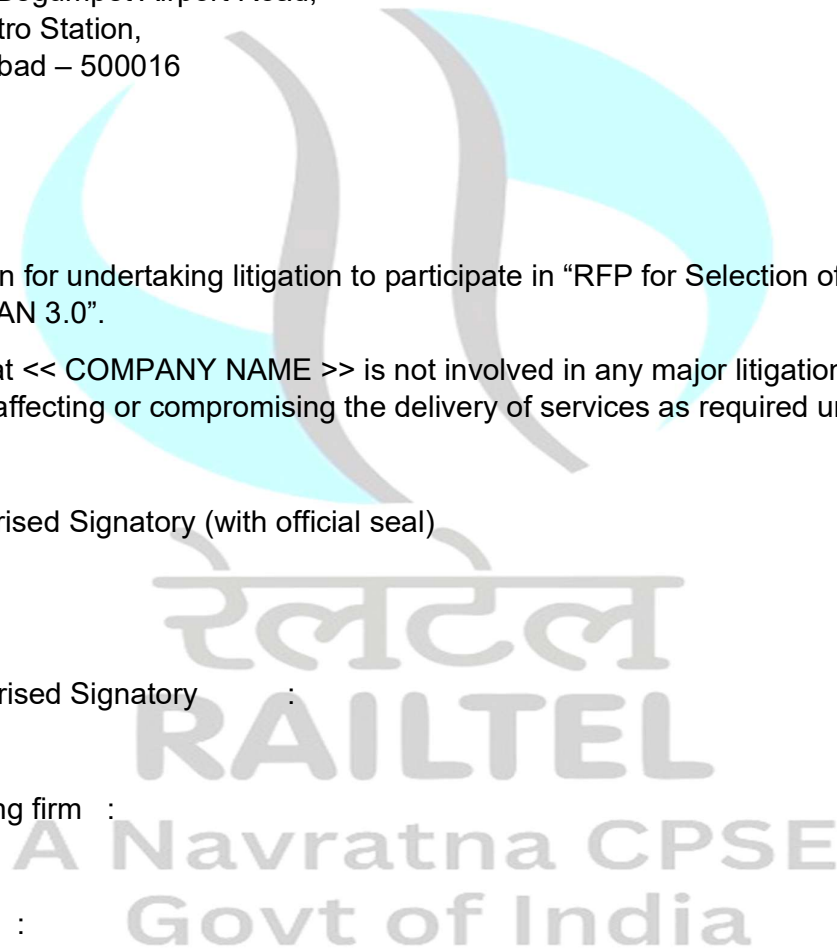
Designation :

Name of the auditing firm :

Address :

Telephone & Fax :

E-mail Address :



Form 12 - Technical Bid Covering Letter

Date: dd/mm/yyyy

To,

To,

The Principal Executive Director,
RailTel Corporation of India Ltd. 6A, 6th Floor,
Gumidelli Towers, Begumpet Airport Road,
Prakash Nagar Metro Station,
Begumpet, Hyderabad – 500016

Subject: "Request for Proposal for Selection of System Integrator for KSWAN 3.0".

Ref: RFP No. <<....>> dated <<>>

Dear Sir,

I, <<name of the undersigned Bidder>>, having read and examined in detail all the bidding documents in respect of "Request for Proposal for Selection of System Integrator for KSWAN 3.0" do hereby propose to provide our services as specified in the bid submitted by us.

It is hereby confirmed that I am entitled to act on behalf of our company / corporation / firm / organization and empowered to sign this document as well as such other documents, which may be required in this connection.

We declare that all the services shall be performed strictly in accordance with the RFP documents. We confirm that the information contained in this response or any part thereof, including its exhibits, and other documents and instruments delivered or to be delivered to CeG, is true, accurate, verifiable and complete. This response includes all information necessary to ensure that the statements therein do not in whole or in part mislead the department in its evaluation process. We also confirm that we shall not attract conflict of interest in principle.

We hereby declare that in case the contract is awarded to us, we shall submit the contract Performance bank guarantee in the form prescribed at Annexure 5, section 13.1 of the RFP Volume - 1.

We hereby declare that our bid is made in good faith, without collusion or fraud and the information contained in the bid is true and correct to the best of our knowledge and belief.

We understand that our bid is binding on us and that you are not bound to accept a Bid you receive. This bid is valid for 180 days after opening of technical bid. We shall extend the validity of the bid if required by CeG.

Thanking you,

Yours sincerely,

(Signature of the Bidder)

Printed Name Designation

Seal

Date :

Place :

Business Address :

Form 13 - Overview of Proposed Solution

Structure of Proposed Solution

Bidders are required to provide a detailed Approach & Methodology as part of their technical proposal along with presentation covering the following to execute the entire project. Bidders are advised to comply with the below provided headers/Approach components while detailing out their solution.

Sl. No	Item
1	Understanding of the project and Conformity to RFP Volume - 2 Technical & Functional requirement
2	Detailed Architecture plan encompassing all elements proposed in Volume -2
3	Completeness of project plan and ease of implementation (including training and change management plan)
4	Method of interoperability and integration
5	Identification of major risks for the projects and suitable mitigation plan proposed for each of these risks
6	Strategy to maintain all the SLAs, spares policy and change requests
7	What will be the approach towards the scalability, interoperability and modularity features considering the future expansion of the projects?
8	Approach towards testing and quality
9	How SLAs mentioned under this RFP will be measured? What tools will be used for SLA measurement?
10	Proposed solution ensures the fool proof security to the system from various threats including hacking attempts, internal threats, etc. Please explain in detail approach towards the security of the overall solution from external and internal threats
11	What is the key learning from the similar projects and how do you propose to incorporate them in executing this assignment?
12	Assessment of Manpower deployment, Training and Handholding plan <ul style="list-style-type: none"> • Deployment strategy of Manpower • Contingency management • Mobilization of existing resources and additional resources as required • Training and handholding strategy

The Bidder shall provide their understanding of the KSWAN 3.0 requirements, Scope of the work, Approach, Methodology, Project Management Plan, Risk Mitigation such as handling of non-IT infrastructure at PoPs and resource management at District and Talukas and the Solution including the following:

1. Connectivity Diagram
2. Network Architecture Diagram
3. Plan to implement all functionalities mentioned in the RFP
4. IPv6 Migration Plan
5. Revamping of IT and non-IT infrastructure at SCR, DCRs and TCRs

Project Plan and Migration Methodology

Bidders are required to provide a detailed project plan and migration methodology as part of their technical proposal along with presentation covering the following to execute the entire project. Bidders are advised to comply with the below provided headers/Approach components while detailing out their solution.

Sl. No	Item
1	The SI shall submit Project Plan for KSWAN 3.0 which shall include the As-Is takeover, To-Be rollout and Operations and Maintenance phases of the project.
2	The migration of the network appliances in case of End-of-Life
3	The corrective maintenance strategy for the IT & non-IT assets of KSWAN
4	The Spares policy and strategy to meet SLAs stipulated in this RFP
5	Establishment of the Helpdesk
6	The governance mechanism established by the bidder to maintain the network
7	The training plan for the Operations & Maintenance teams
8	Preventive maintenance plan and the documentation of the Standard Operating Procedures

The mentioned timelines are all indicative in nature and may vary. In the event of any delay the SI shall communicate to KSWAN, CeG with relevant proofs for the delay occurred.

The SI shall submit a governance plan and seek approval of KSWAN, CeG and shall implement the plan within 7 (seven) working days. Penalties are applicable for any deviation in service levels. The plan submitted and approved by KSWAN, CeG shall cover the following aspects.

1. Hourly, Daily, Weekly, etc., checks on IT, non-IT and Facilities.
2. Update these checks in the governance register
3. Deploy the governance mechanism register as a mobile app-based application to enable the maintenance team to record the activity outputs in real-time and store in the central repository. The central repository shall be mandatorily maintained on the cloud.
4. The governance mechanism records should be supported with supporting proofs like time stamps, readings, evidence capturing like photos, videos etc.,
5. The repository should be capable of generating reports for customized periods for analysis.
6. Such generated reports of the governance mechanism register shall be submitted by the SI as enclosures with the invoices for release of Quarterly Guaranteed Revenue (QGR) payments.

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Form 14 - Summary of Resources Proposed

Bidder shall provide a detailed description of the proposed Project Team to be deployed for the KSWAN 3.0 project. The description should include details about the Project Team Hierarchy and a detailed explanation of the role to be played by each single individual at SCR, DCRs and TCRs that would be part of the KSWAN project.

The detailed manpower requirement is given as part of scope of works in Volume - 2 of this RFP. The SI should present the manpower plan according to the requirement put up in the scope of work and the manpower requirement put as part of it.

Sl. No.	Name of the resource	Proposed Role	Highest Degree	Basic Qualification (e.g., B.Sc. or BE or MCA Post Graduation)	Certifications (e.g., PMP or ITIL or TOGAF or CCNP etc.)	Total Experience (In Years)	Relevant Project Experiences
1.							
2.							
3.							
4.							
5.							
6.							
7.							
8.							
9.							
10.							

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Form 15 - Curriculum Vitae (CV) of Team Members

1.	Proposed Position:				
2.	Name of firm				
3.	Name of the staff				
4.	Date of Birth				
5.	Nationality				
6.	Education				
7.	Membership of Professional Associations:				
8.	Certifications and Trainings attended				
9.	Countries of work experience				
10.	Languages	For each language indicate proficiency: good, fair, or poor in speaking, reading, and writing			
11.	Employment Record	Employer	Position	From	To
12.	Years of Work Experience				
13.	Detailed Task Assigned				
14.	Relevant Work Undertaken that Best Illustrates the experience as required for the Role)				
15.	Name of Assignment Year Location Employer Main Project Features Position held Activities Performed				

Form 16 - OEM Plans and Methodology

A detailed description of the OEM plans and methodology needs to be provided by the bidder

1. OEM would need to give a detailed description of various processes and methodologies it uses with regards to network equipment supply and monitoring
2. Does the OEM have plans to set up spare depots in Karnataka if not already present? Also, what other future plans does the OEM have with regard to Karnataka in particular?
3. The OEM should provide local support information in India for the equipment supplied.
4. The OEM should provide support information for problem logging, troubleshooting and problem resolution
5. Explanation of the arrangements that the OEM has with the Bidder on operations and maintenance
6. The OEM should give a clear picture of the product roadmap for all equipment proposed and verify that the proposed equipment is the latest version and has Five (5) years of guaranteed support (details of End of Sale and End of Support of the proposed equipment).

OEM Warranty

The OEMs would need to enclose warranty certificates through the bidder's proposal of the equipment that they propose for the entire Bill of Materials (IT and non-IT).

Helpdesk Resources Service Level

The Section 5.7 and its subsections of RFP Volume – 2 would be applicable and would constitute a part of this agreement



Form 17 – Format for specifying Compliance to the benchmark / minimum Specifications

The bidder should provide compliance to the required specifications (both technical and functional) specified in the Annexures of the Volume - 2 of this RFP. The same should be reproduced here, and compliance against each requirement line item should be marked.

This compliance would be needed in two Formats:

1. Summary table given below for all the items,
2. Compliance tables for each of the line item against the benchmark specifications specified in the Volume - 2 of this RFP

a) Summary Table of the Compliance of Requirements

#	Component	Unit of Measurement	Quantity Proposed	Make & Model	Reference document	Compliance to Required Specifications? (Yes / No)
1.				Page # in technical proposal	
2.					
3.					

- b) Detailed compliance tables for each of the above-mentioned items against the benchmark specifications specified in the Volume - 2 of this RFP

Name of the Equipment:

#	Parameter	Minimum Specification / Requirement mentioned in the RFP	Reference document	Compliance (Yes / No)	Remarks (If compliance is No) – state clearly if the deviation is having a +ve or –ve impact
1.		Page # in technical proposal		
2.				
3.				

Form 18 - Format for Warranty

(On the bidder's Letterhead)

We warrant that the equipment supplied under the contract would be newly manufactured, free from all encumbrances, defects and faults in material or workmanship or manufacture, shall be of the highest grade and quality, shall be consistent with the established and generally accepted standards for materials of the type ordered, shall be in full conformity with the specifications, drawings of samples, if any, and shall operate as designed. We shall be fully responsible for its efficient and effective operation.

We also warrant that the services provided under the contract shall be as per the Service Level Agreement (SLA) with CeG. This warranty shall survive inspection of and payment for, and acceptance of the Equipment and Services and shall expire only after 5 years after their successful installation and acceptance by CeG.

The obligations under the warranty expressed above shall include all costs relating to labour, spares, maintenance (preventive as well as unscheduled), and transport charges from site to manufacturer's works / service facilities and back for repair or modification or replacement at site of the equipment or any part of the equipment, which under normal care and proper use and maintenance proves defective in design, material or workmanship or fails to operate effectively and efficiently or conform to the specifications and for which notice is promptly given by CeG to us (bidder). We shall provide on-site support for all the equipment and services supplied here under during the period of this warranty (5 years after User / Final acceptance for equipment and entire cost paid for services).

Authorised Signatory

Name:

Designation:

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Form 19 - Format for Anti-Collusion Certificate

[Certificate should be provided on Bidder's letter head]

Anti-Collusion Certificate

We hereby certify and confirm that in the preparation and submission of our Bid for Request for Proposal for Selection of System Integrator for KSWAN 3.0 against the RFP issued by CeG. We have not acted in concert or in collusion with any other Bidder or other person(s) and also not done any act, deed, or thing, which is or could be regarded as anti-competitive. We further confirm that we have not offered nor will offer any illegal gratification in cash or kind to any person or organization in connection with the instant bid.

(Signature of the Bidder)

Printed Name Designation Seal

Date :

Place :

Business Address :



Form 20 - Deviations

Date: dd/ mm / yyyy

To,
The Principal Executive Director,
RailTel Corporation of India Ltd. 6A, 6th Floor,
Gumidelli Towers, Begumpet Airport Road,
Prakash Nagar Metro Station,
Begumpet, Hyderabad – 500016

Dear Sir:

Subject: Deviations for “Request for Proposal for Selection of System Integrator for KSWAN 3.0”

We declare that all the services shall be performed strictly in accordance with the Tender documents except for the variations and deviations, all of which have been detailed out exhaustively in the following statement, irrespective of whatever has been stated to the contrary anywhere else in our bid.

Further we agree that additional conditions, if any, found in the Tender documents, other than those stated in deviation schedule, shall not be given effect to.

A - On the Terms of Reference

[Suggest and justify here any modifications or improvement to the Scope of Work you are proposing to improve performance in carrying out the assignment (such as deleting some activity you consider unnecessary, or adding another, or proposing a different phasing of the activities). Such suggestions should be concise and to the point and incorporated in your Proposal.]

No.	Deviation	Material	Non-Material	Impacted Deliverable(s)	Impacted Timeline(s)	Financial Impact
1.	<Deviation description>	<Yes / No>	<Yes / No>	<Name(s) of Deliverables to get affected by the Deviation>	<Effect on Timelines due to the Deviation>	<Value>
2.	<Deviation description>	<Yes / No>	<Yes / No>	<Name(s) of Deliverables to get affected by the Deviation>	<Effect on Timelines due to the Deviation>	<Value>
3.	<Deviation description>	<Yes / No>	<Yes / No>	<Name(s) of Deliverables to get affected by the Deviation>	<Effect on Timelines due to the Deviation>	<Value>

B – Any other areas

No.	Deviation	Material	Non-Material	Impacted Deliverable(s)	Impacted Timeline(s)	Financial Impact
1.	<Deviation description>	<Yes / No>	<Yes / No>	<Name(s) of Deliverables to get affected by the Deviation>	<Effect on Timelines due to the Deviation>	<Value>
2.	<Deviation description>	<Yes / No>	<Yes / No>	<Name(s) of Deliverables to get affected by the Deviation>	<Effect on Timelines due to the Deviation>	<Value>
3.	<Deviation description>	<Yes / No>	<Yes / No>	<Name(s) of Deliverables to get affected by the Deviation>	<Effect on Timelines due to the Deviation>	<Value>

Yours sincerely,

Signature of Authorised Signatory (with official seal) Name :

Designation :

Address :

Telephone :

E-mail Address :

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Form 21 - Declaration of Sub-Contractor details and their scope of work

<<To be provided on the Successful Bidder's letterhead >>

Date:

To,
 The Principal Executive Director,
 RailTel Corporation of India Ltd. 6A, 6th Floor,
 Gumidelli Towers, Begumpet Airport Road,
 Prakash Nagar Metro Station,
 Begumpet, Hyderabad – 500016

Sub: Declaration of Sub-Contractor details for participating in “RFP for Selection of System Integrator for KSWAN 3.0”.

Dear Sir,

I have carefully gone through the Terms & Conditions contained in the RFP for Selection of System Integrator for KSWAN 3.0 and aware that for any subcontracted work to any third party, we << selected System Integrator company name >> shall be responsible for timely execution adhering to quality standards and end to end delivery of such works with applicable Reward / Penalty.

I hereby declare that my company<company's name> will be taking up mentioned services from below list of subcontractors.

#	Sub-Contractor company details	Onboarded for	Services availed	Remarks
1				
2				
...				

I further certify that I am competent officer in my company to make this declaration. Yours sincerely,

Signature of Authorised Signatory (with official seal) Name :

Designation :

Address :

Telephone & Fax :

E-mail Address :

Form 22 - Format of Letter of Consent by Sole Bidder/ Consortium Members reviewing each element of the Bid

[On the letterhead of Sole Bidder/ each Member of the Consortium including Lead Member]

From: [Date]

Sole Bidder/Lead Bidder of Consortium:

Address Telephone No., Email:

Consortium Member:

Address Telephone No., Email:

To,

The Principal Executive Director,
RailTel Corporation of India Ltd. 6A, 6th Floor,
Gumidelli Towers, Begumpet Airport Road,
Prakash Nagar Metro Station,
Begumpet, Hyderabad – 500016

Sub: Bid for “Selection of System Integrator for KSWAN 3.0”..

Ref: CeG/KSWAN 3.0/2025-26 Dated.....

Dear Sir/ Madam,

We, [Insert name of the undersigned Consortium Member] Lead by [Insert name of the Lead Consortium Member] have read, examined and understood the RFP and RFP Documents for “Selection of System Integrator for KSWAN 3.0”.

We hereby confirm our concurrence with the RFP including in particular the Consortium Agreement and the Bid submitted by [Insert name of the Lead Consortium Member], in response to the RFP.

We confirm that the Bid has been reviewed and each element of the Bid is agreed to including but not limited to the commitment and obligations of our Company.

The details of the contact person are furnished as under:

Sole Bidder/Lead Bidder:

Name :

Designation :

Name of the Company :

Address :

Phone Nos. :

E-mail address :

Consortium Member:

Name :

Designation :

Name of the Company :

Address :

Phone Nos. :

E-mail address :

Dated the day of of 2025.

Thanking you,
Yours faithfully,

[Signature, Name, Designation of Authorized Signatory of Sole Bidder/ Lead Bidder and Consortium Member and Company's Seal of both]



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Form 23 - Format for Power of Attorney for Authorised Signatory POWER OF ATTORNEY

[To be executed on non-judicial stamp paper of the appropriate value in accordance with relevant Stamp Act. The stamp paper to be in the name of the company who is issuing the power of attorney.]

We, M/s. (name of the firm or company with address of the registered office) hereby constitute, appoint and authorize Mr. or Ms. (Name and residential address) who is presently employed with us and holding the position of , as our Attorney to do in our name and our behalf all or any of the acts, deeds or things necessary or incidental to our RFP for the Project (name of the Project), including signing and submission of the RFP response, participating in the meetings, responding to queries, submission of information or documents and generally to represent us in all the dealings with Client or any other Government Agency or any person, in connection with the works until culmination of the process of bidding till the Project Agreement is entered into with (Client) and thereafter till the expiry of the Project Agreement.

We hereby agree to ratify all acts, deeds and things lawfully done by our said Attorney pursuant to this power of attorney and that all acts, deeds and things done by our aforesaid Attorney shall and shall always be deemed to have been done by us.

Dated this the day of YYYY (Signature and Name of authorised signatory)

(Signature and Name in block letters of all the remaining partners of the firm Signatory for the Company)

Seal of firm Company

Witness 1: Witness 2:

Note:

The Mode of execution of the power of attorney should be in accordance with the procedure, if any laid down by the applicable law and the charter documents of the executant(s) and when it is so required the same should be under common seal affixed in accordance with the required procedure.

Form 24 - Format of Power of Attorney by Consortium Member in favor of Lead Consortium Bidder

WHEREAS the Centre for e-Governance (CeG), Karnataka, has issued RFP for Selection of System Integrator for KSWAN 3.0 (the "Project") vide Tender No. CeG/KSWAN 3.0/2025-26 (the "RFP") dated on the terms contained in the RFP;

WHEREAS, it is necessary under the RFP for the members of the Consortium to designate one of them as the Lead Member with all necessary power and authority to do for and on behalf of the Consortium, all acts, deeds, and things as may be necessary in connection with the Consortium's bid for the Project.

WHEREAS M/s..... & M/s., the Members of the Consortium are desirous of submitting a Bid in response to the RFP, and if selected, undertaking the responsibility of implementing the Project as per the terms of the RFP; and in this regard have also entered into a separate "consortium Agreement", the terms of which shall be read to be part of this POA.

WHEREAS both the Members of the Consortium have agreed under the Consortium Agreement dated

... (The "Consortium Agreement"), entered into between them and have submitted along with the Bid

to appoint [Insert the name and address of the Lead Consortium Member] as Lead Consortium Member to represent the Consortium for all matters regarding the RFP and the Bid;

AND WHEREAS pursuant to the terms of the RFP and the Consortium Agreement, we, the Member of the Consortium hereby designate M/s [Insert name of the Lead Member] as the Lead Consortium Member to represent us in all matters regarding the Bid and the RFP, in the manner stated below:-

Know all men by these presents, we [Insert name and address of the

Registered office of the Member] do hereby constitute, appoint, nominate and authorize

... [Insert name and registered office address of the Lead Consortium Member],

which is one of the Members of the Consortium, to act as the Lead Member and our true and lawful attorney, to do in our name and on our behalf, all such acts, deeds and things necessary in connection with or incidental

to submission of Consortium's Bid in response to the RFP issued by CeG including signing and submission of the Bid and all documents related to the Bid as specified in the RFP, including but not limited to undertakings, letters, certificates, acceptances, clarifications, guarantees or any other document, which CeG may require us to submit. The aforesaid attorney is further authorized for making representations to CeG named in the RFP, and providing information / responses to CeG, representing us and the Consortium in all matters before CeG, and generally dealing with CeG in all matters in connection with our Bid, till completion of the bidding process as well as implementation of the Project, if applicable, in accordance with the RFP.

We, as Member of the Consortium, hereby agree to ratify all acts, deeds and things done by our said attorney pursuant to this Power of Attorney and that all acts, deeds and things done by our aforesaid attorney shall be binding on us and shall always be deemed to have been done by us.

All the terms used herein but not defined shall have the meaning ascribed to such terms under the RFP.

Signed by the within named [Insert the name of the executant Consortium Member] through the hand of Mr./ Ms./ Dr. duly authorized by the Board to issue such Power of Attorney dated this day of

Accepted (Signature of Attorney) [Insert Name, designation and address of the Attorney]

Attested

Signature and stamp of Notary of the place of execution

Common seal of has been affixed in my/our presence pursuant to Board of Director's Resolution dated.....

1. WITNESS (Signature)

Name Designation.....

2. WITNESS.....

(Signature)

Name Designation

Notes:

a. The mode of execution of the power of attorney should be in accordance with the procedure, if any, laid down by the applicable law and the charter documents of the executant.

b. In the event, power of attorney has been executed outside India, the same needs to be duly notarized by a notary public of the jurisdiction where it is executed.

c. Also, wherever required, the executant should submit for verification the extract of the charter documents and documents such as a Board resolution / power of attorney, in favor of the person executing this power of attorney for delegation of power here under on behalf of the executant.

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Form 25 – Format for Auditor certification for Similar business.

Experience of implementing similar projects

<<To be printed on Bidder Letterhead and signed by Authorised Signatory>>

Date:<insert date>

Place:<insert place>

To,

The Principal Executive Director,
 RailTel Corporation of India Ltd. 6A, 6th Floor,
 Gumidelli Towers, Begumpet Airport Road,
 Prakash Nagar Metro Station,
 Begumpet, Hyderabad – 500016

Dear Sir,

#	Item	Bidder's Response
1.	Name of the Entity	
2.	Assignment Name	
3.	Name of the Client	
4.	Country	
5.	Contact Details of the Client (Contact Name, Address, Telephone Number)	
6.	Approximate Value of the Contract in INR	
7.	Duration of Assignment (in months)	
8.	Award Date (month/year)	
9.	Completion Date (month/year)	
10.	Narrative Description of the Project	
11.	Details of Work that defines the scope relevant to the requirement	
12.	Documentary Evidence(s) Attached	

Instructions:

1. A separate table sheet should be filled for each eligible project.
2. Particulars such as name, address and contact details of owner/client should be provided.
3. Each project should be furnished with a completion certificate from the end client for whom the services have been delivered.
4. If it is an Ongoing Project, Work Order along with ongoing certificate, duly signed by the client, must be submitted.

Yours sincerely,

Signature of statutory auditor/CA (with official seal)

Name of the statutory auditor/CA : Designation :

Name of the auditing firm :

Address :

Telephone & Fax :

E-mail Address :



Form 26 – Format for Unpriced Bill of Materials :

S.No	Item Details	Make & Model	Unit	Quantity	Price Quote by Bidder per Quantity (Inclusive of all applicable taxes)*	Amount (Inclusive of all applicable taxes)
1	Operations, Corrective & Preventive Maintenance and Governance activities for SCR (Part A)-1st Year.		Year	1		0
2	NOC and Field Maintenance Team for SCR (Part B)-1st Year.		Year	1		0
3	Operations, Corrective & Preventive Maintenance and Governance activities for SCR (Part A)-2nd Year.		Year	1		0
4	NOC and Field Maintenance Team for SCR (Part B)- 2nd Year.		Year	1		0
5	Operations, Corrective & Preventive Maintenance and Governance activities for SCR(Part A)- 3rd Year.		Year	1		0
6	NOC and Field Maintenance Team for SCR (Part B)-3rd Year.		Year	1		0
7	Operations, Corrective & Preventive Maintenance and Governance activities for SCR (Part A)- 4th Year.		Year	1		0
8	NOC and Field Maintenance Team for SCR (Part B)-4th Year.		Year	1		0
9	Operations, Corrective & Preventive Maintenance and Governance activities for SCR (Part A)- 5th Year.		Year	1		0
10	NOC and Field Maintenance Team for SCR (Part B)- 5th Year.		Year	1		0
11	Operations, Corrective & Preventive Maintenance and Governance activities for DCR (Part A)-1st Year.		Year	31		0
12	NOC and Field Maintenance Team for DCR (Part B)-1st Year		Year	31		0
13	Operations, Corrective & Preventive Maintenance and Governance activities for DCR (Part A)-2nd Year.		Year	31		0
14	NOC and Field Maintenance Team for DCR (Part B)- 2nd Year		Year	31		0
15	Operations, Corrective & Preventive Maintenance and Governance activities for DCR (Part A)- 3rd Year.		Year	31		0

16	NOC and Field Maintenance Team for DCR (Part B)-3rd Year.		Year	31		0
17	Operations, Corrective & Preventive Maintenance and Governance activities for DCR (Part A)- 4th Year.		Year	31		0
18	NOC and Field Maintenance Team for DCR (Part B)-4th Year.		Year	31		0
19	Operations, Corrective & Preventive Maintenance and Governance activities for DCR (Part A)- 5th Year.		Year	31		0
20	NOC and Field Maintenance Team for DCR (Part B)- 5th Year.		Year	31		0
21	Operations, Corrective & Preventive Maintenance and Governance activities for TCR (Part A)-1st Year.		Year	147		0
22	NOC and Field Maintenance Team for TCR (Part B)-1st Year.		Year	147		0
23	Operations, Corrective & Preventive Maintenance and Governance activities for TCR (Part A)-2nd Year.		Year	147		0
24	NOC and Field Maintenance Team for TCR (Part B)- 2nd Year.		Year	147		0
25	Operations, Corrective & Preventive Maintenance and Governance activities for TCR (Part A)- 3rd Year.		Year	147		0
26	NOC and Field Maintenance Team for TCR (Part B)-3rd Year.		Year	147		0
27	Operations, Corrective & Preventive Maintenance and Governance activities for TCR (Part A)- 4th Year.		Year	147		0
28	NOC and Field Maintenance Team for TCR (Part B)-4th Year.		Year	147		0
29	Operations, Corrective & Preventive Maintenance and Governance activities for TCR (Part A)- 5th Year.		Year	147		0
30	NOC and Field Maintenance Team for TCR (Part B)- 5th Year		Year	147		0
31	Operations, Corrective & Preventive Maintenance and Governance activities for DR-SCR (Part A)-1st Year.		Year	1		0
32	NOC and Field Maintenance Team for DR-SCR (Part B)-1st Year.		Year	1		0
33	Operations, Corrective & Preventive Maintenance and Governance activities for DR-SCR (Part A)-2nd Year.		Year	1		0

34	NOC and Field Maintenance Team for DR-SCR (Part B)- 2nd Year.		Year	1		0
35	Operations, Corrective & Preventive Maintenance and Governance activities for DR-SCR(Part A)- 3rd Year.		Year	1		0
36	NOC and Field Maintenance Team for DR-SCR (Part B)- 3rd Year.		Year	1		0
37	Operations, Corrective & Preventive Maintenance and Governance activities for DR-SCR (Part A)- 4th Year.		Year	1		0
38	NOC and Field Maintenance Team for DR-SCR (Part B)- 4th Year.		Year	1		0
39	Operations, Corrective & Preventive Maintenance and Governance activities for DR-SCR (Part A)- 5th Year.		Year	1		0
40	NOC and Field Maintenance Team for DR-SCR (Part B)- 5th Year.		Year	1		0
41	Operations, Corrective & Preventive Maintenance and Governance activities for New PoP (Part A)-1st Year.		Year	25		0
42	NOC and Field Maintenance Team for New PoP (Part B)- 1st Year.		Year	25		0
43	Operations, Corrective & Preventive Maintenance and Governance activities for New PoP (Part A)-2nd Year.		Year	25		0
44	NOC and Field Maintenance Team for TCR New PoP- 2nd Year.		Year	25		0
45	Operations, Corrective & Preventive Maintenance and Governance activities for New PoP (Part A)- 3rd Year.		Year	25		0
46	NOC and Field Maintenance Team for New PoP (Part B)- 3rd Year.		Year	25		0
47	Operations, Corrective & Preventive Maintenance and Governance activities for New PoP (Part A)- 4th Year.		Year	25		0
48	NOC and Field Maintenance Team for New PoP (Part B)- 4th Year.		Year	25		0
49	Operations, Corrective & Preventive Maintenance and Governance activities for New PoP (Part A)- 5th Year.		Year	25		0
50	NOC and Field Maintenance Team for New PoP (Part B)- 5th Year.		Year	25		0
51	AMC charges for 5 KVA Solar UPS system and Battery Bank (200 AH x 16 numbers) for 5 years.		Nos	156		0

52	AMC charges for 6 KVA Conventional UPS system and Battery Bank (100 AH x 16 numbers) for 5 years.		Nos	25		0
53	AMC charges for 125 KVA DG for 5 years.		Nos	1		0
54	AMC charges for 50 KVA UPS system and Battery Bank (120 AH X 32 numbers) for 5 years.		Nos	2		0
55	AMC charges for Biometric Devices for 5 years.		Nos	177		0
56	Supply, Installation, and Configuration of a Network Monitoring System (NMS) including Helpdesk/Incident/Fault Management System with redundancy with required hardware, software and licenses along with maintenance for 5 years.		Set	1		0
57	Supply, Installation, and Configuration of a AAA Server with required hardware, software and licenses along with maintenance for 5 years.		Nos	2		0
58	Supply, Installation, and Configuration of Document Management System with required hardware, software and licenses along with maintenance for 5 years.		Nos	1		0
59	Supply, Installation, and Configuration of Workflow Management Solution with required hardware, software and licenses along with maintenance for 5 year.		Nos	1		0
60	Supply, Installation, and Configuration of Core Routers for MPLS Network with required accessories for SCR.		Nos	4		0
61	AMC charges of Core Routers for MPLS Networks for SCR for 5 years.		Nos	4		0
62	Supply, Installation, and Configuration of Route Reflector with required accessories for SCR.		Nos	4		0
63	AMC charges of Route Reflector for SCR for 5 years.		Nos	4		0
64	Supply, Installation, and Configuration of Core Routers for IPsec Network with required accessories for SCR.		Nos	2		0
65	AMC charges of Core Routers for IPsec Network for SCR for 5 years.		Nos	2		0
66	Supply, Installation, and Configuration of Core Switch with required accessories for SCR		Nos	2		0
67	AMC charges of Core Switch for SCR for 5 years.		Nos	2		0
68	Supply, Installation, and Configuration of Core Routers for MPLS Network with required accessories for DR-SCR		Nos	2		0

69	AMC charges of Core Routers for MPLS Networks for DR-SCR for 5 years.	Nos	2	0
70	Supply, Installation, and Configuration of Core Switch with required accessories DR-SCR.	Nos	1	0
71	AMC charges of Core Switch for DR-SCR for 5 years.	Nos	1	0
72	Supply, Installation, and Configuration of Router at DCR/TCR with required accessories.	Nos	75	0
73	AMC charges of Router at DCR/TCR for 5 years	Nos	75	0
74	Supply, Installation, and Configuration of 48 ports L2 Switch at DCR/TCR with required accessories.	Nos	190	0
75	AMC charges of 48 ports L2 Switch at DCR/TCR for 5 years	Nos	190	0
76	Supply, Installation, and Configuration of 24 ports L2 Switch at TCR/Mini PoPs with required accessories.	Nos	100	0
77	AMC charges of 24 ports L2 Switch at TCR/Mini PoPs for 5 years.	Nos	100	0
78	Media Converter (Dual port)	Nos	600	0
79	Departmental office Router (MPLS Network) with required accessories.	Nos	5100	0
80	AMC charges of Departmental office Router (MPLS Network) for 5 years	Nos	5100	0
81	Departmental office Router (IPSec Network) with required accessories.	Nos	7000	0
82	AMC charges of Departmental office Router (IPSec Network) for 5 years.	Nos	7000	0
83	LAN connectivity (Ethernet) up to 90 metres including all accessories like casing capping, IO ports, patch chords.	Nos	4000	0
84	LAN connectivity (OFC)- Indoor with all accessories including media converters	Mtr	40000	0
85	LAN connectivity (OFC)- Outdoor-overhead erecting with all accessories including media converters	Mtr	25000	0
86	LAN connectivity (OFC)- Outdoor - underground with all accessories including media converters.	Mtr	5000	0
87	Supply, Installation, and maintenance of civil works for the new KSWAN NOC & Office. Detailed scope of work and the BoM are available in the RFP.	LS	1	0

88	Supply, Installation, and maintenance of Electrical works for the new KSWAN NOC & Office. Detailed scope of work and the BoM are available in the RFP.		LS	1		0
89	Supply, Installation and maintenance of retrofit works new KSWAN NOC & Office.		LS	1		0
90	Supply and maintenance of Seating Facilities for new KSWAN NOC & Office		LS	1		0
91	Design, supply, installation, testing and commission of VESDA and fire detection system with signage as per specifications.		Nos	1		0
92	Supply, installation, testing and commissioning of Biometric Access control for NOC and IT room as per specifications.		Nos	2		0
93	Supply and installation of portable fire extinguisher(5Kg) and fire safety accessories as per specifications.		Nos	4		0
94	Supply, Installation, Commissioning of LED Display/Monitors at SCR with maintenance for 5 years.		Nos	5		0
95	Supply, installation, testing and commissioning of IP based CCTV system as per specifications for entire SCR facility.		Nos	1		0
96	Supply, installation and commissioning of 2-ton 5 Star Split Air-Conditioner as per specifications with maintenance of 5 years.		Nos	16		0
97	Supply, installation, testing and commissioning of Rodent Repellent system with all hardwares and accessories for entire SCR facility.		Nos	1		0
98	Supply and installation of 19-inch 42U and 800mm width x 1000mm Depth self-standing equipment racks as per specifications.		Nos	12		0
99	Repair of existing doors and windows with all fittings.		Nos	100		0
100	Supply and installation of Antistatic vinyl flooring approved quality and make (18.6 Sqmtr per location).		Nos	100		0
101	Supply and installation of Mineral Fiber Suspended Ceiling System in the module size of 600x600x19mm with Exposed grid. (18.6 Sqmtr per location).		Nos	100		0
102	Supply and installation of aluminium wall partitioning with aluminium mat finish or glossy finish with thickness of 2mm. (9.3 Sqmtr per location).		Nos	100		0

103	Wall painting (37 Sqmtr per location)- Providing fire rated emulsion painting to walls ceiling over the primer coat of approved make and colour after scrapping the original surface and rubbing with sandpaper of zero size and with base coat of plastofix primer and two coats of plastic emulsion painting of approved colour successively after drying each coat and finishing as per specification and direction of the engineer in charge of the work.	Nos	100	0
104	Provision of cable inlet/outlet wall cut-outs (1 nos).	Nos	100	0
105	Supply and installation of gypsum board for closure of windows and other openings (2.5 Sqmtr per location).	Nos	100	0
106	Supply and installation of comfort lighting and fittings (2 nos) along with switch control, wiring, and other accessories.	Nos	100	0
107	Supply and installation of electrical controls/panels of the PoP.	Nos	100	0
108	Supply and installation of electrical Cabling of the PoP.	Nos	100	0
109	Supply and installation of cable raceways with all mounting accessories-a. 1.2 mm, Height -75mm, width-300mm. Material finish -GI Hot dip, pre Galvanised as per IS-277, Powder Coated and SS-202/304/316.	Nos	100	0
110	Supply and installation of power points (3 nos).	Nos	100	0
111	Supply and installation of LT Power line from ESCOM pole/transformer to the DCR/TCR building electrical panel/PoP room (Up to a length of 50 mtrs between ESCOM pole/transformer to the DCR/TCR building electrical panel/PoP room).	Nos	100	0
112	Supply, installation, testing and commission of fire detection system.	Nos	202	0
113	Supply and installation of Portable fire extinguisher (2 KG - 1 no).	Nos	202	0
114	Supply and installation of rodent repellent system.	Set	202	0
115	Supply, Installation, Commissioning of Bio Mertic Devices at all the PoPs and Centralized Attendance Management System at SCR, including required accessories like hardware, software.	Nos	202	0

116	Supply and installation of 1.5 TR Split Air conditioners (2 nos) with stabilizer (2 nos), timer controller (1 nos), power cable and accessories with maintenance of 5 years.		Set	202		0
117	Supply, installation and commissioning of outdoor three (3) phase 10 KVA noiseless (silent) DG set in sound attenuating acoustic enclosure with anti-vibration mounting (AVM) pads with rated output of 415 volts 50 HZ consisting of Diesel Engine complete with accessories including base plate, fuel tank, batteries with leads and terminals, silencer, alarms standard engine control panel(manual), utility piping, approved soundproof enclosure etc.		Nos	50		0
118	PCC foundation for DG installation.		Nos	50		0
119	MS frame shelter and chain link fencing around the DG area.		Nos	50		0
120	Supply and installation of 42U Rack with accessories.		Nos	125		0
121	Supply and installation of 15U Racks with accessories		Nos	50		0
122	Supply and installation of 6U racks at Departmental Offices		Nos	11600		0
123	Supply and installation of maintenance free chemical earth pit, ground conductor, ground collector and civil work. 3 nos per location.		Set	202		0
124	Supply and installation of 5 KVA Solar UPS System with SMF batteries backup up capacity for 6 hours including solar panels and all other accessories.		Set	25		0
125	Supply and installation of 6 KVA Conventional UPS with SMF batteries with backup capacity of 6 hours including all required accessories.		Set	50		0
126	Supply, installation and replacement of single solar panel (Wattage) at DCR and TCR.		Nos	200		0
127	Supply and Installation of False Ceiling charges for 200 Sqft.		Set	125		0
128	Supply of Furniture (One Table + Two chairs) per PoP.		Set	202		0
129	Relocation charges of DCR and TCR IT components- Dismantling, Packing, Shifting, Transit insurance, Installation and Commissioning of IT equipment including rack.		Nos	50		0
130	Relocation of DG, AMF panel, noise proof enclosure, other electrical accessories and consumables.		Nos	50		0

131	Relocation of Solar UPS including Solar Panels, invertor, battery bank, accessories and consumables	Nos	70	0
132	Relocation of Conventional UPS including battery bank, accessories and consumables.	Nos	30	0
133	Relocation charges of Departmental Office Routers, Rack and other accessories within the Premise.	Nos	100	0
134	Relocation charges of Departmental office Routers, Rack and other accessories within the Taluk.	Nos	750	0
135	Relocation charges of Departmental office Routers, Rack and other accessories within the district.	Nos	200	0
136	Relocation charges of Departmental office Routers, Rack, and other accessories within the State.	Nos	50	0
137	Cost of Accredited ISO 20000 audit and certificate (in the name of CeG).	LS	1	0
138	Cost of Accredited ISO 27001 audit and certificate (in the name of CeG).	LS	1	0
139	Cost of renewal of ISO 20000 audit and certificate (Price to be quoted for 4 years).	Year	4	0
140	Cost of renewal of ISO 27001 audit and certificate (Price to be quoted for 4 years).	Year	4	0
	Total			0