NOTICE INVITING EXPRESSION OF INTEREST

EOI NO. RCIL/SR/ERS/2024-25/EOI/5 DTD. 12-09-2024

Expression of Interest (EOI) For

Establishment of redundant MPLS connectivity service with SD-WAN Solution and Internet Leased Line connectivity for Next Gen ERSS Project for a period of 2 Years at CDAC



Issued by:

RailTel Corporation of India Ltd

(A Navratna PSU under Ministry of Railways)
Kerala Territory Southern Region,

1st Floor Eastern Entry Tower Ernakulam Junction Railway Station Ernakulam, 682016

<u>Disclaimer</u>

RailTel Corporation of India Ltd. (herein after called the RailTel) has prepared this Expression of Interest (EOI) document solely to assist prospective bidders in making their decision of whether bid or not to bid.

While the RailTel has taken due care in the preparation of information contained herein and believes it to be accurate, neither the RailTel or any of its Authorities or Agencies nor any of their respective officers, employees, agents or advisors give any warranty or make any representations, express or implied as to the completeness or accuracy of the information contained in this document or any information which may be provided in association with it. This information is not intended to be exhaustive and interested parties are required to make their own inquiries and do site visits that it may require in order to submit the EOI. The information is provided on the basis that it is non—binding on RailTel, any of its authorities or agencies or any of their respective officers, employees, agents or advisors. The RailTel reserves the right not to proceed with the bidding/EOI process at any stage without assigning any reasons thereof, or to alter the timetable reflected in this document or to change the process or procedure to be applied. It also reserves the right to decline to discuss the EOI further with any party submitting an EOI. No reimbursement of cost of any type will be paid to persons or entities submitting the EOI

EOI NOTICE

RailTel Corporation of India Limited, Kerala Territory Office, 1St Floor, Eastern Entry Tower, Ernakulum South Railway Station, Ernakulam-682016

EOI NO. RCIL/SR/ERS/2024-25/EOI/5 DTD. 12-09-2024

RailTel Corporation of India Ltd., (here after referred to as "RailTel") invites EOIs for Selection of Partner for Establishment of redundant MPLS connectivity service with SD-WAN Solution and Internet Leased Line connectivity for Next Gen ERSS Project for a period of 2 Years at CDAC (here after referred to as CDAC), from RailTel Empanelled Business Associates for exclusive TEAMING ARRANGEMENT for the following

"Establishment of redundant MPLS connectivity service with SD-WAN Solution and Internet Leased Line connectivity for Next Gen ERSS Project for a period of 2 Years at CDAC"

KEY INFORMATION

Closing date for Submission of e-Bids	17-09-2024 at 11:00 Hours
Date of opening of E-Bids	17-09-2024 at 11:30 Hours
Token EMD at the time of submission of bid	Rs. 1,00,000/-
Bid Validity Period	240 days
e-EoI portal for Submission of Bids	https://railtel.eNivida.com
Cost of EoI Document	Nil
Place of Opening of EoI	RailTel Corporation of India Limited, Kerala Territory Office, 1 st Floor, Eastern Entry Tower, Ernakulum South Railway Station, Ernakulam-682016

Note:- RailTel reserves the right to change the above dates at its discretion. Bids received after due date and time will be summarily rejected.

Eol Notice and link for Eol Document are available on RailTel's website and e-Eol portal https://railtel.eNivida.com for download. For online bid submission the bidder will have to necessarily download an official online copy of the Eol documents from e-Nivida Portal. All future Information viz. corrigendum/addendum/ amendments etc. for this Eol shall be posted on the RailTel's website and e-Eol Portal only. Printed copy of Eol document will not be sold from RailTel office. Bid will be submitted online on e-Nivida Portal only.

Sd/- JGM/TERRITORY MANAGER

RailTel/Kerala Territory/Ernakulam



Earnest Money Deposit (EMD)&TOKEN EMD

1) **EMD payable**: Token EMD Rs. 1,00,000/- to be submitted by the selected BA shall be submitted in the form of Bank Guarantee/Online Bank Transfer/Fixed Deposit as Total EMD.

2) Token EMD at the time of submission of EoI in the form of RTGS only, shall be submitted as above immediately within 24 hrs on advice from RailTel ,before the submission of the bid to CDAC by the selected BA .

3) **Validity of the EMD**: The EMD shall be valid till the finalization of end customer RFP/Tender i.e award of order and till submission of Performance Guarantee of requisite value with due regards to the validity of the offer.

Bids without EMD will be summarily rejected.

The EMD should be in the favor of RailTel Corporation of India Limited payable at Secunderabad through online bank transfer. The Partner needs to share the online payment transfer details like UTR No. date and Bank along with the proposal.

RailTel Bank Details for Submission of EMD / PBG:

Union Bank of India, Account no.327301010373007, IFSC Code: UBIN0805050.

Demand Draft shall be submitted in favor of RailTel Corporation of India Limited payable at Secunderabad.

EMD will be forfeited in case of non-submission of remaining EMD and PBG in time. EMD of unsuccessful Bidders will be refunded by Railtel on finalizing the EoI.

Eligible Business Associates are required to direct all communications related to this Invitation for

EOI document, through the following Nominated Point of Contact persons:

Contact Details for this EOI:

Level: 1 Contact: Shri. Anish Rehman, Senior Manager / Marketing / Ernakulam

Email: arehman@railtelindia.com Contact: +91-9704659404

Level: 2 Contact: Shri. M. Pazhanivelan, Jt. General Manager/Ernakulam

Email: <u>pazhani@railtelindia.com</u> Contact: +91-9003144207



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Note to Bidders:

- 1. The response to EOI is invited from **Eligible Empanelled Partners of RailTel only.**
- 2. All the document must be submitted with proper indexing and page nos.
- **3.** This is an exclusive pre-RFP partnership arrangement with empanelled business associate of RailTel for participating in the end customer RFP. Selected partner's authorized signatory has to give an undertaking that they will not submit directly or indirectly their bids and techno- commercial solution/association with any other Organization once selected through this EOI for pre- bid teaming arrangement (before and after submission of bid to prospective customer Organization by RailTel). **This undertaking has to be given with this EOI Response.**
- 4. <u>Transfer and Sub-letting</u>: The Business Associate has no right to give, bargain, sell, assign or sublet or otherwise dispose-off the Contract or any part thereof, as well as to give or to let a third party take benefit or advantage of the present Contract or any part thereof.
- 5. Bidder has to agree to comply with all OEM technical & financial documentation including MAF, Technical certificates/others as per end-to-end requirement mentioned in the end customer's RFP as applicable and further issued corrigendum's as mentioned below:

Detail regarding END CUSTOMER Tender for reference:

End customer Tender GEM Ref. No	GEM/GARPTS/07082024/QZST58OPDSLW
Bid No	GEM/2024/B/5268262
Date of floating by End customer	07.08.2024
Closing time & date	Till 15:00 hrs on 18.09.2024
Floated on portal	GEM Portal
	(https://gem.gov.in/)

- 6. Bidder also shall undertake to submit MAF of major items of the proposed solution and other documents required in the end Customer Organization's tender in favour of RailTel against the proposed products. The selected BA has to provide MAF from the OEM in the name of RailTel for bidding in the concerned tender of CDAC, if their proposed solution is quoted to the customer as applicable and required.
- 7. The selected bidder will have to accept all Terms & Conditions of CDAC RFP on back-to- back basis, wherever applicable.
- 8. Any corrigendum(s) issued by CDAC against pertinent tender/RFP shall be the part and scope of this EOI document on back-to-back basis and the BA's shall be on the lookout of corrigendum's issued from time to time by RCIL & CDAC, in the interest of their own Bid.
- 9. No exemption/relaxation is applicable to MSME/Startups.

- 10. Only, the eligibility clause/criteria and marks scoring criteria for SI/BA (Prospective BA/SI) as mentioned in CDAC's RFP is not applicable on the Bidder/BA applying against this EOI. Rest all Terms & Conditions of RFP floated for pertinent tender will be complied by SI/BA/Bidders.
- 11. However, OEM considered by SI/BA for this project have to mandatorily comply all the eligibility & technical criteria/compliance on back-to-back basis in line with end customer RFP and corrigendum(s) issued thereof.
- 12. Please refer CDAC RFP Payment terms as this will remain applicable on back-to-back basis on Successful bidders. Payment shall be made only after actual receipt of payment from CDAC on submission of required documents. Compliance with GST terms in mandatory
- 13. Bidder may check the price/commercial bid as per BOQ and match the same with FORMATS FOR SUBMISSION OF THE COMMERCIAL BID of CDAC RFP and if found any discrepancy, may be brought to the notice of RCIL immediately and may modify their financial bid format as per CDAC RFP financial bid document.
- 14. This is a customer centric bid on back-to-back basis and therefore the benefits of MSME shall not be applicable on this EoI & Work Order.

1. About RailTel (Please visit *railtelindia.com* for more insight)

RailTel Corporation of India Ltd (RailTel) is one of the largest neutral telecom infrastructure providers in the country owning a Pan-India Optic fibre network on exclusive Right of Way (ROW) along Railway track. The OFC network presently reaches to over 4500 towns & cities of the country including several rural areas. With its Pan India high-capacity network, RailTel is working towards creating a knowledge society at various fronts. The portfolio of services provided by RailTel includes Data Centre & DR services, Tele-presence as a service, NLD services, IP-1 services, Internet and Broadband services on a pan-India basis.

Equipped with an ISO 9001, 20000-1:2011 & 27000 certification, RailTel offers a wide gamut of managed telecom services to Indian Telecom market including Managed lease lines, Tower co location, MPLS based IP-VPN, Internet, Data Centre services, NGN based voice carriage services to Telecom Operators, Dark fibre leasing to MSOs/LCOs. The major customer segment for RailTel comprises of Enterprises, Banks, Government Institutions/Department, Educational Institutions/Universities, Telecom Service Providers, Internet Service Providers, MSOs, etc. RailTel being a "Nava Ratna (Category-I)" PSU is steaming ahead in the enterprise segment with the launch of various services coupled with capacity augmentation in its Core network.

The main Project of RailTel/ERS Territory on hand are KFON, KSWAN, Wi–Fi service at Kerala Govt. Secretariat, E health Mission, IOCL VSS Project etc.

2. Background of EOI

RailTel Corporation of India Ltd (hereafter referred to as 'RailTel') an ICT arm of Indian Railways has been in the forefront of building innovative platforms and solutions and vision to build range of Information and Communication Technology (ICT) Services for its customers.

In this context, RailTel intends to participate in response to the RFP floated by CDAC, as above (hereafter referred to as 'CDAC') and accordingly seeks to select a suitable partner for pre-bid arrangement through this EoI for the work of "Establishment of redundant MPLS connectivity service with SD-WAN Solution and Internet Leased Line connectivity for Next Gen ERSS Project for a period of 2 Years at CDAC"

Bidder has to agree to comply with all OEM technical & financial documentation including MAF, Technical certificates/others as per end-to-end requirement mentioned in the end customer's RFP. Bidder also shall undertake to submit MAF of major items of the proposed solution and other documents required in the end Customer Organization tender in favour of RailTel against the proposed products. The selected BA has to provide MAF from the OEM in the name of RailTel for bidding in the concerned tender of CDAC, if their proposed solution is quoted to the customer, wherever applicable.

The details of tender are as below:

Tender Title: Establishment of redundant MPLS connectivity service with SD-WAN Solution and Internet Leased Line connectivity for Next Gen ERSS Project for a period of 2 Years at CDAC

Ref. No: GEM/GARPTS/07082024/QZST58OPDSLW dated 07-08-2024; latest amendment/ Corrigendum / clarifications. **Floated on: CDAC GEM portal (**https://gem.gov.in/)

Method of Quoting

System Integrator (SI)/BA shall quote for single OEM/ make and model for each item description, subject to the confirmation of the given specification equivalence. The make and model shall be clearly mentioned in the proposal. However the subsistence/subcomponents offered shall be compatible with inter-operability to the main system, if different makes/models offered. Deviation to be this will not be accepted/shall be summarily rejected, Wherever applicable.

3. Scope of Work & Partner Selection

The scope of work will be as mentioned in the pertinent end Customer organization RFP/Tender for "Establishment of redundant MPLS connectivity service with SD-WAN Solution and Internet Leased Line connectivity for Next Gen ERSS Project for a period of 2 Years at CDAC" Vide Ref No: GEM/GARPTS/07082024/QZST58OPDSLW dated 07-08-2024 on the website https://gem.gov.in/ with all latest amendment/Corrigendum/ clarifications

All materials that propose to use with the work shall be approved by the Employer / Engineer-in-charge. The scope of work is subject to addition / deletion by the Employer.

The following is the broad scope of work however, this list is only indicate and not exhaustive, rather to serve as broad guidelines only. The RFP of the tenderer as enclosed is taken into cognizance for submitting EoI as per CDAC Tender GEM/GARPTS/07082024/QZST58OPDSLW dated 07-08-2024 on the website https://gem.gov.in/ with all latest amendment/Corrigendum/ clarifications.

The scope of work includes

I. Definition:

Commissioning of State: A State/UT will be declared commissioned when

- a) Service Readiness: At least 95% (rounded down to the nearest whole number; e.g., X.8 will be rounded to X) of the locations within the State/UT have all specified services ready for delivery. This includes the configuration of the primary and the secondary link provided by the bidder into the SD-WAN service.
- b) Plan Submission: A detailed written plan has been submitted, outlining how and when the unique challenges associated with any remaining locations (<= 5%in a state) within the State/UT will be addressed.

c) Inspection and Certification: The services and plan have been jointly inspected and certified by C-DAC/RCIL

Commissioning of Zone: A zone is a collection of States/UTs as defined in Annexure – 14. A Zone will be declared commissioned when all the States / UTs within the Zone have been commissioned. Commissioning of DR: The DR will be declared commissioned when the controller has been installed and fully configured according to the specifications, and the DR is reachable over SD-WAN from all specified States/UTs via both the primary and secondary links.

II. Special Terms & Conditions

- 1) The service duration is for a period of 2 years (Two years) from the date of commissioning of the initial State or 12 weeks whichever occurs earlier. However, the service is likely to be continued further subject to the orders from the user agency.
- 2) The SD-WAN service over MPLS link shall be offered in Opex mode for all the locations listed in Annexure -1 and Annexure -2 as per the specification.
- 3) The current MPLS Connectivity at both Hub (PSAP) and Spoke (DCC) locations is provided by BSNL. The bidder is required to provide secondary MPLS links. The purpose of the secondary link is redundancy and high availability. Therefore it must be provided by another Telecommunication Service Provider (TSP).
- 4) Both primary and secondary MPLS links must terminate at the SD-WAN router in Hub, Disaster Recovery site (DR), and spoke locations in load sharing mode. The primary MPLS link from BSNL is 2 Mbps at spoke locations, 8 Mbps at the Hub locations, and 1 Gbps at the DR in C-DAC, Technopark, Kerala.
- 5) For locations listed in Annexure 1(i.e. Hub), the media must be either OFC or RF.
- 6) For locations listed in Annexure 2 (i.e. Spoke), the media must be OFC or RF. However, a maximum of only 10 (Ten) MPLS are permitted over 4G or 5G.
- 7) In locations where connectivity is provided over RF, it is essential to install lightning arrestors that are effectively earthed. The connections between the lightning arrestors and the earth electrodes must be robust to maintain low impedance to ground, ensuring efficient dissipation of lightning current.
- 8) The bidders should submit along with their bid a declaration on stamp paper of Rs 200/- denomination declaring that the specified services corresponding to all Zones listed in Annexure-14, shall be commissioned within 12 weeks of receipt of work order, failing which the bidder will be disqualified.
- 9) The MPLS links listed in Annexure 1 (except 1Gbps MPLS at CDAC Technopark) should support occasional scaling up and scaling down of bandwidth. It should be upward scalable up to 500 Mbps and downward scalable up to 100 Mbps. The increased bandwidth can be utilized continuously or staggered for a maximum of 30 days during the service duration. Scaling up and scaling down of MPLS bandwidth shall be conducted only with the written consent of C-DAC. After the 30-day period, the bandwidth must be automatically (without intimation from C-DAC) scaled down to 100 Mbps. The bid should include these scalable options for 'SD-WAN service over MPLS' both technically and commercially.
- 10) The offered SD-WAN service should be a managed service ensuring data privacy.
- 11) The SD-WAN Router at hub location (PSAP) shall be connected to the LAN at hub location using RJ 45 copper ethernet.
- 12) The SD-WAN controller must be located on-premises at the Disaster Recovery site in C-DAC, Technopark, Kerala.
- 13) Redundant SD-WAN routers must be deployed at DR in C-DAC Technopark and configured in high availability (HA) mode for ensured redundancy.

- 14) It should be possible to forward the data from all the PSAPs to DR for backing up over both primary and secondary tunnels of SD-WAN. For the primary link, multiple VRFs (28 Nos) exists as each is configured in a different VRF.
- 15) The BoQ and specification of SD-WAN solution is attached as Annexure 9.
- 16) The SD-WAN service for each location within a State shall be deemed commissioned upon successful installation and configuration of the SD-WAN solution including controller, SD-WAN routers at hub and spoke locations with primary and secondary MPLS links in operational mode, subject to certification by an authorized C-DAC official.
- 17) The ILL service shall be offered for all the locations (Hub) listed in Annexure 3 as per the specification. The media must be either OFC or RF.
- 18) The current ILL Connectivity at Hub locations is provided by BSNL. The bidder must provide a secondary ILL link. Both primary and secondary ILL links must terminate at C-DAC's Firewall at respective Hub locations.
- 19) For Internet Leased Line (ILL), SD-WAN solution is NOT required.
- 20) The existing architecture diagram is attached as Annexure 4 and proposed architecture diagram as Annexure 5.
- 21) The delivery of materials/hardware must commence within two weeks from the date of issue of work order and establishment of connectivity services and provisioning of SD-WAN service must commence within 8 weeks of receipt of work order in at least 10 states. Establishment of connectivity services and delivery of SD-WAN service must commence within 12 weeks of receipt of work order in all the states.
- 22) The LAN interfaces at hub, spoke, and DR locations for SD-WAN over MPLS connectivity will utilize RJ-45 copper connections.
- 23) The bidder must supply and install all necessary components to enable end-to-end services, including SD-WAN controller hardware, licenses and network hardware as specified. Additionally, the bidder should implement measures such as maintaining spare components at customer sites or at the bidder's/solution provider's office to ensure compliance with SLAs for link and device failures. Bidders are required to include these provisions in their quotations.
- 24) The bidder should provide an escalation matrix with contact numbers and ensure round-the-clock ticket raising facilities. This matrix must be updated monthly and promptly revised whenever changes occur.
- 25) A dedicated Toll-Free telephone-based service support should be made available round the clock.
- 26) The Bidder should provide end-to-end link and SD-WAN tunnel performance report (uptime, speed, bandwidth utilisation etc.) monthly.
- 27) The bidder must provide along with the bid an all-inclusive monthly costs for the 'SD-WAN service over MPLS', for each location specified in Annexure 1 and Annexure 2.
- 28) The bidder must provide along with the bid an all-inclusive monthly costs for ILL (Internet Leased Line) connectivity for each location specified in Annexure 3.
- 29) The service duration is set for a period of 2 years from the date of commissioning of the first state, or 12 weeks, whichever occurs earlier. It should be noted that any reduction in service duration due to bidder-related delays in commissioning does not incur liability on the part of C-DAC/RCIL
- 30) If the service need to be extended beyond the initial 2-year contract period, the successful bidder must continue providing the service at the same rates as offered during the current contract

Note: All Annexures mentioned above is as per CDAC RFP

Training, Workshop, Knowledge Transfer and Documentation

- 1) A one-day workshop on SD-WAN solutions needs to be arranged by the successful bidder in Thiruvananthapuram. OEM training will be crucial for successful operations and maintenance; hence, the successful bidder is required to undergo comprehensive training from the OEM for C-DAC representatives as per RFP.
- 2) Comprehensive hands-on training shall be offered for minimum 3 C-DAC Engineers who will serve as 'resident engineers' to equip them with the skills to understand, configure, troubleshoot, and manage the SD-WAN solution. The training shall be conducted in two phases. First training after the commissioning in five states and second after completing the entire project.
- 3) The successful bidder is responsible for preparing and submitting training documents, including operating manuals, standard operating procedures (SOPs), and troubleshooting tips for the proposed solution to C-DAC/RCIL.
- 4) The successful bidder may propose the training plan, emphasizing significant knowledge transfer opportunities. The final training plan will be agreed upon between the successful bidder and C-DAC/RCIL.

Review and Monitoring

Weekly progress reviews, either online or offline, along with on-site inspections, will be conducted to ensure adherence to the project plan and timely completion of all locations. Additionally, the successful bidder must submit a weekly progress report detailing the actions taken to establish the specified services in the remaining locations (up to 5%) within a commissioned State/UT, in accordance with the submitted plan.

3.1 Warranty & AMC

- a) Issues like warranty/ guarantee etc. shall be outside the purview of IEM.
- b) Bidder is required to produce OEM's confirmation in OEM's Letter head with serial numbers of hardware supplied for back-to-back warranty all the equipment supplied through this RFP.
- c) Bidder shall provide comprehensive on-site maintenance support.
- d) Repair/Replacement of Hardware and other supplied items inclusive of all types of spare parts.

3.2 Warrant Support

This shall be applicable as per RFP/Tender terms and conditions of End customer, unless otherwise specified.

3.3 Quality of Service, Service Level Agreement and penalty

If the contractor does not perform the duties as per this contract during the contract period, RCIL/CIAL reserves the right to charge necessary penalty to the contractor. The penalty for non-compliance will be applicable for the entire contract period.

An SLA (Service Level Agreement) should be entered into within 14 days of order acceptance. The maximum penalty that can be charged is equal of 10% of the order value. Internet Leased Line Uptime Requirement: Achieve 98.5% uptime monthly (including holidays) for ILL at PSAP.

a) Penalty for downtime, as per the SLA, will be calculated monthly for each ILL link as follows, subject to a maximum of 10% of the ARC charges over 2 years:

For monthly uptime

 $\boxed{2} >= 98.5\%$ to 100% - No downtime penalty.

 $\square >= 98.5\%$ to < 93% - 5% of monthly rental for the particular link.

2 < 93% - 10% of monthly Rental for the link.

The connectivity is for emergency service support, thus ensuring high availability is imperative. SD-WAN Tunnel Uptime Requirement: Achieve 98.5% uptime monthly (including holidays) for each SD-WAN Tunnel

a) Penalties for downtime as defined in the SLA will be calculated monthly for each SD-WAN tunnel established through the secondary link. The penalty amount shall not exceed 10% of the cost of SDWAN service over MPLS exclusive of GST over the course of two years

For monthly uptime

 $\boxed{2} >= 98.5\%$ to 100% - No downtime penalty.

2 >= 98.5% to < 93% - 5% of monthly rental of SDWAN service over MPLS

2 < 93% - 10% of monthly rental of SDWAN service over MPLS

Example Monthly Calculation: Let the monthly uptime for month 1, month 2 and month 3 be 99%, 95% and 92% respectively. Secondary Link penalty:

A. Month 1 (99% uptime):

o Uptime percentage: 99%

o According to the policy, since 99% is greater than 98.5%

Penalty = NIL (No downtime penalty)
A

B. Month 2 (95% downtime):

o Downtime percentage: 95%

o According to the policy, since 95% is between 98.5% and 93%:

Penalty = 5% of monthly rental B

C. Month 3 (92% downtime):

o Downtime percentage: 92%

o According to the policy, since 92% is less than 98.5%:

Penalty = 10% of monthly rental
C

Quarterly Calculation: To find the total penalty for the quarter, sum up the penalties for each month:

☑ Total penalty = Penalty for Month1 + Penalty for Month2 + Penalty for Month3

? Total penalty = A+ B+ C

- 1) Connectivity is required for an emergency response system, necessitating uptime exceeding 98.5%. Therefore, if uptime falls below 93%, C-DAC/RCIL reserves the right to request termination of the services, if necessary.
- 2) Scheduled maintenance by the vendor, with prior notification and a maintenance window of up to 2 hours, will not be included in the penalty calculation for downtime.
- 3) Any penalties incurred will be deducted from the quarterly rental charges or from the performance security submitted by the bidder.
- 4) Downtime due to the following Force Majeure events shall be excluded:
- a. Act of war (whether declared or undeclared), invasion, armed conflict, or act of a foreign enemy
- b. Embargo, blockade, revolution, riot, bombs, religious strife, or civil commotion
- c. Politically motivated sabotage or terrorism
- d. Action or Act of Government or Governmental agency beyond the control of the affected parties
- e. Any act of God

Additionally:

- f. Any act or omission on the part of the Customer, including failure to notify the Customer Care Desk of the Bidder
- g. The failure of BSNL link, Customer's applications, equipment, or facilities, including any third-party equipment provided by the customer.
- h. Refusal by the Customer to allow testing or repair of Service or Service Equipment, and use of the Service on an impaired basis, including refusal to allow access to Customer Premises to the Company personnel
- i. Customer not providing stable power and other infrastructure required for Service Equipment and/or CPE

j. Events or occurrences resulting in "No problem Found" Trouble Tickets shall be excluded from penalties upon submission of substantial proof and acceptance by the customer on a case-by-case basis.

3.4 Purpose of EOI

Detailed as above

- 3.5 Solution provider/BA need to implement and manage the Entire system and oversee the overall functioning of the organization's network infrastructure, including planning, design, implementation, and maintenance with failure free environment and without any downtime in operations of CDAC/RCIL. **SLA shall be applied as per CDAC's tender document and corrigendum released, if any on back-to-back basis**
- 3.6 Bidder may submit their response in the prescribed form of duly signed and stamped for techno commercial bid through Online mode vide email sent to https://railtel.eNivida.com, within the stipulated date and time, as mentioned in this EOI document. The Bidder shall accompany necessary documents as prescribed in the EoI.

3.7. Partners may note that this is a single stage, single Packet Bid Interested

3.8. Only those bids shall be opened, which have been submitted within the stipulated time as mentioned in this EOI document with required credentials and EMD.

3.9. Technical Bid contains following:-

I.Eligibility Criteria

S.N	Type	Description	Document Required
1	Existence / Origin	The company must be registered in India.	Certificate of Incorporation
2	General	The company must have: I. Valid PAN card. II. Been registered with GST.	I. Copy of PAN Card. II. Copy of GST registration certificate.
3	General	The company should not be blacklisted by any Government institution/ Government PSU	Self-declaration, in case this is discovered to be otherwise, the bidder will be declared ineligible at any stage of the tender.
4	Turnover	The bidder must have total annual turnover at least Rs. 150 Crores in the last three financial year ending 31st March 2024	Audited Balance Sheet & CA certificate
5	Net Worth	The bidder must have positive net worth in last 3 FY's ending 31st March 2024.	Audited Balance Sheet & CA certificate
6	Empanelment	Bidder must be empanelled with RailTel as Business associate.	Copy of Empanelment letter and Empanelment PBG submitted, if any.

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7	General	The bidder must provide a quote for the specified services corresponding to all locations listed in Annexure-1, Annexure-2, and Annexure-3. As per CDAC RFP	
8	General	The Bidder should be in existence in India for the last 5 years (as on 31.07.2024). In case of mergers / acquisitions / restructuring or name change, the date of establishment of earlier/original partnership firm/limited company will be considered.	Commencement/Incorporation certificate.
9	General	Bidder should have ISO 9001/ ISO TL9000 and ISO 27001. Copy of certificate to be submitted along with bid.	As per specified
10	General	The bidder must have and maintain a fully operational 24x7x365 NOC to ensure continuous high-level support. Copies of NOC details, including infrastructure and manpower count with designations, should be submitted along with the bid.	As per specified
11	General	The primary link is from BSNL, the purpose of the secondary link is redundancy and high availability, therefore it must be provided by another Telecommunication Service Provider (TSP).	As per specified
12	General	The bidder should be authorized by the SD-WAN OEM to provide the SD-WAN solution as per the tender requirements. An authorization letter from the OEM should be submitted along with the bid as documentary evidence. Bidde should also submit authorization letter (MAF) in the name of RailTel from the SD-WAN OEM.	As per specified
13	General	The bidder must have supplied, implemented, and managed a minimum of 50 routers/switches for branch networks for at least one Public Sector/BFSI/other PSU/Government customer in India.	As per specified

14	General	The bidder's proposed SD-WAN solution must be from an OEM who has successfully supplied, installed and commissioned an SD-WAN solution, either directly or through a System Integrator, involving a minimum of 50 SD-WAN routers and 1 SD-WAN controller for a single project in any Government organization, PSU, PSB, scheduled commercial bank (including RRBs/Cooperative Banks/Private Banks), or BFSI sector in India within the past 3 years, ending on 31-07-2024. Documentary proof from the concerned organization demonstrating the successful supply, installation, commissioning of the solution must be provided. The name, full address of the office, and contact details of the customer should be included with the bid for verification purposes. Certificate of successful operations of the SD-WAN solution for at least one years post commissioning should also be submitted along with the bid.	
15	General	The Items/Solution proposed should not be due for declaration of End of Sale within 2 years of last date of submission of Bid. Further proposed Items/solution should not be due to reach 'End of Support' within 05 (Five) years from the date of issue of purchase order. OEM's undertaking on company letter head signed by authorized signatory of the OEM, clearly mentioning about the confirmation of End of sale and End of Support is to be submitted.	

Technical solution evaluation criteria

- 1) The bidder shall arrange a comprehensive demonstration of the proposed SD-WAN solution with redundant MPLS links at C-DAC, Thiruvananthapuram at the cost of the bidder during the technical evaluation. The demonstration date shall be conducted within 7 working days of technical bid opening. The demonstration date shall be communicated to the bidder at least 3 days in advance. The demonstration should effectively showcase:
- a. Functionality and capabilities of the SD-WAN solution, including link load sharing for better throughput and link failover for better availability as per the technical specifications provided in Annexure 9(As per CDAC RFP)
- b. Integration capabilities, including APIs with existing infrastructure and systems.
- c. Customized dashboards tailored to C-DAC's requirements for centralized monitoring.
- d. Ease of management, including features for configuration, troubleshooting, and monitoring.
- e. Strategies and mechanisms for complying the SLA.
- f. Performance metrics such as uptime, speed, and bandwidth utilization.
- g. Security features and protocols ensuring data privacy and integrity.

h. The bidder should state and demonstrate the measures adopted for ensuring compliance with SLAs for link and device failures.

Participation in the Demo does not confer any entitlement to claims, compensation, or reimbursement of any kind from C-DAC/RCIL or any of its representatives. This includes, but is not limited to, expenses related to travel, accommodation, equipment setup, and any other costs associated with the demo. By participating in the Demo, the bidder acknowledges and agrees that the Demo is conducted solely for the purpose of technical evaluation and selection. If the bidder is disqualified from further consideration due to non-compliance with the tender evaluation criteria or any other reason as specified in the tender documents, the bidder agrees that no claims, including but not limited to claims for costs incurred or for loss of opportunity, shall be made against C-DAC/RCIL related to the Demo or the evaluation process.

- 2) Submission of Demonstration Report: Upon completion of the demonstration, the bidder is required to submit a comprehensive demonstration report within 3 days. This report must effectively articulate how the proposed SD-WAN solution aligns with the project's technical and operational requirements set forth in Annexure 9(As per CDAC RFP). The report should detail:
- a. A summary of the demonstrated functionalities and capabilities of the SD-WAN solution.
- b. Integration capabilities showcased with existing infrastructure and systems.
- c. Customized dashboards demonstrated for centralized monitoring, tailored to meet C-DAC's specific needs.
- d. Management features highlighted, including configuration, troubleshooting procedures, and real-time monitoring capabilities.
- e. Detailed analysis of strategies and mechanisms for complying the SLA.
- f. Performance metrics provided during the demonstration, including uptime statistics, data transfer speeds, and efficient bandwidth utilization.
- g. Security protocols and measures demonstrated to ensure data privacy, integrity, and compliance with regulatory standards.
- h. The bidder should state the measures adopted for ensuring compliance with SLAs for link and device failures.

The demonstration report should provide C-DAC/RCIL with a clear and thorough assessment of how the proposed SD-WAN solution addresses the technical and operational requirements essential for the successful implementation of the project.

- 3) The solution must support full-mesh architecture, without the need of manual configuration at every branch. And must be ready from day-1 to accommodate branch sites connectivity.
- 4) The system should allow automatic software/patch/version upgrades from the software defined network controller across all deployed devices or a group of devices in the branch offices, DR, and cloud.
- 5) For UBR poles/towers, the Bidder must ensure adequate lightning protection, proper earthing, and other necessary safety measures. It need to be ensured that no damage to structure or building is caused due to the installation / erection of pole / towers. The successful bidder shall be responsible for reinstating any damage caused to the building / structure at his own cost, in connection with tower / pole erection.
- 6) The Bidder should provide connectivity for all the locations listed in the Annexure- 1, Annexure- 2, and Annexure- 3(As per CDAC RFP). Bidders who are not able to provide connectivity for all the locations will be disqualified. If a bidder offers more than 10 numbers of MPLS links over 4G or 5G, they will be disqualified.

Note:

- The bids documents uploaded shall be properly aligned with page numbers and index. Relevant portions, in the documents submitted in pursuance of eligibility criterion mentioned above, shall be highlighted.
- Bidders must ensure that all required documents have been uploaded along with the bid to justify eligibility.
- I. The Technical Compliance of the Scope of Work. However, format may be modified by bidder as per their choice, but item must be marked with OEM/Vendors Name, MAF provided or not and Data Sheet attached, wherever applicable.
- II. The Technical Compliance sheet provided with Hard Copy of Technical Specs and products/services/processes/protocols, wherever applicable.
- III. Price quote in the attached format (Annexure 8).
- IV. Compliance of OEM/Vendors with their MAF's and all mandatory documents asked by CDAC/RCIL from OEM/Vendors.
- V. Unconditional Acceptance of contents the Tender document of CDAC and any Other/General Document of CDAC Tender RFP along with corrigendum and addendum.
- VI. Acceptance Letter of Eol
- VII. Annexure Formats as mentioned in this EOI.
- VIII. All documents mentioned in checklist and annexures of this EOI
- IX. The BA agrees to undertake Warranty, Maintenance contract for a minimum **period as per RCIL/CDAC.**Undertaking in this regard is to be submitted along with the technical bid.
- X. Contract Period Undertaking As per pertinent tender floated by RCIL/CDAC. Establishment of redundant MPLS connectivity service with SD-WAN Solution and Internet Leased Line connectivity for Next Gen ERSS Project for a period of 2 Years at CDAC from the date of issue of Work Order and subjected to the fulfilment of SLA conditions referred above.
- XI. The bid should be duly signed and submitted by Authorized Signatory. The bidder has to submit notarized of non-judicial stamp paper of appropriate value Power of Attorney having authorized signatory's nomination along with board resolution in favour of power of attorney.
- XII. The bidder has to mandatorily submit notarized Annexure-11 on non-judicial stamp paper of requisite value of Rs. 200, else bid shall be summarily rejected.
 - **3.10.** Prospective bidder's bid evaluation will be done based on above mentioned documents. Bids of those Bidders who submit Technical Documents without OEM/Vendor Name, Make and Model, technical Compliance, and unconditional acceptance of the CDAC hard Copies, will be summarily rejected.
 - **3.11.** Based on evaluation of outcome, whoever may qualify and further complying technical requirement with supporting documents of OEM/Vendor MAF, datasheets, BOQ/BOM (wherever applicable) may be treated as technically qualified partner for Stage-1.
 - **3.12.** Bidders selected above will be treated as eligible for financial bid opening.

3.13 Financial Bid:

The Annexure 8 of for financial quote to be submitted for evaluation

3.14 Selection of Bidder:

The bidder will be selected on the **lowest quote (L-1)** basis for complete 'Scope of Work' as mentioned in the EOI document and Physical documents of technical specifications of CDAC, subject to the respective overall bid is in compliance to the requirements of this EOI. The partner selected will be termed as 'Commercially Suitable Partner

(hereafter referred to as 'CSP')'. It is ascertained, that the final selection of CSP will be on the L-1 basis only. Further, RailTel reserves the right to have negotiation with the CSP if required. However RailTel reserves the right to select any Bidder irrespective of the ranking in the Bid list without assigning any reasons.

- 3.15 The partner selected through this EOI shall be deemed to be responsible for delivering of complete 'Scope of Work' as mentioned in the CDAC's tender document and subsequent corrigendum. However, RailTel at its discern, may take- up a certain portion / percentage of 'Scope of Work' by communicating to the CSP at any point of time during the engagement period. (The day at which 'CSP' is declared, will mark the start of engagement period. The period will be valid till final outcome of this tender as announced by CDAC/RCIL. In case, RailTel comes out to be winner of the CDAC tender, then the engagement period will get auto-extended to the period RailTel serves CDAC for the concerned tender, unless terminated earlier by RailTel as per terms and conditions mentioned in this EoI document). In this scenario, commercial engagement with the CSP will be for that portion / percentage only, which has not been taken by RailTel. Accordingly, resultant value of work will be derived on the basis of negotiated (in case) commercial bid of the CSP.
- **3.16 RailTel** on the basis of inputs / factors available to it from various resources, past experiences of its ICT projects and on the basis of negotiated (in case) commercial bid of the CSP, will endeavour to place best technocommercial bid in response to the pertinent CDAC's tender. Further relationship with CSP will be based on the outcome pertinent CDAC's tender.

4 General Requirements and Eligibility Criteria for Bidders

- 4.1. The interested bidder should be an Empaneled Partner with RailTel on the last date of bid submission of EOI & has to provide relevant documents to qualify as per relevant Clause of this EOI.
- 4.2. The interested bidder should submit Earnest Money Deposit (EMD) if applicable, in the format as mentioned in this EOI document along with the bid.
- 4.3. The interested bidder should be in compliance to insertion of Rule 144(xi) in the GFR, 2017 vide office OM no. 6/18/2019-PPD dated 23-July-2020 issued by Ministry of Finance, Government of India, including revisions.
- 4.4. The interested bidder should submit an undertaking for maintaining of 'Local Content Compliance' and shall submit a certificate mentioning the 'Local Content Percentage' duly signed and stamped by statutory auditor or cost auditor or authorized signatory of the interested partner. This will not be a binding clause in cases where end customer has not asked Local Content Clause/Make in India Clause in their Current RFP.

4.5 The bidder has to mandatorily provide all Annexures of this EoI and corrigendum(s) thereof.

- 4.6. The interested bidder should not be backlisted by any State / Central Government Ministry / Department / Corporation / Autonomous Body on the last date of submission of EOI.
- 4.7. There should not be any ongoing or past, arbitration case(s) between 'RailTel or Organizations under Indian Railways' and 'Interested Bidder' on the last date of submission of EOI.
- 4.8. The interested bidder shall not have a conflict of interest with one or more bidding parties. Participation of interested bidder(s) with a conflict-of-interest situation will result in the disqualification of all bids in which it is involved. A bidder may be in a conflict of interest with one or more parties if including but not limited to:
 - a. Have controlling shareholders as his/her family members viz. spouse, son, daughter, father, mother or brother etc. in common or;
 - b. Have a relationship with each other directly or through common third parties that puts them in a position to have access to information about or influence on the bid of another interested partner.

- 4.9. The interested bidder should not be seeking/extending/exploring similar arrangements /engagements with any other organization except RailTel, for the CDAC tender.
- 4.10. The interested partner should have a valid Goods and Service Tax Identification Number (GSTIN), as on the last date of submission of EOI.
- 4.11. In addition to above clauses, bid of interested bidder should be in compliance to terms and conditions and technical requirements of the pertinent CDAC tender as referred above.

<u>Note</u>: The interested bidder should submit duly signed and stamped EOI cover letter as per the format mentioned at Annexure-02 of this EOI document, as unconditional submission of meeting the clauses mentioned above, from Clause **4.1. to Clause 4.11**

5. Resources to be Deployed

- i. The bidder shall carry out all necessary activities during execution of the work and all along thereafter as may be necessary for proper fulfilling of the obligations under the contract.
- ii. Adequate training, required to carry out the activities mentioned in the scope of work above, shall be provided by Bidder to all deployed resources.
- iii. Boarding, lodging, transportation, and all other expenses of the deployed resources are to be borne by bidder,
- iv. The Authority shall be at liberty to object to and require the bidder to remove from the works any person who in his opinion misconducts himself or is incompetent or negligent in the performance of his duties or whose employment is otherwise considered by the Authority to be undesirable. Such person shall not be employed again at works site without the written permission of the Authority and the persons so removed shall be replaced with in a week's time by competent substitutes.
- v. The Authority has agreement with the bidder only, it is the responsibility of the bidder to ensure all due diligence is carried out for background verification of resources deployed. And in any case, the Authority will not be responsible for the violation of due diligence or offence committed by the bidder or any of its resources.

6 Proposal Preparation and Submission Cost

6.1. The interested partner is responsible for all costs incurred in connection with participation in this EOI process, including, but not limited to, cost incurred in conduct of informative and other diligence activities, participation in meetings/discussions/presentations, preparation of proposal, in providing any additional information required by RailTel to facilitate the evaluation process or all such activities related to the bid process. RailTel will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the bidding process. This EOI document does not commit to award a contract or to engage in negotiations.

7 Amendment to EOI Document

7.1. At any time prior to the deadline for submission of bids, RailTel, may, for any reason can modify the EOI document by an amendment. All the amendments made in the document would be informed by displaying on RailTel's (www.railtelindia.com) website only. The interested bidders are advised to visit the RailTel website on regular basis for checking necessary updates. RailTel also reserves the rights to amend the dates mentioned in this EOI for bid process. RailTel may, at its discretion, extend the last date for receipt of EoI response Individual advices in this connection is not treated as mandatory.

8 Bid Validity Period

- 8.1. Bid of Interested partners shall remain valid for the period of 240 days from the date of opening the price bid. The bidder have to extend bid validity as per CDAC on back to back basis.
- 8.2. RailTel may request for an extension of the period of validity. The validity of the 'EMD', should also be suitably extended if called upon to do so by RailTel. The request and the responses thereto shall be made in writing through e-mail communication only. Further, whenever the bid validity extension is submitted by the interested partner, it should be ensured by interested partner that their PBG (Performance bank Guarantee) and Security Deposit (SD) related to the empanelment should have minimum validity of 120 days from the last date of extended completion period.

9 Right to Terminate the Process

9.1. RailTel may terminate the EOI process at any time without assigning any reason. RailTel makes no commitments, express or implied, that this process will result in a business transaction with anyone. This EOI does not constitute an offer by RailTel. The interested bidder's participation in this process may result in RailTel selecting the CSP to engage in further discussions and negotiations toward execution of a contract. The commencement of such negotiations does not, however, signify a commitment by RailTel to execute a contract or to continue negotiations. RailTel may terminate negotiations at any time without assigning any reason.

10 Language of Bid

10.1. The bid prepared by the interested partner and all correspondence and documents relating to the bids exchanged by the bidder and RailTel, shall be written in English Language, provided that any printed literature furnished by the Bidder in another language shall be accompanied by an English translation in which case, for purposes of interpretation of the bid, the English translation shall govern. If any supporting documents submitted are in any language other than English, translation of the same in English language is to be duly attested by the Authorised Signatory of the interested partner.

11 Submission of Bid

- 11.1. The Bidder should take into account any Corrigendum to this EOI document that may have been published before submitting their EOI response. The bid is to be submitted in the mode as mentioned in this EOI document. EOI response submitted in any other mode will not be entertained.
- 11.2. Bidders in their own interest are advised to submit the EOI response well in time before the last date and hence to avoid any inconvenience at the last moment.
- 11.3. An Organization / Bidder can submit only 'One EOI Response'. Submission of multiple EOI Response by bidder(s) may lead to rejection of all of its bid.

12 Rights to Accept / Reject any or all Eol Response

12.1. RailTel reserves the right to accept or reject any EOI Response, and to annul the bidding process and reject all Bids at any time prior to award of the Contract, without thereby incurring any liability to the affected interested bidder(s), or any obligation to inform the affected Bidders of the ground for RailTel's action.

13 Payment Terms

Back-to-back basis as per CDAC RFP No. **GEM/GARPTS/07082024/QZST58OPDSLW dated 07-08-2024** and as per Payment terms below:

- 1) No advance payments shall be made.
- 2) The successful bidder shall submit the installation certificate for each location and commissioning certificate for each State certified by C-DAC/RCIL for release of any payment.
- 3) It is the responsibility of the successful bidder to commission all zones (all locations listed in Annexures 1, Annexures 2, Annexures 3 as per CDAC RFP) within the stipulated time frame mentioned in the bid.
- 4) Billing for the completed locations in a state can begin, once the State declared commissioned. However, payment will be released only upon commissioning of the Zone to which the State belongs. Late fee, additional pay or interest cannot be claimed against delayed payment for a State / UT due to the delayed commissioning of the zone.
- 5) **Upon commissioning of each Zone**, state wise invoices must be generated for the services rendered for the corresponding zone.
- 6) Payments will be processed upon submission of these invoices. Separate state-wise invoices with split up of charges must be issued for ILL and 'SD-WAN over MPLS' services.
- 7) The payment shall be released as quarterly arrear after deducting penalties, if any, based on Quarterly Performance report.
- 12) A penalty of 5% of the corresponding service cost for a State, calculated over a period of 2 years, will be forfeited for each undelivered service at a location if the bidder fails to complete the implementation at these locations according to the plan and schedule submitted during State commissioning, without providing valid reasons and its acceptance by C-DAC/RCIL.
- 13) TDS and other applicable taxes will be deducted as per rules.
 - 13.1 Payment will be processed after receiving the GST invoice for the work / services and after RailTel has received the necessary payment based on certification and acceptance from CDAC for the same work / services. Any deduction /Penalties levied by CIAL will be carried back-to-back and will be deducted from SI/BA/CSP's invoices/Subject to the cause to deduction / penalty is due to deviation in terms and conditions of service standards by the CSP.
- a) The payment towards the AMC charges for the software supplied through this RFP will be paid at the beginning of each year separately.
- b) 100% of AMC charges for each year shall be released on submission of performance bank guarantee of 10% of AMC value for that year and submission of software licenses issued in the name CIAL in OEM letter head and verifiable in OEM website.
- 13.3. Documents list required at the time of payment/invoice submission by selected bidder shall be: -
 - Valid Tax Invoice (in Triplicate, where supply is Involved)
 - Delivery Challan and e way bill
 - Factory Test Report
 - QA& COQ inspection certificate duly signed by OEM.

- FAT Inspection Certificate or Approval of waiver for the same.
- Packaging List
- Purchaser's Inspection certificate
- Consignee receipt
- Warranty certificate of OEM
- Insurance certificate
- A certificate duly signed by the firm certifying that equipment/ materials being delivered are new and conform to technical specification.
- A certificate duly signed by the firm certifying that the equipment/ materials being delivered are complete in all respect for the concerned items for which the payment is being released.

All payments shall be released after sign-off by the CDAC.

14. Performance Guarantee (PG)

Within 14 (fourteen) days after the receipt of notification of award of the Contract from RCIL, the successful bidder shall furnish Contract Performance Guarantee to RCIL which shall be equal to 5% of the value of the total order value and shall be in the form of a Bank Guarantee Bond from a Nationalized/Scheduled Bank in the Pro forma given at Annexure I. The Bank guarantee shall be renewed on annual basis till 60 days beyond the expiry of all the warranty obligations.

The PBG shall be discharged / returned by RailTel upon being satisfied that there has been due performance of the obligations of the CSP under the contract. However, no interest shall be payable on the PBG. In the event, CSP being unable to service the contract for whatsoever reason, RailTel would invoke the PBG at its discern. Notwithstanding and without prejudice to any rights whatsoever of RailTel under the contract in the matter, the proceeds of the PBG shall be payable to RailTel as compensation for any loss resulting from the CSP's failure to complete its obligations under the contract. RailTel shall notify the CSP in writing of the exercise of its right to receive such compensation within 14 days, indicating the contractual obligation(s) for which the CSP is in default

- 14.1. RailTel shall also be entitled to make recoveries from the CSP's bills, PBG or from any other amount due to him, the equivalent value of any payment made to him due to inadvertence, error, collusion, misconstruction or misstatement.
- 14.2. If the service period / contract value undergo variation PBG also shall be varied accordingly
- 14.3. During the contract period, RailTel may issue Purchase Order(s) for the additional services ordered by CDAC (in case) to RailTel.
- 14.4. In case the CDAC has sought PBG of the contract in the terms of Indemnity Bond from RailTel, the selected bidder has to provide the equivalent value PBG from scheduled Bank to RailTel. No Indemnity Bond from Selected Bidder will be accepted in lieu of PBG from Scheduled Bank.
- 14.7. In case CDAC has sought any other types of PBG, at present or in future or else Integrity Pact PBG (presently or in future), same remain applicable on selected Bidder. The Said PBG will be issued by Selected Bidder from

Scheduled Bank favouring RailTel Corporation of India Limited. No Indemnity Bond in lieu of such PBG will be accepted by RailTel.

14.8 Integrity pact in the format if any, as per RCIL to be provided by the Bidder.

15. Details of Commercial Bid / Financial Bid

- 15.1. Partner should submit commercial bid strictly as per the format mentioned by CDAC or in subsequent corrigendum's (if any).
- 15.2. The commercial bid should clearly bring out the cost of the services with detailed break- up of taxes.
- 15.3. The rates mentioned in the commercial bid of the CSP will form basis of commercial transaction between RailTel and bidder.
- 15.4. The quantity of 'Line Items' may vary at the time of placing of Purchase Order or during the Contract Period, as communicated by CDAC (in case) to RailTel. In such scenarios, the 'Per Unit' cost will be considered to arrive on contractual amount between RailTel and CSP.
- 15.5. It is also possible that CDAC may surrender / increase, some or all of the quantities of service items ordered to RailTel during the contract period and accordingly the contractual amount between RailTel and CSP shall be considered, at sole discern of RailTel.
- 15.6. It is also possible that during the contract period, CDAC may raise Purchase Order to RailTel for the line items (and respective quantities) which are not mentioned in the pertinent tender of CDAC. In such scenario, RailTel at its sole discretion, may extend the scope of the contract with CSP by placing order to CDAC, on back-to-back basis.
- 15.7. In addition to the Payment Terms, all other Contractual Terms will also be on 'back- to-back' basis between RailTel and CSP, as mentioned in the pertinent CDAC's tender. MAF (Manufacturer's Authorization Form) in the name of RailTel and another MAF in Bidders Name (separately with reference to this EOI) from the OEMs, whose product is mentioned in commercial bid format, should also be ensured by the partner. The MAF format and required content should be in-line with CDAC's tender, if specifically asked by CDAC in a particular format.

16. Duration of the Contract Period

16.1. The contract duration shall be same as of CDAC's contract duration with RailTel until otherwise terminated earlier. Indicative contract duration is 2 Years in addition to 3 months. unless otherwise terminated/modified, as mentioned in this EOI document and subject to award of contract to RailTel. The contract duration can be renewed /extended by RailTel at its discern, in case CDAC extends / RailTel renews services with RailTel by virtue of extending / renewing / new issuance of one or more Purchase Order(s) placed by CDAC to RailTel.

17. Restrictions on 'Transfer of Agreement'

17.1. The CSP shall not assign or transfer its right in any manner whatsoever under the contract / agreement to a third party or enter into any agreement for sub- contracting and/or partnership relating to any subject matter of the contract / agreement to any third party either in whole or in any part i.e., no sub-contracting / partnership / third party interest shall be created.

18. Suspension, Revocation or Termination of Contract / Agreement

18.1. RailTel reserves the right to suspend the operation of the contract / agreement, at any time, due to change in its own license conditions or upon directions from the competent government authorities, in such a situation, RailTel shall not be responsible for any damage or loss caused or

arisen out of aforesaid action. Further, the suspension of the contract / agreement will not be a cause or ground for extension of the period of the contract / agreement and suspension period will be taken as period spent. During this period, no charges for the use of the facility of the CSP shall be payable by RailTel.

18.2. RailTel may, without prejudice to any other remedy available for the breach of any conditions of agreements, by a written notice as per GCCA of contract or as per CDAC tender condition whichever is issued to the CSP.

RailTel shall terminate/or suspend the contract /agreement under any of the following circumstances:

- a) The CSP failing to perform any obligation(s) under the contract / agreement.
- b) The CSP failing to rectify, within the time prescribed, any defect as may be pointed out by RailTel.
- c) Non adherence to Service Level Agreements (SLA) which RailTel has committed to CDAC.
- d) The CSP going into liquidation or ordered to be wound up by competent authority
- e) If the CSP is wound up or goes into liquidation, it shall immediately (and not more three days) inform about occurrence of such event to RailTel in writing. In such case, the written notice can be modified by RailTel as deemed fit under the circumstances. RailTel may either decide to issue a termination notice or to continue the agreement by suitably modifying the conditions, as deemed fit. It shall be the responsibility of the CSP to maintain the agreed Quality of Service, even during the period when the notice for surrender/termination of contract / agreement is pending and if the Quality of Performance of Solution is not maintained, during the said notice period, it shall be treated as material breach liable for termination at risk and consequent of which CSP's PG related to contract / agreement along with PG related to the Empanelment Agreement with RailTel shall be forfeited, without any further notice.
- f) Breach of non-fulfilment of contract / agreement conditions may come to the notice of RailTel through complaints or as a result of the regular monitoring. Wherever considered appropriate RailTel may conduct an inquiry either Suo- moto or on complaint to determine whether there has been any breach in compliance of the terms and conditions of the agreement by the successful bidder or not. The CSP shall extend all reasonable facilities and shall endeavour to remove the hindrance of every type upon such inquiry. In case of default by the CSP in successful implementation and thereafter maintenance of services / works as per the conditions mentioned in this EOI document, the PG(s) of CSP available with RailTel can be forfeited.

19. Dispute Settlement

- 19.1 In case of any dispute concerning the contract / agreement, both the CSP and RailTel shall try to settle the same amicably through mutual discussion / negotiations. Any unsettled dispute shall be settled in terms of Indian Act of Arbitration and Conciliation 1996 or any amendment thereof. Place of Arbitration shall be New Delhi.
- 19.2 The arbitral tribunal shall consist of the Sole Arbitrator. The arbitrator shall be appointed by the Chairman & Managing Director (CMD) of RailTel Corporation of India Ltd.
 - 19.3 All arbitration proceedings shall be conducted in English.

20. Governing Laws

20.1. The contract shall be interpreted in accordance with the laws of India. The courts at New Delhi shall have exclusive jurisdiction to entertain and try all matters arising out of this contract.

21. Statutory Compliance

- 21.1. During the tenure of this Contract nothing shall be done by CSP in contravention of any law, act and/or rules/regulations, there under or any amendment thereof and shall keep RailTel indemnified in this regard.
- 22.2. The Bidder shall comply and ensure strict compliance by his/her employees and agents of all applicable Central, State, Municipal and Local laws and Regulations and undertake to indemnify RailTel, from and against all levies, damages, penalties and payments whatsoever as may be imposed by reason of any breach or violation of any law, rule, including but not limited to the claims against RailTel or its Customer under Employees Compensation Act, 1923,The Employees Provident Fund and Miscellaneous Provisions Act, 1952, The Contract Labour (Abolition and Regulation) Act 1970, Factories Act, 1948, Minimum Wages Act and Regulations, Shop and Establishment Act and Labour Laws which would be amended/modified or any new act if it comes in force whatsoever, and all actions claim and demand arising therefrom and/or related thereto.

22. Intellectual Property Rights

- 22.1. Each party i.e., RailTel and CSP, acknowledges and agree that the other party retains exclusive ownership and rights in its trade secrets, inventions, copyrights, and other intellectual property and any hardware provided by such party in relation to this contract / agreement.
- 22.2. Neither party shall remove or misuse or modify any copyright, trade mark or any other proprietary right of the other party which is known by virtue of this EoI and subsequent contract in any circumstances

23. Severability

23.1. In the event any provision of this EOI and subsequent contract with CSP is held invalid or not enforceable by a court of competent jurisdiction, such provision shall be considered separately and such determination shall not invalidate the other provisions of the contract and Annexure/s which will be in full force and effect.

24. Force Majeure

- 24.1. If during the contract period, the performance in whole or in part, by other party, of any obligation under this is prevented or delayed by reason beyond the control of the parties including war, hostility, acts of the public enemy, civic commotion, sabotage, Act of State or direction from Statutory Authority, explosion, epidemic, quarantine restriction, strikes and lockouts (as are not limited to the establishments and facilities of the parties), fire, floods, earthquakes, natural calamities or any act of GOD(hereinafter referred to as EVENT), provided notice of happenings of any such event is given by the affected party to the other, within twenty one (21) days from the date of occurrence thereof, neither party shall have any such claims for damages against the other, in respect of such non-performance or delay in performance. Provided service under this contract shall be resumed as soon as practicable, after such EVENT comes to an end or ceases to exist.
- 24.2. In the event of a Force Majeure, the affected party will be excused from performance during the existence of the force Majeure. When a Force Majeure occurs, the affected party after notifying the other party will attempt to mitigate the effect of the Force Majeure as much as possible. If

such delaying cause shall continue for more than sixty (60) days from the date of the notice stated above, the party injured by the inability of the other to perform shall have the right, upon written notice of thirty (30) days to the other party, to terminate this contract. Neither party shall be liable for any breach, claims, and damages against the other, in respect of non-performance or delay in performance as a result of Force Majeure leading to such termination.

25. Indemnity

- 25.1. The CSP agrees to indemnify and hold harmless RailTel, its officers, employees and agents (each an "Indemnified Party") promptly upon demand at any time and from time to time, from and against any and all losses, claims, damages, liabilities, costs (including reasonable attorney's fees and disbursements) and expenses (collectively, "Losses") to which the Indemnified party may become subject, in so far as such losses directly arise out of, in any way relate to, or result from:
 - a) Any mis -statement or any breach of any representation or warranty made by CSP
 - b) The failure by the CSP to fulfil any covenant or condition contained in this contract by any employee or agent of the Bidder. Against all losses or damages arising from claims by third Parties that any Deliverables (or the access, use or other rights thereto), created by CSP pursuant to this contract, or any equipment, software, information, methods of operation or other intellectual property created by CSP pursuant to this contract, or the SLAs (i) infringes a copyright, trade mark, trade design enforceable in India, (ii) infringes a patent issues in India, or (iii) constitutes misappropriation or unlawful disclosure or used of another Party's trade secrets under the laws of India (collectively, "Infringement Claims"); or
 - c) Any compensation / claim or proceeding by any third party against RailTel arising out of any act, deed or omission by the CSP
 - d) Claim filed by a workman or employee engaged by the CSP for carrying out work related to this agreement. For the avoidance of doubt, indemnification of Losses pursuant to this section shall be made in an amount or amounts sufficient to restore each of the Indemnified Party to the financial position it would have been in had the losses not occurred.
- 25.2. Any payment made under this contract to an indemnity or claim for breach of any provision of this contract shall include applicable taxes.

26. Limitation of Liability towards RailTel

- 26.1. The CSP (SI/BA) liability under the contract shall be determined as per the Law in force for the time being. The CSP shall be liable to RailTel for loss or damage occurred or caused or likely to occur on account of any act of omission on the part of the CSP and its employees (direct or indirect), including loss caused to RailTel on account of defect in goods or deficiency in services on the part of CSP or his agents or any person / persons claiming through under said CSP, However, such liability of the CSP shall not exceed the total value of the contract.
- 26.2. This limit shall not apply to damages for bodily injury (including death) and damage to real estate property and tangible personal property for which the CSP is legally liable.

27. Confidentiality cum Non-disclosure

27.1. The Receiving Party agrees that it will not disclose to third party/parties any information belonging to the Disclosing Party which is provided to it by the Disclosing Party before, during and after the execution of this contract. All such information belonging to the Disclosing Party and provided to the

Receiving Party shall be considered Confidential Information. Confidential Information includes prices, quotations, negotiated issues made before the execution of the contract, design and other related information. All information provided by Disclosing Party to the Receiving Party shall be considered confidential even if it is not conspicuously marked as confidential.

- 27.2. Notwithstanding the foregoing, neither Party shall have any obligations regarding non- use or non-disclosure of any confidential information which:
 - 27.2.1. Is already known to the receiving Party at the time of disclosure:
 - 27.2.2. Is or becomes part of the public domain without violation of the terms hereof;
 - 27.2.3. Is shown by conclusive documentary evidence to have been developed independently by the Receiving Party without violation of the terms hereof:
 - 27.2.4. Is received from a third party without similar restrictions and without violation of this or a similar contract.
- 27.3 The terms and conditions of this contract, and all annexes, attachments and amendments hereto and thereto shall be considered Confidential Information. No news release, public announcement, advertisement or publicity concerning this contract and/or its contents herein shall be made by either Party without the prior written approval of the other Party unless such disclosure or public announcement is required by applicable law.
- 27.4 Notwithstanding the above, information may be transmitted to governmental, judicial, regulatory authorities, if so, required by law. In such an event, the Disclosing Party shall inform the other party about the same within 30 (thirty) Days of such disclosure.
- 27.5 This Confidentiality and Non- Disclosure clause shall survive even after the expiry or termination of this contract.

28 Assignment

28.1 Neither this contract nor any of the rights, interests or obligations under this contract shall be assigned, in whole or in part, by operation of law or otherwise by any of the Parties without the prior written consent of each of the other Parties. Any purported assignment without such consent shall be void. Subject to the preceding sentences, this contract will be binding upon, inure to the benefit of, and be enforceable by, the Parties and their respective successors and assigns.

29 Insurance

The CSP shall agree to take insurances to cover all the elements of the project under this EOI including but not limited to Manpower, Hardware, Software and Services etc. as per CDAC tender specified terms.

30 Exit Management

- 30.1 Exit Management Purpose
 - 30.1.1 This clause sets out the provision, which will apply during Exit Management period. The parties shall ensure that their respective associated entities carry out their respective obligation set out in this Exit Management Clause.
 - 30.1.2 The exit management period starts, in case of expiry of contract, at least 03 months prior to the date when the contract comes to an end or in case of termination contract, on the date when the notice of

termination is sent to the CSP. The exit management period ends on the date agreed upon by RailTel or Three (03) months after the beginning of the exit management period, whichever is earlier.

30.2 Confidential Information, Security and Data:

CSP will promptly, on the commencement of the exit management period, supply to RailTel or its nominated agencies the following (if asked by RailTel in writing):

- 30.2.1 Information relating to the current services rendered and performance data relating to the performance of the services; documentation relating to the project, project's customized source code (if any); any other data and confidential information created as part of or is related to this contract;
- 30.2.2 All other information (including but not limited to documents, records and agreements) relating to the services reasonably necessary to enable RailTel and its nominated agencies, or its replacing vendor to carry out due diligence in order to transition the provision of the services to RailTel or its nominated agencies, or its replacing vendor (as the case may be).
- 30.3 Employees: Promptly on reasonable request at any time during the exit management period, the CSP shall, subject to applicable laws, restraints and regulations (including in particular those relating to privacy) provide RailTel a list of all employees (with job titles and communication address), dedicated to providing the services at the commencement of the exit management period; To the extent that any Transfer Regulation does not apply to any employee of the CSP, RailTel or the replacing vendor may make an offer of contract for services to such employees of the CSP and the CSP shall not enforce or impose any contractual provision that would prevent any such employee from being hired by RailTel or any replacing vendor.
- 30.4 Rights of Access to Information: Besides during the contract period, during the exit management period also, if asked by RailTel in writing, the CSP shall be obliged to provide an access of information to RailTel and / or any Replacing Vendor in order to make an inventory of the Assets (including hard software / active / passive), documentations, manuals, catalogues, archive data, Live data, policy documents or any other related material.

Note: RailTel at its sole discern may not enforce any or all clauses / sub-clauses under the

'Exit Management' clause due to administrative convenience or any other reasons as deemed fit.

31. Waiver

31.1. Except as otherwise specifically provided in the contract, no failure to exercise or delay in exercising, any right, power or privilege set forth in the contract will operate as a waiver of any right, power or privilege.

32. Changes in Contract Agreement

32.1. No modification of the terms and conditions of the Contract Agreement shall be made except by written amendments signed by the both CSP and RailTel.

33. Taxation

- 33.1 Rate, Taxes & Duties
 - i. The price quoted in the offer should be firm, fixed indicating the breakup and inclusive of all taxes & duties like import, custom, Anti Dumping, CGST,SGST, IGST, UTGST etc. The offer should be inclusive of packing, forwarding, freight up to destination, insurance charges.

- ii. Bidder shall issue a valid tax invoice to RailTel for availing proper credit of CGST,SGST, IGST, UTGST in case of award of contract. GST will not be reimbursed in the absence of valid tax invoice.
- iii. For all the taxable supplies made by the vendor, the vendor shall furnish all the details of such taxable supplies in the relevant returns to be filed under GST Act.
- iv. If the vendor fails to comply with any of the above, the vendor shall pay to purchaser any expense, interest, penalty as applicable under the GST Act.
- v. In case of incorrect reporting of the supply made by the vendor in the relevant return, leading to disallowance of input credit to purchaser, the vendor shall be liable to pay applicable interest under the GST Act to the credit of purchaser. The same provisions shall be applicable in case of debit/credit notes.
- vi. Tenderer shall quote all inclusive rates, but there shall be break up of basic price and all type of applicable taxes such as SGST,CGST, IGST, UT GST along with respective HSN/SAC code under GST Law (including tax under reverse charges payable by the recipient)
- vii. Wherever the law makes it Statutory for the purchaser to deduct any amount towards GST at sources, the same will be deducted and remitted to the concerned authority.
- viii. In regards to works contract, the tenderer should have registration number for GST in respective State where work is to be executed and shall furnish GST registration certificate along with Tender.
- ix. The imposition of any new tax and /or increase in the aforesaid taxes, duties levies after the last stipulated date for the receipt of tender including extensions if any and the bidder thereupon necessarily and properly pays such taxes/ levies / cess, the bidder shall be reimbursed the amount so paid, provided such payments, if any, is not, in the opinion of RailTel attributable to delay in execution of work within the control of bidder. The bidder shall, within a period of 30 days of the imposition of any such tax or levy or cess, give a written notice thereof to RailTel that the same is given pursuant to this condition, together with all necessary information including details of input credit relating thereto. In the event of non-payment/ default in payment of any of the above taxes, RailTel reserves the right to with-hold the dues / payments of bidder and make payment to State / Central Government authorities as may be applicable. However, if the rates are reduced after the last stipulated date of tender, bidder has to pass on the benefits to RailTel.
- x. In case of imported equipment: Anti dumping duty if applicable on the equipment proposed to be supplied by OEM/Tenderer as per extant instructions of Ministry of Commerce/Finance Government of India has to be borne by the tenderer and shall be deducted from the amount payable to the bidder at the time of making payment to the firm, if this duty amount is paid to Custom Authority by RailTel.
- xi. On reverse charge by RailTel, wherever applicable.

Note: "In case the successful tenderer is not liable to be registered under CGST/IGST/UTGST/SGST Act, the RailTel shall deduct the applicable GST from his/their bills under reverse charge mechanism (RCM) and deposit the same to the concerned tax authority

ANNEXURE 1

FORMAT FOR PROJECT EXPERIENCE CITATIONS

SI.	ltem	Bidder's Response
No.		
1	Name of Bidder entity	
2	Assignment Name	
3	Name & Address of Client	
4	Approximate Value of the	
	Contract (in INR Crores)	
5	Duration of Assignment (months)	
6	Start Date (month/year)	
7	Completion Date (month/year)	
8	Narrative description of the project	
9	Details of Work that defines the scope relevant to the	
10	Documentary Evidence attached	

Signature of Bidder	
Name:	
Designation	Seal of BA Organization
Place:	
Date:	

Date:

ANNEXURE 2

EOI COVER LETTER

(On Organization Letter Head)

EOI Ref No: EOI NO. RCIL/SR/ERS/2024-25/EOI/5	
То,	
The Joint General Manager (ERS)	
RailTel Corporation India Limited,	
Kerala Territory Office,	
1 st Floor, Eastern Entry Tower	
Ernakulam South Railway Station	

CDAC Tender Ref.No **GEM/GARPTS/07082024/QZST58OPDSLW** dated **07.08.2024** on **(**https://gem.gov.in/ **)** portal

Dear Sir/ Madam

Ernakulam - 682016

- 1. I, the undersigned, on behalf of M/s, having carefully examined the referred EOI offer to participate in the same, in full conformity with the said EOI and all the terms and conditions thereof, including corrigendum issued till last date of submission of EOI. It is also undertaken and submitted that we are in abidance of Clause 4 of EOI.
- 2. I agree to abide by this Proposal, consisting of this letter, our Pre-qualification, Technical and Commercial Proposals, for a period of 240 days from the date fixed for submission of Proposals as stipulated in the EOI and modifications resulting from contract negotiations, and it shall remain binding upon us and maybe accepted by you at any time before the expiration of that period.
- 3. I acknowledge that the Authority will be relying on the information provided in the Proposal and the documents accompanying the Proposal for selection of the Commercially Suitable Partner (CSP) for there for said Service, and we certify that all information provided therein is true and correct; nothing has been omitted which renders such information misleading; and all documents accompanying the Proposal are true copies of their respective originals.
- 4. I undertake, if our Bid is accepted, to commence our services as per scope of work as specified in the contract document.
- 5. Until a formal Purchase Order or Contract is prepared and executed, this Bid and supplement / additional documents submitted (if any), together with your written acceptance thereof in your notification of award shall constitute a binding contract between us.

- 6. I hereby undertake and give unconditional acceptance for compliance of all terms & conditions of CDAC RFP issued vide ref no. **GEM/GARPTS/07082024/QZST58OPDSLW** dated **07.08.2024** on (https://gem.gov.in/) portal portal, against this EOI based customer's requirement.
- 7. I hereby undertake that there will be no deviation from the Terms and Conditions of EOI and CDAC 's RFP issued vide ref no.: **GEM/GARPTS/07082024/QZST58OPDSLW** dated **07.08.2024** on (https://gem.gov.in/) portal portal.

Signature of Bidder	
Name:	
Designation	Seal of BA Organization
Place:	
Date:	

ANNEXURE 3

(Local Content Compliance)

EOI Ref. No: EOI NO. RCIL/SR/ERS/2024-25/EOI/5	Date:
To, The Joint General Manager (ERS)	
RailTel Corporation India Limited,	
Kerala Territory Office,	
1 st Floor, Eastern Entry Tower	
Ernakulam South Railway Station	
Ernakulam – 682016	
CIAL Tender Ref. No. GEM/GARPTS/07082024/QZST58OPDSLW dated 07.08.2024 on (h	nttps://gem.gov.in/) portal
Dear Sir / Madam	
I, the undersigned, on behalf of M/s, hereby submits that our technical solution mentioned under the EoI document is in compliance of local content requirement to 'Class-I local supplier' / 'Class-II local supplier' (mention whichever is applicable) for as defined under the order No. P-45021/2/2017-PP(BE-II) dt. 04-June-2020 Commerce and Industry, Govt. of India.	and makes us equivalent r the EoI under reference,
I hereby certify that M/sfulfils all requirements in this regard and is eligible to submitted bid Local Content Percentage is % (write in figures as well as in words)	
I hereby acknowledge that in the event of acceptance of bid on above certificate and to be false at any stage, the false certificate would be a ground for immediate terfurther legal action in accordance with the Law, including but not limited to the encast related to Empanelment and Performance Bank Guarantee (PBG) and Security deports a security deports and the security deports a security deports and the security dep	rmination of contract and shment of Bank Guarantee
Signature of Bidder Name: Designation Place: Date:	Seal of BA Organization

ANNEXURE 4

CHECKLIST OF DOCUMENTS FOR BID SUBMISSION

CDAC Tender Ref. No. GEM/GARPTS/07082024/QZST58OPDSLW dated 07.08.2024 on (https://gem.gov.in/) portal

SI.	Document	
No.		
1	EOI Cover Letter (Annexure-02)	
2	Technical compliance sheet	
3	Price bid	
4	Local Content Compliance & Percentage Amount (annexure-03)	
5	TECHNICAL BID COVER LETTER	
6	COMMERCIAL BID COVER LETTER	
7	EMD as per EOI document	
8	This EOI copy duly Signed and Stamped by the Authorized Signatory	
	Of Bidder	
	All Annexure/ Appendices/Formats/ Declarations as per CDAC Tender Ref. No.	
9	GEM/GARPTS/07082024/QZST58OPDSLW dated 07.08.2024 on (https://gem.gov.in/) portal	
10	Compliance of eligibility criteria related documents as per Clause 3	
11	Any relevant document found suitable by bidder	

Note:

- 1. The technical bid should have a 'Index' at the starting and all pages of bid should be serially numbered and should be traceable as per the 'Index'.
- 2. All the submitted documents should be duly stamped and signed by the Authorized Signatory at each page.
- 3. The above checklist is indicative only. RailTel may ask for additional documents from the bidders, as per the requirement

Signature of Bidder	
Name:	
Designation	Seal of BA Organization
Place:	
Date:	

ANNEXURE 5

FORMAT FOR TECHNICAL BID COVER LETTER

(On Company Letter Head)

10,
The Joint General Manager (ERS)
RailTel Corporation India Limited,
Kerala Territory Office,
1 st Floor, Eastern Entry Tower
Ernakulam South Railway Station
Ernakulam – 682016

Т

Sub: Submission of the response to the Tender No. <<tender id>>. Request for Proposal for Supply, Install, Test & Commission of ISP hardware and Software of Kerala Fibre Optic Network.

We, the undersigned, offer to provide services for Request for Proposal for Supply of ISP hardware and Software of Kerala Fibre Optic Network for CIAL in response to the request for proposal dated <insert date> and tender reference no <> "Request for Proposal "Establishment of redundant MPLS connectivity service with SD-WAN Solution and Internet Leased Line connectivity for Next Gen ERSS Project for a period of 2 Years at CDAC". We are hereby submitting our proposal online, which includes the pre-qualification, technical bid, and commercial bid.

We hereby declare that all the information and statements made in this technical bid are true and accept that any misinterpretation contained in it may lead to our disqualification.

We undertake, if our proposal is accepted, to initiate the implementation services related to the assignment not later than the date indicated in this tender.

We agree to abide by all the terms and conditions of the RFP and related corrigendum(s)/ addendum(s). We would hold the terms of our bid valid for 240 days from the date of opening of the commercial bid as stipulated in the RFP. We hereby declare that as per RFP requirement, we have not been black listed/ debarred by any Central/ State Government and we are not the subject of legal proceedings for any of the foregoing.

We understand you are not bound to accept any proposal you receive.

Signature of Bidder	
Name:	
Designation	Seal of BA Organization
Place:	
Date:	

ANNEXURE 6

FORMAT FOR COMMERCIAL BID COVER LETTER

To,

The Joint General Manager (ERS)

RailTel Corporation India Limited,

Kerala Territory Office,

1st Floor, Eastern Entry Tower

Ernakulam South Railway Station

Ernakulam - 682016

Dear Sir,

We, the undersigned Bidder, having read and examined in detail all the tender documents with respect to Request for "Establishment of redundant MPLS connectivity service with SD-WAN Solution and Internet Leased Line connectivity for Next Gen ERSS Project for a period of 2 Years at CDAC" do hereby propose to provide services as specified in the tender reference No. GEM/GARPTS/07082024/QZST58OPDSLW dated 07.08.2024 on (https://gem.gov.in/) portal

Price and Validity

- a) All the prices mentioned in our bid are in accordance with the terms & conditions as specified in the RFP. The validity of bid is 8 months from the date of opening of the commercial bid.
- b) We are an Indian firm and do hereby confirm that our prices are inclusive of all duties, levies etc., excluding GST.
- c) We have studied the clause relating to Indian Income Tax and hereby declare that if any income tax, surcharge on income tax, professional and any other corporate tax is altercated under the law, we shall pay the same.

Unit rates: We have indicated in the relevant schedules enclosed, the unit monthly rates for the purpose of accounting of payments as well as for price adjustment in case of any increase / decrease from the scope of work under the contract.

Deviations:

We declare that all the services shall be performed strictly in accordance with the RFP irrespective of whatever has been stated to the contrary anywhere else in our bid. Further, we agree that additional conditions, if any, found in our bid documents, shall not be given effect to. We had remitted an EMD as specified in the tender document terms.

Tender pricing: we further confirm that the prices stated in our bid are in accordance with your instruction to bidders included in tender documents.

Qualifying data: we confirm having submitted the information as required by you in your instruction to bidders. In case you require any other further information/ documentary proof in this regard before evaluation of our tender, we agree to furnish the same in time to your satisfaction.

Bid price: we declare that our bid price is for the entire scope of the work as specified in the RFP. These prices are indicated in annexure-commercial bid format attached with our tender as part of the tender.

Performance bank guarantee and Security Deposit: we hereby declare that in case the contract is awarded to us, we shall submit the performance bank guarantee. We hereby declare that our tender is made in good faith, without collusion or fraud and the information contained in the tender is true and correct to the best of our knowledge and belief. We understand that our tender is binding on us and that you are not bound to accept a tender you receive.

Signature of Bidder	
Name:	
Designation	Seal of BA Organization
Place:	
Date:	

ANNEXURE 7

TECHNICAL COMPLIANCE SHEET

Technical Compliance sheet for PSAP-MPLS

No	State	Location Name	Location Address	Feasible (Yes/No)	Proposed Media (OFC/RF)
1	Andhra Pradesh	Andhra Pradesh PSAP	ERSS-112control room -DGP Headquarters, TechTowers Building, 3rd Floor, Public safety answering point (PSAP), Mangalagiri, Guntur -522503 16.4481° N, 80.5947° E	N/A	N/A
2	Arunachal Pradesh	Arunachal PradeshPSAP	ERSS-112 Control room, 1st floor housing building, Police Headquarter, Itanagar, Arunachal Pradesh, 791113 lat: 27.083917,Long: 93.597229	N/A	N/A
3	Assam	Assam PSAP	ERC Guwahati,ERSS Assam 3rd Floor,Control Unit Building Dial 112 Control Room(Near CID Assam Headquarters),Assam Police, Ulubari,Guwahati-781007 91.756 N, 26.1693 E	N/A	N/A
4	Chandigarh	Chandigarh PSAP	Police Headquarters, UT Chandigarh, Additional Deluxe Building, 2nd Floor, Sector-9-D, Chandigarh, Pin-160009 lat: 30.74844,long: 76.79002	N/A	N/A
5	Dadra Nagar Haveli, Daman & Diu	Dadra Nagar Haveli, Daman & Diu PSAP	Silvassa police headquarter 112 office second floor, Near police station silvassa, Silvassa Dadra and Nagar Haveli - 396230 Lat: 20.274053, Long: 73.0003995	N/A	N/A
6	Goa	Goa PSAP	State police control room, PHQ, above Panaji Town Police station , Panaji Goa- 403001 lat: 15.499718 , long: 73.824477		
7	Himachal Pradesh	Himachal Pradesh PSAP	ERSS 112 Control Room Police Headquarters Nigam Vihar Shimla (HP) 171002 31.089870,77.175903		

8	Jammu & Kashmir	Jammu & Kashmir PSAP	KASHMIR :3RD FLOOR112 LABPCR KASHMIR BATAMALOO SRINAGAR PIN 190009 34.06996427987636, 74.79862139720065		
8	Jammu & Kasmmir	Jammu & Kashmir MERC	JAMMU MINI MERC :Parade Ground, Pakki Dhaki, Old Heritage City, Jammu, 180001 32.73590372404697, 74.86628784863447		
9	Jharkhand	Jharkhand PSAP	ERSS DIAL-112 ,DC Office B Block 6th floor room no. 605/606near kutchary chowk Ranchi, jharkhand -834001 23.3773275,85.3236038	N/A	N/A
10	Karnataka	Karnataka PSAP	ERSS 112, SP wireless Office, #01 corner house, MG road. Bangalore -560001, 12.977055 , 77.601277		
11	Kerala	Kerala PSAP	State Emergency Response Support System(ERSS), 6thFloor, KeralaPolice Headquarters, Vellayambalam, Sasthamangalam PO, Thiruvananthapuram, Kerala ,Pin- 695010 8.5062° N, 76.9624° E	N/A	N/A
12	Ladakh	Ladakh PSAP	ERSSPCR building 1st floor Police Post Housing Colony Leh Ladakh 194101 Lat:34.127144,Long:77.546675		
13	Manipur	Manipur PSAP	112, ERSS office, 1st MR bn campus, Imphal west, Manipur - 795001 24.79839, 93.93811	N/A	N/A
14	Meghalaya	Meghalaya PSAP	Sadar Police stn. complex ,Thana Road, Police Bazar, Shillong, Meghalaya-793001 25.5794° N, 91.8818° E	N/A	N/A
15	Mizoram	Mizoram PSAP	ERSS SP OFFICE, ABOVE CRIME BRANCH, TREASURY SQUARE, AIZAWL, MIZORAM, PIN-796001 23.7250894, 92.7184953	N/A	N/A
16	Nagaland	Nagaland PSAP	State Police Control Room, PR Hill, Below PHQ Kohima, Nagaland -797001 25.65912, 94.09915	N/A	N/A

17	Odisha	Odisha PSAP	State Emergency Response Support System(ERSS),2nd Floor,B Block, IDCO TOWER,Bhubaneswar,Odisha- 751010 20.30524,85.85403	N/A	N/A
18	Punjab	Punjab PSAP	NRI Building, 2nd Floor, Phase-7, SAS Nagar, Punjab LAT 30.70601, LONG 76.72624	N/A	N/A
19	Sikkim	Sikkim PSAP	Circular Building, 5th Floor, 112 ERSS Control Room, Near Tashiling Secretariat, Gangtok, Sikkim - 737101 27.32466 N , 88.61430E		
20	Tripura	Tripura PSAP	IT Bhavan, Indranagar, Agartala, West Tripura, 799006 23.8567° N, 91.2970° E		
21	Uttarakhand	Uttarakhand PSAP	5th Floor, Sardar Patel Bhawan,near SSP office Dehradun opposite court road,248001 30°19'07.2"N 78°02'27.6"E	N/A	N/A
22	West Bengal	West Bengal PSAP	ERSS Control Room, Bhabani Bhawan, Alipore, Kolkata, West Bengal, Pin - 700027 22°31'44.2"N 88°20'17.4"E	N/A	N/A
23	Kerala	CDAC Technopark	CDAC, Technopark Campus, Opposite Tejaswini Building, Karyavattom P.OTrivandrum - 695581	N/A	N/A

Technical Compliance sheet for DCC -MPLS

No	State	Location Name	Location Address	Feasible(Yes/No)	Proposed Media (OFC/RF)
	Andhra Pradesh	Srikakulam	Dist. Police office, Beside apsrtc complex, Srikakulam, 532001.	N/A	N/A
	Andhra Pradesh	Vizianagaram	Police control room, Near collector office, Vizinagaram,535003.	N/A	N/A
1	Andhra Pradesh	Visakhapatnam Rural	SP office, near 3 town police station, Bbeside Indian oil petrol bunk, Old CBI Junction, vishakapatnam, 530 003	N/A	N/A
	Andhra Pradesh	Visakhapatnam City	Office of the commissioner of police,3rd floor,suryabag,vis,530002	N/A	N/A

Andhra Pradesh	Rajamahedravaram Urban	Sp office, Rajahmundary urban,Bommuru police station,533106.	N/A	N/A
Andhra Pradesh	East Godavari	Sp office,Bhanu gudi junction,Kakinada,533003	N/A	N/A
Andhra Pradesh	Krishna	Police control Room,SP office,Near laxmi talkies Machilipatnam,521001	N/A	N/A
Andhra Pradesh	Prakhasam	SP office,Sujatha nagar,Prakasam,523301	N/A	N/A
Andhra Pradesh	Nellore	SP office ,Durga metta,Nellore,524003	N/A	N/A
Andhra Pradesh	Tirupati Urban	Integrated command control,AR Headquarters, near MR palli circle tirupathi,517502.	N/A	N/A
Andhra Pradesh	Chittoor	Police Command controlBesideBharath gas Godown, konga Reddy palli,chitoor,517001.	N/A	N/A
Andhra Pradesh	Kadapa	Model police station,1 Town,Opp Mro office ,kadapa,516001.	N/A	N/A
Andhra Pradesh	Anantapuram	SP office,Anantapuram,515001.	N/A	N/A
Andhra Pradesh	GUNTUR RURAL	Superintendent of police Indo American College,Rebaka post, Anakapalli -531001	N/A	N/A
Andhra Pradesh	WEST Godavari	Aminapeta,Near collector office ,SP office ,Elure-534003	N/A	N/A
Andhra Pradesh	Kurnool	District Police Office (DPO), Old bus stand, Near Kondareddy buruju, Kurnool Police Control Room (PCR), Kurnool. Pincode - 518001	N/A	N/A
Andhra Pradesh	VIJAYAWADA	Vijayawada DCC to POLICE COMMAND & CONTROL ROOM, Near AR Grounds, Vijayawada -520010	N/A	N/A
Andhra Pradesh	GUNTUR URBAN	Public safety answering Point(PSAP),3rd floor,Techtowers,Mangalagi ri,Guntur,Andhra pradesh- 522503, landmark:DGP OFFICE		

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Andhra Pradesh	Parvathi Puram Manyam	District Police Office, YKM Colony, Parvathipuram, Parvathipuram Manyam District,Andhra Pradesh	N/A	N/A
Andhra Pradesh	Alluri Seetha Rama Raju	"Superintendent of Police, District Police Office, Dr. A.V.Ramana, Function hall Building, Alluri Sitharama Raju District, Paderu, A.P - 531024"		
Andhra Pradesh	Annamayya	Superintendent of Police, District Police Office, Dr. A.V.Ramana, Function hall Building, Alluri Sitharama Raju District, Paderu, A.P - 531024		
Andhra Pradesh	Konaseema	Kakinada Amalapuram ,Narsapuram Rd, Amalapuram, Konasemma District,Andhra Pradesh - 533221		
Andhra Pradesh	Nandyal	District Police Office Nandyal,Kranthi Nagar, Old DSP Office, Near 3Town, PS, Nandyala,ANDHRA PRADESH	N/A	N/A
Andhra Pradesh	Sri Satya Sai	SP Office ,Dharmasala Opposite Airport Puttaparthy Pin : 515134 Sri Sathya Sai District,Andhra Pradesh		
Andhra Pradesh	WEST Godavari	District Police office,Near Delhi Public School,Gollalakoderu Mandal,Bhimavaram,West Godavari District,Andhra Pradesh-534202	N/A	N/A
Andhra Pradesh	Bapatla	District Police Office ,Beside jiddi MammidyParisodana Kendram,Near Collector office ,Bapatla District ,Andhra Pradesh-522101		
Arunachal Pradesh	Papum Pare city	ERSS Arunachal Pradesh, ERC, Police Housing Building 1st floor, PHQ, Itanagar, Arunachal Pradesh	N/A	N/A

Arunachal Pradesh	Papum Pare Rural	SP Office, Yupia, Dist. Papum Pare Rural, Arunachal Pradesh, Pin. 791110	N/A	N/A
Arunachal Pradesh	East Siang	SP Office, Pasighat, Dist-East Siang, Arunachal Pradesh, Pin. 791102	N/A	N/A
Arunachal Pradesh	Tawang	SP Office, Tawang, Dist. Tawang, Arunachal Pradesh, Pin. 790104		
Arunachal Pradesh	Tirap	SP Office, Khonsa, Dist- Tirap, Arunachal Pradesh, Pin. 792130		
Arunachal Pradesh	Changlang	SP Office, Changlang Dist- Changlang, Arunachal Pradesh, Pin. 792120	N/A	N/A
Arunachal Pradesh	Lohit	SP Office Control Room, Tezu Dist- Lohit Arunachal Pradesh, Pin. 792001		
Arunachal Pradesh	Lower Dibang Valley	SP Office Roing, Dist-Lower Dibang Valley, Arunachal Pradesh. 792110		
Arunachal Pradesh	Lower Subansiri	SP Office, Ziro Dist- Lower Subansiri, Arunachal Pradesh, Pin. 791120		
Arunachal Pradesh	Lower Siang	SP Office, LikabaliDist- Lower Siang, Arunachal Pradesh, Pin. 791125	N/A	N/A
Arunachal Pradesh	West kameng	SP Office, Bomdila Dist- West Kameng, Arunachal Pradesh, Pin. 790001		
Arunachal Pradesh	West Siang	SP Office Aalo, Dist- West Siang, Arunachal Pradesh. 791001		
Arunachal Pradesh	Namsai	SP Office, Namsai, Dist. Namsai, Arunachal Pradesh, Pin. 792103		
Arunachal Pradesh	East Kameng	SP Office Seppa,Dist- East Kameng, Arunachal Pradesh. 790102		
Arunachal Pradesh	Upper Subansiri	SP Office Daporijo, Dist- Upper Subansiri, Arunachal Pradesh. 791122		
Arunachal Pradesh	Pakke kesang	SP Office Lemmi, Dist-Pakke Kesang, Arunachal Pradesh. PIN- 790102		

	Arunachal Pradesh	Kurung Kumey	SP Office Koloriang, Dist- Kurung Kumey, Arunachal Pradesh. Pin 791118		
	Arunachal Pradesh	Kra-Daddi	SP office Palin, Dist-Kra Daddi, Arunachal Pradesh. Pin 791118		
	Arunachal Pradesh	Kamle	SP Office Raga, Dist-Kamle, Arunachal Pradesh. PIN 791120		
	Arunachal Pradesh	Leparada	SP Office Basar, Dist- LepaRada, Arunachal Pradesh. Pin-791101		
	Arunachal Pradesh	Siang	SP Office Pangin, Dist- Siang, Arunachal Pradesh. Pin - 791102		
	Arunachal Pradesh	Shi-Yomi	SP Office Tato, Dist- Shi- Yomi, Arunachal Pradesh. PIN 791003		
	Arunachal Pradesh	Upper Siang	SP Office Yingkiong, Dist- Upper Siang, Arunachal Pradesh. Pin 791002		
	Arunachal Pradesh	Dibang Valley	SP Office Anini, Dist-Diabang Valley, Arunachal Pradesh. Pin 792101		
	Arunachal Pradesh	Anjaw	SP Office Hawai, Dist-Anjaw, Arunachal Pradesh. Pin 792104		
	Arunachal Pradesh	Londing	SP Office Longding, Dist- Longding, Arunachal Pradesh. Pin 792131		
		Kamrup	SP Office, Kamrup, Amingaon, PIN 781031	N/A	N/A
	Assam	Baksa	SP Office, Baksa, Mushalpur, PIN- 781372		
		Barpeta	SP Office, Barpeta, Barpeta Town, PIN -781301		
		Bongaigaon	PCR, Sadar PS Bongaigaon, PIN -783380	N/A	N/A
3	Assam	Chirang	Sadar PS Kajalgaon, Chirang, PIN - 783385		
		Dhuburi	SP Office Campus, Dhubri PIN - 783334	N/A	N/A
		Goalpara	SP Office, Goalpara, Assam, PIN - 783121		
	Assam	Kokrajhar	SP Office Kokrajhar, PIN - 783370	N/A	N/A

	South Salmara	SP Office, South Salmara, Hatsingimari, PIN - 783135		
	Nalbari	Sadar PS Nalbari, PIN - 781337	N/A	N/A
Assam	Biswanath	Sadar PS Biswanath Chariali, Biswanath, PIN - 784176	N/A	N/A
	Darrang	Sadar PS Mangaldai, Darrang, PIN -784125		
	Dhemaji	APRO Building, SP Office, Dhemaji, PIN - 787057	N/A	N/A
Assam	Lakhimpur	Sadar PS, Lakhimpur, PIN- 787001, Assam	N/A	N/A
	Sonitpur	SP Office, Sonitpur, Tezpur, PIN - 784001		
	Udalguri	Udalguri P.S. Campus Udalguri, PIN - 784509	N/A	N/A
Assam	Charaideo	Sonari PS (New Building), Charaideo, PIN- 785690	N/A	N/A
	Golaghat	SP Office, Jonakinagar, Golaghat, PIN - 785621	N/A	N/A
	Jorhat	Jorhat PS Building, Jorhat, PIN - 785001	N/A	N/A
Assam	Majuli	PCR, SP Office, Majuli, Garamur, PIN- 785104		
	Sivsagar	PCR, Sivsagar, PIN - 785640	N/A	N/A
	Nagaon	PCR, SP Office, Nagaon, PIN - 782001		
Assam	Morigaon	SP Office Morigaon, PIN- 782105		
	East Karbi Anglong	SP Office Karbi-Anglong, Diphu, PIN -782460	N/A	N/A
	Hojai	SP Office, Sankardev Nagar, Hojai, PIN - 782442	N/A	N/A
Assam	West Karbi-Anglong	Sadar PS Hamren, West Karbi-Anglong-782486		
	Dibrugarh	Sadar PS Dibrugarh, Dibrugarh PIN- 786001	N/A	N/A
	Sadiya	Sadar PS Sadiya , Sadiya, Tinsukia, PIN - 786157		
Assam	Tinsukia	SP Office, Tinsukia , PIN- 786126	N/A	N/A
	Cachar	SP Office Cachar, Silchar, PIN-788003	N/A	N/A
Assam	Dima Hasao	SP Office Haflong, Dima Hasao, PIN - 788819		

		Hailakandi	Sadar PS Hailakandi, PIN- 788151		
		Karimganj	Karimganj Sadar Police Station, Karimganj, PIN- 788710	N/A	N/A
	Chandigarh	PS-17	P.S.CENTRAL SECTOR 17,Near Old Dist Court Sec- 17	N/A	N/A
	Chandigarh	PS-26	P.S.EAST SECTOR 26,Near institute of Blind Sec-26	N/A	N/A
	Chandigarh	PS- IT PARK	P.S. IT PARK,Near Infosys in Rajiv Gandhi IT Park	N/A	N/A
	Chandigarh	PS - MALOYA	P.S. MALOYA,Near EWS Flats Maloya	N/A	N/A
	Chandigarh	PS- MANI MAJRA	P.S. MANI MAJRA,Near Shivalik Garden Manimajra	N/A	N/A
	Chandigarh	PS MAULI JAGRAN	P.S. MAULI JAGRAN,Near Sant Nirankari Satsang Bhawan		
	Chandigarh	PS- 03	P.S.NORTH (Sector 3),Near MLA Hostel Sec-4		
4	Chandigarh	PS INDUSTRIAL AREA	PS INDUSTRIAL AREA,Near MW Market Phase-1 Indl/area		
	Chandigarh	PS-19	PS SECTOR 19,Near Sadar Baazar Market Sec-19		
	Chandigarh	PS SARANGPUR	P.S. SARANGPUR,Near EWS Flats Dhanas	N/A	N/A
	Chandigarh	PS-49	P.S. SECTOR 49,Near Advocate Society Sec-49		
	Chandigarh	PS-31	P.S. SECTOR-31,Near Japanese Garden Sec-31		
	Chandigarh	PS-36	P.S. SECTOR-36,Near DSOI, Sec-36		
	Chandigarh	PS -39	P.S. SECTOR-39,Near Peacock Park Sec-39		
	Chandigarh	PS-34	P.S. SOUTH SECTOR 34,Near Gurudwara Sec-34		
	Chandigarh	PS-11	P.S. WEST SECTOR 11,Near Fire Station Sec-11	N/A	N/A
5	Dadra Nagar Haveli	Dadra Nagar Haveli	Silvassa police headquarter 112 office second floor Near police station silvassa, Silvassa Dadra and Nagar Haveli - 396230	N/A	N/A

	Dadra Nagar Haveli	Daman	Police control room, Police Headquarter,Airport road,Dunetha, Nani Daman , Daman, 396210	N/A	N/A
	Dadra Nagar Haveli	Diu	Police Control Room, First Floor, Police Head Quarters, Fudam, Diu 362520.		
	Goa	NORTH DCC	State police control room, PHQ, above panaji Town Police station , Panaji Goa- 403001		
6	Goa	SOUTH DCC	S-7,Police Control Room Margao , S.P South headquarter building , above Margao town Police station.Pincode- 403601	N/A	N/A
	Himachal Pradesh	Solan	DPCR S.P OFFICEMINI SECTRIATESOLANPIN CODE 173212		
	Himachal Pradesh	Shimla	PAR The Mall Shimla Pin code 171001	N/A	N/A
	Himachal Pradesh	Bilaspur	Distt. Police Control Room Bilaspur 174001		
	Himachal Pradesh	Mandi	District Police Control Room O/o S P Mandi 175001		
	Himachal Pradesh	Kullu	DPCR. O/O the SP Office Kullu. 175101		
_	Himachal Pradesh	Hamirpur	Distt. Police Control Room Hamirpur 177001		
7	Himachal Pradesh	kangra	District Police Control Room O/o S P Kangra 176215		
	Himachal Pradesh	Chamba	District Police Control Room O/o S P Chamba 176310		
	Himachal Pradesh	Baddi	Superintendent of Police Baddi 173205		
	Himachal Pradesh	Una	5th Floor Mini Secretariat Una 174303	N/A	N/A
	Himachal Pradesh	Sirmour	Distt. Police Control Room Sirmour 173001		
	Himachal Pradesh	Kinnaur	SP Office Reckong Peo 172107		

	Himachal Pradesh	Lahaul & Spiti	District Police Control Room O/o S P Lahaul & Spiti 175132	
	Jammu & Kashmir	ANANTNAG	PCR ANANTNAG	
	Jammu & Kashmir	AWANTIPORA	PD AWANTIPORA	
	Jammu & Kashmir	BANDIPORA	DISTRICT POLICE LINES	
	Jammu & Kashmir	BARAMULLA	DPL BARAMULLA PCR	
	Jammu & Kashmir	BUDGAM	DPL BUDGAM OMPOR BUDGAM-191111	
	Jammu & Kashmir	GANDERBAL	DISTRICT POLICE LINES TULMULLAH GANDERBAL	
	Jammu & Kashmir	HANDWARA	DPO HANDWARA	
	Jammu & Kashmir	KULGAM	PCR KULGAM	
	Jammu & Kashmir	KUPWARA	SSP OFFICE KUPWARA	
	Jammu & Kashmir	PULWAMA	District Police Lines Pulwama	
8	Jammu & Kashmir	SHOPIAN	PCR Shopian (in DPL Shopian)	
	Jammu & Kashmir	SOPORE	Tulibal Sopore (PCR DPL Sopore)	
	Jammu & Kashmir	DODA	DPL DODA PCR	
	Jammu & Kashmir	KATHUA	District Police Lines Kathua	
	Jammu & Kashmir	KISHTWAR	DPO KISHTAWAR	
	Jammu & Kashmir	POONCH	DPL POONCH PCR	
	Jammu & Kashmir	RAJOURI	DPL RAJOURI PANJA CHOWK	
	Jammu & Kashmir	RAMBAN	DPO RAMBAN PCR BUILDING	
	Jammu & Kashmir	REASI	DPL LINE REASI (GEETA NAGAR RESAI) AT PCR RESAI	
	Jammu & Kashmir	SAMBA	Police Control Room Samba	

	Jammu & Kashmir	UDHAMPUR	Police Control Room, District police line Udhampur Near Govt. Degree College Boys Udhampur		
	Jharkhand	Ranchi	ERSS Dial112 office ,Smart city campus, Dhurwa, Ranchi-834004.		
	Jharkhand	Bokaro	ERSS Dial112 office ,sector 1, beside of DC office ,Bokaro-827001.		
	Jharkhand	Dhanbad	ERSS Dial112 office,court campus dhanbad,826001.	N/A	N/A
	Jharkhand	Koderma	ERSS Dial112 office,S.P. Office campus,Koderma- 825410.	N/A	N/A
	Jharkhand	Hazaribag	ERSS Dial112 office,in front of DC office Hazaribag-825301.	N/A	N/A
	Jharkhand	Chaibasa	ERSS Dial112 office,old DC office campus,chaibasa-833201.		
	Jharkhand	Seraikela	ERSS Dial112 office,S.P. Office campus,Seraikela- 833219.		
9	Jharkhand	Jamshedpur	ERSS Dial112 office, Sakchi Police Station campus, Jamshedpur- 831001.		
	Jharkhand	Garhwa	ERSS Dial112 office,near chiniya more,Garhwa-822114.	N/A	N/A
	Jharkhand	Palamu	ERSS Dial112 office,circuite House campus,Palamu- 822101.		
	Jharkhand	Simdega	ERSS Dial112 office,CCR campus,near sadar hospital,Simdega-835223.		
	Jharkhand	Godda	ERSS Dial112 office, room no.213 DC office campus,Godda-814132.		
	Jharkhand	Sahebganj	ERSS Dial112 office,CCR campus,Sahebganj-816109.		
	Jharkhand	Pakur	ERSS Dial112 office,DC office campus,Pakur-816107.	N/A	N/A

	Jharkhand	Deoghar	ERSS Dial112 office,DC office campus,Deoghar-824112.	N/A	N/A
	Jharkhand	Dumka	ERSS Dial112 office,CCR campus, Near Dumka bus stand,Dumka-814101.	N/A	N/A
	Jharkhand	Jamtara	ERSS Dial112 office,DC office campus,Jamtara-815351.	N/A	N/A
	Jharkhand	Chatra	ERSS Dial112 office,S.P. office campus,Chatra-825401.		
	Jharkhand	Latehar	ERSS Dial112 office,CCR campus,near SDO office,Latehar-829206.		
	Jharkhand	Gumla	ERSS Dial112 office,Court campus,Gumla,835207.		
	Jharkhand	Lohardaga	ERSS Dial112 office,CCR campus,opposite of DTO office,Lohardaga-835302.	N/A	N/A
	Jharkhand	Giridih	ERSS Dial112 office,CCR campus,Netaji chowk,Giridih-815301.		
	Jharkhand	Ramgarh	ERSS Dial112 office,DC office campus,Ramgarh-825101.	N/A	N/A
	Jharkhand	Khunti	ERSS Dial112 office,S.P. office campus,Khunti-835210.		
	Karnatka	BAGALKOTE	DISTRICT POLICE CONTROL ROOM,SP OFFICE NAVANAGAR,BAGALKOT - 587103	N/A	N/A
	Karnatka	BENGALURU DIST	DISTRICT POLICE CONTROL ROOM,SP OFFICE MILLERS ROAD BANGALURU - 560052		
10	Karnatka	BELAGAVI	DISTRICT POLICE CONTROL ROOM SP OFFICENEW POLICE BHAVAN SUBHASH NAGAR OLD PB BELAGAVI - 590016	N/A	N/A
	Karnatka	BELLARY	DISTRICT POLICE CONTROL ROOM, SP OFFICE, NEAR DURUGAMMA TEMPLE, BELLARY-583101	N/A	N/A

Karnatka	BIDAR	DISTRICT POLICE CONTROL ROOM, SP OFFICE, NEAR WATER TANK, MANGALPET BIDAR 585401		
Karnatka	CHAMARAJANAGAR	DISTRICT POLICE CONTROL ROOM, SP OFFICE , NEAR DC OFFICE,B RACHAIAH DOUBLE ROAD,CHAMARAJANAGARA DIST-571313		
Karnatka	CHIKKABALLAPURA	DISTRICT POLICE CONTROL ROOM, SP OFFICE ,ANAKANURU VILLAGE CHIKKABALLAPURA DIST - 562101	N/A	N/A
Karnatka	CHIKKAMANGALURU	DISTRICT POLICE CONTROL ROOM, SP OFFICE , CHIKMAGALURU - 577101	N/A	N/A
Karnatka	CHITRADURGA	DISTRICT POLICE CONTROL ROOM, SP OFFICE, TURUVANUR ROAD CHITRADURGA-577501		
Karnatka	DAKSHINA KANNADA	DISTRICT POLICE CONTROL ROOM, SP OFFICE, AB SHETTY CIRCLE PANDESHWARMANGALURU - 575001		
Karnatka	DAVANAGERE	DISTRICT POLICE CONTROL ROOM, SP OFFICE, BEHIND RTO OFFICE DEVARAJ ARUS L/O DAVANAGERE-577006	N/A	N/A
Karnatka	DHARWAD	DISTRICT POLICE CONTROL ROOM, SP OFFICE, BELAGAVI ROAD, DHARWAD - 580008	N/A	N/A
Karnatka	GADAGA	DISTRICT POLICE CONTROL ROOM, SP OFFICE, GADAG - 582101	N/A	N/A
Karnatka	KALBURGI DISTRICT	DISTRICT POLICE CONTROL ROOM, SP OFFICE, POLICE BHAWAN, KALABURAGI - 585105	N/A	N/A
Karnatka	HASSAN	DISTRICT POLICE CONTROL ROOM, SP OFFICE, OPPT. HIMS HOSPITAL, RC ROAD, HASSAN - 573201	N/A	N/A

Karnatka	HAVERI	DISTRICT SUPERINTENDENT OF POLICE OFFICE OLD COURT BUILDING HAVERI - 581110	N/A	N/A
Karnatka	KGF	DISTRICT POLICE CONTROL ROOM, S.P OFFICE COMPOUND CHAMPION REEFS KGF-563117	N/A	N/A
Karnatka	KODAGU	District Control Room, Office of the DAR Headquarters, Superintendent of Police Office, MadikeriKodagu District -571201		
Karnatka	KOLAR	District control room, Office of superintendent of police, Tamaka Kolar-563103	N/A	N/A
Karnatka	KOPPAL	DISTRICT POLICE CONTROL ROOM, SP OFFICE , NEAR ASHOK CIRCLE KOPPAL PIN CODE - 583231	N/A	N/A
Karnatka	MANDYA	DISTRICT CONTROL ROOM, SP OFFICE, MANDYA - 571401	N/A	N/A
Karnatka	MYSURU DISTRICT	DISTRICT CONTROL ROOM, SP OFFICE, JALAPURI MYSURU - 570019	N/A	N/A
Karnatka	RAICHUR	DISTRICT CONTROL ROOM, SP OFFICE, HYDERABAD ROAD RAICHUR - 584102	N/A	N/A
Karnatka	RAMANAGARA	DISTRICT CONTROL ROOM, SP OFFICE B.M ROAD, PWD CIRCLE, RAMANAGARA 562159	N/A	N/A
Karnatka	SHIVAMOGGA	DISTRICT CONTROL ROOM,OFFICE OF THE SUPERINTENDENT OF POLICE SHIMOGA ,OPPOSITE MC GANN HOPSITAL ,SAGARA ROAD SHIMOGA - 577201	N/A	N/A
Karnatka	TUMKUR	DISTRICT CONTROL ROOM, SP OFFICE,TUMKURU - 572101	N/A	N/A

Karnatka	UDUPI	DISTRICT POLICECONTROL ROOMUDUPI,SP OFFICE,BANNANJE , UDUPI DISTRICT - 576101		
Karnatka	UTTARA KANNADA	DISTRICT POLICE CONTROL ROOM KARWAR, SP OFFICE ,MG ROAD KAJUBHAG,KARWAR, UTTARAKANNADA- 581301		
Karnatka	VIJAYANAGARA	DISTRICT CONTROL ROOM, SP OFFICE,5TH CROSS VIDYANAGAR HOSPETE - 583225	N/A	N/A
Karnatka	VIJAYAPURA	DISTRICT POLICECONTROL ROOMVIJAYAPUR,SP OFFICE NERA WATER TANK, VIJAYAPUR DISTRICT - 586101	N/A	N/A
Karnatka	YADGIRI	DISTRICT CONTROL ROOM, SP OFFICE,CHITTAPUR ROAD,YADGIRI -585202		
Karnatka	BELAGAVI CITY	City control room, Office of the Commissioner of Police Belagavi city, City Police Line, Behind RLS college Belagavi 590001	N/A	N/A
Karnatka	MANGALURU CITY	CITY CONTROL ROOM,OFFICE OFF THE COMMISSIONER OF POLICE MANGALURU CITY,NEAR A B SHETTY CIRCLE MANGALURU:575001		
Karnatka	HUBLI-DHARWAD CITY	CITY CONTROL ROOM,OFFICE OF THE COMMISSIONER OF POLICE,NAVANAGAR - 560025	N/A	N/A
Karnatka	KALBURGI CITY	CITY CONTROL ROOM,OFFICE OF THE COMMISSIONER OF POLICE KALABURAGI CITY NERA OLD SP OFFICE KALABURAGI CITY PIN CODE -585105	N/A	N/A

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	Kerala	MYSURU CITY	CITY CONTROL ROOM,OFFICE OF THE COMMISSIONER OF POLICE, MIRZA ROAD, NAZARBAD, MYSURU-570010	N/A	N/A
	Kerala	Thiruvananthapuram City	District police command centerStatue, Thiruvananthapuram- 695001	N/A	N/A
	Kerala	Thiruvananthapuram Rural	ERSS,TVMRural Control room ,Venjaramoodu pin- 695607	N/A	N/A
	Kerala	Kollam City	District Police Command Center Kollam City near Kollam railway station pin- 691001	N/A	N/A
	Kerala	Kollam Rural	Command centre Kollam Rural near sub jail kottarakkara pin 691506	N/A	N/A
	Kerala	Pathanamthitta	District Command centre and control room ,District police chief Office, Vettippuram,Pathanamthitt a pin-689645	N/A	N/A
11	Kerala	Alapuzha	District Command centre and control room,Near vanitha police station,rubber factory jn.Alappuzha pin-688012	N/A	N/A
	Kerala	Kottayam	District Command and Control office ,opposite psc office Muttambalam Kottayam pin-686004	N/A	N/A
	Kerala	Idukki	District Police command and control centre DYSP office 1 st floor Munnar,Idukki pin- 685612		
	Kerala	Ernakulam City	ERSS,Kochi city Police Commissionerate,12 th floor, Revenue Tower park Avenue Ernakulam pin - 682011	N/A	N/A
	Kerala	Ernakulam Rural	District police command and control room Ernakulam rural near DPC Office Nethaji Road Aluva pin- 683101	N/A	N/A

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Kerala	Thrissur City	District Police command and control room Thrissur city near Police club high road thrissur-680001	N/A	N/A
Kerala	Thrissur Rural	DCC ERSS,Thrissur rural control kattugachira ,Irinjalikuda pin-680121	N/A	N/A
Kerala	Palakkad	DCC ERSS ,District Police office Palakkad pin-678010	N/A	N/A
Kerala	Malapuram	District command and Control centre Tirur,police lane near DYSP office ,Tirur pin-676105	N/A	N/A
Kerala	Kozhikode City	Kozhikkode city District Modern control room near District police Chief office Manachira Kozhikkode pin - 673001	N/A	N/A
Kerala	Kozhikode Rural	Kozhikode Rural District Control Room, Near Railway Station, Vatakara673101	N/A	N/A
Kerala	Wayanad	District police command and control centre near DHQ Wayanad Puthoorvayal pin- 673577	N/A	N/A
Kerala	Kannur City	District Police Command and control room ,Kannur city Kannur 670002		
Kerala	Kannur Rural	Control room Payyannur ,Payyanour Kannur rural pin- 670307	N/A	N/A
Kerala	Kasaragod	ERSS,Alpha Control room near Kasaragod town Police station ,Bank road ,Kasaragod pin-671121		
Ladakh	LADAKH	ERSSPCR building 1st floor Police Post Housing Colony Leh Ladakh 194101		
Ladakh	KARGIL	kargil 1st floor Police Station Baru kargil 194105.		
Manipur	IMPHAL EAST	SP-IMPHAL EAST DISTRICT MANIPUR-795001	N/A	N/A
Manipur	THOUBAL	SP-THOUBAL DISTRICT, KHANGABOK-795138	N/A	N/A

	Manipur	CHANDEL	DISTRIC POLICE HEADQUARTER, CHANDEL- 7951027	N/A	N/A
	Manipur	UKHRUL	DISTRICT POLICE HEADQUARTER, MINI SECRETARIAT UKHRUL- 795142	N/A	N/A
	Manipur	BISHNUPUR	BISHNUPUR POLICE STATION COMPLEX, BISHNUPUR-795126	N/A	N/A
	Manipur	CHURACHANDPUR	SP-CHURACHANDPUR OFFICE TUIBONG, CCP- 795128		
	Manipur	SENAPATI	NEW MINI SECRETARIAT COMPLEX, DHQ-SENAPATI- 795106	N/A	N/A
	Manipur	TAMENGLONG	DISTRICT POLICE TAMENGLONG HEAD QUARTER-795141	N/A	N/A
	Meghalaya	West Khasi Hills	Police Control Room (PCR), West Khasi Hills District , Nongstoin - 793119		
	Meghalaya	West Jaintia Hills	Police Control Room (PCR), West Jaintia Hills District , Jowai - 793150		
	Meghalaya	East Jaintia Hills	SP Office, East Jaintia Hills District , Khliehriat - 793200		
	Meghalaya	West Garo Hills	Police Control Room (PCR), Police Reserve, West Garo Hills District, Tura - 794001	N/A	N/A
	Meghalaya	South Garo Hills	Police Control Room (PCR), South Garo Hills District, Baghmara - 794102		
14	Meghalaya	South West Khasi Hills	Mawkyrwat Police Station, South West Khasi Hills District , Mawkyrwat - 793114		
	Meghalaya	Ribhoi	Police Control Room (PCR), Sadar Police Station, Ri-Bhoi District, Nongpoh - 793102		
	Meghalaya	East Garo Hills	Police Control Room (PCR), East Garo Hills District , Williamnagar - 794111		
	Meghalaya	North Garo Hills	SP Office, Police Control Room (PCR), North Garo Hills District , Resubelpara - 794108	N/A	N/A
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	Meghalaya	South West Garo Hills	Police Control Room (PCR), South West Garo Hills District, Ampati - 794115	
	Meghalaya	Eastern West Khasi Hills	Mairang Police Station , Lumsyiem Road, Eastern West Khasi Hills District, Mairang - 793120	
	Mizoram	Kolasib	Ground Floor, Kolasib PS Building, Hmar veng, Kolasib, Kolasib District, Mizoram - 796081	
	Mizoram	Champhai	Champhai PS Building, Vengsang, Champhai, Champhai District, Mizoram - 796321	
	Mizoram	Lunglei	Lunglei PS Building, Venglai, Lunglei, Lunglei District, Mizoram - 796310	
	Mizoram	Serchhip	Room No.2, 2'd Floor, Serchhip PS Building, IOC Veng, New Serchhip,Serchhip District, Mizoram - 796181	
	Mizoram	Lawngtlai	I st Floor, Lawngtlai PSBuilding, Lawngtlai-III, Lawngtlai, Lawngtlai District, Mizoram - 796891	
15	Mizoram	Siaha	3 ^r d Floor, Siaha PS Building, Council Vaih, Siaha, Siaha District, Mizoram - 796901	
	Mizoram	Mamit	1st Floor, SP Office, Chhim Veng, Mamit, Mamit District, Mizoram - 796441	
	Mizoram	Saitual	Basement, Saitual PS Building, Police Veng, Keifang, Saitual District, Mizoram - 796261	
	Mizoram	Hnahthial	Room No.1, Ground Floor, Hnahthial PS Building, Electric Veng, Hnahthial, Hnahthial District, Mizoram - 796571	
	Mizoram	Khawzawl	Ground Floor, Khawzawl PS Building, Hermon Veng, Khawzawl, Khawzawl District, Mizoram - 796310	

	Mizoram	Mairang	Mairang Police Station, Lumsyiem Road , Mairang, Eastern West Khasi Hills District, Meghalaya – 793120		
	Nagaland	Dimapur	Office of the Commissioner of police, Dimapur: Nagaland- 797112	N/A	N/A
	Nagaland	Kohima	Office of the Superitendent of police, Kohima: Nagaland-797001	N/A	N/A
	Nagaland	Longleng	Office of the Superintendent of police, Leinak ward Longleng:Nagaland-798625		
	Nagaland	Mokokchung	Old SP office, Sangtemla ward Mokokchung:Nagaland- 798601	N/A	N/A
16	Nagaland	Mon	Office of the Superintendent of police Mon:Nagaland-798621		
	Nagaland	Phek	Phek Police station 1st floor zion ward Phek town- 797108		
	Nagaland	Tuensang	Office of the Superintendent of police Tuensang:Nagaland-798612		
	Nagaland	Wokha	Wokha police station, Tsung A colony, Wokha:Nagaland- 797111	N/A	N/A
	Nagaland	Zunheboto	Office of the Commissioner of police, zunheboto:Nagaland-798620		
	Odisha	Angul	SP Office, Angul-759122	N/A	N/A
	Odisha	Balangir	SP Office, Rugudipada, Balangir-757001	N/A	N/A
	Odisha	Balasore	SP Office, OT Road, Police Line, Balasore-756001	N/A	N/A
17	Odisha	Bargarh	SP Office, Bargarh-768028	N/A	N/A
	Odisha	Berhampur	SP Office, Gajapati Nagar, PO-Engineering School, Berhampur-760010	N/A	N/A
	Odisha	Bhadrak	SP Office, Naripur, Bhadrak- 756100	N/A	N/A

Odisha	Cuttack	SP Office, High Court Square, Collectorate Campus, PO-Chandinichowk, Cuttack-753002	N/A	N/A
Odisha	Dhenkanal	SP Office, Dhenkanal- 759001	N/A	N/A
Odisha	Gajapati	SP Office, Paralakhemundi, Gajapati-762001	N/A	N/A
Odisha	Ganjam	SP Office, Chhatrapur, Ganjam-761020	N/A	N/A
Odisha	Jagatsinghpur	SP Office, PO-Durga Bazar, Jagatsinghpur-754103	N/A	N/A
Odisha	Jajpur	SP Office, PO-Panikoili, Jajpur-755043	N/A	N/A
Odisha	Jharsuguda	SP Office, PO-OMP Line, Jharsuguda-768204	N/A	N/A
Odisha	Kalahandi	Sp Office, PO- Bhawanipatna, Kalahandi- 766001	N/A	N/A
Odisha	Kandhamal	SP Office, PO-Phulbani, Kandhamal-762001	N/A	N/A
Odisha	Kendrapada	SP Office, PO-Jajanga, Kendrapada-754211	N/A	N/A
Odisha	Keonjhar	SP Office, New Market, Keonjhar-758001	N/A	N/A
Odisha	Khurda	SP Office, Khurda-752055	N/A	N/A
Odisha	Koraput	SP Office, Koraput-764020	N/A	N/A
Odisha	Malkangiri	SP Office, Malkangiri- 764048		
Odisha	Mayurbhanj	SP Office, PO-Baripada, Mayurbhanj-757001	N/A	N/A
Odisha	Nabarangpur	SP Office, Nabarangpur- 764059	N/A	N/A
Odisha	Nayagarh	SP Office, In Front of Navodaya School, Nabaghanpur,Nayagarh- 752070	N/A	N/A
Odisha	Nuapada	SP Office, Nuapada-766105		
Odisha	Puri	SP Office, 2nd Floor, Town PS, Puri-752001	N/A	N/A
Odisha	Rayagada	SP Office, Collectorate Road, Rayagada-765001	N/A	N/A
Odisha	Rourkela	SP Office, Udit Nagar, Rourkela-769012	N/A	N/A
Odisha	Sambalpur	SP Office, Kacheri Road, Sambalpur-768001	N/A	N/A

	Odisha	Subarnapur	SP Office, In Front of Sonepur College, Sonepur- 767017	N/A	N/A
	Odisha	Sundargarh	SP Office, Sundargarh- 770001	N/A	N/A
	Odisha	Bhubaneswar UPD	DCP Office, PO-Vanivihar, Bhubaneswar-751022	N/A	N/A
	Odisha	Cuttack UPD	DCP Office, Near Gadagadia Temple, PO-Buxi Bazar, Cuttack-753001	N/A	N/A
	Odisha	Boudh	SP Office, Boudh-762014	N/A	N/A
	Odisha	Deogarh	SP Office, PO-Purunagarh, Deogarh-768119	N/A	N/A
	Punjab	Amritsar CP	CP OFFICE NEAR COURT COMPLEX SHRI AMRITSAR SAHIB-CP		
	Punjab	Amritsar Rural	POLICE LINE, NEAR GOLDEN GATE, DABURJI, SHRI AMRITSAR SAHIB		
	Punjab	Batala	POLICE CONTROL ROOM BATALA NEAR POLICE LINE BATALA		
	Punjab	Bathinda	Police line,Mansa Road Bathinda		
	Punjab	Barnala	DPO Control Room Barnala Near Court Chownk Barnala	N/A	N/A
	Punjab	Ferozpur	POLICE CONTROL ROOM SSP OFFICE FIROZPUR	N/A	N/A
18	Punjab	Faridkot	POLICE CONTROL ROOM SSP OFFICE FARIDKOT	N/A	N/A
	Punjab	Fatehgarh Sahib	Police Control Room SSPOffice Fatehgarh Sahib	N/A	N/A
	Punjab	Fazilka	POLICE CONTROL ROOM SSP OFFICE FAZILKA		
	Punjab	Gurdaspur	ICCC DC OFFICE GURDASPUR	N/A	N/A
	Punjab	Hoshiarpur	POLICE CONTROL ROOM HOSHIARPUR		
	Punjab	Jalandhar CP	POLICE CONTROL ROOM CIVIL LINE JALANDHAR	N/A	N/A
	Punjab	Jalandhar Rural	Police control room civil line Jalandhar	N/A	N/A
	Punjab	Kapurthala	POLICE CONTROL ROOM KAPURTHALA		
	Punjab	Khanna	POLICE CONTROL ROOM SSP OFFICE KHANNA		

	Punjab	Ludhiana CP	POLICE CONTROL ROOM CIVIL LINE LUDHIANA		
	Punjab	Ludhiana Rural	POLICE CONTROL ROOM SSP JAGRAON OFFICE	N/A	N/A
	Punjab	Mansa	POLICE CONTROL ROOMSSP OFFICE MANSA		
	Punjab	Moga	CONTROL ROOM NEAR DANA MANDI FEROZEPUR ROAD MOGA		
	Punjab	Malerkotla	CONTROL ROOM NEAR TRUCK UNION MALERKOTLA		
	Punjab	Patiala	POLICE LINE CONTROL ROOM PATIALA	N/A	N/A
	Punjab	Pathankot	CONTROL ROOM SSP OFFICE NEAR MALIKPUR CHOWK		
	Punjab	Roopnagar	CONTROL ROOM SSP OFFICE RUPNAGAR		
	Punjab	SAS Nagar	DAIL 112 MOHALI PHASE 7	N/A	N/A
	Punjab	SBS Nagar	CONTROAL ROOM SBS NAGAR		
	Punjab	Shri Mukatsar Sahib	POLICE CONTROL ROOM SRI MUKTSAR SAHIB		
	Punjab	Sangrur	POLICE CONTROL ROOM POLICE LINE SANGRUR		
	Punjab	Tarantarn	POLICE CONTROL ROOM TARN TARAN		
	Sikkim	Mangan DCC	Mangan Police Station, Mangan Bazar, Mangan,North Sikkm- 737116		
	Sikkim	Namchi DCC	Namchi Police Station, Namchi Central Park, Namchi, Sikkm-737126		
19	Sikkim	Geyzing DCC	Tikjuk Police station , West DistrictSH-510 , Legship Geyzing road ,Geyzing 737111		
	Sikkim	Pakyong DCC	Pakyong Police Station, Pakyong Bazar, Pakyong,East Sikkm-737106		
	Sikkim	Soreng DCC	Soreng Police StationSreng districtSikkim -737121		

20	Uttarakhand	Almora	near SSP Office,Mall Road,Almora 263601	N/A	N/A
	Uttarakhand	Bageshwar	police sanchar sakha, kotwali parisar bageshwar		
	Uttarakhand	Champawat	SP OFFICE District Control Room CHAMPAWAT		
	Uttarakhand	Chamoli	near SSP Office,Gopeshwar, Uttarakhand 246401		
	Uttarakhand	Dehradun	3rd floor,SSP Office,Dehradun opp. court road,248001	N/A	N/A
	Uttarakhand	Haridwar	city police control room near harkipauri haridwar	N/A	N/A
	Uttarakhand	Nainital	3rd floor,SSP OFFICE बहुउद्दे शीयभवन, हल्द्वानी	N/A	N/A
	Uttarakhand	Pauri Garhwal	police sanchar shakha, police line,pauri garhwal, 246001		
	Uttarakhand	Pithoragarh	DIAL 112, Police control room, SP office Pithoragarh, 262501		
	Uttarakhand	Rudraprayag	DIAL 112, SP Office,Rudraprayag, 246171		
	Uttarakhand	Tehri Garhwal	SSP Office, Police control room ,Tehri garhwal		
	Uttarakhand	Udham Singh Nagar	DIAL 112,SSP OFFICE RUDRAPUR U.D.N.	N/A	N/A
	Uttarakhand	Uttarkashi	Police control room uttarkashi police line gains uttarkashi pin- 249193		
	West Bengal	Bidhannagar	Bidhannagar Police Commissionerate ERSS, Salt Lake Yuvabharty Stadium Gate No 3, Sector-3, Kolkata- 700106	N/A	N/A
21	West Bengal	Howrah	ERSS Control Room,,SHIBPUR POLICE LINE, 438 GT ROAD HOWRAH, HOWRAH POLICE COMMISSIONERATE,NEAR kAZIPARA, HOWRAH- 711101	N/A	N/A

West Bengal	Barrackpore	Barrackpore Police Commissionerate control room, Near Latbagan Main Gate, P.O - Barrackpore, P.S - Barrackpore, Kolkata - 700 120	N/A	N/A
West Bengal	Baruipur	Control Room, BARUIPUR POLICE DISTRICT, 3RD FLOOR, ZILLA PARISHAD COMMERCIAL BUILDING, BARUIPUR KULPI ROAD- KOLKATA -700144	N/A	N/A
West Bengal	Diamond Harbour	Office of Superintendent of Police, Diamond Harbour PD ,opp Bharat sebasram Sangha hospital . Pailan, kolkata -700104	N/A	N/A
West Bengal	Chandannagar	Chandannagar Police Commissionerate, Chinsurah Police Line, Dist- Hooghly, PIN- 712101	N/A	N/A
West Bengal	Hoogly Rural	Hooghly Rural Control Room, Office of the Superintendent of Police, Kamarkundu, PS- Singur, Dist- Hooghly, PIN- 712407	N/A	N/A
West Bengal	Barasat	SP's Office, Moyna Checkpost, P.O - Noapara, P.S - Barasat, Dist - North 24 Pgs. PIN - 700124	N/A	N/A
West Bengal	Asansol	ERSS CONTROL ROOM, near bhagat singh More, Near Asansol Police Line, PO- chelidanga, pin-713304	N/A	N/A
West Bengal	Coochbihar	District Control Room, Sagardighi Square, PS KOTWALI ,District COOCHBEHAR - Pin 736101	N/A	N/A
West Bengal	Darjeeling	Darjeeling Police District Control Room, Town Office Complex, above the Traffic Office, PO- Darjeeling, PIN- 734101	N/A	N/A

West Bengal	Jalpaiguri	District Control Room ERSS, Office of the SUPERINTENDENT OF POLICE, Collectrate Avenue, P.S - Kotwali, Dist JALPAIGURI - 735101	N/A	N/A
West Bengal	Howrah Rural	Howrah Rural District Control Room, Paniara Police Line, PO- Bikihakola, PS- Panchla, Howrah, pin- 711322	N/A	N/A
West Bengal	Siliguri	Siliguri Police Station Building ,Near Urvashi Hall, SF Road , PO-Siliguri Town , PS-Siliguri, pin-734004	N/A	N/A
West Bengal	Sundarban	Sundarban Police District - South 24 Pargana, PO- KaKlinagar, PS- Harwood Point Costal, Kakdwip Pin - 743347	N/A	N/A
West Bengal	Purba Medinipur	Office of Inspector of Police,Telecom, Purba Medinipur , Court Complex, PO & PS- Tamluk, District- Purba Mednipur , PIN - 721636	N/A	N/A
West Bengal	Krishnanagar	District Control Room ,Near Circuit House, Inside Police Office, PO-Krishnanagar, District-Nadia, PIN - 741101	N/A	N/A
West Bengal	Purba Bardhman	SP Office Badamtala ,Bardhman Police Station, P.O - Bardhaman Head Post Office, P.S- Burdwan, PIN - 713101		
West Bengal	Birbhum	Suri Police Control Room (Suri Police Line), P.O + P.S - Suri, Dist - Birbhum, PIN - 731101	N/A	N/A
West Bengal	Paschim Medinipur	ERSS Control Room, SP OFFICE, PASCHIM MEDINIPUR POLICE LINE, PASCHIM MEDINIPUR PD, PS - KOTWALI ,PASCHIM MEDINIPUR - 721101		

West Bengal	Bankura	Bankura Police Line, P.,O- Machantala, P.S - Bankura, Dist - Bankura, PIN - 722101	N/A	N/A
West Bengal	Malda	District Control Room, Mokdompur Police Line, P.O - Mokdompur, P.S - English Bazar, Dist - Malda, PIN- 732103	N/A	N/A
West Bengal	Alipurduar	District Control Room, ward no. 19, P.O+P.S - Alipurduar, Dist - Alipurduar, Pin 736122	N/A	N/A
West Bengal	Raiganj	Karnajora Police Line, Bogram ,P.O - Karnajora, P.S - Raiganj, Dist - Uttar Dinajpur, PIN - 733130	N/A	N/A
West Bengal	Dakshin Dinajpur	District Control Room, P.S - Balurghat, Dist - Dakshin Dinajpur, Landmark - Near Balurghat Police Station PIN- 733101	N/A	N/A
West Bengal	Kalimpong	District Police Control Room Kalimpong, Thana Dara Opposite Town Hall, Dist- Kalimpong, PIN-734301	N/A	N/A
West Bengal	Murshidabad	Berhampore Police Line, near square field ,P.O+P.S - Berhampore, Dist - Murshidabad, PIN - 742101	N/A	N/A
West Bengal	Purulia	District Control Room (puruliya), Near Deben Mahato Medical College and Hospital, P.S - Purulia (Town), Dist - Purulia, PIN- 723101	N/A	N/A
West Bengal	Jhargram	Jhargram Police Line, Kadamkanan, near Deer park, PS+PO+Dist-Jhargram ,PIN - 721507	N/A	N/A
West Bengal	Basirhat	Vill+PO - Sangrampur, PS- Basirhat, Dist- North 24 Parganas, Pin-743422		

West Bengal	Islampur	Islampur Police District Teesta Pally Complex Islampur, Dist - Uttar Dinajpur Pin - 733202	
West Bengal	Ranaghat	Ranaghat Police District Karmatirtha Building, Buddha Park, Kalyani P.O.+ P.S Kalyani Dist - Nadia Pin - 741235	
West Bengal	Bangaon	Bongoan Police District Ramnagar Road P.O.+ P.S Bongaon Dist - North 24 Paragana Pin -743235	
West Bengal	Jangipur	1Jangipur Police District P.O. Raghunathganj P.S. Raghunathganj Dist - Murshidabad Pin - 742225	

Technical Compliance sheet for PSAP-ILL

N o	State	Location Name	Location Address	Feasible (Yes/No)	Proposed Media (OFC/RF)
1	Andhra Pradesh	Andhra Pradesh PSAP	ERSS-112control room -DGP Headquarters ,TechTowers Buliding ,3rd floor,Public safety answering point(PSAP), Mangalagiri, Guntur -522503 16.4481° N, 80.5947° E	N/A	N/A

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2	Arunachal Pradesh	Arunachal Pradesh PSAP	ERSS-112 Control room, 1st floor housing building, Police Headquarter, Itanagar, Arunachal Pradesh, 791113 lat: 27.083917,Long: 93.597229	N/A	N/A
3	Assam	Assam PSAP	ERC Guwahati,ERSS Assam 3rd Floor,Control Unit Building Dial 112 Control Room(Near CID Assam Headquarters),Assam Police, Ulubari,Guwahati-781007 91.756 N, 26.1693 E	N/A	N/A
4	Chandigarh	Chandigarh PSAP	Police Headquarters, UT Chandigarh, Additional Deluxe Building, 2nd Floor, Sector-9- D, Chandigarh, Pin- 160009 lat: 30.74844,long: 76.79002	N/A	N/A
5	Dadra Nagar Haveli, Daman & Diu	Dadra Nagar Haveli, Daman & Diu PSAP	Silvassa police headquarter 112 office second floor,Near police station silvassa,SilvassaDadra and Nagar Haveli - 396230 Lat: 20.274053 , Long: 73.0003995	N/A	N/A
6	Goa	Goa PSAP	State police control room, PHQ, above Panaji Town Police station , Panaji Goa- 403001 lat: 15.499718 , long: 73.824477		
7	Himachal Pradesh	Himachal Pradesh PSAP	ERSS 112 Control Room Police Headquarters Nigam Vihar Shimla (HP) 171002 31.089870,77.175903		
8	Jammu & Kashmir	Jammu & Kashmir PSAP	KASHMIR :3RD FLOOR112 LABPCR KASHMIR BATAMALOO SRINAGAR PIN 190009 34.06996427987636, 74.79862139720065		

		Jammu & Kashmir MERC	JAMMU MINI MERC :Parade Ground, Pakki Dhaki, Old Heritage City, Jammu, 180001 32.73590372404697, 74.86628784863447		
9	Jharkhand	Jharkhand PSAP	ERSS DIAL-112 ,DC Office B Block 6th floor room no. 605/606near kutchary chowk Ranchi, Jharkhand -834001 23.3773275,85.3236038	N/A	N/A
10	Karnataka	Karnataka PSAP	ERSS 112, SP wireless Office, #01 corner house, MG road. Bangalore -560001 12.977055 , 77.601277		
11	Kerala	Kerala PSAP	State Emergency Response Support System(ERSS), 6thFloor, KeralaPolice Headquarters, Vellayambalam , Sasthamangalam PO, Thiruvananthapuram ,Kerala ,Pin-695010 8.5062° N, 76.9624° E	N/A	N/A
12	Ladakh	Ladakh PSAP	ERSSPCR building 1st floor Police Post Housing Colony Leh Ladakh 194101 Lat:34.127144,Long:77.5466 75		
13	Manipur	Manipur PSAP	112, ERSS office, 1st MR bn campus, imphal west, Manipur -795001 24.79839, 93.93811	N/A	N/A
14	Meghalaya	Meghalaya PSAP	Sadar Police stn. complex ,Thana Road, Police Bazar, Shillong, Meghalaya-793001 25.5794° N, 91.8818° E	N/A	N/A

15	Mizoram	Mizoram PSAP	ERSS SP OFFICE, ABOVE CRIME BRANCH, TREASURY SQUARE, AIZAWL, MIZORAM, PIN- 796001 23.7250894, 92.7184953	N/A	N/A
16	Nagaland	Nagaland PSAP	State Police Control Room, PR Hill, Below PHQ Kohima, Nagaland -797001 25.65912, 94.09915	N/A	N/A
17	Odisha	Odisha PSAP	State Emergency Response Support System(ERSS),2nd Floor,B Block, IDCO TOWER,Bhubaneswar,Odisha - 751010 20.30524,85.85403	N/A	N/A
18	Puducherry	Puducherry PSAP	CCR @ ERSS, IIIrd Floor, ERSS Building, Shanmugapuram Police Complex, Gorimedu, Puducherry - 605006 11.949119570682505, 79.79439884627894		
19	Punjab	Punjab PSAP	NRI Building, 2nd Floor, Phase- 7, SAS Nagar, Punjab LAT 30.70601, LONG 76.72624	N/A	N/A
20	Sikkim	Sikkim PSAP	Circular Building, 5th Floor, 112 ERSS Control Room, Near Tashiling Secretariat, Gangtok, Sikkim - 737101 27.32466 N , 88.61430E		
21	Tripura	Tripura PSAP	IT Bhavan, Indranagar, Agartala, West Tripura, 799006 23.8567° N, 91.2970° E		
22	Uttarakhand	Uttarakhand PSA P	5th Floor, Sardar Patel Bhawan,near SSP office Dehradun opposite court road,248001 30°19'07.2"N 78°02'27.6"E	N/A	N/A

23	West Bengal	West Bengal PSAP	ERSS Control Room, Bhabani Bhawan, Alipore, Kolkata, West Bengal, Pin -700027 ,22°31'44.2"N 88°20'17.4"E	N/A	N/A	
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Location details of PSAP-MPLS

No	State	Location Name	Location Address	Bandwidth Mbps	Media Required
1	Andhra Pradesh	Andhra Pradesh PSAP	ERSS-112control room -DGP Head quarters ,TechTowers Building ,3rd floor,Public safety answering point(PSAP), Mangalagiri, Guntur -522503 16.4481° N, 80.5947° E	100 Mbps	OFC/RF
2	Arunachal Pradesh	Arunachal PradeshPSAP	ERSS-112 Control room, 1st floor housing building, Police Headquarter, Itanagar, Arunachal Pradesh, 791113 lat: 27.083917,Long: 93.597229	100 Mbps	OFC/RF
3	Assam	Assam PSAP	ERC Guwahati,ERSS Assam 3rd Floor,Control Unit Building Dial 112 Control Room(Near CID Assam Headquarters),Assam Police, Ulubari,Guwahati- 781007 91.756 N, 26.1693 E	100 Mbps	OFC/RF
4	Chandigarh	Chandigarh PSAP	Police Headquarters, UT Chandigarh, Additional Deluxe Building, 2nd Floor, Sector-9-D, Chandigarh, Pin-160009 lat: 30.74844,long: 76.79002	100 Mbps	OFC/RF

5	Dadra Nagar Haveli, Daman & Diu	Dadra Nagar Haveli, Daman & Diu PSAP	Silvassa police headquarter 112 office second floor, Near police station silvassa, Silvassa Dadra and Nagar Haveli - 396230 Lat: 20.274053, Long: 73.0003995	100 Mbps	OFC/RF
6	Goa	Goa PSAP	State police control room, PHQ, above Panaji Town Police station , Panaji Goa- 403001 Lat: 15.499718 , long: 73.824477	100 Mbps	OFC/RF
7	Himachal Pradesh	Himachal Pradesh PSAP	ERSS 112 Control Room Police Headquarters Nigam Vihar Shimla (HP) 171002 31.089870,77.175903	100 Mbps	OFC/RF
8	Jammu & Kashmir	Jammu & Kashmir PSAP	KASHMIR :3RD FLOOR112 LABPCR KASHMIR BATAMALOO SRINAGAR PIN 190009 34.06996427987636, 74.79862139720065	100 Mbps	OFC/RF
		Jammu & Kashmir MERC	JAMMU MINI MERC :Parade Ground, Pakki Dhaki, Old Heritage City, Jammu, 180001 32.73590372404697, 74.86628784863447	100 Mbps	OFC/RF
9	Jharkhand	Jharkhand PSAP	ERSS DIAL-112 ,DC Office B Block 6th floor room no. 605/606near kutchery chowk Ranchi, Jharkhand -834001 23.3773275,85.3236038	100 Mbps	OFC/RF
10	Karnataka	Karnataka PSAP	ERSS 112, SP wireless Office, #01 corner house, MG road. Bangalore -560001 12.977055 , 77.601277	100 Mbps	OFC/RF

11	Kerala	Kerala PSAP	State Emergency Response Support System(ERSS), 6thFloor, KeralaPolice Headquarters, Vellayambalam , Sasthamangalam PO, Thiruvananthapuram ,Kerala ,Pin-695010 8.5062° N, 76.9624° E	100 Mbps	OFC/RF
12	Ladakh	Ladakh PSAP	ERSSPCR building 1st floor Police Post Housing Colony Leh Ladakh 194101 Lat:34.127144,Long:77.546675	100 Mbps	OFC/RF
13	Manipur	Manipur PSAP	112, ERSS office, 1st MR bn campus, Imphal west, Manipur -795001 24.79839, 93.93811	100 Mbps	OFC/RF
14	Meghalaya	Meghalaya PSAP	Sadar Police stn. complex ,Thana Road, Police Bazar, Shillong, Meghalaya-793001 25.5794° N, 91.8818° E	100 Mbps	OFC/RF
15	Mizoram	Mizoram PSAP	ERSS SP OFFICE, ABOVE CRIME BRANCH, TREASURY SQUARE, AIZAWL, MIZORAM, PIN- 796001 23.7250894, 92.7184953	100 Mbps	OFC/RF
16	Nagaland	Nagaland PSAP	State Police Control Room, PR Hill, Below PHQ Kohima, Nagaland -797001 25.65912, 94.09915	100 Mbps	OFC/RF
17	Odisha	Odisha PSAP	State Emergency Response Support System(ERSS),2nd Floor,B Block, IDCO TOWER,Bhubaneswar,Odisha- 751010 20.30524,85.85403	100 Mbps	OFC/RF
18	Punjab	Punjab PSAP	NRI Building, 2nd Floor, Phase- 7, SAS Nagar, Punjab LAT 30.70601, LONG 76.72624	100 Mbps	OFC/RF

19	Sikkim	Sikkim PSAP	Circular Building, 5th Floor, 112 ERSS Control Room, Near Tashiling Secretariat, Gangtok, Sikkim - 737101 27.32466 N , 88.61430E	100 Mbps	OFC/RF
20	Tripura	Tripura PSAP	IT Bhavan, Indranagar, Agartala, West Tripura, 799006 23.8567° N, 91.2970° E	100 Mbps	OFC/RF
21	Uttarakhand	Uttarakhand PSAP	5th Floor, Sardar Patel Bhawan,near SSP office Dehradun opposite court road,248001 30°19'07.2"N 78°02'27.6"E	100 Mbps	OFC/RF
22	West Bengal	West Bengal PSAP	ERSS Control Room, Bhabani Bhawan, Alipore, Kolkata, West Bengal, Pin - 700027 22°31'44.2"N 88°20'17.4"E	100 Mbps	OFC/RF
23	Kerala	CDAC Technopark	CDAC, Technopark Campus, Opposite Tejaswini Building, Karyavattom P.OTrivandrum - 695581	1 Gbps	OFC

Location details of DCC -MPLS

No	State	Location Name	Location Address	Bandwidth Mbps	Media Required
	Andhra Pradesh	Srikakulam	Dist Police office,beside apsrtc complex, Srikakulam, 532001.	2 Mbps	OFC/RF
	Andhra Pradesh	Vizianagaram	Police control room,near collector office,vizinagaram,535003.	2 Mbps	OFC/RF
1	Andhra Pradesh	Visakhapatnam Rural	SP office,near 3 town police station, beside Indian oil petrol bunk,Old CBI Junction,vishakapatnam,530 003	2 Mbps	OFC/RF
	Andhra Pradesh	Visakhapatnam City	Office of the commissioner of police,3rd floor,suryabag,vis,530002	2 Mbps	OFC/RF
	Andhra Pradesh	Rajamahedravaram Urban	SP office, Rajahmundary urban,Bommuru police station,533106.	2 Mbps	OFC/RF

Andhra Pradesh	East Godavari	SP office,Bhanu gudi junction,Kakinada,533003	2 Mbps	OFC/RF
Andhra Pradesh	Krishna	Police control room,SP office,Near laxmi talkies Machilipatnam,521001	2 Mbps	OFC/RF
Andhra Pradesh	Prakhasam	SP office,Sujatha nagar,Prakasam,523301	2 Mbps	OFC/RF
Andhra Pradesh	Nellore	SP office ,Durga metta,Nellore,524003	2 Mbps	OFC/RF
Andhra Pradesh	Tirupati Urban	Integrated command control,AR Head quearters,near MR palli circle tirupathi,517502.	2 Mbps	OFC/RF
Andhra Pradesh	Chittoor	Police Command control,Beside bharath gas Godown,konga reddy palli,chitoor,517001.	2 Mbps	OFC/RF
Andhra Pradesh	Kadapa	Model police station,1 Town,Opp Mro office ,kadapa,516001.	2 Mbps	OFC/RF
Andhra Pradesh	Anantapuram	SP office,Anantapuram,515001.	2 Mbps	OFC/RF
Andhra Pradesh	GUNTUR RURAL	Superintendent of police Indo American College,Rebaka post, Anakapalli -531001	2 Mbps	OFC/RF
Andhra Pradesh	WEST Godavari	Aminapeta,Near collector office ,SP office ,Elure-534003	2 Mbps	OFC/RF
Andhra Pradesh	Kurnool	District Police Office (DPO), Old bus stand, Near Kondareddy buruju, Kurnool Police Control Room (PCR), Kurnool. Pincode - 518001	2 Mbps	OFC/RF
Andhra Pradesh	VIJAYAWADA	Vijayawada DCC to POLICE COMMAND & CONTROL ROOM, Near AR Grounds, Vijayawada -520010	2 Mbps	OFC/RF
Andhra Pradesh	GUNTUR URBAN	Public safety answering Point(PSAP),3rd floor,Techtowers,Mangalagi ri, Guntur, Andhra pradesh- 522503, Landmark:DGP OFFICE	2 Mbps	OFC/RF

Andhra Pradesh	Parvathi Puram Manyam	District Police Office, YKM Colony, Parvathipuram, ParvathipuramManyam District,Andhra Pradesh	2 Mbps	OFC/RF
Andhra Pradesh	Alluri Seetha Rama Raju	"Superintendent of Police, District Police Office, Dr. A.V.Ramana, Function hall Building, Alluri Sitharama Raju District, Paderu, A.P - 531024"	2 Mbps	OFC/RF
Andhra Pradesh	Annamayya	Superintendent of Police, District Police Office,Dr. A.V.Ramana, Function hall Building, Alluri Sitharama Raju District, Paderu, A.P - 531024	2 Mbps	OFC/RF
Andhra Pradesh	Konaseema	Kakinada Amalapuram ,Narsapuram Rd, Amalapuram, Konasemma District,Andhra Pradesh - 533221	2 Mbps	OFC/RF
Andhra Pradesh	Nandyal	District Police Office Nandyal,Kranthi Nagar, Old DSP Office, Near 3Town, PS, Nandyala,ANDHRA PRADESH	2 Mbps	OFC/RF
Andhra Pradesh	Sri Satya Sai	SP Office ,Dharmasala Opposite Airport Puttaparthy Pin : 515134 Sri Sathya Sai District,Andhra Pradesh	2 Mbps	OFC/RF
Andhra Pradesh	WEST Godavari	District Police office,Near Delhi Public School,Gollalakoderu Mandal,Bhimavaram,West Godavari District,Andhra Pradesh-534202	2 Mbps	OFC/RF
Andhra Pradesh	Bapatla	District Police Office ,Beside jiddi Mammidy Parisodana Kendram,Near Collector office ,Bapatla District ,Andhra Pradesh-522101	2 Mbps	OFC/RF

Arun Pradesł	achal n Papum Par	e city ERSS Arunachal Pradesh, ER Police Housing Building 1st floor, PHQ, Itanagar, Arunachal Pradesh	2 Mbps	OFC/RF
Arunaci Pradesł		SP Office, Yupia, Dist. Papun Pare Rural, Arunachal Pradesh, Pin. 791110	n 2 Mbps	OFC/RF
Arunaci Pradesł		SP Office, Pasighat, Dist- East Siang, Arunachal Pradesh, Pin. 791102	t 2 Mbps	OFC/RF
Arunaci Pradesi		SP Office, Tawang, Dist. Tawang, Arunachal Pradesh Pin. 790104	, 2 Mbps	OFC/RF
Arunac Pradesł		SP Office, Khonsa, Dist-Tira Arunachal Pradesh, Pin. 792130	p, 2 Mbps	OFC/RF
Arunaci Pradesi		SP Office, Changlang Dist- Changlang, Arunachal Pradesh, Pin. 792120	2 Mbps	OFC/RF
Arunaci 2 Pradesł		SP Office Control Room, Tez Dist- Lohit Arunachal Prades Pin. 792001		OFC/RF
Arunaci Pradesi		SP Office Roing, Dist-Lower Dibang Valley, Arunachal Pradesh. 792110	2 Mbps	OFC/RF
Arunaci Pradesi		SP Office, Ziro Dist- Lower Subansiri, Arunachal Prades Pin. 791120	h, 2 Mbps	OFC/RF
Arunaci Pradesi		SP Office, Likabali Dist- Lowe Siang, Arunachal Pradesh, Pin. 791125	er 2 Mbps	OFC/RF
Arunaci Pradesi		eng SP Office, Bomdila Dist- Western Kameng, Arunachal Pradesh Pin. 790001		OFC/RF
Arunaci Pradesł		SP Office Aalo, Dist- West Siang, Arunachal Pradesh. 791001	2 Mbps	OFC/RF
Arunaci Pradesł		SP Office, Namsai, Dist. Namsai, Arunachal Pradesh, Pin. 792103	2 Mbps	OFC/RF
Arunaci Pradesł		SP Office Seppa, Dist- East Kameng, Arunachal Pradesh 790102	n. 2 Mbps	OFC/RF

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Arunachal Pradesh	Upper Subansiri	SP Office Daporijo, Dist- Upper Subansiri, Arunachal Pradesh. 791122	2 Mbps	OFC/RF
Arunachal Pradesh	Pakke kesang	SP Office Lemmi,Dist-Pakke Kesang, Arunachal Pradesh.PIN- 790102	2 Mbps	OFC/RF
Arunachal Pradesh	Kurung Kumey	SP Office Koloriang, Dist- Kurung Kumey, Arunachal Pradesh. Pin 791118	2 Mbps	OFC/RF
Arunachal Pradesh	Kra-Daddi	SP office Palin, Dist-Kra Daddi, Arunachal Pradesh. Pin 791118	2 Mbps	OFC/RF
Arunachal Pradesh	Kamle	SP Office Raga, Dist-Kamle, Arunachal Pradesh. PIN 791120	2 Mbps	OFC/RF
Arunachal Pradesh	Leparada	SP Office Basar, Dist- LepaRada, Arunachal Pradesh. Pin-791101	2 Mbps	OFC/RF
Arunachal Pradesh	Siang	SP Office Pangin, Dist- Siang, Arunachal Pradesh. Pin - 791102	2 Mbps	OFC/RF
Arunachal Pradesh	Shi-Yomi	SP Office Tato, Dist- Shi- Yomi, Arunachal Pradesh. PIN 791003	2 Mbps	OFC/RF
Arunachal Pradesh	Upper Siang	SP Office Yingkiong,Dist- Upper Siang, Arunachal Pradesh. Pin 791002	2 Mbps	OFC/RF
Arunachal Pradesh	Dibang Valley	SP Office Anini, Dist-Diabang Valley, Arunachal Pradesh. Pin 792101	2 Mbps	OFC/RF
Arunachal Pradesh	Anjaw	SP Office Hawai, Dist-Anjaw, Arunachal Pradesh. Pin 792104	2 Mbps	OFC/RF
Arunachal Pradesh	Londing	SP Office Longding, Dist- Longding, Arunachal Pradesh. Pin 792131	2 Mbps	OFC/RF
Assam	Kamrup	Police Reserve, Abhaypur, North Guwahati, Kamrup. Contact- 6026900747	2 Mbps	OFC/RF
Assam	Baksa	SP Office, Baksa, Mushalpur, PIN- 781372	2 Mbps	OFC/RF
Assam	Barpeta	SP Office, Barpeta, Barpeta Town, PIN -781301	2 Mbps	OFC/RF
Assam	Bongaigaon	PCR, Sadar PS Bongaigaon, PIN -783380	2 Mbps	OFC/RF
Assam	Chirang	Sadar PS Kajalgaon, Chirang, PIN - 783385	2 Mbps	OFC/RF

Assam	Dhuburi	SP Office Campus, Dhubri PIN - 783334	2 Mbps	OFC/RF
Assam	Goalpara	SP Office, Goalpara, Assam, PIN - 783121	2 Mbps	OFC/RF
Assam	Kokrajhar	SP Office Kokrajhar,PIN - 783370	2 Mbps	OFC/RF
Assam	South Salmara	SP Office, South Salmara, Hatsingimari, PIN - 783135	2 Mbps	OFC/RF
Assam	Nalbari	Sadar PS Nalbari, PIN - 781337	2 Mbps	OFC/RF
Assam	Biswanath	Sadar PS Biswanath Chariali, Biswanath, PIN - 784176	2 Mbps	OFC/RF
Assam	Darrang	Sadar PS Mangaldai, Darrang, PIN -784125	2 Mbps	OFC/RF
Assam	Dhemaji	APRO Building, SP Office, Dhemaji, PIN - 787057	2 Mbps	OFC/RF
Assam	Lakhimpur	Sadar PS, Lakhimpur, PIN- 787001, Assam	2 Mbps	OFC/RF
Assam	Sonitpur	SP Office, Sonitpur, Tezpur, PIN - 784001	2 Mbps	OFC/RF
Assam	Udalguri	Udalguri P.S. Campus Udalguri, PIN - 784509	2 Mbps	OFC/RF
Assam	Charaideo	Sonari PS (New Building), Charaideo, PIN- 785690	2 Mbps	OFC/RF
Assam	Golaghat	SP Office, Jonakinagar, Golaghat, PIN - 785621	2 Mbps	OFC/RF
Assam	Jorhat	Jorhat PS Building, Jorhat, PIN - 785001	2 Mbps	OFC/RF
Assam	Majuli	PCR, SP Office, Majuli, Garamur, PIN- 785104	2 Mbps	OFC/RF
Assam	Sivsagar	PCR, Sivsagar, PIN - 785640	2 Mbps	OFC/RF
Assam	Nagaon	PCR, SP Office, Nagaon, PIN - 782001	2 Mbps	OFC/RF
Assam	Morigaon	SP Office Morigaon, PIN- 782105	2 Mbps	OFC/RF
Assam	East Karbi Anglong	SP Office Karbi-Anglong, Diphu, PIN -782460	2 Mbps	OFC/RF
Assam	Hojai	SP Office, Sankardev Nagar, Hojai, PIN - 782442	2 Mbps	OFC/RF
Assam	West Karbi-Anglong	Sadar PS Hamren, West Karbi- Anglong-782486	2 Mbps	OFC/RF
Assam	Dibrugarh	Sadar PS Dibrugarh, Dibrugarh PIN- 786001	2 Mbps	OFC/RF
Assam	Sadiya	Sadar PS Sadiya , Sadiya, Tinsukia, PIN - 786157	2 Mbps	OFC/RF

	Assam	Tinsukia	SP Office, Tinsukia , PIN- 786126	2 Mbps	OFC/RF
	Assam	Cachar	SP Office Cachar, Silchar, PIN- 788003	2 Mbps	OFC/RF
	Assam	Dima Hasao	SP Office Haflong, Dima Hasao, PIN - 788819	2 Mbps	OFC/RF
	Assam	Hailakandi	Sadar PS Hailakandi, PIN- 788151	2 Mbps	OFC/RF
	Assam	Karimganj	Karimganj Sadar Police Station, Karimganj, PIN- 788710	2 Mbps	OFC/RF
	Chandigarh	PS-17	P.S.CENTRAL SECTOR 17,Near Old Distt Court Sec- 17	2 Mbps	OFC/RF
	Chandigarh	PS-26	P.S.EAST SECTOR 26,Near Institute of Blind Sec-26	2 Mbps	OFC/RF
	Chandigarh	PS- IT PARK	P.S. IT PARK,Near Infosys in Rajiv Gandhi IT Park	2 Mbps	OFC/RF
	Chandigarh	PS - MALOYA	P.S. MALOYA,Near EWS Flats Maloya	2 Mbps	OFC/RF
	Chandigarh	PS- MANI MAJRA	P.S. MANI MAJRA,Near Shivalik Garden Manimajra	2 Mbps	OFC/RF
	Chandigarh	PS MAULI JAGRAN	P.S. MAULI JAGRAN, Near Sant Nirankari Satsang Bhawan	2 Mbps	OFC/RF
	Chandigarh	PS- 03	P.S.NORTH (Sector 3),Near MLA Hostel Sec-4	2 Mbps	OFC/RF
4	Chandigarh	PS INDUSTRIAL AREA	PS INDUSTRIAL AREA,Near MW Market Phase-1 Indl/area	2 Mbps	OFC/RF
	Chandigarh	PS-19	PS SECTOR 19,Near Sadar Baazar Market Sec-19	2 Mbps	OFC/RF
	Chandigarh	PS SARANGPUR	P.S. SARANGPUR, Near EWS Flats Dhanas	2 Mbps	OFC/RF
	Chandigarh	PS-49	P.S. SECTOR 49,Near Advocate Society Sec-49	2 Mbps	OFC/RF
	Chandigarh	PS-31	P.S. SECTOR-31,Near Japanese Garden Sec-31	2 Mbps	OFC/RF
	Chandigarh	PS-36	P.S. SECTOR-36,Near DSOI, Sec-36	2 Mbps	OFC/RF
	Chandigarh	PS -39	P.S. SECTOR-39,Near Peacock Park Sec-39	2 Mbps	OFC/RF
	Chandigarh	PS-34	P.S. SOUTH SECTOR 34,Near Gurudwara Sec-34	2 Mbps	OFC/RF
	Chandigarh	PS-11	P.S. WEST SECTOR 11,Near Fire Station Sec-11	2 Mbps	OFC/RF
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	Dadra Nagar Haveli	Dadra Nagar Havali	Silvassa police headquarter 112 office second floor Near police station silvassa, Silvassa Dadra and Nagar Haveli - 396230	2 Mbps	OFC/RF
5	Dadra Nagar Haveli	Daman	Police control room, Police headquarter,Airport road,Dunetha, Nani Daman, Daman, 396210	2 Mbps	OFC/RF
	Dadra Nagar Haveli	Diu	Police Control Room, First Floor, Police Head Quarters, Fudam, Diu 362520.	2 Mbps	OFC/RF
	Goa	NORTH DCC	State police control room, PHQ, above Panaji Town Police station , Panaji Goa- 403001	2 Mbps	OFC/RF
6	Goa	SOUTH DCC	S-7,Police Control Room Margao , S.P South headquarter building , above Margao town Police station.Pincode- 403601	2 Mbps	OFC/RF
	Himachal Pradesh	Solan	DPCR S.P OFFICEMINI SECTRIATESOLANPIN CODE 173212	2 Mbps	OFC/RF
	Himachal Pradesh	Shimla	PAR The Mall Shimla Pin code 171001	2 Mbps	OFC/RF
	Himachal Pradesh	Bilaspur	Dist. Police Control Room Bilaspur 174001	2 Mbps	OFC/RF
	Himachal Pradesh	Mandi	District Police Control Room O/o S P Mandi 175001	2 Mbps	OFC/RF
7	Himachal Pradesh	Kullu	DPCR. O/O the SP Office Kullu. 175101	2 Mbps	OFC/RF
	Himachal Pradesh	Hamirpur	Dist. Police Control Room Hamirpur 177001	2 Mbps	OFC/RF
	Himachal Pradesh	kangra	District Police Control Room O/o S P Kangra 176215	2 Mbps	OFC/RF
	Himachal Pradesh	Chamba	District Police Control Room O/o S P Chamba 176310	2 Mbps	OFC/RF
	Himachal Pradesh	Baddi	Superintendent of Police Baddi 173205	2 Mbps	OFC/RF

	Himachal Pradesh	Una	5th Floor Mini Secretariat Una 174303	2 Mbps	OFC/RF
	Himachal Pradesh	Sirmour	Dist. Police Control Room Sirmour 173001	2 Mbps	OFC/RF
	Himachal Pradesh	Kinnaur	SP Office Reckong Peo 172107	2 Mbps	OFC/RF
	Himachal Pradesh	Lahaul & Spiti	District Police Control Room O/o S P Lahaul & Spiti 175132	2 Mbps	OFC/RF
	Jammu & Kashmir	ANANTNAG	PCR ANANTNAG	2 Mbps	OFC/RF
	Jammu & Kashmir	AWANTIPORA	PD AWANTIPORA	2 Mbps	OFC/RF
	Jammu & Kashmir	BANDIPORA	DISTRICT POLICE LINES	2 Mbps	OFC/RF
	Jammu & Kashmir	BARAMULLA	DPL BARAMULLA PCR	2 Mbps	OFC/RF
	Jammu & Kashmir	BUDGAM	DPL BUDGAM OMPOR BUDGAM-191111	2 Mbps	OFC/RF
	Jammu & Kashmir	GANDERBAL	DISTRICT POLICE LINES TULMULLAH GANDERBAL	2 Mbps	OFC/RF
	Jammu & Kashmir	HANDWARA	DPO HANDWARA	2 Mbps	OFC/RF
	Jammu & Kashmir	KULGAM	PCR KULGAM	2 Mbps	OFC/RF
	Jammu & Kashmir	KUPWARA	SSP OFFICE KUPWARA	2 Mbps	OFC/RF
8	Jammu & Kashmir	PULWAMA	District Police Lines Pulwama	2 Mbps	OFC/RF
	Jammu & Kashmir	SHOPIAN	PCR Shopian (in DPL Shopian)	2 Mbps	OFC/RF
	Jammu & Kashmir	SOPORE	Tulibal Sopore (PCR DPL Sopore)	2 Mbps	OFC/RF
	Jammu & Kashmir	DODA	DPL DODA PCR	2 Mbps	OFC/RF
	Jammu & Kashmir	KATHUA	District Police Lines Kathua	2 Mbps	OFC/RF
	Jammu & Kashmir	KISHTWAR	DPO KISHTAWAR	2 Mbps	OFC/RF
	Jammu & Kashmir	POONCH	DPL POONCH PCR	2 Mbps	OFC/RF
	Jammu & Kashmir	RAJOURI	DPL RAJOURI PANJA CHOWK	2 Mbps	OFC/RF
	Jammu & Kashmir	RAMBAN	DPO RAMBAN PCR BUILDING	2 Mbps	OFC/RF

	Jammu & Kashmir	REASI	DPL LINE REASI (GEETA NAGAR RESAI) AT PCR RESAI	2 Mbps	OFC/RF
	Jammu & Kashmir	SAMBA	Police Control Room Samba	2 Mbps	OFC/RF
	Jammu & Kashmir	UDHAMPUR	Police Control Room, District police line Udhampur Near Govt. Degree College Boys Udhampur	2 Mbps	OFC/RF
	Jharkhand	Ranchi	ERSS Dial112 office , Smart city campus, Dhurwa, Ranchi-834004.	2 Mbps	OFC/RF
	Jharkhand	Bokaro	ERSS Dial112 office ,sector 1, beside of DC office ,Bokaro-827001.	2 Mbps	OFC/RF
	Jharkhand	Dhanbad	ERSS Dial112 office,court campus Dhanbad,826001.	2 Mbps	OFC/RF
	Jharkhand	Koderma	ERSS Dial112 office,S.P. Office campus,Koderma- 825410.	2 Mbps	OFC/RF
	Jharkhand	Hazaribag	ERSS Dial112 office,in front of DC office Hazaribag- 825301.	2 Mbps	OFC/RF
	Jharkhand	Chaibasa	ERSS Dial112 office,old DC office campus,chaibasa-833201.	2 Mbps	OFC/RF
9	Jharkhand	Seraikela	ERSS Dial112 office,S.P. Office campus,Seraikela- 833219.	2 Mbps	OFC/RF
	Jharkhand	Jamshedpur	ERSS Dial112 office,Sakchi Police Station campus,Jamshedpur- 831001.	2 Mbps	OFC/RF
	Jharkhand	Garhwa	ERSS Dial112 office,near chiniya more,Garhwa- 822114.	2 Mbps	OFC/RF
	Jharkhand	Palamu	ERSS Dial112 office,circuite House campus,Palamu- 822101.	2 Mbps	OFC/RF
	Jharkhand	Simdega	ERSS Dial112 office,CCR campus,near Sadar hospital,Simdega-835223.	2 Mbps	OFC/RF
	Jharkhand	Godda	ERSS Dial112 office, room no.213 DC office campus,Godda-814132.	2 Mbps	OFC/RF
	Jharkhand	Sahebganj	ERSS Dial112 office,CCR campus,Sahebganj-816109.	2 Mbps	OFC/RF

	Jharkhand	Pakur	ERSS Dial112 office,DC office campus,Pakur-816107.	2 Mbps	OFC/RF
	Jharkhand	Deoghar	ERSS Dial112 office,DC office campus,Deoghar-824112.	2 Mbps	OFC/RF
	Jharkhand	Dumka	ERSS Dial112 office,CCR campus, Near Dumka bus stand,Dumka-814101.	2 Mbps	OFC/RF
	Jharkhand	Jamtara	ERSS Dial112 officeDC office campus,Jamtara-815351.	2 Mbps	OFC/RF
	Jharkhand	Chatra	ERSS Dial112 Office,S.P. office campus,Chatra- 825401.	2 Mbps	OFC/RF
	Jharkhand	Latehar	ERSS Dial112 Office,CCR campus,near SDO office,Latehar-829206.	2 Mbps	OFC/RF
	Jharkhand	Gumla	ERSS Dial112 office,Court campus,Gumla,835207.	2 Mbps	OFC/RF
	Jharkhand	Lohardaga	ERSS Dial112 office,CCR campus,opposite of DTO office,Lohardaga-835302.	2 Mbps	OFC/RF
	Jharkhand	Giridih	ERSS Dial112 office,CCR campus,Netaji chowk,Giridih-815301.	2 Mbps	OFC/RF
	Jharkhand	Ramgarh	ERSS Dial112 office,DC office campus,Ramgarh-825101.	2 Mbps	OFC/RF
	Jharkhand	Khunti	ERSS Dial112 officeS.P. office campus,Khunti- 835210.	2 Mbps	OFC/RF
	Karnataka	BAGALKOTE	DISTRICT POLICE CONTROL ROOM,SP OFFICE NAVANAGAR,BAGALKOT - 587103	2 Mbps	OFC/RF
10	Karnataka	BENGALURU DIST	DISTRICT POLICE CONTROL ROOM,SP OFFICE MILLERS ROAD BANGALURU - 560052	2 Mbps	OFC/RF
	Karnataka	BELAGAVI	DISTRICT POLICE CONTROL ROOM SP OFFICENEW POLICE BHAVAN SUBHASH NAGAR OLD PB BELAGAVI - 590016	2 Mbps	OFC/RF

Karnataka	BELLARY	DISTRICT POLICE CONTROL ROOM, SP OFFICE, NEAR DURUGAMMA TEMPLE, BELLARY-583101	2 Mbps	OFC/RF
Karnataka	BIDAR	DISTRICT POLICE CONTROL ROOM, SP OFFICE, NEAR WATER TANK, MANGALPET BIDAR 585401	2 Mbps	OFC/RF
Karnataka	CHAMARAJANAGAR	DISTRICT POLICE CONTROL ROOM, SP OFFICE , NEAR DC OFFICE,B RACHAIAH DOUBLE ROAD,CHAMARAJANAGARA DIST-571313	2 Mbps	OFC/RF
Karnataka	CHIKKABALLAPURA	DISTRICT POLICE CONTROL ROOM, SP OFFICE ,ANAKANURU VILLAGE CHIKKABALLAPURA DIST - 562101	2 Mbps	OFC/RF
Karnataka	CHIKKAMANGALURU	DISTRICT POLICE CONTROL ROOM, SP OFFICE , CHIKMAGALURU - 577101	2 Mbps	OFC/RF
Karnataka	CHITRADURGA	DISTRICT POLICE CONTROL ROOM, SP OFFICE, TURUVANUR ROAD CHITRADURGA-577501	2 Mbps	OFC/RF
Karnataka	DAKSHINA KANNADA	DISTRICT POLICE CONTROL ROOM, SP OFFICE, AB SHETTY CIRCLE PANDESHWARMANGALURU - 575001	2 Mbps	OFC/RF
Karnataka	DAVANAGERE	DISTRICT POLICE CONTROL ROOM, SP OFFICE, BEHIND RTO OFFICE DEVARAJ ARUS L/O DAVANAGERE-577006	2 Mbps	OFC/RF
Karnataka	DHARWAD	DISTRICT POLICE CONTROL ROOM, SP OFFICE, BELAGAVI ROAD, DHARWAD - 580008	2 Mbps	OFC/RF
Karnataka	GADAGA	DISTRICT POLICE CONTROL ROOM, SP OFFICE, GADAG - 582101	2 Mbps	OFC/RF
Karnataka	KALBURGI DISTRICT	DISTRICT POLICE CONTROL ROOM, SP OFFICE, POLICE BHAWAN, KALABURAGI - 585105	2 Mbps	OFC/RF

Karnataka	HASSAN	DISTRICT POLICE CONTROL ROOM, SP OFFICE, OPPT. HIMS HOSPITAL, RC ROAD, HASSAN - 573201	2 Mbps	OFC/RF
Karnataka	HAVERI	DISTRICT SUPERINTENDENT OF POLICE OFFICE OLD COURT BUILDING HAVERI - 581110	2 Mbps	OFC/RF
Karnataka	KGF	DISTRICT POLICE CONTROL ROOM, S.P OFFICE COMPOUND CHAMPION REEFS KGF-563117	2 Mbps	OFC/RF
Karnataka	KODAGU	District Control Room, Office of the DAR Headquarters, Superintendent of Police Office, Madikeri Kodagu District -571201	2 Mbps	OFC/RF
Karnataka	KOLAR	District control room, Office of superintendent of police, Tamaka Kolar-563103	2 Mbps	OFC/RF
Karnataka	KOPPAL	DISTRICT POLICE CONTROL ROOM, SP OFFICE , NEAR ASHOK CIRCLE KOPPAL PIN CODE - 583231	2 Mbps	OFC/RF
Karnataka	MANDYA	DISTRICT CONTROL ROOM, SP OFFICE, MANDYA - 571401	2 Mbps	OFC/RF
Karnataka	MYSURU DISTRICT	DISTRICT CONTROL ROOM, SP OFFICE, JALAPURI MYSURU - 570019	2 Mbps	OFC/RF
Karnataka	RAICHUR	DISTRICT CONTROL ROOM, SP OFFICE, HYDERABAD ROAD RAICHUR - 584102	2 Mbps	OFC/RF
Karnataka	RAMANAGARA	DISTRICT CONTROL ROOM, SP OFFICE B.M ROAD, PWD CIRCLE, RAMANAGARA 562159	2 Mbps	OFC/RF
Karnataka	SHIVAMOGGA	DISTRICT CONTROL ROOM,OFFICE OF THE SUPERINTENDENT OF POLICE SHIMOGA ,OPPOSITE MC GANN HOPSITAL ,SAGARA ROAD SHIMOGA - 577201	2 Mbps	OFC/RF

Karnataka	TUMKUR	DISTRICT CONTROL ROOM, SP OFFICE,TUMKURU - 572101	2 Mbps	OFC/RF
Karnataka	UDUPI	DISTRICT POLICECONTROL ROOMUDUPI,SP OFFICE,BANNANJE , UDUPI DISTRICT - 576101	2 Mbps	OFC/RF
Karnataka	UTTARA KANNADA	DISTRICT POLICE CONTROL ROOM KARWAR, SP OFFICE ,MG ROAD KAJUBHAG,KARWAR, UTTARAKANNADA- 581301	2 Mbps	OFC/RF
Karnataka	VIJAYANAGARA	DISTRICT CONTROL ROOM, SP OFFICE,5TH CROSS VIDYANAGAR HOSPETE - 583225	2 Mbps	OFC/RF
Karnataka	VIJAYAPURA	DISTRICT POLICECONTROL ROOMVIJAYAPUR,SP OFFICE NERA WATER TANK, VIJAYAPUR DISTRICT - 586101	2 Mbps	OFC/RF
Karnataka	YADGIRI	DISTRICT CONTROL ROOM, SP OFFICE,CHITTAPUR ROAD,YADGIRI -585202	2 Mbps	OFC/RF
Karnataka	BELAGAVI CITY	City control room, Office of the Commissioner of Police Belagavi city, City Police Line, Behind RLS college Belagavi 590001	2 Mbps	OFC/RF
Karnataka	MANGALURU CITY	CITY CONTROL ROOM,OFFICE OFF THE COMMISSIONER OF POLICE MANGALURU CITY,NEAR A B SHETTY CIRCLE MANGALURU:575001	2 Mbps	OFC/RF
Karnataka	HUBLI-DHARWAD CITY	CITY CONTROL ROOM,OFFICE OF THE COMMISSIONER OF POLICE,NAVANAGAR - 560025	2 Mbps	OFC/RF
Karnataka	KALBURGI CITY	CITY CONTROL ROOM,OFFICE OF THE COMMISSIONER OF POLICE KALABURAGI CITY NERA OLD SP OFFICE KALABURAGI CITY PIN CODE - 585105	2 Mbps	OFC/RF

	Karnataka	MYSURU CITY	CITY CONTROL ROOM,OFFICE OF THE COMMISSIONER OF POLICE, MIRZA ROAD, NAZARBAD, MYSURU-570010	2 Mbps	OFC/RF
	Kerala	Thiruvananthapuram City	District police command centerStatue, Thiruvananthapuram- 695001	2 Mbps	OFC/RF
	Kerala	Thiruvananthapuram Rural	ERSS,TVMRural Control room ,Venjaramoodu pin- 695607	2 Mbps	OFC/RF
	Kerala	Kollam City	District Police Command Center Kollam City near Kollam railway station pin- 691001	2 Mbps	OFC/RF
	Kerala	Kollam Rural	Command centre Kollam Rural near sub jail kottarakkara pin 691506	2 Mbps	OFC/RF
	Kerala	Pathanamthitta	District Command centre and control room ,District police chief Office, Vettippuram,Pathanamthitt a pin-689645	2 Mbps	OFC/RF
11	Kerala	Alapuzha	District Command centre and control room,Near vanitha police station, Rubber factory jn.Alappuzha pin-688012	2 Mbps	OFC/RF
	Kerala	Kottayam	District Command and Control office ,opposite psc office Muttambalam Kottayam pin-686004	2 Mbps	OFC/RF
	Kerala	Idukki	District Police command and control centre DYSP office 1 st floor Munnar, Idukki pin-685612	2 Mbps	OFC/RF
	Kerala	Ernakulam City	ERSS,Kochi city Police Commissionerate,12 th floor, Revenue Tower park Avenue Ernakulam pin - 682011	2 Mbps	OFC/RF
	Kerala	Ernakulam Rural	District police command and control room Ernakulam rural near DPC Office Nethaji Road Aluva pin- 683101	2 Mbps	OFC/RF

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Kerala	Thrissur City	District Police command and control room Thrissur city near Police club high road thrissur-680001	2 Mbps	OFC/RF
Kerala	Thrissur Rural	DCC ERSS,Thrissur rural control kattugachira ,Irinjalikuda pin-680121	2 Mbps	OFC/RF
Kerala	Palakkad	DCC ERSS ,District Police office Palakkad pin-678010	2 Mbps	OFC/RF
Kerala	Malapuram	District command and Control centre Tirur,police lane near DYSP office ,Tirur pin-676105	2 Mbps	OFC/RF
Kerala	Kozhikode City	Kozhikkode city District Modern control room near District police Chief office Mananchira Kozhikkode pin -673001	2 Mbps	OFC/RF
Kerala	Kozhikode Rural	Kozhikode Rural District Control Room, Near Railway Station, Vatakara673101	2 Mbps	OFC/RF
Kerala	Wayanad	District police command and control centre near DHQ Wayanad Puthoorvayal pin-673577	2 Mbps	OFC/RF
Kerala	Kannur City	District Police Command and control room ,Kannur city Kannur 670002	2 Mbps	OFC/RF
Kerala	Kannur Rural	Control room Payyannur ,Payyanur Kannur rural pin- 670307	2 Mbps	OFC/RF
Kerala	Kasaragod	ERSS,Alpha Control room near Kasaragod town Police station ,Bank road ,Kasaragod pin-671121	2 Mbps	OFC/RF
Ladakh	LADAKH	ERSSPCR building 1st floor Police Post Housing Colony Leh Ladakh 194101	2 Mbps	OFC/RF
Ladakh	KARGIL	kargil 1st floor Police Station Baru kargil 194105.	2 Mbps	OFC/RF
Manipur	IMPHAL EAST	SP-IMPHAL EAST DISTRICT MANIPUR-795001	2 Mbps	OFC/RF
Manipur	THOUBAL	SP-THOUBAL DISTRICT, KHANGABOK-795138	2 Mbps	OFC/RF

	Manipur	CHANDEL	DISTRIC POLICE HEADQUARTER, CHANDEL- 7951027	2 Mbps	OFC/RF
	Manipur	UKHRUL	DISTRICT POLICE HEADQUARTER, MINI SECRETARIAT UKHRUL- 795142	2 Mbps	OFC/RF
	Manipur	BISHNUPUR	BISHNUPUR POLICE STATION COMPLEX, BISHNUPUR- 795126	2 Mbps	OFC/RF
	Manipur	CHURACHANDPUR	SP-CHURACHANDPUR OFFICE TUIBONG, CCP- 795128	2 Mbps	OFC/RF
	Manipur	SENAPATI	NEW MINI SECRETARIAT COMPLEX, DHQ-SENAPATI- 795106	2 Mbps	OFC/RF
	Manipur	TAMENGLONG	DISTRICT POLICE TAMENGLONG HEAD QUARTER-795141	2 Mbps	OFC/RF
	Meghalaya	West Khasi Hills	Police Control Room (PCR), West Khasi Hills District , Nongstoin - 793119	2 Mbps	OFC/RF
	Meghalaya	West Jaintia Hills	Police Control Room (PCR), West Jaintia Hills District , Jowai - 793150	2 Mbps	OFC/RF
	Meghalaya	East Jaintia Hills	SP Office, East Jaintia Hills District , Khliehriat - 793200	2 Mbps	OFC/RF
	Meghalaya	West Garo Hills	Police Control Room (PCR), Police Reserve, West Garo Hills District , Tura - 794001	2 Mbps	OFC/RF
	Meghalaya	South Garo Hills	Police Control Room (PCR), South Garo Hills District , Baghmara - 794102	2 Mbps	OFC/RF
14	Meghalaya	South West Khasi Hills	Mawkyrwat Police Station, South West Khasi Hills District , Mawkyrwat - 793114	2 Mbps	OFC/RF
	Meghalaya	Ribhoi	Police Control Room (PCR), Sadar Police Station, Ri-Bhoi District, Nongpoh - 793102	2 Mbps	OFC/RF
	Meghalaya	East Garo Hills	Police Control Room (PCR), East Garo Hills District , Williamnagar - 794111	2 Mbps	OFC/RF
	Meghalaya	North Garo Hills	SP Office, Police Control Room (PCR), North Garo Hills District , Resubelpara - 794108	2 Mbps	OFC/RF

	Meghalaya	South West Garo Hills	Police Control Room (PCR), South West Garo Hills District, Ampati - 794115	2 Mbps	OFC/RF
	Meghalaya	Eastern West Khasi Hills	Mairang Police Station , Lumsyiem Road, Eastern West Khasi Hills District, Mairang - 793120	2 Mbps	OFC/RF
	Mizoram	Kolasib	Ground Floor, Kolasib PS Building, Hmar veng, Kolasib, Kolasib District, Mizoram - 796081	2 Mbps	OFC/RF
	Mizoram	Champhai	Champhai PS Building, Vengsang, Champhai, Champhai District, Mizoram - 796321	2 Mbps	OFC/RF
	Mizoram	Lunglei	Lunglei PS Building, Venglai, Lunglei, Lunglei District, Mizoram - 796310	2 Mbps	OFC/RF
	Mizoram	Serchhip	Room No.2, 2'd Floor, Serchhip PS Building, IOC Veng, New Serchhip,Serchhip District, Mizoram - 796181	2 Mbps	OFC/RF
45	Mizoram	Lawngtlai	l st Floor, Lawngtlai PSBuilding, Lawngtlai-III, Lawngtlai, Lawngtlai District, Mizoram - 796891	2 Mbps	OFC/RF
15	Mizoram	Siaha	3 ^r d Floor, Siaha PS Building, Council Vaih, Siaha, Siaha District, Mizoram - 796901	2 Mbps	OFC/RF
	Mizoram	Mamit	1st Floor, SP Office, Chhim Veng, Mamit, Mamit District, Mizoram - 796441	2 Mbps	OFC/RF
	Mizoram	Saitual	Basement, Saitual PS Building, Police Veng, Keifang, Saitual District, Mizoram - 796261	2 Mbps	OFC/RF
	Mizoram	Hnahthial	Room No.1, Ground Floor, Hnahthial PS Building, Electric Veng, Hnahthial, Hnahthial District, Mizoram - 796571	2 Mbps	OFC/RF
	Mizoram	Khawzawl	Ground Floor, Khawzawl PS Building, Hermon Veng, Khawzawl, Khawzawl District, Mizoram - 796310	2 Mbps	OFC/RF

	Mizoram	Mairang	Mairang Police Station, Lumsyiem Road , Mairang, Eastern West Khasi Hills District, Meghalaya – 793120	2 Mbps	OFC/RF
	Nagaland	Dimapur	Office of the Commissioner of police, Dimapur: Nagaland-797112	2 Mbps	OFC/RF
	Nagaland	Kohima	Office of the Superitendent of police, Kohima: Nagaland-797001	2 Mbps	OFC/RF
	Nagaland	Longleng	Office of the Superintendent of police, Leinak ward Longleng:Nagaland-798625	2 Mbps	OFC/RF
	Nagaland	Mokokchung	Old SP office, Sangtemla ward Mokokchung:Nagaland- 798601	2 Mbps	OFC/RF
16	Nagaland	Mon	Office of the Superintendent of police Mon:Nagaland-798621	2 Mbps	OFC/RF
	Nagaland	Phek	Phek Police station 1st floor zion ward Phek town- 797108	2 Mbps	OFC/RF
	Nagaland	Tuensang	Office of the Superintendent of police Tuensang:Nagaland-798612	2 Mbps	OFC/RF
	Nagaland	Wokha	Wokha police station, Tsung A colony, Wokha:Nagaland- 797111	2 Mbps	OFC/RF
	Nagaland	Zunheboto	Office of the Commissioner of police, zunheboto:Nagaland-798620	2 Mbps	OFC/RF
	Odisha	Angul	SP Office, Angul-759122	2 Mbps	OFC/RF
	Odisha	Balangir	SP Office, Rugudipada, Balangir-757001	2 Mbps	OFC/RF
	Odisha	Balasore	SP Office, OT Road, Police Line, Balasore-756001	2 Mbps	OFC/RF
17	Odisha	Bargarh	SP Office, Bargarh-768028	2 Mbps	OFC/RF
	Odisha	Berhampur	SP Office, Gajapati Nagar, PO- Engineering School, Berhampur-760010	2 Mbps	OFC/RF
	Odisha	Bhadrak	SP Office, Naripur, Bhadrak- 756100	2 Mbps	OFC/RF

Odisha	Cuttack	SP Office, High Court Square, Collectorate Campus, PO- Chandinichowk, Cuttack- 753002	2 Mbps	OFC/RF
Odisha	Dhenkanal	SP Office, Dhenkanal- 759001	2 Mbps	OFC/RF
Odisha	Gajapati	SP Office, Paralakhemundi, Gajapati-762001	2 Mbps	OFC/RF
Odisha	Ganjam	SP Office, Chhatrapur, Ganjam-761020	2 Mbps	OFC/RF
Odisha	Jagatsinghpur	SP Office, PO-Durga Bazar, Jagatsinghpur-754103	2 Mbps	OFC/RF
Odisha	Jajpur	SP Office, PO-Panikoili, Jajpur- 755043	2 Mbps	OFC/RF
Odisha	Jharsuguda	SP Office, PO-OMP Line, Jharsuguda-768204	2 Mbps	OFC/RF
Odisha	Kalahandi	Sp Office, PO-Bhawanipatna, Kalahandi-766001	2 Mbps	OFC/RF
Odisha	Kandhamal	SP Office, PO-Phulbani, Kandhamal-762001	2 Mbps	OFC/RF
Odisha	Kendrapada	SP Office, PO-Jajanga, Kendrapada-754211	2 Mbps	OFC/RF
Odisha	Keonjhar	SP Office, New Market, Keonjhar-758001	2 Mbps	OFC/RF
Odisha	Khurda	SP Office, Khurda-752055	2 Mbps	OFC/RF
Odisha	Koraput	SP Office, Koraput-764020	2 Mbps	OFC/RF
Odisha	Malkangiri	SP Office, Malkangiri- 764048	2 Mbps	OFC/RF
Odisha	Mayurbhanj	SP Office, PO-Baripada, Mayurbhanj-757001	2 Mbps	OFC/RF
Odisha	Nabarangpur	SP Office, Nabarangpur- 764059	2 Mbps	OFC/RF
Odisha	Nayagarh	SP Office, In Front of Navodaya School, Nabaghanpur, Nayagarh- 752070	2 Mbps	OFC/RF
Odisha	Nuapada	SP Office, Nuapada-766105	2 Mbps	OFC/RF
Odisha	Puri	SP Office, 2nd Floor, Town PS, Puri-752001	2 Mbps	OFC/RF
Odisha	Rayagada	SP Office, Collectorate Road, Rayagada-765001	2 Mbps	OFC/RF
Odisha	Rourkela	SP Office, Udit Nagar, Rourkela-769012	2 Mbps	OFC/RF
Odisha	Sambalpur	SP Office, Kacheri Road, Sambalpur-768001	2 Mbps	OFC/RF

	Odisha	Subarnapur	SP Office, In Front of Sonepur College, Sonepur- 767017	2 Mbps	OFC/RF
	Odisha	Sundargarh	SP Office, Sundargarh- 770001	2 Mbps	OFC/RF
	Odisha	Bhubaneswar UPD	DCP Office, PO-Vanivihar, Bhubaneswar-751022	2 Mbps	OFC/RF
	Odisha	Cuttack UPD	DCP Office, Near Gadagadia Temple, PO-Buxi Bazar, Cuttack-753001	2 Mbps	OFC/RF
	Odisha	Boudh	SP Office, Boudh-762014	2 Mbps	OFC/RF
	Odisha	Deogarh	SP Office, PO-Purunagarh, Deogarh-768119	2 Mbps	OFC/RF
	Punjab	Amritsar CP	CP OFFICE NEAR COURT COMPLEX SHRI AMRITSAR SAHIB-CP	2 Mbps	OFC/RF
	Punjab	Amritsar Rural	POLICE LINE, NEAR GOLDEN GATE, DABURJI, SHRI AMRITSAR SAHIB	2 Mbps	OFC/RF
	Punjab	Batala	POLICE CONTROL ROOM BATALA NEAR POLICE LINE BATALA	2 Mbps	OFC/RF
	Punjab	Bathinda	Police line,Mansa Road Bathinda	2 Mbps	OFC/RF
	Punjab	Barnala	DPO Control Room Barnala Near Court Chownk Barnala	2 Mbps	OFC/RF
	Punjab	Ferozpur	POLICE CONTROL ROOM SSP OFFICE FIROZPUR	2 Mbps	OFC/RF
18	Punjab	Faridkot	POLICE CONTROL ROOM SSP OFFICE FARIDKOT	2 Mbps	OFC/RF
	Punjab	Fatehgarh Sahib	Police Control Room SSPOffice Fatehgarh Sahib	2 Mbps	OFC/RF
	Punjab	Fazilka	POLICE CONTROL ROOM SSP OFFICE FAZILKA	2 Mbps	OFC/RF
	Punjab	Gurdaspur	ICCC DC OFFICE GURDASPUR	2 Mbps	OFC/RF
	Punjab	Hoshiarpur	POLICE CONTROL ROOM HOSHIARPUR	2 Mbps	OFC/RF
	Punjab	Jalandhar CP	POLICE CONTROL ROOM CIVIL LINE JALANDHAR	2 Mbps	OFC/RF
	Punjab	Jalandhar Rural	Police control room civil line jalandhar	2 Mbps	OFC/RF
	Punjab	Kapurthala	POLICE CONTROL ROOM KAPURTHALA	2 Mbps	OFC/RF
	Punjab	Khanna	POLICE CONTROL ROOM SSP OFFICE KHANNA	2 Mbps	OFC/RF

	Punjab	Ludhiana CP	POLICE CONTROL ROOM CIVIL LINE LUDHIANA	2 Mbps	OFC/RF
	Punjab	Ludhiana Rural	POLICE CONTROL ROOM SSP JAGRAON OFFICE	2 Mbps	OFC/RF
	Punjab	Mansa	POLICE CONTROL ROOMSSP OFFICE MANSA	2 Mbps	OFC/RF
	Punjab	Moga	CONTROL ROOM NEAR DANA MANDI FEROZEPUR ROAD MOGA	2 Mbps	OFC/RF
	Punjab	Malerkotla	CONTROL ROOM NEAR TRUCK UNION MALERKOTLA	2 Mbps	OFC/RF
	Punjab	Patiala	POLICE LINE CONTROL ROOM PATIALA	2 Mbps	OFC/RF
	Punjab	Pathankot	CONTROL ROOM SSP OFFICE NEAR MALIKPUR CHOWK	2 Mbps	OFC/RF
	Punjab	Roopnagar	CONTROL ROOM SSP OFFICE RUPNAGAR	2 Mbps	OFC/RF
	Punjab	SAS Nagar	DAIL 112 MOHALI PHASE 7	2 Mbps	OFC/RF
	Punjab	SBS Nagar	CONTROAL ROOM SBS NAGAR	2 Mbps	OFC/RF
	Punjab	Shri Mukatsar Sahib	POLICE CONTROL ROOM SRI MUKTSAR SAHIB	2 Mbps	OFC/RF
	Punjab	Sangrur	POLICE CONTROL ROOM POLICE LINE SANGRUR	2 Mbps	OFC/RF
	Punjab	Tarantarn	POLICE CONTROL ROOM TARN TARAN	2 Mbps	OFC/RF
	Sikkim	Mangan DCC	Mangan Police Station, Mangan Bazar, Mangan,North Sikkm- 737116	2 Mbps	OFC/RF
	Sikkim	Namchi DCC	Namchi Police Station, Namchi Central Park, Namchi, Sikkm-737126	2 Mbps	OFC/RF
19	Sikkim	Geyzing DCC	Tikjuk Police station , West DistrictSH-510 , Legship Geyzing road ,Geyzing 737111	2 Mbps	OFC/RF
	Sikkim	Pakyong DCC	Pakyong Police Station, Pakyong Bazar, Pakyong,East Sikkm-737106	2 Mbps	OFC/RF
	Sikkim	Soreng DCC	Soreng Police StationSreng districtSikkim -737121	2 Mbps	OFC/RF

20	Utharakhan d	Almora	near SSP Office,Mall Road,Almora 263601	2 Mbps	OFC/RF
	Utharakhan d	Bageshwar	police sanchar sakha, kotwali parisar bageshwar	2 Mbps	OFC/RF
	Utharakhan d	Champawat	SP OFFICE District Control Room CHAMPAWAT	2 Mbps	OFC/RF
	Utharakhan d	Chamoli	near SSP Office,Gopeshwar, Uttarakhand 246401	2 Mbps	OFC/RF
	Utharakhan d	Dehradun	3rd floor,SSP Office,Dehradun opp. court road,248001	2 Mbps	OFC/RF
	Utharakhan d	Haridwar	city police control room near harkipauri haridwar	2 Mbps	OFC/RF
	Utharakhan d	Nainital	3rd floor,SSP OFFICE बहुउद्दे शीयभवन, हल्द्वानी	2 Mbps	OFC/RF
	Utharakhan d	Pauri Garhwal	police sanchar shakha, police line,pauri garhwal, 246001	2 Mbps	OFC/RF
	Utharakhan d	Pithoragarh	DIAL 112, Police control room, SP office Pithoragarh, 262501	2 Mbps	OFC/RF
	Utharakhan d	Rudraprayag	DIAL 112, SP Office,Rudraprayag, 246171	2 Mbps	OFC/RF
	Utharakhan d	Tehri Garhwal	SSP Office, Police control room ,Tehri garhwal	2 Mbps	OFC/RF
	Utharakhan d	Udham Singh Nagar	DIAL 112,SSP OFFICE RUDRAPUR U.D.N.	2 Mbps	OFC/RF
	Utharakhan d	Uttarkashi	Police control room uttarkashi police line gains uttarkashi pin- 249193	2 Mbps	OFC/RF
	West Bengal	Bidhannagar	Bidhannagar Police Commissionerate ERSS, Salt Lake Yuvabharty Stadium Gate No 3, Sector-3,Kolkata- 700106	2 Mbps	OFC/RF
21	West Bengal	Howrah	ERSS Control Room, SHIBPUR POLICE LINE, 438 GT ROAD HOWRAH, HOWRAH POLICE COMMISSIONERATE,NEAR kAZIPARA, HOWRAH- 711101	2 Mbps	OFC/RF

West Bengal	Barrackpore	Barrackpore Police Commissionerate control room, Near Latbagan Main Gate, P.O - Barrackpore, P.S - Barrackpore, Kolkata - 700 120	2 Mbps	OFC/RF
West Bengal	Baruipur	Control Room, BARUIPUR POLICE DISTRICT, 3RD FLOOR, ZILLA PARISHAD COMMERCIAL BUILDING, BARUIPUR KULPI ROAD- KOLKATA -700144	2 Mbps	OFC/RF
West Bengal	Diamond Harbour	Office of Superintendent of Police, Diamond Harbour PD ,opp Bharat sebasram Sangha hospital. Pailan, kolkata - 700104	2 Mbps	OFC/RF
West Bengal	Chandannagar	Chandannagar Police Commissionerate, Chinsurah Police Line, Dist- Hooghly, PIN- 712101	2 Mbps	OFC/RF
West Bengal	Hoogly Rural	Hooghly Rural Control Room, Office of the Superintendent of Police, Kamarkundu, PS- Singur, Dist- Hooghly, PIN- 712407	2 Mbps	OFC/RF
West Bengal	Barasat	SP's Office, Moyna Checkpost, P.O - Noapara, P.S - Barasat, Dist - North 24 Pgs. PIN - 700124	2 Mbps	OFC/RF
West Bengal	Asansol	ERSS CONTROL ROOM, near bhagat singh More, Near Asansol Police Line, PO- chelidanga, pin-713304	2 Mbps	OFC/RF
West Bengal	Coochbihar	District Control Room, Sagardighi Square, PS KOTWALI ,District COOCHBEHAR - Pin 736101	2 Mbps	OFC/RF
West Bengal	Darjeeling	Darjeeling Police District Control Room, Town Office Complex, above the Traffic Office, PO- Darjeeling, PIN- 734101	2 Mbps	OFC/RF

West Bengal	Jalpaiguri	District Control Room ERSS, Office of the SUPERINTENDENT OF POLICE, Collectrate Avenue, P.S - Kotwali, Dist JALPAIGURI - 735101	2 Mbps	OFC/RF
West Bengal	Howrah Rural	Howrah Rural District Control Room, Paniara Police Line, PO- Bikihakola, PS- Panchla, Howrah, pin- 711322	2 Mbps	OFC/RF
West Bengal	Siliguri	Siliguri Police Station Building ,Near Urvashi Hall, SF Road , PO-Siliguri Town , PS-Siliguri, pin-734004	2 Mbps	OFC/RF
West Bengal	Sundarban	Sundarban Police District - South 24 Pargana, PO- KaKlinagar, PS- Harwood Point Costal, Kakdwip Pin - 743347	2 Mbps	OFC/RF
West Bengal	Purba Medinipur	Office of Inspector of Police,Telecom, Purba Medinipur , Court Complex, PO & PS- Tamluk, District- Purba Mednipur , PIN - 721636	2 Mbps	OFC/RF
West Bengal	Krishnanagar	District Control Room ,Near Circuit House, Inside Police Office, PO-Krishnanagar, District-Nadia, PIN - 741101	2 Mbps	OFC/RF
West Bengal	Purba Bardhman	SP Office Badamtala ,Bardhman Police Station, P.O - Bardhaman Head Post Office, P.S- Burdwan, PIN - 713101	2 Mbps	OFC/RF
West Bengal	Birbhum	Suri Police Control Room (Suri Police Line), P.O + P.S - Suri, Dist - Birbhum, PIN - 731101	2 Mbps	OFC/RF
West Bengal	Paschim Medinipur	ERSS Control Room, SP OFFICE, PASCHIM MEDINIPUR POLICE LINE, PASCHIM MEDINIPUR PD, PS - KOTWALI ,PASCHIM MEDINIPUR - 721101	2 Mbps	OFC/RF

West Bengal	Bankura	Bankura Police Line, P.,O- Machantala, P.S - Bankura, Dist - Bankura, PIN - 722101	2 Mbps	OFC/RF
West Bengal	Malda	District Control Room, Mokdompur Police Line, P.O - Mokdompur, P.S - English Bazar, Dist - Malda, PIN- 732103	2 Mbps	OFC/RF
West Bengal	Alipurduar	District Control Room, ward no. 19, P.O+P.S - Alipurduar, Dist - Alipurduar, Pin 736122	2 Mbps	OFC/RF
West Bengal	Raiganj	Karnajora Police Line, Bogram ,P.O - Karnajora, P.S - Raiganj, Dist - Uttar Dinajpur, PIN - 733130	2 Mbps	OFC/RF
West Bengal	Dakshin Dinajpur	District Control Room, P.S - Balurghat, Dist - Dakshin Dinajpur, Landmark - Near Balurghat Police Station PIN- 733101	2 Mbps	OFC/RF
West Bengal	Kalimpong	District Police Control Room Kalimpong, Thana Dara Opposite Town Hall, Dist- Kalimpong, PIN-734301	2 Mbps	OFC/RF
West Bengal	Murshidabad	Berhampore Police Line, near square field ,P.O+P.S - Berhampore, Dist - Murshidabad, PIN - 742101	2 Mbps	OFC/RF
West Bengal	Purulia	District Control Room (puruliya), Near Deben Mahato Medical College and Hospital, P.S - Purulia (Town), Dist - Purulia, PIN- 723101	2 Mbps	OFC/RF
West Bengal	Jhargram	Jhargram Police Line, Kadamkanan, near Deer park, PS+PO+Dist-Jhargram ,PIN - 721507	2 Mbps	OFC/RF
West Bengal	Basirhat	Vill+PO - Sangrampur, PS- Basirhat, Dist- North 24 Parganas, Pin-743422	2 Mbps	OFC/RF

West Bengal	Islampur	Islampur Police District Teesta Pally Complex Islampur, Dist - Uttar Dinajpur Pin - 733202	2 Mbps	OFC/RF
West Bengal	Ranaghat	Ranaghat Police District Karmatirtha Building, Buddha Park, Kalyani P.O.+ P.S Kalyani Dist - Nadia Pin - 741235	2 Mbps	OFC/RF
West Bengal	Bangaon	Bongoan Police District Ramnagar Road P.O.+ P.S Bongaon Dist - North 24 Paragana Pin - 743235	2 Mbps	OFC/RF
West Bengal	Jangipur	1Jangipur Police District P.O. Raghunathganj P.S. Raghunathganj Dist - Murshidabad Pin - 742225	2 Mbps	OFC/RF

Location details of PSAP-ILL

NO	State	Location Name	Location Address	Bandwidth Mbps	Media Required
1	Andhra Pradesh	Andhra Pradesh PSAP	ERSS-112control room -DGP Head quarters ,TechTowers Buliding ,3rd floor,Public safety answering point(PSAP), Mangalagiri, Guntur -522503 16.4481° N, 80.5947° E	100 Mbps	OFC/RF
2	Arunachal Pradesh	Arunachal PradeshPSAP	ERSS-112 Control room, 1st floor housing building, Police Headquarter, Itanagar, Arunachal Pradesh, 791113 lat: 27.083917,Long: 93.597229	100 Mbps	OFC/RF

	3	Assam	Assam PSAP	ERC Guwahati,ERSS Assam 3rd Floor,Control Unit Building Dial 112 Control Room(Near CID Assam Headquarters),Assam Police, Ulubari,Guwahati- 781007 91.756 N, 26.1693 E	100 Mbps	OFC/RF
_	4	Chandigarh	Chandigarh PSAP	Police Headquarters, UT Chandigarh, Additional Deluxe Building, 2nd Floor, Sector-9- D, Chandigarh, Pin-160009 lat: 30.74844,long: 76.79002	100 Mbps	OFC/RF
	5	Dadra Nagar Haveli, Daman & Diu	Dadra Nagar Haveli, Daman & Diu PSAP	Silvassa police headquarter 112 office second floor, Near police station silvassa, Silvassa Dadra and Nagar Haveli - 396230 Lat: 20.274053, Long: 73.0003995	100 Mbps	OFC/RF
	6	Goa	Goa PSAP	State police control room, PHQ, above Panaji Town Police station, Panaji Goa- 403001 lat: 15.499718, long: 73.824477	100 Mbps	OFC/RF
	7	Himachal Pradesh	Himachal Pradesh PSAP	ERSS 112 Control Room Police Headquarters Nigam Vihar Shimla (HP) 171002 31.089870,77.175903	100 Mbps	OFC/RF
	8	Jammu & Kashmir	Jammu & Kashmir PSAP	KASHMIR :3RD FLOOR112 LABPCR KASHMIR BATAMALOO SRINAGAR PIN 190009 34.06996427987636, 74.79862139720065	100 Mbps	OFC/RF

		Jammu & Kashmir MERC	JAMMU MINI MERC :Parade Ground, PakkiDhaki, Old Heritage City, Jammu, 180001 32.73590372404697, 74.86628784863447	32 Mbps	OFC/RF
9	Jharkhand	Jharkhand PSAP	ERSS DIAL-112 ,DC Office B Block 6th floor room no. 605/606near kutchary chowk Ranchi, Jharkhand -834001 23.3773275,85.3236038	100 Mbps	OFC/RF
10	Karnataka	Karnataka PSAP	ERSS 112, SP wireless Office, #01 corner house, MG road. Bangalore -560001 12.977055 , 77.601277	100 Mbps	OFC/RF
11	Kerala	Kerala PSAP	State Emergency Response Support System(ERSS), 6thFloor, KeralaPolice Headquarters, Vellayambalam , Sasthamangalam PO, Thiruvananthapuram ,Kerala ,Pin-695010 8.5062° N, 76.9624° E	100 Mbps	OFC/RF
12	Ladakh	Ladakh PSAP	ERSSPCR building 1st floor Police Post Housing Colony Leh Ladakh 194101 Lat:34.127144,Long:77.54667 5	100 Mbps	OFC/RF
13	Manipur	Manipur PSAP	112, ERSS office, 1st MR bn campus, Imphal west, Manipur -795001 24.79839, 93.93811	100 Mbps	OFC/RF
14	Meghalaya	Meghalaya PSAP	Sadar Police stn. complex ,Thana Road, Police Bazar, Shillong, Meghalaya-793001 25.5794° N, 91.8818° E	100 Mbps	OFC/RF

15	Mizoram	Mizoram PSAP	ERSS SP OFFICE, ABOVE CRIME BRANCH, TREASURY SQUARE, AIZAWL, MIZORAM, PIN- 796001 23.7250894, 92.7184953	100 Mbps	OFC/RF
16	Nagaland	Nagaland PSAP	State Police Control Room, PR Hill, Below PHQ Kohima, Nagaland -797001 25.65912, 94.09915	100 Mbps	OFC/RF
17	Odisha	Odisha PSAP	State Emergency Response Support System(ERSS),2nd Floor,B Block, IDCO TOWER,Bhubaneswar,Odisha- 751010 20.30524,85.85403	100 Mbps	OFC/RF
18	Puducherry	Puducherry PSAP	CCR @ ERSS, IIIrd Floor, ERSS Building, Shanmugapuram Police Complex, Gorimedu, Puducherry - 605006 11.949119570682505, 79.79439884627894	100 Mbps	OFC/RF
18	Punjab	Punjab PSAP	NRI Building, 2nd Floor, Phase- 7, SAS Nagar, Punjab LAT 30.70601, LONG 76.72624	100 Mbps	OFC/RF
19	Sikkim	Sikkim PSAP	Circular Building, 5th Floor, 112 ERSS Control Room, Near Tashiling Secretariat, Gangtok, Sikkim - 737101 27.32466 N , 88.61430E	100 Mbps	OFC/RF
20	Tripura	Tripura PSAP	IT Bhavan, Indranagar, Agartala, West Tripura, 799006 23.8567° N, 91.2970° E	100 Mbps	OFC/RF

2	L Uttarakhand	Uttarakhand PSA P	5th Floor, Sardar Patel Bhawan, Near SSP office Dehradun opposite court road,248001 30°19'07.2"N 78°02'27.6"E	100 Mbps	OFC/RF
2	2 West Benga	l West Bengal PSAP	ERSS Control Room, Bhabani Bhawan, Alipore, Kolkata, West Bengal, Pin - 700027 22°31'44.2"N 88°20'17.4"E	100 Mbps	OFC/RF

SDWAN TECHNICAL SPECIFICATI ONS S No	Item Description
1.	Solution General:
	• The SD WAN should have the ability to bind multiple links.
	• The SD WAN should support IPv4 and IPv6 from day one.
	• The SD WAN should support QOS features.
	• The SD WAN should support streaming telemetry/equivalent and RTP protocol for real time monitoring and report purposes.
	• The SD WAN must include the ability to support network topologies like Hub and Spoke, Full mesh and Partial mesh.
	• Based on network analysis of the current setup the solution must select the best path based on link quality, policy, and link capacity.
	• The solution needs to be a True SD-WAN that is purpose built right from the foundation based on SDN architecture and should not be a simple feature activated through license activation on a generic UTM like solution.
	• Solution needs to provide real-time streaming analytics like health status, WAN links status, application wise bandwidth utilization status.
	• The solution should be able to load balance across multiple discrete links simultaneously through per packet or per session load sharing.
	• The SDWAN solution should support single pane of glass management.
	• The solution must provide Remote diagnostics tools to validate reachability of both WAN and LAN side, Packet Capture, Packet flow CLI tracer etc.
	• SDWAN OEM should have R&D Centre & Support Centre in India.

- NAT- The branch SDWAN devices should have the ability to do address translation between private and public IP address spaces.
- The SDWAN Controller should support integration with third party ITSM tool for the workflow management for audit and compliance to review, approve and audit policy changes from the controller.
- There should not be any impact on SDWAN data forwarding capability in case of complete disconnection of controllers.
- The software defined network controller should be capable of running as a virtual machine in the data center.
- The data plane at the branch locations, data center should be programmable from the central software defined network controller.
- The architecture should allow for internet break out at the local at branch, centralized location, remote entity (remote location) and cloud based on the application and the policy defined in the software defined network controller.
- The tunnel creation / path selection should be automatic without any manual configuration / intervention on the edges and the controller.
- The WAN path selection should be dynamically selected based on the policy set from the software defined network controller.
- The system architecture should allow the use of the most preferred link based upon Link characteristics (Latency, Packet Loss, Jitter) for critical applications as defined in policy.
- The SD WAN should be able to build connections dynamically between two SDWAN devices leveraging multiple links and apply logic for best path selection, traffic switching, QOS and dynamic link bonding.
- The SD WAN device should have the capability to forward traffic via specific WAN paths depending on predefined application policies and performance needs.
- The SD WAN solution should not add any latency for the current traffic path.
- The SD WAN should continuously check the link flaps and link quality parameters and traverse the traffic accordingly. i.e., if the link is not stable then put the link in monitor state, once the link is stable then start sending traffic on that link. Link flaps or link up/down must not affect the traffic if another link is available.
- The SD WAN must integrate transparently into the existing routing infrastructure. The solution must be completely transparent to existing routing protocols (eg:- OSPF, BGP etc.). All routing functions, including "dynamic path selection" or any other network routing decisions.
- The SD WAN must be able to perform priority queuing to prioritize packet flows for each traffic class.
- The SD WAN should support hybrid secured connectivity across the WAN i.e Data flowing from DC to Site office devices and within the branch-to-branch communication should be encrypted by using industry standard protocol.
- The SD WAN solution should support encryptions for end-to-end communication. The solution should use standard encryption technology, such as AES256/above to provide secure connectivity over any type of WAN link. Rekeying functionality should be available in the solution for encryptions.
- The SD WAN solution must be able to apply QOS policies to all the traffic seen in the network, including both optimized and non-optimized traffic flows, including TCP, UDP and other non-TCP traffic types.

• If a failure of one or more network links occurs and there isn't enough remaining bandwidth to serve all current sessions, current sessions should be adjusted to confirm with the QOS policies.

VPN Security:

- The system should implement a secure virtual private network that connects the branch locations, and data centers on one single managed network.
- The system should allow the creation of an encryption policy.
- The system should allow an encryption policy to be attached per virtual private network.
- The system should allow centralized generation of the encryption policy.
- The system should allow dynamic tunnels to be created without any static overlays between branch and the hub.
- The system should have an option for full mesh connectivity between the Data Center and the branch locations.
- The system should allow for hub-and-spoke connectivity between the PSAP/ SHQ (HUB) and the DCC (spokes).
- Must support 23 Network Groups scalable upto 36Network Groups(for 28 States and 8 Union Territories) where each Network Group must not speak to each other and must be able to define separate HUB and Spoke topology for each Network Groups, where HUB location for each Network Group will be different.
- Must have option to create Inter-network group, if required in future.
- The system should ensure that any change in connectivity (Link 1 to Link 2 connectivity in case of multiple links being terminated on the branch device) does not require any change in virtual private network configuration in the controller or physical/virtual device at location.
- The system should be able to automatically pick the tunnel encapsulation type based on the application and based on the policy specified in the software defined network controller.
- The system should support the encryption algorithms for Data Security.
- The system should ensure that virtual private network configuration and policy is performed in the controller. The addition of one or more branch devices into the network should not require any changes in the virtual private network configuration in software defined network controller.

Centralized Management, Monitoring and Configuration

- All central controller & analytics platforms shall be provided, deployed & managed by bidder at the data center.
- The centralized management appliance installed at DC must provide a single, unified platform for network service provisioning, monitoring, and assurance, change and compliance management.
- The centralized management platform must have web-based GUI.
- The solution must support zero touch provisioning.
- The solution must provide guided workflows for deployment and management of SD-WAN infrastructure.
- All network wide configurations shall be from the centralized management platform.
- Controller must have centralized visibility to access all network groups.
- All application forwarding policies shall be configured from the centralized management platform.
- The solution must be able to collect and aggregate traffic statistics for all WAN paths in real time. Traffic statistics should include path utilization, application specific utilization and path performance and device health.
- The solution must store historical traffic and performance information to assist with trouble analysis, traffic forecasting and SIA compliance.

• The solution must support syslog and email/SMS based alarm to notify the administrators when any device/link fault or network performance degradation happens.

SD-WAN Reports and Analytics

- The SD WAN should support granular Real-Time Monitoring and Historical Reporting like:
- Statistical bandwidth usage of all available links.
- Network Statistics include continuous performance monitoring of loss, latency, and packet ordering for all network paths and link utilization.
- The SD WAN should be able to generate report for:
- Traffic statistics of all the included path
- Specific application utilization
- Path performance
- The SD WAN should be able to generate system events/logs for events that have taken place in the system such as login, changes to configuration and system related errors or warnings.
- The SD WAN should have GUI (Graphical User Interface) for report generation.
- The SD WAN must provide following reports of Individual link quality/ Virtual link quality on daily, weekly, monthly etc.:
- Packet loss in the links
- Latency of links
- The SD WAN controller should contain a single dashboard which includes all other device status like CPU, Link Status, event logs etc.
- The solution should provide an option for scheduling reports.

Operations and Maintenance Services:

- The Successful bidder shall ensure the maintenance of the connectivity during the hiring period and should ensure data security.
- Should have 24 X 7 facilities to raise trouble tickets and customer support on Remote.
- Should intimate about planned events and service outages through alerts.
- Should provide online performance monitoring reporting indicating bandwidth utilization, network latency, packet loss, jitter, link availability parameters.
- The solution needs to be flexible enough to support customization in case of any unique requirements with the availability of the OEM engineering/support team in India.
- On detection of change of WAN IP/ISP of the device, there should be an alarm functionality to lock the device or to activate the device.
- Device should support ZTP.
- Bulk upload for Activation and first-time configuration of edge devices.
- Policy deployment on multiple devices at one time.
- Solution should support controller based summarized view of device and link status along with notification.

SD WAN Management Controller Functional Requirements:

- The solution should comprise of a centralized single plane of Controller/ Manager system which should be placed in DC/ DRC/ Head Office/ Any other site decided by XX-ORGANISATION-XX for automation, device configuration, Policy Orchestration, Software updates etc.
- The Controller must support upto 1000 SDWAN devices / locations.

2

- The solution should come with a web-based administration interface and GUI Console for Monitor/ Control/ Management.
- The centralized controller should support Role Based Access Control that provides only relevant information to the user based on their roles and privileges.
- The solution should be able to define the Custom roles in addition to redefined roles.
- The upgrade of SD-WAN CPE devices should be centrally done using the Controller/ Management/ Orchestrator platform.
- The DC/ DRC/ Head Office management console should have the capacity and scalability to manage all SD-WAN edge devices.
- Appliance should be able to integrate with central authentication solutions such as
- Active Directory/ TACACS/ Radius
- Solution should have privilege level of users like L-1, L-2 and L-3 to control and to manage deployed SD-WAN devices.
- The solution should be able to perform time synchronization with NTP server.
- The appliance should support Real Time telemetry to monitor the system Health (CPU, memory utilization, Ethernet port bandwidth, Link utilization) on real time.
- The management or Controller shall be able to monitor the Network statistics including CPU, memory utilization, Ethernet port bandwidth, Link utilization, all network paths/ link utilization.
- Solution should support API enabling easy third-party product and service integration using REST architecture where data can be XML or JSON coded.
- The SDWAN controller must have REST APIs available for 3rd party integration or integration with custom automation tools
- The controller must be able to be configured in HA mode to avoid a single point of failure.
- The solution should provide Customer Dashboard/ Customer Portal for,
- Detailed visibility of the applications being accessed and their usage.
- Link visualization: Device / Link Up and Down, Link Quality and BW utilization should get captured in the dashboard.
- The Controller/ Management console should support Zero Touch Provisioning (ZTP) deployment at sites.
- The solution will allow administrators to forward alerts from the system using email.
- The solution should provide capability of remote diagnostics like Ping, trace route, testing VPN connectivity, Speed test, etc. through a centralized GUI without the requirement of login into CLI of individual branches.
- The Controller / Management solution should record and maintain the history of all configuration changes made over time.
- All network Groups must be supported from a single Controller.
- Must support 36 Network Groups (for 28 States and 8 Union Territories) where each Network Group must not speak to each other and must be able to define separate HUB and Spoke topology for each Network Groups, where HUB location for each Network Group will be different.
- The DR (will be connected in future) acts as a single HUB common for all 36 Network groups.
- Must have option to create Inter-network group, if required in future.

SD-WAN Reporting

- The SD-WAN should have GUI (Graphical User Interface) for Report Generation.
- The SD-WAN controller should contain a single dashboard which includes all other device status like CPU, Link status, event logs etc.
- The SD-WAN should support report generation for Network statistics link utilization and path performance including latency, jitter, throughput.

- The SD-WAN must provide continuous performance monitoring reports of individual Link Quality/ Virtual Link Quality on daily, weekly, monthly, yearly etc.,
- The SD-WAN should support the option to go back in time and check for things like average throughput of the link, latency, jitter, etc.
- The SD-WAN should be able to generate system events/ historical logs for events that have taken place in the system such as a login, changes to configuration and system related errors or warnings.
- The SD-WAN will provide automated real time event alert mechanism.
- The SDWAN solution should have the ability to customize with report selection options and export reports as CSV format.
- The solution should have filtering and search capabilities.
- The SD-WAN should support granular Real-Time Monitoring and Historical Reporting like
- Statistics of bandwidth usage of each application.
- Flow of each application.
- Link Utilization

SD-WAN Router for SHQ/PSAP (State Head Quarters)

- Proposed SDWAN appliance must be rack mountable with minimum of Universal 6 x 1GbE LAN/WAN, 1 x USB, 8 GB RAM, 128 GB SSD
- The SDWAN appliance must be able to change the role of any ports using system configurations and without re-imaging the software.
- SDWAN appliances must be capable of terminating broadband, ILL, MPLS, 3G/4G, PPPoE connectivity.
- SDWAN solution must be able to use minimum 4 WAN links (2 MPLS and 2 Internet) together at same time.
- The appliance should support a minimum of 500 Mbps SD-WAN throughput from day 1.
- Should include the dynamic routing protocols like BGP & OSPF etc.
- Should be able to support VoIP traffic.
- Should support IPV6 from day one.
- Should support the IPsec VPN deployment modes: Gateway-to-gateway, hub-and-spoke, full mesh, redundant-tunnel, VPN termination in transparent mode.
- Should include IPsec Configuration Wizard for termination with popular third-party devices.
- Should support Built-in DHCP, NTP.
- This will act as a HUB or Gateway location, where SDWAN Gateway / Headend device to be provided.
- The device must support minimum of 36 Network groups.

Must support security features like Stateful firewall, URL/Domain based filtering, creating customized application signatures for application aware routing and IDS/IPS.

SD-WAN Router for DCC locations

- Proposed SDWAN appliance must be of desktop form factor with minimum of 4 Universal ports that can be configured as WAN, LAN (10/100/1000 RJ-45) Ports, 8GB RAM, and 1 USB port.
- The appliance should be a desk mount, energy friendly with fan-less design with heat sink for heat dissipation.
- The SDWAN appliance must be able to change the role of the RJ45 ports using system configurations and without re-imaging the software.
- SDWAN appliances must be capable of terminating broadband, ILL, MPLS, 3G/4G, PPPoE connectivity.
- SDWAN solution must be able to use minimum 2 WAN links together at same time.

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- The appliance should have a minimum of 10 Mbps of Aggregated SD-WAN throughput.
- Should include the dynamic routing protocols like BGP & OSPF etc.
- Should be able to support VoIP traffic.
- Should support IPV6 from day one.
- Should support the IPsec VPN deployment modes: Gateway-to-gateway, hub-and-spoke, full mesh, redundant-tunnel.
- Should include IPsec Configuration Wizard for termination with popular third-party devices.
- The device must support minimum of 36 Network groups.
- Must support security features like Stateful firewall, URL/Domain based filtering, creating customized application signatures for application aware routing and IDS/IPS.

Signature of Bidder	
Name:	
Designation	Seal of BA Organization
Place:	
Date:	

ANNEXURE 8

PRICE BID

To be uploaded as pdf (On Organization Letter Head)

EOI NO. RCIL/SR/ERS/2024-25/EOI/5

Date:12.09.2024

To,

The Joint General Manager (ERS)

RailTel Corporation India Limited,

Kerala Territory Office,

1st Floor, Eastern Entry Tower

Ernakulam South Railway Station

Ernakulam - 682016

TENDER NO: GEM/GARPTS/07082024/QZST58OPDSLW dated 07.08.2024 on (https://gem.gov.in/) portal

The RFP published by CDAC for the work vide GEM/GARPTS/07082024/QZST58OPDSLW dated 07.08.2024 on (https://gem.gov.in/) portal

please be referred for any clarifications.

			MPLS		SDWAN
			Quarterly Rental Charges	One Time Charges (OTC) (Rs.)	Quarterly Rental
SL No	State	Locations	(Rs.)		Charges (Rs.)
		PSAP (100 Mbps)	No quote		
		Srikakulam	No quote		
		Vizianagaram	No quote		
		Visakhapatnam Rural	No quote		
		Visakhapatnam City	No quote		
		Rajamahedravaram Urban	No quote		
		East Godavari	No quote		
		Krishna	No quote		
		Prakhasam	No quote		
		Nellore	No quote		
		Tirupati Urban	No quote		

		Chittoor	No quote	
		Kadapa	No quote	
1	Andhra Pradesh	Anantapuram	No quote	
		GUNTUR RURAL	No quote	
		WEST Godavari	No quote	
		Kurnool	No quote	
		VIJAYAWADA	No quote	
		GUNTUR URBAN		
		Parvathi Puram	No quote	
		Alluri Seetha Rama		
		Annamayya		
		Konaseema		
		Nandyal	No quote	
		Sri Satya Sai		
		WEST Godavari	No quote	
		Bapatla		
		PSAP (100 Mbps)	No quote	
		Papum Pare city	No quote	
		Papum Pare Rural	No quote	
		East Siang	No quote	
		Tawang		
		Tirap		
		Changlang	No quote	
		Lohit		
		Lower Dibang		
		Valley		
		Lower Subansiri		
		Lower Siang	No quote	
		West kameng		
2	Arunachal Pradesh	West Siang		
		Namsai		
		East Kameng		
		Upper Subansiri		
		Pakke kesang		
		Kurung Kumey		
		Kra-Daddi		
		Kamle		
		Leparada		
		Siang		
		Shi-Yomi		
		Upper Siang		

		Dibang Valley		1	
		Anjaw			
		Londing			
		PSAP (100 Mbps)	No quote		
		Kamrup	No quote		
		Baksa			
		Barpeta			
		Bongaigaon	No quote		
		Chirang			
		Dhuburi	No quote		
		Goalpara			
		Kokrajhar	No quote		
		South Salmara			
		Nalbari	No quote		
		Biswanath	No quote		
		Darrang			
		Dhemaji	No quote		
		Lakhimpur	No quote		
		Sonitpur			
		Udalguri	No quote		
		Charaideo	No quote		
		Golaghat	No quote		
3	Assam	Jorhat	No quote		
		Majuli			
		Sivsagar	No quote		
		Nagaon			
		Morigaon			
		East Karbi Anglong	No quote		
		Hojai	No quote		
		West Karbi-Anglong			
		Dibrugarh	No quote		
		Sadiya			
		Tinsukia	No quote		
		Cachar	No quote		
		Dima Hasao			
		Hailakandi			
		Karimganj	No quote		
		PSAP (100 Mbps)	No quote		
		PS-17	No quote		
		PS-26	No quote		
		PS- IT PARK	No quote		
		PS - MALOYA	No quote		
		PS- MANI MAJRA	No quote		

		1	PS MAULI JAGRAN	I	1	1 1
			PS- 03			
	4	Chandigarh	PS INDUSTRIAL AREA			
			PS-19			
			PS SARANGPUR	No quote		
			PS-49	<u> </u>		
			PS-31			
			PS-36			
			PS -39			
			PS-34			
			PS-11	No quote		
	5	Dadra Nagar Havali &Daman Diu	PSAP (100 Mbps)	No quote		
			Dadra Nagar Havali	No quote		
			Daman	No quote		
			Diu			
			PSAP (100 Mbps)			
	6	Goa	NORTH DCC			
			SOUTH DCC	No quote		
			PSAP (100 Mbps)			
			Solan			
			Shimla	No quote		
			Bilaspur			
			Mandi			
			Kullu			
	7	Himachal Pradesh	Hamirpur			
			kangra			
			Chamba			
			Baddi			
			Una	No quote		
			Sirmour			
			Kinnaur			
			Lahaul & Spiti			
			PSAP (100 Mbps)			
			Jammu MINI MERC(8 Mbps)			
			ANANTNAG			
			AWANTIPORA			
			BANDIPORA			
			BARAMULLA			
			BUDGAM			
			GANDERBAL			
I		I			L	

		HANDWARA		
		KULGAM		
	Jammu Kashmir	KUPWARA		
8		PULWAMA		
		SHOPIAN		
		SOPORE		
		DODA		
		KATHUA		
		KISHTWAR		
		POONCH		
		RAJOURI		
		RAMBAN		
		REASI		
		SAMBA		
		UDHAMPUR		
		PSAP (100 Mbps)	No quote	
		Ranchi		
		Bokaro		
		Dhanbad	No quote	
		Koderma	No quote	
		Hazaribag	No quote	
		Chaibasa		
		Seraikela		
		Jamshedpur		
		Garhwa	No quote	
		Palamu		
		Simdega		
		Godda		
9	Jharkhand	Sahebganj		
		Pakur	No quote	
		Deoghar	No quote	
		Dumka	No quote	
		Jamtara	No quote	
		Chatra		
		Latehar		
		Gumla		
		Lohardaga	No quote	
		Giridih		
		Ramgarh	No quote	
		Khunti		
		PSAP (100 Mbps)		
		BAGALKOTE	No quote	
		BENGALURU DIST	<u> </u>	

		BELAGAVI	No quote	l	
		BELLARY	No quote		
		BIDAR	110 4000		
		CHAMARAJANAGAR			
		CHIKKABALLAPURA	No quote		
		CHIKKAMANGALURU	No quote		
		CHITRADURGA	110 quote		
		DAKSHINA			
		KANNADA			
		DAVANAGERE	No quote		
		DHARWAD	No quote		
		GADAGA	No quote		
		KALBURGI DISTRICT	No quote		
		HASSAN	No quote		
		HAVERI	No quote		
		KGF	No quote		
		KODAGU			
10	Karnataka	KOLAR	No quote		
10	Ramataka	KOPPAL	No quote		
		MANDYA	No quote		
		MYSURU DISTRICT	No quote		
		RAICHUR	No quote		
		RAMANAGARA	No quote		
		SHIVAMOGGA	No quote		
		TUMKUR	No quote		
		UDUPI	110 quote		
		UTTARA KANNADA			
		VIJAYANAGARA	No quote		
		VIJAYAPURA	No quote		
		YADGIRI	No quote		
		BELAGAVI CITY	No quote		
		MANGALURU CITY	No quote		
		HUBLI-DHARWAD			
		CITY	No quote		
		KALBURGI CITY	No quote		
		MYSURU CITY	No quote		
		PSAP (100 Mbps)	No quote		
		Thiruvananthapuram City	No quote		
		Thiruvananthapuram Rural	No quote		
		Kollam City	No quote		
		Kollam Rural	No quote		
		Pathanamthitta	No quote		
		Alapuzha	No quote		
,					

		Kottayam	No quote	
		Idukki		
11	Kerala	Ernakulam City	No quote	
		Ernakulam Rural	No quote	
		Thrissur City	No quote	
		Thrissur Rural	No quote	
		Palakkad	No quote	
		Malapuram	No quote	
		Kozhikode City	No quote	
		Kozhikode Rural	No quote	
		Wayanad	No quote	
		Kannur City		
		Kannur Rural	No quote	
		Kasaragod		
		PSAP (100 Mbps)		
12	Ladakh	LADAK		
		KARGIL		
		PSAP (100 Mbps)	No quote	
		IMPHAL EAST	No quote	
		THOUBAL	No quote	
		CHANDEL	No quote	
		UKHRUL	No quote	
13	Manipur	BISHNUPUR	No quote	
		CHURACHANDPUR		
		SENAPATI	No quote	
		TAMENGLONG	No quote	
		PSAP (100 Mbps)	No quote	
		West Khasi Hills		
		West Jaintia Hills		
		East Jaintia Hills		
		West Garo Hills	No quote	
		South Garo Hills		
14	Meghalaya	South West Khasi Hills		
		Ribhoi		
		East Garo Hills		
		North Garo Hills	No quote	
		South West Garo Hills		
		Eastern West		
		Khasi Hills		
		PSAP (100 Mbps)	No quote	
		Kolasib		
		Champhai		

		Lunglei		
		Serchhip		
		Lawngtlai		
15	Mizoram	Siaha		
		Mamit		
		Saitual		
		Hnahthial		
		Mairang		
		Khawzawl		
		PSAP (100 Mbps)	No quote	
		Dimapur	No quote	
		Kohima	No quote	
		Longleng		
		Mokokchung	No quote	
16	Nagaland	Mon		
		Phek		
		Tuensang		
		Wokha	No quote	
		Zunheboto		
		PSAP (100 Mbps)	No quote	
		Angul	No quote	
		Balangir	No quote	
		Balasore	No quote	
		Bargarh	No quote	
		Berhampur	No quote	
		Bhadrak	No quote	
		Cuttack	No quote	
		Dhenkanal	No quote	
		Gajapati	No quote	
		Ganjam	No quote	
		Jagatsinghpur	No quote	
		Jajpur	No quote	
		Jharsuguda	No quote	
		Kalahandi	No quote	
		Kandhamal	No quote	
		Kendrapada	No quote	
		Keonjhar	No quote	
		Khurda	No quote	
17	Odisha	Koraput	No quote	
		Malkangiri	,	
		Mayurbhanj	No quote	
		Nabarangpur	No quote	
		Nayagarh	No quote	

I		Nuapada		
		Puri	No quote	
		Rayagada	No quote	
		Rourkela	No quote	
		Sambalpur	No quote	
		Subarnapur	No quote	
		Sundargarh	No quote	
		Bhubaneswar UPD	No quote	
		Cuttack UPD	No quote	
		Boudh	No quote	
		Deogarh	No quote	
		PSAP (100 Mbps)	No quote	
		Amritsar CP		
		Amritsar Rural		
		Batala		
		Bathinda		
		Barnala	No quote	
		Ferozpur	No quote	
		Faridkot	No quote	
		Fatehgarh Sahib	No quote	
		Fazilka		
		Gurdaspur	No quote	
		Hoshiarpur		
		Jalandhar CP	No quote	
		Jalandhar Rural	No quote	
		Kapurthala		
18	Punjab	Khanna		
		Ludhiana CP		
		Ludhiana Rural	No quote	
		Mansa		
		Moga		
		Malerkotla		
		Patiala	No quote	
		Pathankot		
		Roopnagar		
		SAS Nagar	No quote	
		SBS Nagar		
		Shri Mukatsar Sahib		
		Sangrur		
		Tarantarn		
		PSAP (100 Mbps)		
		Mangan DCC		
19	Sikkim	Namchi DCC		_

		Geyzing DCC	1	I
		Pakyong DCC		
		Soreng DCC		
20	Tripura	PSAP (100 Mbps)		
	·	PSAP (100 Mbps)	No quote	
		Almora	No quote	
		Bageshwar		
		Champawat		
		Chamoli		
		Dehradun	No quote	
		Haridwar	No quote	
		Nainital	No quote	
		Pauri Garhwal		
		Pithoragarh		
21	Utharakhand	Rudraprayag		
		Tehri Garhwal		
		Udham Singh Nagar	No quote	
		Uttarkashi		
		PSAP (100 Mbps)	No quote	
		Bidhannagar	No quote	
		Howrah	No quote	
		Barrackpore	No quote	
		Baruipur	No quote	
		Diamond Harbour	No quote	
		Chandannagar	No quote	
		Hoogly Rural	No quote	
		Barasat	No quote	
		Asansol	No quote	
		Coochbihar	No quote	
		Darjeeling	No quote	
		Jalpaiguri	No quote	
		Howrah Rural	No quote	
		Siliguri	No quote	
		Sundarban	No quote	
		Purba Medinipur	No quote	
		Krishnanagar	No quote	
22	West Bengal	Purba Bardhman		
	_	Birbhum	No quote	
		Paschim Medinipur		
		Bankura	No quote	
		Malda	No quote	
		Alipurduar	No quote	
		Raiganj	No quote	

		Dakshin Dinajpur	No quote	
		Kalimpong	No quote	
		Murshidabad	No quote	
		Purulia	No quote	
		Jhargram	No quote	
		Basirhat		
		Islampur		
		Ranaghat		
		Bangaon		
		Jangipur		
	CDAC	CDAC Tachnanark		
23 Technopark, Trivandrum	Technopark,	opark, CDAC Technopark (1Gbps)	No quote	
	Trivandrum	10000		

(A) Sub Total (MPLS + SDWAN) for 2 years Incl GST

Rs.

Internet Leased Line

ILL Quarterly Rental Other Charges, if any (Rs.) Total (Rs.)		internet Leased Line						
State Locations Charges (Rs.) Andhra Pradesh PSAP (100 Mbps) Arunachal Pradesh PSAP (100 Mbps) Assam PSAP (100 Mbps) Chandigarh PSAP (100 Mbps) No quote Chandigarh PSAP (100 Mbps) No quote Dadra Nagar Haveli, Daman & Diu PSAP (100 Mbps) For Goa PSAP (100 Mbps) Himachal Pradesh PSAP (100 Mbps) Andra PSAP (100 Mbps) Andra PSAP (100 Mbps) PSAP (100 Mbps) Andra PSAP (100 Mbps)				ILL	Other Charges if			
NoStateLocationsCharges (Rs.)1Andhra PradeshPSAP (100 Mbps)No quote2Arunachal PradeshPSAP (100 Mbps)No quote3AssamPSAP (100 Mbps)No quote4ChandigarhPSAP (100 Mbps)No quote5Haveli, Daman & DiuNo quote7PSAP (100 Mbps)No quote7Himachal PradeshPSAP (100 Mbps)8Jammu & KashmirPSAP (100 Mbps)9JAMMUMINI MERC (32Mbps)				Quarterly Rental	_			
Continue		State	Locations	Charges				
1 Pradesh PSAP (100 Mbps) No quote 2 Arunachal Pradesh PSAP (100 Mbps) No quote 3 Assam PSAP (100 Mbps) No quote 4 Chandigarh PSAP (100 Mbps) No quote Dadra Nagar Haveli, Daman & Diu PSAP (100 Mbps) 6 Goa PSAP (100 Mbps) 7 Himachal Pradesh PSAP (100 Mbps) 8 Jammu & Kashmir PSAP (100 Mbps) 9 JAMMU (32Mbps)	NO			(Rs.)		(NS.)		
Pradesh PSAP (100 Mbps) Arunachal Pradesh PSAP (100 Mbps) No quote 3 Assam PSAP (100 Mbps) No quote 4 Chandigarh PSAP (100 Mbps) No quote Dadra Nagar Haveli, Daman & Diu PSAP (100 Mbps) 6 Goa PSAP (100 Mbps) 7 Himachal Pradesh PSAP (100 Mbps) 8 Jammu & Kashmir PSAP (100 Mbps) 9 JAMMU (32Mbps)	1	Andhra		No quoto				
Pradesh PSAP (100 Mbps) No quote Assam PSAP (100 Mbps) No quote Chandigarh PSAP (100 Mbps) No quote Dadra Nagar Haveli, Daman & Diu PSAP (100 Mbps) Goa PSAP (100 Mbps) Himachal Pradesh PSAP (100 Mbps) Mo quote PSAP (100 Mbps) Jammu & Rashmir PSAP (100 Mbps) MINI MERC JAMMU (32Mbps)	T	Pradesh	PSAP (100 Mbps)	No quote				
Pradesh PSAP (100 Mbps) No quote 4 Chandigarh PSAP (100 Mbps) No quote 5 Dadra Nagar Haveli, Daman & Diu No quote 6 Goa PSAP (100 Mbps) 7 Himachal Pradesh PSAP (100 Mbps) 8 Jammu & Kashmir PSAP (100 Mbps) 9 JAMMU MINI MERC (32Mbps)	2	Arunachal		No quote				
4 Chandigarh PSAP (100 Mbps) No quote Dadra Nagar Haveli, Daman & Diu PSAP (100 Mbps) 6 Goa PSAP (100 Mbps) 7 Himachal Pradesh PSAP (100 Mbps) 8 Jammu & Kashmir PSAP (100 Mbps) 9 JAMMU (32Mbps)		Pradesh	PSAP (100 Mbps)	No quote				
Dadra Nagar Haveli, Daman & Diu PSAP (100 Mbps) G Goa PSAP (100 Mbps) Himachal Pradesh PSAP (100 Mbps) B Jammu & Kashmir PSAP (100 Mbps) MINI MERC (32Mbps)	3	Assam	PSAP (100 Mbps)	No quote				
5 Haveli, Daman & Diu PSAP (100 Mbps) 6 Goa PSAP (100 Mbps) 7 Himachal Pradesh PSAP (100 Mbps) 8 Jammu & Kashmir PSAP (100 Mbps) 9 JAMMU MINI MERC (32Mbps)	4	Chandigarh	PSAP (100 Mbps)	No quote				
Diu		Dadra Nagar						
Diu	5	Haveli, Daman &		No quote				
6 Goa PSAP (100 Mbps) 7 Himachal Pradesh PSAP (100 Mbps) 8 Jammu & Kashmir PSAP (100 Mbps) 9 JAMMU (32Mbps)		Diu		133 44333				
7 Himachal Pradesh PSAP (100 Mbps) 8 Jammu & Kashmir PSAP (100 Mbps) 9 JAMMU (32Mbps)			PSAP (100 Mbps)					
7 Pradesh PSAP (100 Mbps) 8 Jammu & Kashmir PSAP (100 Mbps) 9 JAMMU (32Mbps)	6	Goa	PSAP (100 Mbps)					
Pradesh PSAP (100 Mbps) 8 Jammu & Kashmir 9 JAMMU 100 Mbps MINI MERC (32Mbps)	7	Himachal						
8 Kashmir PSAP (100 Mbps) 9 JAMMU (32Mbps)	,	Pradesh	PSAP (100 Mbps)					
Kashmir PSAP (100 Mbps) 9 JAMMU (32Mbps)	Q	Jammu &						
9 JAMMU (32Mbps)		Kashmir	PSAP (100 Mbps)					
JAMMU (32Mbps)	9		MINI MERC					
1 40 The white and DCAD (400 Milera) No sweets		JAMMU	(32Mbps)					
10 Jnarknand PSAP (100 Mbps) No quote	10	Jharkhand	PSAP (100 Mbps)	No quote				

11	Karnataka	PSAP (100 Mbps)	
12	Kerala	PSAP (100 Mbps)	No quote
13	Ladakh	PSAP (100 Mbps)	
14	Manipur	PSAP (100 Mbps)	No quote
15	Meghalaya	PSAP (100 Mbps)	No quote
16	Mizoram	PSAP (100 Mbps)	No quote
17	Nagaland	PSAP (100 Mbps)	No quote
18	Odisha	PSAP (100 Mbps)	No quote
19	Punjab	PSAP (100 Mbps)	No quote
20	Sikkim	PSAP (100 Mbps)	
21	Tripura	PSAP (100 Mbps)	
22	Uttarakhand	PSAP (100 Mbps)	No quote
23	West Bengal	PSAP (100 Mbps)	No quote

(B) Sub Total (ILL) for 2 years incl GST

Rs

Grand Total (A +B) for 2 years incl GST

Rs

The submission of EMD, PBG, SD and Agreement with RCIL Non-Judicial paper by the selected Bidder will be sacrosanct selected Bidder.

Signature of Bidder	
Name:	
Designation	Seal of BA Organization
Place:	
Date:	

ANNEXURE 9

PROFORMA FOR PERFORMANCE BANK GUARANTEE

(On Stamp Paper of ₹ Two Hundred/requisite value)

То	
Th	e Joint General Manager (ERS)
Ra	ilTel Corporation India Limited,
Ke	erala Territory Office,
1 st	Floor, Eastern Entry Tower
Er	nakulam South Railway Station
Er	nakulam – 682016
CE	DAC Tender Ref No. GEM/GARPTS/07082024/QZST58OPDSLW dated 07.08.2024 on (https://gem.gov.in/) portal
1.	In consideration of the RailTel Corporation of India Limited (CIN: L64202DL2000GOI107905), having its registered office at Plate-A, 6 th Floor, Office Block Tower-2, East Kidwai Nagar, New Delhi – 110023 (herein after called "RailTel") having agreed to exempt
2.	We, the Bank do hereby undertake to pay the amounts due and payable under this Guarantee without any demur, merely on demand from the RailTel stating that the amount is claimed is due by way of loss or damage by the said Contractor of any of terms or conditions contained in the said Agreement by reason of the Contractor's failure to perform the said Agreement. Any such demand made on the Bank shall be conclusive as regards the amount due and payable by the Bank under this Guarantee. However, our liability under this guarantee shall be restricted to an amount not exceeding Rs
3.	We, the Bank undertake to pay the RailTel any money so demanded notwithstanding any dispute or disputes raised by the Contractor in any suit or proceedings pending before any court or Tribunal relating thereto our liability under this present being, absolute and unequivocal. The payment so made by us under this Bond shall be a valid discharge of our liability for payment there under and the Contractor shall have no claim against us for making such payment.
4.	We, the Bank further agree that the Guarantee herein contained shall remain in full force and effect during the period that would be taken for the performance of the said Agreement and that it shall continue to be enforceable till all the dues of the RailTel under or by virtue of the said

Date:

	Agreement have been fully paid an its claims satisfied or discharged or till RailTel conditions of the said Agreement have been fully and properly carried out by the sa discharges this Guarantee. Unless a demand or claim under the Guarantee is made	id contractor and accordingly on us in writing on or before
5.	We, the Bank further agree with the RailTel that the RailTel shall had consent and without affecting in any manner our obligations hereunder to vary any of the Agreement or to extend time of to postpone for anytime or from time exercisable by the RailTel against the said Contractor and to forbear or enforce any relating to the said Agreement and we shall not be relieved from our liability by real extension to the said Contractor or for any forbearance, act or omission on the part by the RailTel to the said Contractor or by any such matter or thing whatsoever who sureties would, but for this provision, have effect of so relieving us.	of the terms and conditions e to time any of the powers of the terms and conditions ason of any such variation, or t of RailTel or any indulgence
(nis Guarantee will not be discharge due to the change in the constitution of t indicate the name of Bank) lastly undertake not to revoke this Guarantee due previous consent of RailTel in writing.	
Da	ated the Day of 2024 for(Name of Bank) In the presence of	Witnesses:
	gnature of Bidder	
	ame:esignation	Seal of BA Organization
	ace:	J

ANNEXURE 10

NON-DISCLOSURE AGREEMENT

This Non-Disclosure Agreement (this "Agreement") is made and entered into on this day of, 2021 (the "Effective Date") at by and between RailTel Corporation of India Limited, (CIN: L64202DL2000GOI107905), a Public Sector Undertaking under Ministry of Railways, Govt. of India, having its registered and corporate office at Plate-A, 6th Floor, Office Block, Tower -2, East Kidwai Nagar, New Delhi-110023 & Southern Region office at 1-10-39 to 44, 6A, 6th Floor, Gumidelli Towers, Begumpet Airport Road, Opp. Shoppers Stop, Hyderabad- 500016, (hereinafter referred to as 'RailTel'), which expression shall unless repugnant to the context or meaning thereof, deem to mean and include its successors and its permitted assignees of the ONE PART, and) (CIN:_____), a company duly incorporated under the provisions Companies Act, its registered office at , (hereinafter referred to as ' of having '), which expression shall unless repugnant to the context or meaning thereof, deem to mean and include its successors and its permitted assignees of OTHER PART RailTel and shall be individually referred to as "Party" and jointly as "Parties" WHEREAS, RailTel and _______, each possesses confidential and proprietary information related to its business activities, including, but not limited to, that information designated as confidential or proprietary under Section 2 of this Agreement, as well as technical and non-technical information, patents, copyrights, trade secrets, know-how, financial data, design details and specifications, engineering, business and marketing strategies and plans, forecasts or plans, pricing strategies, formulas, procurement requirements, vendor and customer lists, inventions, techniques, sketches, drawings, models, processes, apparatus, equipment, algorithms, software programs, software source documents, product designs and the like, and third party confidential information (collectively, the "Information"); WHEREAS, the Parties have initiated discussions regarding a possible business relationship for WHEREAS, each Party accordingly desires to disclose certain Information (each Party, in such disclosing capacity, the "Disclosing Party") to the other Party (each Party, in such receiving capacity, the "Receiving Party") subject to the terms and conditions of this Agreement.

NOW THEREFORE, in consideration of the receipt of certain Information, and the mutual promises made in this Agreement, the Parties, intending to be legally bound, hereby agree as follows:

1. Permitted Use.

- (a) Receiving Party shall:
- (i) hold all Information received from Disclosing Party in confidence;
- (ii) use such Information for the purpose of evaluating the possibility of entering into a commercial arrangement between the Parties concerning such Information; and
- (iii) restrict disclosure of such Information to those of Receiving Party's officers, directors, employees, affiliates, advisors, agents and consultants (collectively, the "Representatives") who the Receiving Party, in its reasonable discretion, deems need to know such Information, and are bound by the terms and conditions of (1) this Agreement, or (2) an agreement with terms and conditions substantially similar to those set forth in this Agreement.
- (b) The restrictions on Receiving Party's use and disclosure of Information as set forth above shall not apply to any Information that Receiving Party can demonstrate:
- (i) is wholly and independently developed by Receiving Party without the use of Information of Disclosing Party;
- (ii) at the time of disclosure to Receiving Party, was either (A) in the public domain, or (B)known to Receiving Party;

- (iii) is approved for release by written authorization of Disclosing Party; or
- (iv) is disclosed in response to a valid order of a court or other governmental body in the India or any political subdivision thereof, but only to the extent of, and for the purposes set forth in, such order; provided, however, that Receiving Party shall first and immediately notify Disclosing Party in writing of the order and permit Disclosing Party to seek an appropriate protective order.
- (c) Both parties further agree to exercise the same degree of care that it exercises to protect its own Confidential Information of a like nature from unauthorized disclosure, but in no event shall a less than reasonable degree of care be exercised by either party.

2. <u>Designation</u>.

- (a) Information shall be deemed confidential and proprietary and subject to the restrictions of this Agreement if, when provided in:
- (i) written or other tangible form, such Information is clearly marked as proprietary or confidential when disclosed to Receiving Party; or
- (ii) oral or other intangible form, such Information is identified as confidential or proprietary at the time of disclosure.
- **3.** <u>Cooperation.</u> Receiving Party will immediately give notice to Disclosing Party of any unauthorized use or disclosure of the Information of Disclosing Party.
- **4.** <u>Ownership of Information</u>. All Information remains the property of Disclosing Party and no license or other rights to such Information is granted or implied hereby. Notwithstanding the foregoing, Disclosing Party understands that Receiving Party may currently or in the future be developing information internally, or receiving information from other parties that may be similar to Information of the Disclosing Party. Notwithstanding anything to the contrary, nothing in this Agreement will be construed as a representation or inference that Receiving Party will not develop products, or have products developed for it, that, without violation of this Agreement, compete with the products or systems contemplated by Disclosing Party's Information.
- **5.** <u>No Obligation</u>. Neither this Agreement nor the disclosure or receipt of Information hereunder shall be construed as creating any obligation of a Party to furnish Information to the other Party or to enter into any agreement, venture or relationship with the other Party.

6. Return or Destruction of Information.

- (a) All Information shall remain the sole property of Disclosing Party and all materials containing any such Information (including all copies made by Receiving Party) and its Representatives shall be returned or destroyed by Receiving Party immediately upon the earlier of:
 - (i) termination of this Agreement;
 - (ii) expiration of this Agreement; or
 - (iii) Receiving Party's determination that it no longer has a need for such Information.
- (b) Upon request of Disclosing Party, Receiving Party shall certify in writing that all Information received by Receiving Party (including all copies thereof) and all materials containing such Information (including all copies thereof have been destroyed.
- 7. <u>Injunctive Relief</u>: Without prejudice to any other rights or remedies that a party may have, each party acknowledges and agrees that damages alone may not be an adequate remedy for any breach of this Agreement,

and that a party shall be entitled to seek the remedies of injunction, specific performance and/or any other equitable relief for any threatened or actual breach of this Agreement.

8. Notice.

- (a) Any notice required or permitted by this Agreement shall be in writing and shall be delivered as follows, with notice deemed given as indicated:
- (i) by personal delivery, when delivered personally;
- (ii) by overnight courier, upon written verification of receipt; or
- (iii) by certified or registered mail with return receipt requested, upon verification of receipt.
- (b) Notice shall be sent to the following addresses or such other address as either Party specifies in writing.

Attn:		
Address:		
Phone:		
Email:		

RailTel Corporation of India limited:

9. Term, Termination and Survivability.

- (a) Unless terminated earlier in accordance with the provisions of this agreement, this Agreement shall be in full force and effect for a period of years from the effective date hereof.
- (b) Each party reserves the right in its sole and absolute discretion to terminate this Agreement by giving the other party not less than 30 days' written notice of such termination.
- (c) Notwithstanding the foregoing clause 9(a) and 9 (b), Receiving Party agrees that its obligations, shall:
- (i) In respect to Information provided to it during the Term of this agreement, shall survive and continue even after the expiry of the term or termination of this agreement; and
- (ii) not apply to any materials or information disclosed to it thereafter.
- **10.** <u>Governing Law and Jurisdiction</u>. This Agreement shall be governed in all respects solely and exclusively by the laws of India without regard to its conflicts of law principles. The Parties hereto expressly consent and submit themselves to the jurisdiction of the courts of New Delhi.
- **11.** <u>Counterparts.</u> This agreement is executed in duplicate, each of which shall be deemed to be the original and both when taken together shall be deemed to form a single agreement
- **12.** <u>No Definitive Transaction</u>. The Parties hereto understand and agree that no contractor agreement with respect to any aspect of a potential transaction between the Parties shall be deemed to exist unless and until a definitive written agreement providing for such aspect of the transaction has been executed by a duly authorized representative of each Party and duly delivered to the other Party (a "Final Agreement"), and the

Parties hereby waive, in advance, any claims in connection with a possible transaction unless and until the Parties have entered into a Final Agreement.

13. Settlement of Disputes:

- (a) The parties shall, at the first instance, attempt to resolve through good faith negotiation and consultation, any difference, conflict or question arising between the parties hereto relating to or concerning or arising out of or in connection with this agreement, and such negotiation or consultation shall begin promptly after a Party has delivered to another Party a written request for such consultation.
- b) In the event of any dispute, difference, conflict or question arising between the parties hereto, relating to or concerning or arising out of or in connection with this agreement, is not settled through good faith negotiation or consultation, the same shall be referred to arbitration by a sole arbitrator
- **14.** The sole arbitrator shall be appointed by CMD/RailTel out of the panel of independent arbitrators maintained by RailTel, having expertise in their respective domains. The seat and the venue of arbitration shall be New Delhi. The arbitration proceedings shall be in accordance with the provision of the Arbitration and Conciliation Act 1996 and any other statutory amendments or modifications thereof. The decision of arbitrator shall be final and binding on both parties. The arbitration proceedings shall be conducted in English Language. The fees and cost of arbitration shall be borne equally between the part.

15. CONFIDENTIALITY OF NEGOTIATIONS

Without the Disclosing Party's prior written consent, the Receiving Party shall not disclose to any Person who is not a Representative of the Receiving Party the fact that Confidential Information has been made available to the Receiving Party or that it has inspected any portion of the Confidential Information or that discussions between the Parties may be taking place.

16. REPRESENTATION

The Receiving Party acknowledges that the Disclosing Party makes no representation or warranty as to the accuracy or completeness of any of the Confidential Information furnished by or on its behalf. Nothing in this clause operates to limit or exclude any liability for fraudulent misrepresentation.

17. ASSIGNMENT

Neither this Agreement nor any of the rights, interests or obligations under this Agreement shall be assigned, in whole or in part, by operation of law or otherwise by any of the Parties without the prior written consent of each of the other Parties. Any purported assignment without such consent shall be void. Subject to the preceding sentences, this Agreement will be binding upon, inure to the benefit of, and be enforceable by, the Parties and their respective successors and assigns.

18. EMPLOYEES AND OTHERS

Each Party shall advise its Representatives, contractors, subcontractors and licensees, and shall require its Affiliates to advise their Representatives, contractors, subcontractors and licensees, of the obligations of confidentiality and non-use under this Agreement, and shall be responsible for ensuring compliance by its and its Affiliates' Representatives, contractors, subcontractors and licensees with such obligations. In addition, each Party shall require all persons and entities who are not employees of a Party and who are provided access to the Confidential Information, to execute confidentiality or non- disclosure agreements containing provisions no less stringent than those set forth in this Agreement. Each Party shall promptly notify the other Party in writing upon learning of any unauthorized disclosure or use of the Confidential Information by such persons or entities.

19. NO LICENSE

Nothing in this Agreement is intended to grant any rights to under any patent, copyright, or other intellectual property right of the Disclosing Party, nor will this Agreement grant the Receiving Party any rights in or to the Confidential Information of the Disclosing Party, except as expressly set forth in this Agreement.

20. RELATIONSHIP BETWEEN PARTIES:

Nothing in this Agreement or in any matter or any arrangement contemplated by it is intended to constitute a partnership, association, joint venture, fiduciary relationship or other cooperative entity between the parties for any purpose whatsoever. Neither party has any power or authority to bind the other party or impose any obligations on it and neither party shall purport to do so or hold itself out as capable of doing so.

agrees and acknowledges that, its Partners, employees, representatives etc.,by virtue of being associated with RailTel and being in frequent communication with RailTel and its employees, shall be deemed to be "Connected Persons" within the meaning of SEBI (Prohibition of Insider Trading) Regulations, 2015 and shall be bound by the said regulations while dealing with any confidential and/ or price sensitive information of RailTel shall always and at all times comply with the obligations and restrictions contained in the said regulations. In terms of the said regulations shall abide by the restriction on communication, providing or allowing access to any Unpublished Price Sensitive Information (UPSI) relating to RailTel as well as restriction on trading of its stock while holding such Unpublished Price Sensitive Information relating to RailTel					
22. <u>MISCELLANEOUS</u> .					
This Agreement constitutes the entire understanding among the Parties as to the Information and supersedes all prior discussions between them relating thereto. No amendment or modification of this Agreement shall be valid or binding on the Parties unless made in writing and signed on behalf of each Party by its authorized representative. The failure or delay of any Party to enforce at any time any provision of this Agreement shall not constitute a waiver of such Party's right thereafter to enforce each and every provision of this Agreement. In the event that any of the terms, conditions or provisions of this Agreement are held to be illegal, unenforceable or invalid by any court of competent jurisdiction, the remaining terms, conditions or provisions hereof shall remain in full force and effect. The rights, remedies and obligations set forth herein are in addition to, and not in substitution of, any rights, remedies or obligations which may be granted or imposed under law or in equity.					
IN WITNESS WHEREOF, the Parties have execute	ed this Agreement on the date set forth above.				
By Name:	RailTel Corporation India Limited:				
Title: By Name :					
Witnesses:	Title:				

ANNEXURE 11

PRE-BID AGREEMENT

(To be executed in presence of public notary on non-judicial stamp paper of the value of Rs. 100/-. The stamp paper has to be in the name of the BA)

This Pre-Bid Agreement (the " Agreement ") is made at New Delhi on thisDay of (month) 2022.	
BETWEEN	
M/s. RailTel Corporation Of India Limited, (CIN: L64202DL2000GOI107905) a company registered under the Companies Act 1956, having its registered and corporate office at Plate-A, 6 th Floor, Office Block, Tower-2, E Kidwai Nagar, New Delhi India – 110 023 and Southern Regional office at 1-10-39 to 44, 6A, 6th Floor, Gumid Towers, Begumpet Airport Road, Opp. Shoppers Stop, Hyderabad-500 016 (hereinafter referred to as "RailTel" wheexpression shall, unless repugnant to the context or meaning thereof, be deemed to include its successors a permitted assigns) of the FIRSTPART. AND M/sXXXX, (CIN:	ast elli ich ind red ate ich
RailTel andshall be hereinafter individually referred to as "Party" And collectively as "Parti" "Whereas,	es.
A) RailTel is a "Nava Ratna (Category-I)" CPSU of Ministry of Railways, having exclusive right of way along Ind Railways and has created an OFC backbone and associated transport and network infrastructure to provide carr class telecom services. RailTel has Unified License issued by DoT to provide a range of telecom services. RailTel a has two tier III certified data centres at Secunderabad and Gurugram. RailTel has created a slew of digital services I cloud, hosting, hosted Video Conferencing service, Aadhar Services, Content delivery platform, WIFI as a serv etc. RailTel has strong capabilities in managing telecom infrastructure, MPLS network infrastructure, data cen services like as (Infrastructure as a Service) and PaaS (Platform as a Service).	ier Iso ike ice
B)(DETAILS OF SECOND PART)	
C) RailTel had floated an EOI No: _datedpursuant to the RFP floated by End Custom for for End Customer Organization for agreed Scope of Work"(hereinafter referred as "The swork/project/tender"), and subsequently, based on the offer submitted by M/s XXXX towards the RailTel's EM/s XXXX has been selected by RailTel as Business Associate for the said Project.	aid
D) RailTel is in the process of participating in the tender issued by end customer, complete details of which had deliberately not been shared with XXXX and XXXX has waived its right to get the RFP document of end custom owing to confidentiality concern raised by the end customer. However, a limited scope of work on 'need to know basis and as detailed in clause 1.7 below, which will be carried out by XXXX has been shared with XXXX and base on the representation of "XXXX" that "XXXX" has read the said limited Scope of Work and has understood to contents thereof and that "XXXX" has sufficient experience to execute the said limited and defined scope of work the Parties have mutually decided to form a "Business association" wherein RailTel shall act as the "Bidder" at "XXXX" shall act as the "business associate" in terms of the said Tender and in accordance to the terms agree hereunder;	ner ow sed the ork,

Pact bank guarantee to end customer and accordingly "XXXX" shall submit Rupees ZZZZ as BG of pre integrity pact on back to back basis to RailTel before final submission of the said bid to end customer. (This is applicable on cases to case basis as per CIAL requirement. May please read in conjunction of the current RFP.)

F)	Party	hereby	acknowledges	that	RailTel	has	received	Rs. /-(Rs.	'
	fron	n M/s <u>XX</u>	XX as per the Te	rms a	nd condi	tions	of EOI no.	dated	

G) The Parties are thus entering into this Agreement to record the terms and conditions of their understanding and the matters connected therewith.

RailTel has agreed to extend all the necessary and required support to "XXXX" during the entire contract period.

NOW, THEREFORE, in consideration of the mutual covenants set forth herein it is hereby agreed by and between the Parties hereto as under:

1. SCOPE OF CO-OPERATION

- 1.1. Parties have agreed to form a "business association" to co-operate with each other on an exclusive basis with respect to execution of the said Project.
- 1.2.It has been further agreed between the Parties that Parties shall not bid individually for the said Project nor shall they enter into any arrangement with other parties for the purpose of bidding for the said Project during the validity of this Agreement.
- 1.3. The Parties also agree that the terms of the said EOI for limited and defined scope of work along with the Corrigendum's issued thereafter shall apply mutatis-mutandis to this Agreement.
- 1.4. The Parties further agree that they shall, enter into a 'Definitive Agreement' containing elaborate terms and conditions, role and responsibilities and respective scope of work of this Agreement after declaration of RailTel as the successful bidder of the said Project.
- 1.5.RailTel shall submit the PBG amounting Rs. XXXXX, earnest money deposit / EMD declaration (whichever is applicable) and performance bank guarantee to **End customer** and accordingly "XXXX" shall submit to RailTel, BG amounting to Rs.______ as the earnest money deposit. Further, XXXX shall also pay the performance bank guarantee in proportionate to the extent of its defined scope of work.
- 1.6. RailTel may further retain some portion of the work mentioned in the end organization's RFP, where RailTel has competence so that overall proposal becomes most winnable proposal.

XXXX agrees, undertakes and acknowledges that following shall be Scope of Work of XXXX out of the total project work.:

2. Technical Terms – As per CDAC /RCIL document

3. TERM AND TERMINATION

- 3.1. This Agreement shall come into force as of the date of signing and shall continue to be in full force and effect till the complete discharge of all obligations, concerning the carrying out of the said Project, except terminated earlier by the Parties in terms of this Agreement or in terms of the said project, whichever is applicable.
- 3.2. This Agreement can be terminated by either Parties forthwith in the event of happening of the following events:
- (a) End customer announces or notifies the cancellation of the said Project and / or withdrawing the said RFP.
- (b) The receipt of an official communication that End customer chooses not to proceed with RailTel for the said Project or RailTel is not short listed by End customer.
- (c) Material breach of any of the terms and conditions of this Agreement by either of the Parties and the same is not rectified by the defaulting Party beyond 15 (fifteen) days (ora reasonable time period as mentioned under the notice issued by the other Party) from the date of receipt of notice from the other Party to cure the said breach.

- 3.3. Parties agree and understand that as of the execution of this Agreement they are contractually bound and obligated to perform the services, obligations and the scope of work entrusted, should RailTel be declared as the successful bidder of the said Project. Any Party shall not withdraw its participation subsequent to execution of this Agreement, at any point in time except in case of material breach of any of the terms of the Agreement.
- 3.4. In case "XXXX" breach the terms of Agreement i.e. defaulting party in such case the balance unsupplied quantity or service shall be completed by RailTel i.e. non-defaulting party and cost for completion of that balance unsupplied quantity or service of such defaulting party shall be executed by RailTel at the risk and cost of such defaulting party.

4. Liability:

It is understood that the parties are entering into this pre-bid teaming agreement for requirement of submission of bid against the RFP floated by end customer for Implementation of Network Security System and Integration for end Customer Organization. Parties acknowledge and agree that "XXXX" shall be completely liable for the successful execution of this project, in relation to its defined scope of work (as detailed in clause 1.7 above), fully complying the end customer requirements. Accordingly, it is agreed that notwithstanding anything contained in the RFP document, "XXXX" shall be liable to RailTel with regard to its obligations and liability to complete the agreed and defined scope of work as detailed in clause 1.7 above.

5. EXCLUSIVITY

Parties agree to co-operate with each other for the purpose of the said Project on an exclusive basis with respect to applying for, submitting and execution of the said Project including providing of technical demo, proof of concept for the agreed and defined scope of work.

6. PAYMENT TERMS

The payment terms between the parties shall be only on receipt of payment from end customer.

7. TAXES

Parties agrees that they will comply with the Indian Income Tax Act in force from time to time and pay Indian Income Tax, as may be imposed / levied on them by the Indian - Income Tax Authorities, for the payments received by them for the Project under this agreement and any other taxes, cess, surcharge, etc. for their respective scope of works;

8. <u>INDEMNIFICATION</u>

- 8.1 Parties agree to and undertake to indemnify and hold each other, its officers, directors, agents and employees harmless, from and against any and all claims, demands, causes of action, losses, damages, costs and expenses (including attorney's reasonable fees, costs of investigation and defence) arising out of or resulting from any claim, action or other proceeding (including any proceeding by any of the indemnifying party's employees, agents or contractors) based upon:
- i. any breach or contravention of any of the terms, conditions, covenants of this Agreement by the Party;
- ii. Unethical business practices;
- iii. any acts or omission of the Party and/ or any of its employees, agents or contractors, and the liability for damages to property arising from or out of party operations in connection with the performance of this agreement;
- iv. any claim for taxes that might arise or be imposed due to this performance of Services hereunder;
- v. any representation or warranty or information furnished by the Party being found to be false;
- vi. Parties failure to pay all applicable compensation to its respective personnel;
- vii. death or personal injury to any person;

- viii. destruction or damage to any property by acts or omissions of either Party, its representatives or personnel;
- ix. any violation/non-compliance by the Party with any applicable laws governmental regulations or orders;
- x. any third-party liability;
- xi improper handling or misuse of the Confidential Information of the Party(ies) by the Party
- 8.2 XXXX shall be liable to all risks and consequences (including the risk of payments) suffered in the performance of services under the Project and undertakes to indemnify RailTel from and against any non-payments (of RailTel's share payable to RailTel), recoveries and claim from End Customer or any other cost or losses incurred due to default/non-performance on part of XXXX.

9. COMPLIANCES TO STATUTORY OBLIGATIONS

- 9.1. Parties shall also obtain and keep in place necessary insurance policies, Mediclaim policies, group insurance schemes of adequate value to cover their workmen, supervisors, etc. with regard to any accidents, injury or the liability under the Employee Compensation Act.
- 9.2. Parties shall observe and be responsible for the compliance of all labour laws (including labour cess) as per government notifications and shall maintain necessary records for the same and shall submit the same to RailTel when so required.
- 9.3. Parties shall duly maintain all records / registers required to be maintained by them under various labour laws mentioned above and shall produce the same before the concerned Statutory Authorities whenever required and called upon to do so.

10. <u>LEGAL STATUS</u>

This Agreement constitutes a contractual relationship and shall relate solely to the Project and shall not extend to other activities or be construed to create a corporation, body corporate, partnership or any other form of legal entity.

11. REPRESENTATIONS AND COVENANTS

- 11.1. Each Party represents and warrants to the other Party as follows:
- 11.1.1. That it has full capacity, power and authority and has obtained all requisite consents and approvals to, enter into and to observe and perform this Agreement and to consummate the transactions contemplated hereunder. Each of the Persons / personnel executing this Agreement on behalf of the each of the Parties have full capacity and authority to sign and execute this Agreement on behalf of the respective Parties;
- 11.1.2. The execution, delivery and consummation of, and the performance by it, of this Agreement shall not conflict with, violate, result in or constitute a breach of or a default under, (a) any contract by which it or any of its assets or properties, are bound or affected, and/or (b) its constitutional documents;
- 11.1.3. This Agreement constitutes its legal, valid and binding obligations, enforceable against it, in accordance with their terms under Applicable Statutory Law(s);
- 11.1.4. It has the right, authority and title to execute this Agreement;

12. SUBCONTRACTING BETWEEN PARTIES

If a Party subcontracts certain supplies or services pertaining to its scope of work to the other party, then the resulting relationship between such parties shall be governed by a separate subcontract. This Agreement shall not in any way be affected thereby except as stated otherwise in this Agreement

13. GOVERNING LAW AND JURISDICTION

The construction, validity and performance of this Agreement shall be governed in all respects by the Laws of India. The Parties hereby submit to the exclusive jurisdiction of the Indian courts at Delhi only.

14. GOOD FAITH NEGOTIATION AND DISPUTE RESOLUTION

The parties shall, at the first instance, attempt to resolve through good faith negotiation and consultation, any difference, conflict or question arising between the parties hereto relating to or concerning or arising out of or in connection with this agreement, and such negotiation or consultation shall begin promptly after a Party has delivered to another Party a written request for such consultation.

In the event of any dispute, difference, conflict or question arising between the parties here to, relating to or concerning or arising out of or in connection with this agreement, is not settled through good faith negotiation or consultation, the same shall be referred to arbitration by a sole arbitrator.

The sole arbitrator shall be appointed by CMD/RailTel out of the panel of independent arbitrators maintained by RailTel, having expertise in their respective domains. The seat and the venue of arbitration shall be New Delhi. The arbitration proceedings shall be in accordance with the provision of the Arbitration and Conciliation Act 1996 and any other statutory amendments or modifications thereof. The decision of arbitrator shall be final and binding on both parties. The arbitration proceedings shall be conducted in English Language. The fees and cost of arbitration shall be borne equally between the parties.

15. FORCE MAJEURE

"Force Majeure Event" shall mean any event beyond the reasonable control of the affected Party including acts of God, fires, earthquakes, strikes, pandemic, epidemics, lock down, and labour disputes, acts of war or terrorism, civil unrest, economic and financial sanctions, or acts or omissions of any Governmental Authority occurring on or after the Signature Date.

No Party shall be liable to the other if, and to the extent, that the performance or delay in performance of any of its obligations under this Agreement is prevented, restricted, delayed or interfered with, due to a Force Majeure Event. The Party affected by Force Majeure Event shall promptly inform the other Party in writing and shall furnish within 30 (thirty) days thereafter, sufficient proof of the occurrence and expected duration of such Force Majeure Event. The Party affected by Force Majeure Event shall also use all reasonable endeavours to mitigate the negative effects of such Force Majeure Event on such Party's ability to perform its contractual obligations. In the event of a Force Majeure Event, the Parties shall immediately consult with each other in order to find an equitable solution and shall use all reasonable endeavours to minimise the consequences of such Force Majeure Event. The occurrence of a Force Majeure Event shall however, not relieve a Party of any obligation to pay any sum due under this Agreement prior to the occurrence of the Force Majeure Event. If the Force Majeure lasts for more than 6 (six) months, the Parties may mutually decide in writing on the future course of action with respect to this Agreement.

16. INTELLECTUAL PROPERTY RIGHTS

- 16.1. Each Party shall remain the sole owner of all industrial or intellectual property rights, Technical Data, Know-How, designs, specifications and the like, generated or acquired before the signature, or beyond the scope of this agreement.
- 16.2. Each Party shall remain the sole owner of all industrial or intellectual property rights, technical data, know-how, design specifications and the like generated solely by that Party during the course of the performance of this agreement and shall not be free to used it by the other party and if the other party uses that intellectual property rights prior permission shall be taken with paying necessary fees for such rights.
- 16.3. In case of joint development, the work-share and associated ownership of intellectual property of each Party shall be mutually agreed upon and defined in advance in the definitive agreement for the specific program. However, should any invention be jointly made by the Parties in the performance of this agreement, without

neither Party being in a position to reasonably claim the ownership of said intellectual property right, the said right shall be jointly owned by the Parties and the corresponding measures of protection for both Parties of the said right as may be practicable shall be mutually agreed by both Parties and cost for such registration of such right shall be borne by the parties proportionately as per the ownership of the rights.

- 16.4 As on date, Parties confirms that there are no infringements of any Intellectual Property Rights of the products contemplated under this agreement, in accordance with the laws prevailing in the country.
- 16.5. The Parties undertake and confirm that the Technology / Knowhow / Design owned by each of them and intended to be put into use for execution of various Projects pursuant to this agreement has been originally developed by each of such Parties. The Parties are entitled to all the Intellectual Property Rights in Technology / Knowhow / Design intended to be put into use for execution of various Projects and no third-party Intellectual Property Rights have been put in to use either in their original or modified form without proper authorisation of such third party. The Parties further vouchsafes that the foregoing undertaking is actuated by truth and accuracy and no misrepresentation is being put into use for inducing each other to enter into this agreement.

17. **CONFIDENTIALITY**

- 17.1. During the term of this agreement, either party may receive or have access to technical information, as well as information about product plans and strategies, promotions, customers and related non-technical business in formation which the disclosing party considers to be confidential ("Confidential Information as per RFP tender document"). In the event Confidential Information is to be disclosed, the Confidential Information must be marked as confidential at the time of disclosure, or if disclosed orally but stated to be confidential, and be designated as confidential in writing by the disclosing party summarizing the Confidential Information disclosed and sent to the receiving party within thirty (30) days after such oral disclosure.
- 17.2. Confidential Information may be used by the receiving party only with respect to the performance of its obligations under this Agreement, and only by those employees of the receiving party and its subcontractors who have a need to know such information for purposes related to this Agreement, provided that such subcontractors have signed separate agreements containing substantially similar confidentiality provisions. The receiving party must protect the Confidential Information of the disclosing party by using the same degree of care to prevent the unauthorized use, dissemination or publication of such Confidential Information, as the receiving party uses to protect its own confidential information of like nature.
- 17.3. The obligations is not applicable to any information which is:
- 17.3.1. Already known by the receiving party prior to disclosure;
- 17.3.2. Publicly available through no fault of the receiving party;
- 17.3.3. Rightfully received from a third party without being responsible for its confidentiality;
- 17.3.4. Disclosed by the disclosing party to a third party without being responsible for its Confidentiality on such third party;
- 17.3.5. Independently developed by the receiving party prior to or independent of the disclosure;
- 17.3.6. Disclosed under operation of law;
- 17.3.7. Disclosed by the receiving party with the disclosing party's prior written approval.
- 17.4. XXXX agrees and acknowledges that XXXX, its Partners, employees, representatives etc. by virtue of being associated with RailTel and being in frequent communication with RailTel and its employees, shall be deemed to be "Connected Persons" within the meaning of SEBI (Prohibition of Insider Trading) Regulations, 2015 and shall be bound by the said regulations while dealing with any confidential and/or price sensitive information of RailTel. XXXX shall always and at all times comply with the obligations and restrictions contained in the said

regulations. In terms of the said regulations, XXXX shall abide by the restriction on communication, providing or allowing access to any Unpublished Price Sensitive Information (UPSI)relating to RailTel as well as restriction on trading of its stock while holding such Unpublished Price Sensitive Information relating to RailTel

17.5 Notwithstanding anything contained in this agreement, XXXX undertakes, agrees and acknowledges that being RailTel's Business Associate, XXXX shall maintain utmost confidentiality in relation to said Project. XXXX further, undertakes that any information relating to said Project which is or will be disclosed/ divulged by RailTel on need to know basis, will be received and treated by XXXX as strictly confidential and XXXX shall not, without the prior written consent of the RailTel or as expressly permitted herein, disclose or make available to any other person such information.

18. NOTICES

Notices, writings and other communications under this Agreement may be delivered by hand, by registered mail, by courier services or facsimile to the addresses as set out below:

To RailTel Corporation Of India Limited

To: RailTel Corporation of India Ltd

Attn: Executive Director / Southern Region

Address:1-10-39 to 44, 6A, 6th Floor, Gumidelli Towers, Begumpet Airport Road, Opp. Shoppers Stop, Hyderabad-

500016 No.: +91-40-27788000

To XXXX

I	0	:	XXXX

Kind Attn: _____ Address: _____ Mob. No.: Email:

19. <u>AMENDMENT</u>

No amendment or modification or waiver of any provision of these presents, nor consent to any departure from the performance of any obligations contained herein, by any of the Parties hereto, shall in any event be valid and effective unless the same is in writing and signed by the Parties or their duly authorized representative especially empowered in this behalf and the same shall be effective only in respect of the specific instance and for the specific purpose for which it is given.

20. PRIOR UNDERSTANDING

This Agreement contains the entire Agreement between the Parties to this Agreement with respect to the subject matter of the Agreement, is intended as a final expression of such Parties' agreement with respect to such terms as are included in this Agreement is intended as a complete and exclusive statement of the terms of such agreement, and supersedes all negotiations, stipulations, understanding, Agreements, representations and warranties if any, with respect to such subject matter, which precede or accompany the execution of this Agreement.

21. GENERAL

21.1. Binding Effect:

This Agreement shall be binding upon and inure to the benefit of the Parties here to and their respective legal successors.

21.2. Counterpart:

This Agreement may be executed simultaneously in 2 (two) counterparts, each of which shall be deemed to be original and all of which together shall constitute the same Agreement.

21.3. Non-Partnership:

- 21.3.1. This Agreement shall be on a principal-to-principal basis and shall not create any principal- agent relationship between the Parties.
- 21.3.2. Nothing in this Agreement shall be deemed to constitute a partnership or joint venture between the Parties or otherwise entitle either Party to have an authority to bind the other Party for any purpose.

21.4. Severability:

In the event any provision of this agreement is held invalid or un-enforceable by a court of competent jurisdiction, such provision shall be considered separately and such determination shall not invalidate the other provisions of this agreement and annexure/s which will be in full force and effect.

21.5. Waiver:

A failure by any Party to exercise or enforce any rights conferred upon it by this Agreement shall not be deemed to be a waiver of any such rights or operate so as to bar the exercise or enforcement thereof at any subsequent time.

21.6. Time is of essence:

Time is the essence of this agreement and the Parties herein agree and acknowledge to abide by the same.

22. <u>Miscellaneous</u>

- 22.1. No Party to this agreement will have any rights or obligations arising from or in relation to this agreement in excess of those rights and obligations expressly declared herein.
- 22.2. No Party to this agreement is entitled to sell, assign or otherwise transfer any of its rights and/or obligations arising from or in relation to this agreement to any third party, without the prior written consent of the other Party of this agreement.
- 22.3. Each Party shall be solely responsible for its own actions or failures to act and for its own commitments and undertakings. Neither Party shall present itself as the representative or agent of the other Party, nor shall it have the power or the authority to commit the other Party, unless it receives the other Party's prior written consent.
- 22.4. No release shall be made by any Party to the news media or the general public relating to this agreement and/or the subject matter thereof without prior written approval of the other Party.
- 22.5. During the term of this agreement, each party shall refrain from taking any action or attempt to take any action with the intent of impairing or causing prejudice to the business relationship, whether existing or prospective that subsists between the other party and its customers and business partners. Each party shall also desist from inducing or influencing or attempting to induce or influence any customer or business partner, whether existing or prospective of the other party, resulting into prejudice or detriment to business prospects of the other party.

Furthermore, Parties shall not compete with or cause detriment to the business prospects of each other by making use of confidential information, whether in its embodied or disembodied form, shared pursuant to this agreement.

use of confidential information, whether in its embodied or disembodied form, shared pursuant to this agreement.				
IN WITNESS WHEREOF, the Parties hereto have executed this Agreement as of the day and year first above written.				
For RailTel Corporation Of India Limited	For XXXX			
Authorised Signatory	Authorized Signatory			
Name: Designation:	Name Designation:			
In Presence of witness				
Signature:	Signature:			
Name:	Name:			
Address:	Address:			

Annexure 12

FORMAT FOR AFFIDAVIT TO BE UPLOADED BY BA ALONGWITH THE EOI

DOCUMENTS

(To be executed in presence of Public be in the name of the BA) **	notary on non-judicial stamp paper of the value of Rs. 200/-The paper has to
· I	(Name and designation)** appointed as the attorney/authorized
signatory of the BA (including its const	ituents), M/s (hereinafter called the BA) for the purpose of the EOI documents
for the work of	as per the EOI No.
of (RailTel Corporation of India Limited	d), do hereby solemnly affirm and state on the behalf of the BA
including its constituents as under:	

- 1. I/we the BA (s), am/are signing this document after carefully reading the contents.
- 2. I/we the BA(s) also accept all the conditions of the EOI and have signed all the pages in confirmation thereof.
- 3. I/we hereby declare that I/we have downloaded the EOI documents from RailTel website www.railtelindia.com. I/we have verified the content of the document from the website and there is no addition, no deletion or no alternation to be content of the EOI document. In case of any discrepancy noticed at any stage i.e., evaluation of EOI, execution of work or final payment of the contract, the master copy available with the RailTel Administration shall be final and binding upon me/us.
- 4. I/we declare and certify that I/we have not made any misleading or false representation in the forms, statements and attachments in proof of the qualification requirements.
- 5. I/we also understand that my/our offer will be evaluated based on the documents/credentials submitted along with the offer and same shall be binding upon me/us.
- 6. I/we declare that the information and documents submitted along with the EOI by me/us are correct and I/we are fully responsible for the correctness of the information and documents, submitted by us.
- 7. I/we undersigned that if the certificates regarding eligibility criteria submitted by us are found to be forged/false or incorrect at any time during process for evaluation of EOI, it shall lead to forfeiture of the EOI EMD besides banning of business for five years on entire RailTel. Further, I/we (insert name of the BA)** and all my/our constituents understand that my/our constituents understand that my/our offer shall be EMD rejected.
- 8. I/we also understand that if the certificates submitted by us are found to be false/forged or incorrect at any time after the award of the contract, it will lead to termination of the contract, along with forfeiture of EMD/SD and Performance guarantee besides any other action provided in the contract including banning of business for five years on entire RailTel.

DEPONENT

SEAL AND SIGNATURE OF THE BA

VERIFICATION

DEPONENT Place: Dated: SEAL AND SIGNAURE OF THE BA **The contents in Italics are only for guidance purpose. Details as appropriate, are to be filled in suitably by BA. Attestation before Magistrate/Notary Public. Signature of Bidder	I/We above named EOI do hereby solemnly affirm and verify that the contents of my/our above affidavit are true and correct. Nothing has been concealed and no part of it is false.	
Place: Dated: SEAL AND SIGNAURE OF THE BA **The contents in Italics are only for guidance purpose. Details as appropriate, are to be filled in suitably by BA. Attestation before Magistrate/Notary Public. Signature of Bidder	DEPONENT	
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Attestation before Magistrate/Notary Public. Signature of Bidder		
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Name:		e. Details as appropriate, are to be filled in suitably by BA.
Name:		
Designation	Signature of Bidder	
Place:	Name:	
	Designation	Seal of BA Organization
Date:	Place:	
	Date:	





