

**RAILTEL CORPORATION OF INDIA LIMITED**  
(A Govt. of India Undertaking)

**Expression of Interest for Selection of Partner from Empaneled Business Associates**

**For**

**“ Warranty Extension for Hardware and Software (ArcGIS) for Seismic Hazard and Risk Assessment (SHRA) on turnkey basis.”**

**EOI No: RailTel/EOI/COMKTG/EB/WE/2024-25/01 dated 04<sup>th</sup> Dec 2024**

## EOI NOTICE

**Plate-A, 6th Floor, Office Tower-2, NBCC Building, East Kidwai Nagar, New Delhi-110023**

**EOI Notice No: RailTel/EOI/COMKTG/EB/WE/2024-25/01 dated 04th Dec 2024**

RailTel Corporation of India Ltd., (here after referred to as “RailTel”) invites EOIs from RailTel’s Empaneled Partners for the selection of suitable partner for **“Warranty Extension for Hardware and Software (ArcGIS) for Seismic Hazard and Risk Assessment (SHRA) on turnkey basis.”**

The details are as under:

1	Last date for submission of Technical Packet against EOIs by bidders	06 <sup>th</sup> Dec 2024 at 15:00 Hours
2	Opening of Technical Bid of EOIs	06 <sup>th</sup> Dec 2024 at 15:30 Hours
3	Number of copies to be submitted for scope of work	One
4	EOI fees inclusive tax (Non-refundable)	₹ 5,000/- (Five Thousand only)
5	EMD	<p><b>₹ 2,68,441/-</b> (Rupees Two Lakh Sixty-Eight Thousand Four Hundred Forty-One Only) to be submitted along with EOI.</p> <p>To be submitted by selected Business Associate, in the form of BG/online transfer.</p> <p>*BG as EMD validity: Bid validity period + 2 months and claim period of 1 year from BG expiry period.</p> <p>(SFMS report guidelines: - BG advising message – IFN 760COV/ IFN 767COV via SFMS</p> <ul style="list-style-type: none"><li>• To mandatorily send the Cover message at the time of BG issuance.</li><li>• IFSC Code of ICICI Bank to be used (ICIC0000007).</li><li>• Mention the unique reference (RAILTEL6103) in field 7037.)</li></ul>

The EMD should be in the favor of RailTel Corporation of India Limited payable at Delhi through online bank transfer or EMD can be submitted as PBG in favor of RailTel Corporation of India Limited. Partner needs to share the online payment transfer details like UTR No. date and Bank along with the proposal.

RailTel Bank Details: Union Bank of India, Account No. 340601010050446, IFSC Code - UBIN0534064. Offers not accompanied with EMD shall be summarily rejected.

Eligible Business Associates are required to direct all communications related to this Invitation for EOI document, through the following Nominated Point of Contact persons:

Contact Person: Hemant Yadav  
Designation: Jt.GM/Govt. Business  
Email: [hemantyadav@railtelindia.com](mailto:hemantyadav@railtelindia.com)  
Mob: 9717644137

Note:

1. Empaneled partners are required to submit a soft copy of the bidders response through an e-mail at **[eoiebc@railtelindia.com](mailto:eoiebc@railtelindia.com)** duly signed by Authorized Signatories with Company seal and stamp.
2. The EOI response is invited from eligible **Empaneled Partners of RailTel only**.
3. All the documents must be submitted with **proper indexing** and **page no**.
4. This is an **exclusive pre-bid partnership arrangement with an empaneled business associate of RailTel for participating in the end customer RFP**. The selected partner's authorized signatory has to give an undertaking they will not submit directly or indirectly their bids and techno-commercial solution/association with any other organization once selected in this EOI for pre-bid teaming arrangement (before and after submission of bid to the end customer organization by RailTel). This undertaking has to be given with this EOI Response.
5. **Transfer and Sub-letting**. The Business Associate has no right to give, bargain, sell, assign, or sublet or otherwise dispose of the Contract or any part thereof, as well as to give or to let a third party take benefit or advantage of the present Contract or any part thereof.

## 1. Introduction about RailTel

**RailTel Corporation of India Limited (RailTel)**, an ISO-9001:2000 organization is a Navratna Central Public Sector Enterprise formed in Sept 2000 with the objectives to create nationwide Broadband Telecom and Multimedia Network in all parts of the country, to modernize Train Control Operation and Safety System of Indian Railways and to contribute to realization of goals and objective of national telecom policy 1999. RailTel is a wholly owned subsidiary of Indian Railways.

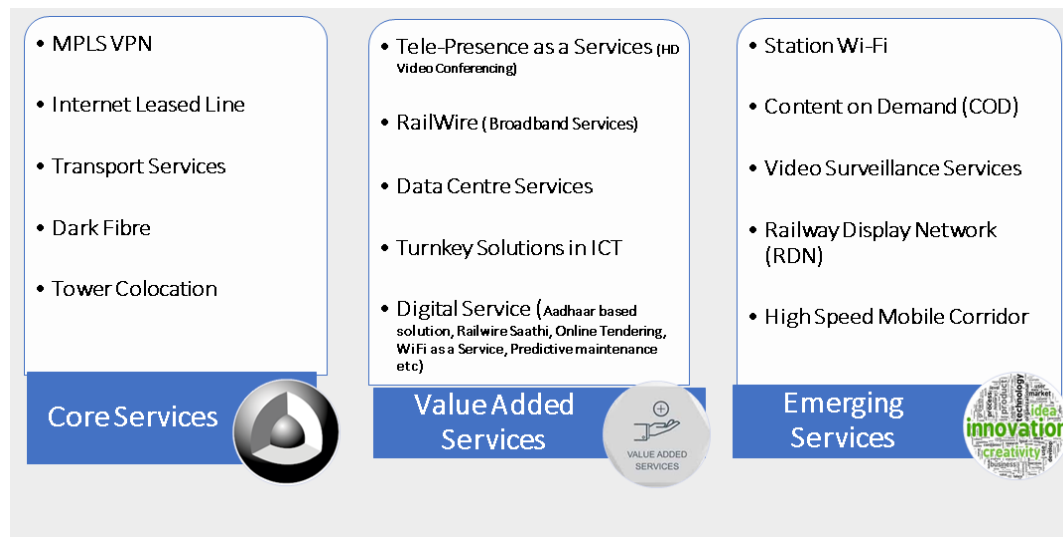
RailTel has approximately 61000 kms of OFC along the protected Railway tracks. The transport network is built on high capacity DWDM and an IP/ MPLS network over it to support mission critical communication requirements of Indian Railways and other customers. RailTel has Tier-III Data Center in Gurgaon and Secunderabad hosting / collocating critical applications. RailTel is also providing Telepresence as a Service (TpaaS), where a High Definition Video Conference facility bundled with required BW is provided as a Service.

For ensuring efficient administration across India, country has been divided into four regions namely, Eastern, Northern, Southern & Western each headed by Executive Director and Headquartered at Kolkata, New Delhi, Secunderabad & Mumbai respectively. These regions are further divided into territories for efficient working. RailTel has territorial offices at Guwahati, & Bhubaneswar in East, Chandigarh, Jaipur, Lucknow in North, Chennai & Bangalore in South, Bhopal, and Pune & Ahmedabad in West. Various other territorial offices across the country are proposed to be created shortly.

RailTel's business service lines can be categorized into three heads namely B2G/B2B (Business to Government and Business to Business) and B2C (Business to customers):

### Licenses & Service portfolio:

Presently, RailTel holds Infrastructure Provider -1, National Long Distance Operator, International Long Distance Operator and Internet Service Provider (Class-A) licenses under which the following services are being offered to various customers:



**a) Carrier Services**

- National Long Distance: Carriage of Inter & Intra -circle Voice Traffic across India using state of the art NGN based network through its Interconnection with all leading Telecom Operators
- Lease Line Services: Available for granularities from E1 to multiple of Gigabit bandwidth & above
- Dark Fiber/Lambda: Leasing to MSOs/Telco's along secured Right of Way of Railway tracks
- Co-location Services: Leasing of Space and 1000+ Towers for collocation of MSC/BSC/BTS of Telco's

**b) Enterprise Services**

- Managed Lease Line Services: Available for granularities from E1, DS-3, STM-1 & above
- MPLS VPN: Layer-2 & Layer-3 VPN available for granularities from 2 Mbps & above
- Dedicated Internet Bandwidth: Experience the "Always ON" internet connectivity at your fingertips in granularities 2 Mbps to several Gbps

**c) DATA CENTER** Infrastructure as a services (IaaS), Hosting as Services, Security operation Centre as a Service (SOCaaS): RailTel has MeitY empaneled two Tier-III data centres in Gurgaon & Secunderabad. Presently RailTel is hosting critical applications of Indian Railways, Central & State government/ PSUs applications. RailTel will facilitate Government's applications / hosting services including smooth transition to secured state owned RailTel's Data Centers and Disaster Recovery Centres. RailTel also offers SOC as a Service 'SOCaaS'. In addition, RailTel offers VPN client services so that employees can seamlessly access government's intranet, applications securely from anywhere without compromising security.

- National Long Distance: Carriage of Inter & Intra -circle Voice Traffic across India using state of the art NGN based network through its Interconnection with all leading Telecom Operators
- Lease Line Services: Available for granularities from E1 to multiple of Gigabit bandwidth & above
- Dark Fiber/Lambda: Leasing to MSOs/Telco's along secured Right of Way of Railway tracks
- Co-location Services: Leasing of Space and 1000+ Towers for collocation of MSC/BSC/BTS of Telco's

**d) High-Definition Video Conference:** RailTel has unique service model of providing high definition video conference bundled with Video Conference equipment, bandwidth and FMS services to provide end to end seamless services on OPEX model connecting HQ with other critical offices. RailTel also offers application-based video conference solution for employees to be productive specially during this pandemic situation.

**e) Retail Services – RailWire**

RailWire: Triple Play Broadband Services for the Masses. RailTel has unique model of delivering broadband services, wherein local entrepreneurs are engaged in delivering &

maintaining broadband services and up to 66% of the total revenues earned are shared to these local entrepreneurs in the state, generating jobs and revitalizing local economies. On date RailTel is serving approx. 5,00,000 subscribers on PAN Indian basis. RailTel can provide broadband service across– Government PSU or any organization’s officers colonies and residences.

## 2. Project Background and Objective of EOI

RailTel intends to select a suitable partner for **“Warranty Extension for Hardware and Software (ArcGIS) for Seismic Hazard and Risk Assessment (SHRA) on turnkey basis”** with end customer Bid ref. no. GEM/2024/B/5537258 dated 24.10.2024.

RailTel invites EOIs from RailTel’s Empaneled Partners for the selection of suitable partner for **“Warranty Extension for Hardware and Software (ArcGIS) for Seismic Hazard and Risk Assessment (SHRA) on turnkey basis”**. The empaneled partner is expected to have excellent execution capability and good understanding customer local environment.

## 3. Scope of Work:

RailTel intends to explore and select a suitable partner for **“Warranty Extension for Hardware and Software (ArcGIS) for Seismic Hazard and Risk Assessment (SHRA) on turnkey basis”**.

The brief scope of work is provided below for reference: -

The overall scope of work/service as mentioned in the customer RFP are as follows:

1. Warranty Extension for Hardware and Software (ArcGIS) for Seismic Hazard and Risk Assessment (SHRA) on turnkey basis in compliance with the SLA as defined in (Table- 1: Integrated ArcGIS Infrastructure consisting of Software, Hardware and accessories) and (Table -2: Key Deliverable Items) under Section-II of the customer RFP for three years at NCS-MoES, Lodhi Road, New Delhi.

The brief scope of work as mentioned in the customer RFP is defined below:

The customer is envisaging to put the entire above-said infra on extended warranty/TSMC back lined with respective OEMs, wherever possible from 01.10.2024. Such Warranty extension/Turnkey solutions and maintenance contract (TSMC) in continuity is needed to mitigate cyber security risk arising due to vulnerability in system’s embedded software (i.e. firmware), operating system (Microsoft Windows) and application software (ArcGIS). To make this infra cyber robust, ArcGIS should be updated and upgraded uninterruptedly (i.e. without any break of warranty) with the patches made available by its OEMs regularly. Hardware warranty extension in continuity /TSMC also allows keeping the system in good condition, subject to normal wear and tear, for best performance. The warranty extensions /TSMC for various infra components are needed for standard and compatible system to ensure the serviceability and continuity of the existing integrated ArcGIS based computation center of NCS-MoES on turnkey basis having Software, Hardware and accessories to have maximum throughput and seamless operation on turnkey

mode under terms & conditions listed in Section – I of RFP. Services should be provided at NCS, MoES, Lodhi Road, New Delhi.

**Coverage:** During office hours of NCS-MoES, Hardware Maintenance would be under next business day mode. continuity of the existing integrated ArcGIS based computation center of NCS-MoES on turnkey basis having Software, Hardware and accessories to have maximum throughput and seamless operation on turnkey mode.

**Key Deliverables:** Warranty Extension/Maintenance document(s) for various infra components as detailed in Table-2 in Physical/Electronic form to be delivered within one-week of the issuance of the work order to Seismic Hazard and Risk Assessment (SHRA), National Center for Seismology (NCS), Ministry of Earth Sciences (MoES), IMD Campus, Annexe (EREC) building, Lodhi Road, New Delhi – 110003.

- I. The Detailed specification and scope of work is mentioned in customer RFP which is placed at **(Table- 1: Integrated ArcGIS Infrastructure consisting of Software, Hardware and accessories)**

The above scope of work is indicative and the detailed scope of work is given in the end customer RFP with latest amendments and clarifications.

In case of any discrepancy or ambiguity in any clause / specification pertaining to scope of work area, the RFP released by end customer organization shall supersede and will be considered sacrosanct. (All associated clarifications, response to queries, revisions, addendum and corrigendum also included.)

**Business associate can participate as a sole bidder only and consortium is not allowed.**

**Special Note:** Through this EOI RailTel is proposed to explore possible solution provider among its empaneled business partners, with competitive commercials. However, RailTel may retain any portion of the work mentioned in the BOQ, where RailTel has competence so that overall proposal becomes most economically viable.

## 4. Response to EOI guidelines

### 4.1 Language of Proposals

The proposal and all correspondence and documents shall be written in English in soft copy through an email.

### 4.2 RailTel's Right to Accept/Reject responses

RailTel reserves the right to accept or reject any response and annul the bidding process or even reject all responses at any time prior to selecting the partner, without thereby incurring any liability to the affected bidder or Business Associate or without any obligation to inform the affected bidder or bidders about the grounds for RailTel's action.

#### 4.3 EOI response Document.

The bidder is expected to examine all instructions, forms, terms and conditions and technical specifications in the bidding documents. Submission of bids, not substantially responsive to the bidding document in every aspect will be at the bidder's risk and may result in rejection of its bid without any further reference to the bidder.

All pages of the documents shall be signed by the bidder including the closing page in token of his having studied the EOI document and should be submitted along with the bid.

#### 4.4 Period of Validity of bids and Bid Currency

Bid of Interested partners shall remain valid for the period of 180 days from the last date of submission of EOI, as mentioned in this EOI document.

RailTel may request for an extension of the period of validity of bids. The validity of the 'EMD', should also be suitably extended if called upon to do so by RailTel. The request and the responses thereto shall be made in writing through e-mail communication only. Further, whenever the bid validity extension is submitted by the interested partner, it should be ensured by interested partner that their PBG related to the empanelment should have minimum validity of 90 days from the last date of extended bid validity period.

#### 4.5 Deleted

#### 4.6 Bid Earnest Money (EMD)

**4.6.1** The Business Associate shall furnish a sum as given in EOI Notice via online transfer from any scheduled bank in India in favour of "RailTel Corporation of India Limited" along with the offer. This will be called as **EMD**.

**4.6.2** Offers not accompanied with valid EOI Earnest Money Deposit shall be summarily rejected.

**4.6.3** Deleted.

**4.6.4 Return of EMD for unsuccessful Business Associates:** EOI EMD of the unsuccessful Business Associate shall be returned without interest after completion of EOI process.

**4.6.5 Return of EMD for successful Business Associate:** Earnest Money Deposit (EMD) if applicable of the successful bidder will be discharged / returned as promptly as possible after the receipt of RailTel's EMD/BG from the Customer and or on receipt of Security Deposit Performance Bank Guarantee as applicable (clause no. 4.7) from Business Associate whichever is later.

**4.6.6 Forfeiture of EMD and or Penal action as per EMD Declaration:**

**4.6.6.1** The EMD may be forfeited and or penal action shall be initiated if a Business Associate



withdraws his offer or modifies the terms and conditions of the offer during validity period.

4.6.6.2 In case of non-submission of SD/PBG (as per clause no. 4.7) lead to forfeiture of EMD if applicable and or suitable action as prescribed in the EMD Declaration shall be initiated as applicable.

#### 4.7 Security Deposit / Performance Bank Guarantee (PBG)

4.7.1 In case the bid is successful, the PBG of requisite amount proportionate to the agreed scope of the work will have to be submitted to RailTel.

4.7.2 As per work share arrangements agreed between RailTel and Business Associate the PBG will be proportionately decided and submitted by the selected Business Associate i.e 3% of the contract value or as decided by RailTel as per the % of the PBG applicable as per extant rules of PBG in RailTel or as per PBG required by end customer of RailTel.

#### 4.8 Last date & time for Submission of EOI response

EOI response must be submitted to RailTel on E-nivida portal as specified in the preamble not later than the specified date and time mentioned in the preamble.

#### 4.9 Modification and/or Withdrawal of EOI response

EOI response once submitted will be treated as final and no modification will be permitted.

No Business Associate shall be allowed to withdraw the response after the last date and time for submission.

The successful Business Associate will not be allowed to withdraw or back out from the response commitments. In case of withdrawal or backout by the successful business associate, the Earnest Money Deposit shall be forfeited, and all interests/claims of such Business Associate shall be deemed as foreclosed.

#### 4.10 Details of Financial bid for the above referred tender

The offers of the bidders who qualify the PQ and TQ criteria shall enter into the next stage of financial bid opening.

Business Associate with the lowest (L1) offer will be selected for **“Warranty Extension for Hardware and Software (ArcGIS) for Seismic Hazard and Risk Assessment (SHRA) on turnkey basis.”**

#### 4.11 Clarification of EOI Response

To assist in the examination, evaluation and comparison of bids the purchaser may, at its discretion, ask the Business Associate for clarification. The response should be in writing and no change in the price or substance of the EOI response shall be sought, offered or permitted.

#### 4.12 Period of Association/Validity of Agreement

RailTel will enter into an agreement with selected bidder with detailed Terms and conditions.

The terms and conditions of the agreement will be on back to back basis as per end customer RFP and work order placed on RailTel.

## 5. Eligibility Criteria for Bidding Business Partner of RailTel/OEMs.

S. No.	Particulars	Criteria for Tender Package (Mandatory Compliance & Document Submission)
<b>A)</b>	<b>Financial Conditions</b>	
i)	Bidder should be registered under Companies Act, 1956 or Companies Act 2013 or as amended and should have at least 3-years of operations in India as on bid submission date and should have a operational office in Delhi/NCR.	<ol style="list-style-type: none"> <li>1. Certificate of Incorporation</li> <li>2. GST Registration</li> <li>3. PAN Card</li> <li>4. Copy of ITR filed for last 3 financial year ending 31<sup>st</sup> March 2024.</li> </ol>
ii)	Bidder should have average annual turnover of at least INR 85 Lakhs (exclusive of tax) for last three years (FY 21-22, 22-23, 23-24).	Balance Sheet and Turnover Certificate issued by the Chartered Accountant with UDIN no.
iii)	Bidder should also have a positive net worth in the last 3 financial years (FY 21-22, 22-23, 23-24).	<b>Positive Net Worth Certificate</b> issued by the CA for the last three financial years (FY 21-22, 22-23, 23-24) with UDIN no.
<b>B)</b>	<b>Technical Conditions</b>	
iv)	<p>Bidder should have experience of successful implementation of similar project(s) in Central/State Government/ Govt. undertakings/ UT's/ Autonomous Bodies and other organization's in India as:</p> <p>The Bidder should have experience of One similar work of value not less than Rs.42.50 Lakhs (Without GST)</p> <p><i>Similar projects would be Definition of Similar Work:</i>  - Works entailing project in the field of IT i.e. SITC/ Warranty Extension of ArcGIS Software/Hardware) for any Central/State Government/ Govt. undertakings/ UT's/ Autonomous Bodies and other organization's in India .</p>	<p>Documentary evidence such as Certificate from Customer i.e. purchase orders/ work orders or completion certificate (If any) for completed projects.</p> <p>Copy of Purchase/ Work Order or completion certificate (If any) issued by customer / PO issuing authority.</p> <p>The bidder must provide details of a personnel for verification purpose at PO/ certificate issuing organization clearly mentioning name of client, designation, contact number and mail ID on bidder's letter head.</p>
v)	<p>The bidder must have at least One of the following certificates:</p> <ol style="list-style-type: none"> <li>a) ISO 27001:2015/2013</li> <li>b) ISO 20000-1:2018</li> <li>c) ISO 9001:2015</li> </ol>	Copy of any one valid Certificate
vi)	Empanelment with RailTel: Bidder must be empanelled with RailTel as business associate as on date of bid submission.	Copy of Empanelment letter and Empanelment PBG/EMD submitted, if any.
<b>C)</b>	<b>Annexures</b>	
vii)	<b>Annexure 1</b>	<b>Covering Letter:</b> Self-certification duly signed by authorized signatory on company letter head.

<b>S. No.</b>	<b>Particulars</b>	<b>Criteria for Tender Package</b> (Mandatory Compliance & Document Submission)
viii)	<b>Annexure 2</b>	<p>The Bidder should agree to abide by all the technical, commercial &amp; financial conditions of the end customer RFP for which EOI is submitted.</p> <p>Self-certification duly signed by authorized signatory on company letter head.</p>
ix)	<b>Annexure 3</b>	<p>An undertaking signed by the Authorized Signatory of the company to be provided on letter head.</p> <p>The Bidder should not have been blacklisted/debarred by any Governmental/ Non-Governmental Organization in India as on bid submission date.</p>
x)	<b>Annexure-4</b>	Format for Affidavit to be uploaded by bidder with the tender documents.
xi)	<b>Power of Attorney</b>	Bidder need to provide Power of Attorney and Board Resolution in favour of one of its employees who will sign the Bid Documents.
xii)	<b>Annexure-5</b>	EMD (as PBG) Format
xiii)	<b>Annexure-6</b>	<p>Non-Disclosure Undertaking &amp; Integrity Pact A detailed Integrity Pact Program along with Independent External Monitors (IEM)s is available on the RailTel Website.</p> <p><a href="https://www.railtel.in/tenders/integrity-pact.html">https://www.railtel.in/tenders/integrity-pact.html</a></p>
xiv)	<b>Annexure-7</b>	<b>Price Bid Format (BOQ) (Financial Bid) with password protected PDF.</b>

## 6. Bidder's Profile

The bidder shall provide the information in the below table:

S. No.	ITEM	Details
1.	Full name of bidder's firm	
2.	Full address, telephone numbers, fax numbers, and email address of the primary office of the organization / main / head / corporate office	
3.	Name, designation and full address of the Chief Executive Officer of the bidder's organization as a whole, including contact numbers and email address	
4.	Full address, telephone and fax numbers, and email addresses of the office of the organization dealing with this tender	
5.	Name, designation and full address of the person dealing with the tender to whom all reference shall be made regarding the tender enquiry. His/her telephone, mobile, Fax and email address.	
6.	Bank Details (Bank Branch Name, IFSC Code, Account number)	
7.	GST Registration number	

## 7. Evaluation Criteria

7.1 The Bidders will be evaluated on the basis of the Eligibility Criteria, TQ as mentioned at para 5. The bidders who qualify these criteria would be eligible to enter the next stage of financial bid opening. The price bid of the bidder fulfilling these eligibility criteria's would be opened and the bidder with lowest overall price as per the BOQ would be declared as L1 bidder and will be considered for awarding the work for the defined scope of work.

7.2 Deleted

7.3 RailTel reserves the right to accept or reject the response against this EOI, without assigning any reasons. The decision of RailTel is final and binding on the participants. The RailTel evaluation committee will determine whether the proposal/ information is complete in all respects and the decision of the evaluation committee shall be final. RailTel may at its discretion assign lead factor to the Business associate/OEM as per RailTel policy for shortlisting partner against this EOI.

7.4 All General requirement mentioned in the Technical Specifications are required to be complied. The solution proposed should be robust and scalable.

## 8. Payment terms

- 8.1 RailTel shall make payment to selected Business Associate(s)/OEM after receiving payment from Customer for the agreed scope of work. In case of any penalty or deduction made by customer for the portion of work to be done by BA, same shall be passed on to Business Associate.
- 8.2 All payments by RailTel to the Partner will be made after the receipt of payment by RailTel from end Customer organization and after submission of all documents as specified in end customer RFP.
- 8.2.1 Payment will be released after receiving the invoice for the work / services and after RailTel has received the payment from the Customer for the same work / services. Any deduction /Penalties levied by Customer on invoices of RailTel will be carried **back-to-back** and will be deducted from selected BA's invoices, subject to the cause to deduction / penalty is due to deviation in terms and conditions of service standards by the BA.
- 8.3 No advance payment will be given to selected BA if RailTel gets the same from end customer.
- 8.4 Documents list required at the time of payment/invoice submission by selected bidder shall be: -
  - i PO copy issued to selected BA.
  - ii Submission/Declaration of applicable BG amount against PO issued to selected bidder/ BA.
  - iii Original Tax Invoice for the period claimed.
  - iv TDS declaration.
  - v Three copies of supplier's invoice showing contract number, goods description, quantity, unit price and total amount.
  - vi Certificate of origin for imported goods Consignee Receipt Certificate in original issued by the authorized User Department representatives/Concerned Stores Representative of the consignee if any.
  - ix) Photocopy of all documents submitted by RailTel along with their invoice to customer.

## 9.SLA

The selected bidder will be required to adhere to the SLA matrix as defined in the end Customer organization tender for his scope of work and the SLA breach penalty will be applicable proportionately on the selected bidder, as specified in the end Customer organization Tender. The SLA scoring and penalty deduction mechanism for in-scope of work area shall be followed as specified in the Tender. All associated clarifications, responses to queries, revisions, addendum and corrigendum, associated Prime Services Agreement (PSA)/ MSA/ SLA also included. Any deduction by Customer from RailTel payments on account of SLA breach which is attributable to Partner will be passed on to the Partner proportionately based on its scope of work.

**Note: RailTel reserves the rights to undertake any of the work on it's own as mentioned in the customer BOQ.**

## **Annexure 1: Format for COVERING LETTER**

COVERING LETTER (To be on company letter head)

To,

RailTel Corporation of India Ltd.  
Plate-A, 6<sup>th</sup> Floor, Office Tower-2,  
NBCC Building, East Kidwai Nagar, New Delhi-110023

Dear Sir,

SUB: Participation in the Eol process

Having examined the Invitation for Eol document bearing the reference number \_\_\_\_\_ released by your esteemed organization, we, undersigned, hereby acknowledge the receipt of the same and offer to participate in conformity with the said Invitation for Eol document.

If our application is accepted, we undertake to abide by all the terms and conditions mentioned in the said Invitation for Eol document.

We hereby declare that all the information and supporting documents furnished as a part of our response to the said Invitation for Eol document, are true to the best of our knowledge. We understand that in case any discrepancy is found in the information submitted by us, our Eol is liable to be rejected.

We hereby Submit EMD amount of Rs. \_\_\_\_\_ Issued vide \_\_\_\_\_ from Bank \_\_\_\_\_.

Authorized Signatory  
Name  
Designation



## **Annexure 2: Format for Self-Certificate & Undertaking**

Self-Certificate (To be on company letter head)

EOI Reference No:

Date:

To,

RailTel Corporation of India  
Ltd. Plate-A, 6<sup>th</sup> Floor, Office  
Tower-2,  
NBCC Building, East Kidwai Nagar, New Delhi-

110023Dear Sir,

### **Sub: Self Certificate for Tender, Technical & other compliances**

- 1) Having examined the Technical specifications mentioned in this EOI & end customer tender, we hereby confirm that we meet all specification.
- 2) We \_\_\_\_\_ agree to abide by all the technical, commercial & financial conditions of the end customer RFP for which EOI is submitted (except pricing, termination & risk purchase rights of the RailTel). We understand and agree that RailTel shall release the payment to selected partner after the receipt of corresponding payment from end customer by RailTel. Further we understand that in case selected partner fails to execute assigned portion of work, then the same shall be executed by RailTel through third party or departmentally at the risk and cost of selected partner.
- 3) We agree to abide by all the technical, commercial & financial conditions of the end customer's RFP for the agreed scope of work for which this EOI is submitted.
- 4) We hereby agree to comply with all OEM technical & Financial documentation including manufacturer authorization form, Technical certificates/others as per end to end requirement mentioned in the end customer's RFP. We also undertake to submit including manufacturer authorization form / Engagement document and other documents required in the end Customer organization tender in favour of RailTel against the proposed products.
- 5) We hereby certify that any services, equipment and materials to be supplied are produced in eligiblesource country complying with OM/F. No. 6/18/2019 dated 23<sup>rd</sup> July 2020 issued by DoE, MoF.
- 6) We hereby undertake to work with RailTel as per end customer's RFP terms and conditions.

We confirm to submit all the supporting documents constituting/ in compliance with the Criteria as required in the end customer's RFP terms and conditions (including manufacturer authorization form, technical solution documents etc.)

- 7) We understand and agree that RailTel is intending to select partner who is willing to accept all terms & conditions of end customer organization's RFP for the agreed scope of work. RailTel will strategies to retain scope of work where RailTel has competence.
- 8) We hereby agree to submit that in case of being selected by RailTel as partner for the proposed project (for which EOI is submitted), we will submit all the forms, appendix, relevant documents etc. to RailTel that is required and desired by end Customer as and when required.
- 9) We undertake that we will not share any information pertaining to this EOI and end customer technical requirements, commercial bid format to any other organization during the evaluation of the EOI process and final selection of the bidder and would keep all these information confidential and would not share the information with anyone.

Authorized

Signatory Name &

Designation

### **Annexure 3: Undertaking for not Being Blacklisted/Debarred**

<On Company Letter Head>

To,

RailTel Corporation of India Ltd  
Plate-A, 6th Floor, Office Tower-2,  
NBCC Building, East Kidwai Nagar, New Delhi-110023

Subject: **Undertaking for not Being Blacklisted/Debarred**

We, Company Name, having its registered office at Address

hereby declares that that the Company has not been blacklisted/debarred by any

Governmental/ Non-Governmental organization in India for past 3 Years as on bid submission date.

Date and Place

Authorized Signatory's Signature:

Authorized Signatory's Name and Designation:

Bidder's Company Seal:

#### Annexure 4: Format of Affidavit

(To be executed in presence of Public notary on non-judicial stamp paper of the value of Rs. 100/-.The paper has to be in the name of the BA) \*\*

I..... (Name and designation)\*\* appointed as the attorney/authorized signatory of the BA (including its constituents),

M/s.....(hereinafter called the BA) for the purpose of the EOI documents for the work of ..... as per the EOI No. .... of (RailTel Corporation of India Ltd.), do hereby solemnly affirm and state on the behalf of the BA including its constituents as under:

1. I/we the BA (s), am/are signing this document after carefully reading the contents.
2. I/we the BA(s) also accept all the conditions of the EOI and have signed all the pages in confirmation thereof.
3. I/we hereby declare that I/we have downloaded the EOI documents from RailTel website [www.railtelindia.com](http://www.railtelindia.com). I/we have verified the content of the document from the website and there is no addition, no deletion or no alternation to be content of the EOI document. In case of any discrepancy noticed at any stage i.e. evaluation of EOI, execution of work or final payment of the contract, the master copy available with the RailTel Administration shall be final and binding upon me/us.
4. I/we declare and certify that I/we have not made any misleading or false representation in the forms, statements and attachments in proof of the qualification requirements.
5. I/we also understand that my/our offer will be evaluated based on the documents/credentials submitted along with the offer and same shall be binding upon me/us.
6. I/we declare that the information and documents submitted along with the EOI by me/us are correct and I/we are fully responsible for the correctness of the information and documents, submitted by us.
7. I/we undersigned that if the certificates regarding eligibility criteria submitted by us are found to be forged/false or incorrect at any time during process for evaluation of EOI, it shall lead to forfeiture of the EOI EMD besides banning of business for five years on entire RailTel. Further, I/we (insert name of the BA)\*\*.....and all my/our constituents understand that my/our constituents understand that my/our offer shall be summarily rejected.

8. I/we also understand that if the certificates submitted by us are found to be false/forged or incorrect at any time after the award of the contract, it will lead to termination of the contract, along with forfeiture of EMD/SD and Performance guarantee besides any other action provided in the contract including banning of business for five years on entire RailTel.
9. I/we the BA(s) have carefully read and understand terms and conditions of the GeM Bid /RFP of NCS-MoES /EOI and also accept all the terms and conditions of the GeM Bid /RFP of NCS-MoES /EOI including addendum/corrigendum.
10. I/we understand that we will submit all the required including manufacturer authorization form /documents/annexures as per requirement of GeM Bid /RFP of NCS-MoES /EOI before reasonable time i.e during our bid submission as conveyed by competent Authority of RailTel.

DEPONENT

SEAL AND SIGNATURE OF THE BA VERIFICATION

I/We above named EOI do hereby solemnly affirm and verify that the contents of my/our above affidavit are true and correct. Nothing has been concealed and no part of it is false.

DEPONENT

SEAL AND SIGNAURE OF THE BA

Place:

Dated:

**\*\*The contents in Italics are only for guidance purpose. Details as appropriate, are to be filled in suitably by BA. Attestation before Magistrate/Notary Public.**

## Annexure-5: PBG Format

**BG NO** :  
**ISSUANCE DATE** : DD-MM-YYYY  
**BG AMOUNT** : Rs xxxxxxxx /-  
**EXPIRY DATE** : DD-MM-YYYY  
**CLAIM EXPIRY DATE** : DD-MM-YYYY

In consideration of the **RailTel Corporation of India Limited**, (CIN: L64202DL2000GOI107905) having its registered office at Plate-A, 6<sup>th</sup> Floor, Office Block Tower-2, East Kidwai Nagar, New Delhi – 110023 (Here in after called RailTel) having agreed to exempt **Partner Name (CIN:-)** having its registered office at **Partner's address** (Here in after called "the said Contractor(s)") from the demand, under the terms and conditions of **EOI NO.** made between **RailTel Corporation of India Limited** and **Partner Name** for (here in after called "the said Agreement") of security deposit for the due fulfilment by the said contractor (s) of the terms and conditions contained in the said Agreement, or production of a Bank Guarantee for **Rs. /- (In Words)**.

We, **Bank Name** a banking company incorporated under the Companies Act, 1956 and carrying on Banking Business under The Banking Regulation Act, 1949 and having its Registered Office at **Bank's Address** and its Central office at **Bank's Corporate Office Address** (indicate the name of the Bank) here in after referred to as "the Bank") at the request of **Partner's Name** Contractor(s) do hereby undertake to pay the **RailTel** an amount not exceeding **Rs /- (In Words)** .. against any loss or damage caused to or suffered or would be caused to or suffered by the **RailTel** by reason of any breach by said Contractor(s) of any of the terms or conditions contained in the said Agreement.

We, **Bank Name** do here by undertake to pay the amounts due and payable under this Guarantee without any demur, merely on demand from the **RailTel** stating that the amount as claimed is due by way of loss or damage caused to or would be caused to or suffered by the **RailTel** by reason of breach by the said Contractor(s) of any terms and conditions contained in the said Agreement or by the Contractor(s) failure to perform the said Agreement. Any such demand made on the Bank shall be conclusive as regards the amount due and payable by the Bank under this guarantee. However, our liability under this guarantee shall be restricted to an amount not exceeding **Rs. /- (In Words)**.

We, **Bank's Name** undertake to pay to the **RailTel** any money so demanded not with standing any dispute or disputes raised by the Contractor(s) / Supplier(s) in any suit or proceedings pending before any court or Tribunal relating thereto our liability under this present being, absolute and unequivocal. The payment so made by us under this Bond shall be a valid discharge of our liability for payment there under and the Contractor(s)/ Supplier(s) shall have no claim against us for making such payment.

We, **Bank's Name** further agree that the Guarantee here in contained shall remain in full force and effect during the period that would be taken for the performance of the said Agreement and that it shall continue to be enforceable till all the dues of the **RailTel** under or by virtue of the said Agreement have been fully paid and its claims satisfied or discharged or till **RailTel** certifies that the terms and conditions of the said Agreement have been fully and properly carried out by the said Contractor(s) and accordingly discharge this Guarantee. Unless a demand or claim under the Guarantee is made on us in writing on or before the **DD-MM-YYYY(Claim Expiry Date.)** We shall be discharged from all liability under this Guarantee thereafter.

We, **Bank's Name** further agree with the **RailTel** that the **RailTel** shall have the fullest liberty without our consent and without affecting in any manner our obligations hereunder to vary any of the terms and conditions of the Agreement or to extend time or to postpone for any time or from time to time any of the powers exercisable by the **RailTel** against the said contractor(s) and to forbear or enforce any of the terms and conditions relating to the said Agreement and we shall not be relieved from our liability by reason of any such variation, or extension to the said Contractor(s) or for any forbearance, act or omission on the part of **RailTel** or any indulgence by the **RailTel** to the said Contractor(s) or by any such matter or thing whatsoever which under the law relating to sureties would, but for this provision, have effect of so relieving us.

This Guarantee will not be discharged due to the change in the Constitution of the bank or the Contractor(s) Supplier(s).

**Bank's Name** lastly undertake not to revoke this Guarantee during its currency except with the previous consent of the **RaiTel** in writing.

**Date** : DD-MM-YYYY

**Place** :

.....

## **Annexure-6: Non-Disclosure Undertaking (NDU) Format**

### **NON DISCLOSURE UNDERTAKING**

To,

RailTel Corporation of India Limited

Plate-A, 6<sup>th</sup> Floor, Office Block Tower-2,

East Kidwai Nagar, New Delhi-110023

(Hereinafter referred to as “RailTel” or “Disclosing Party” “Tender Floating Agency”)

We, \_\_\_\_\_ (CIN: \_\_\_\_\_), a company duly incorporated under the Companies Act, 1956 and having its registered office at \_\_\_\_\_ (hereinafter referred to as the “Bidder/Receiving Party”, which expression shall, unless repugnant to or inconsistent with the context or meaning thereof mean and include its successors and permitted assigns), do hereby solemnly declare and state as follows:-

1. We are the Bidders/Prospective Bidders for the EOI floated by RailTel for Warranty Extension for Hardware and Software (ArcGIS) for Seismic Hazard and Risk Assessment (SHRA) on turnkey basis for three years at NCS-MoES, Lodhi Road, New Delhi.
2. We are well aware that the said tender relates to for procurement of services and equipment for high security installations. Hence, being a prospective bidder, we agree and acknowledge that it becomes imperative on our part to maintain utmost confidentiality in relation to said tender.
3. We undertake that any information relating to said tender (hereinafter referred to as the Confidential Information) which is or will be disclosed/ divulged by RailTel as a Disclosing Party to us, will be received and treated by us as strictly confidential and we shall not, without the prior written consent of the RailTel or as expressly permitted herein, disclose or make available to any other person such information.
4. We agree and undertake that we shall use any such information relating to said tender only for the purpose of bidding in the tender and will not use for any other purpose whatsoever.
5. We further undertake that we will disclose such Confidential Information to our employees or Representatives only on a strict “need to know” basis, for the sole purpose of preparation and submission of our Bid subject to such employee or representative being bound by the confidentiality obligation hereunder. We shall be responsible for any breach of the terms of this Undertaking by us or by any of our employees or Representatives.
6. We undertake that we shall exercise no lesser security or degree of care than we apply to our own Confidential Information of an equivalent nature, but in any event not less than the degree of care which a reasonable person with knowledge of the confidential nature of the information would exercise.
7. We shall ensure that all such Confidential Information is kept safe and secured at all times and is protected from unauthorized access, use, dissemination, copying, theft or leakage.
8. We undertake that we shall at no time, discuss with any person, other than as permitted under this Undertaking, the Confidential Information, or any other matter in connection with, or arising out of, the discussions or negotiations in relation to the Bid Process.
9. Without prejudice to any other rights or remedies that RailTel may have, we agree and acknowledge that in the event of a breach or threatened breach of the provisions of this Undertaking, money or damages may not be an adequate remedy for a breach of any of the provisions of this



Undertaking and it is reasonable that the RailTel, in addition to any other relief or remedy that it may have, shall also be entitled to the injunctive relief, specific performance and other equitable relief for any threatened or actual breach of the provisions of this Undertaking.

10. In case any loss or damages are incurred by RailTel owing to any breach or threatened breach by us, we undertake to hold RailTel harmless and indemnify in full to RailTel for any such loss.

11. We hereby represents and warrants that we have the requisite power and authority to execute, deliver and perform its obligations under this Undertaking.

12. The terms and conditions of this Undertaking shall inure to the benefit of and be binding upon the successors and permitted assigns of the Parties. The obligations under this Undertaking shall not be assigned or otherwise transferred in whole or in part by either party without the prior written consent of the other parties.

13. The obligation relating to confidentiality under this undertaking shall survive even after award of the project and successful completion of project.

For and on behalf of

Authorized Signatory

Name

Designation

## **INTEGRITY PACT**

RailTel Corporation of India Limited, hereinafter referred to as "The Principal". And  
....., hereinafter referred to as "The Bidder/ Contractor"

### **1. Preamble**

The Principal intends to award, under laid down organizational procedures, contract/s for

The Principal values full compliance with all relevant laws of the land, rules, regulations, economic use of resources and of fairness/transparency in its relations with its Bidder(s) and /or Contractor(s).

In order to achieve these goals, the Principal will appoint an Independent External Monitor (IEM), who will monitor the tender process and the execution of the contract for compliance with the principles mentioned above.

### **2. Section 1- Commitments of the Principal**

- 1) The Principal commits itself to take all measures necessary to prevent corruption and to observe the following principles: -
  - a) No employee of the Principal, personally or through family members, will in connection with the tender for, or the execution of a contract, demand, take a promise for or accept, for self or third person, any material or immaterial benefit which the person is not legally entitled to.
  - b) The Principal will during the tender process treat all Bidder(s) with equity and reason. The Principal will in particular, before and during the tender process, provide to all Bidder(s) the same information and will not provide to any Bidder(s) confidential/additional information through which the Bidder(s) could obtain an advantage in relation to the process or the contract execution.
  - c) The Principal will exclude from the process all known prejudiced persons.
- 2) If the Principal obtains information on the conduct of any of its employees which is a criminal offence under the IPC/PC Act, or if there be a substantive suspicion in this regard, the Principal will inform the Chief Vigilance Officer and in addition can initiate disciplinary actions.

### **3. Section 2- Commitments of the Bidder(s) / Contractor(s)**

- 1) The Bidder(s)/Contractor(s) commit himself to take all measures necessary to prevent corruption. He commits himself to observe the following principles during his participation in the tender process and during the contract execution.
  - a. The Bidder(s)/contractor(s) will not, directly or through any other persons or firm, offer promise or give to any of the Principal's employees involved in the tender process or the execution of the contract or to any third person any material or other benefit which he/she is not legally entitled to, in order to obtain in exchange any advantage during tender process or during the execution of the contract.
  - b. The Bidder(s)/Contractor(s) will not enter with other Bidders into any undisclosed agreement or understanding, whether formal or informal. This applies in particular to prices, specifications, certifications, subsidiary contracts, submission or non-submission of bids or any other actions to restrict competitiveness or to introduce cartelization in the bidding process.
  - c. The Bidder(s)/Contractor(s) will not commit any offence under the relevant IPC/PC Act; further the Bidder(s) /Contractors will not use improperly, for purposes of competition or personal gain, or pass on to others, any information or document provided by the Principal as part of the business relationship, regarding plans, technical proposals and business

- details, including information contained or transmitted electronically.
- d. The Bidder(s)/Contractor(s) of foreign origin shall disclose the name and address of the Agents/representatives in India, if any. Similarly, the bidder(s)/contractor(s) of Indian Nationality shall furnish the name and address of the foreign principals, if any. Further details as mentioned in the "Guidelines on Indian Agents of Foreign Suppliers" shall be disclosed by the Bidder(s)/Contractor(s). Further, as mentioned in the Guidelines all the payments made to the Indian agent/representative have to be in Indian Rupees only. Copy of the "Guidelines on Indian Agents of Foreign Suppliers" as annexed and marked as Annexure A.
  - e. The Bidder(s)/Contractor(s) will, when presenting his bid, disclose any and all payments he has made, is committed to or intends to make to agents, brokers or any other intermediaries in connection with the award of the contract.
- 2) The Bidder(s)/Contractor(s) will not instigate third persons to commit offences outlined above or be an accessory to such offences.

#### 4. Section 3: Disqualification from tender process and exclusion from future contracts

If the Bidder(s)/Contractor(s), before award or during execution has committed a transgression through a violation of Section 2, above or in any other form such as to put his reliability or credibility in question, the Principal is entitled to disqualify the Bidder(s)/Contractor(s) from the tender process & exclude him from future business dealings as per the existing provisions of GFR,2017,PC ACT 1988) or take action as per the procedure mentioned in the "Guidelines on Banning of business dealings" and any other Financial Rules/Guidelines applicable to the Principal. Copy of the "Guidelines on Banning of business dealings" is annexed and marked as Annexure "B".

#### 5. Section 4: Compensation for Damages

- 1.If the Principal has disqualified the Bidder(s) from the tender process prior to the award according to Section 3, the Principal is entitled to demand and recover the damages equivalent to Earnest Money Deposit/Bid Security.
- 2.If the Principal has terminated the contract according to Section 3, or if the Principal is entitled to be terminated the contract according to Section 3, the Principal shall be entitled to demand and recover from the Contractor liquidated damages of the Contract value or the amount equivalent to Performance Bank Guarantee.

#### 6. Section 5: Previous Transgression

- 1.The Bidder declares that no previous transgressions occurred in the last three years with any other company in any country conforming to the anti- corruption approach or with any other public sector enterprise in India that could justify his exclusion from the tender process.
- 2.If the bidder makes incorrect statement on this subject, he can be disqualified from the tender process for action can be taken as per the procedure mentioned in "Guidelines on Banning of business dealings".

#### 7. Section 6: Equal treatment of all Bidders / Contractors/Subcontractors.

- 1.The Bidder(s)/Contractor(s) undertake(s) to demand from all subcontractors a signed commitment in conformity with this Integrity Pact, and to submit it to the Principal before contract signing.
- 2.The Principal Contractor shall take the responsibility of the adoption of IP by the sub- contractors. It is to be ensured that all sub-contractors also sign the IP.
- 3.In case of a Joint Venture, all the partners of the Joint Venture should sign the Integrity pact.
- 4.The Principal will disqualify from the tender process all bidders who do not sign this Pact or violate its provisions

#### 8. Section 7: Criminal charges against violation by Bidder(s) / Contractor(s)

/ Sub contractor(s)

If the Principal obtains knowledge of conduct of a Bidder, Contractor or Subcontractor, or of an employee or a representative or an associate of a Bidder, Contractor or Subcontractor which constitutes corruption, or if the Principal has substantive suspicion in this regard, the Principal will inform the same to the Chief Vigilance Officer.

#### 9. Section 8: Independent External Monitor / Monitors

1. The Principal appoints competent & credible Independent External Monitors for this pact as nominated by the Central Vigilance Commission (CVC) Government of India, from the panel of IEMs maintained by it. The task of the Monitors is to review independently and objectively, whether and to what extent the parties comply with the obligations under this agreement.

2. The Monitor is not subject to instructions by the representatives of the parties and performs his functions neutrally and independently. He reports to the CMD, RailTel.

3. The Bidder(s)/Contractor(s) accepts that the Monitor has the right to access without restriction to all project documentation of the Principal including that provided by the Contractor.

4. The Contractor will also grant the Monitor, upon his request and demonstration of a valid interest, unrestricted and unconditional access to his project documentation. The same is applicable to Subcontractors. The Monitor is under contractual obligation to treat the information and documents of the Bidder(s)/Contractor(s)/Subcontractor(s) with confidentiality.

5. The Principal will provide to the Monitor sufficient information about all meetings among the parties related to the Project provided such meetings could have an impact on the contractual relations between the Principal and the Contractor. The parties offer to the Monitor the option to participate in such meetings.

Note: However, the documents /records/information having National Security implications and those documents which have been classified as

Secret/Top Secret are not to be disclosed.

6. For ensuring the desired transparency and objectivity in dealing with the complaints arising out of any tendering process or during execution of contract, the matter should be examined by the full panel of IEMs jointly, who would look into the records, conduct an investigation, and submit their joint recommendations to the Management. Beyond this, the Monitor has no right to demand from the parties that they act in a specific manner, refrain from action or tolerate action.

The advice of the IEM panel is restricted to resolving issues raised by a bidder regarding any aspect of the tender which allegedly restricts competition or bias towards some bidders.

7. The panel of IEMs are expected to submit a joint written report to the CMD, RailTel within 30 days from the date of reference or intimation to him by the Principal and, should the occasion arise, submit proposals for correcting problematic situations.

8. Monitor shall be entitled to compensation on the same terms as being extended to / provided to Independent Directors on the RailTel Board.

9. The IEMs would examine all complaints received by them and give their recommendations/views to the CMD, RailTel at the earliest. They may also send their report directly to the CVO in case of suspicion of serious irregularities requiring legal/administrative action. Only in case of very serious issue having a specific, verifiable vigilance angle, the matter should be reported directly to the Chief Vigilance Commission.

10. The word 'Monitor' would include both singular and plural.

11. In the event of any dispute between the management and the contractor relating to those contracts where Integrity Pact is applicable, in case, both the parties are agreeable, they may try to settle dispute through mediation before the panel of IEMs in a time bound manner. If required, the organizations may adopt any mediation rules for this purpose. In case, the dispute remains unresolved even after mediation by the panel of IEMs, the organization may take further action as per the terms & conditions of the contract. However, not more than five meetings shall be held for a particular dispute resolution. The fees/expenses on dispute resolution shall be equally shared by both the parties.

#### 10. Section 9: Pact Duration

Integrity Pact, in respect of a particular contract, shall be operative from the date IP is signed by both the parties till the completion of contract. After award of work, the IEMs shall look into any issue relating

to execution of contract, if specifically raised before them. However, the IEMs may suggest systemic improvements to the management of the organization concerned, if considered necessary, to bring about transparency, equity and fairness in the system of procurement.

In case BIDDER is unsuccessful, this Integrity Pact shall expire after six months from the contract has been awarded.

If any claim is made / lodged by either party during this time, the same shall be binding and continue to be valid despite the lapse of this pact as specified above, unless it is discharged / determined by CMD of RailTel.

#### 11. Section 10: Other Provisions

1.This agreement is subject to Indian Law, Place of performance and jurisdiction is the Registered Office of the Principal, i.e., New Delhi.

2.Changes and supplements as well as termination notices need to be made in writing.

3.If the Contractor is a partnership or a consortium, this agreement must be signed by all partners or consortium members.

4.Should one or several provisions of this agreement turn out to be invalid, the remainder of this agreement remains valid. In this case, the parties will strive to come to an agreement to their original intentions.

5.The parties signing the IP shall not approach the Courts while representing the matters to the IEMs and he/she will await the decision in the matter.

6.Principal contractor shall take the responsibility of the adoption of IP by the sub-contractor

7.The Integrity pact shall be deemed to form a part of contract and parties shall be bound by its provision.

8.Issues like warranty/guarantee etc. should be outside the purview of IEMs. (For & on behalf of the Principal) (For & On behalf of Bidder/Contractor)

(Office Seal)

(Office Seal)

Place:

Date:

Witness 1:

Witness 1:

Address:

Address:

Witness 2:

Address:

Witness 2:

Address:

## Annexure-7: Price Bid Format

### PRICE BID FORMAT

S.No	Item	Specification	Turnkey Service Maintenance Contract Rate for 03 Years		
			First-year (Y1)	Second Year (Y2)	Third Year (Y3)
1	ArcGIS	ArcGIS Enterprise Server Advanced- <u>1 No</u> ArcGIS Desktop Advanced with following Extensions: <u>04 Each</u>  o Network Analyst Extension o 3D Analyst Extension o Spatial Analyst Extension o Data Interoperability Extension			
2	Server for running ArcGIS server software	Dell PowerEdge R540 series with Intel Quad core 2* 2.4 128GB RAM, iDRAC Redundant Power Supply, 4*1.2 HDD, Window server 2016 datacenter, 18.5" TFT with Rack-1No			
3	Workstation for running ArcGIS Desktop software	Dell Precision Tower 5810 Workstation with Intel Xeon 2.4GHz, 32GB RAM, iDRAC remote, Redundant Power Supply, 2*1.2TB HDD, 2GB NVIDIA Quadro, Window 10 Pro, High Resolution 24" TFT.- 4 Nos.			
4	UPS	Schneider APC SRC10KUXI 10KVA online UPS with 60 Minutes backup- <u>1No.</u>			
5	Plotter	HP DesignJet Z2600PS with stand 24-in MFP Printer- <u>1 No.</u>			
Total Amount Rs.					
Tax: GST					
Grand Total Amount					
Grand Total Amount (in words also)					

Signature of the Bidder with Seal: \_\_\_\_\_

Name & Designation: \_\_\_\_\_

Date & Place \_\_\_\_\_