



**रेलटेल कॉर्पोरेशन ऑफ इंडिया लिमिटेड (आर सी आई
एल)
RailTel Corporation of India Limited (RCIL)**

Expression of Interest for Selection of System Integrator

For

**“Provision of VOIP based Train Control Communication System Over Southern
Railway”**

Electronic EoI Document

Expression of Interest

EoI No: - RailTel/SR/SC/Mktg/EOI/SR-VOIP-TCCS

EXPRESSION OF INTEREST NOTICE

e-Eol No. Eol No: - RailTel/SR/SC/Mktg/EOI/SR-VOIP-TCCS RailTel Corporation of India Ltd. (RailTel) invites bids against e-Eol from RailTel's Empaneled Business Associates for Selection of System Integrator for the work of "Provision of VOIP based Train Control Communication System Over Southern Railway" **Deputy Chief Signal &Telecommunication Engineer/Projects/I Chennai, Proj1MS_VOIP-TCCS_24_RT01 Dated: 07.10.2024 (Open Tender).**

The details are as under: -

a)	Closing date for Submission of e-Bids	Up to 09:30 hrs. of 29.10.2024 (Online)
b)	Date of opening of E-Bids	Up to 09:45 hrs. of 29.10.2024 (Online)
c)	Eol Estimated Value	Rs. 19,41,56,593/-
d)	Earnest Money Deposit (EMD)	Rs. 11,20,800/- (Rupees Eleven Lakhs Seventy Thousand Eight Hundred Only) in the form of Bank Guarantee / online payment as per format in Annexure-5 Chapter-6. Validity of the BG should be 180 days from the Last Date of submission of Deputy Chief Signal &Telecommunication Engineer/Projects/ Chennai Division, Tender No: Proj1MS_VOIP-TCCS_24_RT01 Dated: 07.10.2024
e)	Cost of Eol Document	Nil
f)	e-Eol portal for Submission of Bids	https://railtel.eNivida.com
g)	Place of Opening of Eol	The Office of Executive Director, RailTel Corporation of India Ltd., 1-10-39 to 44, 6A, 6th Floor, Begumpet Airport Road, opp. Shoppers Stop, Begumpet, Hyderabad- 500 016
h)	Bidding Type	(Single Stage)
i)	Tender Type	Online

Note:

Eol Notice and link for Eol Document are available on RailTel's website and e-Eol portal <https://railtel.eNivida.com> for download. For online bid submission the bidder will have to necessarily download an official online copy of the Eol documents from e-Nivida Portal. All future Information viz. corrigendum/addendum/amendments etc. for this Eol shall be posted on the RailTel's website and e-Eol Portal only. Printed copy of Eol document will not be sold from RailTel office. Bid will be submitted online on e-Nivida Portal only.

The bidder shall bear all costs associated with the preparation, submission/participation in the bid. RailTel in no way will be responsible or liable for these costs regardless of the conduct or outcome of the bidding process.

This Eol is covered under the Integrity Pact Program of RailTel and bidders are required to sign the Integrity Pact and submit the same to RailTel along with the bids. Eol received without a signed copy of the Integrity Pact document shall be liable to be **REJECTED**.

Hereinafter the **Office of Deputy Chief Signal &Telecommunication Engineer/Projects/I Chennai, Proj1MS_VOIP-TCCS_24_RT01 Dated: 07.10.2024 (Open Tender).** and this EOI document will be referred as "EOI".

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CHAPTER-1: OFFER LETTER

To
The Executive Director,
RailTel Corporation of India Ltd.,
1-10-39 to 44, 6A, 6th Floor,
Begumpet Airport Road, opp. Shoppers Stop,
Begumpet, Hyderabad- 500 016.

1. I/We_____ have read the various conditions detailed in Eol documents and Office of Deputy Chief Signal &Telecommunication Engineer/Projects/I Chennai, Proj1MS_VOIP-TCCS_24_RT01 Dated: 07.10.2024 Dt. 07.10.2024 (Open Tender). (attached here to and hereby agree to ABIDE BY THE SAID CON-DITIONS. I/We also agree to keep this offer open for acceptance for a period of 90 days from the date of submission and in default thereof, I/We will be liable for face action. I/We offer todo the work at the rates quoted in the attached schedules and hereby bind myself/ourselves to complete the work of subject Eol within timelines as specified in of Deputy Chief Signal &Telecommunication Engineer/Projects/I, Chennai Division Tender from the date of issue of LOA. I/We also hereby agree to abide by the Various Conditions of Eol/Contract/ Deputy Chief Signal &Telecommunication Engineer/Projects/I, Chennai Division Tender and to carry out the sup-plies/services according to the Specifications for items/materials and works laid down by Rail-Tel.

2. I/We have submitted the EMD in the form of Bank Guarantee/ online payment on eNivida portal and accept the conditions of the EMD clause. Action will be taken,

I/We withdraw or modify the offer within validity period or do not deposit the PBG (Performance Bank Guarantee) as mentioned in Clause 4.A.8 after issue of LOA,

Or

I/We do not execute the contract agreement within 15 days after receipt of notice issued by RailTel that such documents are ready,

Or

I/We do not commence the work within 15 days after receipt of orders to that effect.

Until a formal agreement is prepared and executed the acceptance of this Eol document shall constitute a binding contract between us subject to modifications, as may be mutually agreed to between us and indicated in the "Letter of Acceptance" of my/our offer for this work.

SIGNATURE OF CONTRACTOR (S)

Date

SIGNATURE OF WITNESS

CONTRACTOR (S) ADDRESS

1.

2.

CHAPTER- 2A: Deleted

CHAPTER 2B: Deleted

CHAPTER-3: SCOPE OF WORK AND TECHNICAL REQUIREMENTS.

The scope of work will broadly include survey, design, procurement, installation, testing and commissioning of - Provision of VOIP based Train Control Communication System Over Southern Railway.

3.A. Introduction

3.A.1 About RailTel

RailTel Corporation of India Limited (RailTel), an ISO-9001:2000 organization is a Government of India undertaking under the Ministry of Railways. The Corporation was formed in Sept 2000 with the objectives to create nationwide Broadband Telecom and Multimedia Network in all parts of the country, to modernize Train Control Operation and Safety System of Indian Railways and to contribute to realization of goals and objective of national telecom policy 1999.

RailTel with strong nationwide presence is committed to bring cutting edge technology and offer innovative services to the Indian Telecom market. RailTel is in the forefront in providing nationwide Broadband Telecom & Multimedia Network in all parts of the country. With its Pan India high-capacity network, RailTel is working towards creating a knowledge society at various fronts.

In addition, RailTel with its rich experience in the domain of Telecom and ICT field have been selected for implementation of various mission-mode Govt. projects in the telecom field including National Optical Fibre Network (NOFN), National Knowledge Network (NKN) and NE-I & NE-II under USOF/DoT etc.

In line with its commitment to bring next generation telecommunication technologies and services to people across the length and breadth of the country, RailTel is already providing high speed Wi-Fi network at train stations across the country.

3.A.1.1 Scope of Work.

As per the Deputy Chief Signal & Telecommunication Engineer/Projects/I Chennai, Chennai Division Tender.

All the drawings and other documents can be downloaded from <https://www.ireps.gov.in/>.

Bidder's Responsibility

As per the **Deputy Chief Signal &Telecommunication Engineer/Projects/I Chennai, Chennai Division** Tender document attached.

3.A.1.2 Compliance to Technical Requirements

As per the Deputy Chief Signal &Telecommunication Engineer/Projects/I Chennai, Chennai Division Tender document attached.

In the offer, the bidder shall include deviation certificate (Form No. 3 of Chapter 6) statement for compliance of terms and conditions mentioned in the EoI document (which also includes Deputy Chief Signal &Telecommunication Engineer/Projects/I Chennai, Chennai Division Tender document).

In case of partially compliant or non-compliant bid, RailTel reserves the rights to **REJECT** the bid without assigning any reason.

3.B. INSPECTION AND SUPERVISION OF INSTALLATION, TESTING & COMMISSIONING

3.B.1. Inspection

As per the Deputy Chief Signal &Telecommunication Engineer/Projects/I Chennai Tender document attached.

3.B.2. Installation

As per the Deputy Chief Signal &Telecommunication Engineer/Projects/I Chennai Tender document attached.

3.B.5 Final Acceptance

As per the Deputy Chief Signal &Telecommunication Engineer/Projects/I Chennai Tender document attached.

3.B.6 LOCAL CONTENT / PUBLIC PROCUREMENT (Preference to Make in India), Order 2017

Letter issued by Department of Industrial Promotion and Policy (DIPP) (now renamed as the Department for Promotion of Industry and Internal Trade (DPIIT)) under the Ministry of Commerce and Industry regarding PPP-MII policy issued vide their order No. P-45021/2/2017-PP (BE- II) dated 16-09-2020, (as amended from time to time) shall be applicable for this tender. Bidder should submit LC as per Annexure-4

3.C. TRAINING, VENDOR DATA REQUIREMENT, DOCUMENTATION, AND DESIGN GUIDE-LINES

3.C.1 Training

As per the Deputy Chief Signal &Telecommunication Engineer/Projects/I Chennai Tender document attached.

3.C.2 Vendor Data Requirement and Documentation

As per the Deputy Chief Signal &Telecommunication Engineer/Projects/I Chennai Tender document attached.

CHAPTER- 4A: COMMERCIAL TERMS & CONDITIONS

4.A.1 Offer letter and Validity of offer

As per the Deputy Chief Signal &Telecommunication Engineer/Projects/I Chennai Tender document attached.

The bidder shall complete the offer letter (Chapter-1) and the Price Schedule (Chapter-2). The offer should remain valid from the date of opening of EOI including the date of opening for a minimum period of days as indicated in Bid Data Sheet (BDS).

4.A.2 Warranty

As per the Deputy Chief Signal &Telecommunication Engineer/Projects/I Chennai Tender document attached.

4.A.2.1 Warranty Support

As per the Deputy Chief Signal &Telecommunication Engineer/Projects/I Chennai Tender document attached.

4.A.3 Long Term Maintenance Support

As per the Deputy Chief Signal &Telecommunication Engineer/Projects/I Chennai Tender document attached.

4.A.4 Implementation timeline

As per the Deputy Chief Signal &Telecommunication Engineer/Projects/I Chennai Tender document attached.

4.A.5 Project Deployment

The successful bidder shall submit a detailed implementation plan as per the project deliverables timelines before the commencement of the project.

The successful bidder shall conduct a detailed study of functional and technical requirements of the work to make the required system configuration and design modifications to its solution if required in order to achieve the desired functionality. However, the same must be accepted and approved by RailTel/Customer.

Submission of Design Document for proposed Solution indicating all the components of the infrastructure of system for RailTel/Customer approval.

Installation and commissioning of software, hardware and equipment as per terms and conditions of the EOI and Deputy Chief Signal &Telecommunication Engineer/Projects/I Chennai Tender.

Carry out all the customization/configuration activities as identified during Design phase by RailTel/ Customer.

RailTel reserves the right to seek customization to meet its requirements.

4.A.6 Payment Terms

4.A.6.1 Payment Terms for Capex Items:

The payment terms will be as per. Deputy Chief Signal &Telecommunication Engineer/Projects/I Chennai Tender document on a back-to-back basis on receipt of payment from Deputy Chief Signal &Telecommunication Engineer/Projects/I Chennai incl any cess/charges levied by SRly. All terms and conditions shall be as per Deputy Chief Signal &Telecommunication Engineer/Projects/I Chennai Tender.

Accounting unit/bill passing unit for the supplies and services under SOR is Executive Director/SR. Bills to be submitted to the authorized representative of Executive Director/SR for certifying receipt of material & services, for passing for payment.

The breakup of taxes has to be furnished and same should be reflected in the bills, Invoice should be visible in GSTR 2B or in relevant Reports of GST Portal as per GST Act so that input GST credit can be availed by RailTel (RCIL).

All invoices will be raised by the contractor state-wise.

4.A.7. Security deposit (SD) and Performance Bank Guarantee (PBG)

4.A.7.1. Security Deposit (SD):

As per the Deputy Chief Signal &Telecommunication Engineer/Projects/I Chennai Tender document attached.

The Buyer also reserves the right to forfeit the Security Deposit of the seller during the delivery phase in the event the seller is unable to meet contractual obligations.

4.A.7.2. Performance Bank Guarantee (PBG):

As per the Deputy Chief Signal &Telecommunication Engineer/Projects/I Chennai Tender document attached.

RailTel reserves the right to invoke the Performance Bank Guarantee submitted by bidder, in case of the following:

- a. The items supplied by bidder fail to achieve the performance as stipulated in this and Deputy Chief Signal &Telecommunication Engineer/Projects/I Chennai Tender documents or
- b. The bidder fails to provide the warranty and other services including SLA in scheduled time frame, as stipulated in this document or
- c. The bidder delays providing the warranty services as stipulated in this document.

4.A.8 Verification of BG for SD/PBG –

A separate advice of the SD/PBG will invariably be sent by the SD/PBG issuing bank to the RailTel's Bank through SFMS and only after this the SD/PBG will become acceptable to RailTel. It is therefore in own interest of bidder to obtain RailTel's bank IFSC code, its branch and address and advise these particulars to the SD/PBG issuing bank and request them to send advice of SD / PBG through SFMS to the RailTel's Bank.

The onus is on the successful bidder to ensure submission of SD/PBG for complete contractual period as mentioned above.

4.A.9. Taxes & Duties

The price quoted in the offer should be firm, fixed indicating the breakup and inclusive of all taxes & duties like import, custom, antidumping, CGST, SGST, IGST, UTGST etc. The Offer should be inclusive of packing, forwarding, freight upto destination, insurance charges.

Bidder shall quote all-inclusive rates, but there shall be break up of basic price and all type of applicable taxes such as SGST/CGST/IGST/UT GST along with respective HSN/SAC Code under GST Law (Including tax under reverse charges payable by the recipient).

Bidder shall issue valid tax invoice to RailTel for availing proper credit of CGST/SGST/IGST/UTGST in case of award of Contract. GST will not be reimbursed in the absence of valid tax invoice.

For all the taxable supplies made by the vendor, the vendor shall furnish all the details of such taxable supplies in the relevant returns to be filed under GST Act.

If the vendor fails to comply with any of the above, the vendor shall pay to purchaser any expense, interest, penalty as applicable under the GST Act.

In case of incorrect reporting of the supply made by the vendor in the relevant return, leading to disallowance of input credit to RailTel, the vendor shall be liable to pay applicable interest under the GST Act to the credit of RailTel. The same provisions shall be applicable in case of debit/credit notes.

Wherever the law makes it statutory for the Purchaser to deduct any amount towards GST at sources, the same will be deducted and remitted to the concerned authority.

In regard to the works contract, the Bidder should have registration no. of GST in the respective state where work is to be executed and shall furnish GST registration certificate on award of LOA.

The imposition of any new tax and/or increase/ in the aforesaid taxes, duties levies, after the last stipulated date for the receipt of EOI including extensions if any and the bidder there upon necessarily and properly pays such taxes/levies/cess, the bidder shall be reimbursed the amount so paid, provided such payments, if any, is not, in the opinion of RailTel attributable to delay in execution of work within the control of bidder. The bidder shall, within

a period of 30 days of the imposition of any such tax or levy or cess, give a written notice thereof to RailTel that the same is given pursuant to this condition, together with all necessary information including details of input credit relating thereto. In the event of non-payment/default in payment of any of the above taxes, RailTel reserves the right to withhold the dues/payments of bidder and make payment to state/Central Government authorities as may be applicable. However, if the rates are reduced after the last stipulated date for receipt of EOI, bidder has to pass on the benefits to RailTel.

In case of imported equipment, Anti-Dumping duty if applicable on the equipment proposed to be supplied by OEM/Bidder as per extant instructions of Ministry of Commerce/Finance Government of India, has to be borne by the Bidder and shall be deducted from the amount payable to the bidder at the time of making payment to the firm, if this duty amount is paid to Custom Authority by RailTel.

4.A.10. Service Level Agreement (SLA) and Penalties during warranty period

As per the Deputy Chief Signal & Telecommunication Engineer/Projects/I Chennai Tender document attached.

4.A.11. Manpower Support

As per the Deputy Chief Signal & Telecommunication Engineer/Projects/I Chennai Tender document attached.

4.A.12 Insurance

The Contractor shall take out and keep in force a policy or policies of insurance against all liabilities of the Contractor or the Purchaser at common law or under any statute in respect of accidents to persons who shall be employed by the contractor in or around the site for the purpose of carrying out the works on the site. The Contractor shall also take out and keep in force a policy or policies of Insurance against all recognized risks to their offices and depots. Such insurance shall in all respects be to the approval of the Purchaser and if he so requires, in his name.

The Contractor shall take out and keep in force a policy or policies of insurance from the date, the delivery of material starts (including the transit portion) against all liabilities of the Contractor or the Purchaser. The contractor shall take out and keep in force a Policy or policies of Insurance for all materials covered in schedule of requirement irrespective of whether used up in the portion of work already done or kept for the use in the balance portion of the work until such material are provisionally handed over to RailTel. The goods will be issued by purchaser to supplier and risk of goods shall remain with supplier until the issue of final acceptance by RailTel/ Deputy Chief Signal & Telecommunication Engineer/Project/TPJ Insurance policy has to be kept valid by the contractor till issue of final acceptance by RailTel (RCIL)/ Deputy Chief Signal & Telecommunication Engineer/Projects/I Chennai Tender.

The Contractor should also ensure the stores brought to site, against risks in consequence of war and invasion, as required under the Emergency Risk (Goods) Insurance Act in force from time to time.

4.A.13 Liquidated Damages

Liquidated damage shall be as per Deputy Chief Signal &Telecommunication Engineer/Projects/I Chennai Tender condition and all the LD except those attributable purely to RailTel, imposed by Deputy Chief Signal &Telecommunication Engineer/Projects/I Chennai shall be recovered from the contractor.

4.A.14 Transportation

The rates quoted should be CIP destination. The destination shall be Site Locations of Deputy Chief Signal &Telecommunication Engineer/Projects/I Chennai which shall be indicated by RailTel.

It shall be the responsibility of Bidder to transport the equipment to site for the Installation & Commissioning. Materials not installed / not to be installed at one location need to be shipped from that location to another location by the bidder as may be decided by Executive Director /SR RailTel. All transportation cost to be borne by the bidder.

4.A.19 Statutory Deductions

These will be made at source as per the rules prevalent in Deputy Chief Signal &Telecommunication Engineer/Projects/I Chennai Tender.

4.A.20 Qualification Criteria

Qualifying criteria under this clause lays down minimum acceptable qualifications in various areas to ensure that qualified bidder has necessary experience, technical expertise, equipment and financial and human resources to successfully complete the project. Bids from bidders not meeting these qualification criteria may be liable to be **REJECTED**.

4.A.20.1 Qualification Requirements of Bidders: To be eligible for Qualification an individual Bidder, shall fulfil the following conditions of eligibility:

4.A.20.1.1 Technical Capacity: Tenderer must have successfully completed or substantially completed any one of the following categories of work(s) during the last 07 (SEVEN) years, ending last day of month previous to the one in which tender is invited.

One Similar work, each costing not less than the amount equal to 50% of the advertised value of the tender.

(OR)

Two Similar works, each costing not less than the amount equal to 30% of the advertised value of the tender.

(OR)

Three Similar works, each costing not less than the amount equal to 15% of the advertised value of the tender.

Similar Nature of Work: For satisfying eligibility criteria for the subject tender, similar nature of work means “Any work involving supply, testing and commissioning of VOIP based TCCS system or IP Exchange or IPMPLS or Network connectivity for Railways or any other Government organization or any carrier class operator.” as per Deputy Chief Signal &Telecommunication Engineer/Projects/I Chennai Tender.

4.A.20.1.2 Financial Capacity: The tenderer must have minimum average annual contractual turnover of V/N crores: where

V= Advertised EOI value of the tender in crores of Rupees

N= Number of years prescribed for completion of work for which bids have been invited.

The average annual contractual turnover shall be calculated as an average of “total contractual payments” in the previous three financial years, as per the audited balance sheet. However, in case balance sheet of the previous year is yet to be prepared/ audited, the audited balance sheet of the fourth previous year shall be considered for calculating average annual contractual turnover.

The tenderers shall submit requisite information as per Form-2 of Deputy Chief Signal & Telecommunication Engineer/Projects/I Chennai Tender. Tender document, along with copies of Audited Balance Sheets duly certified by the Chartered Accountant/ Certificate from Chartered Accountant duly supported by Audited Balance Sheet.

In case bidder has submitted the CA certificate or statutory auditor certificate against eligibility clause, contact details of CA or statutory auditor shall be mandatorily mentioned.

4.A.21 Eligibility Criteria Requirements for Bidders:

The bidders must comply with the following conditions for their eligibility in the participation for the EOI. Submit necessary declarations/certifications as per Deputy Chief Signal & Telecommunication Engineer/Projects/I Chennai Tender. Tender Terms and Conditions:

Sl. No	Particulars	Criteria as per EOI	Proof/Documents Required
1	Bidder(s) company Registration	I. Registered under Companies Act, 1956 or Companies Act 2013 or as amended and should have at least 3 years of operations in India as on bid submission date.	Certificate of Incorporation to be submitted. Power of Attorney from company authorizing person for signing bid.
2	Annual Turnover (Financial capacity)	The Bidder must have minimum average annual contractual turnover of V/N or V as per tender document 2.5.3 Financial Eligibility	As per Form No 2. Along with audited balance sheet certified by Chartered Accountant.
3	Blacklisting	The Bidder should not have been blacklisted by the Government of India or any state government for any reasons whatsoever and the bidder should not have been blacklisted by Central / any other State/UT Government	Undertaking from the Company Secretary or the Authorized Signatory
4	Project Experience	One Similar work costing not less than the amount equal to 50% of the advertised tender value. Or Two Similar work costing not less than the amount equal to 30% of the advertised tender value. Or Three Similar work costing not less than the amount equal to 15% of the advertised tender value	Purchase order copy / Agreement/ completion certificate from the Concerned authorities.

5	Make and Model Certification	The bidder shall comply with the Technical Specification provided in RFP-Annexure-3	Compliance Statement as per Annexure
6	MAF	The bidder shall provide MAF from OEM	The bidder shall provide MAF from OEM
7	Local Contant Certificate	The bidder shall comply with the LC provided in RFP-Annexure-4	Self-declaration LC to be submitted as per EOI-Annexure
8	Empanelment (Bidder must be empanelled with RailTel as business associate.)	<p>i) Copy of Empanelment letter or application details for BA with RCIL</p> <p>ii) If bidder is not empanelled with RailTel and has applied for empanelment and issue of letter of empanelment is pending, then, bidder has to submit proof of, payment of empanelment fee/EMD or acknowledgement letter of submission of empanelment documents</p>	<p>i) Copy of Empanelment letter or application details for BA with RCIL</p> <p>ii) If bidder is not empanelled with RailTel and has applied for empanelment and issue of letter of empanelment is pending, then, bidder has to submit proof of, payment of empanelment fee/EMD or acknowledgement letter of submission of empanelment documents</p>
9	EMD: Bidder shall furnish as part of its bid an earnest money deposit. The Bid shall contain an EMD amount of Rs 11,20,800/- (As per GFR rules as mentioned in Railway Tender document)	i) Bidder shall furnish as part of its bid an earnest money deposit. The Bid shall contain an EMD amount of Rs 11,20,800/- (As per GFR rules as mentioned in Railway Tender document)	EMD may be paid through online in eNivida or BG (Bank Guarantee for 180days(which should be minimum 90 days beyond the expiry of validity of Bid)

In addition to the above, the bidder must comply with each of the following eligibility requirements:

- a. Bidders need to provide Single point of contact and also share the support and escalation matrix with details like e-Mail IDs and Phone nos.
- b. OEM / Bidder shall declare that the quoted products are brand new and not refurbished and repaired products. The products so provided should be the latest available.
- c. The bidder must agree to provide and execute the entire scope of work involved as per Deputy Chief Signal & Telecommunication Engineer/Projects/I Chennai Tender document.

4.A.22 Eligibility Credentials and Verification

The bidder is required to submit purchase order and satisfactory working/implementation certificate issued by the user/customer. Purchase orders without relevant organization's confirmation through a credential letter will not be considered as implementation certificate from the client.

The Bidders shall submit a notarized affidavit on a non-judicial stamp paper stating that they are not liable to be disqualified and all their statement/documents submitted along with bid are true and factual. Standard format of the affidavit to be submitted by the bidder is enclosed as Form no. 9 (Chapter-6). **NON-SUBMISSION OF AN AFFIDAVIT BY THE BIDDER SHALL RESULT IN SUMMARY REJECTION OF HIS/THEIR BID.** And it shall be mandatorily incumbent upon the Bidder to identify, state and submit the supporting documents duly self-attested by which they/he is qualifying the Qualifying Criteria mentioned in the EoI Document. It will not be obligatory on the part of EoI Committee to scrutinize beyond the submitted document of Bidder as far as his qualification for the EoI is concerned.

RailTel (RCIL) reserves the right to verify all statements, information and documents submitted by the bidder in his EoI offer, and the bidder shall, when so required by RailTel(RCIL) make available all such information, evidence and documents as may be necessary for such verification.

In case of any wrong information submitted by Bidder, the contract shall be terminated. Performance Guarantee (PG) and Security Deposit (SD) of contract forfeited and agency barred for doing business on RailTel (RCIL) for 5 (five) years.

For International project if the original client certificate and other documents are in language other than English than a translated copy duly confirmed by Indian embassy.

4.A.23 RailTel Reserves the right:

- (i) To verify, if so desired, the correctness of documentary evidence furnished by the bidder.
- (ii) To verify the successful operation and performance of qualifying projects and bidder shall arrange permission for the same.
- (iii) To carry out capability assessment of the bidder(s) including referral to in-house information.
- (iv) RailTel shall not be responsible for any delay in the receipt of Eols and reserves the right to **ACCEPT/REJECT** any or all Eols without assigning any reason. To ask the clarification and supporting documents in respect to submitted eligibility document

4.A.25 Evaluation of Offer

The technical bids will be evaluated in two steps-

- i. The bids will be examined based on eligibility criteria stipulated above to determine the eligible bidders.
- ii. The technical bids of only the eligible bidders shall be further evaluated based on the technical specifications of the required items and the proposal submitted by the bidder.
- iii. For Supply portion, OEM authorized partners are eligible to participate in the EOI.
- iv. Both the SORs will be evaluated separately, and separate work orders shall be issued
- v. Bidder is expected to quote in “%” rate for each item of the SOR, however L1 evaluation will be on overall SOR quoted value.

During evaluation of offer, if required RailTel may ask clarification or documents from the bidder.

Additional features offered by the bidder, over and above the ones asked for in the Eol documents, shall not be considered for evaluation of bids.

The bidders should quote for all items & the offer will be evaluated in totality.

Inter se position of the offers will be determined on total cost which will include basic rate, custom duty, CGST, SGST, IGST, UTGST, freight, insurance and any other charge or cost quoted by the Bidder, including GST payable, on reverse charge by RailTel.

4.A.31 Earnest Money Deposit (EMD)

All the bidders shall submit EMD in the form of Bank Guarantee (BG) as per Annexure-5 Chapter 6 from a Nationalized/Schedule bank, Scan copy of BG shall be submitted online through E-Nivida Portal. Physical copy of the BG should reach the office of Executive Director/ Southern Region, Secunderabad on or before the Date specified in BDS.

Action will be taken if a bidder withdraws his offer or modifies the terms and conditions of

the offer during validity period and in the case of a successful bidder, if the bidder fails to accept the Purchase order/LOA and fails to furnish performance bank guarantee (security deposit) in accordance with clause 4.A.7.

Offers not accompanied with EMD in the form of Bank Guarantee shall be summarily.
REJECTED.

4.A.33 Offer/ Bid Prices

The bidder shall give the prices indicating all levies and taxes, packing forwarding, freight and insurance etc. The basic unit price and all other components of the price need to be individually indicated against the goods it proposes to supply under the EOI document as per schedule given in Chapter-2. The price shall be quoted in Indian Rupees only.

The break-up of price of each item of SOR in terms of basic Unit price shall be inclusive of Freight, Custom Duty, Forwarding, Packing, Insurance and any other Levies/charges already paid or payable by the bidder (with applicable taxes break-up viz. SGST/CGST/IGST/UTGST) shall be quoted in the SOR Chapter-2.

4.A.34 NIL Deviation

Bidder is required to submit the “**NIL Deviation compliance undertaking**” for all the terms and conditions of EOI including all corrigenda shall be enclosed with the offer as per proforma given in Form no. 3 (Chapter-6).

4.A.35 Inspection

Inspection will be carried by RailTel/customer appointed agency if required by customer and/or as per Deputy Chief Signal & Telecommunication Engineer/Projects/I Chennai Tender. Tender conditions. Any additional Scope of the Inspection would be as per the requirement of the Customer.

Along with inspection call, the Bidder/manufacturer shall submit details of test procedures, test program, test parameters together with permitted values, etc., and their Quality Assurance Plan.

In case material fails during inspection, the fresh lot of material shall be offered without any extra cost, by the manufacturer/bidder. In such a case, total cost of re-inspection including travel, lodging & boarding of the inspecting officials shall be to manufacturer's/ bidder's account.

4.A.36 Force Majeure

If during the Agreement, the performance in whole or in part, by either party, of any obligation under this is prevented or delayed, by reason beyond the control of the parties including war, hostility, acts of the public enemy, civic commotion, sabotage, Act of State or direction from Statutory Authority, explosion, epidemic, quarantine restriction, strikes and lockouts (as are not limited to the establishments and facilities of the parties), fire, floods, earthquakes, natural calamities or any act of GOD (hereinafter referred to as EVENTS), provided notice of happenings of any such EVENT is given by the affected party to the other, within twenty one (21) days from date of occurrence thereof, neither party shall have any such claims for damages against the other, in respect of such non-performance or delay in performance. Provided service under this Agreement shall be resumed as soon as practicable, after such EVENT comes to an end or ceases to exist.

In the event of a Force Majeure, the affected party will be excused from performance during the existence of the Force Majeure. When a Force Majeure occurs, the affected party after notifying the other party will attempt to mitigate the effect of the Force Majeure as much as possible. If such delaying cause shall continue for more than thirty (30) days from the date of the notice stated above, the party injured by the inability of the other to perform shall have the right, upon written notice of thirty (30) days to the other party, to terminate this Agreement. Neither party shall be liable for any breach, claims, and damages against the other, in respect of non-performance or delay in performance as a result of Force Majeure leading to such termination.

4.A.37 Settlement of Disputes/Arbitration

- 1) Any dispute or difference whatsoever arising between the parties out of or relating to the construction, meaning, scope, operation or effect of this contract or the validity or the breach thereof shall be settled by arbitration in accordance with the Arbitration and Conciliation Act, 1996 as amended and the award made in pursuance thereof shall be binding on the parties. The venue of such arbitration or proceedings thereof shall be at New-Delhi.
- 2) All arbitration proceedings shall be conducted in English. Recourse against any arbitral award so rendered may be entered into court having jurisdiction or application may be made to such court for the order of enforcement as the case may be.
- 3) The Arbitral Tribunal shall consist of the Sole Arbitrator appointed by CMD/RailTel Corporation of India Limited, if the value of claim is up to Rs. 10 lakhs. If the value of the claim or amount under dispute is more than Rs. 10 Lakhs, the matter shall be referred to the adjudication of arbitral council. Chairman Managing Director (CMD) of RailTel Corporation shall furnish a panel of three names to the contractor, out of which, contractor will recommend one name to be his nominee and then CMD/RailTel shall appoint one name as RailTel's nominee and these two arbitrators with mutual consent shall appoint a third arbitrator who shall act as the deciding arbitrator in terms of Arbitration and Conciliation Act. The award of the sole arbitrator or the Arbitral council, as the case may be, shall be final and binding on both the parties. Each of the parties agree that notwithstanding that the matter may be referred to Arbitrator as provided

herein, the parties shall nevertheless pending the resolution of the Controversy or disagreement, continue to fulfill their obligation under this Agreement so far as they are reasonably able to do so.

4.A.38 Governing Laws

The LOA shall be interpreted in accordance with the laws of India. The courts at New Delhi shall have exclusive jurisdiction to entertain and try all matters arising out of this contract.

4.A.39 Indemnity by Contractors

The Contract shall indemnify and save harmless RailTel from and against all actions, suit proceedings, losses, costs, damages, charges, claims, and demands of every nature and description brought or recovered against RailTel by reason of any act or omission of the Contractor, his agents or employees, in the execution of the works or in his guarding of the same. All sums payable by way of compensation under any of these conditions shall be considered as reasonable compensation to be applied to the actual loss or damage sustained, and whether or not any damage shall have been sustained.

4.A.40 Termination for Default

The purchaser may, without prejudice to any other remedy for breach of contract, by written notice of default, sent to the bidder, terminate this contract in whole or in part.

- a) If the bidder fails to deliver any or all of the goods within the time period(s) specified in the contract.
- b) If the bidder fails to perform any other obligation(s) under the contract; and
- c) If the bidder, in either of the above circumstance(s) does not remedy his failure within a period of 30 days (or such longer period as the Purchaser may authorize in writing) after receipt of the default notice from the Purchaser.

4.A.41 Risk, Cost & Ownership

If the contractor fails to deliver the equipment or honor the contractual commitment within the period fixed for such delivery in the contract, the Purchaser may terminate the LOA/contract in whole or in part, the Purchaser may proceed to purchase, upon such terms and in such manner as it deems appropriate, goods similar to those undelivered at risk and cost to contractor. The SD/ Performance Bank Guarantee shall also be encashed.

The Maximum Liability of bidder to any Loss/Damages to RailTel including Liquidity Damages and Performance Guarantee shall be limited to 100% of Value of contract.

All risks, responsibilities; liabilities pertaining to goods in transit and/or delivered at site shall remain with selected bidder till they are accepted by Deputy Chief Signal & Telecommunication Engineer/Projects/I Chennai Tender.. The successful bidder will make own arrangements to secure and safeguard the goods delivered at site, at their own cost. Deputy Chief Signal & Telecommunication Engineer/Projects/I Chennai Tender. may coordinate with the client for getting help for these arrangements.

4.A.42. Termination for Insolvency

The purchaser may at any time terminate the LOA by giving written notice to the bidder, without compensation to the bidder, if the bidder becomes bankrupt or otherwise insolvent as declared by the competent court provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the Purchaser.

4.A.43 Rates During Negotiation

The purchaser may call the bidder for the negotiation for reducing the rates. During negotiation the bidder/s shall not increase his/their quoted rates including payment terms in case RailTel negotiates for reduction of rates. Such negotiations shall not amount to cancellation or withdrawal of the original offer and the rates originally quoted will be binding on the bidder/s.

4.A.44 Submission of Offer (Online Eol)

All offers in the prescribed forms should be submitted before the time and date fixed for the receipt of the offers.

In case the schedule of requirement quoted by Bidder is incomplete with reference to Eol document, the offer is liable to be **REJECTED**.

ATTESTATION OF ALTERATION: No scribbling is permissible in the Eol documents. Eol containing erasures and alterations in the Eol documents are liable to be **REJECTED**. Any correction made by the Bidder/ Bidders in his/their entries must be signed (not initialed) by him/them.

The Bidder shall submit his bid online using the e-Procurement Portal <https://railtel.eNivida.com>. For detailed instructions please refer to E-Nivida Portal.

4.A.45 Constitution of Firm and power of Attorney

Any individual(s) signing the Eol or other documents connected therewith should specify whether he is signing: -

- (a) As sole proprietor of the concern or as attorney of the sole Proprietor.
- (b) As a partner or partners of the firm.
- (c) As a Director, Manager or Secretary in the case of Limited Company duly authorized by a resolution passed by the Board of Directors or in pursuance of the authority conferred by Memorandum of Association.

In the case of a firm not registered under the Indian Partnership Act, all the partners or the attorney duly authorized by all of them should sign the Eol and all other connected documents. The original Power of Attorney or other documents empowering the individual or individuals to sign should be furnished to the Purchaser for verification, if required.

RailTel will not be bound by Power of Attorney granted by the bidder or by the changes in the composition of the firm made subsequent to the execution of the contract agreement.

In case where the Power of Attorney partnership deed has not been executed in English, the true and authenticated copies of the translation of the same by Advocate, authorized translators of Courts and Licensed Petition Writers should be supplied by the Contractor(s) while EoI for the work.

Power of attorney in favor of the signatory duly authorizing the signatory. Original copy is need to be submitted by the successful bidder before issuance of LOA.

4.A.46 Opening of EoI

Bidder's Bid will be opened on specified date & time as mentioned in BDS Chapter-5 of the EoI

4.A.47 Non-Transferability & Non-Refundability

The EoI documents are not transferable. The cost of EoI paper, if any, is not refundable.

4.A.48 Errors, Omissions & Discrepancies

The Contractor(s) shall not take any advantage of any misinterpretation of the conditions due to typing or any other error and if in doubt, shall bring it to the notice of the purchaser without delay. In case of any contradiction only the printed rules, and books should be followed and no claim for the misinterpretation shall be entertained.

4.A.49 Wrong Information by bidder

If the Bidder/s deliberately gives/give wrong information in his/their EoI which creates/create circumstances for the acceptance of his/their EoI RailTel (RCIL) reserves the right to REJECT such bidder at any stage.

4.A.50 Limitation of Liability:

Provided the following does not exclude or limit any liabilities of either party in ways not permitted by applicable law:

1. The Supplier shall not be liable to the Purchaser, whether in contract in tort or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the Supplier to pay liquidated damages to the Purchaser; and
2. The aggregate liability of the Supplier to the Purchaser, whether under the Contract, in tort or otherwise, shall not exceed the total Contract Price, provided that this limitation shall not apply to any obligation of the Supplier to indemnify the Purchaser with respect to intellectual property rights infringement.

4.A.51 Integrity Pact Program

RailTel has adopted Integrity Pact Program and for implementation thereof all Eols relating to procurement of OFC, quad cable, prefab shelters, electronic equipment and its installation and/or commissioning etc. and other item(s) or activity/activities proposed to be carried out or required by the Company for the value exceeding Rs. 15 crores at a time including for repair and maintenance of cable/network and any other items required for special works assigned to RailTel will be covered under the Integrity Pact Program and the vendors are required to sign the IP document and submit the same to RailTel before or along with the bids.

- a) Only those vendors who have purchased the Eol document and signed the IP document can send their grievances, if any, to the Independent External Monitors (IEMNs) through the nodal officer, i.e. Chief Vigilance Officer (CVO), RailTel.

Name of IEMs and contact details:

Shri. Vinit Kumar Jayaswal
Add: E-34, Brahma Apartments, Plot-7,
Sector-7, Dwarka, New Delhi-110075.
E-Mail: gkvinit@gmail.com
M.No. +91-9871893484

Shri. Punati Sridhar
Add: 8C, Block 4, 14-C Cross, MCHS
Colony, HSR 6th Sector, Bangaluru560102.
E-Mail: poonatis@gmail.com
M.No. +91-9448105097

Name & contact details of Nodal Officer (IP) in RailTel:

Chief Vigilance Officer

RailTel Corporation of India Ltd
6th Floor, Office Block Tower-2,
NBCC Complex, East Kidwai Nagar,
New Delhi-110023
E-Mail: cvo@railtelindia.com

- b) If the order, with total value equal to or more than the threshold value, is split to more than one vendor and even if the value of PO placed on any/each vendor(s) is less than the threshold value, IP document having been signed by the vendors at bid stage itself, the Pact shall continue to be applicable.
- c) Bidder of Indian origin shall submit the Integrity Pact (in 2 copies) on a non-judicial stamp paper of Rs. 100/- duly signed by the person signing the bid.
- d) Bidder of foreign origin may submit the Integrity Pact on its company's letterhead, duly signed by the person signing the bid.

- e) The 'Integrity Pact' shall be submitted online by all the Bidders duly signed in all pages along with the Bid. EOI received online without signed copy of the Integrity Pact document along with the technical bid documents will be liable to be **REJECTED**. Proforma for signing the Integrity Pact is available in Chapter-6 of this EOI document (Annexure-9). Original copies are needed to be submitted by the successful bidder before issuance of LOA as per Clause 4.B.3, Point (b) of Chapter-4B.
- f) One copy of the Integrity Pact shall be retained by RailTel and the 2nd copy will be issued to the representative of the bidders before issuance of LOA to the successful bidder. If the Bidders representative is not present during the issuance of LOA, the 2nd copy shall be sent to the bidder by post/courier.
- g) The Integrity Pact is applicable in this EOI vide CVC circular no. 10/05/09 dated 18.05.09 and revised guideline of CVC circular no. 015/VGL/091 dated 13.01.17 or the latest updated from time to time shall be followed.

4.A.52. Preference to Domestic Manufacturers

The provisions of the revised “Public Procurement (Preference to Make in India), Order 2017”, dated 16.09.2020 (and subsequent amendments, if any, till opening of the EoI) by Department of Industrial Policy and Promotion, GoI shall apply to this EoI to the extent feasible. The criteria for Capability (verifiable evidence that they have manufacturing capability to manufacture the specified quantity and supply the same within stipulated time period), Equipment and Manufacturing facilities as well as net worth under the financial standing eligibility criteria shall be applicable to local suppliers also.

Bidders seeking Purchase preference for this EoI shall submit the documents/ declarations etc. as per latest DIPP guidelines and the applicable/associated latest letters if any till date of opening of the bid.

The necessary documentation for the individual items being declared to be Local shall be as per the stipulated guidelines as laid down in above mentioned policy letters and to be signed by the OEM as well as the bidder

Only bidders offering minimum 20% of local content for the overall solution of their offered bid (Class-I Local suppliers/bidders-minimum 50% LC and Class-II Local Suppliers/bidders-minimum 20% LC as per PPP-MII Order) are eligible to participate in this EoI. Bid of bidders offering less than 20% local content for the overall solution of their offered bid will be **SUMMARILY REJECTED**.

4.A.52 Sanctions

RailTel shall impose sanction of bidder/successful bidder for not fulfilling LC in accordance with the value mentioned in certificate of LC.

The sanctions may be in the form of written warning, financial penalty and blacklisting.

If the bidder does not fulfill the obligation after the expiration of the period specified in such warning, RailTel shall initiate action for blacklisting such bidder/successful bidder.

4.A.53 Make in India

The bidder may set up his manufacturing unit in India to the extent possible through a subsidiary or under license or through transfer of technology to any local manufacturer permitted by the purchaser. The bidder may indicate such tie ups for manufacturing in India if an arrangement is already in place.

The provisions of the Public Procurement (Preference to Make in India) Order 2017 dated June 15, 2017 (including revision issued on and 16.09.2020 subsequent amendments issued till opening of EoI, if any) by Department of Industrial Policy and Promotion, GoI shall

apply to this Eol to the extent feasible. The eligibility criteria as mentioned in clause 4.A.21 shall be applicable to local manufacturers/OEMs also.

4.A.54 Contract Agreement

On completion of the selection process, RailTel will enter into a contract agreement with the selected bidder(s). The contract entered with RailTel would be operated by RailTel. The Contract Agreement shall be entered by RailTel only after submission of valid Performance Guarantee by the successful bidder. Failure to do so shall constitute a breach of the agreement affected by the acceptance of the Eol. In such cases RailTel may determine that such Bidder has abandoned the contract and there upon his Eol and acceptance thereof shall be treated as cancelled and RailTel shall be entitled to take action and to forfeit other dues payable to the Contractor under this contract. The failed Contractor shall be debarred from participating in the re-Eol for that work.

The following documents would form part of the agreement between RailTel & the successful bidder: -

- i) This Eol document/Eol and all the issued addendum/ corrigendum.
- ii) The bidder's proposal in response to this Eol/Eol and clarifications made in course of evaluation, including all Appendixes, and supporting documents.
- iii) The implementation plan identifying the tasks to be completed, the assigned responsibilities and the scheduled completion dates.
- iv) Copy of Signed LOA along with the copy of the PBG document.

4.A.55 Damage to Deputy Chief Signal &Telecommunication Engineer/Projects/I Chennai Tender. Property or Private Life and Property:

The Contractor shall be responsible for all risk to the work and for trespass and shall make good at his own expense all loss or damage whether to the works themselves or to any other property of RailTel/ customer or the lives, persons or property of others from whatsoever cause in connection with the works until they are taken over by RailTel/Dy.CSTE/Projects/SR although all reasonable and proper precautions may have been taken by the Contractor.

In case RailTel shall be called upon to make good any costs, loss or damages, or to pay any compensation, including that payable under the provisions of the Workmen's Compensation Act or any statutory amendments thereof to any person or persons sustaining damages as aforesaid by reason of any act, or any negligence or omissions on the part of the Contractor; the amount of any costs or charges including costs and charges in connection with legal proceedings, which RailTel may incur in reference thereto, shall be charged to the Contractor. RailTel shall have the power and right to pay or to defend or compromise any claim of threatened legal proceedings or in anticipation of legal proceedings being instituted consequent on the action or default of the Contractor, to take such steps as may be considered necessary or desirable to ward off or mitigate the effect of such proceedings, charging to Contractor, as aforesaid; any sum or sums of money which may be paid and any expenses whether for reinstatement or otherwise which may be incurred and the propriety of any such payment, defence or compromise, and the incurring of any such expenses shall not be called in question by the Contractor.

CHAPTER- 4B: INSTRUCTIONS TO THE BIDDERS

4.B.0 General

These are the Special Instructions to the Bidders for e-Eol.

4.B.1 Order of Priority of Contract Documents:

The documents forming this Eol document are to be taken as mutually explanatory of each other. For purpose of interpretation, the precedence and priority of the documents shall be in the following sequence:

- 1) Agreement (applicable after signing)
- 2) Letter of Acceptance of Eol
- 3) Notice Inviting Eol
- 4) Bid Data Sheet
- 5) Instructions to the Bidders
- 6) Annexure/Appendix to Eol
- 7) Forms of Bid
- 8) Commercial Terms and Conditions of the Contract
- 9) Technical Specifications
- 10) Relevant Codes and Standards
- 11) Drawings

Note: If any ambiguity or discrepancies is found in the Eol document, RailTel reserves the right to issue any clarification or instructions necessary to correct such ambiguity or discrepancy and such clarification/instruction shall be final and binding on the bidder and RailTel.

4.B.2 Submission of Bids only through online process is mandatory for this Eol

E-Eol is a new methodology for conducting Public Procurement in a transparent and secured manner. Now, the Government of India has made e-Eol mandatory. Suppliers/ Vendors will be the biggest beneficiaries of this new system of procurement. For conducting electronic Eol, RailTel has decided to use the portal <https://railtel.eNivida.com>.

Bidders are advised to visit the E-Nivida Portal for details related to E-Eol i.e., Registration, FAQ, Helpdesk, Learning Center etc.

4.B.2.1. Eol Bidding Methodology:

Bidder has to submit single packet of the bid

Helpdesk

Please visit Helpdesk section on RailTel E-Nivida Portal.

RailTel Contact-I (for general Information)

As mentioned in BDS (Chapter-5)

RailTel Contact-II (for general Information)

As mentioned in BDS (Chapter-5)

4.B.2.2. Bid related Information for this EoI

The entire bid-submission would be online on RailTel E-Nivida Portal.

Broad outline of submissions are as follows:

1. Submission of Scan copy of Earnest Money Deposit (EMD) in the form of BG/Online payment.
2. Submission of digitally signed copy of EoI Documents/Addenda/Corrigenda
3. Bid
4. Online response to Terms & Conditions of EoI.

NOTE:

- I. Bidder must ensure that the bid must be successfully submitted online as per instructions of E-Nivida Portal.
- II. Bidder may submit their offer depending upon meeting of the qualification criteria and other terms & conditions of the EoI. However, Price bid of the bidder shall only be opened once the bidder offer is found meeting the qualification criteria and other terms & conditions of the EoI.

4.B.3. Online Submissions:

The bidder is required to submit all the relevant documents online only with the following documents:

- a) Scan copy of EMD (in the form of BG) to be submitted online **through E-Nivida Portal.**
- b) Integrity pact to be submitted as per Clause 4.A.51 (Annexure-9, Chapter-6). Original copies are needed to be submitted by the successful bidder before issuance of LOA.
- c) Constitution of Firm and Power of attorney to be submitted online as per Clause 4.A.45. Original copy is needed to be submitted by the successful bidder before issuance of LOA.
- d) Affidavit (Form No.9 Chapter 6). Original copy is needed to be submitted by the successful bidder before issuance of LOA.
- e) All forms from form 1 to 13 and Annexure-1 to 10 as applicable

Hard copy may be sought by RailTel offline for verification/clarification, after opening of the e-bid response on E-Nivida Portal (e-Procurement), if required.

4.B.4 Submission of Eligibility Criteria related documents.

All Eligibility criteria related documents as applicable shall be scanned and submitted ONLINE.

NOTE: It is advised to all bidders to submit their offer online well before the closing time of Eol to avoid any last-minute issues in uploading. Its bidder's responsibility to proactively plan for the bid submission and in case of internet related problem at a bidder's end, especially during 'critical events' such as a short period before bid-submission deadline, during online public Eol opening event, during e-auction, it is the bidder's responsibility to have backup internet connections.

4.B.5 Preparation of Bids

- a) Bidder should take into account any corrigendum published on the Eol document before submitting their bids. Please go through the Eol advertisement and the Eol document carefully to understand the documents required to be submitted as part of the bid. Please note the number of covers in which the bid documents have to be submitted, the number of documents including the names and content of each of the document that need to be submitted.
- b) Bidder, in advance, should get ready the bid documents to be submitted as indicated in the Eol document/schedule and generally, they can be in PDF/SLS/RAR/DWF formats. Bid documents may be preferably scanned with 100 dpi with black and white option.

4.B.6 Instructions for Eol Document to the Bidders

The NIT and link to Eol is published on www.railtelindia.com E-Nivida Portal and the Eol is published on E-Nivida, an online Portal <https://railtel.eNivida.com> . **Eol offers shall be submitted online at E-Nivida Portal <https://railtel.eNivida.com> only.**

NOTE: For online bid submission the bidder will have to necessarily download an official online copy of the Eol documents from E-Nivida Portal, and this should be done well before the deadline for bid-submission.

4.B.7 Submission of Offers and Filling of Eol:

This e-Eol should be duly submitted online using the e-Procurement Portal <https://railtel.eNivida.com>. For detailed instructions please refer to E-Nivida Portal.

4.B.8 Attendance of Representatives for Eol Opening:

Representatives of bidders desirous to attend the Eol opening can do so on production of a proper letter of authority from the respective firm, failing which they may not be allowed to attend the Eol opening. Authorized representatives of those firms who have submitted the Eol documents alone shall be allowed to attend the Eol opening.

4.B.10 Addenda / Corrigenda:

Addenda / Corrigenda to the Eol documents may be issued by RailTel prior to the date of opening of the Eols, to clarify or reflect modifications in the contract terms and conditions or in the design. Such addendum/corrigendum shall be available on e-Nivida and RailTel website. Bidders who are unable or unwilling to bring their Eols to conform to the requirements of RailTel are liable to be **REJECTED**.

4.B.11 Ambiguity/ Pre- Bid Clarification Requests:

If there is any ambiguity or doubt as to the meaning of any of the Eol clauses/ conditions or if any additional information required, the matter should immediately be referred to Rail-Tel in writing through emails to RailTel Contacts mentioned in BDS.

4.B.12 Compulsory Compliance Conformations by all Participating Bidders

The instructions given in the Eol document are binding on the bidder and submission of the Eol shall imply unconditional acceptance of all the Terms & conditions by the bidder.

Each and every page of submitted Eol document including documentation shall be serially numbered & indexed. Bidders shall enclose relevant documents in their bid document to support their claims of experience/ eligibility/compliance meeting criteria mentioned under different clauses of the Eol.

In case some false information is submitted by any bidder in support of experience, performance certificate, financial turnover, etc., then the bidder Eol shall be REJECTED and action will be taken as per 4.A.30

RailTel shall be sole judge in the matter of shortlisting bidders at all stages of the Eol and the decision of RailTel shall be final and binding on the bidders.

4.B.13 Undertakings to be submitted by OEM: Deleted

The Bidder shall submit undertakings from OEMs of following items. The undertaking shall be as per form 14.

CHAPTER- 5: BID DATA SHEET (BDS)

The section consists of provisions that are specific to various Clauses of the Eol document

Clause	Description
Clause 4.A.1, Chapter-4-A,	Validity of offer Validity: The offers submitted shall be valid for a period of 90 days from the date of opening of Eol.
Clause 4.A.2, Chapter-4-A,	Warranty As per Deputy Chief Signal &Telecommunication Engineer/Projects/I Chennai Tender document attached
Clause 4.A.5, Chapter-4-A,	As per Deputy Chief Signal &Telecommunication Engineer/Projects/I Chennai Tender document attached
Clause 4.A.5.7, Chapter-4-A,	Billing Address: The Executive Director RailTel Corporation of India Ltd., 1-10-39 to 44, 6A, 6th Floor, Begumpet Airport Road, Opp. Shoppers Stop, Begumpet, Hyderabad- 500 016 Fax: +91-40-27820682, Tel: +91-40-27788000
Clause 4.A.21, Chapter-4-A,	Eligibility Criteria Requirements for Empaneled Business Associates Financial Eligibility As per Deputy Chief Signal &Telecommunication Engineer/Projects/I Chennai Tender document attached Technical Capability As per Deputy Chief Signal &Telecommunication Engineer/Projects/I Chennai Tender document attached (Refer clause for entire eligibility criteria)
Clause 4.A.28, Chapter-4-A,	Purchaser's Right to Vary Quantities (As per Deputy Chief Signal &Telecommunication Engineer/Projects/I Chennai Tender document)
Clause 4. A.31	EMD As per Eol notice. Soft Copy of EMD in the form of BG/online payment of EMD of 11,20,800/-(Rupees Eleven Lakhs Seventy Thousand Eight Hundred Only) to be submitted online through E-Nivida Portal. Physical copy of EMD in the form of BG must be submitted within 5 days of after Last Date of Submission of Bid.(ie by 06-11-2024)

Clause	Description
Clause 4.A.44, Chapter-4-A,	Last Date of Submission of Offer (Online) Date: 29.10.2024 (Last Date of uploading of the Eol document on E-Nivida Portal) Time: 09:30 hours Date of Opening of Eol (Online) Date 29.10.2024(Date of bid opening on E-Nivida Portal)Time: 09:45 hours
Clause 4.B.2.1, Chapter-4-B,	RailTel Contact-I (for general Information) Mrs.Syamala.M, Chief.Mgr/Tech/Mktg Tel: +91-40-27788000, Ext:531 Mobile : 9949473550 Email ID :syamala@railtelindia.com RailTel Contact-II (for general Information) RailTel's Contact Officer Sh. Shailendra Dusa, DGM/Tech & Mktg Tel: +91-40-27788000, Ext:532 Mobile : 9866327886 Email ID :sdusa@railtelindia.com
Chapter-1, Chapter-6, Regional Address,	The Executive Director RailTel Corporation of India Ltd., 1-10-39 to 44, 6A, 6th Floor, Begumpet Airport Road, Opp. Shoppers Stop, Begumpet, Hyderabad- 500 016 E-mail ID: kmr@railtelindia.com

Note:

1. If the details given in BDS contradict with referred clause in the detailed Eol document, the details in BDS will have overriding priority (as per clause 4.B.1) over the referred clause in the Eol document.

CHAPTER- 6: FORM (S)/PROFORMA (S)**FORM No. 1A****TECHNICAL CREDENTIALS**

{Only for Technical Eligibility Criteria (completed similar work)}

[Refer Para 2.5.1 and 2.5.2 of Tender Document]

For the most eligible contractors who had completed similar works, Tenderers shall have to submit the following details along with tender duly attested by the tenderer. The tenderer shall also enclose relevant certificate/documents issued by the concerned authority in this regard:

1.	Name of work.	
2.	Contract awarding Authority.	
3.	Contact agreement No.	
4.	Name of the firm.	
5.	Date of award.	
6.	The original value of the contract.	
7.	The original date of completion.	
8.	(a) Whether work has been physically Completed	
	(b) Actual date of completion.	
9.	The final value of the contract.	
10.	Whether working as a main contractor	
11.	Whether working in an individual capacity or a Joint venture.	
12.	Whether working as a Sub - Contractor	
13.	If the work was executed as a joint venture firm, the share of each partner to be given.	
14.	The brief scope of work.	
15.	Reference with Page No. in the submitted document.	

Signature by officer JAG/ above

Signature & Date

Seal

FORM No. 1B**TECHNICAL CREDENTIALS****{Only for Technical Eligibility Criteria (for substantially completed similar work)}****[Refer Para 2.5.1 and 2.5.2 of Tender Document]**

For the most eligible contractors who had completed similar works, Tenderers shall have to submit the following details along with tender duly attested by the tenderer. The tenderer shall also enclose relevant certificate/documents issued by the concerned authority in this regard:

1.	Name of work.	
2.	Contract awarding Authority.	
3.	Contact agreement No.	
4.	Name of the firm.	
5.	Date of award.	
6.	The original value of the contract.	
7.	The original date of completion.	
8.	(a) Whether work has been Substantially completed	
9.	The present value of the contract (Excluding PVC if any)	
10.	Whether working as a main contractor	
11.	Whether working in an individual capacity or a Joint venture.	
12.	Whether working as a Sub - Contractor	
13.	If the work was executed as a joint venture firm, the share of each partner to be given.	
14.	The brief scope of work.	
15.	Reference with Page No. in the submitted document.	

It is certified that there is NO proceedings of termination of contract on Contractor's default has been initiated

Signature by officer JAG/ above

Signature & Date

Seal

FORM No.2

FINANCIAL CREDENTIALS
[Refer Para 2.5.3 of Tender Document]

Each Bidder must fill in this form separately:

NAME OF BIDDER:

Annual Contractual Turnover Data for the Previous 3/4 Years (Contractual Payment only)			
Year	Amount Currency	Exchange Rate	INR Equivalent
Average Annual Contractual Turnover for last 3 years			

1. The average annual contractual turnover shall be calculated as an average of “total contractual payments” in the previous three financial years. However, in case balance sheet of the previous year is yet to be prepared/ audited, the audited balance sheet of the fourth previous year shall be considered for calculating average annual contractual turnover.
2. The information supplied shall be substantiated by data in the audited balance sheets and profit and loss accounts for the relevant years in respect of the bidder or all members constituting the bidder.
3. Contents of this form should be certified by a Chartered Accountant duly supported by Audited Balance Sheet duly certified by the Chartered Accountant.

BIDDER **SEAL AND SIGNATURE OF THE**

Certified that all figures and facts submitted in this form have been furnished after full consideration of all observations/notes in Auditor's reports.____

**(Signature of Chartered
Accountant)**

Name of CA: _

**Registration No: _____
(Seal)**

FORM No. 3

**STATEMENT OF DEVIATIONS
PROFORMA FOR STATEMENT OF DEVIATIONS**

The following are the particulars of deviations from tender document:

Chapter No. XXX

SL No.	CLAUSE	DEVIATION	REMARKS (INCLUDING JUSTIFICATION)
-----------	--------	-----------	--------------------------------------

Note: Tenderers are advised to submit the deviations from entire tender document including Annexures. Where there is no deviation, the statement should be uploaded duly signed with an endorsement indicating no deviations. In case, the deviations are not submitted by tenderer, then it will be treated as NIL deviations to the entire tender document.

FORM No. 4

GUARANTEE BOND TOWARDS PERFORMANCE OF CONTRACTOR

RailTel Corporation of India Ltd.,
1-10-39 to 44, 6A, 6th Floor, Begumpet Airport Road,
Opp. Shoppers Stop, BEGUMPET, HYDERABAD- 500 016

BANK GUARANTEE NO:

DATE:

Dear Sir(S)

This has reference to the Purchase Order No. _____ Dated been placed by RailTel Corporation of India Limited (RAILTEL) on _____

1. In consideration of RailTel Corporation of India Ltd acting through the **RailTel Corporation of India Ltd** (hereinafter called "the Government") having agreed to exempt Shri _____ (Hereinafter called "the contractor"), from the demand under the terms and conditions of the agreement under execution between the president of India acting through the **RailTel Corporation of India Ltd** and _____ ("the said contractor") in terms of Letter of Acceptance No _____ dt: _____. "(Name of Work)" by the said contractor of terms and conditions contained in the said Agreement is on the production of Bank Guarantee for Rs _____ (Rupees. _____). as security towards the satisfactory performance of the work from the said contractor for compliance of his obligations in accordance with the terms and conditions in the said agreement.
2. We _____ (Indicate the name of Bank) a, body corporate constituted under the Banking Companies (Acquisition and Transfer of undertaking) Act, 1970 having its corporate office at _____ hereinafter referred to as "the bank" do hereby undertake to pay to the Government an amount not exceeding Rs _____ (Rupees _____) against any loss or damage caused to or suffered by or would be caused or suffered by the Government by reasons of any breach by the said contractor/s of any of the terms or conditions contained in the said agreement towards performance of the contract assigned.
3. We _____ (indicate the name of Bank) do hereby undertake to pay the amounts due and payable under this Guarantee without any demur, merely on a demand from the Government stating that the amount claimed is required to meet the recoveries due or likely

to be due from the said contractor. Any such demand made on the Bank shall be conclusive as regards the amount due and payable by the Bank under this Guarantee. However, our liability under this Guarantee shall be restricted to an amount not exceeding Rs

_____. (Rupees _____.)

4. We_____ (Indicate the name of the bank) further undertake to pay the Government any money so demanded notwithstanding any dispute or disputes raised by the said Contractor / Supplier in any suit or proceeding pending before any court or Tribunal relating thereto, our liability under this present being absolute and unequivocal. The payment so made by us under this bond shall be valid discharge of our liabilities for payment there under and the said contractor / supplier shall have no claim against us for making such payment.
5. We_____ (indicate the name of the bank) agree that the guarantee herein contained shall remain in full force and effect during the period that would be taken for the performance of the said Agreement and that it shall continue to be enforceable till all the dues of the government under or by virtue of the said agreement have been fully paid and its claims satisfied or discharged or till RailTel Corporation of India, certified that the terms and conditions of the said Agreement have been fully and properly carried out by the said contractor and accordingly discharge this guarantee. Unless a demand or claim under this guarantee is made on us in writing on or before the expiry of _____ we shall be discharged from all liability under this guarantee thereafter.
6. In the event of the period of the contract being extended and the contractor fails to extend the validity of this Guarantee for a further period to cover the extended period of the contract before the validity date of this Guarantee, a mere demand or claim made on the bank by the Government on or before the date of discharge of this Bond to the effect that the Contractor has failed to extend the validity of this Bond can be conclusive as regards the amount due and payable by the bank under this Guarantee unless the contractor extend the validity and the bank shall pay the amount forthwith to the Government.
7. We_____ (indicate the name of the bank) further agree with the Government that the Government shall have the fullest liberty without our consent and without affecting in any manner our obligations hereunder to vary any of terms and conditions of the said agreement or to extend the time of performance by the said contractor(s) from time to time or to postpone from any time to time any of the powers exercisable by the Government against the said contractor and to forbear or enforce any of the terms and conditions relating

to the said agreement, and we shall not be relieved from our liability by reason of any such variation, or extension is granted to the said contractor or forbearance act or omissions on the part of the Government or any indulgence by the Government to the said contractor/s or by any such matter or thing whatsoever under the law relating to sureties would, but for this provision, have the effect of so relieving us.

8. This Guarantee will not be discharged due to the change in the constitution of the bank or of the said Contractor.
9. We, _____. (Indicate the name of Bank) lastly undertake not to revoke this guarantee except with the previous consent of the Government in writing.
10. This Guarantee shall be valid up to _____, being the contract's tentative completion period, including the maintenance period unless extended or demanded by the Government.

Notwithstanding anything contained herein,

1. Our liability under this Guarantee shall not exceed Rs _____ (Rupees. _____)
2. This Guarantee shall be valid up to _____
3. We are liable to pay the guaranteed amount or any part thereof under this Bank Guarantee only if you serve upon us and we receive a written claim or demand on or before _____, being the expiry of the validity period or performance Guarantee Bond. Our liability under this bank guarantee shall be fully discharged beyond the validity period, and you shall not have any claim against this Bank Guarantee.

In witness whereof the, _____. (Indicate the name of Bank) hereby affix our hand and seal on this the _____ day of _____ 2024

For _____ (Indicate
the name of Bank)

WITNESSES:

Witness No.1
NAME:
ADDRESS:
PHONE:
SIGNATURE:

Witness No.2
NAME:
ADDRESS:
PHONE:
SIGNATURE:

PROFORMA FOR INDEMNITY BOND

I/We M/s. _____ (hereinafter called the Contractor) which expression includes his successors and assignees in favour of the president of India acting through the RailTel Corporation of India Limited (herein after called the Railway")

Whereas the parties hereto have entered into an agreement vide letter of Acceptance No. dated _____ for the purpose of executing the said contract until such time the materials hereinafter mentioned are duly erected or otherwise handed over to the Railway.

Whereas I/We _____ (name of the contractors) am/are required to hold in custody for and on behalf of the railway in trust all-important and indigenous signalling material which have been handed over to me for installation of _____ (name of the work) the vide Letter of Acceptance _____ (LOA No and Date) for the purpose of executing the said contract until such time the materials are duly erected and are handed over to RailTel . Whereas I/we M/s _____ (name of the contractors) are required to furnish an Indemnity Bond.

Now by this indemnity bond, we hereby undertake that we hold in my custody for and on behalf of the RailTel and his property in trust of the said imported and indigenous signalling materials handed over to us for the purpose of execution of the said contract until such time the materials duly erected or otherwise handed over to the Railways.

We shall be entirely responsible for the safe custody and protection of the said important and indigenous signalling materials against all risk till they are duly erected or otherwise delivered to RailTel Corporation of India to any other officer as he may direct otherwise and shall indemnify the Railway against any loss, damage or deterioration in respect of the said materials which are in possession.

The said material shall at all times be open for Inspection by any authorized Officer of the Railways.

Should any loss, damage, or deterioration occur or refund becomes due, the President of India shall be entitled to recover from us the compensation for such loss or damage or deterioration the amount is to be refunded without prejudice to any other remedies available to Railways and

also by deduction from any sum due or any sum which at any time hereinafter may become due to us for this work under other Contract with any other department of the Railways.

The value of the above materials for the purpose of Indemnity that can be claimed this indemnity Bond shall not exceed Rs _____(Rupees _____)

In the event of any loss or damage or deterioration as aforesaid, the assessment of such loss or damages or deterioration and the assessment of the compensation thereof would be made by the President of India or his authorized nominee, and the said assessment shall be final and binding upon us.

In witness where off we partner of _____ (name of the contractor) have executed this indemnity bond on the date, month and year first written at _____ dated this _____

Signed at _____ on this day of _____

WITNESSES:

Witness No.1

NAME:

ADDRESS:

PHONE:

SIGNATURE:

Witness No.2

NAME:

ADDRESS:

PHONE:

SIGNATURE:

RECEIPT CERTIFICATE (FOR SUPPLY ONLY)

From: Sr. Section Engineer (Signal/Telecom/----- Division

No. Date:

1. Contract No.
2. Name of Work.
3. Item No. as in Schedule of work.
4. Description of Item.
5. Material Inspected by:
6. Dispatch particular & date.
7. Qty as per dispatch particular
8. Qty received.
9. Qty short received.
10. Condition on Stores Received.
11. Name of Firm & Address.
12. Place of receipt.
13. Date of receipt
14. Ledger No.
15. Name & designation of Stores In-charge

Signature of Stores –in–Charge

REQUISITION-CUM-RECEIPT FOR THE MATERIAL

Requisition Serial No: _____

Date: _____

To: SSE/ST/CN&MTP/PER

Please issue the materials for the execution of the ongoing work.

Name of the work:

Name of the Contractor:

Site Supervisor: SSE in-charge:

S.No	Description of material	Unit	Scheduled /planned Qty	Qty so far collected	Qty Now required	Qty now collected

Contractor /Authorized

SSE/CN&MTP/MSC

AXSTE/XSTE/CN&MTP/MSC

Representative

Qty issued as per requisition slip vide challan No. _____ Dated:

i. List of Works Completed

Description of work	Organization for whom executed	Approx. value of the contract at the time of award (Rs.)	Date of award	Date of scheduled completion of work	Date of actual completion	The final value of contract (Rs.)

ii. List of Works in Hand

Description of work	Contract Value	Approx. value of balance work yet to be done	Date of award

**Form No. 9 -PROFORMA FOR AFFIDAVIT TO BE UPLOADED BY BIDDER ALONG-
WITH THE Eol DOCUMENTS**

(To be signed by the Bidder)

(To be executed in presence of public notary on non-judicial stamp paper of the value of Rs.100/-
. The stamp paper has to be in the name of the Bidder) **

I (Name and designation)** appointed as the attorney/authorized signatory of the Bidder (including its constituents),
M/s. (hereinafter called the Bidder) for the purpose of the Eol documents for the work of
as per the Eol No. of (-----RailTel Region), do hereby solemnly affirm and state on the behalf of the Bidder including its constituents as under:

1. I/We the Bidder (s), am/are signing this document after carefully reading the contents.
2. I/we the Bidder(s) also accept all the conditions of the Eol and have signed all the pages in confirmation thereof.
3. I/We hereby declare that I/We have downloaded the Eol documents from electronic-Eol portal. I/We have verified the content of the document from the website and there is no addition, no deletion or no alteration to the content of the Eol document. In case of any discrepancy noticed at any stage i.e., evaluation of Bidders, execution of work or final payment of the contract, the master copy available with the RailTel/Deputy Chief Signal & Telecommunication Engineer/Project/TPJ shall be final and binding upon me/us.
4. I/We declare and certify that I/we have not made any misleading or false representation in the forms, statements and attachments in proof of the qualification requirements.
5. **I/We also understand that my/our offer will be evaluated based on the documents/credentials submitted along with the offer and same shall be binding upon me/us.**
6. **I/We declare that the information and documents submitted along with the Eol by me/us are correct and I/we are fully responsible for the correctness of the information and documents submitted by us.**
7. I/We undersigned that if the certificates regarding eligibility criteria submitted by us are found to be forged/false or incorrect at any time during process for evaluation of Eols, it shall lead to banning of business for five years on entire RailTel. Further, I/we (*insert name of the Bidder*) ** and all my/our constituents understand that my/our offer shall be **Summarily REJECTED**.
8. I/we also understand that if the certificates submitted by us are found to be false/forged or by OEMs of the offered Hardware/Software incorrect at any time after the award of the contract, it will lead to termination of the contract, along with forfeiture of SD and Performance Guarantee besides any other action provided in the contract including banning of business for five year on entire RailTel.

**DEPONENT
SEAL AND SIGNATURE
OF THE BIDDER**

VERIFICATION

I/We above named Bidder do hereby solemnly affirm and verify that the contents of my/our above affidavit are true and correct. Nothing has been concealed and no part of it is false.

**DEPONENT
SEAL AND SIGNATURE
OF THE BIDDER**

Place:
Dated:

** The contents in Italics are only for guidance purposes. Details, as appropriate, are to be filled insuitably by Bidder. Attestation before Magistrate/Notary Public.

E. New Annexure-V(A), Part of GCC shall be read as under

(This certificate is to be given by attorney /authorized signatory/each member of Partnership firm/Joint Venture (JV) Hindu Undivided Family (HUF)/Limited Liability Partnership (LLP) etc.

I/We (NAME),
attorney/authorised signatory of the
.....(constituent firm/constituent partner) and
member/partner of the(tendering firm)
hereby solemnly affirm and state as under.

1. I/We certify that.....(constituent firm/constituent partner) is
are not blacklisted or debarred by Railways or any other Minister / Department of
Govt. of India from participation in tender on the date of submission of bids, either in
individual capacity or as a HUF/member of the partnership
firm/LLP/JV/Society/Trust.
2. I/We have read the clause regarding restriction on procurement from a bidder of a
country which shares a land border with India and certify that I/We are not from
such a country or, if from such a country, have been registered with the competent
Authority. I/We hereby certify that I/We fulfil all the requirements in this regard and
am/are eligible to be considered (evidence of valid registration by the competent
authority is enclosed).

SEAL AND SIGNATURE OF THE
CONSTITUENT FIRM/CONSTITUENT PARTNER

Place:

Dated:

**RailTel Corporation of India Limited
TENDER FORM (FIRST SHEET)**

EOI No: RailTel/SR/SC/Mktg/EOI/SR-VOIP-TCCS Dated: 29.10.2024

Name of the work: Provision of VOIP based Train Control Communication System Over Southern Railway.

To,
The Executive Director,
RailTel Corporation of India Limited,
1-10-39 to 44, 6A, 6th Floor, Begumpet Airport Road,
Opp. Shoppers Stop, BEGUMPET, HYDERABAD- 500 016

1.0 I/We have read the various conditions to tender attached hereto and agree to abide by the said conditions. I/We also agree to keep this offer open for acceptance for a period of 90 days from the date fixed for closing of the tender and in default thereof, I/We will be liable for forfeiture of my/our "Bid Security". I/We offer to do the work for Southern Railway, at the rates quoted in the attached bill(s) of quantities and hereby bind myself/ourselves to complete the work in all respects within 12 months from the date of issue of letter of acceptance of the tender.

2.0 I/We also hereby agree to abide by the Indian Railways Standard General Conditions of Contract, with all correction slips up-to-date and to carry out the work according to the Special Conditions of Contract and Specifications of materials and works as laid down by Railway in the annexed Special Conditions/Specifications, standard Schedule of Rates (SSOR) with all correction slips up-to-date for the present contract.

3.0 A Bid Security of Rs. ____ (enter amount mentioned as per tender notice) has already been deposited online / submitted as Bank Guarantee bond. Full value of the Bid Security shall stand forfeited without prejudice to any other right or remedies in case my/our Tender is accepted and if:

- a. I/We do not execute the contract agreement within seven days after receipt of notice issued by the Railway that such documents are ready and
- b. I/We do not commence the work within fifteen days after the receipt of LOA to that effect and;
- c. I/we do not submit a performance Guarantee within time specified in the tender document.

4.0 (a) I/We am/are a Startup firm registered by Department of Industrial Policy and Promotion (DIPP) and my registration number is valid upto (Copy enclosed) and hence exempted from submission of Bid Security.

5.0 We are Labour Co-operative Society and our Registration No. is _____ with _____ and hence required to deposit only 50% of Bid Security.

6.0 Until a formal agreement is prepared and executed, acceptance of this tender shall constitute a binding contract between us subject to modifications, as may be mutually agreed to between us and indicated in the letter of acceptance of my/our offer for this work.

Signature of Witnesses:

(1) _____

(2) _____

Signature of Tenderer(s)

Date _____

Address of the Tenderer(s)

Form No.11

TENDER FORM: (SECOND SHEET)

As per Deputy Chief Signal & Telecommunication Engineer/Projects/I Chennai, Chennai Division Tender document.(With EMD amount for Rs.11,20.800/- in para:6)

FORM No. 12

Declaration of Proprietary Firm or Partnership Firm or Company or Joint Venture (JV) or Registered Society or Registered Trust or Hindu Undivided Family (HUF) or Limited Liability Partnership (LLP) etc.

I/we hereby solemnly declare that I/We ** is/are participating as a Proprietary Firm or Partnership Firm or Company or Joint Venture (JV) or Registered Society or Registered Trust or Hindu Undivided Family (HUF) or Limited Liability Partnership (LLP) for the E-Tender Notice No: Proj1MS_VOIP-TCCS_24_RT01
Dated: 07.10.2024

Signature of Tenderer

With Seal

** - Name of the Tenderer/Bidder

Note: Tenderer/Bidder shall clearly specify whether he/they are participating as a Proprietary Firm or Partnership Firm or Company or Joint Venture (JV) or Registered Society or Registered Trust or Hindu Undivided Family (HUF) or Limited Liability Partnership (LLP) in the above

FORM No. 13

VENDOR MANDATE FORM

Tender notice No.

PARTICULARS OF THE TENDERER:

(a) Name.....
(b) ADDRESS:
(i) Holding No. / Premises:.....
(ii) Room No. :.....
(iii) Street Name :.....
(iv) City/Village/Town
(v) District :.....
(vi) State :..... Country:.....
(vii) PIN :.....

(c) Phone No..... Mobile No.....
Fax No.E-mail-id.....

(d) PAN No.....
GST Registration No.....

Signature of Tenderer

Annexure-1

INSTRUCTIONS FOR SUBMITTING THE TENDERS AS JOINT VENTURE

Not Applicable

Annexure-2

PROFORMA FOR NEFT MANDATE FORM

FROM:

Date:

To,

The Executive Director,

RailTel Corporation of India Limited,

1-10-39 to 44, 6A, 6th Floor, Begumpet Airport Road,

Opp. Shoppers Stop, BEGUMPET, HYDERABAD- 500 016

Sub:- Willingness to Receive Payment through RBI's NEFT System.

We refer to the National Electronic Fund Transfer (NEFT) System being set up by Southern Railway, Chennai-03 for remittance of our payments using RBI's NEFT scheme and confirm that we are agreeable to our payments being made through the above scheme to our under noted Account:

NAME OF ORGANISATION AND ADDRESS	:
MICR CODE OF BANK	:
IFS CODE OF BANK	
BANK NAME	:
BRANCH NAME	:
BANK ADDRESS	:
BRANCH TELE/FAX NO.	:
BANK ACCOUNT NO.	:
TYPE OF ACCOUNT	:

A Xerox copy of the cheque leaf is attached herewith for necessary action at your end.

Encl : As stated above

Signature & Stamp Confirmed by Bank

Make and Model Certificate

The bidder has to mandatorily submit the Make and Model of items being offered against below schedule of work. The make and model shall be clearly written in the list of make and model. Superficial words such as approved make/better make shall not be written. **For NS 01 to 10 as listed below must be submitted.**

NS No as per NIT	Description of Item	Make Offered	Model Offered
Schedule B (Non SOR Items)			
NS 01	Supply of Communication and Voice Recording Server as per Clause 5.1 of spec No. RDSO/SPN/TC/99/2023 Ver.3.0 or latest. Server block shall be provided with 1+1 or 1:1 Redundancy.		
NS 02	Supply of Network Management Server as per Clause 5.2 of spec No. RDSO/SPN/TC/99/2023 Ver.3.0 or latest		
NS 03	Supply of Portable Maintenance Terminal as per clause no 5.4 of spec No. RDSO/SPN/TC/99/2023 Ver.3.0 or latest		
NS 04	Supply of Event Notification Gateway as per clause 9.2 of spec No. RDSO/SPN/TC/99/2023 Ver.3.0 or latest		
NS 05	Supply of Desktop Client PC As per clause 5.3 of spec No. RDSO/SPN/TC/99/2023 Ver.3.0 or latest.		
NS 06	Supply of Controller Console (Shall be integrated as single unit) as per clause 6.0 of spec No. RDSO/SPN/TC/99/2023 Ver.3.0 or latest		
NS 07	Supply of Test Room Console (Shall be integrated as single unit) as per clause 7.0 of spec No. RDSO/SPN/TC/99/2023 Ver.3.0 or latest		
NS 08	Supply of Gateway for Emergency communication at HQ/way station as per clause 10.1 of spec No. RDSO/SPN/TC/99/2023 Ver.3.0 or latest.		

NS No as per NIT	Description of Item	Make Offered	Model Offered
NS 09	Supply of Control IP telephones without hands free and gooseneck operation for way side station as per clause 8 of spec No. RDSO/SPN/TC/99/2023 Ver.3.0 or latest		
NS 10	Supply of Mobile Application for event notification gateway as per clause no. 5.2.2.7 & 9.2.4 of spec No. RDSO/SPN/TC/99/2023 Ver.3.0 or latest		

Format for Self Certification regarding Local Content (LC) for Gateways (NS 04,08), IP phones (NS 09), L2 & L3 switches (NS 13, 14 &15), Optical fiber cable (NS 32) & Telecom Batteries and local content by the tenderer for the overall tender.

(Non submission of this certificate by the bidder/tenderer will be liable for rejection)

Date:

_____ S/o, D/o, W/o _____, Resident of _____ do hereby solemnly affirm and declare as under:

That I agree to abide by the terms and conditions of the Department of Telecommunications, Government of India issued vide Notification No:dated

That the information furnished hereinafter is correct to best of my knowledge and belief and I undertake to produce relevant records before the procuring entity or any other authority sonominated by the Department of Telecommunications, Government of India for the purpose of assessing the LC.

That the LC for all inputs which constitute the said Telecom Product/Services/Works has been verified by me and I am responsible for the correctness of the claims made therein.

That in the event of the LC of the Telecom Product/Services/Works mentioned herein is found to be incorrect and not meeting the prescribed LC norms, based on the assessment of an authority so nominated by the Department of Telecommunications, Government of India and I will be liable as under clause 9 (f) of **Public Procurement (Preference to Make in India) Order 2017**.

I agree to maintain all information regarding my claim for LC in the Company's record for a period of 2 years and shall make this available for verification to any statutory authorities.

- i) Name and details of the Local supplier (Registered Office, Manufacturing unit location, nature of legal entity)
- ii) Date on which this certificate is issued
- iii) Telecom Product/Services/Works for which the certificate is produced
- iv) Procuring agency to whom the certificate is furnished
- v) Percentage of LC claimed
- vi) Name and contact details of the unit of the manufacturer
- vii) Sale Price of the product
- viii) Ex-Factory Price of the product
- ix) Freight, insurance and handling
- x) Total Bill of Material

xi) List and total cost value of inputs used for manufacture of the Telecom Product/Services/Works

xii) List and total cost of inputs which are locally sourced. Please attach LC certificates from local suppliers, if the input is not in-house.

xiii) List and cost of inputs which are imported, directly or indirectly

For and on behalf of _____ (Name of firm/entity)

Authorized signatory (To be duly authorized by the Board of Directors)

< Insert Name, Designation ,contact no and date>

Annexure- 05 – EMD

Bank Guarantee Bond from any scheduled commercial bank of India

(On non-judicial stamp paper, which should be in the name of the Executing Bank).

Date:

Bank Guarantee Bond No.:

Date: -----

--

In consideration of the RailTel acting through-----***(Designation & address of Contract Signing Authority)***, RailTel, (Hereinafter called "The RailTel") having invited the bid forthrough Notice inviting EOI (NIT) No., We have been informed that . . . ***[Insert name of the Bidder]***..... ***(hereinafter called "the Bidder")*** intends to submit its bid (hereinafter called "the Bid").

WHEREAS the Bidder is required to furnish Bid Security for the sum of ***[Insert required Value of Bid Security]***, in the form of Bank Guarantee, according to conditions of Bid.

AND

WHEREAS***[Insert Name of the Bank]***, with its Branch.....***[Insert Address]*** having its Headquarters office at ***[Insert Address]***, hereinafter called the **Bank**, acting through***[Insert Name and Designation of the authorized persons of the Bank]***, have, at the request of the Bidder, agreed to give guarantee for Bid Security as hereinafter contained, in favor of the RailTel:

1. KNOW ALL MEN that by these present that I/We the undersigned ***[Insert name(s) of authorized representatives of the Bank]***, being fully authorized to sign and incur obligations for and on behalf of the Bank, confirm that the Bank, hereby, unconditionally and irrevocably guarantee to pay to the RailTel full amount in the sum of ***[Insert required Value of Bid Security]*** as above stated.
1. The Bank undertakes to immediately pay on presentation of demand by RailTel any amount up to and including aforementioned full amount without any demur, reservation or recourse. Any such demand made by the RailTel on the Bank shall be final, conclusive, and binding, absolute, and unequivocal on the Bank notwithstanding any disputes raised/ pending before any Court, Tribunal, Arbitration or any Authority or any threatened litigation by the Bidder or Bank.
2. The Bank shall pay the amount as demanded immediately on presentation of the demand by RailTel without any reference to the Bidder and without the RailTel being required to show grounds or give reasons for its demand of the amount so demanded.

3. The guarantee hereinbefore shall not be affected by any change in the constitution of the Bank or in the constitution of the Bidder.
4. The Bank agrees that no change, addition, modifications to the terms of the Bid document or to any documents, which have been or may be made between the RailTel and the Bidder, will in any way absolve the Bank from the liability under this guarantee; and the Bank, hereby, waives any requirement for notice of any such change, addition or modification made by RailTel at any time.
5. This guarantee will remain valid and effective from.....[insert date of issue] till ... **[insert date, which should be minimum 90 days beyond the expiry of validity of Bid]**. Any demand in respect of this Guarantee should reach the Bank within the validity period of Bid Security.
6. The Bank Guarantee is unconditional and irrevocable.
7. The expressions Bank and RailTel herein before used shall include their respective successors and assigns.
8. The Bank hereby undertakes not to revoke the guarantee during its currency, except with the previous consent in writing of the RailTel. This guarantee is subject to the Uniform Rules for Demand Guarantees, ICC Publication No.758.
9. The Bank hereby confirms that it is on the SFMS (Structured Financial Messaging System) and shall invariably send the advice of this Bank Guarantee to the following bank details.

IFSC CODE	UBIN0805050
ACCOUNT NO	327301010373008
IFSC TYPE	Branch
BANK NAME	Union Bank
BRANCH NAME	RP Road Branch, Secunderabad – 500003
CITY NAME	Hyderabad
ADDRESS	Bungalow no 109, New No 1-7-252 to 254 Oxford Street, SD Road, Near Parklane Center, Secunderabad – 500003
DISTRICT	Hyderabad
STATE	Telangana
BG ENABLED	YES

The Guarantee shall be valid in addition to and without prejudice to any other security Guarantee(s) of Bidder in favor of the RailTel. The Bank, under this Guarantee, shall be deemed as Principal Debtor of the RailTel.

Date

.....

.....

Place.....
ture(s)

Bank's Seal and authorized signature

[Name in Block letters]

[Designation with Code No.]

[P/Attor

ney]

No.

Witnes

s:

1 Signature, Name & Address & Seal

2 Signature, Name& address & Seal

Bank's Seal

[P/Attorney] No.

Note: All italicized text is for guidance on how to prepare this bank guarantee and shall be deleted from the final document.

MANDATORY – REGISTRATION SHRAMIK KALYAN PORTAL

- A. “Contractor is to abide by the provisions of Payment of Wages act & minimum Wages act interms of clause 54 ad 55 of Indian Railways General Condition of Contract. In order to ensure the same, and application has been developed ad hosted on website www.shramikkalyan.in- dianrailways.gov.in. Contractor shall register his firm/ company etc. and upload requisite de-tails of labour and their payment I this portal. These details shall be available in public domain. The Registration/ updation of Portal shall be done as under:
- a) The contractor shall apply for onetime registration of his company/firm etc. in the Shramik kalyan portal with requisite details subsequent to issue of Letter of Acceptance. Manpower resource shall approve the contractor’s registration on the portal within 7 days of receipt of such re- quest.
 - b) Contractor once approved by Manpower resource, can create password with login ID (PAN No.) for subsequent use of portal for all LOAs issued in his favour.
 - c) The contractor once registered on the portal, shall provide details of his Letter of Acceptance(LoA) / Contract Agreements on shramik kalyan portal within 15 days of issue of any LOA for approval of concerned engineer. Engineer shall update (if required) and approve the details of LoA filled by contractor within 7 days of receipt of such request.
 - d) After approval of LoA by Engineer, contractor shall fill the salient details of contract labours engaged in the contract and ensure updating of each wage payment to them on shramik kalyan portal on monthly basis.
 - e) It shall be mandatory upon the contractor to ensure correct and prompt uploading of all salient details of engaged contractual labour & payments made thereof after each wage period.
- B. “While processing payment of any “On Account Bill” or “Final Bill” or release of “Advances” or “Performance Guarantee/Security Deposit”, contractor shall submit a certificate to the Manpower resource or resources’ representatives that “I have uploaded the correct details of contract labours engaged in connection with this contract and payments made to them during the wage period in Railways’ Shramik kalyan portal at “www.shramikkalyan.indianrail-ways.gov.in” till ____ Month _ Year.”

TENDERER'S CREDENTIALS (BID CAPACITY)

For tenders having advertised value more than Rs 20 crore wherein eligibility criteria includes bid capacity also, the tenderer will be qualified only if its available bid capacity is equal to or more than the total bid value of the present tender. The available bid capacity shall be calculated as under:

$$\text{Available Bid Capacity} = [A \times N \times 2] - 0.33 \times N \times B$$

Where,

A = Maximum value of construction works executed and payment received in any one of the previous three financial years or the current financial year (up to date of inviting tender), taking into account the completed as well as works in progress.

N= Number of years prescribed for completion of work for which bids has been invited.

B = Existing commitments and balance amount of ongoing works with tenderer as per the prescribed proforma of Railway for statement of all works in progress and also the works which are awarded to tenderer but yet not started up to the date of inviting of tender.

Note:

(a) The Tenderer(s) shall furnish the details of -

- (i) Maximum value of construction works executed and payment received in any one of the previous three financial years or the current financial year (up to date of inviting tender) for calculating A, and
 - (ii) Existing commitments and balance amount of ongoing works with tenderer as per the prescribed proforma of Railway for statement of all works in progress and also the works which are awarded to tenderer but yet not started up to the date of inviting of tender for calculating B.
- In case of no works in hand, a „NIL“ statement should be furnished.

The submitted details for (i) and (ii) above should be duly verified by Chartered Accountant.

(b) In case if a bidder is JV, the tenderer(s) must furnish the details of

- (i) Maximum value of construction works executed and payment received in any one of the previous three financial years or the current financial year (up to date of inviting tender) by each member of JV for calculating A, and

- (ii) Existing commitments and balance amount of ongoing works with each member of JV either in individual capacity or as a member of other JV as per the prescribed proforma of Railway for statement of all works in progress and also the works which are awarded to each member of JV either in individual capacity or as a member of other JV but yet not started upto the date of inviting of tender for calculating B. In case of no works in hand, a „NIL” statement should be furnished.

The submitted details for (i) and (ii) above should be duly verified by Chartered Accountant.

- (c) Value of a completed work/work in progress/work awarded but yet not started for a Member in an earlier JV shall be reckoned only to the extent of the concerned member's share in that JV for the purpose of satisfying his/her compliance to the above mentioned bid capacity in the tender under consideration.
- (d) The arithmetic sum of individual “bid capacity” of all the members shall be taken as JV’s “bid capacity”.
- (e) In case, the tenderer/s failed to submit the above statement along with offer, their/his offer shall be considered as incomplete and will be rejected summarily.
- (f) The available bid capacity of tenderer shall be assessed based on the details submitted by the tenderer. In case, the available bid capacity is lesser than estimated cost of work put to tender, his offer shall not be considered even if he has been found eligible in other eligibility criteria/tender requirement.

CHECKLIST TO THE TENDER

Name of work: Provision of VOIP based Train Control Communication System Over Southern Railway

CHECK LIST OF ITEMS TO BE COMPLIED BY THE TENDERERS

SL .N	Description of Item	Clause	Compliance	Remarks
1	Have you submitted your bid online on IREPS keeping in mind that your Technical Bid documents will be evaluated independent of your Financial Bid and only if your offer is found technically eligible financial components of your offer will be considered?	2.10	Yes/No	
2	Have you submitted Offer letter complete along with Original/Downloaded Tender document including tender forms (First Sheet & Second Sheet) duly signed with your digital signature?	2.10(I)	Yes/No	
3	Have you submitted requisite EMD/Bid Security online or uploaded scanned bank guarantee bond?	2.10 (III)	Yes/No	
4	Have you uploaded the credential to establish the eligibility? The documents required for ascertaining Technical & Financial capability as Specified in Qualifying Criteria i.e. Para 2.5 of Instructions to Tenderer shall also be enclosed in the offer. Tenderer should also submit Form 1& Form 2 along with required Annexures.	2.10 (IV), (V) & (VI)	Yes/No	
5	Have you enclosed Form 9 and 9A as per the eligibility	Form 9& 9A	Yes/No	
6	Have you enclosed Annexure — 6 (Bid Capacity) along with the Bid	2.10 (VI) Annexure 6	Yes/No	
7	Have you furnished the details of year-wise contractual payment received during the last three financial years & current year on Form-2 regarding meeting Eligibility Criteria?	2.10 (VI)	Yes/No	

SL .N	Description of Item	Clause	Compliance	Remarks
8	The tenderers shall submit requisite information as per Form No.2, along with copies of Audited Balance Sheets duly certified by the Chartered Accountant/ Certificate from Chartered Accountant duly supported by Audited Balance Sheet.	2.10 (VI)	Yes/No	
9	Have you furnished Annual / Audit reports (along with details of year wise turnover / balance sheet) from registered Chartered Accountant for the last Three Financial Years?	2.10 (VI)	Yes/No	
10	Have you furnished Certified copy of JV agreement (MOU) in enclosed format (Annexure-1), in case of offeris from JV firm?	Annexure 1	Yes/No	
11	Have you kept the offer valid for a minimum period of 90 DAYS from the date of opening of tender?	2.12	Yes/No	
12	Have you quoted completion period correctly & precisely as per Para 2.13 of SCC?	2.13	Yes/No	
13	Have you enclosed a declaration that the tenderer accept all the terms and conditions of Railways? In case of deviations, have you furnished —Statement of Deviations as per Form-3?	2.10 (IX)	Yes/No	
14	Documentary evidence necessary to establish that tenderer possesses the requisite skill, technical expertise, technical and skilled manpower and necessary equipment"s to execute complete work covered in the schedule with stipulated specifications /details.	2.10 (X)	Yes/No	
15	Have you enclosed List of Personnel, Organization available on hand and proposed to be engaged for the subject work?	2.10 (XIV)	Yes/No	
16	Have you submitted the filled in NEFT mandate form (Annexure-2)?	Annexure -2	Yes/No	
17	Have you noted the applicability of GST ACT 2017 for this tender	2.51	Yes/No	
18	Have you read and agreed to the terms and conditions of the LC (Letter of Credit) in case tenderer opted for LC mode of payment	2.55	Yes/No	
19	Have you read and agreed to Payment of wages Act	2.62	Yes/No	

20	Tenderer to note that after issuing of LOA, the LOA details including labour details has to be uploaded in Shramik Kalyan Portal.	2.62	Yes/No	
21	Tenderer to note that payment/ advances /releasing of PG and SD will be done only when the required details are entered in Shramik Kalyan	2.62	Yes/No	
22	All the financial implications with rates and the quoting of schedules has to be done in FIN.OFFER.TAB only for this tender	2.10	Yes/No	
23	Have you gone through the Special conditions of contract of Similar nature of work	2.5.1	Yes/No	
24	Have you submitted the authorization letter along with the offers.	2.5.1 (1)	Yes/No	
25	Have you submitted If no RDSO approved firm is available in RDSO approval list for VOIP based TCCS at the time of tender opening, then the definition of OEM is Manufacturer of train control communication system (IP controller console equipment, emergency communication gateway, associated software incl of communication software, voice recording software etc.) which has been installed and commissioned along with VOIP based emergency communication gateway for at least 10% or more Railway stations (rounded off to next integer) of the VOIP based TCCS work, as per the specification RDSO/SPN/TC/99/2012/Rev.2 or the latest RDSO spec with satisfactory performance [Note: 10% of 516 stations = 52 stations. Hence satisfactory performance certificate for commissioning of 52 stations or more with VOIP based control communication system and VOIP based emergency communication system to be submitted].	2.5.1 (2)		
26	Have you submitted the Make and Model of scheduled item with reference to RDSO specification RDSO/SPN/TC/99/2023 Ver.3.0 dtd.10.11.2023.	2.5.1 (4) & Annexure 3	Yes/No	

27	Have you submitted the Manufacture authorization and Certificate copy of Clause-by-Clause technical Compliance from OEM of Controller Console Equipment, Test room Console, Emergency Communication Gateway (ECGW) and DTMFGateway shall be submitted along with the bid.	2.5.1 (5)	Yes/No	
28	Have you submitted the Testcertificate / Test report of Controller Console Equipment, Emergency Communication Gateway (ECGW)and DTMF Gateway shall besubmitted by the bidder along with the bid for Environment test,EMC tests and electrical safety test as per RDSO SPECIFICATION FOR VOIP BASED TRAIN CONTROL COMMUNICATION SYSTEM RDSO/SPN/TC/99/2023 Ver.3.0 dtd.10.11.2023	2.5.1 (7)	Yes/No	
29	Have you submitted the Self-Certification by the bidder as per Annexure 8	2.5.1 (3,6 & 8) & Annexure 8	Yes/No	
30	Have you submitted Local content certificates from individual manufacturers by tenderer/bidder & OEM as per Annexure 4. Additionally, an overall local content certificatefrom the tenderer/bidder for the entire tender must be submitted.	2.5.1 (j), 2.68 & Annexure 4	Yes/No	

FORMAT FOR SELF-CERTIFICATION BY THE TENDERER

I/We, [Name of Tenderer], hereby declare the following:

1. The VOIP based Train Control and Communication System (TCCS) work has been executed in strict accordance with the specifications outlined in RDSO/SPN/TC/99/2023 Ver.3.0 dated 10.11.2023 or the latest version thereof.
2. The Communication Server, NMS Server, and Voice Recording Server hardware utilized in this project are sourced from reputed manufacturers as per the requirements specified in RDSO/SPN/TC/99/2023 Ver.3.0 dated 10.11.2023 or the latest version thereof.
3. Inspection of the implemented systems has been conducted by RDSO using the RDSO Test Format – TC-F-8.1-2 effective from 06.02.2024.

Signature: _____

[Name & Designation][Seal]

Date of Declaration:

Annexure-9 - PROFORMA FOR “SIGNING THE INTEGRITY PACT”
(To be signed by the Bidder)

RailTel Corporation of India Limited, hereinafter referred to as “The Principal”.

AND

....., hereinafter referred to as “The Bidder/ Contractor.”

Preamble

The Principal intends to award, under laid down organizational procedures, contract/s forThe Principal values full compliance with all relevant laws of the land, rules, regulations, economic use of resources and of fairness/transparency in its relations with its Bidder(s) and /or Contractor(s).

In order to achieve these goals, the Principal will appoint an Independent External Monitor (IEM), who will monitor the Eol process and the execution of the contract for compliance with the principles mentioned above.

Section 1- Commitments of the Principal

1. The Principal commits itself to take all measures necessary to prevent corruption and to observe the following principles: -
 - a. No employee of the Principal, personally or through family members, will in connection with the Eol for, or the execution of a contract, demand, take a promise for or accept, for self or third person, any material or immaterial benefit which the person is not legally entitled to.
 - b. The Principal will during the Eol process treat all Bidder(s) with equity and reason. The Principal will in particular, before and during the Eol process, provide to all Bidder(s) the same information and will not provide to any Bidder(s) confidential/additional information through which the Bidder(s) could obtain an advantage in relation to the process or the contract execution.
 - c. The Principal will exclude from the process all known prejudiced persons.
2. If the Principal obtains information on the conduct of any of its employees which is a criminal offence under the IPC/PC Act, or if there be a substantive suspicion in this regard, the Principal will inform the Chief Vigilance Officer and in addition can initiate disciplinary actions.

Section 2- Commitments of the Bidder(s) / Contractor(s)

1. The Bidder(s)/Contractor(s) commit himself to take all measures necessary to prevent corruption. He commits himself to observe the following principles during his participation in the Eol process and during the contract execution.
 - a. The Bidder(s)/contractor(s) will not, directly or through any other persons or firm, offer promise or give to any of the Principal's employees involved in the Eol process or the execution of the contract or to any third person any material or other benefit which he/she is not legally entitled to, in order to obtain in exchange any advantage during Eol process or during the execution of the contract.
 - b. The Bidder(s)/Contractor(s) will not enter with other Bidders into any undisclosed agreement or understanding, whether formal or informal. This applies in particular to prices, specifications, certifications, subsidiary contracts, submission or non-submission of bids or any other actions to restrict competitiveness or to introduce cartelization in the bidding process.
 - c. The Bidder(s)/Contractor(s) will not commit any offence under the relevant IPC/PC Act; further the Bidder(s) /Contractors will not use improperly, for purposes of competition or personal gain, or pass on to others, any information or document provided by the Principal as part of the business relationship, regarding plans, technical proposals and business details, including information contained or transmitted electronically.
 - d. The Bidder(s)/Contractor(s) of foreign origin shall disclose the name and address of the Agents/representatives in India, if any. Similarly, the bidder(s)/contractor(s) of Indian Nationality shall furnish the name and address of the foreign principals, if any. Further details as mentioned in the "Guidelines on Indian Agents of Foreign Suppliers" shall be disclosed by the Bidder(s)/Contractor(s). Further, as mentioned in the Guidelines all the payments made to the Indian agent/representative have to be in Indian Rupees only. Copy of the "Guidelines on Indian Agents of Foreign Suppliers" as annexed and marked as Annexure A.
 - e. The Bidder(s)/Contractor(s) will, when presenting his bid, disclose any and all payments he has made, is committed to or intends to make to agents, brokers or any other intermediaries in connection with the award of the contract.
2. The Bidder(s)/Contractor(s) will not instigate third persons to commit offences outlined above or be an accessory to such offences.

Section 3: Disqualification from Eol process and exclusion from future contracts

If the Bidder(s)/Contractor(s), before award or during execution has committed a transgression through a violation of Section 2, above or in any other form such as to put his reliability or credibility in question, the Principal is entitled to disqualify the Bidder(s)/Contractor(s) from the Eol process or take action as per the procedure mentioned in the "Guidelines on Banning of business dealings". Copy of the "Guidelines on Banning of business dealings" is annexed and marked as Annex-"B".

Section 4: Compensation for Damages

1. If the Principal has disqualified the Bidder(s) from the Eol process prior to the award according to Section 3, the Principal is entitled to demand and recover the damages equivalent to Earnest Money Deposit/Bid Security.
2. If the Principal has terminated the contract according to Section 3, or if the Principal is entitled to be terminated the contract according to Section 3, the Principal shall be entitled to demand and recover from the Contractor liquidated damages of the Contract value or the amount equivalent to Performance Bank Guarantee.

Section 5: Previous Transgression

1. The Bidder declares that no previous transgressions occurred in the last three years with any other company in any country conforming to the anti-corruption approach or with any other public sector enterprise in India that could justify his exclusion from the Eol process.
2. If the bidder makes incorrect statement on this subject, he can be disqualified from the Eol process for action can be taken as per the procedure mentioned in "Guidelines on Banning of business dealings".

Section 6: Equal treatment of all Bidders / Contractors/Subcontractors.

1. The Bidder(s)/Contractor(s) undertake(s) to demand from all subcontractors a commitment in conformity with this Integrity Pact, and to submit it to the Principal before contract signing.
2. The Principal will enter into agreements with identical conditions as this one with all bidders, contractors and subcontractors.
3. The Principal will disqualify from the Eol process all bidders who do not sign this Pact or violate its provisions.

Section 7: Criminal charges against violation by Bidder(s) / Contractor(s) / Sub contractor(s)

If the Principal obtains knowledge of conduct of a Bidder, Contractor or Subcontractor, or of an employee or a representative or an associate of a Bidder, Contractor or Subcontractor which constitutes corruption, or if the Principal has substantive suspicion in this regard, the Principal will inform the same to the Chief Vigilance Officer.

Section 8: Independent External Monitor / Monitors

1. The Principal appoints a competent and credible Independent External Monitor for this Pact. The task of the Monitor is to review independently and objectively whether and to what extent the parties comply with the obligations under this agreement.
2. The Monitor is not subject to instructions by the representatives of the parties and performs his functions neutrally and independently. He reports to the CMD, RailTel.

3. The Bidder(s)/Contractor(s) accepts that the Monitor has the right to access without restriction to all project documentation of the Principal including that provided by the Contractor. The Contractor will also grant the Monitor, upon his request and demonstration of a valid interest, unrestricted and unconditional access to his project documentation. The same is applicable to Subcontractors. The Monitor is under contractual obligation to treat the information and documents of the Bidder(s)/ Contractor(s)/Subcontractor(s) with confidentiality.
4. The Principal will provide the Monitor sufficient information about all meetings among the parties related to the Project provided such meetings could have an impact on the contractual relations between the Principal and the Contractor. The parties offer the Monitor the option to participate in such meetings.
5. As soon as the Monitor notices, or believes to notice, a violation of this agreement, he will inform the Management of the Principal and request the Management to discontinue or take corrective action, or to take other relevant action. The monitor can in this regard submit non-binding recommendations. Beyond this, the Monitor has no right to demand from the parties that they act in a specific manner, refrain from action or tolerate action.
6. The Monitor will submit a written report to the CMD, RailTel within 8 to 10 weeks from the date of reference or intimation to him by the Principal and, should the occasion arise, submit proposals for correcting problematic situations.
7. Monitor shall be entitled to compensation on the same terms as being extended to provide to Independent Directors on the RailTel Board.
8. If the Monitor has reported to the CMD, RailTel, a substantiated suspicion of an offence under relevant IPC/PC Act, and the CMD, RailTel has not, within the reasonable time taken visible action to proceed against such offence or reported it to the Chief Vigilance Officer, the Monitor may also transmit this information directly to the Central Vigilance Commissioner.
9. The word 'Monitor' would include both singular and plural.

Section 9: Pact Duration

This pact begins when both parties have legally signed it. It expires for the Contractor 10 months after the last payment under the contract, and for all other Bidders 6 months after the contract has been awarded.

If any claim is made / lodged by either party during this time, the same shall be binding and continue to be valid despite the lapse of this pact as specified above, unless it is discharged / determined by CMD of RailTel.

Section 10: Other Provisions

1. This agreement is subject to Indian Law, Place of performance and jurisdiction is the Registered Office of the Principal, i.e. New Delhi.
2. Changes and supplements as well as termination notices need to be made in writing.
3. Should one or several provisions of this agreement turn out to be invalid, the remainder of this agreement remains valid. In this case, the parties will strive to come to an agreement to their original intentions.

(For & on behalf of the Principal)
(Office Seal)

(For & On behalf of Bidder/Contractor)
(Office Seal)

Place _____

Date _____

Witness 1:

Annexure 10 - CONTRACT AGREEMENT

(CA No)

This AGREEMENT is made at <Location of RO Office> on this day of _____ two thousand and twenty three by and between RailTel Corporation of India Limited (A Govt. of India Undertaking) having its Registered & Regional office at Plat-A, 6th Floor, Office Block-II, East Kidwai Nagar, New Delhi-110023, acting in the premises through ED or his authorized representative (hereinafter referred to as 'RailTel', which expression should unless repugnant to the context or meaning thereof include its successors and permitted assigns) of the one part;

And _____ having its registered office at ----- acting in the premises through (hereafter referred to as "Contractor", which expression should unless repugnant to the context or meaning thereof include its successor and permitted assigns) of the other part.

Whereas in response to a call for Eol by RailTel for the work of "....." for RailTel Corporation of India Limited as per Eol papers at Annexure 'A' read with Corrigendum..... issued by RailTel hereto, the Contractor has submitted offer letter as per Annexure 'B' hereto.

AND WHEREAS the said Eol of the Contractor has been accepted for the work of "....." for RailTel Corporation of India Limited as per copy of Letter of Acceptance of Eol No. _____ dated _____ complete with enclosures at the accepted rates and agreed deviations from Eol papers as per Annexure-C hereto at contract value of Rs. _____ (Rupees _____ Only) duly accepted by the contractor.

Now this agreement witnesses that in consideration of the premises and the payment to be made by the Purchaser (RailTel) to the Contractor provided for herein, the Contractor shall supply all equipment and materials and execute and perform all works for which the said Eol of the Contractor has been accepted strictly according to the various provisions in Annexure 'B' and 'C' hereto and upon such supply, execute and performance to the satisfaction of the purchaser (RailTel) and the purchaser (RailTel) shall pay to the Contractor at the rates accepted as per the said Annexure 'C' and in terms of the provisions therein.

IN WITNESS whereof both the parties have hereunto set and subscribed their respective hands and/or seals on the day and year respectively mentioned against their respective signatures.

Signed and delivered by Shri _____ for and on behalf of RailTel Corporation of India Ltd.

The contract within named in the presence of:

1. Signatures
Date
Name in Block Capitals
Address:

2. Signatures
Date
Name in Block Capitals
Address:

Signed and delivered by Shri. _____ for and on behalf of

The contractor within named in the presence of :

2. Signatures
Date
Name in Block Capitals
Address:

3. Signature
Date
Name in Block Capitals
Address:

CHAPTER- 7: SPECIFICATIONS AND REQUIREMENTS

2.1 TECHNICAL, FUNCTIONAL REQUIREMENTS & SPECIFICATIONS

Note 1: It may kindly be noted that in the specification wherever support for a feature has been asked for, it will mean that the feature should be available without RailTel requiring any other hardware/software/licenses. Thus, all hardware/software/licenses required for enabling the support/feature shall be included in the offer.

Note 2: Any additional hardware and software/license required for completion of work as per scope of this work shall be supplied by the selected bidder without any additional cost to RailTel.

Note 3: The below mentioned technical specifications for the supply items are bare minimum requirements of the purchaser, the supply items quoted by bidder must comply with these technical specifications.

2.2 Technical Specifications

As per Deputy Chief Signal & Telecommunication Engineer/Project/TPJ Tender document

Chapter-8: CHECK LIST (To be filled up & uploaded)

8.A List of Documents to be Submitted with Technical Bid

SN	Have you submitted the following documents?	Submitted /Complied or Not	Page No./ref No. of Offer
1.	Offer Letter as per Chapter-1		
2.	Submission of scanned copy of Earnest Money Deposit (EMD) in the form of BG as per form 14(Chapter-6).		
3.	Audited balance sheet duly attested by Notary Public		
4.	Constitution of Firm and Power of Attorney as per clause 4.A.45 of Chapter-4.		
5.	Compliance to Technical capacity Clause 4. A.20.1.1		
6.	Compliance to Financial capacity Clause 4. A.20.1.2 & Clause 4. A.20.1.3		
7.	Documentary proof of supporting the eligibility Criteria as mentioned in Clause 4.A.21 of Chapter-4.		
8.	NIL Deviation certificate – Form No. 3 of Chapter-6		
9.	Integrity Pact – Annexure-9 of Chapter-6		
10.	All Form as mentioned in Chapter-6		
11.	Any other information required to be submitted by the bidder as per technical and eligibility criteria.		
12.	CVs of proposed Resources with qualification		
13.	Submission of digitally signed copy of EOI Documents/Addenda.		
14.	Any other document mentioned in EOI Document		

*****End of Document*****