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**Annexure-7: Price Bid Format (BOQ) (Financial Bid) with password protected PDF**

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**FINANCIAL BID COVER LETTER**

*(To be submitted in Bidder's Company Letter Head)*

To,  
The Joint General Manager /SB,  
RailTel Corporation on of India Limited  
Plate-A, 6th Floor, Office Tower-2, NBCC Building,  
East Kidwai Nagar, New Delhi-110023

**Sub: Financial Proposal for Expression of Interest for Selection of Partner  
from Empaneled BusinessAssociates (EOI No:  
RailTel/EOI/CO/MKTG/SB/2024-25/01 dated 07<sup>th</sup> December 2024)**

Dear Sir/Ma'am,

We are pleased to submit for Expression of Interest for Selection of Partner  
from Empaneled BusinessAssociates (EOI No:  
RailTel/EOI/CO/MKTG/SB/2024-25/01 dated 07<sup>th</sup> December 2024)

We hereby declare that our Financial Proposal is unqualified and unconditional  
in all respects.

A. Our attached Financial Proposal is as follows:

Description (A)	Total Cost (Excl. GST)
Overall Cost towards Design, Development and Maintenance of NextGen CPGRAMS with Interactive MIS Dashboard & Operational Support of Next-Gen CPGRAMS for Department of Administrative Reforms and Public Grievances (DARPG) as per the scope of work and timeline mentioned in this RFP.	
<b>Total GST (B) (As Applicable)</b>	
<b>Total Cost (A+B)</b>	
<b>Total Cost (A+B) in Words</b>	

**Thanking you,**

**Signature**

(Authorized Signatory)

Date:

Place:

Name of the Bidder:

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### Financial Bid Summary

SN	COST COMPONENT	Component Cost (Inclusive of all taxes and duties)
A	Cost Towards Design, Development, Implementation of NextGen CPGRAMS and all other associated components as depicted in <b>Table as Component A</b> (One time Cost)	
B	Cost Towards Operational Support of NextGen CPGRAMS for DARPG and all other associated components as depicted in <b>Table as Component B</b> (Recurring Cost)	
C	Cost Towards Onsite Team for Management and Deployment and Operationalization of Technical Helpdesk for NextGen CPGRAMS for DARPG as depicted in <b>Table as Component C</b> (Recurring Cost)	
D	Cost Towards Deployment of Cloud (DC & DR) for NextGen CPGRAMS for DARPG as depicted in <b>Table as Component D</b> (Recurring Cost) <i>Not to be included in bid evaluation</i>	
Total (Component A+B+C+D)		

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1. Study, Design, Development, Testing & Implementation of NextGen CPGRAMS for DARPG

Component A							
SN	Component	UoM	Quantity	Total cost	GST %	GST Amount	Total Charges (Inclusive of all taxes and duties)
1	Design, Development, Testing, UAT, Go Live of Proposed Next-Gen CPGRAMS. Application as per Scope of Work (Integration of proposed Next Gen CPGRAMS with third party tool such as SMS Gateway, WhatsApp, CSCs, State Portals, other ministries, departments etc.) and other integrations	Lumpsum	1				
2	Design, Development, Testing, UAT, Go Live of Interactive Dashboard with LLM and managing operation throughout the Tenure of the engagement	Lumpsum	1				
4	Implementation including migration of existing data to Next-Gen CPGRAMS application on Cloud based Environment & Migration of including HA and DR	Lumpsum	1				
5	Setting of Helpdesk with all Infrastructure requirement along with CRM Software/Platform and Integration with proposed Next-Gen CPGRAMS Application (with required Hardware if	Lumpsum	1				

## Component A

SN	Component	UoM	Quantity	Total cost	GST %	GST Amount	Total Charges
							(Inclusive of all taxes and duties)
	any) and supply of Electronic Equipment with Tools & accessories for a Ten Member Team as per scope & Specification mentioned in RFP						
6	One Time Security Audit by Third Party Agency and submission of Security Audit Certificate (STQC)	Lumpsum	1				
Total Cost of the Component A							

## 2. Operation & Management Support of NextGen CPGRAMS for DARPG

Component B								
SN	Component	UoM	Quantity	Unit Charges	Total Charges	GST %	GST Amount	Total Charges
								(Inclusive of all taxes and duties)
1	Operational support of Next-Gen CPGRAMS as per the scope of work as mentioned in the RFP along with other associated components.	Monthly						
2	Operational Support for Technical Helpdesk as per Scope of Work mentioned in the RFP	Monthly						
3	Monthly Operational support of integrating Dashboard with LLM, training and validation of data sets	Monthly						
4	Per Token LLM Cost	One time Number						
Total Cost of the Component B								

3. **Deployment of Onsite Team & Helpdesk Team for Management of NextGen CPGRAMS for DARPG**

Component C							
SN	Component	UoM	Unit Charges	Total Charges	GST %	GST Amount	Total Charges (Inclusive of all taxes and duties)
1	Project Manager	Monthly					
2	Senior Data Analyst /BI Analyst	Monthly					
3	Business Analyst 1	Monthly					
4	Business Analyst 2	Monthly					
5	Data Analyst/MIS Expert	Monthly					
6	ICT Infrastructure Expert/ Cloud Infrastructure Expert	Monthly					
7	Policy Analyst (2)	Monthly					
8	Data Scientist	Monthly					
9	Man-month Cost of Helpdesk as per the scope & profile requirement mentioned in the	Monthly					

Component C							
SN	Component	UoM	Unit Charges	Total Charges	GST %	GST Amount	Total Charges
							(Inclusive of all taxes and duties)
	scope of work of the RFP						
Total Cost of the Component C							

#### 4. Deployment of Cloud (DC & DR) for NextGen CPGRAMS for DARPG

Component D						
SN	Components	UoM	Total Charges	GST %	GST Amount	Total Charges
						(Inclusive of all taxes and duties)
1.	Monthly Cloud DC &DR Charges including VMs, Storage, Bandwidth, Security, Software licenses <i>(not to be evaluated in bid evaluation)</i>	Monthly				
Total Cost of the Component D						