

KFIN/RTEL/2022

July 7, 2022

To,

Mr.Jasmeet Singh Marwah  
Company Secretary and Compliance Officer  
Railtel Corporation of India Limited  
Registered and Corporate Office: Plate – A, 6th Floor,  
Office Block, Tower-2,  
East Kidwai Nagar, South Delhi,  
New Delhi 110023, India

**Statement of Investor Complaints for quarter ended ( 01.04.2022 – 17.05.2022)**

This is to certify and disclose the number of complaints received and resolved pursuant to compliance under Regulation 13(3) of SEBI (Listing Obligations And Disclosure Requirements) Regulations, 2015.

Details of the requirement of Regulation 13(3) of SEBI (Listing Obligations And Disclosure Requirements) Regulations, 2015 are given below.

Particulars	Details (In Numbers)	Remarks/Reasons thereof, required if any:
No. of complaints pending as on 1 <sup>st</sup> April, 2022	0	
No. of complaints received during the quarter (from 1 <sup>st</sup> April 2022 to 17 <sup>th</sup> May, 2022)	19	
No. of complaints resolved during the quarter (from 1 <sup>st</sup> April 2022 to 17 <sup>th</sup> May, 2022)	19	
No. of complaints remaining unresolved as on 17 <sup>th</sup> May, 2022)	0	

Thanking you,

Regards,  
For KFin Technologies Limited



Umesh Pandey  
Manager

**KFin Technologies Limited**

(Formerly known as KFin Technologies Private Limited)

**Registered & Corporate Office:**

Selenium, Tower B, Plot No- 31 & 32, Financial District, Nanakramguda,  
Serilingampally Hyderabad Rangareddi, Telangana – 500032, India

CIN : U72400TG2017PLC117649

**RailTel Corporation of India Limited**  
 Plate- A, 6<sup>th</sup> Floor, Office Block Tower-2  
 East Kidwai Nagar New Delhi-110023

Dear Sir,

**Sub : Investors Grievances Report**

Please find listed below details of the shareholders complaints / received and redressed at our end during the period from 15.05.2022 to 30.06.2022.

Shareholders Complaints	No. of complaints
Total Shareholders complaints pending at the beginning	NIL
Total Shareholders complaints/Request received through correspondence/Email.	08
Total complaints received from the SEBI/BSE/NSE during the period	NIL
Total complaints/request resolved / replied during the period	08
Total Shareholders complaints pending at the end.	NIL

Average time taken to resolve/reply the complaint is 7 days.

This is for your information

Thanking

Yours faithfully,

**For BEETAL Financial & Computer Services Pvt Limited**



**(S P Gupta)**  
**Vice President**

**BEETAL FINANCIAL & COMPUTER SERVICES PRIVATE LIMITED**

(SEBI approved category I Registrar & Share Transfer Agents SEBI Reg. No.: INR 000000262)

**CIN: U67120DL1993PTC052486**

**Regd & Admn. Office:** BEETAL HOUSE, 3<sup>rd</sup> Floor, 99 Madangir  
 Behind Local Shopping Centre, Near Dada Harsukhdas Mandir, New Delhi-110062  
 Phone: 011-29961281, 29961282, Fax: 011-29961284 Email: beetalrta@gmail.com

Web Site: [www.beetalfinancial.com](http://www.beetalfinancial.com)